

# Cross-Return, Showrooming, and Online-Offline Competition

## Online Appendix

### A. Consumer Segmentations

We first derive their shopping choices by comparing  $U_S$ ,  $U_F$ , and  $U_E$ . We find that  $U_E > U_S$  when  $h_O < \hat{h}_{OES}^i = 2l - \phi$ . For no-cross-return case, we further derive  $\hat{h}_{OES}^N = 2l - h_r$ . We consider that  $l > h_r / 2$ , such that showrooming will not dominate e-Direct. For cross-return case, we get  $\hat{h}_{OES}^C = l$ . We find  $U_S > U_F$  when  $h_O < \hat{h}_{OSF}^i = p_F - p_O$  for both cross- and no-cross-return cases.

Then we separate our analysis into two cases: (i)  $\hat{h}_{OES}^i \leq \hat{h}_{OSF}^i$  and (ii)  $\hat{h}_{OES}^i > \hat{h}_{OSF}^i$ . For the case with  $\hat{h}_{OES}^i \leq \hat{h}_{OSF}^i$ , we get  $p_O \leq \hat{p}_{O2}^i = p_F - 2l + \phi$ , which indicates  $\hat{p}_{O2}^N = p_F - 2l + h_r$  and  $\hat{p}_{O2}^C = p_F - l$ . Then, we find that (i)  $U_E > \max\{U_S, U_F\}$  for  $0 \leq h_O < \hat{h}_{OES}^i$ , and (ii)  $U_S \geq \max\{U_E, U_F\}$  for  $\hat{h}_{OES}^i \leq h_O \leq \hat{h}_{OSF}^i$ . If we further have  $\hat{h}_{OSF}^i \leq 1$ , i.e.,  $p_O \geq \hat{p}_{O3}^i = p_F - 1$ , we will have  $U_F > \max\{U_S, U_E\}$  for  $\hat{h}_{OSF}^i < h_O \leq 1$ . To summarize, when  $\hat{p}_{O3}^i < p_O \leq \hat{p}_{O2}^i$ , the consumers with  $0 \leq h_O < \hat{h}_{OES}^i$  will choose e-Direct, the consumers with  $\hat{h}_{OES}^i \leq h_O \leq \hat{h}_{OSF}^i$  will choose showrooming, and the consumers with  $\hat{h}_{OSF}^i < h_O \leq 1$  will choose buy-offline. If  $\hat{h}_{OSF}^i > 1$ , i.e.,  $p_O < \hat{p}_{O3}^i$ , none of the consumers will choose buy-offline. The consumers with  $0 \leq h_O < \hat{h}_{OES}^i$  will choose e-Direct, and the consumers with  $\hat{h}_{OES}^i \leq h_O \leq 1$  will choose showrooming. We assume that  $l < (1 + h_r) / 2$  in order to have  $\hat{p}_{O3}^N < \hat{p}_{O2}^N$ , otherwise buy-offline and showrooming would not co-exist at any given  $p_O$  for no-cross-return case.

For the case with  $\hat{h}_{OES}^i > \hat{h}_{OSF}^i$ , which indicates  $p_O > \hat{p}_{O2}^i$ , there does not exist a region for  $U_S \geq \max\{U_E, U_F\}$  as it requires  $\hat{h}_{OES}^i \leq h_O \leq \hat{h}_{OSF}^i$ . Hence, there is no showrooming consumer in this case. Instead, we find that  $U_E > U_F$  when  $h_O < \hat{h}_{OEF}^i = (p_F - p_O + 2l - \phi) / 2$ , which indicates  $\hat{h}_{OEF}^N = (p_F - p_O + 2l - h_r) / 2$  and  $\hat{h}_{OEF}^C = (p_F - p_O + l) / 2$ . To make sure  $\hat{h}_{OEF}^i > 0$ , we need  $p_O < \hat{p}_{O1}^i = p_F + 2l - \phi$ , more specifically,  $\hat{p}_{O1}^N = p_F + 2l - h_r$  and  $\hat{p}_{O1}^C = p_F + l$ . It's trivial to show  $\hat{p}_{O1}^C > \hat{p}_{O2}^C$ . We can further verify that  $\hat{p}_{O1}^N > \hat{p}_{O2}^N$  based on the assumption  $h_r / 2 < l < (1 + h_r) / 2$ . In addition, we find that  $0 < \hat{h}_{OEF}^i < 1$  when  $\hat{p}_{O2}^i < p_O \leq \hat{p}_{O1}^i$ . Hence, when  $\hat{p}_{O2}^i < p_O \leq \hat{p}_{O1}^i$ , the consumers with

$0 \leq h_o \leq \hat{h}_{oef}^i$  will choose e-Direct, and the consumers with  $\hat{h}_{oef}^i < h_o \leq 1$  will choose buy-offline. When  $p_o > \hat{p}_{o1}^i$ , we have  $\hat{h}_{oef}^i \leq 0$ . In such a case, the consumers with  $0 \leq h_o \leq 1$  will choose buy-offline.

