



## Patient Centered Primary Care Home (PCPCH) Enrollment

### Measure Basic Information

**Name and date of specifications used:** OHA originally developed these specifications based on recommendations from OHA's Metrics and Scoring Committee, December 2012, and has updated them to reflect changes in the Patient Centered Primary Care Home Program structure, November 2016.

**URL of Specifications:** N/A

**Measure Type:**

HEDIS  PQI  Survey  Other  Specify: OHA-developed

**Measure Utility:**

CCO Incentive  Core Performance  CMS Adult Set  CHIP Set  State Performance   
Other  Specify:

**Data Source:** Patient Centered Primary Care Home (PCPCH) enrollment by tier via self-report from CCOs; total CCO enrollment via MMIS/DSSURS

**Measurement Period:**

This measure is looking for total PCPCH enrollment by the end of calendar year 2017 (December 2017). OHA will collect updated PCPCH enrollment rates from CCOs quarterly throughout 2017, but the final calculation will be based on PCPCH enrollment as of December 31, 2017. See due dates in Reporting section below.

**Benchmark:** The PCPCH Enrollment measure does not have a benchmark. CCOs receive credit for this measure on a sliding scale, based on the overall percentage of their membership enrolled in a PCPCH. Since 2013, a threshold of 60 percent has been used to differentiate between quality pool payment levels.<sup>1</sup>

**Incentive Measure Changes in specifications from 2016 to 2017:**

- Measure formula change to reflect the addition of Tier 4 and 5 STAR designations under the new PCPCH program standards.
- Addition of a 'grace period' for identifying any clinics that might have applied for 5 STAR designation by December 31, 2017.

**Denied claims:** N/A

**Member type:** CCO A  CCO B  CCO G

<sup>1</sup> See annual Quality Pool Methodology ("Reference Instructions") posted online at <http://www.oregon.gov/oha/analytics/Pages/CCO-Baseline-Data.aspx>

## Measure Details

**Data elements required denominator:** Total CCO enrollment for the same month as the PCPCH enrollment snapshot multiplied by 5.

OHA produces total CCO enrollment from MMIS/DSSURS as of the 15<sup>th</sup> of the month. For example, the December 2017 snapshot of PCPCH enrollment will use December 15<sup>th</sup>, 2017 total CCO enrollment (times 5) for the denominator. Monthly enrollment reports can be found online at <https://www.oregon.gov/oha/healthplan/Pages/reports.aspx>

**Required exclusions for denominator:** None.

**Deviations from cited specifications for denominator:** N/A

**Data elements required numerator:** Number of CCO members enrolled in PCPCHs by tier, using the following formula:

(Tier 1 members\*1) + (Tier 2 members\*2) + (Tier 3 members\*3) + (Tier 4 members \*4) + (5 STAR members \*5) = numerator

Given concerns about the length of time it might take for site visits for 5 STAR designation to be completed, OHA is adding a 'grace period' for the final CY 2017 reporting. Specifically, if CCOs have practices that have applied for 5 STAR designation by December 31, 2017 that have not yet received a site visit, OHA will ask CCOs to provide this information as part of the Q4 reporting.

OHA will then work with the PCPCH program to include any updated information for recognition occurring between January 1 and April 30, 2018. That is, OHA will include updated information about practices that have applied for 5 STAR designation by December 31, 2017 and receive 5 STAR designation by April 30, 2018 in the measure calculation to ensure CCOs receive credit for members assigned to this clinic. This differs from previous years, where only clinic designation as of December 31<sup>st</sup> was included in the reporting.

**Required exclusions for numerator:** None.

**Deviations from cited specifications for numerator:** N/A

### Full Measure Formula

$$\frac{(\text{Tier 1 members} * 1) + (\text{Tier 2 members} * 2) + (\text{Tier 3 members} * 3) + (\text{Tier 4 members} * 4) + (5 \text{ STAR members} * 5)}{\text{Total CCO enrollment} * 5}$$

See additional note on the specification change on page 4 below.

**What are the continuous enrollment criteria:** None.

**What are allowable gaps in enrollment:** None.

**Define Anchor Date (if applicable):** None.



## Reporting

CCOs are contractually obligated to report on the number of members assigned to providers in PCPCH practices on a quarterly basis. CCOs can also provide additional information on the number of health care teams or clinics meeting PCPCH standards, and the number of primary care practitioners accepting members in a PCPCH by tier.

CCOs report on the number of members assigned to providers in PCPCH practices quarterly, via online survey: <https://www.surveymonkey.com/s/PCPCHReport>. Due dates for each quarter are:

- Q1 2017 – Due May 1, 2017
- Q2 2017 – Due August 1, 2017
- Q3 2017 – Due November 1, 2017
- Q4 2017 – Due February 1, 2018

OHA intends to request a member-level attribution file, showing which members are assigned to which certified PCPCHs, at some point during the 2017 measurement year. This file will support more detailed analysis and cross-tabulation with other measures as well as measure validation. OHA will provide details on this reporting via the Metrics Technical Advisory Workgroup.



### Note on the specification change

During Technical Advisory Workgroup discussions and the subsequent online survey, CCOs expressed some concern that adopting this measure formula without modifying the threshold would drastically reduce their rates. OHA has calculated CCO performance with the 2017 measure formula, using Q3 2016 PCPCH enrollment data, to illustrate the change, compared to the 60 percent threshold.

While the results do drop, and OHA recognizes that messaging the change to providers and stakeholders may be difficult, it is important to note that these results do not include any members enrolled in Tier 4 or 5 STAR clinics at this point in time, and the PCPCH Program does anticipate that approximately 30 percent of clinics will be recognized at Tier 4 and 5 percent at 5 STAR under the new standards, which would bring the statewide average to roughly 63 percent.

| cco                     | Q3 2016 PCPCH Enrollment<br>(2016 Formula) | Q3 2016 PCPCH Enrollment<br>(2017 Formula) |
|-------------------------|--|--|
| AllCare                 | 85.9%                                      | 51.6%                                      |
| Cascade                 | 83.3%                                      | 50.0%                                      |
| Columbia Pacific        | 91.7%                                      | 55.0%                                      |
| Eastern Oregon          | 84.2%                                      | 50.5%                                      |
| FamilyCare              | 93.7%                                      | 56.2%                                      |
| Health Share            | 92.9%                                      | 55.8%                                      |
| IHN                     | 93.0%                                      | 55.8%                                      |
| Jackson                 | 77.4%                                      | 46.5%                                      |
| PacificSource - Central | 93.2%                                      | 55.9%                                      |
| PacificSource - Gorge   | 100.0%                                     | 60.4%                                      |
| PrimaryHealth           | 100.0%                                     | 60.0%                                      |
| Trillium                | 83.3%                                      | 50.0%                                      |
| Umpqua                  | 96.5%                                      | 57.9%                                      |
| WOAH                    | 88.2%                                      | 52.9%                                      |
| WVCH                    | 95.4%                                      | 57.2%                                      |
| Yamhill                 | 80.1%                                      | 48.0%                                      |
| Statewide Totals        | 90.6%                                      | 54.4%                                      |