

# Milano Marvin Riaaz Faarland

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## Professional Summary

Motivated and versatile technical professional with hands-on experience in software development, automation systems, customer service, and warehouse operations. Skilled in C++, C#, Unity game development, and technical support. Strong background in engineering environments, with exposure to both surface and underground industrial sites. Passionate about continuous learning, problem-solving, and contributing to innovative, tech-driven teams.

## Technical Skills

Software Development: HTML, CSS, JS, React(JS,TS), C++, C#, Dot Net, SQL

Systems & Tools: Einstein360, CSG, Sage, LibreOffice, Unity, Blender, Krita, VS Code, Visual Studio

## Education & Certifications

- Software Development – TechBridle Foundation (2025)
- Intro to Video Game Creation & Unity – South-Eastern University of Applied Sciences, Finland (2023–2024)
- C++, C#, Game Development & Computer Science – Online Courses (2022–2023)
- Fitting & Turning – Oxbridge College (2022)
- Actuator & Valve Training – Divine Automation Solutions (2020)
- NQF Level 4 Learnership – Real Estate, Effective Interactions (2018)
- N1 Engineering Studies – Johannesburg Institute of Engineering and Technology (2016)
- Matric – Silver Oaks Secondary School (2014)

## Professional Experience

### Lancea Vale Secondary School – E.A./G.A.(Jun 2025 – Nov 2025)

- Assisted teachers with document printing and technical troubleshooting
- Maintained and updated school technical equipment
- Supported office cleanliness and organization

### Merchants SA (BPO) – Voice Agent (Oct 2023 – May 2024)

- Handled customer billing queries and account management
- Processed service changes and upselling
- Delivered high-quality customer experiences

### Liugong Machinery – Warehouse Assistant (Jul 2023 – Aug 2023)

- Managed stock packing, picking, and dispatching
- Supported inventory control after container deliveries

**Divine Automation Solutions – Technical Assistant (Feb 2021 – May 2023)**

- Assisted with technical design and tender processes
- Installed, commissioned, and repaired actuators
- Acted as safety officer and verified technical specs
- Managed parts sourcing and customer service

**Divine Automation Solutions – Volunteer (Feb 2020 – Dec 2020)**

- Conducted site surveys and assisted with tender documentation
- Provided on-site technical support

**Buhler – Stock Taker (Jun & Nov 2015)**

- Verified shelf stock and updated inventory records