## B. Best-Responses and Profits

We first set up the consumer demand  $a$ , based on consumer segmentation from Lemma 1. For simplicity, we introduce the following notation: we use case A to denote Seg F (segment F) from Lemma 1, case B for Seg E-F, case C for Seg E-S-F, and case D for Seg E-S.

- Case A: When  $p_O > \hat{p}_{O1}^i$ ,  $a_{EA}^i = 0$ ,  $a_{SA}^i = 0$ ,  $a_{FA}^i = 1/2$ ;
- Case B: When  $\hat{p}_{O2}^i < p_O \leq \hat{p}_{O1}^i$ ,  $a_{EB}^i = \hat{h}_{OEF}^i / 2$ ,  $a_{SB}^i = 0$ ,  $a_{FB}^i = (1 - \hat{h}_{OEF}^i) / 2$ ;
- Case C: When  $\hat{p}_{O3}^i < p_O \leq \hat{p}_{O2}^i$ ,  $a_{EC}^i = \hat{h}_{OES}^i / 2$ ,  $a_{SC}^i = (\hat{h}_{OSF}^i - \hat{h}_{OES}^i) / 2$ ,  $a_{FC}^i = (1 - \hat{h}_{OSF}^i) / 2$ ;
- Case D: When  $p_O \leq \hat{p}_{O3}^i$ ,  $a_{ED}^i = \hat{h}_{OES}^i / 2$ ,  $a_{SD}^i = (1 - \hat{h}_{OES}^i) / 2$ ,  $a_{FD}^i = 0$ .

Now let's derive offline retailer's best response functions under each case.

- Case A: When  $p_O > \hat{p}_{O1}^C$ , we get  $p_F < p_O - l$ , the total profit function is

$$\pi_{FA} = (p_F) \cdot a_{FA}^C + (f - s_F) \cdot a_{EA}^C = p_F / 2. \text{ We derive positive derivative } \frac{d\pi_{FA}}{dp_F} = \frac{1}{2}, \text{ so the best}$$

response price for physical retailer is  $p_F^* = \hat{p}_{F5}^C = p_O - l$ . Thus, the total profit for offline retailer in

$$\text{this case is } \pi_{FA}^* = \frac{p_O - l}{2};$$

- Case B: When  $\hat{p}_{O2}^C < p_O \leq \hat{p}_{O1}^C$ , we get  $p_O - l \leq p_F < p_O + l$ , the total profit function is

$$\pi_{FB} = (p_F) \cdot a_{FB}^C + (f - s_F) \cdot a_{EB}^C = p_F \left( \frac{1}{2} - \frac{l}{4} - \frac{p_F}{4} + \frac{p_O}{4} \right) + (f - s_F) \left( \frac{l}{4} + \frac{p_F}{4} - \frac{p_O}{4} \right). \text{ We solve the}$$

$$\text{derivative } \frac{d\pi_{FB}}{dp_F} = 0 \quad \text{and} \quad \text{get} \quad p_F^* = \hat{p}_{F4}^C = (p_O + f - s_F - l + 2) / 2 \quad \text{and}$$

$$\pi_{FB}^* = -\frac{1}{4}l + \frac{1}{4}p_O + \frac{1}{4} + \frac{1}{16}f^2 - \frac{1}{8}fs_F + \frac{1}{16}s_F^2 - \frac{1}{8}p_Ol + \frac{1}{16}p_O^2 + \frac{1}{16}l^2 + \frac{1}{8}lf + \frac{1}{4}f - \frac{1}{8}p_Of - \frac{1}{8}ls_F - \frac{1}{4}s_F + \frac{1}{8}p_Os_F.$$

