

# MILAGROS HANSELL

Panama (Willing to relocate) | +507 6133-6647 | [milagroshansell@gmail.com](mailto:milagroshansell@gmail.com)  
**Industrial Engineer – Data Analyst – Process Improvement**

## EXPERIENCE

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### Procter & Gamble (P&G)

Product Supply Intern

**Panama, Panama**

Feb 2023 to Apr 2024

- Managed Master Data for the Latin America and Caribbean product portfolio as Portfolio Manager and Initiative Operations Leader.
- Designed, develop, implemented and optimized databases, constructing Power BI visualizations for data analysis to support data-driven decision-making.
- Drove process improvement by analysing current and past data, resulting in enhancements with impacts exceeding 65%.
- Automated daily, weekly, and monthly reports, reducing report generation time by 70%.
- Collaborated with global teams across various cultures, countries, and continents to foster a global perspective and enhance project outcomes.

### Dell Technologies

COE (Center of Excellence) / CET (Candidate Experiences) - (Intern) Nov 2022 to Feb 2023

**Panama, Panama**

- Led the automation of the intern recruitment process for South America, supporting the Talent Acquisition Team through data analysis, audits, and dashboard creation.
- Managed candidate experiences to optimize interview processes, assisting recruiters and supporting ongoing projects.
- Oversaw the use of Robotic Process Automation (RPA) with Power Automate for vacancy reporting across Latin America.
- Facilitated discussions and initiatives focused on process improvements to enhance team efficiency and candidate satisfaction.

## SKILLS

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### Hard Skills:

Programming: Python, SQL (Postgresql, BigQuery), R (Rstudio), HTML, CSS, C++.

Technical: Excel for Data management, Power BI, SAP, Power Automated (Desktop), Workday, Smartsheet.

### Language:

Spanish (Native), English (Advanced).

### Soft Skills:

Communication skills, Analytical skills, Results orientation, Problem solving, Process improvement, Teamwork, Intellectual curiosity and continuous learning, Organization, Leadership, Time management, Simplification, Presentation Skills, Adaptability, Storytelling with data, Attention to detail.

## EDUCATION

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### Universidad Tecnologica de Panama

Bachelor's degree in industrial engineering, GPA: 4 (A+)

**Panama, Panama**

May 2024

Thesis: Improved Market Outreach for the Latin America and Caribbean Region of the P&G Portfolio. (*Thesis based on data analysis and process improvement*)

Relevant Coursework: Computer Programming, Statistics, Various Calculus, Data Structures, Design of information systems, Operations Research, Administration, Strategic and project management, Supply chain and logistics, Physics, Financial management, Numeric Methods, Human Resources Management, Training of entrepreneurs, Economics Engineering, Accounting systems, Quality management, International trade, Marketing, Project formulation and evaluation, Market research, Thermodynamics.

Member of the Faculty Congress 2021

**Docklands Academy London** **London, UK**  
Advanced English (C1) Course [Study Abroad] Mar 2017 to Oct 2017

President of the Academy's student association. Member of the welcome and translation team

**Colegio San José La Salle de Colon** **Colon, Panama**  
High School Diploma of Science and Letters. GPA: 4 (A+) Dec 2016

Leader of the school band for 2 consecutive years, Member of the Graduates' Association. Member of the school's book club and Math club. Represent Panama in Nicaragua in soccer matches. Promotion finance program leader.

## **TRAININGS, CERTIFICATIONS AND COURSES**

- Google Data Analytics Professional Certificate - Coursera
- 100 Days of Code: The Complete Python Pro Bootcamp – Udemy
- The Complete SQL Bootcamp: Go from Zero to Hero – Udemy
- Managing for Results for Subnational Governments (Project Management Oriented) by BID – Edx.
- Dell Technologies: Ethics and Inclusion and Diversity Corporation

## **VOLUNTEER WORK**

Beach cleaning, School repair, Organization and distribution of donations	2023 - 2024
Member of the Campus Volunteering and Evangelization Team	2018 – 2022
World Youth Day – translation and tourist guide	2019
Provide summer courses for low- income children	2012 – 2016
Visits to homes for the blind, asylums and hospitals on special dates	Yearly
Volunteering such as: tutoring, translation.	From time to time.

## **AWARDS AND HONORS**

Honor Chapter – Sigma Lambda, Universidad Technological de Panama	2024
Recognition as outstanding intern of the year at Intern College	2023
IFHARU scholarship to study for 6 months in London	2017
IFHARU Scholarship Holder - First place in the Science and Letter promotion	2016
Captain of the soccer team, winning titles for 3 consecutive years.	2014 - 2016
Winner and national representative of my province in the national assembly.	2016