

# Miles Pratt

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## Summary of qualifications

Computer proficiency – I have taken many classes that have furthered my knowledge in the computer science field

Flexibility- After working with a ton of different coworkers, I have faced many different problems and have had to learned to solve them in an effective manner

Customer service- Due to my prior experience in the workplace, I have learned how to apply effect customer service techniques

Media- After being in several different class, I have learned how to use a bunch of different software.

## Education

Columbia Basin College- Pasco, WA - June 2024

- Cumulative GPA 4.0
- Associates degree- anticipated graduation spring 2024

Relevant course work

- Statistics
- IT cybersecurity
- Programming

Washington State University- Richland, WA – August 2024

## Work Experience

Pizza Hut - June – December

- Handled all the phones calls that went to the building
- Supported my coworkers in the back with making and cutting
- Mastered helping customers in the front and using the cash registers
- Demonstrated proficient and fast skills to help around the building

## Skills & Abilities

Python, adobe software, I can install computer hardware, Excel.