

# Milos Jagnjic

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## Profile

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A graduate in Information System with hands-on experience in data analytics and dashboard development. Strong background in mathematics, statistics, and programming. Experienced with Tableau and Python, with personal experience involving computer management, maintenance, and building. Motivated to learn and expand horizons within Data Analytics World, by the way of new challenges, experience, and growing from the foundation that is already set.

## Primary Skills

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### Business

- ❖ Data Analytics — Visualization — Agile and Waterfall Methodology — Teamwork/Co-operation — QA Software Testing — Financial Analysis

### Technical

- ❖ Python — SQL — PowerBI — Tableau — Trouble Shooting — Microsoft Products — PC Technician — Software Technician

## Education

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### Duquesne University

August 2018 - May 2022

- Double Major: Information Systems and Finance - GPA : 3.4590

## Experience

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### Smith Micro Software Quality Engineer - Intern

May - August 2019 / 2020

- Analyze location-based data to provide insights about company user's behavior and inform management decision making.
- Developed Tableau Dashboard to visualize user's behavior and to be used as a self-service tool by management.
- Developed State geo heatmap in Tableau to understand software users' density.
- Extensive use of Microsoft products to compile and organize information (Word, Excel, Visio, Microsoft Teams, Outlook, etc.)
- SpiraTeam system creation and management of test cases
- Contributed to the nationwide release of the ViewSpot Project for Clientele (Verizon, Cricket, T-Mobile, ATT)
- Worked with Atlassian Products for the management and advancement of the ViewSpot Project (Jira, Confluence, etc.)

### GNC - Analyst

August - December 2021

- Analyzed store data to provide feedback in revenue generation, customer preference, product turnover, etc.
- Managed and crossed referenced costs, to provide all encompassing feedback and idea generation.

## Cooperative Experience

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- Took an active role with the development of the Property Development Project; Generating, estimating, and general planning of a community improvement project through financial, creative, and realistic views among collaborative parties.