Use expert knowledge instead of data – generating hints for Hour of Code exercises –

Milo Buwalda
Utrecht University
The Netherlands
m.a.buwalda@students.uu.nl

Johan Jeuring
Utrecht University,
Open University Netherlands
The Netherlands
j.t.jeuring@uu.nl

Nico Naus
Utrecht University
The Netherlands
n.naus@uu.nl

ABSTRACT
Within the field of on-line tutoring systems for learning programming, such as Code.org's Hour of code, there is a trend to use previous student data to give hints. This paper shows that it is better to use expert knowledge to provide hints in environments such as Code.org's Hour of code. We present a heuristic-based approach to generating next-step hints. We use pattern matching algorithms to identify heuristics and apply each identified heuristic to an input program. We generate a next-step hint by selecting the highest scoring heuristic using a scoring function. By comparing our results with results of a previous experiment on Hour of code we show that a heuristics-based approach to providing hints gives results that are impossible to further improve. These basic heuristics are sufficient to efficiently mimic experts' next-step hints.

ACM Classification Keywords
Applied Computing: Interactive learning environments

Author Keywords
Hints, Student data, Expert knowledge, Learning programming, Interactive learning environments

INTRODUCTION
It is well known that feedback is important for learning [15]. With the rise of online courses such as Massive Open Online Courses (MOOCs), the need for better feedback for learners arises as well. One such online course is the Hour of code by Code.org. The Hour of code introduces computer science to millions of novice learners by providing an hour of learning programming. In the Hour of code assignments, direct feedback aids the learners. However, online courses generally use summative feedback in the form of a quiz that learners take during or at the end of a course. The reason is that the number of learners is far too large in many cases to personally give feedback to. One solution to providing feedback to large amounts of learners is through peer review [4]. This aids a learner somewhat in learning, but in some cases it is far more desirable to provide immediate formative feedback, for instance when learning difficult tasks (e.g. in the domain of math, logic and programming) [15]. One way of providing immediate feedback is through use of hints. Providing immediate hints is the main focus in this paper. In particular, automatically generating hints for novice learners who learn how to program using 2D grid based game assignments, such as the Code.org's Hour of code assignments. In this paper we demonstrate a model-based approach to automatically generate next step hints based on the research done by Naus et al. [9]. We generate hints in form of code blocks based on expansion techniques discussed by Naus et al. We evaluate the results of our approach with data obtained from Piech et al. [10]. The main reasons for our approach are: 1. Using learner data is unnecessary for hint generation and potentially risky in cases where a learner is inexperienced. 2. Hint generation can be done equally well using code generation techniques. We further hypothesize that we can apply our approach to novice programming assignments in general.

We believe that our approach demonstrates a simple model based hint generation tool that can be used as a stand alone tool or alongside other hint generation tools, including data-driven based tools. We do not believe that it is necessarily a good idea to use learners data to give hints of good quality. Price et al. support this belief [13], but we must add that this can be the case for model based hint generation as well due to the "expert blindspot".

The focus in this paper is not on how to display obtained hints to a learner, but how to generate hints.

Related work
There are several approaches to automatically generate hints for learners in programming assignments. Hints can be automatically generated using data-driven techniques (e.g. the approach taken by Piech et al.). An alternative approach to data-driven hint generation is a technique that is not dependent on historical data, but relies on models mostly obtained through expert knowledge. This form of hint generation is termed model-based hint generation in our paper. The two differ in that a data-driven approach relies on historical student data to generate hints and at the same time reduces the use of expert knowledge, whereas expert knowledge is foundational when manually constructing models.

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Data-driven hint generation

One of the earlier data driven tutors that solely rely on learner data to generate hints is the Hint Factory authored by Barnes et al. [2]. They invented a new technique using Markov decision processes to generate one large graph consisting of all the learners' input data when solving logic proofs. Each learner's proof attempt is a graph and each node in the graph represents a step in an attempted proof. All nodes in the graph are weighted and similar nodes joined together form the complete graph. After the Markov decision process generates a complete graph, a learner is guided towards an optimal solution by following the optimal weighted edged. One obvious downside of this approach is the blind spot for unobserved nodes (i.e. unseen learner's proof attempts). These nodes are not contained in the graph and therefore cannot be traversed. As much as 20% of learner input is unobserved. Since this research has been conducted a number of articles have extended upon the data-driven tutoring concept. Of particular interest is the work done by Rivers et al. [14]. They present a closely related study but they manage to fill the missing hints gap by constructing non-existent paths using an initial expert reference solution and a test method that automatically scores code, in addition to using historical student data. The solution space starts with an initial reference after which historical student data is used to add transitions to the solution space. This ensures that there is always a next-step hint and that hints get better over time. Each time learner data is added, the data is compared using a distance metric to the existing solution space consisting of partial programs, where partial includes incomplete and faulty programs. All possible partial programs together form the total solution space. When a newly added partial program meets certain criteria, the partial program is connected to the closest existing program(s) and a directed edge is added to the solution space. Searching for the closest correct state in the solution space guides a learner along the directed edges to a correct solution state. The Hour of code uses visual programming blocks based on the online Snap programming environment, which in turn is build upon Scratch. Snap however, does not provide any next step feedback by itself. Price et al. further build upon the Snap programming environment with iSnap. iSnap integrates a data-driven hint generation system to enable learners with next step feedback [12]. Price et al. generate hints through the Contextual Tree Decomposition (CTD) algorithm [11]. CTD compares abstracted learner code through AST comparison, but instead of comparing the entire AST, CTD only takes subtrees into consideration. This increases the probability of a match between subtrees and therefore the ability to give hints to learners. This tool builds upon the Hint Factory as well.

We look at the same research questions as Piech et al. in the article on autonomous data driven hint generation [10]. They compare various path tracing algorithms that all use the same learners' input data but differ in the method of selecting the best next-step, which is a program one step closer to the solution program. Piech et al. apply multiple solution space generation algorithms to generate hints for two Hour of code assignments using over one million partial programs per assignment. They manage to obtain accuracies of 95.9% for the first assignment and 84.6% for the second when compared to a gold standard set generated by experts.

Generating data-driven hints presents some problems. Generating hints based on learner data requires a minimum amount of data that is obtained from learners or an expert. For purely data-driven hint generation tools a minimal amount of historical student data is required. The absence of this minimal required amount of information to generate hints at startup is known as the cold start problem. Looking at the case of Piech et al. the best hint generation algorithm would need two thousand learners to obtain the acquired accuracy. But when there are only approximately two hundred fifty learners the average achieved accuracy drops to around 88 percent for the first assignment and 80 percent for the second assignment. When handling small classes with 27 learners, which is the average secondary school class size,[1] accuracies drop to approximately 77 and 67 percent, respectively. In defense of data-driven tutoring, Rivers et al. reduced the cold start problem by using one single reference solution and a test method [14]. Chow et al. generate hints to 90% of the learners using data from 10 successful learners [3].

