C: Milliman

PRM Analytics

MILLIMAN PRM Analytics™
QlikView HOSTING CONTRACT

This contract covers the hosting of QlikView for end users on PRM's publically available infrastructure (currently *prm.milliman.com*).

Services included as part of this contract include ongoing server monitoring, disaster recovery, maintenance of infrastructure, updates to software and hardware, and other ongoing development costs.

Costs will be invoiced quarterly and will include the following:

Quarterly Invoicing	PRM Standard Service Notes

▪ First ten reports:
   ▪ $1,000 per quarter per hosted report
▪ Second ten reports (i.e. reports #11-20)
   ▪ $750 per quarter per hosted report
▪ All additional reports (i.e. reports #21+)
   ▪ $500 per quarter per hosted report
	Refreshing/upgrading an existing report does not count as a new/different report.
	
	Utilizing the same report template for different clients and/or data sources would count as different reports.

$100 per quarter per user report	For each report, one Milliman staff member will be provided free access. This user will be responsible for confirming delivery and managing client user access.

The first invoice would be for 1Q2017.
All costs above will increase by 5% at the beginning of each calendar year.

Additional ancillary services included for free include:
- Training for usage of PRM's QlikView report publishing and user access management tools
- Assistance with the initial deployment of each new report
- Assistance troubleshooting any issues that arise during normal use of the hosting solution
- Access to the shared pool of user licenses for our internal development and peer review QlikView server (currently *indy-ss01.milliman.com*)
  - o If Indianapolis Health Staff exceed 25% utilization of this shared resource, we will revisit the allocation of these costs.

PRM Analytics
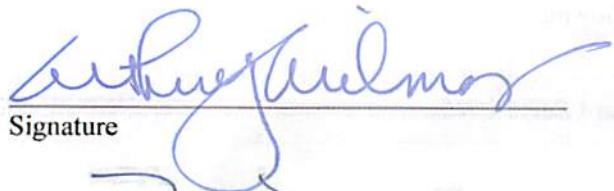
    o   This access does not extend to other Milliman offices, except for the purpose of external peer review or product/report demos.

Hosting enhancement requests are welcome; PRM Analytics™ will provide cost estimates based on time and expense. Enhancements will require independent approval before work commences.

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I acknowledge the receipt of this contract and agree with the scope and terms.
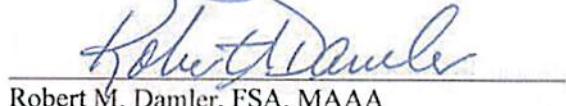
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Signature   Date

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Robert M. Damler, FSA, MAAA   Date