

Collaboration Tools

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The Surveillance Data Platform (SDP) Program offers a Collaboration Tools Shared Service. This Collaboration Tools Service is targeted towards technology, product, and service management teams. Effective use of collaboration tools can help facilitate communication processes, enable increased productivity, and move individuals toward change.

What Are These Tools and How Can They Help Me?

The SDP Program Collaboration Tools Service is a collection of three industry best-of-breed commercial product management and communication tools grouped within a single Service. These tools enable better ways to work, communicate, track, and report activities in a collaborative and interactive fashion.

1. GitHub

Provide repositories for source code management and bug tracking management. Public accessibility.

Key features include:

- Code Review
- Project Management
- Team Management
- Documentation
- Code hosting

Currently, GitHub has an organization (AKA account) named **CDCgov** (<https://github.com/CDCgov>) that houses repositories not just for SDP, but also for many other agency-wide programs.

2. Confluence

Enables documentation, project, and product management through content rich Web pages.

Key features include:

- Customizable templates
- Flexible permissions
- Page and file versioning
- Document management
- Mobile collaboration
- Real-time editing

3. Jira

Supports ease of task management, task tracking, issue management, and status reporting.

Key features include:

- Kanban Board
- Project management
- Notifications
- Power Search
- Reports and Dashboard
- Documentation

Contact the [SDP Program Team](#) if you have a tool or Shared Service and need a better collaboration management solution. The SDP Program Team provides support with initial setup and onboarding activities.