

Problem Chosen

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Summary

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Summary

Juneau, Alaska, as a world-renowned tourist destination, faces significant challenges in balancing its economic dependence on tourism with environmental sustainability and community well-being. With an influx of over 1.6 million cruise ship passengers annually, the city has experienced severe overcrowding, environmental degradation, and strained infrastructure. This paper aims to build a sustainable tourism model to mitigate these issues, optimize resource allocation, and ensure long-term ecological and economic stability.

In this study, we employed a variety of advanced mathematical models and techniques, including **multi-objective programming**, **SLSQP optimization algorithm**, and the **entropy weight method**. Our analysis was informed by a comprehensive review of relevant literature and relied on reliable data sources, ensuring both rigor and credibility. The integration of these methods allowed us to systematically evaluate and address the complexities of sustainable tourism management.

To address the first question, we developed a multi-objective programming model comprising three hierarchical layers. The top layer optimizes overarching goals such as maximizing economic gain, minimizing environmental degradation, and enhancing resident satisfaction. The middle layer quantifies these goals using key performance indicators, and the bottom layer incorporates decision variables such as the number of tourists, tax rates, and revenue distribution. This layered structure ensures a holistic approach to sustainable tourism planning.

For the second question, we adapted our model to Beijing, a city facing overtourism challenges exacerbated by severe air pollution. By integrating Beijing's unique environmental constraints, such as smog levels and public health considerations, we refined the model to reflect local conditions. Additionally, we proposed strategies to promote less-visited attractions within Beijing, encouraging a more balanced distribution of tourists and alleviating pressure on overcrowded sites.

In our sensitivity analysis, we rigorously followed a structured process to evaluate the robustness of our model under varying conditions. This analysis identified the most critical factors influencing sustainable tourism outcomes, such as environmental recovery rates, tourist spending, and governance efficiency, ensuring the reliability of our recommendations.

Finally, as part of this paper, we have included a concise and meticulously crafted memo addressed to the tourist council of Juneau. This memo summarizes our findings, highlights the predicted effects of various measures, and provides actionable advice on optimizing outcomes for a sustainable tourism industry.

Key Words: Sustainable Tourism; Multi-objective Optimization

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1 Introduction

1.1 Problem Background

Juneau, one of the most captivating tourist destinations in the United States, attracts visitors from around the world with its unique charm and natural beauty. Though only accessible by air and sea, the city's allure remains irresistible to travelers. However, while tourism brings significant economic benefits, it also presents risks due to the fragile environmental resources and the potential for irreversible degradation. With a population of just under 30,000 residents, Juneau is already grappling with the strain of millions of tourists each year. To mitigate these impacts, immediate measures are needed to ensure sustainable tourism and enhance both the safety and well-being of the local community.

Therefore, it is crucial to assess the true impact of tourism on the city. By adopting a science-based and rational approach, we can foster economic growth while preserving Juneau's biodiversity and ecological integrity. Policymakers and the tourist council will benefit from reliable methods to measure how best to manage visitor numbers and allocate public funds to support community programs.

In this paper, we will focus on key factors that influence sustainable tourism, examining their impact on key indicators. Additionally, based on our findings, we will provide long-term, generalized management recommendations that can be applied to other destinations facing overtourism challenges.



Figure 1: Dawn View of Juneau

1.2 Restatement of the Problem

Juneau is a famous tourism city with many complexities and risks. Through in-depth analysis and research on the factors of the problem, combined with the specific constraints given, the restatement of the objectives can be expressed as follows:

Objective 1: Develop a comprehensive model to evaluate and optimize tourism management strategies. This model will consider variables such as visitor caps, revenue allocation, environmental preservation, and community well-being. Additionally, it will include a sensitivity analysis to prioritize factors most critical to sustainable tourism.

Objective 2: Project and assess the long-term ecological, economic, and social outcomes of the proposed sustainable tourism model in Juneau. Evaluate how the implementation of these strategies will balance tourism growth with environmental and community health.

Objective 3: Demonstrate how the developed model can be adapted to other tourist destinations impacted by overtourism. Provide actionable recommendations tailored to different locations to promote balanced tourism and optimize resource utilization.

1.3 Overview of Our Works

Based on the comprehensive review of the existing reports and data, our work mainly includes the following:

1. **Firstly**, we begin by building a model to evaluate the **environmental status** and quantify its contributing factors. The environmental status is estimated by the area of one of the most significant ecosystems—**glaciers**.
2. **Secondly**, we develop an **assessment model** that incorporates **economic gain** as a key variable. Additionally, we introduce a method to re-evaluate the **satisfaction of residents** as another critical factor. Through computation, we successfully quantified **G (economic gain)**, **E (environmental status)**, and **S (satisfaction index)**.
3. **Furthermore**, we conduct a **multi-objective programming analysis** to optimize all considered factors, while including **necessary constraints**. This allows us to obtain **reasonable values** that can guide the enactment of sustainable management strategies.
4. **Finally**, we adapt our model to **Beijing** and **Vatican**, two tourist destinations impacted by overtourism. By analyzing their specific features, we identified their **similarities and differences**. From a sectoral perspective, we utilized the same model to evaluate the **sustainable tourism conditions** for these two cities.

2 Assumptions

- **Assumption 1: Animals naturally increase at the same rate every year.**

⇒ **Justification:** Though the economic growth of the world happens each year, so is the inflation rate growing at a similar rate. What's more, people tend to make budget and have constant consumption habits.

