

MARIAM MOHAMED

Minneapolis MN

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GitHub: [www.github.com/Mimimoha](https://github.com/Mimimoha)

Portfolio: <https://react-portfolio-production-8d4d.up.railway.app/>

SUMMARY

Highly analytical and results-oriented full stack web developer with over 5 years of experience in web development and programming to design, develop, test, deploy and maintain accessible websites that provide positive user experience. Proficient in industry standards and best practices for data management, data security, data integrity, and data mapping. Possess excellent communication and collaboration skills

TECHNICAL SKILLS

Languages: JavaScript, HTML, CSS, JQuery, Bootstrap, ReactJs, NodeJs, API, JSON, Responsive Design, PWA, My SQL, MongoDB, GraphQL.

Tools: Git, Slack, Azure, Figma, VScode, Trello, Railway, Insomnia, Heroku, Windows and Linux servers, Oracle 19c.

EXPERIENCE

Software Analyst

2022-Present

Mosaic Health Services

Minneapolis, MN

- Designed, developed, and maintained scalable web solutions that provided a positive user experience.
- Worked with the team to improve the agency website and employee portal making it more user friendly.
- Created Customized development frameworks for customers based on specific business goals and budgetary constraints.
- Provided support for the migration of internal on-premises systems to Azure.
- Assisted with pre and post migration of applications and helped with application issues and configuration in local environments and Azure.

Key Accomplishments:

- Effectively added over 200 employees and client login credentials.
- Successfully worked in a team to add over 10 different features to existing employee portal.

IT Help Desk Technician

2020-2022

Minneapolis Public Housing Authority

Minneapolis, MN

- Installed, Modified and repaired software and hardware to resolve technical issues.
- Patched software and installed new versions to eliminate security problems and protect data.
- Assisted with data migration from Visual Homes systems to Yardi.
- Provided support with pre and post immigration data and applications.
- Managed RBAC for windows and linux.

Key Accomplishments:

- Closed over 200 tickets weekly, reassigned over 400 tickets to appropriate employees.
- Successfully helped the agency transfer to a remote work in weeks notice due to the pandemic.

Housing Inspector

2018-2020

Minneapolis Public Housing Authority

Minneapolis, MN

- Conducted annually, initial and special inspections.
- Worked with owners/tenants to schedule and address any HQS violations.
- Performed routine agency vehicle maintenance.

Key Accomplishment:

- Eared HQS Specialist Certifications within the first week of employment.
- Effectively assisted co-workers with setting up new Ipads and Thinkpads for remote work.

Assistant Property Manager

2016-2018

Minneapolis Public Housing Authority

Minneapolis, MN

- Conducted/coordinated inspections (move-in, move-out, quarterly, and annual) of all dwelling units to HUD and MPHA standards and follows-up on deficiencies and violations.
- Monitored pest control operations at assigned MPHA properties, including lease enforcement and the scheduling of initial treatments and follow up treatments. Accompanies pest control staff, as needed, when treatment services are provided and ensures staff follow pest control policy and procedures.
- Developed/maintained a monitoring system for documentation of housekeeping issues, tenant abuse, and misuse of property to help ensure prolonged useful life of the unit. Followed through to lease compliance or lease termination.
- Ensured work order requests are completed in an efficient and timely manner (emergency work orders abated within 24 hours and non-emergency and annual inspection-related work orders within 10 days). Monitors tenant satisfaction with completed work.
- Attended resident council meetings at assigned MPHA properties to gather, assess, and provide information related to MPHA programs, community resources, and neighborhood/resident needs and concerns.
- Maintained a close and effective working relationship with residents, other MPHA departments, public, private, and social service

EDUCATION

Full Stack Web Development Certificate: U of M

Minneapolis, MN

Housing Quality Standards Certificate: Nan McKay

Minneapolis, MN

Bachelors of Science Management: Saint Cloud State University

St. Cloud, MN