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| **[Small Colour JPEG](#ASC)Avon and Somerset Constabulary –** [Defect](#Defect" \o "# While testing when a tester executes the test cases he might observe that the actual test results do not match from the expected results. The variation in the expected and actual results is known as defects.), [Incident](#Incident" \o "# Every incident that occurs duringTesting maynot be a defect/ bug. An incident isAnySituation in which theSoftwareSystem has a questionable behavior, however we call the incident a defect/bug only if the Root Cause is the problem in the tested component) Template | | | | | | | | | |
| **[Defect ID](#DefectID" \o "# This can be a Defect or Incident):** | **AS-0001** | | |  | | | | | |
| **Test Case:** | **A&S-001** | | | **Test Script No*:*** | | **OAC-001** | **[Previous Release](#PreviousRelease" \o "# Previous Release where defect or fault was found.):** | |  |
| **Date Created:** |  | | | **[Date Required](#DateRequired" \o "# Date required for fix to be implemented into the A&S NicheRMS system):** | |  | **[Previous Build](#PreviousBuild" \o "# Previous build that the defect or fault was raised.):** | |  |
| **Defect Submitter:** |  | | | **[Ticket Ranking:](#TicketRanking" \o "For each build (series of tickets for which the customer is having a version developed) the customer should define an order E.g. a 1, 2, 3, etc. number format that defines which individual ticket the customer wants worked on first to last)** | |  | **[Desktop /Server](#DesktopServer" \o "# Issue raised on the Client or Server):** | |  |
| **[Severity](#Priority" \o "# Priority                                                    Please select from drop down list.):** | **High** | | | **[Server](#Server" \o "# Please select from drop down list.):** | | **Dev** | **[Tested Release](#TestedRelease" \o "# Current Tested Release):** | |  |
| **[Module Affected](#Module" \o "# Any Data Errors;                                           e.g. Invalid Values, Wrong Data, Missing data):** |  | | | **[Component Affected](#Component" \o "# Any Interface Errors;                                   e.g. Overlapping Ranges, Picklists, Min/Max values, Invalid sequence of flow as expected):** | |  | **[Tested Build](#TestedBuild" \o "# Current Build being tested):** | |  |
| **[Type Of Incident](#TypeOfIncident" \o "# Please select from the drop down list):** | **Defect** | | | **[Reproducible](#Reproducible" \o "# If reproducible does the error message exist within other tests?    If Yes, Please supply information within the comments section. )** | | **Yes / No / NA** | | | |
| [**Attachments**](#Attachments) |  | | | **[Is there a workaround?](#Workaround" \o "# If Yes, Please provide a step by step example of the workaround.                    Enter details within the Comments section.)** | | **Yes / No / NA** | | | |
|  |  | | | **[Project Event:](#RFS" \o "# The customer should note whether the issue revolves round a Workflow item, an Interface item, a Configuration item, a Defect, etc.                                                  Please select from drop down list.)** | | **Back Record Conversion** | | **Configuration** | |
| **[Brief Description of the Issue](#BriefDescrip" \o "# e.g. Incorrect Value in Drop down list):** |  | | | | | | | | |
| ***Note: The full description of the defect or enhancement MUST give details of which part of the system has been affected, the navigation steps and associated screen shots.*** | | | | | | | | | |
| **[Test Steps](#TestSteps" \o "# Note down each individual actions taken during this Incident, defect or test scenario.)** | [**Prereq****uisites**](#Prerequisites) | | | |  | | | | |
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| [Expected Result](#ExpectedResult" \o "# This maybe a functional requirement, a test object or a planned designation. It is the final consequence of the actions taken above (within Test steps) that lead to an 'expected' result. ): | |  | | | | | | | |
| **[Actual Result](#ActualResult" \o "# The end result is incorrect and an additional message box or window appears or the test steps have not completed successfully.)** | |  | | | | | | | |
| **[Can you reproduce the issue on any other environment?](#IssueAffect" \o "# If the Actual result is incorrect can we retest this on the previous version on Dev or Pre-Prod. As the environments are different on Dev and Pre-Prod; have we factored this in?. Has the configuration changed? )** | |  | | | | | | | |
| **Comments:**  *Please detail any further information which may assist the NicheRMS Support Consultant* | | e.g. This affects additional test scripts: OAC002 and OAC003 detail below:  Detail. | | | | | | | |