- **Assumption2: The tourist council can totally control the number of tourists each year but no more than the highest level.**

⇒ **Justification:** In this model, we assume that there is always overtourism problem, so the officers of the council can limit the numbers of tourists by issuing polices. It is also a fact that in 2020, no more than 100 people travelled at Juneau.

- **Assumption3: the ratio of tourists on a cruise ship to the total number of**

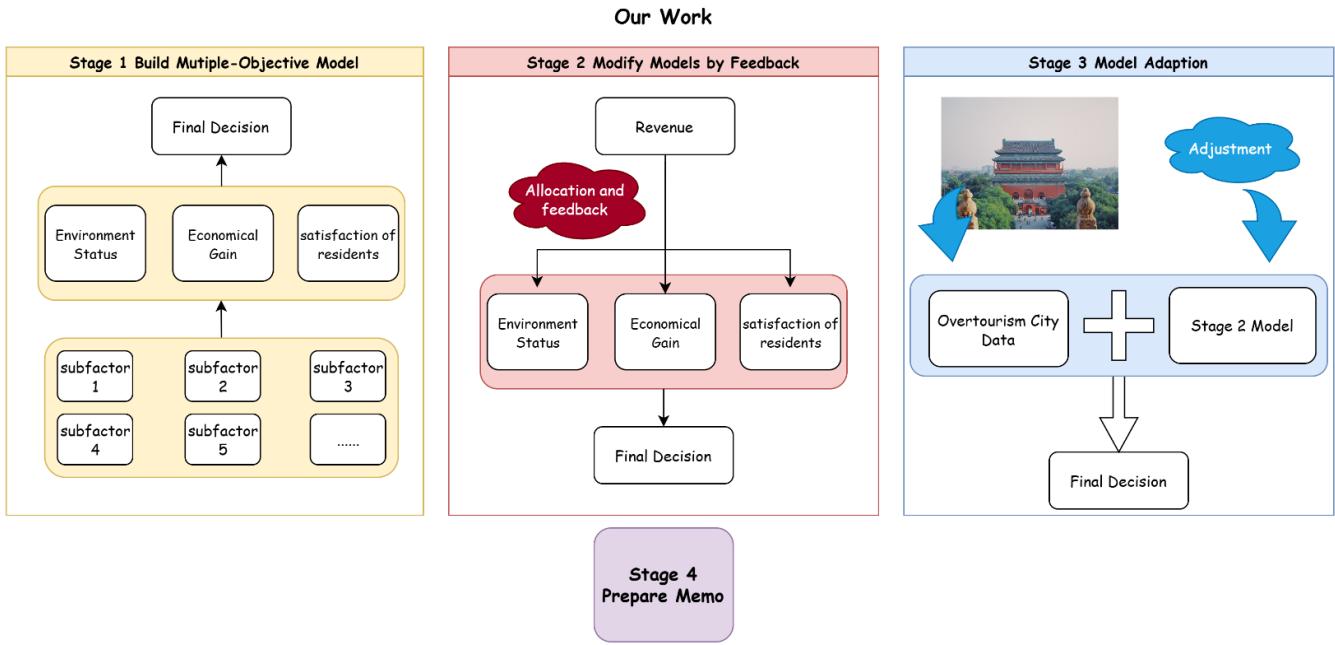


Figure 2: Overview of our works

tourists is nearly constant.

⇒ **Justification:** In this model, we disregard the fact that this ratio changes since it is relatively uncorrelated to our project.

• **Assumption 4: The data collected can be considered reliable and reflect the state of the natural environment.**

⇒ **Justification:** we search for data from reliable resources with high accuracy.

3 Notations and Description

Important notations used in this paper are listed in the table 1.

Note: Some variables not listed here will be described in their section.

4 Model Preparation

4.1 Data Collection

the data in reference is only relevant to cruise, so finding available and reliable data is one of the most important part of the research. Through the analysis of our mathematical model, we collected statistic about the tourism of Juneau, including per tourist consumption , Component analysis of consumption per tourist and other data. In addition, we also collect results of Survey of the Local Population on Tourism and Natural conditions such as local temperature, humidity and data related to glacial melting.

Table 1: Notations

Symbols	Description
I	Total tourism revenue of Juneau every year
V	The total number of tourists every year
s	Per capita spending by tourists
r	tax rate related to tourism
B	Additional revenue of tourism
E	Environmental status, as indicated by glacier area
μ	Environmental damage per dollar spent by tourists
δ	Self-healing coefficient of the environment
g	Environmental governance effect per dollar used by government
k	Proportion of additional revenue invested in glacier protection
G	Economic gain
a	Jobs created per tourist
S	Resident Satisfaction

Table 2: Data source collation

Data Description	Data Resources	Types
$TourismData$	https://juneau.org	Economy
$EnvironmentData$	https://datacommons.org/	Environment
$AlaskaGlacierData$	https://www.nps.gov	Environment
$BeijingtouristincomeData$	https://whlyj.beijing.gov.cn/zwgk/zxgs/tjxx/history/	Economy
$BeijingAQIData$	https://www.aqistudy.cn/historydata/	Environment

4.2 Data Cleaning

We conducted rigorous data cleaning to ensure the accuracy and reliability of our analysis. One specific example involved addressing the anomalous tourist numbers for Juneau during 2020 and 2021. These years experienced a dramatic drop in tourist arrivals due to the COVID-19 pandemic, which introduced outliers that did not reflect typical tourism patterns.