Model based hint generation

An alternative approach to generating hints using historical student data is generating hints using models. Many approaches exist today that provide learners with automated formative feedback in learning programming. Keuning et al. have reviewed numerous tools (102 papers on 69 tools in the first iteration) that can provide feedback in an intelligent tutoring environment related to programming[6]. One interesting finding is that most tools that handle class 3 assignments, as defined by Le and Pinkwart [7], do not support next-step hints or knowledge on how to proceed feedback. Le and Pinkwart divide programming assignments in three classes: Class 1 assignments consist of a single solution, class 2 assignments have different implementation variants and class 3 assignments have different solution strategies. In case of the more restricted class 2 programming assignments, next-step hints or knowledge on how to proceed feedback is often given. However, many of those tools are restricted in the support for alternative solution strategies.

In a more recent study, Naus et al. [9] show a generic framework that allows rule-based problem solving processes to provide hints. Naus et al. present several methods to generate feedback from a set of rules. Based on specified rules, the framework generates all possible solutions, which are represented as a tree. By traversing the tree, hints can be offered step by step at any given time, particularly when a learner deviates from the tree. Naus et al. provide various approaches for finding shortest paths to the solution.

One of the earliest model based tutors is LISP tutor authored by Anderson et al. [1] in 1985. The LISP tutor, called GREATERP, is a programming environment for LISP. The tool is designed to provide immediate feedback to learners and it monitors a learner if and when she actually needs feedback

[1] https://nces.ed.gov/programs/digest/d14/tables/dt14_209.30.asp?current=yes

as opposed to just giving feedback when desired. The technique used by the LISP tutor is called model-tracing. Model-tracing means that the tutor works out solutions for problems a learner currently faces. The tutor keeps track of a calculated optimal path at each point when a learner is solving an assignment. Furthermore, the tutor keeps track of what rules the learner used and whether giving feedback is desirable for optimal learning.

Another well investigated tool is the ELM-ART education system, which is one of the tools based on the LISP ITS. The difference with the LISP tutor is that ELM-ART is web-based[18]. ELM-ART provides a learner with an electronic textbook as the outer loop, as explained by Vanlehn et al. [16]. For generating hints, ELM-ART builds on the ELM part of the system, which gives example-based problem-solving support to a learner. ELM-ART generates hints using: a task description containing programming concepts and rules for problem solving, domain knowledge incorporating known problem solving sequences and a learner model that gradually adds learner specific information to direct what personalized hint better fits the learner [17].

One major disadvantage of manually constructed domain models that use more advanced techniques is the added complications for adjusting the tool and adding new assignments [6]. Especially large scale ITSs heavily rely on expert knowledge and are therefore costly in terms of finance and time [5].

The Hour of code

The Hour of code on Code.org's Code Studio[2] introduces computer science to millions of novice learners by providing an hour of learning programming. It introduces basic programming concepts to a learner by means of two different kinds of code blocks: basic movement blocks and control flow statement blocks. Using these code blocks, a learner needs to direct a character through a maze.

The Hour of code environment is similar to Scratch [8] and Snap [12]. The interface consists of a game environment and a visual coding environment. The game environment has a 2D grid with game elements such as a playable character that is driven by the code blocks, walkable cells and various different impassable obstacles (e.g. walls, exploding boxes). The visual coding environment consists of a toolbox window and a workspace window. The toolbox window shows various draggable code blocks that a learner can use to build a program by dragging them into the workspace and activating them by chaining new blocks to the start event block. A program is any sequence of activated code blocks in the workspace. A learner is allowed to place any code block in the workspace, in any order. When a learner presses the "Run" button, the game environment will run the code that is activated in the workspace.

In assignment 4, a learner is only provided with simple movement and rotation blocks. In assignment 18, control flow blocks such as repeat-until and if-then-else statements are additionally available. Solutions to these assignments can be found in Figures 1 and 2, respectively.

[2] http://www.code.org/

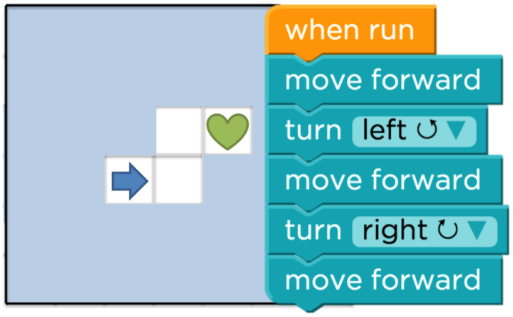

Figure 1: The solution to assignment 4.

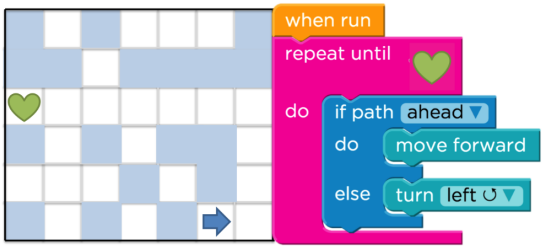

Figure 2: The solution to assignment 18.

Feedback in the Hour of code

A learner can get a small set of hints in the Hour of code environment: a notification that a learner misses a code block, a notification that a learner must fill a control flow block, mentioning that a learner "is not quite there yet." These basic hints however, do not provide a learner with a possible next best step. This leads to the central theme of this paper:

> *how can we provide novice programming learners with step-by-step hints on how to reach the goal from each possible program?*

Automatically generated hints are particularly useful in situations where direct contact with teachers or experts is not available, which is often the case when learners are working with on-line assignments as in the Hour of code.

This paper shows how to use a heuristic approach to automatically generate hints for novice learners who learn how to program using 2D grid based game assignments, such as the Hour of code assignments. We evaluate our approach with the same gold standard data set as Piech et al. and obtain an accuracy of 99.1% for assignment 4 and an accuracy of 89.2% for assignment 18.

The optimal solution for assignment 4 is the shortest path from the assignment's starting location to the goal location. A hint is a suggestion to use an edit to change a program to get closer to the optimal solution. An edit action is an insertion, a deletion or a substitution. For example, when the program of a learner is a prefix of the optimal solution, we can give as hint the next programming block in the optimal solution. When a learner's program results in the character running into a wall, we direct the learner back to the optimal solution by

suggesting a single deletion of her last erroneous code block. When a learner almost developed the optimal solution except, for example, one code block, we can offer a suggestion to substitute the erroneous block for the right block.

In assignment 4, a learner is allowed to use three type of blocks: move forward, turn right 90° and turn left 90°. Hints consist of one of these blocks with some accompanying text: "add `[Forward]` after position x", "delete `[TurnRight]` from the end", or "substitute `[Forward]` at position x with `[TurnLeft]`". For example, when a learner hands in the following program for assignment 4: `[Forward,TurnLeft,Forward]` we give `add [TurnRight] after position 3` as a hint (insertion-hint). This hint can be translated to match the partial solution Piech et al. use in their paper: `[Forward,TurnLeft,Forward,TurnRight]`.

In assignment 18, a learner is introduced to two additional types of code blocks. Both are control flow statements: repeat-until and if-then-else statement. The repeat-until code block contains an unchangeable condition that checks if the goal is reached. The condition of the if-then-else statement can check one of three things: is there a path ahead, is there a path on the left and is there a path on the right. These three conditions are represented as: `PathAhead`, `PathLeft` and `PathRight` respectively.

