Martin Milicaj

(586) 914-6160 | [Martin.Milicaj@gmail.com](mailto:Martin.Milicaj@gmail.com) | [www.linkedin.com/in/milicajm](file:///C:\Users\mmilicaj\Downloads\www.linkedin.com\in\milicajm) | <https://public.tableau.com/app/profile/martin.milicaj> | Shelby Township, MI 48315

# Technical Skills

* + Programming: HTML, CSS, JavaScript, SQL, R, Python, Java
  + Applications: Microsoft Office (Word, Excel, PowerPoint), Microsoft SQL Server, Tableau

# Education/Certifications

## Google Data Analytics Certification 12/2022

## Computer Science, OAKLAND COMMUNITY COLLEGE, GPA 3.0/4.0 2018 – 2020

* + HTML
  + Object Oriented Programming with Java
  + Data Structures and Algorithms with Java
  + Database with SQL

# Experience

## Underwriter 2 | United WholeSale MORTGAGE 1/2022 – Present

* + Analyze and underwrite increasing volume of loan applications with high level of accuracy.
* Maintain consistent and effective communication with internal and external throughout process.
* Provide elite client service to assigned key accounts in a business to business setting.

## Mortgage LOan Originator | The Bally Team 10/2021 – 12/2022

* + Originated and managed mortgage process utilizing company technology focusing on efficiency.
  + Developed supplemental procedures to improve new hires sales volume.

## Account EXECUTIVE | United Wholesale Mortgage 6/2021 – 9/2021

* + Acquired and grew business relationships with Broker partners.
  + Resolved urgent guideline and regulatory issues quickly to ensure Brokers remained satisfied.

## Mortgage Loan Originator | Quicken LOANS 9/2020 – 5/2021

* + Educated and guided clients through the loan process ensuring high level of satisfaction.
  + Reached company expectations for production with exceptional client service.

## Assistant manager | Family classic GRILL 7/2013 – 9/2020

* + Oversaw day-to-day operations for family restaurant performing all job functions required to ensure smooth and profitable operations.
  + Developed metrics to track performance and cost to reduce overhead by 15%