1. Authentication and Authorization  
   - Sign-up and Login (for all users)  
   - **Roles and Permissions**:

* Policyholders (drivers)
* Garages
* Insurance company admins
* Claim assessors
* Super admins (with all permissions)

1. Claims Management APIs  
     
    **Claim Submission**:

* API to submit accident details (date, location, parties involved, etc.).
* Upload functionality for documents and photos (police reports, accident images).
* Link to policyholders' insurance plans.

 **Claim Status Tracking**:

* API to retrieve claim statuses in real-time.
* View past claim histories and resolutions.
* Notifications for updates on claim progression.

 **Claim Review & Assessment**:

* Allow assessors to access claims, submit assessments, recommendations, and additional reports.
* Monitor claim progress (assign claims to assessors and allow tracking).
* Generate reports for each claim.

 **Claims Management (Admin)**:

* View all submitted claims.
* Assign claims to assessors.
* Approve, reject, or request more information from policyholders.

1. Bid Submission & Garage Management  
     
   **Bid Submission & Management**:
   * API for garages to submit bids for repairs based on claim information.
   * Manage multiple bids and update bid statuses.
   * View and track accepted jobs and job statuses.

**Work Order Management**:

* Track ongoing repairs and update job statuses in real-time.
* Include estimated times for job completion.

1. Rating & Review System   
     
    **Garage Rating and Review (for Policyholders)**:

* API for policyholders to rate and review garages after services are completed.

 **View Garage Ratings**:

* Allow garages to view their ratings and feedback, fostering competition.

1. CRM & Communication Tools  
     
    **Communication Tools**:

* Notifications to policyholders regarding claim updates, renewals, or policy changes.
* In-app messaging to contact policyholders directly.

 **Customer Analytics**:

* API to access and generate detailed analytics on customer data (claims history, feedback, etc.).

6 .Super Admin Dashboard

* A high-level management dashboard for super admins with visibility over all claims, garages, assessors, and other activities.
* Full control over user management (add/edit/remove users, control permissions, etc.)