The optimal solution for assignment 18 is the shortest program (not path) that navigates the player on a path to the goal location. To pass the hour of code assignment, a learner must use both control flow statements to complete this assignment. Multiple longer solution exist. If a learner is one step removed from a longer solution the experts direct her to that solution. From that program, she is directed to the optimal solution by a series of deletions.

THE GOLD STANDARD

The gold standard data set has been produced by experts participating in the experiment from Piech et al. The data consists of the experts' suggested next step hints for two hour of code assignments. The hint is also a program.

Assignment 4

The hints differ from a learner's program by one single edit, where an edit is either an insertion, a deletion or a substitution of a code block. In this section we describe our analysis of the data for assignment 4, and the patterns we can distinguish in the expert hints.

Hint analysis

We extract the relevant gold standard data from the "groundtruth.txt" file made available by Piech et al. The gold standard data for assignment 4 is a comma separated file where each line contains a unique student program id and the id of the program that the experts suggest. The gold standard data consists of id's of the 225 most occurring programs. Each id corresponds to a similarly named file that is stored separately. Each file contains a program, which is represented as an Abstract Syntax Tree (AST). We translate all the ASTs to sequences of Forward, TurnLeft and TurnRight motions, which we represent as a string (e.g. "flr").

We use the following notation for describing an edit between two programs. First, the kind of edit is denoted by a symbol: Insertion is +, Deletion is - and Substitution is =. After the kind of edit, we specify the position of the letter in the sequence, where we start counting at 0. In the case of an insertion we write the new character in capitals before the position. In the case of a substitution, we write the substituted letter after the position. For instance, +F2 is an Insertion turning "flr" into "flfr". -1 is a Deletion turning "flr" into "fr", and =1R is a Substitution turning "flr" into "frr".

We make a number of observations based on the gold standard data. First, the experts restrict all hints to one single edit inserting, deleting or substituting a code block. The experts restrict substitutions to rotations only. As a consequence, the number of hints to reach an optimal solution may be larger than necessary. For example, the single edit distance between the input program "fffrf" and the solution program "flfrf" is one (=1L), but the experts suggest two paths to the solution program. The first approach consists of two edits: -1 ("ffrf") and +L1 ("flfrf"). The second approach consists of five edits: -1 ("ffrf") -2 ("frf") =1L ("flf") +R3 ("flfr") and +F4 ("flfrf"). Both examples occur in the gold standard and show that not all experts agree on what hint should be given in what situation. A second observation is that there are sequences of rotations that can either be left out or replaced by a single rotation. In "rl" and "lr", the second rotation undoes the effect of the first rotation. Such a sequence of code blocks can be removed. Two sequences that are replaceable are "rrr" and "lll", where "rrr" is replaceable with "l" and "lll" with "r". When the experts handle input programs containing one of these sequences, they sometimes ignore these sequences and handle them at the last possible moment. Another observation is that in the case of "frrflf" the experts suggest to apply +R3 to obtain "frrrflf", which is the same as "flflf". The hint containing "rrr" instead of "l" is closer to the solution path in terms of single edit distance than applying =1L to obtain "flrflf" or -1 to obtain "frflf".

Heuristics for hints

We model the patterns we find in the experts' hints into separate hint heuristics.

Experts suggest to delete erroneous forward movements and never suggest to substitute forward movements by rotations. When an input program contains multiple erroneous rotations, the experts sometimes suggest to delete a rotation, and sometimes to substitute an erroneous rotation by another block. We create a set of heuristics, where each heuristic is a procedure that produces a hint when it is applied to an input program. Each heuristic brings a student a step closer to the optimal solution. For instance, for the input program "ff" we can give a hint that deletes the erroneous forward movement through -1 and obtain "f" or give a hint that inserts a left rotation +L1 to obtain the program "flf". Table 1 shows the general heuristics we could distinguish, illustrated with example programs containing substrings, marked in red, on which the heuristic fires. Sometimes multiple heuristics can be applied to an input program.

Table 1: Heuristics

Heuristic	Ratio	Value	Example programs
OnTrack	5/5	1.00	"flf", "flfr"
InsStart	8/8	1.00	"lrl", "rr"
SingleEdit	45/49	0.92	"flrf", "ffrfrf"
DelErrStart	35/50	0.70	"rf", "lf"
DelErrForward	55/110	0.50	"flff", "ffrfrf
DelErrRot	62/124	0.50	"fllf", "fflr"
SubstErrRot	15/219	0.07	"frf", "fflr"

The heuristic OnTrack is identified when a player is on the right path towards the solution. The heuristics DelErrStart and InsStart are both identified when a student program starts with the wrong code block. For assignment 4 this is the case when a program starts with "l" or "r". If a program starts with a rotation and contains at least one forward movement, DelErrStart is identified. InsStart is identified when there are only rotations in a student program. If there are any erroneous forward movements, the heuristic DelErrForward is identified. For assignment 4, any sequence of multiple forward movements is identified as incorrect because the optimal solution does not contain multiple successive forward blocks. The heuristic DelErrRot is identified when a program contains an erroneous rotation that needs to be deleted. For example, in the input program "fllf" the second rotation needs to be removed. SubstErrRot is identified when there is an erroneous rotation that can be substituted by a correct rotation. For example, in the input program "frf" the student made a right turn instead of a left. SingleEdit is identified when the program gets too lengthy or when the program is a single edit distance away from the solution program.

Experts prefer certain heuristics over others when multiple heuristics can be applied. We need a way to determine which heuristic to choose when there are multiple possible heuristics. We count how often experts apply each heuristic on the 225 input programs and how often we identify each heuristic in the input programs based on the conditions mentioned in the previous section. We divide these numbers to obtain a value that determines how likely it is that an expert applies a heuristic to an input program. Table 1 shows the resulting ratios.

For the input program "ffrf", our algorithm recognizes the erroneous substring "ff" and identifies the heuristic DelErrForward, which can be addressed by deleting one "f" by -0. Additionally, the heuristic SingleEdit is identified, since with +L1 we obtain the optimal solution "flfrf". In this case, suggesting a hint to perform a single edit to obtain the solution is better than suggesting to delete the second erroneous forward step. Here our hint corresponds to the expert hint. However, the experts do not necessarily choose a heuristic in the order of Table 1. For example consider the input program "fflr". We identify the following heuristics: reduce the number of erroneous forward motions "ff": -1 ("flr") (DelErrForward), delete the wrong turn "r": -3 ("ffl") (DelErrRot), or substitute an erroneous rotation "l": =R2 ("ffrr") (SubstErrRot). This list is in order of preference based on the values taken from Table 1. However, DelErrForward and DelErrRot have the same values. In this case, experts suggest "flr" as a hint, indicating that removing double forward movements has a higher priority than reducing erroneous rotations or suggesting an insertion. We introduce another metric, called a dynamic score, to differentiate between the heuristics.

The dynamic score is based on three measures. The first measure calculates the length of the initial segment of blocks of a program that also appears at the start of the solution. For example, the program "fr" has a score of 1 since the solution starts with "fl". This scoring method favors programs that start correctly. We ignore sequences of rotations that cancel each other out when calculating this score, so "lrflf" becomes "flf" and has a score of 3. The second measure calculates how much longer a program is than the solution. By subtracting this from the first, we favor deletion over substitution or insertion for long programs. The third measure calculates the location of the edit: the closer to the beginning of the program the better. The dynamic score is defined by: $dynScore(i,h) = startSegmentLength(h) - programLength(h) - errorLocation(i,h)$, where i is the input program and h is the hint obtained by applying the heuristic to the input program. The higher the dynamic score, the better.