4.3 Data Standardization

Since the model incorporates multiple features, such as the number of tourists, tourism revenue, environmental impact indicators, and policy parameters, these variables operate on vastly different scales. To address this, we applied standardization steps. For example, continuous variables, such as the number of tourists V , revenue I , and glacier area E , were normalized using the Min-Max Scaling method:

$$X' = \frac{x - x_{min}}{x_{max} - x_{min}} \quad (1)$$

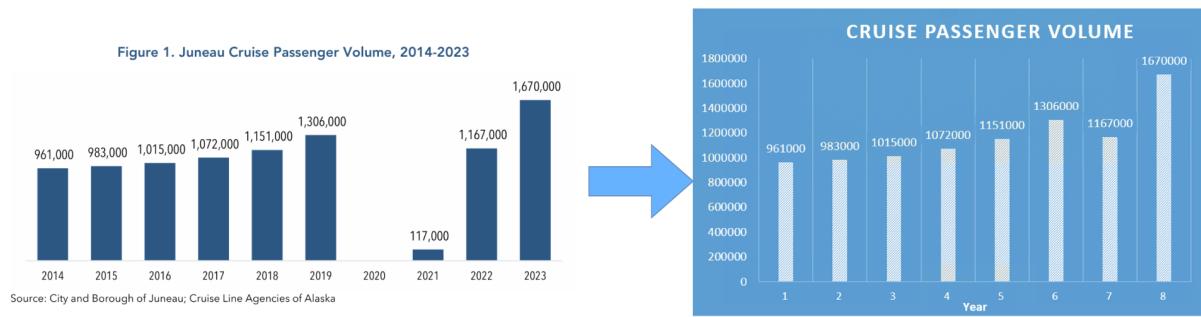


Figure 3: Data cleaning example

This ensures that all values are scaled between 0 and 1, preserving their relative distribution.

5 Multi-objective Optimization Model

based on the Objective 1 and Objective 2, we establishes the multi-objective strategy selection model to determine how the number of tourists, the tax rate, and the distribution of additional revenue should be adjusted to get the best outcomes.

5.1 Model Structure

We establish a 3-layer multi-objective optimization model using Sequential Least Squares Programming (SLSQP) Algorithm to maximize the final score considering 3 factors, also as our evaluation indicators. They are economic gain G , environment status E , and satisfaction of residents S . The Following Figure shows our model structure. The factors with underline are optimize factors.

The figure illustrates the flowchart of our strategy evaluation model, consisting of 3 layer. Here is further explanation of these layer:

Layer 1: The first layer is the ultimate goal of the model, i.e. to make decisions on the integrated sustainable development of a tourist destination, and balances these factors by taking into account environmental protection, economic gains and resident satisfaction.

Layer 2: The second layer represents the three key evaluation objectives that influence the final decision, which are calculated from the specific decision variables and data inputs in the third layer, respectively. We will discuss them in their respective segments

Layer 3: The layer includes all the variables that affect the core indicators and is divided into two categories:

Decision variables: These are the variables that we can adjust to optimize the final decision.

Data inputs: These are external input data to the model that reflect the current

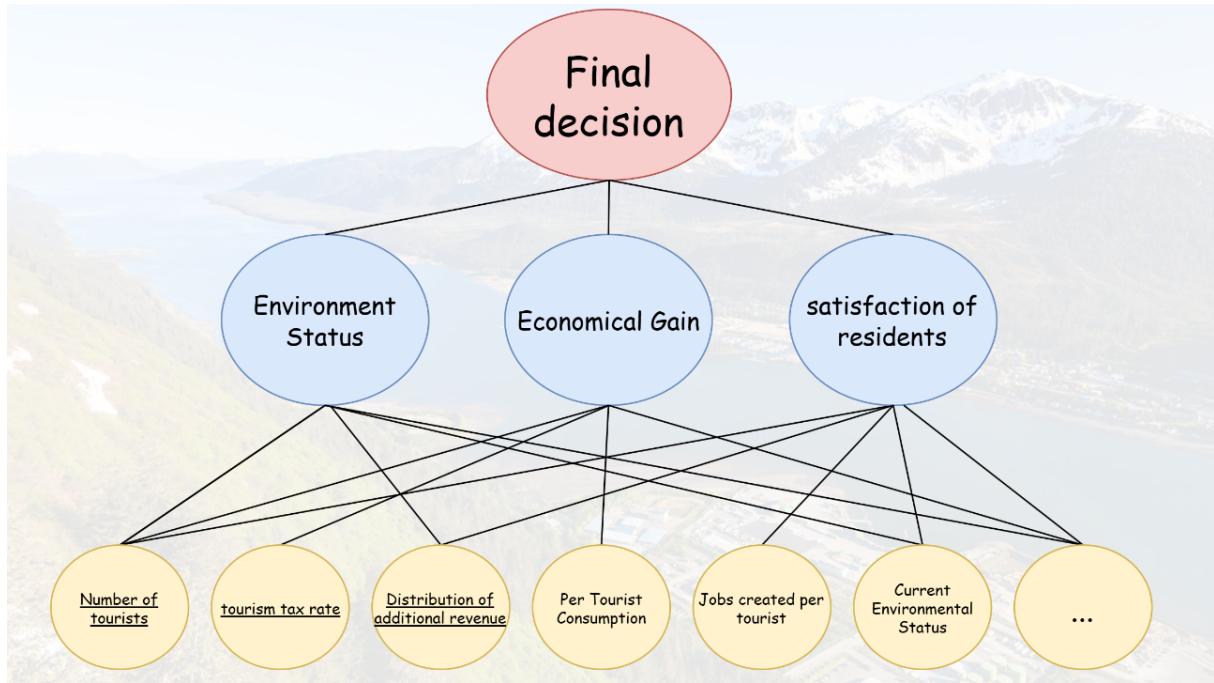


Figure 4: Our Multi-objective Optimization Model Overview

state.

