

Hi, I'm Lukas Mills.

Ivy Tech SDEV Undergraduate

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SUMMARY

Dedicated Software Development student with experience leading dispatching activities using team management and complex problem-solving skills. Resourceful at juggling multiple tasks when scheduling deliveries, optimizing routes and prioritizing jobs. Excited about learning new things, and growing my skillset as a Software Developer

SKILLS

- Interface design and implementation
- Testing and deployment
- Cybersecurity analysis
- Testing and debugging
- Active Directory knowledge
- Working Under Pressure
- Project management
- Python
- Java
- SQL
- WordPress
- PHP
- HTML
- Picking up a new language at a fast pace

EXPERIENCE

Dispatch Supervisor

07/2021 - Current

IU Health Ball Memorial Hospital *Muncie, IN*

- Mentored, trained and managed team of 25 employees and offered insight and direction, helping boost overall performance.
- Monitored attendance and productivity for employees by maintaining accurate and updated records.
- Tracked changes in computer system to keep records current and accurate.
- Accurately and efficiently responded to over 200 daily requests.
- Reported delays, accidents or other traffic and transportation situations.

Patient Transporter

03/2021 - Current

IU Health Ball Memorial Hospital *Muncie, IN*

- Provided patient transport using various equipment and adhered to safety protocols.
- Developed strong and trusting rapport with patients to facilitate smooth, quality care.
- Maintained all schedules by delivering patients safely and on time to procedure rooms.
- Relayed discrepancies, patient condition or special information regarding patient to appropriate personnel.
- Worked successfully with diverse group of coworkers to accomplish goals and address issues related to our products and services.

EDUCATION AND TRAINING

Associate of Science: Software Development
Ivy Tech Community College, Muncie, IN

Expected in 12/2021

CERTIFICATIONS

- PC Pro Certification