Then we evaluate at the upper limit of  $p_F$ ,  $p_O + l - \hat{p}_{F4}^C = \frac{3l}{2} + \frac{p_O}{2} - 1 - \frac{f}{2} + \frac{s_F}{2}$ . To make

$p_O + l - \hat{p}_{F4}^C \geq 0$ , we get  $p_O \leq \hat{p}_{O13}^C = f - s_F - 3l + 2$ . Then we evaluate at the lower limit of  $p_F$ ,

$\hat{p}_{F4}^C - p_O + l = 1 + \frac{l}{2} - \frac{p_O}{2} + \frac{f}{2} - \frac{s_F}{2}$ . To make  $\hat{p}_{F4}^C - p_O + l \geq 0$ , we get  $p_O \leq \hat{p}_{O14}^C = f - s_F + l + 2$ .

Note here,  $\hat{p}_{O14}^C - \hat{p}_{O13}^C = 4l$  is positive. When  $p_O < \hat{p}_{O13}^C$ , solve the Lagrangian

$\pi_{L1FB} = p_F \left( \frac{1}{2} - \frac{l}{4} - \frac{p_F}{4} + \frac{p_O}{4} \right) + (f - s_F) \left( \frac{l}{4} + \frac{p_F}{4} - \frac{p_O}{4} \right) + \lambda(l + p_O - p_F)$ , we get the boundary

solution  $p_F^* = \hat{p}_{F3}^C = p_O + l$  and  $\pi_{L1FB}^* = \frac{1}{2}l - \frac{1}{2}l^2 + \frac{1}{2}p_O - \frac{1}{2}p_Ol + \frac{1}{2}lf - \frac{1}{2}ls_F$ . When  $p_O > \hat{p}_{O14}^C$ ,

solve the Lagrangian  $\pi_{L2FB} = p_F \left( \frac{1}{2} - \frac{l}{4} - \frac{p_F}{4} + \frac{p_O}{4} \right) + (f - s_F) \left( \frac{l}{4} + \frac{p_F}{4} - \frac{p_O}{4} \right) + \lambda(p_F - p_O + l)$ ,

we get the boundary solution  $p_F^* = \hat{p}_{F5}^C = p_O - l$  and  $\pi_{L2FB}^* = \frac{p_O - l}{2}$ ;

- Case C: When  $\hat{p}_{O3}^C < p_O \leq \hat{p}_{O2}^C$ , we get  $p_O + l \leq p_F < p_O + 1$ , the total profit function is

$\pi_{FC} = p_F \left( \frac{1}{2} - \frac{p_F}{2} + \frac{p_O}{2} \right) + \frac{(f - s_F)l}{2}$ . We derive negative second order derivative  $\frac{d^2\pi_{FC}}{dp_F^2} = -1$ ,

so we get  $p_F = \hat{p}_{F2}^C = (p_O + 1)/2$  such that  $\frac{d\pi_{FC}}{dp_F} = 0$ . The total profit in this case is

$\pi_{FC}^* = \frac{1}{8} + \frac{1}{4}p_O + \frac{1}{8}p_O^2 + \frac{1}{2}lf - \frac{1}{2}ls_F$ . To reach this optimal price and profit, we need to have

$p_O + l \leq \hat{p}_{F2}^C < p_O + 1$ . For the upper limit,  $p_O + 1 - \hat{p}_{F2}^C = (p_O + 1)/2 > 0$  when  $p_O > \hat{p}_{O11}^C = -1$ .

For the lower limit  $\hat{p}_{F2}^C - p_O - l = \frac{1}{2} - \frac{p_O}{2} - l > 0$  when  $p_O < \hat{p}_{O12}^C = 1 - 2l$ . Notice that

$\hat{p}_{O12}^C - \hat{p}_{O11}^C = 2(1 - l) > 0$ , so we have  $\hat{p}_{O11}^C < p_O < \hat{p}_{O12}^C$ . Next, we derive the boundary solution

when  $p_O < \hat{p}_{O11}^C$ . We solve the Lagrangian

$\pi_{L1FC} = p_F \left( \frac{1}{2} - \frac{p_F}{2} + \frac{p_O}{2} \right) + \frac{(f - s_F)l}{2} + \lambda(1 + p_O - p_F)$ , and get the boundary solution

$p_F^* = \hat{p}_{F1}^C = p_O + 1$  and  $\pi_{L1FC}^* = \frac{(f - s_F)l}{2}$ . Then when  $p_O > \hat{p}_{O12}^C$ , we solve the Lagrangian