Then we will demonstrate model building steps to calculate layer 2 indicators, and then the process of SLSQP.

5.2 Building Models for Layer 2 Indicators

5.2.1 Environment Status Model

Given Objectives 1 and 2, this paper translates the conflict between **over-tourism** and **natural preservation** into the optimization of the relationship model, referred to as the **Tourists-Tax-Environment Model**.

Firstly, we introduce some intermediate variables for clear explanation. Based on **Assumption 1**, the total tourism revenue of Juneau (I) is fully dependent on the number of tourists (V). **Furthermore**, to generate additional revenue for city management and to promote sustainable development, the Council of Tourism has enacted measures to levy a tax at a rate of τ , resulting in additional revenue (B).

$$I = V \times s \quad (2)$$

$$B = \frac{Ir}{1+r} \quad (3)$$

Here s denotes Per capita spending by tourists.

Next, we estimate the **footprint of tourists** based on their actual consumption, which is calculated as the difference between the total tourism revenue (I) and the

additional revenue (B).

It has been reported that the rate at which **Mendenhall Glacier** was melting was significantly high from 2014 to 2019. This indicates that the glacier has lost its ability to self-recover, and the rate of melting accelerates as the glacier continues to shrink. Let E denote the area of **Mendenhall Glacier**.

$$\frac{dE}{dt} = \mu \frac{I}{1+r} + \delta E \quad (4)$$

Where we successfully estimated the natural conservation status by E .

Secondly, consider the expenditures from additional revenue the tourist council spend for preserving environment , with a effective rate g , Our model can be modified into:

$$E_{i+1} - E_i = \mu \frac{I}{1+r} + \delta E_i + gkB \quad (5)$$

Clearly, in this dynamical system, consistent decrease of E_i is avoided, E_i will finally converge at

$$-\frac{(\mu + gkr)I}{\delta(1+r)}$$

5.2.2 Economic Gain Model

We propose the following simplified model to estimate the **economic gain** (G) by the total number of jobs created for residents. One of our references [1] has demonstrated that the economic gain of a city (G) has a **linear relationship** with the number of tourists every year (V).

$$G = Va \quad (6)$$

Based on *Cruise impact report of Juneau*. we can conclude that for Juneau, $a = 0.00230538$.

5.2.3 Satisfaction of Residents Model

Once the models for **environmental status** and **economic gain** were established, it becomes possible to compute the **index of satisfaction of residents**. This index can later serve as a **constraint**, enabling a more comprehensive evaluation of sustainable tourism by balancing the needs of both **residents** and **tourists**. Moreover, it can also act as an indicator of **the degree of city development**.

Resident satisfaction can be regarded as a linear combination of the above three variables:

$$S = \alpha \text{bar}(E) + \beta \text{bar}(G) + \gamma(1 - k)B \quad (7)$$

where α , β , and γ are the weights of the three factors, respectively. Their values can be obtained from similar studies[8]: $\alpha = 0.34$, $\beta = 0.46$, and $\gamma = 0.2$.

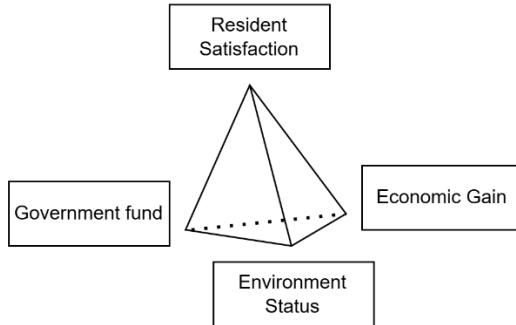


Figure 5: The Pyramid of Satisfaction of Residents

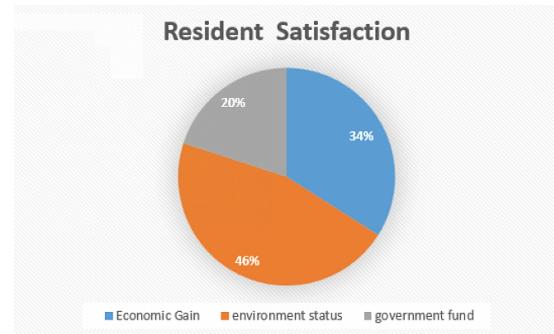


Figure 6: Ratio of Components of resident satisfactions

Figure 5 shows the components of resident satisfaction, which are the three factors we have discussed above. Figure 6 shows the ratio of the three components obtained from the reference[8].