We use the order of the heuristic in Table 1, to define a static score: OnTrack gets 0, and each subsequent heuristic one more, ending with 6 for SubstErrRot. We define the total score of a heuristic by: $totalScore(h,i) = staticScore(h) - dynamicScore(h,i)$, where h is the heuristic and i the input program. We select the heuristic with the lowest score. We now measure how well our heuristics-based selection performs against the gold standard. We measure the accuracy of our selection by determining the similarity between our hints and the gold standard. We optimize the static scores by varying the static score values for each heuristic both upward and downward to determine the range in which the static score values maximize the accuracy. It turns out that we only need to adjust DelErrForward (to 4.6), DelErrRot (to 6.1), and SubstErrRot (to 7.0) to obtain the highest accuracy.

Assignment 18

In many respects the analysis of assignment 18 is the same as for assignment 4. In this section we describe our analysis of the data for assignment 18 emphasizing the differences with assignment 4.

Hint analysis

The gold standard data for assignment 18 is similar to assignment 4. All programs are represented using the same AST structure as assignment 4 with the addition of the control flow statements: repeat-until and if-then-else. Similar to assignment 4, the gold standard consists of unique student program id's and the id's of corresponding programs that the experts suggest. The gold standard data for assignment 18 consists of 300 expert hints (299 to be precise because of one duplicate). There are two differences with assignment 4. Repeat-until and if-then-else statements require that there are code blocks inside all blocks in order to work. In some cases the experts prefer that a student deletes a code block, which possibly results in an empty space in a control flow statement. Because of these requirements, in some cases the experts suggest a program that

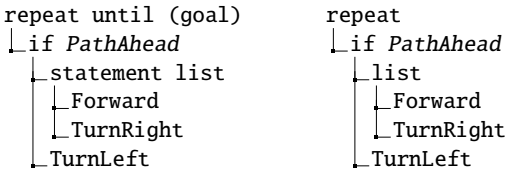

Figure 3: Two equivalent programs

fails to compile on the Hour of code website. This does not affect our model much, only in that the uncompilable programs are stored separately. The second difference is that in 18 out of 300 cases the experts suggest a program that is more than one edit distance removed from a student's input program. We currently do not handle these programs.

Instead of representing programs as a string, we represent a program as a tree. We shorten the repeat-until and if-then-else statement for brevity. We include a statement list node for better readability. The trees shown in Figure 3 are representations of the same program. The second tree is the shortened representation, which we will use henceforth.

In assignment 4 experts limit substitutions to rotations. In assignment 18 this is still mostly true except for two cases. In one case experts allow to substitute a rotation for a forward movement and in another case a forward movement for a rotation. Similar to assignment 4, the experts sometimes suggest multiple hints for the same input program.

A general observation is that based on the gold standard data alone, we did not find a sequence of steps from an empty program to a solution program. One possible reason for this missing sequence is that in the Code.org Hour of code, the student must include both control flow statements to complete the exercise. Out of the 300 cases in the gold standard, 15 contain hints that use insertion. Repeat-until is the only statement in the gold standard that is used for insertion. There is no hint where the experts suggest to insert an if-then-else statement. In one case the experts suggest to insert a Forward movement. There is also no case where the experts suggest to delete an if-then-else statement. Even though there are cases with multiple if-then-else statements.

There are two program features that increase the complexity of generating hints for assignment 18. In assignment 4, every program is a list of movement and rotation statements. The addition of an if-then-else statement changes the basic structure of a program from a linear statement list to a tree. Instead of analysing the experts' hints for linear programs, assignment 18 deals with trees.

For all heuristics, the experts take the location of a pattern in the AST into account. There are general rules emerging from the gold standard data. The experts prefer hints that keep the student on the maze's path. As a result, the experts most often correct errors located deeper in a program. The experts seem to have specific preferences for dealing with if-then-else statements and statement lists, which we will address later.

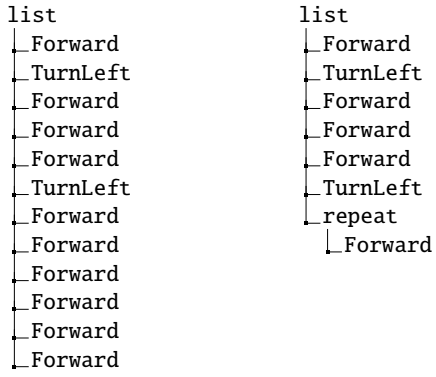

Figure 5: Long partial correct programs

Figure 6: Informative (sub)program and the corresponding correct variant

The experts might suggest two additional types of (sub)programs: partially correct (sub)programs and informative (sub)programs. These suggestions may be a program or subprogram located anywhere inside a program. Intuitively, partially correct programs are programs that are on route to the solution. Formally, a partial correct program is a partially ordered set of code blocks taken from the shortest solution as shown in Figure 4. or a prefix of one of the longer solutions that leads to the goal, such as the two examples shown in Figure 5. There are similarly correct but longer programs that are implied here as well. An informative (sub)program has properties that the experts consider important enough to suggest as a hint even though this (sub)program does not lead to a correct solution. For this assignment, the only informative (sub)program is shown in Figure 6 on the left. This statement does not lead to a solution, but the structure has similar properties to the correct variant shown on the right in the same figure. We suppose that the similarity between these two programs is likely the reason experts sometimes suggest this informative (sub)program. An example case is shown in Figure 7, where the experts suggest the program on the right as a hint. An alternative suggestion would be to substitute *PathLeft* into *PathAhead*. A hint with an informative subprogram is only given if it is one single edit distance removed from a student's program. The suggested program seen in Figure 7 brings the character around the first two corners but does not reach the goal.

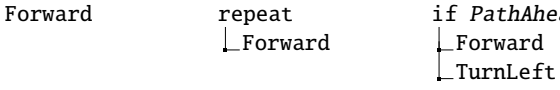

Figure 4: Short partial correct programs

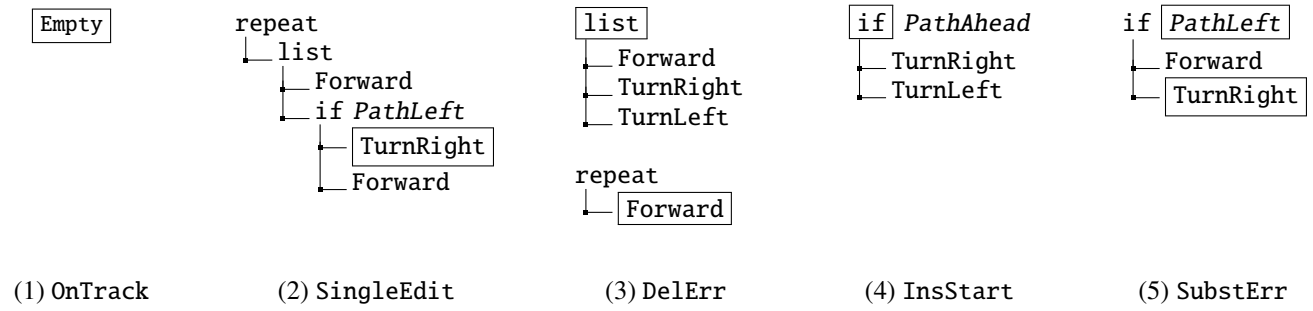

Figure 8: Heuristic examples

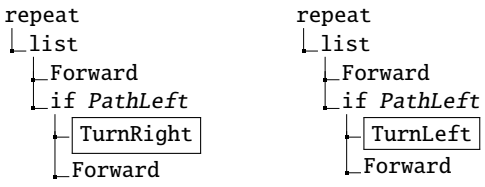

Figure 7: Example hint containing an informative subprogram.

