

## Client Screening Request

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Approved for final distribution by: i:0#.w|root\_milliman\beau.preston

### - Client Screening Report

**Request Date:**

4/12/2018

**Additional CC:****Discipline \*:**

Health

**Company Name:**

CareConnect Health Services

**Practice Director:**

HealthEscalatedScreenMailbox;

**Moody's Rating:**

None

**Requestor:**

Jill Herbold;

**D & B Credit Score Class:**For GeriNet Medical Assoc.:  
12 (Moderate to high risk of severe payment de**A.M. Best Rating:**

None

**On High Risk Client List?** Yes  No**D & B Financial Stress Class:**For GeriNet Medical Assoc.:  
10 (Moderate to high risk of severe financial stress c**WorldCheck Rating:**

- N/A
- Criminal
- Money Laundering
- Terrorism
- Corruption
- [Redacted]

**Ownership:**

Care Connect Health Services (CCHS), previously GeriNet Medical Associates, contracts with health plans, PPOs, medical groups and IPAs on a capitated and fee-for-service basis to provide specialty physician services. Care Connect currently partners with more than 360 skilled nursing facilities in California (Orange County, Los Angeles County, San Diego County, Riverside County, and San Bernardino) as well Las Vegas, Nevada. CCHS is headquartered in Santa Ana, California. The Delaware Secretary of State business filing records show that CCHS registered as a corporation in June 2017.

#### Officers:

The named officers below were profiled using Google and Factiva sources and were screened for criminal/civil litigation using LexisNexis. Insofar as my research indicates, no issues of an adverse nature were found for the noted officers. Please note that my research is not definitive due to commonness of Ms. Phan's name. The individuals screened are as follows:

- **Founder and CEO:** Kim Phan, M.B.A.
- **CFO and Administrative Officer:** Len Whyte

The above named officers' biographies can be accessed here: <http://careconnectmd.com/staff.php>

**Prior Health Risk Assessment:**  Yes  No

#### Noteworthy News:

A scan of local and national newspapers, news wires, trade journals, transcripts and internet search engines yielded no adverse media coverage of CCHS or GeriNet.

#### Litigation History:

Screening for litigation using news sources, internet search engines, and Lexis' state and federal cases database and dockets found no results in a search for CCHS. A search under GeriNet Health Services locate two cases on the dockets, neither of which appears to be significant to our purposes.

#### Comments:

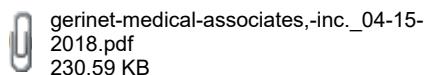
Overall, CCHS screens neutrally. Insofar as my research indicates, both screened officers are well qualified and neither have been named in any worrisome litigation, although my results are slightly inconclusive for the CEO due to the commonness of her name. Additionally, it appears that both the company itself and its leadership have avoided any high profile adverse news coverage.

At the litigation level, I was unable to locate a Dun & Bradstreet report for CCHS. However, I have attached the D&B report under the company's previous name, GerinNet Health Services (GHS). D&B gives GHS a Delinquency Score (formerly Credit Score Class) indicating moderate to high risk of slow vendor payments and a Failure Score (formerly Financial Stress Class) indicating moderate risk of severe financial stress. That said, the scores are supported by only ten payment experiences, which is insufficient to provide an accurate representation of a company's financial condition. As noted in the report 68% of GHS' vendor payments were paid within terms with late payments averaging 26 days beyond terms. Therefore, you may want to consider a retainer, but I will leave that decision up to you. It should be noted that since it appears that CCHS might be individually owned by its CEO/Founder, this screen will be submitted for a second review, per procedure, as it has been Milliman's experience that individually or family-owned companies can, though not always, lack the benefit of third party insight. In addition, the ownership may not fully appreciate the types of services Milliman offers and may challenge unfavorable findings.

Please let me know if you have any questions.

Chelo

[c-chelo.gable@milliman.com](mailto:c-chelo.gable@milliman.com)



Add attachment

#### - Screening Details

**Screener \***:

[Chelo Gable \(Contractor\)](#)



**Completed Date:**

4/16/2018

**Secondary Screener:**

[Beau Preston](#)



**Report Status:**

- New
- Pending
- Secondary-Review
- Secondary-Screen
- Sent/Complete
- Cancel

**Due Date:**

**Health Risk Assessment Form Returned:**

- Yes
- No

**Client Risk Assessment Statement:**

- Conditional Acceptance
- Non-Acceptance
- Standard Acceptance

**Reason for Secondary S**

Is Family Owned

**- Data from Consultant****Date \*:** **Client \*:****Discipline(s) Involved \*:**

- Casualty
- Employee Benefits
- Health
- Life

**Client Status \*:**

- New Client
- Existing Client
- RMAP Referral

**Client Website URL (if known):**

**Casualty consultants: please indicate if this is an 'existing client' being screened to comply with discipline periodic screening requirements.**

**Type of Client \*:**

- Public sector/government
- Publicly traded company
- Private company
- New Entity (less than 1 year old)
- Captive Insurance Company

**Client Location \*:**

- US
- International

**Consultant \*:**  **Names/Titles of Officers (if known):**

**For international screens, please select 'INTL'**

**State \*:** **HQ Address:**

Care Connect Corporate Office address: 3401 W Sunflower Ave., Ste. 2

**Do you know of any litigation or other issues of which we should be made aware \*:**  Yes  No

**Additional Comments to Aid the Screening:** Click here to attach a file

\* -indicates required field