# Martin Milicaj

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## Technical Skills

- Programming: HTML, CSS, JavaScript, SQL, R, Python, Java
- Applications: Microsoft Office (Word, Excel, PowerPoint), Microsoft SQL Server, Tableau

## Education/Certifications

**GOOGLE DATA ANALYTICS CERTIFICATION**                                      **12/2022**

**COMPUTER SCIENCE,** OAKLAND COMMUNITY COLLEGE, GPA 3.0/4.0          **2018 – 2020**

- HTML
- Object Oriented Programming with Java
- Data Structures and Algorithms with Java
- Database with SQL

## Experience

**UNDERWRITER 2 | UNITED WHOLESALE MORTGAGE**                    **1/2022 – Present**

- Analyze and underwrite increasing volume of loan applications with high level of accuracy.
- Maintain consistent and effective communication with internal and external throughout process.
- Provide elite client service to assigned key accounts in a business to business setting.

**MORTGAGE LOAN ORIGINATOR | THE BALLY TEAM**                    **10/2021 – 12/2022**

- Originated and managed mortgage process utilizing company technology focusing on efficiency.
- Developed supplemental procedures to improve new hires sales volume.

**ACCOUNT EXECUTIVE | UNITED WHOLESALE MORTGAGE**                **6/2021 – 9/2021**

- Acquired and grew business relationships with Broker partners.
- Resolved urgent guideline and regulatory issues quickly to ensure Brokers remained satisfied.

**MORTGAGE LOAN ORIGINATOR | QUICKEN LOANS**                     **9/2020 – 5/2021**

- Educated and guided clients through the loan process ensuring high level of satisfaction.
- Reached company expectations for production with exceptional client service.

**ASSISTANT MANAGER | FAMILY CLASSIC GRILL**                     **7/2013 – 9/2020**

- Oversaw day-to-day operations for family restaurant performing all job functions required to ensure smooth and profitable operations.
- Developed metrics to track performance and cost to reduce overhead by 15%