Heuristics for hints

In this section we show the heuristics for assignment 18, which are similar to the heuristics for assignment 4. The heuristics for assignment 4 are generally applicable to similar programs including programs that contain control flow statements. Two heuristics for assignment 4 are too specific for assignment 18. The heuristics `DelErrForward` and `DelErrRot` are replaced by `DelErr`. The heuristic `delErrStart` has no specific use in assignment 18 and is left out. For the heuristic `OnTrack`, the experts only suggest to insert a repeat-until code block for the Empty program. This creates overlap with the heuristic `InsStart`, which also only inserts repeat-until code blocks. Because the experts never suggest to insert an if-then-else statement or a Forward movement, separating this heuristic seems superfluous. However, we do include the heuristic `OnTrack` because it is a key component to ensure that we can always direct students towards the optimal solution. We describe our extensions to solve this problem in the discussion section.

We identify the following heuristics for assignment 18. The heuristic `OnTrack` is identified when a program is the empty program. The heuristic `SingleEdit` is identified when: a partially correct (sub)program or informative (sub)program is one edit distance removed from the current student program. The heuristic `DelErr` is identified when any error occurs. For assignment 18, any movement or rotation in a statement list is identified as erroneous (i.e. outside a control flow statement). The heuristic `InsStart` is identified when a student starts with an incorrect code block that is a subprogram of the optimal solution. Specifically for assignment 18, this heuristic is only identified when the (sub)program starts with the second code block of the solution program, which is a conditional statement. The heuristic `SubstErr` is identified when an erroneous code block can be substituted for the correct code block. Specifically for assignment 18, this heuristic is only applied in a conditional statement since rotations and (substitutable) conditions only occur in the conditional statement in the optimal solution. We show examples of the heuristics in Figure 8.

There are cases where the heuristics `DelErr` and `SubstErr` can be applied in multiple places in a program. For both heuristics, the experts' general rule is to guide the character as long as possible on the maze's path. There are other general rules as well, which determine where to apply the heuristic.

For the heuristic `DelErr`, the expert suggest to delete erroneous movements starting at the end. If a deletion exists that keeps the program on path, the program containing that deletion is suggested. The best deletion orients the character in the right direction on a path towards the goal. For example, the first program in example 3 in Figure 8 of the heuristic `DelErr` has three possible places where we can apply this heuristic. However, only deletion of `TurnRight` results in a program that stays on the path towards the goal and additionally, correctly orients the character. For the heuristic `SubstErr` the same general rule applies but in reversed order. The experts generally suggest to correct errors in the boolean condition first, then-block second and else-block last. This rule has exceptions, that are determined by the context in which this subprogram is in. Figure 8, shows two locations where the heuristic `SubstErr` can be applied. In this case the experts suggest to substitute *PathLeft* into *PathAhead*.

For assignment 18, we still need a method to choose the heuristic that matches the gold standard. For assignment 4, we choose the best suitable heuristic by calculating a static and dynamic score.

For assignment 18, to fit our model more closely to the gold standard we make a set of context dependent rules. This context dependent rule set specifies when to apply a certain heuristic and in what order. It is essentially an expansion of the heuristic set, with included information on surrounding code blocks, the location of the pattern inside the program and the preferred order in which the experts suggest hints. The location and the preferred order are somewhat equivalent to the score in assignment 4. This specific rule set is sufficient to determine which heuristic the experts apply in most cases. We

Table 2: Context dependent rule set

Heuristic	*Rule(s)*
`OnTrack`	• Always takes precedence over other heuristics.
`SingleEdit`	• Previous heuristic is not identified.

`InsStart`	• There is no possible sequence of hints, obtained by applying `DelErr`, that can can produce a correct order of the repeat-until and if-then else code block, as in:
	`repeat`
	`└─ if` *`PathAhead`*
	`└─ ...`
	• The heuristic `SingleEdit` is not identified.
	• If there is a statement list, the correct start code block may not be present *after* the current pattern location. Even if this would lead the student to reach the goal.
	• The conditional statement contains the correct condition *`PathAhead`*.
	• If there are two or more movement or rotation code blocks present in a statement list, before or after the current pattern location.
	• If the conditional statement itself contains a statement list with two or more movements or rotations.

`SubstErr`	• The heuristics `OnTrack`, `SingleEdit` and `InsStart` are not identified. Note only that `InsStart` requires the correct condition. • There does not exist a deletion when the heuristic `DelErr` is applied that leads the student *faster* to the optimal solution. If the paths are equal in terms of single edit distance `SubstErr` is preferred.
`DelErr`	• Previous conditions are not met.

show the rule set in Table 2. Some of the experts' hints do not line up with these rules for reasons we cannot always clearly identify. We describe contradictions in the Results section.

The experts deviate a number of times from this rule set. In the upcoming Results section we present the contradicting cases with corresponding examples.

RESULTS

In this section we separately discuss the results for assignment 4 and 18.

Results for assignment 4

For 223 out of 225 cases we give the same hint. For each of the 2 remaining cases, we can identify conceptually contradicting expert hints, for example, suggesting an edit either at the beginning or at the end of an erroneous program. All the heuristics we suggest correspond to the expert hints, except for `DelErrRot`, for which we are correct 58 out of 60 times.

Table 4 shows the hints that differ from the gold standard for `DelErrRot`. In the gold standard data, successive rotations that cancel each other out are handled differently than non-cancelling erroneous successive rotations. For the input "flrl" the experts suggest "flrlf", because the neutralizing effect of "lr" turns the input into "fl" and the hint to "flf".

Results for assignment 18

Out of the 300 cases in the gold standard, 18 cases contain hints with an edit distance larger than 1. For the remaining 282 cases, there are 23 student programs where the experts do not agree and present two different hints for the same input. For all these programs we generate one of the two possible hints that concurs with the experts. We exclude the remaining hints from the final accuracy calculation, resulting in 259 cases. For 231 out of 259 we generate the same hint as the experts. For the remaining 28 cases we are able to identify contradicting cases. [**Milo:** Except for the the cases marked in red. These are errors of my program.] For each heuristic we separately calculate the accuracy, which we present in Table 3. Table 5 shows all the inconsistencies for the heuristic `DelErr`. Table 6 shows a single inconsistent case for the heuristic `InsStart`. Table 7 shows the 5 remaining cases where we show inconsistencies within the gold standard for the heuristic `SubstErr`. These three tables are located in the appendix at the end of this paper, along with self explanatory comments per case. The gold standard data for assignment 18 is more difficult to analyse than assignment 4 and contradictory cases might have reasonable explanations due to underlying rules that we fail to see.