5.3 Multi-objective Optimization Model

5.3.1 Optimization problems

1. Objective function:

Maximize the negative value of the weighted score (since minimize is a minimization algorithm):

$$\text{objective} = -(0.5 \times \text{bar}(E) + 0.5 \times \text{bar}(G)) \quad (8)$$

where $\text{bar}(X)$ is the normalization function that normalizes X to the interval $[0, 1]$. We chose the maximum value of local glacier area since the beginning of the record as E_{max} , the as E_{min} , the as G_{max} , and the as G_{min}

2. Constraints:

$$\text{Satisfaction} \geq 0.5$$

$$\text{constraint} = S(E, G, B, k) - 0.5 \quad (9)$$

where S is a composite score function to measure sustainable development, shown below:

$$S = a \times \text{bar}(E) + b \times \text{bar}(G) + c \times (1 - k) \times B \quad (10)$$

3. Variable boundaries:

$$0 \leq I \leq I_{\max}, \quad 0 \leq r \leq r_{\max}, \quad 0 \leq k \leq k_{\max}$$

then we can calculate the boundaries of E, G, B, S .

To calculate the boundaries of E , we use the value method finds its maximum and minimum values. The visualized result is shown in the figure, where the X-axis is I , the Y-axis is r and the z-axis is k

3D Cubes with Colors Based on Matrix Values

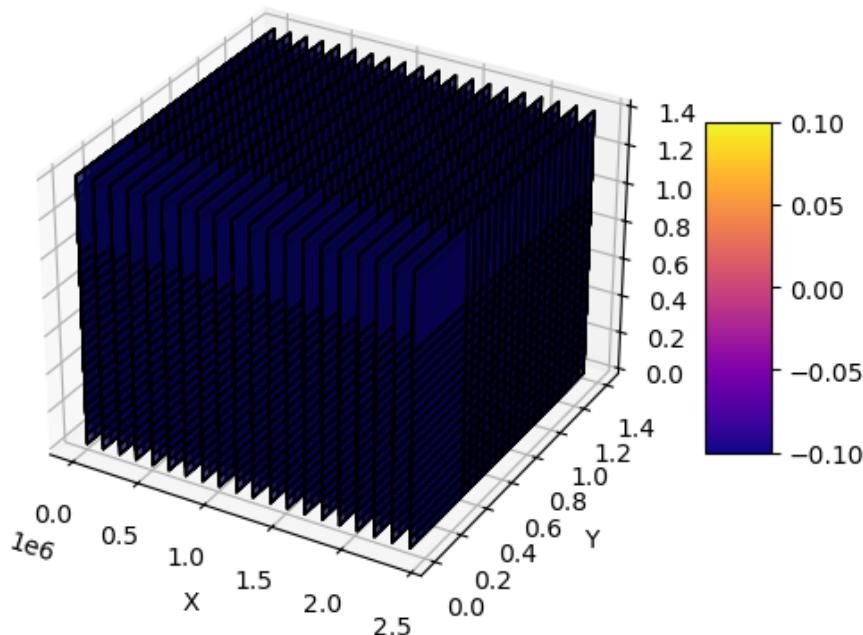


Figure 7: HOWTONAMETHIS

Table 3: HOWTONAMETHIS

	B	E	G	S
max	2,394,779	54,581.723	1,197,390	1
min	0	-15,096.465	0	0

5.3.2 Optimization process

- **Initial Estimate:**

$$x_0 = \left[\frac{I_{\max}}{8}, \frac{r_{\max}}{1.4}, \frac{k_{\max}}{6.5} \right]$$

- **Solution:** Optimize the objective function using the SLSQP method while satisfying the constraint $S \geq 0.5$.

- **Outputs:**

- Optimal total tourism revenue I_{opt} .
- Optimal tourist spending ratio r_{opt} .
- Optimal proportion of environmental governance inputs k_{opt} .
- Optimal state of the environment E_{opt} .
- Optimal economic return G_{opt} .
- Composite Sustainability Score S_{opt} .

Table 4: Optimal Values of Variables

Variable (opt)	Optimal Value
I_{opt}	299,347.50000704837
r_{opt}	0.124
k_{opt}	0.999
E_{opt}	5443.658
S_{opt}	0.512

5.4 Predictions by the model

The figure below shows the comparison of glacier area before and after optimization. Based on our model, the glacier will totally disappear in 60 years if no measures are taken. However, with the optimal management strategy, the glacier area will be preserved at a sustainable level.

5.5 Sensitivity Analysis

To analyze the function E with regard to I , r , and k , we need to calculate the partial derivatives of the function with respect to these variables and visualize these sensitivities.

Given the function E as follows:

$$E = -\frac{(\mu + gkr)I}{\delta(1+r)} \quad (11)$$

The partial derivatives are:

1. Partial derivative with respect to I :

$$\frac{\partial E}{\partial I} = -\frac{\mu + gkr}{\delta(1+r)} \quad (12)$$

2. Partial derivative with respect to r :

$$\frac{\partial E}{\partial r} = -\frac{(\mu + gkr)I}{\delta(1+r)^2} + \frac{gkI}{\delta(1+r)} \quad (13)$$

