

MILAGROS HANSELL

Panama | +507 6133-6647 | milagroshansell@gmail.com | [Portfolio](#)
Industrial Engineer – Data Analyst – Process Improvement

EXPERIENCE

Procter & Gamble (P&G)

Product Supply Intern

Panama, Panama

Feb 2023 to Apr 2024

- Managed Master Data for the Latin America and Caribbean product portfolio as Portfolio Manager and Initiative Operations Leader.
- Designed, develop, implemented and optimized databases, constructing Power BI visualizations for data analysis to support data-driven decision-making.
- Drove process improvement by analysing current and past data, resulting in enhancements with impacts exceeding 65%.
- Automated daily, weekly, and monthly reports, reducing report generation time by 70%.
- Collaborated with global teams across various cultures, countries, and continents to foster a global perspective and enhance project outcomes.

Dell Technologies

COE (Center of Excellence) / CET (Candidate Experiences) - (Intern) Nov 2022 to Feb 2023

Panama, Panama

- Led the automation of the intern recruitment process for South America, supporting the Talent Acquisition Team through data analysis, audits, and dashboard creation.
- Managed candidate experiences to optimize interview processes, assisting recruiters and supporting ongoing projects.
- Oversaw the use of Robotic Process Automation (RPA) with Power Automate for vacancy reporting across Latin America.
- Facilitated discussions and initiatives focused on process improvements to enhance team efficiency and candidate satisfaction.

SKILLS

Hard Skills:

Programming: Python, SQL (Postgresql, BigQuery), R (Rstudio), HTML, CSS, C++.

Technical: Excel for Data management, Power BI, SAP, Power Automated (Desktop), Workday, Smartsheet.

Language:

Spanish (Native), English (Advanced).

Soft Skills:

Communication skills, Analytical skills, Results orientation, Problem solving, Process improvement, Teamwork, Intellectual curiosity and continuous learning, Organization, Leadership, Time management, Simplification, Presentation Skills, Adaptability, Storytelling with data, Attention to detail.

EDUCATION

Universidad Tecnologica de Panama

Bachelor's degree in industrial engineering, GPA: 4 (A+)

Panama, Panama

May 2024

Thesis: Improved Market Outreach for the Latin America and Caribbean Region of the P&G Portfolio. (*Thesis based on data analysis and process improvement*)

Relevant Coursework: Computer Programming, Statistics, Data Structures, Design of information systems, Strategic and project management, Administration, Supply chain and logistics, Financial management, Economics Engineering, Accounting systems, Quality management, Numeric Methods, International trade, Marketing, Project formulation and evaluation, Operations Research.

Member of the Faculty Congress 2021

Docklands Academy London

Advanced English (C1) Course [Study Abroad]

London, UK

Mar 2017 to Oct 2017

President of the Academy's student association. Member of the welcome and translation team

Colegio San José La Salle de Colon

High School Diploma of Science and Letters. GPA: 4 (A+)

Colon, Panama

Dec 2016

Leader of the school band for 2 consecutive years, Member of the Graduates' Association. Member of the school's book club and Math club. Represent Panama in Nicaragua in soccer matches. Promotion finance program leader.

TRAININGS, CERTIFICATIONS AND COURSES

- Google Data Analytics Professional Certificate - Coursera
- 100 Days of Code: The Complete Python Pro Bootcamp – Udemy
- The Complete SQL Bootcamp: Go from Zero to Hero – Udemy
- Managing for Results for Subnational Governments (Project Management Oriented) by BID – Edx.
- Dell Technologies: Ethics and Inclusion and Diversity Corporation

VOLUNTEER WORK

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| Beach cleaning, School repair, Organization and distribution of donations | 2023 - 2024 |
| Member of the Campus Volunteering and Evangelization Team | 2018 – 2022 |
| World Youth Day – translation and tourist guide | 2019 |
| Provide summer courses for low- income children | 2012 – 2016 |
| Visits to homes for the blind, asylums and hospitals on special dates | Yearly |
| Volunteering such as: tutoring, translation. | From time to time. |

AWARDS AND HONORS

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| Honor Chapter – Sigma Lambda, Universidad Technological de Panama | 2024 |
| Recognition as outstanding intern of the year at Intern College | 2023 |
| IFHARU scholarship to study for 6 months in London | 2017 |
| IFHARU Scholarship Holder - First place in the Science and Letter promotion | 2016 |
| Captain of the soccer team, winning titles for 3 consecutive years. | 2014 - 2016 |
| Winner and national representative of my province in the national assembly. | 2016 |