Table 3: Accuracies per heuristic for assignment 18

Heuristic	*Accuracy per heuristic*
OnTrack	1/1
SingleEdit	26/27
InsStart	9/14
SubstErr	48/51
DelErr	147/166
Total	*231/259*

CONCLUSIONS

We have developed a heuristics-based approach to giving hints for the Hour of code exercises. Analysing the gold data for assignment 4 shows that our approach generates hints with a high precision and is flexible enough to handle different forms of input. We generate the same hint as the gold standard data

223 out of 225 times, leading to an accuracy of 99.1%. This improves upon the best algorithm from the paper of Piech et al., which has an accuracy of 95.9%. Because the expert hints are internally inconsistent, a higher accuracy than ours on this dataset is impossible.

For assignment 18, we successfully generate the same hints as the gold standard data 231 out of 259 times. This leads to an accuracy of 89.2%. The best algorithm from the paper of Piech et al., gives an accuracy of 84.6% for assignment 18. This shows that our heuristic model improves upon that algorithm as well.

We have demonstrated that using basic heuristics we can efficiently mimic experts' next-step hints. Our results shows that you do not need a large quantity of student data to obtain a high accuracy compared with the gold standard. Using expert knowledge, and deriving heuristics from this knowledge, leads to better feedback than using student data. Of course we are fitting our method to expert data, but the resulting heuristics are general, explainable, heuristics, which can also be used for the other Code.org's Hour of code exercises. A disadvantage of our approach compared to an approach based on previous student data is that you need to develop the heuristic for each domain on which you want to provide feedback. However, this extra work comes with the significant advantage that the heuristics can also be used to explain hints. The required investment is negligible compared to the amount of time users spend on the exercises.

DISCUSSION

Piech et al. in their paper, show an accuracy for the static analysis of assignment 4, but do not show an accuracy for the static analysis of assignment 18. They reason that there is a lot of nuance that goes into deciding what a student should do. They furthermore state that the experts seem to work in a formulaic way. We can confirm both these statements. Our heuristics based model is a set of rules based on the patterns of the experts. And based on our accuracy, we can indeed say that the experts use rules for correcting errors. This approach of working backwards from gold standard data to a set of heuristics, is less than ideal to find the best rules. In some cases it even is impossible to fully model the patterns of the experts. The gold standard does not contain enough information to create a model that will generate next step hints for all possible input programs. We wish to extend our model so that it will work in a real-world application. In the following section we elaborate on possible further improvements to achieve this.

Generalization

As one might expect, we believe that the greatest improvements may come when a set of heuristics is established together with the experts prior to building the gold standard data. We do not have this luxury, however. As previously mentioned in the gold standard section, the gold standard is not a complete set of hints that can lead a student from start to goal. In this section we introduce further improvements in a generalization of our model.

The gold standard data is insufficient to generate paths starting from any arbitrary program to the solution program. The gold standard does provide with a general set of rules from which we can extrapolate heuristics that always converge to the solution program. Our model is already driven by this converging principle. We always select a hint one single edit closer to the solution. The main focus is then to identify all possible cases.

The heuristics `OnTrack` and `InsStart` are the only insertion heuristics. The gold standard data only contains one case for the `OnTrack` heuristic, which is the `Empty` program. As a general rule, we can add all subprograms of the solution program. However, there exists a case where the experts suggest the `Empty` program for the program that only contains `Forward`. This implies that the minimal requirement for the identification of the `OnTrack` heuristic is an empty control-flow statement that is a part of the solution program. Figure 9 shows our additions to this heuristic. As previously mentioned, these hints are already given in the exercise on Code.org's Hour of code.

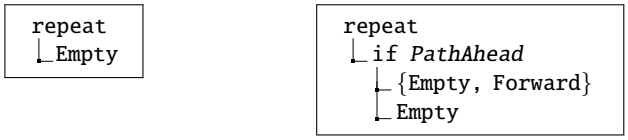

Figure 9: Extended `OnTrack` heuristics

In the gold standard, the experts never suggest to delete an if-then-else statement. Because the optimal solution requires one if-then else statement, this problem only arises when there are multiple if-then-else blocks present in a student's program. Our solution is to extend the heuristic `DelErr` by suggesting to delete the conditional statement that contributes the least to moving the student forward.

As a safety measure, we can furthermore identify `SingleEdit` when none of the other heuristics are identified. With this addition, we can make sure that in all cases we generate a hint that leads to a nearby partial solution, or directly to the optimal solution program.

With these additional heuristics all substitutions, deletions and insertions are covered. The heuristics `OnTrack`, `InsStart` generate insertion hints, the heuristic `SubstErr` generates substitution hints and the heuristic `DelErr` generates deletion hints. The heuristic `SingleEdit` can generate all three edit types.

Limitations

Our model is currently limited to this particular domain of Code.org's Hour of code exercises. We can generate hints for all 19 exercises if we have the solution program beforehand. Without a solution beforehand our model is only able to generate shortest path programs. Our model is able to work with any type of fixed condition and option con, such as the three options for the if-then-else. Both the repeat-until and if-then-else control flow code blocks have fixed conditions. Our model does not support variables of any kind.

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Table 4: DelErrRot deviating results

Input	*GS hint*	*Our hint*	*Comment*	*Internal inconsistencies*
frlr	frl	flr	We give "flr" as a hint because it is faster to the goal solution. The experts remove the last erroneous rotation.	frlrf -> flrf and flrrl -> flrl
frll	fll	frllf	We ignore "rl" and build on "fl", whereas the experts suggest to delete the first part of the erroneous rotation sequence.	fllrl -> fllrlf and fllr -> fllrf

