

## SIZE24 – FULL COMPANY, BUSINESS, STORE & FAQ DOCUMENT

(Comprehensive Dataset for Model Training)

### SECTION 1: COMPANY INTRODUCTION

Size24 is a Pune-based premium school-uniform brand committed to providing high quality, durable, comfortable uniforms, footwear, and school accessories. The company operates both through an online Shopify-powered store and a physical retail outlet. Size24 specializes in curated collections for top schools, ensuring parents get precise-sized, officially-approved uniforms.

### SECTION 2: CONTACT & BUSINESS IDENTIFICATION

- Business Name: Size24
- Support Email: support@size24.in
- Orders Email: size24orders@gmail.com
- Phone Number: +91 99604 44441
- Alternate Contact: +91 93712 22202
- Registered Address:  
Kalyani Nagar – Wadgaon Sheri Road,  
Sainikwadi, Wadgaon Sheri, Pune,  
Maharashtra – 411014.
- Store Working Hours: 11:00 AM – 7:00 PM (All days)
- Platform: Shopify
- Service Location: India (Pune focused), ships pan India
- Free Shipping: Above ₹2,999

### SECTION 3: BUSINESS OVERVIEW

Size24 sells:

1. School Uniforms (Nursery to Grade 12)
2. School Shoes (Velcro, Lace, Sports, Premium brands)
3. Accessories (Socks, Ties, Belts, Caps, Badges)
4. Sportswear & PT wear

## 5. Seasonal essentials (Blazers, Jackets, Track Pants)

### Key Differentiators:

- School-specific approved designs
- High-quality stitching & durable fabrics
- Exact sizing guidance via detailed Size Guide
- Easy online shopping + fast delivery
- After-sales support through email & phone

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## SECTION 4: SCHOOLS SERVED & FULL CATALOG SUMMARY

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### 4A. THE BISHOP'S CO-ED SCHOOL – COMPLETE PRODUCT LIST

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- Tight – From ₦250
- B First Velcro Black Shoes – From ₦849
- B First Velcro White Shoes – From ₦849
- Aqualite Black Velcro Shoes – Sale price ₦1,110
- Aqualite White Velcro Shoes – On sale from ₦900
- Bata Black Lace Boy Shoes – From ₦399
- Binny Canvas White Lace – From ₦415
- Binny Canvas White Velcro – From ₦415
- Bishop's Girls Socks – From ₦110
- Bishop's Girls Bloomer White – From ₦160
- Bishop's Belt – From ₦120
- Bishop's Tie (Zipper & Big) – ₦160–200
- Bishop's Blazer – From ₦2,300
- Bishop's Jacket (Unisex) – From ₦900
- Bishop's Shorts (Unisex) – From ₦330
- Bishop's Girls Shirt Blue – From ₦450
- Bishop's Nursery LKG Trousers – From ₦450
- Bishop's T-shirt (Unisex) – From ₦430

- Bishop's Track Pant – From ₹520
- Nursery to LKG Wear: Red Check Shirt, Frock, Half Pant
- Nursery Shirt – From ₹340

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#### 4B. CNS – CHATRABHUJ NARSEE SCHOOL – FULL PRODUCT LIST

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- CNS Jacket – From ₹915
- Skechers Shoes – On sale from ₹2,507
- CNS Socks – From ₹90
- CNS EY Track (Unisex) – From ₹550
- CNS Tee (Unisex) – From ₹600

House Variants: Pegasus, Ptereleon, Griffin, Unicorn, Phoenix

- CNS EY Tee – From ₹390
- CNS Girls Tunic – ₹1,100
- Tights (Navy & White) – ₹250
- CNS EY Primary Trouser – From ₹720
- CNS Trouser – From ₹720
- CNS Track (Unisex) – From ₹590
- Sparx Shoes – From ₹1,225
- CNS Shirt – From ₹570
- CNS EY Skirt – From ₹450
- CNS EY Pant – From ₹420
- CNS Primary Half Pant – From ₹520

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#### 4C. THE LEXICON INTERNATIONAL SCHOOL – FULL PRODUCT LIST

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- Skechers Shoes – From ₹2,507
- Tight – From ₹250
- Lexicon Jacket – From ₹790
- Lexicon Blazer – ₹2,300
- Small Kids Shoes – From ₹260
- Aqualite Black Velcro Shoes – On sale

