◻ Milliman

PRM Analytics

MILLIMAN PRM Analytics™
ROCHE LAB SYSTEMS HANDBOOK MAINTENANCE CONTRACT

This contract covers the upkeep and maintenance of the Roche Lab Systems Handbook.

PRM Service	Cost
System Maintenance: • Quarterly installation of security updates with one business day response on critical security updates • Setup and maintain system status monitoring Application Maintenance: • Up to 20 hours of miscellaneous development time per year	$7,000 / year
VM Fees: • Indy-Roche-01 (Application Server) • Indy-Roche-02 (Database Server)	$3,000 / year
Total:	**$10,000 / year**

Additional Services:

- Additional services not covered above would include items such as:

    o Refreshing embedded CMS data files

    o Feature additions

    o Database changes

- Additional services, or work in excess of the 20 included hours of development time, will be compensated through billed hours.

- If it is ever anticipated that an additional service would be a significant number of hours (>1 day), then PRM must get prior approval before beginning work.

Costs will be invoiced in full on January 1st, and will increase by 3% every year.

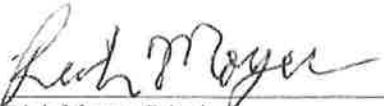## **PRM** Analytics

———— ♦ ♦ ♦ ————

I acknowledge the receipt of this contract and agree with the scope and terms.

Signature

1/16/18
Date

Rich Moyer, Principal

1/8/18
Date