



OZ19 / OZ190803 / 18616

Zone Naroda  
T. No. 3000946000  
Billing mode 60 days  
Distribution date 24/01/22



Scan to register  
OR say hi to 6356070070

**Torrent Power**  
now on WhatsApp



**Services available:**

- Bill Copy
- Submit meter reading
- Submit safety concerns
- Bill payments & offers
- Complaint registration
- Manage multiple services



## YOUR DETAILS

**KANUBHAI SHANKARBHAI PATEL**

D-101 GALAXY RESIDENCY.  
B/H MANGAL MURTI TENAMENT.  
NR NIL SAGAR SOCIETY.  
NARODA KATHWADA ROAD.  
NARODA AHMEDABAD.

Registered Mobile: \*\*\*\*\*3863

Registered Email: hk\*\*\*\*90@gmail.com

**CATEGORY**  
RGP Residential

**SUPPLY TYPE**  
Single Phase

**SANCTIONED LOAD**  
2.000 kW

**BILLING MONTH**  
January 2022

**READING DATE**  
12/01/22

**BILL DATE**  
20/01/22

**LT**

**CUSTOMER ID**  
2299505

## YOUR BILL

Thank you for your previous payment of ₹1,470.00 on 03/12/21.  
Payment received through Billdesk BBPS.

**₹950.00**

**DUE BY**  
03/02/22

**SECURITY DEPOSIT HELD**  
₹ 400.00

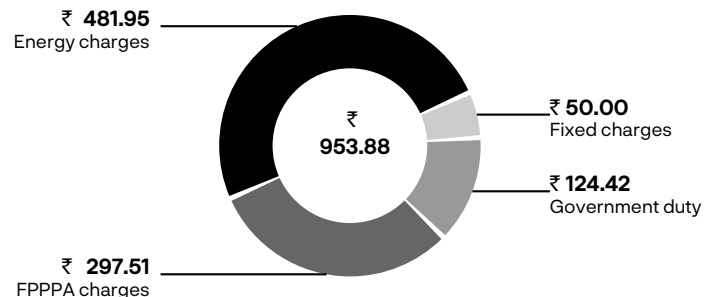
**ADDITIONAL SECURITY DEPOSIT REQUIRED**  
₹ 2,830.00

## METER DETAILS

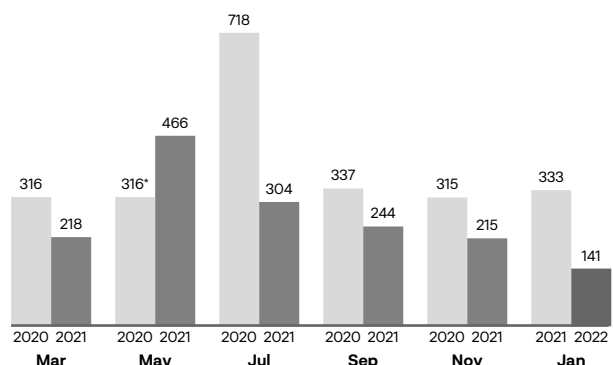
<b>Meter No.</b>	
3788486	
Present Reading	7069
Previous Reading	- 6928
Multiplier x	1.00
Consumption	<b>141</b>

You consumed **141 units** this billing cycle.

## MAJOR BILL COMPONENTS



## CONSUMPTION TREND (IN UNITS)



\* Estimated Bill



## PAYMENT OPTIONS

### 1. SCAN THIS QR CODE TO PAY USING MOBILE WALLET OR PAY ONLINE



**UPI** **BHARAT BILLPAY** **paytm** **G Pay**

**PhonePe** **amazon pay** **freecharge**

**MobiKwik** and many more!

Pay online on: [connect.torrentpower.com](https://connect.torrentpower.com)

NET BANKING DEBIT/CREDIT CARD ALL MOBILE WALLET

### 2. PAY BY CASH / CHEQUE

You can pay by Cash/Cheque at any of the following Authorised Torrent Power Collection Centres near you.

