

Charter

Explore < target > using < resources > to get
< information>

Resources

Programs, options, extensions, plug ins, libraries,
environment, data, credentials, URL, hardware,
procedure

Persona

Jumpy Job Seeker, Moving Marketeer, Hacker, Scary
System Administrator, Reference Requester, Serious
Security Researcher, Curious Customer Agent,
Interesting Investor

General Data Protection Regulation

Consent, privacy by default, current security standards,
partially or completely block processing data, clear
purpose, data retention, data portability, etc.
Exceptions on the rules like nationalities, age,
legitimate interest, etc.

Test techniques

Dataflow Test, State Transition Test, Boundary Value
Test, Data Life Cycle Test, Authorization Test, Security
Test

Heuristics

SFDIPOT

Timebox

Test idea

Specific item to explore

Feature, window, (domain) term
used in the website.

Explore

Notes

Word processor, record, M
mind maps, screen shots

Action

Left mouse click, right mouse click,
mouse scroll, key, menu, etc,

Research

Ask, search, law

Debrief

Share

Tell, knowledge management
system, rubber duck, clear notes,
mail

Looking back and forward

Charter, test idea

Ideas from Elisabeth Hendrikson, James
Back, Michael Bolbon, Jon Bach