

SIZE24 – FULL COMPANY, BUSINESS, STORE & FAQ DOCUMENT
(Comprehensive Dataset for Model Training)

SECTION 1: COMPANY INTRODUCTION

Size24 is a Pune-based premium school-uniform brand committed to providing high-quality, durable, comfortable uniforms, footwear, and school accessories. The company operates both through an online Shopify-powered store and a physical retail outlet. Size24 specializes in curated collections for top schools, ensuring parents get precise-sized, officially-approved uniforms.

SECTION 2: CONTACT & BUSINESS IDENTIFICATION

- Business Name: Size24
- Support Email: support@size24.in
- Orders Email: size24orders@gmail.com
- Phone Number: +91 99604 44441
- Alternate Contact: +91 93712 22202
- Registered Address:

Kalyani Nagar – Wadgaon Sheri Road,
Sainikwadi, Wadgaon Sheri, Pune,
Maharashtra – 411014.

- Store Working Hours: 11:00 AM – 7:00 PM (All days)
 - Platform: Shopify
 - Service Location: India (Pune-focused), ships pan-India
 - Free Shipping: Above ₹2,999
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SECTION 3: BUSINESS OVERVIEW

Size24 sells:

1. School Uniforms (Nursery to Grade 12)
2. School Shoes (Velcro, Lace, Sports, Premium brands)
3. Accessories (Socks, Ties, Belts, Caps, Badges)
4. Sportswear & PT wear

5. Seasonal essentials (Blazers, Jackets, Track Pants)

Key Differentiators:

- School-specific approved designs
 - High-quality stitching & durable fabrics
 - Exact sizing guidance via detailed Size Guide
 - Easy online shopping + fast delivery
 - After-sales support through email & phone
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SECTION 4: SCHOOLS SERVED & FULL CATALOG SUMMARY

4A. THE BISHOP'S CO-ED SCHOOL – COMPLETE PRODUCT LIST

- Tight – From ■250
- B First Velcro Black Shoes – From ■849
- B First Velcro White Shoes – From ■849
- Aqualite Black Velcro Shoes – Sale price ■1,110
- Aqualite White Velcro Shoes – On sale from ■900
- Bata Black Lace Boy Shoes – From ■399
- Binny Canvas White Lace – From ■415
- Binny Canvas White Velcro – From ■415
- Bishop's Girls Socks – From ■110
- Bishop's Girls Bloomer White – From ■160
- Bishop's Belt – From ■120
- Bishop's Tie (Zipper & Big) – ■160–200
- Bishop's Blazer – From ■2,300
- Bishop's Jacket (Unisex) – From ■900
- Bishop's Shorts (Unisex) – From ■330
- Bishop's Girls Shirt Blue – From ■450
- Bishop's Nursery LKG Trousers – From ■450
- Bishop's T-shirt (Unisex) – From ■430

- Bishop's Track Pant – From ■520
 - Nursery to LKG Wear: Red Check Shirt, Frock, Half Pant
 - Nursery Shirt – From ■340
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4B. CNS – CHATRABHUJ NARSEE SCHOOL – FULL PRODUCT LIST

- CNS Jacket – From ■915
- Skechers Shoes – On sale from ■2,507
- CNS Socks – From ■90
- CNS EY Track (Unisex) – From ■550
- CNS Tee (Unisex) – From ■600

House Variants: Pegasus, Ptereleon, Griffin, Unicorn, Phoenix

- CNS EY Tee – From ■390
 - CNS Girls Tunic – ■1,100
 - Tights (Navy & White) – ■250
 - CNS EY Primary Trouser – From ■720
 - CNS Trouser – From ■720
 - CNS Track (Unisex) – From ■590
 - Sparx Shoes – From ■1,225
 - CNS Shirt – From ■570
 - CNS EY Skirt – From ■450
 - CNS EY Pant – From ■420
 - CNS Primary Half Pant – From ■520
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4C. THE LEXICON INTERNATIONAL SCHOOL – FULL PRODUCT LIST

- Skechers Shoes – From ■2,507
- Tight – From ■250
- Lexicon Jacket – From ■790
- Lexicon Blazer – ■2,300
- Small Kids Shoes – From ■260
- Aqualite Black Velcro Shoes – On sale