$\pi_{L2FC} = p_F \left( \frac{1}{2} - \frac{p_F}{2} + \frac{p_O}{2} \right) + \frac{(f - s_F)l}{2} + \lambda(p_F - p_O - l)$ , and get the boundary solution

$p_F^* = \hat{p}_{F3}^C = p_O + l$  and  $\pi_{L2FC}^* = \frac{1}{2}l - \frac{1}{2}l^2 + \frac{1}{2}p_O - \frac{1}{2}p_Ol + \frac{1}{2}lf - \frac{1}{2}ls_F$ ;

- Case D: When  $p_O \leq \hat{p}_{O3}^C$ , we get  $p_F > p_O + 1$ , the total profit function is  $\pi_{FD} = (p_F) \cdot a_{FD}^C = 0$ .

Hence, we have no best response function for this case.

Next, we summarize the offline retailer's overall best response function by consolidating their best response from above.

- Case A:  $p_F^* = \hat{p}_{F5}^C = p_O - l$  and the corresponding total profit is  $\pi_{FA}^*$ ;

- Case B: When  $p_O < \hat{p}_{O13}^C$ , the boundary solution is  $p_F^* = \hat{p}_{F3}^C = p_O + l$  and the corresponding total profit is  $\pi_{L1FB}^*$ .

When  $\hat{p}_{O13}^C < p_O < \hat{p}_{O14}^C$ , the interior solution is  $p_F^* = \hat{p}_{F4}^C = (p_O + f - s_F - l + 2)/2$  and the corresponding total profit is  $\pi_{FB}^*$ .

When  $p_O > \hat{p}_{O14}^C$ , the boundary solution is  $p_F^* = \hat{p}_{F5}^C = p_O - l$  and the corresponding total profit is  $\pi_{L2FB}^*$ ;

- Case C: When  $p_O < \hat{p}_{O11}^C$ , the boundary solution is  $p_F^* = \hat{p}_{F1}^C = p_O + 1$  and the corresponding total profit is  $\pi_{L1FC}^*$ .

When  $\hat{p}_{O11}^C < p_O < \hat{p}_{O12}^C$ , the interior solution is  $p_F^* = \hat{p}_{F2}^C = (p_O + 1)/2$  and the corresponding total profit is  $\pi_{FC}^*$ .

When  $p_O > \hat{p}_{O12}^C$ , the boundary solution is  $p_F^* = \hat{p}_{F3}^C = p_O + l$  and the corresponding total profit is  $\pi_{L2FC}^*$ .

From the summary, we find  $\pi_{FA}^* = \pi_{L2FB}^*$ , so  $\pi_A^*$  is dominated. We also notice that  $\pi_{L1FB}^* = \pi_{L2FC}^*$ .

Hence, we compare the two boundaries  $\hat{p}_{O13}^C$  and  $\hat{p}_{O12}^C$ , and we get  $\hat{p}_{O13}^C - \hat{p}_{O12}^C = -l + 1 + f - s_F$ . We derive  $\hat{p}_{O13}^C > \hat{p}_{O12}^C$  when  $f > s_F + l - 1$ . Therefore, we have:

- Case F1:  $f > \hat{f}_{F1} = s_F + l - 1$

When  $p_O < \hat{p}_{O11}^C$ ,  $p_F^* = \hat{p}_{F1}^C$  and the total profit is  $\pi_{L1FC}^*$ .

When  $\hat{p}_{O11}^C < p_O < \hat{p}_{O12}^C$ ,  $p_F^* = \hat{p}_{F2}^C$  and the total profit is  $\pi_{FC}^*$ .

When  $\hat{p}_{O12}^C < p_O < \hat{p}_{O13}^C$ ,  $p_F^* = \hat{p}_{F3}^C$  and the total profit is  $\pi_{L1FB}^*$ .

When  $\hat{p}_{O13}^C < p_O < \hat{p}_{O14}^C$ ,  $p_F^* = \hat{p}_{F4}^C$  and the total profit is  $\pi_{FB}^*$ .

