



OZ19 / OZ190803 / 18669

Zone Naroda  
T. No. 3000946000  
Billing mode 60 days  
Distribution date 24/03/22



Scan to register  
OR say hi to 6356070070

**Torrent Power**  
now on WhatsApp



**Services available:**

- Bill Copy
- Submit meter reading
- Submit safety concerns
- Bill payments & offers
- Complaint registration
- Manage multiple services



## YOUR DETAILS

**KANUBHAI SHANKARBHAI PATEL**

D-101 GALAXY RESIDENCY.  
B/H MANGAL MURTI TENAMENT.  
NR NIL SAGAR SOCIETY.  
NARODA KATHWADA ROAD.  
NARODA AHMEDABAD.

Registered Mobile: \*\*\*\*\*3863

Registered Email: hk\*\*\*\*90@gmail.com

**CATEGORY**  
RGP Residential

**SUPPLY TYPE**  
Single Phase

**SANCTIONED LOAD**  
2.000 kW

**BILLING MONTH**  
March 2022

**READING DATE**  
15/03/22

**BILL DATE**  
21/03/22

**LT**

**CUSTOMER ID**  
2299505

## YOUR BILL

**₹2,140.00**

Thank you for your previous payment of ₹1,470.00 on 03/12/21.  
Payment received through Billdesk BBPS.

**DUE BY**  
04/04/22

**SECURITY DEPOSIT HELD**  
₹ 400.00

**ADDITIONAL SECURITY DEPOSIT REQUIRED**  
₹ 2,830.00

## METER DETAILS

<b>Meter No.</b>	
3788486	
Present Reading	7236
Previous Reading	- 7069
Multiplier x	1.00
Consumption	167

You consumed **167 units** this billing cycle.

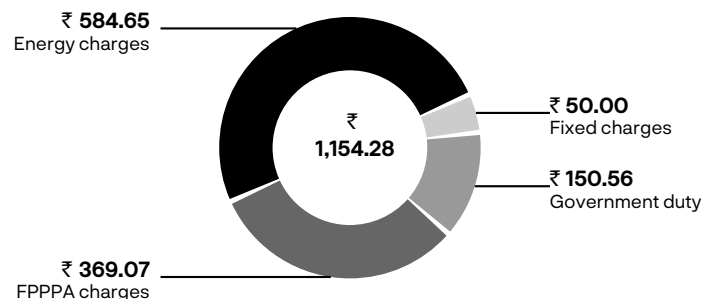
### NOTICE !

As per section 56 (1) of the Electricity Act of 2003 you are hereby notified that if your previous electricity bill dues of 958.00 as well as interest accrued on the same are not cleared/paid off within next 15 days then your connection of power supply will be cut off. Once the power supply is cut off then the reconnection of the same will only be done on the payment of all the previous dues along with payment of reconnection charges. This notice does not nullify/cancel any previous notices issued. Additional security deposit of 2830.00 shall have to paid/deposited once the last payment date of the bill passes.

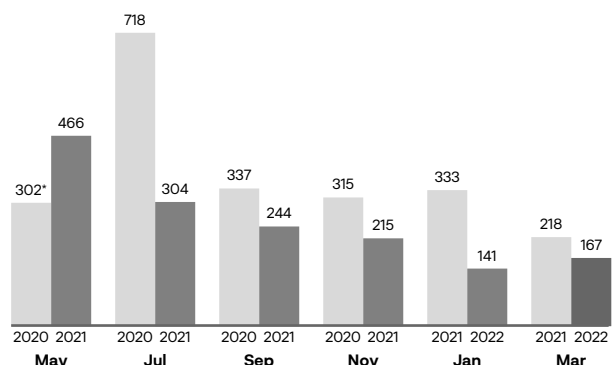
Manager (Legal)

Date: 21/03/22

## MAJOR BILL COMPONENTS



## CONSUMPTION TREND (IN UNITS)



\* Estimated Bill



## PAYMENT OPTIONS

### 1. SCAN THIS QR CODE TO PAY USING MOBILE WALLET OR PAY ONLINE



**UPI** **BHARAT BILLPAY** **Paytm** **G Pay**

**PhonePe** **amazon pay** **freecharge**

**MobiKwik** and many more!

Pay online on: [connect.torrentpower.com](https://connect.torrentpower.com)

NET BANKING DEBIT/CREDIT CARD ALL MOBILE WALLET

### 2. PAY BY CASH / CHEQUE

You can pay by Cash/Cheque at any of the following Authorised Torrent Power Collection Centres near you.