- B First Velcro Shoes – From ■849
 - Lexicon Socks – From ■95
 - Lexicon Tie (Knot + Regular) – ■150–180
 - Lexicon Track Pant – From ■450
 - Lexicon Trouser – From ■540
 - Lexicon Belt – From ■150
 - Lexicon PT Top – From ■460
 - Lexicon Nursery Shirts – From ■430
 - Lexicon Shirts (Grade 1–12) – From ■450
 - Lexicon Cap – From ■120
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SECTION 5: SHIPPING POLICY (FULL TEXT SUMMARY)

- Domestic delivery: 5–7 days
 - International delivery: 4–22 days
 - Dispatch within: 2 business days
 - No returns/exchange except damaged products
 - Address change allowed before dispatch
 - Tracking details sent upon dispatch
 - Out■of■stock items refunded or replaced
 - Customer Support: support@size24.in
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SECTION 6: REFUND POLICY (FULL TEXT SUMMARY)

- 5■day return window from delivery date
 - Item must be unused, unwashed, with tags
 - Refund timeline: 10 business days once approved
 - Not returnable: Sale items, gift cards, personalized items
 - Exchanges covered through fresh purchase after return acceptance
 - Returns must be emailed to size24orders@gmail.com
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SECTION 7: PRIVACY POLICY (FULL SUMMARY)

DATA COLLECTED:

- Name, phone, email, addresses
- Financial/payment details
- Browsing data, cookies, device info
- Transaction history
- Communications with Size24

USE OF DATA:

- Order processing
- Marketing (email/SMS)
- Fraud detection
- Analytics & personalization
- Legal compliance

DISCLOSURE TO:

- Shopify
- Payment gateways
- Shipping providers
- Law enforcement (if required)

Customer Rights:

- Access
- Delete
- Correct
- Portability
- Opt-out of marketing

SECTION 8: TERMS OF SERVICE (FULL SUMMARY)

- Users must provide accurate info
- Prices may change anytime
- Orders aren't accepted until confirmed
- Title passes to customer once shipped

- Website content belongs to Size24
 - Shopify acts only as platform, not seller
 - Unlawful use prohibited
 - Company not responsible for third-party links
 - Company may terminate access anytime for violations
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SECTION 9: SIZE GUIDE (FULL DETAILED MEASUREMENT SYSTEM)

UPPER BODY:

1. Shoulder Width
2. Chest
3. Front Chest / Back Chest
4. Waist
5. Hips
6. Sleeve Length
7. Bicep
8. Neck
9. Jacket Length

LOWER BODY:

10. Trouser Waist
 11. Low Hip
 12. Full Crotch
 13. Thigh
 14. Pant Length
 15. Inseam
 16. Pant Bottom / Ankle
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SECTION 10: DETAILED CUSTOMER FAQS (FOR MODEL TRAINING)

GENERAL FAQS

Q1: Do you have original school-approved uniforms?

A: Yes. All uniforms are school■approved and follow official patterns.

Q2: Where is your store located?

A: Kalyani Nagar – Wadgaon Sheri Road, Pune.

Q3: What are the store timings?

A: 11 AM – 7 PM (Open all days).

Q4: Do you offer kids' shoe sizes?

A: Yes. We offer preschool to senior sizes.

ORDERS & SHIPPING

Q5: How long will delivery take?

A: 5–7 days for domestic orders.

Q6: Do you offer free shipping?

A: Yes, on orders above ■2,999.

Q7: Can I change my address after ordering?

A: Yes, before the order is dispatched.

RETURNS & REFUNDS

Q8: Do you accept returns?

A: Only for damaged or wrong items.

Q9: How do I request a return?

A: Email size24orders@gmail.com.

Q10: How long does a refund take?

A: Within 10 business days once approved.

PRODUCT & SIZE GUIDE

Q11: How do I find the correct size?

A: Refer to the Size Guide or call support.

Q12: Do products shrink after wash?

A: No, all fabrics are pre■tested.

Q13: Do you sell blazers and winter jackets?

A: Yes, available for all partnered schools.

PAYMENT

Q14: What payment modes do you accept?

A: Cards, UPI, Netbanking (via Shopify).

Q15: Is COD available?

A: If mentioned on checkout.

SECTION 11: COMPANY SUMMARY FOR MODEL TRAINING

Size24 is a specialized school uniform retail brand offering apparel, accessories, footwear, and seasonal items for top schools in Pune. With a strong online presence and detailed store policies, Size24 focuses on trust, consistency, timely delivery, parent-friendly support, and authentic school-approved products.

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