

BENJAMIN ROBINSON

2301 DE ARMOND LN, KNOXVILLE, TN

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SUMMARY:

- Experienced working alone and in teams
- Worked for HIPPA compliant companies
- Developed customer service experience through various jobs with a high level of patience
- Critical thinking/problem solving
- Enjoy a fast and challenging workplace
- High level of determination
- Eagle Scout

EDUCATION

BACHELOR OF SCIENCE Computer Information Systems

Milligan University

Johnson City, TN | May 2021

- Dean's List Spring-Fall 2019/2020 and Fall 2020

TECHNICAL PROFICIENCIES

- Coursework in C#, C++, Javascript, and Machine Language.
- Coursework in information security and web page development
- Visual Studio IDE
- Windows and Linux Operating Systems
- Troubleshooting and problem solving
- Database and Server Management

WORK HISTORY

SHAFAER TECHNOLOGY SOLUTIONS

Network security and software development company | Knoxville, TN | April 2020 - August 2020

- Taking/Directing phone calls
- Going off site for errands and technical support for clients
- Solving technical problems remotely and in a timely manner
- Stocked products and built computers for sister computer store
- Managing client servers
- Created small SAMBA serves for not profit organizations
- Installing/Managing Ubiquiti wireless internet systems