- Naroda Plug Point  
City Centre arcade, Next to srp quarters  
krishnanagar
- The Ahmedabad Co Op Department Stores Ltd  
Apana Bazar Plot-431/432,Gidc, B/H Water Tank,Odhav



## BILL DETAILS

	₹
Energy charges	584.65
FPPPA charges @ 221 (paise/unit)	369.07
Fixed charges	50.00
<b>Total energy charges without government duty</b>	<b>1003.72</b>
Govt duty @ 15.00%	150.56
Billed components for GST	0.00
<b>Bill amount including GST</b>	<b>1154.28</b>
Previous dues	958.48
Other debit or credit	16.22#
Delayed payment charges	17.70
<b>Amount due</b>	<b>2146.68</b>

### Important Bill Message:

- (1) Bill amount is rounded down for convenience, adjusted amount will be carried forward in next bill.  
 (2) # Includes amount of Rs.16.22 corresponding to differential FPPPA of 10 paise per unit along with Govt Duty for last bill.

## TARIFF STRUCTURE

TARIFF	UNITS / MONTH	RATE / UNIT (₹)	MONTHLY FIXED CHARGES / INSTALLATION (₹)	
			Single Phase	Three Phase
RGP Residential	0-50 units	3.20		
	51-200 units	3.95	25.00	65.00
	Remaining units	5.00		
GLP	0-200 units	4.10	30.00	70.00
	Remaining units	4.80		
BPL	0-50 units	1.50		
	51-200 units	3.95	5.00	
	Remaining units	5.00		
TARIFF	CONNECTED LOAD	RATE / UNIT (₹)	MONTHLY FIXED CHARGES / KW	
Non-RGP	Upto and including 5 kW	4.60	70.00	
	More than 5 kW & upto 15 kW	4.60	90.00	
TARIFF		RATE / UNIT (₹)	MONTHLY MIN. CHARGES	
LTP-AG Agricultural		3.40	10.00 / BHP	
Electric Vehicle Charging Station		4.20	25.00 / Installation	
Temporary		5.10	25.00 / kW / Day	

Call our 24x7 helpline:

**19129 (toll free) | 2255 1912 | 6655 1912**

WhatsApp **63560 70070**



### 1. COMPLAINT / QUERY

#### Torrent Power service centre:

Plug Point City Centre,  
 Nr.SRP Quarters, Krishnanagar Road,  
 Naroda, Ahmedabad - 382345

You can also reach out to us by

✉ : connect.ahd@torrentpower.com

🌐 : connect.torrentpower.com

📱 **Torrent Power mobile app**

### 2. CONSUMER GRIEVANCE REDRESSAL FORUM\*

The Chairman,  
 Consumer Grievance Redressal Forum (CGRF)  
 Torrent Power Limited, Plug Point Naranpura  
 Ahmedabad - 380013  
 Phone: 079-27492222 Extn: 5940  
 Email: consumerforum@torrentpower.com  
 Timings 10 AM to 5 PM on all working days.

### 3. ELECTRICITY OMBUDSMAN\*

Electricity Ombudsman  
 Barack no. 3, Polytechnic, Ambawadi  
 Ahmedabad - 380015  
 Email: ombudsman@gercin.org

\* Matters falling under section 126,127, 135 to 139, 152 and 161 of the Electricity Act, 2003 are not within the purview of CGRF and Ombudsman.

## GOVERNMENT DUTY

Residential and approved educational institutions	15 %
Commercial	20 %
Industrial	10 %
Religious place	15 %
Hostel	11.25 %

- THIS BILL IS NOT A PROOF OF PROPERTY OWNERSHIP.
- TORRENT POWER LIMITED  
 REGD. OFF.: "SAMANVAY", 600, TAPOVAN, AMBAWADI,  
 AHMEDABAD - 380015.
- CIN: L31200GJ2004PLC044068

# NO CONVENIENCE FEES ON BILL PAYMENT THROUGH



UPI PAYMENT FACILITY IS AVAILABLE ON OUR CUSTOMER PORTAL AND MOBILE APP.

## EXPERIENCE NOW !!!



NOTICE!

PLEASE ATTACH THIS COUPON WITH CHEQUE/DD FOR PAYMENT AT DROP BOX.



GROUP NO. : OZ19 / 133

CUSTOMER ID : 2299505

DUE DATE : 04/04/22

BILL AMOUNT : ₹ 2140.00

Chq/DD should be in favour of Torrent Power Limited