APPENDIX

RESULT OUTPUT

Table 5: Internal inconsistencies in assignment 18 in the heuristic `DelErr`

Input	*GS hint*	*Our hint*	*Comment*	*Internal inconsistencies*	
list Forward TurnLeft Forward Forward Forward TurnLeft repeat Forward	list Forward TurnLeft Forward Forward Forward TurnLeft repeat Empty	list Forward TurnLeft Forward Forward Forward repeat Forward	The experts suggest to correct the erroneous control flow statement. We correct the erroneous movement.	list Forward TurnLeft Forward Forward Forward TurnLeft repeat if *PathAhead* Forward Forward	list Forward TurnLeft Forward Forward Forward repeat if *PathAhead* Forward Forward
list Forward TurnLeft Forward TurnLeft Forward	list Forward TurnLeft Forward Forward	list Forward TurnLeft Forward TurnLeft	The experts delete the erroneous rotation and stay on path. We make an error by deleting the wrong movement.	list Forward TurnLeft Forward Forward Forward TurnLeft	list Forward TurnLeft Forward Forward Forward
list Forward TurnLeft repeat list Forward if *PathAhead* TurnLeft Forward	list Forward TurnLeft repeat if *PathAhead* TurnLeft Forward	list Forward TurnLeft repeat list Forward repeat if *PathAhead* TurnLeft Forward	The experts favor a deletion over an insertion, which both lead to a correct solution.	list Forward TurnLeft repeat list Forward if *PathLeft* TurnLeft Forward	list Forward repeat list Forward if *PathLeft* TurnLeft Forward
list Forward TurnLeft repeat list Forward if *PathLeft* TurnLeft Forward	list Forward repeat list Forward if *PathLeft* TurnLeft Forward	list Forward TurnLeft repeat if *PathLeft* TurnLeft Forward	The experts delete the erroneous movement in the first statement list, whereas we delete the error in the deepest statement list.	list Forward TurnLeft repeat list Forward if *PathAhead* Forward TurnLeft	list Forward TurnLeft repeat if *PathAhead* Forward TurnLeft
list Forward if *PathAhead* TurnLeft Forward	if *PathAhead* TurnLeft Forward	list Forward repeat if *PathAhead* TurnLeft Forward	The experts delete the erroneous movement whereas we insert the correct start.	list Forward if *PathAhead* TurnLeft TurnLeft	list Forward repeat if *PathAhead* TurnLeft TurnLeft
list Forward if *PathAhead* TurnLeft Forward repeat Forward	list Forward if *PathAhead* TurnLeft Empty repeat Forward	list Forward if *PathAhead* TurnLeft Forward repeat Empty	The experts suggest to correct the conditional statement starting at the else block. We correct the last error.	list if *PathAhead* TurnLeft TurnRight repeat Forward	list if *PathAhead* TurnLeft TurnRight repeat Empty

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Table 5 – continued from previous page

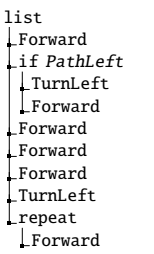
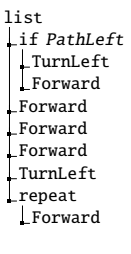
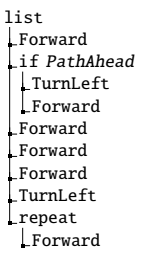
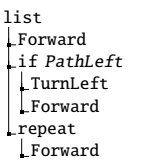
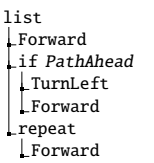
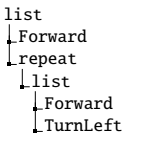
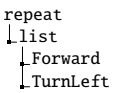
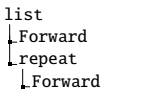
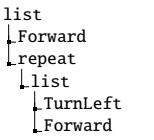
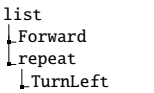
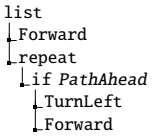
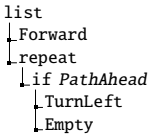
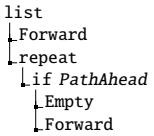
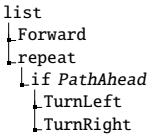
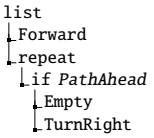
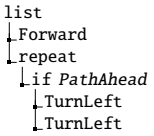
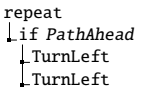
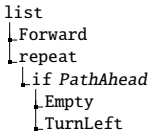
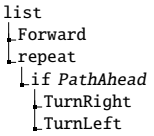
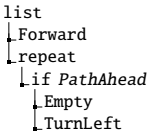
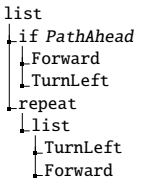
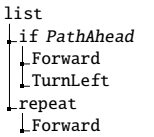
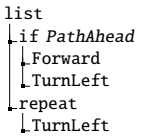
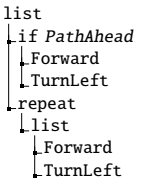
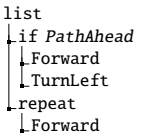
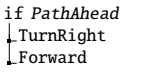
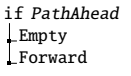
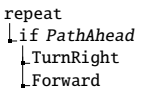
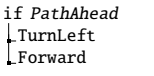
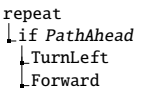
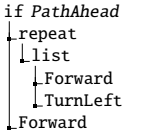
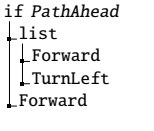
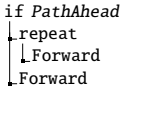
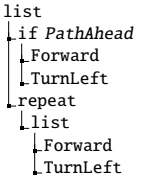
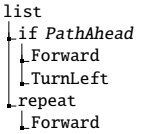
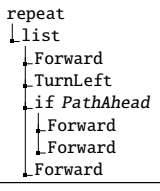
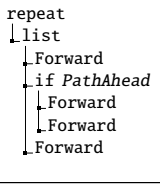
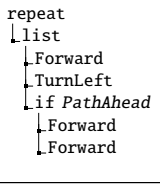
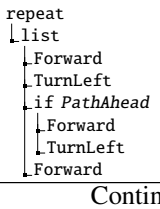
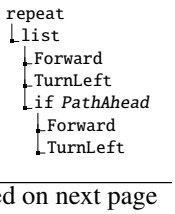
Input	*GS hint*	*Our hint*	*Comment*	*Internal inconsistencies*	
			The experts remove the individual erroneous movement first, we correct the first erroneous control flow statement.		
			The experts suggest to remove the first forward movement so that the student makes the corner. We remove the erroneous rotation.		
			The experts suggest to remove the correct the errors in the conditional statement in last to first order. Whereas we suggest a correction in first to last order.		
			The experts suggest to delete the first erroneous movement to make the student start correct. We suggest a deletion that makes the student turn the corner.		
			Our error. We should always direct to nearest partial solution if single edit is one.		
			The experts suggest to delete the error in the conditional statement whereas we choose to insert the correct solution		
			Experts remove the repeat-until block while we correct the erroneous rotation inside the repeat-until block (wF also removes WHILE)		
			The experts suggest to delete an inner erroneous rotation, whereas we delete the last erroneous rotation that keeps the student longer on path.		

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Table 5 – continued from previous page

