Monami Kirjavainen
Software Engineer Candidate

Highly enthusiastic ICT candidate with a diverse interest in enhancing engineering skills, particularly in software development and wide-ranging background working in international environments.

Work History

Practical Nurse

Yrjö Ja Hanna Kodit, Espoo, Finland
In a challenging and fast-paced environment, multitasking and time management skills develop by adapting communication strategies for diverse teams, responding to constantly changing customer needs, and preparing clear documentation of customer information to ensure effective collaboration with healthcare professionals. (2023 - 2024)

Cruise Guide

Tallink Silja Oy Via Tumlare Corporation, Helsinki - Stockholm
Assisted with communication between Japanese guests and crew in an international environment. Supported many new guests daily on a large ship, promoted onboard sales, addressed issues arising from communication breakdowns, and collaborated closely with tour leaders and colleagues to enhance guest experiences, effectively working together in a fast-paced environment. (Summer in 2016, 2017 and 2018)

Customer Service and Tour Guide

Tumlare Corporation and Miki Travel Europe, Rovaniemi, Finland
Provided customer service as an Aurora Guide, ensuring guests had positive experiences even on days without visible auroras. Managed walk-in tourist inquiries, assisted with tour bookings with partner companies, and addressed various questions. Handled payment processing and independently opened and closed the office. Maintained communication with colleagues in other towns and partner companies, collaborating with team members and managing time efficiently. (Autumn - Spring, 2014 - 2019)

Office Assistant and Tour Assistant

Miki Travel Europe, Oslo, Norway and Stockholm, Sweeden
Assisted in tour bookings at the Oslo office using a reservation system, collaborating closely with multinational colleagues. As a tour assistant, supported group transfers at airports and facilitated check-ins at hotels and cruise ships in Oslo and Stockholm, working in a challenging environment outside of Finland. Maintained effective communication with partner companies and team leaders to ensure seamless operations. (Summer in 2015)

Education

Bachelor of Engineering: Information and Communication Technology (Expected in 2028-01)

Metropolia University of Applied Sciences - Espoo, Finland

Vocational Qualification in Social and Health Care: Practical Nursing

Rovaniemi Joint Authority For Education (REDU) - Rovaniemi, Finland

Bachelor of Arts: Clothing Design

Yamaguchi Prefectural University - Yamaguchi, Japan

Contact

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https://github.com/Mimoosa

LinkedIn:
https://www.linkedin.com/in/monami-kirjavainen-a599926a/

Skills

- JavaScript
- Python
- Java
- Node.js
- MySQL
- MongoDB
- React
- Next.js
- Tailwind CSS
- Jenkins
- Docker
- Figma
- Jira
- Self-learning
- Problem-solving
- Time management