



**Proposal to Premier Healthcare Solutions, Inc.**

Transitioning User Administration of QlikView Interfaces to Premier Healthcare Solutions, Inc.

To: Michelle Allen, Premier Healthcare Solutions, Inc.

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## A. BACKGROUND

While Premier Healthcare Solutions, Inc. (Premier) is largely already in control of the services Milliman provides to Premier downstream client users, Premier has requested full control over user administration for all interactive interfaces that Milliman produces in the current hosting environment. This will allow Premier to take full possession of the goods and services allowing Premier to direct use by the customer (or withhold use) as well as control who at the client has access to the reports, granting Premier greater control over the outputs.

We provide the details, timeline and cost associated with turning user administration over to Premier for all interfaces, including the ACOIS platform and the BPIP (including CJR, BPCI, BPCI Advanced, OCM, and GSAP). In addition, we include contractual language regarding the obligations and liability that Premier agrees to assume with user administration ownership.

## B. TASKS AND TIMELINE FOR THE TRANSITION

Upon approval of this SOW, Premier will determine the specific users who should have user administration privileges for each interface. These staff members will be invited to attend one to two training sessions within the first week after approval of this SOW. Those training sessions will include an overview of the Milliman Access Platform (MAP) as well as an explanation of the structure of the reports and how user access is granted. The following topics will be covered:

- Logging into the platform
- Setting up a new user account
- Granting user account access to a specific interface
- Creating new user selection groups
- Adding users to existing user selection groups
- Removing access for existing users

The interfaces do not all have the same structure, nor do they have the same content restrictions. As such, it will be important that these trainings are provided to the relevant employees for each interface such that the user administrators have a full understanding of the process for that interface. Written explanations will also be provided within 2 weeks of the training session.

For the first month during which Premier is performing user access administration, Milliman will be available to shadow Premier when user licenses need to be made. Specifically, up to two times per week, Milliman will be available to share screens with Premier to ensure they are correctly setting up and giving access to new users. After the first month, we will expect that Premier is fully independent in the user setup process, and additional shadowing will incur additional fees.

**It is imperative that the Premier user access administrators do not adjust the access of the Master Content group (the Milliman users) for each interface.** If Premier's staff members adjust Milliman access in any way at any time, the adjustments may impede the ability of Milliman staff to maintain and update the interfaces in an ongoing way, which would detrimentally affect

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timelines and product quality for both the BPIP and ACOIS platforms. If Premier staff adjust Milliman access, Milliman will not be held responsible for delays in scheduled interface update.

#### **c. COST**

To provide the necessary trainings, including the webinar sessions and written instructions, there will be a one time fee of \$30,000. This will be charged upon completion of the transition of the user administration function to Premier.

#### **d. CONTRACTUAL OBLIGATIONS**

In addition to the indemnification obligations contained in Section 6.2 of the Consulting Services Agreement executed by the parties on March 24, 2015 (CSA), a new subsection shall be added for purposes of this engagement :

(e) Premier's negligence in its performance of the user administration obligations for all interactive interfaces that Milliman produces.

#### **e. CONSULTING SERVICES AGREEMENT**

The terms of the CSA dated March 24, 2015 with Premier Healthcare Solutions, Inc. will cover this engagement. We require a signed copy of this proposal to perform this work.

#### **Acceptance**

##### **MILLIMAN, INC.**

By: Kate Fitch  
Name: Kate Fitch  
Title: Principal and Healthcare Consultant  
Date: 1/31/19

##### **PREMIER HEALTHCARE SOLUTIONS, INC.**

DocuSigned by:  
By: Angela Lanning  
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Name: Angela Lanning  
Title: COO, ITS  
Date: 1/31/2019