3. Partial derivative with respect to k :

$$\frac{\partial E}{\partial k} = -\frac{gIr}{\delta(1+r)} \quad (14)$$

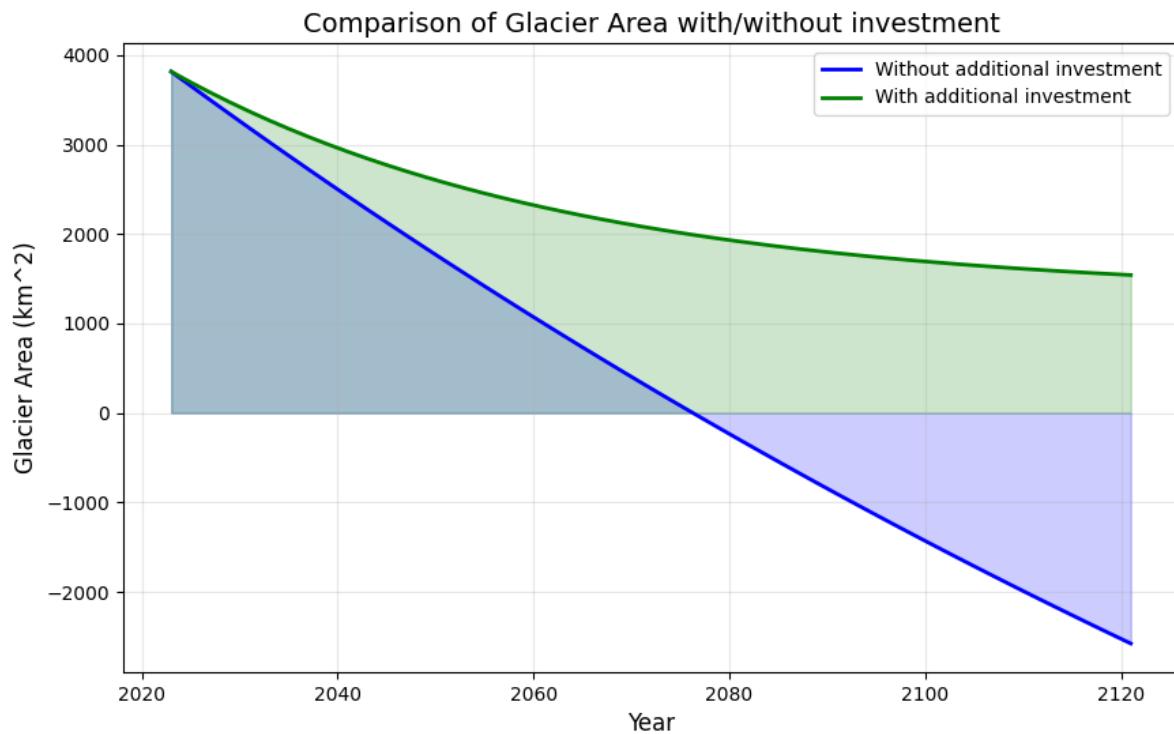


Figure 8: Comparison of glacier area before and after optimization

We analyzed each of these parameters to explore the impact of **total tourism revenue**, **tax rates**, and the **portion of tax allocated to environmental protection** on an economic or environmental indicator.

In this analysis, we first fixed the tax rate and the proportion of investment in environmental protection at their optimal values. We then allowed the **total tourism income** to vary between 0 and 50,000, calculating the corresponding economic or environmental index values. **Secondly**, we fixed the proportion of total tourism income and the investment in environmental protection at their optimal values, allowing the tax rate to vary between 0 and 0.6, and calculated the corresponding index values. **Finally**, we fixed the total tourism income and tax rate at their optimal values, letting the proportion of environmental protection investment vary between 0.95 and 1, and calculated the index values.

For each parameter change, we plotted the relationship between the parameter value and the corresponding economic or environmental indicator value to visually demonstrate the interaction between these variables.

Table 5: Optimal Values of Variables

Variable	Optimal Value
I	299347.5
r	0.124
k	0.999

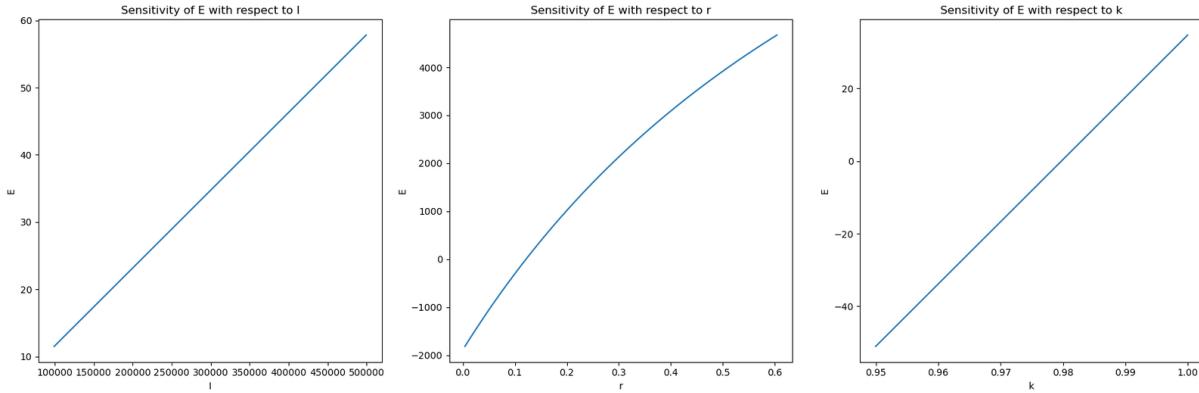


Figure 9: Sensitivity Analysis of different variables

6 Adapting Sustainable Tourism Models to Address Overtourism

6.1 Introduction

Beijing, the capital of China, a city steeped in history and culture, was once mired in the smoggy haze that obscured its skyline and compromised the health of its residents. The air quality was a pressing concern, not only for the locals but also for the millions of tourists who flocked to the city each year. However, thanks to the government's proactive measures and relentless efforts, Beijing now boasts clean blue skies, a testament to the city's dedication to environmental improvement.

