



Thet Htet Nyein

IT Support and PL/SQL Developer

Oracle Database Specialist | Business Analyst | Data Management & Reporting | Project Management | IT Support Technician | Full-stack Development

CONTACT

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<https://github.com/Millie99-tnh>

PERSONAL INFO

Date of Birth : 25.6.1999
Passport No : MH897***
Expected Salary : Negotiable
Availability : 2-4weeks

EDUCATION

Bachelor of Engineering in Electronics
Technological University (Mandalay)
Graduated with Credits

- Relevant Coursework: Digital Control Systems, C++ Programming, Programmable Logic Controllers, Digital Signal Processing, Advanced Electronics, Networking, Industrial Management

LANGUAGES

Burmese ★★★★★
English ★★★★★
Japanese ★★★

PROFESSIONAL PROFILE

IT System and PL/SQL Developer with 2+ years of experience in database management, system administration, and web development. Skilled in optimizing database performance, building scalable data solutions, and developing insightful reports to support business decisions and operational efficiency. Proficient in Oracle, MySQL, PostgreSQL, PHP (Laravel), HTML, CSS, and Bootstrap. Strong focus on process improvement, data-driven decision-making, and delivering solutions that enhance workflow. Available to join immediately.

PROFESSIONAL EXPERIENCE

Ocean Wave Communication Co Ltd. – Mandalay, Myanmar

Center Manager – IT Supporting Center — Jul 2025 – Present

- Conducting monthly **user data analysis** to track customer growth, losses, pauses, and net performance for the whole business.
- Calculating monthly settlement amounts payable to vendors based on user status and service usage.
- Developed an **Outage Management System** (Oracle SQL/PLSQL) for real-time fault reporting and improved coordination.
- Leading IT operations and database team, ensuring system reliability and timely issue resolution.

Deputy Center Manager – IT Supporting Center — Jan 2025 – Jun 2025

- Developed and maintained an **Attendance Reporting System** using PL/SQL, views, and ETL pipelines, reducing manual work by 40% and improving reporting efficiency.
- Designed **optimized Oracle SQL reports** integrated with Oracle Forms, and **migrated complex Excel-based calculations** into Oracle DB to increase data consistency.
- Configured FTTH products and managed system permissions within the Oracle-based BOSS system to support business operations.

IT Operations & Oracle SQL Developer — May 2023 – Dec 2024

- Supported daily customer suspension/termination processes via Oracle database operations.
- Maintained data consistency and accuracy by troubleshooting and updating records.

HARD SKILLS

- ❖ Database and Tools
 - Oracle Database
 - PL/SQL , MySQL, PostgreSQL
 - SQL Development
 - Oracle Forms
 - Power BI
- ❖ Database Design & Architecture
- ❖ ETL (Extract, Transform, Load)
- ❖ Scripting Language (Python , R)
- ❖ Database Optimization
- ❖ Web Development
 - PHP, Laravel
 - HTML, CSS, Bootstrap
 - Responsive Web Design, MVC Architecture
- ❖ Microsoft Office Suite
 - Microsoft Word
 - Microsoft Excel (Data Analysis, Complex Formulas, Data Visualization)

SOFT SKILLS

- ❖ Problem-Solving
- ❖ Attention to Detail
- ❖ Communication
- ❖ Team Collaboration
- ❖ Time Management
- ❖ Adaptability
- ❖ Critical Thinking
- ❖ Leadership
- ❖ Project Management
- ❖ Continuous Learning
- ❖ Stress Management

ACHIEVEMENTS

- ❖ **Reduced manual work by 40%** through the development of an automated Attendance Reporting System using PL/SQL.
- ❖ **Increased data consistency** by 30% by migrating complex Excel-based calculations directly into the Oracle database.
- ❖ **Streamlined workflow** and cut manual processing time by 25% through automated batch terminations and order handling.
- ❖ Designed and implemented **reports** that improved 50% in **decision-making, operational efficiency, and fault analysis.**

- Exported and delivered SQL-based reports for business calculations and operational decisions.
- Administered BOSS system with full employee account access, ensuring security and compliance.

PROJECTS

Outage Management System (Oracle SQL, PL/SQL, Reporting)

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- Developed a fault tracking system with outage start/end times for each ODB.
- Built real-time reports to: (1) monitor active faults per ODB, (2) provide summaries for management, and (3) map customers to ODBs with real-time status.
- Improved visibility across departments, enabling faster outage repair and better customer complaint handling (critical during earthquake recovery).

Attendance Reporting System (Oracle SQL, BOSS System)

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- Processed raw attendance data from face scan machines into clean, rule-based records.
- Designed SQL transformations using window functions and conditional logic.
- Automated reporting and integrated with the BOSS system, reducing manual effort by 40% and ensuring accurate attendance summaries.

Other Projects

- **Timely Operations Management System - still building** with Laravel, PostgreSQL, JS, and Bootstrap to track ODB faults, control network resources, and streamline operational workflows.
- **Online Food Ordering System (Laravel, Bootstrap, JS)** – Full-stack web app for online food ordering with customer/admin features, built as university graduation project.

SUMMARY

Seeking international opportunities to apply expertise in databases, business analysis, system administration, and web development, with a focus on process optimization and scalable IT solutions. All the above information are declared in true and correct one.

REFERENCES

- Mr.Wu Quiang
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