- Naroda Plug Point  
City Centre arcade, Next to srp quarters  
krishnanagar
- The Ahmedabad Co Op Department Stores Ltd  
Apana Bazar Plot-431/432,Gidc, B/H Water Tank,Odhav



## BILL DETAILS

	₹
Energy charges	481.95
FPPPA charges @ 211 (paise/unit)	297.51
Fixed charges	50.00
<b>Total energy charges without government duty</b>	<b>829.46</b>
Govt duty @ 15.00%	124.42
Billed components for GST	0.00
<b>Bill amount including GST</b>	<b>953.88</b>
Previous dues	4.60
Other debit or credit	0.00
Delayed payment charges	0.00
<b>Amount due</b>	<b>958.48</b>

### Important Bill Message:

(1) Bill amount is rounded down for convenience, adjusted amount will be carried forward in next bill.

## TARIFF STRUCTURE

TARIFF	UNITS / MONTH	RATE / UNIT (₹)	MONTHLY FIXED CHARGES / INSTALLATION (₹)	
			Single Phase	Three Phase
RGP Residential	0-50 units	3.20		
	51-200 units	3.95	25.00	65.00
	Remaining units	5.00		
GLP	0-200 units	4.10	30.00	70.00
	Remaining units	4.80		
BPL	0-50 units	1.50		
	51-200 units	3.95	5.00	
	Remaining units	5.00		
TARIFF	CONNECTED LOAD	RATE / UNIT (₹)	MONTHLY FIXED CHARGES / KW	
Non-RGP	Upto and including 5 kW	4.60	70.00	
	More than 5 kW & upto 15 kW	4.60	90.00	
TARIFF		RATE / UNIT (₹)	MONTHLY MIN. CHARGES	
LTP-AG Agricultural		3.40	10.00 / BHP	
Electric Vehicle Charging Station		4.20	25.00 / Installation	
Temporary		5.10	25.00 / kW / Day	

Call our 24x7 helpline:

**19129 (toll free) | 2255 1912 | 6655 1912**

WhatsApp **63560 70070**



### 1. COMPLAINT / QUERY

#### Torrent Power service centre:

Plug Point Shahibaug,  
Gr floor, E- Block, Sumel 11,  
Nr Namaste Circle, Ahmedabad - 380004

You can also reach out to us by

✉ : connect.ahd@torrentpower.com

🌐 : connect.torrentpower.com

📱 **Torrent Power mobile app**

### 2. CONSUMER GRIEVANCE REDRESSAL FORUM\*

The Chairman,  
Consumer Grievance Redressal Forum (CGRF)  
Torrent Power Limited, Plug Point Naranpura  
Ahmedabad - 380013  
Phone: 079-27492222 Extn: 5940  
Email: consumerforum@torrentpower.com  
Timings 10 AM to 5 PM on all working days.

### 3. ELECTRICITY OMBUDSMAN\*

Electricity Ombudsman  
Barack no. 3, Polytechnic, Ambawadi  
Ahmedabad - 380015  
Email: ombudsman@gercin.org

\* Matters falling under section 126,127, 135 to 139, 152 and 161 of the Electricity Act, 2003 are not within the purview of CGRF and Ombudsman.

## GOVERNMENT DUTY

Residential and approved educational institutions	15 %
Commercial	20 %
Industrial	10 %
Religious place	15 %
Hostel	11.25 %

- THIS BILL IS NOT A PROOF OF PROPERTY OWNERSHIP.
- TORRENT POWER LIMITED  
REGD. OFF.: "SAMANVAY", 600, TAPOVAN, AMBAWADI,  
AHMEDABAD - 380015.
- CIN: L31200GJ2004PLC044068

# NO CONVENIENCE FEES ON BILL PAYMENT THROUGH UPI

UPI PAYMENT FACILITY IS AVAILABLE ON OUR CUSTOMER PORTAL AND MOBILE APP.

## EXPERIENCE NOW !!!



PLEASE ATTACH THIS COUPON WITH CHEQUE/DD FOR PAYMENT AT DROP BOX.



GROUP NO. : OZ19 / 133

CUSTOMER ID : 2299505

DUE DATE : 03/02/22

BILL AMOUNT : ₹ 950.00

Chq/DD should be in favour of Torrent Power Limited