The Air Quality Index (AQI) is a crucial tool for communicating air pollution levels and health risks in Beijing. It's based on concentrations of pollutants like PM2.5, O₃, NO₂, SO₂, and CO. The AQI is categorized from "Good" to "Hazardous," helping residents and visitors make informed decisions about outdoor activities. By monitoring the AQI and taking precautions like staying indoors on high-pollution days, the public can protect their health. Together with government measures, the AQI contributes to cleaner air and healthier living in Beijing.

6.2 Model Adaptation

model implement process:



Figure 10: Beijing smog

1. Determine the calculation method of environmental assessment index

For Beijing we choose AQI as Environmental assessment index E (which is obtained by intuition) and the μ and δ parameters in the formula, which is by using previous years' data.

Table 6: Beijing Environmental Assessment Data (2017-2023)

Year	V (Ten thousands of people)	I (Hundred million yuan)	AQI
2023	32853.7	5849.7	82.33
2022	18230.8	2520.26	73.67
2021	25512.8	4166.2	77.92
2020	18386.5	2914.0	78.58
2019	32209.8	6224.6	86.50
2018	31093.6	5921.2	87.00
2017	27463.9	4934.3	81.70

2. Calculate B, E, G, S range

similar to the above, we use the value method to calculate the boundaries of E . The visual result is shown in the figure:

Table 7: HOWTONAMETHIS

	B	E	G	S
max	2,394,779	54,581.723	1,197,390	1
min	0	-15,096.465	0	0

3D Cubes with Colors Based on Matrix Values

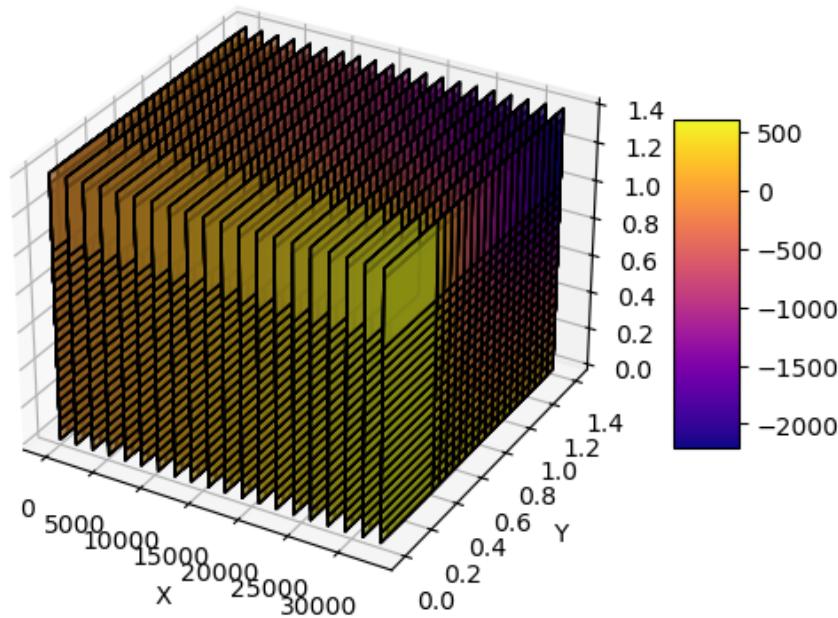


Figure 11: HOWTONAMETHIS

3. Use the same optimization algorithm to get the optimal solution.

By applying Weighting method and SLSQP algorithm, we can analysis what to do according to numerical results. In this problem we can get several strategies to balance the Tourism and smog problem in Beijing:

- (a) Limit the number of visitors.
- (b) Lower taxes.
- (c) Improve the structure of government investment in environmental protection.

Table 8: Optimal Values of Variables

Variable	Optimal Value
I	1716.494
r	0.0193
k	0.801
E	31.410
S	0.5

6.3 Impact of Location-Specific Factors

Comparing the models of Beijing and Juneau, the main ecological problems are different, which leads to the selection of distinct environmental assessment indices. Beijing, located inland and serving as the economic and political center of China, is an inter-

national metropolis. Its ecological problems differ significantly from those of Juneau, a tourist city. The selection of **haze** as the evaluation index for Beijing and **iceberg area** as the evaluation index for Juneau is based on their distinct ecological characteristics.

