

M/M

# Milan Mislov

## OBJECTIVE

*To bring energy, enthusiasm, and problem-solving skills to an entry level position.*



ADDRESS  
[REDACTED]



PHONE  
[REDACTED]



EMAIL  
[REDACTED]

## EXPERIENCE

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September 2022 – to - present

*Software Developer* – APTO CONNECT (Call Centre), Toronto

Worked with a small team to create and manage websites using React, Node.JS, C#, and Angular. Also helped manage and deploy resources to AWS and Azure.

September 2018 – to - 2022

*Call Center Agent* – APTO CONNECT (Call Centre), Toronto

- Answered over 200 calls a day and helped thousands of people with booking and seeing their home
- Booked showings
- confirmed showings
- canceled showings
- generated leads for realtors and dealing with complaints

September 2018 – to - 2022

*Office Clerk* – APTO CONNECT (Call Centre), Toronto

Works on as needed basis helping with general office duties and preparing operator stations, helping with filing, scripting and onboarding new clients.

Summer 2018

*Assistant Camp Counselor*, various locations in Toronto

- Annex Chess Camp
- Toronto Athletic Camps
- Jack of All Sports

Completed well over 40 hours of required community work in Summer before starting high school.

2016 – to - 2019

*Assistant to TKD Master Kim* – TKD World, Toronto

Assists with testing for new students, teaching younger students routines, set up at competitions, walking children from elementary school to afterschool programs, clean up and organizing when asked to help.

## EDUCATION

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George Brown College, Toronto

Graduating 2025

- Computer Science Major

Harbord Collegiate Institute, Toronto

Graduated 2022

- Honour roll student (over 80% average in all subjects)
- Applying into the LAWS program

## ACHIEVEMENTS

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- Second degree black belt in Tae Kwon Do
- Accomplished chess player (lead in chess tournaments)
- Good understanding of French (elementary Immersion program)
- Adept in sports (soccer, swimming, martial arts)
- Regular volunteer at numerous school fundraising events

## REFERENCES

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[Available upon request.]