When  $p_O > \hat{p}_{O14}^C$ ,  $p_F^* = \hat{p}_{F5}^C$  and the total profit is  $\pi_{L2FB}^*$ ;

When  $f < s_F + l - 1$ , i.e.,  $\hat{p}_{O13}^C < \hat{p}_{O12}^C$ , we need to compare  $\pi_{FB}^*$  and  $\pi_{FC}^*$ . Hence, we get

$$\pi_{FC}^* - \pi_{FB}^* = -\frac{1}{8} + \frac{1}{16}p_O^2 + \frac{3}{8}lf - \frac{3}{8}ls_F + \frac{1}{4}l - \frac{1}{16}f^2 + \frac{1}{8}fs_F - \frac{1}{16}s_F^2 + \frac{1}{8}p_Ol - \frac{1}{16}l^2 - \frac{1}{4}f + \frac{1}{8}p_Of + \frac{1}{4}s_F - \frac{1}{8}p_Os_F.$$

We derive positive second order derivative  $\frac{d^2(\pi_{FC}^* - \pi_{FB}^*)}{dp_O^2} = \frac{1}{8}$ . Then we evaluate  $\pi_{FC}^* - \pi_{FB}^*$  when

$$p_O = \hat{p}_{O12}^C, \text{ and we get } \pi_{FC}^* - \pi_{FB}^* = -\frac{(-l + 1 + f - s_F)^2}{16} < 0. \text{ We evaluate } \pi_{FC}^* - \pi_{FB}^* \text{ when } p_O = \hat{p}_{O13}^C, \text{ and}$$

we get  $\pi_{FC}^* - \pi_{FB}^* = \frac{(-l+1+f-s_F)^2}{8} > 0$ . After solving  $\pi_{FC}^* - \pi_{FB}^* = 0$ , we get two roots

$$p_{OA} = -\sqrt{2}f + \sqrt{2}l + \sqrt{2}s_F - \sqrt{2} - f - l + s_F \quad \text{and} \quad p_{OB} = \sqrt{2}f - \sqrt{2}l - \sqrt{2}s_F + \sqrt{2} - f - l + s_F.$$

Then to compare  $p_{OA}$  and  $p_{OB}$ , we take the difference  $p_{OA} - p_{OB} = -2\sqrt{2}(-l+1+f-s_F)$ . When  $f = s_F + l - 1$ , we have  $p_{OA} - p_{OB} = 0$ . Since  $\frac{d(p_{OA} - p_{OB})}{df} = -2\sqrt{2} < 0$  and  $f < s_F + l - 1$ , we have  $p_{OA} - p_{OB} > 0$ .

Therefore, the smaller root  $p_{OB}$  is inside the range and we get  $\hat{p}_{O22}^C = \sqrt{2}f - \sqrt{2}l - \sqrt{2}s_F + \sqrt{2} - f - l + s_F$ .

Since  $\frac{d\hat{p}_{O22}^C}{df} = \sqrt{2} - 1 > 0$ ,  $\hat{p}_{O22}^C$  decrease as  $f$  decreases. Next, we will compare  $\hat{p}_{O22}^C$  with  $\hat{p}_{O11}^C$  and  $\hat{p}_{O14}^C$ .

First, we get  $\frac{d\hat{p}_{O11}^C}{df} = 0$  and  $\frac{d\hat{p}_{O14}^C}{df} = 1$ . Given  $\frac{d\hat{p}_{O14}^C}{df} > \frac{d\hat{p}_{O22}^C}{df} > \frac{d\hat{p}_{O11}^C}{df}$ ,  $\hat{p}_{O22}^C$  have a chance to intersect with

$\hat{p}_{O11}^C$  and  $\hat{p}_{O14}^C$ . Second, let  $\hat{p}_{O22}^C = \hat{p}_{O11}^C$ , so we have  $f_{11} = 3l + s_F - 3 + 2\sqrt{2}l - 2\sqrt{2}$ . Let  $\hat{p}_{O22}^C = \hat{p}_{O14}^C$ , so we have  $f_{14} = \hat{f}_{F2} = s_F - (3 + 2\sqrt{2})l - 1$ . Then, we compare  $f_{11}$  and  $f_{14}$ , we get  $f_{14} - f_{11} = 2(3 + 2\sqrt{2})(-l - 1 + \sqrt{2})$ . Note that  $f_{14} - f_{11} > 0$  when  $0 < l < \frac{1}{3}$ . Hence, when  $f$  decreases,

$\hat{p}_{O22}^C$  will reach  $\hat{p}_{O23}^C = \hat{p}_{O14}^C$  first. Therefore, to summarize, we have:

- Case F2:  $\hat{f}_{F2} < f < \hat{f}_{F1}$

When  $p_O \leq \hat{p}_{O21}^C = \hat{p}_{O11}^C$ ,  $p_F^* = \hat{p}_{F1}^C$  and the total profit is  $\pi_{L1FC}^*$ .