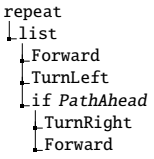
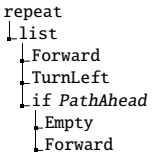
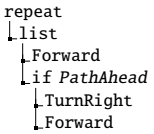
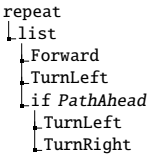
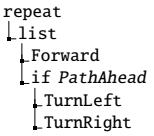
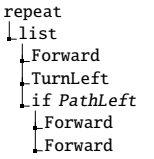
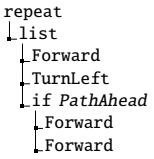
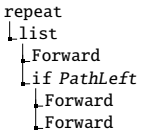
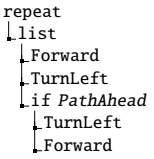
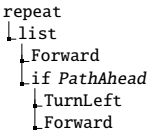
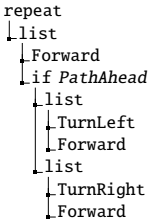
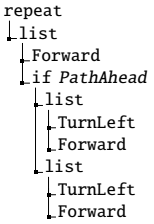
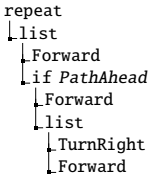
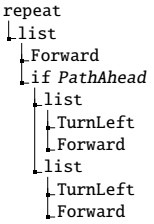
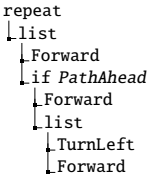
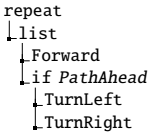
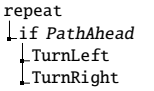
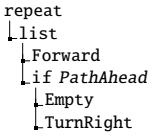
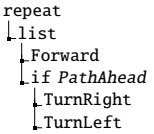
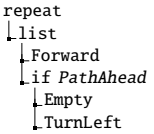
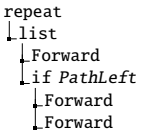
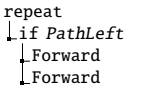
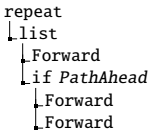
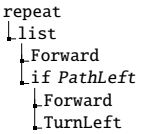
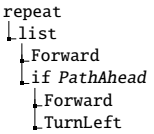
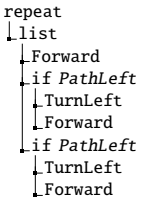
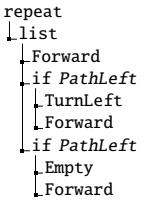
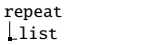
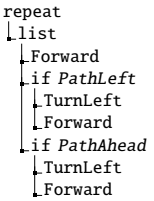
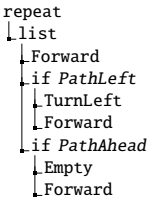
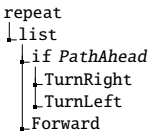
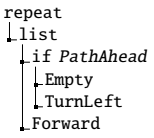
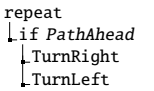
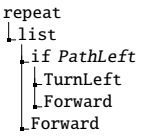
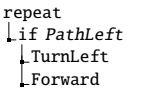
Input	*GS hint*	*Our hint*	*Comment*	*Internal inconsistencies*	
			The experts suggest to handle the errors in the conditional statement first, whereas we remove the erroneous rotation inside the statement list.		
			The experts suggest to handle the errors in the conditional statement first, whereas we remove the erroneous rotation inside the statement list.		
			The expers' suggest a substitution in the else-block of the conditional statement, which leads the student around the corner. We suggest to handle the error in the true-block		
			The experts suggest to remove the erroneous forward movement, we correct the error in the true-block of the conditional statement.		
			The experts suggest to remove the erroneous forward movement, we correct the error in the true-block of the conditional statement.		
			ERROR in our model		
			The experts suggest a correction that leads the student directly to the goal. Note that this program does not compile on the Hour of code website. But in our model it does compile.		

Table 6: Internal inconsistencies in assignment 18 in the heuristic `InsStart`

Input	*GS hint*	*Our hint*	*Comment*	*Internal inconsistencies*	

list
└ if *PathAhead*
  ├ Forward
  └ TurnLeft
└ Forward
	repeat
	└ list
	  └ if *PathAhead*
	  ├ Forward
	  └ TurnLeft
	  └ Forward
		if *PathAhead*
		└ Forward
		└ TurnLeft
			Our error. The experts suggest a single edit that leads to the goal. We make a detour by deleting the erroneous movement	list
				└ if *PathAhead*
				  ├ Forward
				  └ TurnLeft
				└ TurnLeft
					if *PathAhead*
					└ Forward
					└ TurnLeft

Table 7: Internal inconsistencies in assignment 18 in the heuristic `SubstErr`

Input	*GS hint*	*Our hint*	*Comment*	*Internal inconsistencies*	

list
└ Forward
└ if *PathAhead*
  ├ TurnLeft
  └ TurnRight
	list
	└ Forward
	└ if *PathAhead*
	  ├ TurnLeft
	  └ TurnLeft
		list
		└ Forward
		└ repeat
		  └ if *PathAhead*
		  ├ TurnLeft
		  └ TurnRight
			The experts substitute an error in the conditional statement, whereas we insert the correct start.	list
				└ Forward
				└ if *PathAhead*
				  ├ TurnRight
				  └ Forward
					list
					└ Forward
					└ repeat
					  └ if *PathAhead*
					  ├ TurnRight
					  └ Forward

repeat
└ list
  ├ Forward
  └ if *PathAhead*
  ├ TurnRight
  └ TurnRight
	repeat
	└ list
	  ├ Forward
	  └ if *PathAhead*
	  ├ TurnRight
	  └ TurnLeft
		repeat
		└ list
		  ├ Forward
		  └ if *PathAhead*
		  ├ Empty
		  └ TurnRight
			The experts suggest to substitute the error in the else-block, whereas we correct the error in the true-block.	repeat
				└ list
				  ├ Forward
				  └ if *PathAhead*
				  ├ TurnLeft
				  └ Forward
					repeat
					└ list
					  ├ Forward
					  └ if *PathAhead*
					  ├ Empty
					  └ Forward

repeat
└ list
  ├ Forward
  └ if *PathLeft*
  ├ TurnLeft
  └ list
  ├ Forward
  └ Forward
	repeat
	└ list
	  ├ Forward
	  └ if *PathAhead*
	  ├ TurnLeft
	  └ list
	  ├ Forward
	  └ Forward
		repeat
		└ list
		  ├ Forward
		  └ if *PathLeft*
		  ├ TurnLeft
		  └ Forward
			The experts substitute the erroneous condition, whereas we suggest a deletion that leads to a partial	repeat
				└ list
				  ├ Forward
				  └ if *PathLeft*
				  ├ TurnLeft
				  └ list
				  ├ Forward
				  └ TurnRight
					repeat
					└ list
					  ├ Forward
					  └ if *PathLeft*
					  ├ TurnLeft
					  └ Forward

repeat
└ list
  ├ Forward
  └ if *PathLeft*
  ├ TurnRight
  └ TurnRight
	repeat
	└ list
	  ├ Forward
	  └ if *PathLeft*
	  ├ TurnLeft
	  └ TurnRight
		repeat
		└ list
		  ├ Forward
		  └ if *PathAhead*
		  ├ TurnRight
		  └ TurnRight
			The experts suggest to correct the true-statement and lead the student around the corner. We suggest to correct the condition in the if-then-else statement.	repeat
				└ list
				  ├ Forward
				  └ if *PathLeft*
				  ├ TurnRight
				  └ TurnLeft
					repeat
					└ list
					  ├ Forward
					  └ if *PathAhead*
					  ├ TurnRight
					  └ TurnLeft

repeat
└ if *PathAhead*
  ├ Forward
  └ list
  ├ TurnRight
  └ Forward
	repeat
	└ if *PathAhead*
	  ├ Forward
	  └ list
	  ├ TurnLeft
	  └ Forward
		repeat
		└ if *PathAhead*
		  ├ Forward
		  └ TurnRight
			The experts suggest a substitution that directly leads the student to the goal	repeat
				└ if *PathAhead*
				  ├ Forward
				  └ list
				  ├ TurnRight
				  └ TurnLeft
					repeat
					└ if *PathAhead*
					  ├ Forward
					  └ TurnLeft