

# If your iPhone won't turn on or the screen is black

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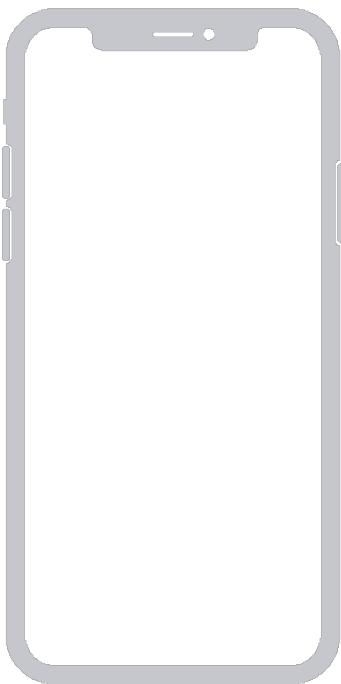
 support.apple.com/en-us/116940

Get help if your iPhone won't turn on or if the screen is black. You might need to force your iPhone to restart or charge it.

## Force your iPhone with Face ID to restart

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1. Press and quickly release the volume up button.
2. Press and quickly release the volume down button.
3. Press and hold the side button until you see the Apple logo (this might take longer than 10 seconds).

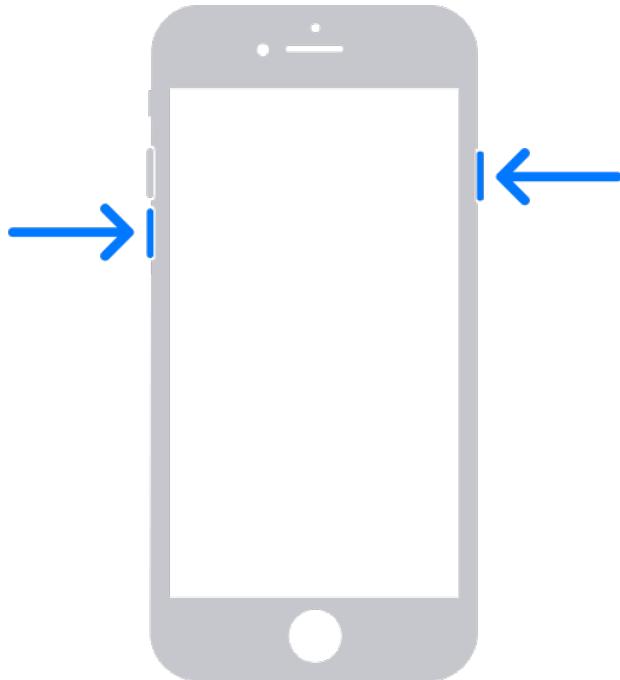


4. If your iPhone doesn't turn on, charge your iPhone for one hour and then try again. If your iPhone shows a low-charge battery, [check your iPhone hardware](#) and then charge your iPhone for 30 minutes or until it starts.

## **On your iPhone 7 or iPhone 7 Plus**

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1. Press and hold both the side button and the volume down button at the same time until you see the Apple logo (this might take longer than 10 seconds).



2. If your iPhone doesn't turn on, charge your iPhone for one hour and then try again. If your iPhone shows a low-charge battery, [check your iPhone hardware](#) and then charge your iPhone for 30 minutes or until it starts.

## **On your iPhone 6s and earlier**

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1. Press and hold both the Home button and the side button or the top button until you see the Apple logo (this takes around 10 seconds).
2. If your iPhone doesn't turn on, charge your iPhone for one hour and then try again. If your iPhone shows a low-charge battery, [check your iPhone hardware](#) and then charge your iPhone for 30 minutes or until it starts.