When  $\hat{p}_{O21}^C < p_O \leq \hat{p}_{O22}^C$ ,  $p_F^* = \hat{p}_{F2}^C$  and the total profit is  $\pi_{FC}^*$ .

When  $\hat{p}_{O22}^C < p_O \leq \hat{p}_{O23}^C$ ,  $p_F^* = \hat{p}_{F4}^C$  and the total profit is  $\pi_{FB}^*$ .

When  $p_O > \hat{p}_{O23}^C$ ,  $p_F^* = \hat{p}_{F5}^C$  and the total profit is  $\pi_{L2FB}^*$ ;

When  $f < \hat{f}_{F2}$ , we have  $\hat{p}_{O22}^C > \hat{p}_{O23}^C$ , so we need to compare  $\pi_{FC}^*$  and  $\pi_{L2FB}^*$ . We derive

$$\pi_{FC}^* - \pi_{L2FB}^* = \frac{1}{8} - \frac{1}{4}p_O + \frac{1}{8}p_O^2 + \frac{1}{2}lf - \frac{1}{2}ls_F + \frac{1}{2}l \quad \text{and the second order derivative} \quad \frac{d^2(\pi_{FC}^* - \pi_{L2FB}^*)}{dp_O^2} = \frac{1}{4} \text{ is}$$

positive. We first evaluate  $\pi_{FC}^* - \pi_{L2FB}^*$  when  $p_O = \hat{p}_{O11}^C$ , and get  $\pi_{FC}^* - \pi_{L2FB}^* = \frac{1}{2} + \frac{1}{2}lf - \frac{1}{2}ls_F + \frac{1}{2}l$ . Then

we get  $\frac{d(\pi_{FC}^* - \pi_{L2FB}^*)}{df} = \frac{l}{2} > 0$ . When  $f = \hat{f}_{F2}$ , we have

$$\pi_{FC}^* - \pi_{L2FB}^* = \frac{(2\sqrt{2} + 3)(-l - 1 + \sqrt{2})(l - 1 + \sqrt{2})}{2} > 0, \text{ assuming } 0 < l < \frac{1}{3}. \text{ Let } \pi_{FC}^* - \pi_{L2FB}^* = 0, \text{ we have}$$

$f = \hat{f}_{F3} = s_F - 1 - \frac{1}{l}$ . Hence when  $\hat{f}_{F3} < f < \hat{f}_{F2}$ , we have  $\frac{1}{2} + \frac{1}{2}lf - \frac{1}{2}ls_F + \frac{1}{2}l > 0$ . Then we evaluate

$$\frac{d(\pi_{FC}^* - \pi_{L2FB}^*)}{dp_O} = \frac{p_O}{4} - \frac{1}{4} \text{ when } p_O = \hat{p}_{O11}^C, \text{ and get } \frac{d(\pi_{FC}^* - \pi_{L2FB}^*)}{dp_O} = -\frac{1}{2} < 0. \text{ Next, we derive the upper}$$

boundary of  $p_O$  by solving  $\pi_{FC}^* - \pi_{L2FB}^* = 0$ . We get two roots  $p_{OA} = 1 + 2\sqrt{-l(f - s_F + 1)}$  and  $p_{OB} = 1 - 2\sqrt{-l(f - s_F + 1)}$ . Then we compare  $p_{OA}$  and  $p_{OB}$ , and get  $p_{OA} - p_{OB} = 4\sqrt{-l(f - s_F + 1)} > 0$ .

So we pick up the smaller root and have  $\hat{p}_{O32}^C = p_{OB} = 1 - 2\sqrt{(-f + s_F - 1)l}$ . To evaluate  $\hat{p}_{O32}^C$ , we first have

$$\frac{d\hat{p}_{O32}^C}{df} = \frac{l}{\sqrt{-lf + ls_F - l}} > 0 \text{ and } \frac{d\hat{p}_{O11}^C}{df} = 0. \text{ Then we solve } \hat{p}_{O32}^C = \hat{p}_{O11}^C \text{ and get } f = \hat{f}_{F3} = s_F - 1 - \frac{1}{l}. \text{ Hence,}$$

we have  $\hat{p}_{O11}^C < \hat{p}_{O32}^C$ . To summarize the case, we have:

- Case F3:  $\hat{f}_{F3} < f < \hat{f}_{F2}$

When  $p_O \leq \hat{p}_{O31}^C = \hat{p}_{O11}^C$ ,  $p_F^* = \hat{p}_{F1}^C$  and the total profit is  $\pi_{L1FC}^*$ .