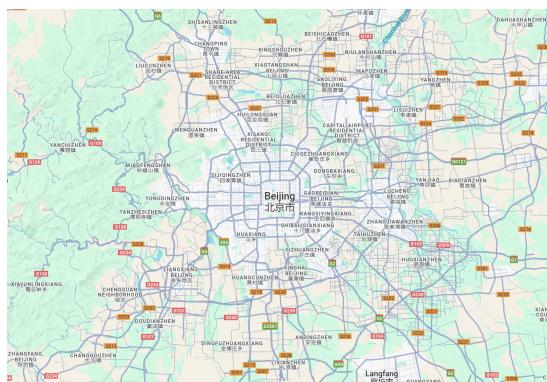


Figure 12: Map of Juneau

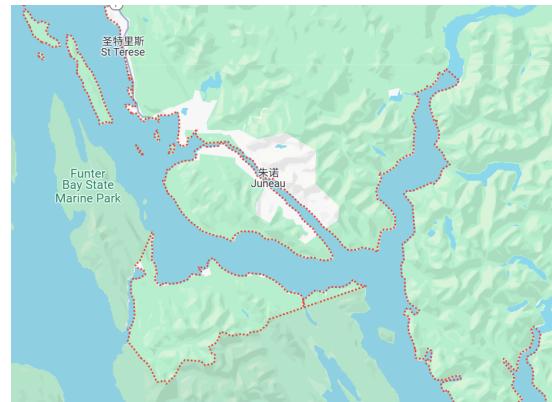


Figure 13: Map of Beijing

In addition, the differing tourism industries of the two cities also lead to variations in their ecological damage and protection priorities. Tourism in Juneau primarily involves **natural attractions**, such as whale watching and glacier scenery, requiring consideration of tourists' direct interaction with the ecology. By contrast, tourism in Beijing is largely focused on the **tertiary industry**, where tourists indirectly impact the environment through commodity consumption.

Therefore, different strategies are applied for the consideration of variable k : in Juneau, direct protection is emphasized, such as banning littering and limiting the number of whale watchers, and the value of k should be set relatively high. For Beijing, tax revenue should not be directly invested in environmental protection, and the k value should be relatively low.

6.4 Promoting Balance

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072107210721

7 Conclusion

7.1 Summary of Results

- **Objective 1**

We established tourist-revenue-environment coupling model, processed the data to get coefficient and predicted the area of the galcier in Alsaka based on a dynamic system model. If the goverment would not take additional revenue and limit the growth of number of tourists, the area of the glacier will decrease at a groing rate. However, due

to previous report of officially fund for natural preservation, a promising and obvious contain can be pursued.

- **Objective 2**

Objective Based on multiple objective optimization model. First, strategies and policies that can be optimized has been simplified to the number of tourists, the distribution of additional revenue. Multi-objective optimization model is proposed to quantify the economic and ecological impacts of an optimal combination of strategies and policies. We finally get the suggested solution for idealized predictions.

- **Objective 3**

We demonstrated how the developed model can be adapted to other tourist destinations impacted by overtourism.

8 Model Evaluation

8.1 Strengths

1. The model incorporates economic, ecological and social factors, and examines the sustainable development of sustainable tourism from different subjects, like the satisfaction of local residents, the environmental.
2. This model shows high replicability. We pointed out general factors and indices for over-tourism cities, as well as long-term predictions. It can even be applied to ecosystems, to consider the sustainable development for the whole society.

8.2 Weaknesses

1. **Weakness:** The number of factors we consider is relatively small, which may not fully reflect the actual world with complexity.

Improvement: In order to simplify the model, we consider a small number of factors. In fact, it is a better way to separate different kinds of overtourism cities into different types, different indices to estimate the environment conditions, to make the model more satisfied with the actual condition.

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Appendices

Here are simulation programmes we used in our model as follow.

(1) `hello.cpp`

```
1 #include <iostream>
2 int main() {
3     std::cout << "Hello, world!\n";
4     return 0;
5 }
```

Juneau Tourism Memo

Dear Members of the Juneau Tourism Council,

We are writing to provide predictions for future trends of tourism in Juneau, the potential effects of various measures, and recommendations to ensure a sustainable and thriving tourism industry. Below, We summarize our findings and advice based on our modeling conducted.

Predictions for Tourism in Juneau

- If no additional measures are taken, glacier melting will accelerate and within 20 years the glacier area will be reduced to below 50% of what it is now, followed by a decline in tourist arrivals after reaching peak levels, leading to a drop in tourism revenues and resident satisfaction will also decline.
- If the number of tourists is controlled, while at the same time adjusting taxes on tourism and investing additional revenues in sustainable tourism, resident satisfaction could remain at a high level and the rate of glacier melt would also slow down.

Effects of Potential Measures

- **Implementing daily or seasonal visitor limits**

This measure can significantly reduce congestion and environmental degradation. At the same time, fewer tourists can lead to higher resident satisfaction and lower infrastructure maintenance costs

- **Appropriately raise taxes**

Raising cruise passenger fees or implementing a sustainability fee can generate additional revenue for conservation and infrastructure. However, the adjustment of taxes and fees may lead to price increases in tourism programs, which in turn may lead to a decrease in the number of tourists. Careful consideration therefore needs to be given to how taxes are adjusted.

Advice for optimizing outcomes

- **Collaboration with experts on glacier preservation programs**

Increase the efficiency of glacier protection and improve the effectiveness of protection with the same amount of inputs.

- **Implement a Dynamic Pricing Model**

Encourage off-peak tourism by varying fees based on the season or time of day. This measure could help distribute tourist flow more evenly throughout the year.

- **Monitor and Adapt**

Regularly assess the effectiveness of implemented measures using data on visitor numbers, environmental health, and resident satisfaction. Adaptive management will allow Juneau to refine its strategies over time.



We are confident that with careful planning and collaboration , Juneau can protect its natural and cultural resources while maintaining its position as a premier tourist destination.