



Emily Bonnet

For Flight Attendant

Customer-focused professional with extensive experience in hospitality and service industries. Fluent in French, English (C1), and Spanish, with strong adaptability to diverse cultures and environments. Passionate about delivering exceptional customer experiences, resolving conflicts, and working efficiently in fast-paced settings. Seeking to bring strong communication and problem-solving skills to Emirates Airline as a Flight Attendant.

Contact

-  Aix-en-Provence, France
-  emily.bonnet2003@gmail.com
-  (+33) 7 88 50 57 84
-  linkedin.com/in/emily-bonnet-41829b331

Education

1st Year of Biology Degree (2022)
University of Toulon, La garde

Baccalaureate (2021)
Lycée Régional Simone Veil, Valbonne
With Biology, Physics-chemistry and English Literature and complementary Mathematics as specialties.

Skills

- Customer Service
- Communication
- Multitasking
- Conflict Resolution
- Adaptability
- Team Collaboration

Language

English : Advanced - Lilate degree C1
Spanish : Fluent
French : Native

Reference

David Hocq
Co-manager of LILYDA

Address : 7 rue Agathe, 13510 Eguilles, France
Email : sushifish@free.fr

Experience

June 2024 - Present

LILYDA, Sushi Fish I Eguilles, France

Versatile server

- Managed up to 25 clients per hour, ensuring a smooth dining experience.
- Coordinated with kitchen staff and management to fulfill customer requests efficiently.
- Interacted with international guests in English, French and Spanish to enhance communication.
- Handled takeout and delivery orders, ensuring accurate and timely service.
- Resolved customer concerns professionally, ensuring a positive guest experience.

June 2023

Cabinet Vétérinaire du Lion I Le Pradet, France

Observation Internship & Volunteering

- Assisted veterinary staff in maintaining a hygienic and organized clinic environment.
- Collaborated with team to ensure smooth daily operations.

June 2021 - August 2021

LILYDA Sushi Fish I Eguilles, France

Server

- Worked closely with chefs and management to enhance service operations.
- Ensured proper timing between courses for an enjoyable dining experience.
- Assisted in training new employees on restaurant service protocols.

June 2020 - August 2020

LILYDA Sushi Fish I Eguilles, France

Kitchen helper & Dishwasher

- Maintained cleanliness and hygiene in the kitchen and dining areas.
- Assisted chefs with food preparation and stocking.

Key Achievement

- Increased restaurant efficiency by improving communication between customer-facing and kitchen team.
- Recognized by management for consistently delivering excellent customer service.
- Successfully handled high-pressure situations, such as peak hours and customer complaints, with professionalism.
- Consistently received positive feedback from customers for excellent service.