- B First Velcro Shoes – From ₹849
- Lexicon Socks – From ₹95
- Lexicon Tie (Knot + Regular) – ₹150–180
- Lexicon Track Pant – From ₹450
- Lexicon Trouser – From ₹540
- Lexicon Belt – From ₹150
- Lexicon PT Top – From ₹460
- Lexicon Nursery Shirts – From ₹430
- Lexicon Shirts (Grade 1–12) – From ₹450
- Lexicon Cap – From ₹120

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#### SECTION 5: SHIPPING POLICY (FULL TEXT SUMMARY)

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- Domestic delivery: 5–7 days
- International delivery: 4–22 days
- Dispatch within: 2 business days
- No returns/exchange except damaged products
- Address change allowed before dispatch
- Tracking details sent upon dispatch
- Out of stock items refunded or replaced
- Customer Support: support@size24.in

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#### SECTION 6: REFUND POLICY (FULL TEXT SUMMARY)

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- 5 day return window from delivery date
- Item must be unused, unwashed, with tags
- Refund timeline: 10 business days once approved
- Not returnable: Sale items, gift cards, personalized items
- Exchanges covered through fresh purchase after return acceptance
- Returns must be emailed to size24orders@gmail.com

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#### SECTION 7: PRIVACY POLICY (FULL SUMMARY)

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DATA COLLECTED:

- Name, phone, email, addresses
- Financial/payment details
- Browsing data, cookies, device info
- Transaction history
- Communications with Size24

USE OF DATA:

- Order processing
- Marketing (email/SMS)
- Fraud detection
- Analytics & personalization
- Legal compliance

DISCLOSURE TO:

- Shopify
- Payment gateways
- Shipping providers
- Law enforcement (if required)

Customer Rights:

- Access
- Delete
- Correct
- Portability
- Opt~~in~~out of marketing

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SECTION 8: TERMS OF SERVICE (FULL SUMMARY)

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- Users must provide accurate info
- Prices may change anytime
- Orders aren't accepted until confirmed
- Title passes to customer once shipped

- Website content belongs to Size24
- Shopify acts only as platform, not seller
- Unlawful use prohibited
- Company not responsible for third-party links
- Company may terminate access anytime for violations

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## SECTION 9: SIZE GUIDE (FULL DETAILED MEASUREMENT SYSTEM)

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### UPPER BODY:

1. Shoulder Width
2. Chest
3. Front Chest / Back Chest
4. Waist
5. Hips
6. Sleeve Length
7. Bicep
8. Neck
9. Jacket Length

### LOWER BODY:

10. Trouser Waist
11. Low Hip
12. Full Crotch
13. Thigh
14. Pant Length
15. Inseam
16. Pant Bottom / Ankle

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## SECTION 10: DETAILED CUSTOMER FAQs (FOR MODEL TRAINING)

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### GENERAL FAQs

Q1: Do you have original school-approved uniforms?

A: Yes. All uniforms are school approved and follow official patterns.

Q2: Where is your store located?

A: Kalyani Nagar – Wadgaon Sheri Road, Pune.

Q3: What are the store timings?

A: 11 AM – 7 PM (Open all days).

Q4: Do you offer kids' shoe sizes?

A: Yes. We offer preschool to senior sizes.

## ORDERS & SHIPPING

Q5: How long will delivery take?

A: 5–7 days for domestic orders.

Q6: Do you offer free shipping?

A: Yes, on orders above ₹2,999.

Q7: Can I change my address after ordering?

A: Yes, before the order is dispatched.

## RETURNS & REFUNDS

Q8: Do you accept returns?

A: Only for damaged or wrong items.

Q9: How do I request a return?

A: Email [size24orders@gmail.com](mailto:size24orders@gmail.com).

Q10: How long does a refund take?

A: Within 10 business days once approved.

## PRODUCT & SIZE GUIDE

Q11: How do I find the correct size?

A: Refer to the Size Guide or call support.

Q12: Do products shrink after wash?

A: No, all fabrics are pre-tested.

Q13: Do you sell blazers and winter jackets?

A: Yes, available for all partnered schools.

## PAYMENT

Q14: What payment modes do you accept?

A: Cards, UPI, Netbanking (via Shopify).

Q15: Is COD available?

A: If mentioned on checkout.

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## SECTION 11: COMPANY SUMMARY FOR MODEL TRAINING

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Size24 is a specialized school uniform retail brand offering apparel, accessories, footwear, and seasonal items for top schools in Pune. With a strong online presence and detailed store policies, Size24 focuses on trust, consistency, timely delivery, parent-friendly support, and authentic school-approved products.

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