When  $\hat{p}_{O31}^C < p_O \leq \hat{p}_{O32}^C$ ,  $p_F^* = \hat{p}_{F2}^C$  and the total profit is  $\pi_{FC}^*$ .

When  $p_O > \hat{p}_{O32}^C$ ,  $p_F^* = \hat{p}_{F5}^C$  and the total profit is  $\pi_{L2FB}^*$ ;

When  $f < \hat{f}_{F3}$ , we have  $\hat{p}_{O11}^C > \hat{p}_{O32}^C$ , so we need to compare  $\pi_{L1FC}^*$  and  $\pi_{L2FB}^*$ . We derive

$$\pi_{L1FC}^* - \pi_{L2FB}^* = \frac{(f - s_F)l}{2} - \frac{p_O}{2} + \frac{l}{2} \text{ and after solving } \pi_{L1FC}^* - \pi_{L2FB}^* = 0, \text{ we have } p_O = \hat{p}_{O41}^C = (f - s_F + 1)l.$$

To summarize, we have:

- Case F4:  $f \leq \hat{f}_{F3}$

When  $p_O \leq \hat{p}_{O41}^C$ ,  $p_F^* = \hat{p}_{F1}^C$  and the total profit is  $\pi_{L1FC}^*$ .

When  $p_O > \hat{p}_{O41}^C$ ,  $p_F^* = \hat{p}_{F5}^C$  and the total profit is  $\pi_{L2FB}^*$ .

Now let's derive e-retailer's best response functions  $p_O^*$  to the offline retailer's choice of offline price under each case.

- Case A: When  $p_O > \hat{p}_{O1}^C$ , we get  $p_O > p_F + l$ , the total profit function is

$$\pi_{OA} = p_O \cdot (a_{EA}^C + a_{SA}^C) - f \cdot a_{EA}^C = 0. \text{ Hence, there is no best response function in this case.}$$

- Case B: When  $\hat{p}_{O2}^C < p_O \leq \hat{p}_{O1}^C$ , we get  $p_F - l < p_O \leq p_F + l$ , the total profit function is

$$\pi_{OB} = p_O \cdot (a_{EB}^C + a_{SB}^C) - f \cdot a_{EB}^C = p_O \left( \frac{l}{4} + \frac{p_F}{4} - \frac{p_O}{4} \right) - f \left( \frac{l}{4} + \frac{p_F}{4} - \frac{p_O}{4} \right) \text{ and we derive the second}$$

order derivative  $\frac{d^2\pi_{OB}}{dp_O^2} = -\frac{1}{2} < 0$ . Then we solve  $\frac{d\pi_{OB}}{dp_O} = 0$  and get  $p_O^* = \hat{p}_{O2}^C = (p_F + f + l)/2$

and  $\pi_{OB}^* = \frac{(-l - p_F + f)^2}{16}$ . Note that we have the condition  $p_F - l < p_O \leq p_F + l$ , so we first

evaluate the lower boundary  $p_O - (p_F - l)$ . When  $p_O = (p_F + f + l)/2$ , we get

$p_O - (p_F - l) = \frac{3l}{2} - \frac{p_F}{2} + \frac{f}{2}$ . We derive negative derivative  $\frac{d\left(\frac{3l}{2} - \frac{p_F}{2} + \frac{f}{2}\right)}{dp_F} = -\frac{1}{2}$  and get

$p_F = 3l + f$  when  $\frac{3l}{2} - \frac{p_F}{2} + \frac{f}{2} = 0$ . Hence, we need to have  $p_F < 3l + f$ . Then we evaluate the

upper boundary  $p_F + l - p_O$ . When  $p_O = (p_F + f + l)/2$ , we get  $p_F + l - p_O = \frac{l}{2} + \frac{p_F}{2} - \frac{f}{2}$ . We

derive positive derivative  $\frac{d\left(\frac{l}{2} + \frac{p_F}{2} - \frac{f}{2}\right)}{dp_F} = \frac{1}{2}$  and get  $p_F = \hat{p}_{F11} = f - l$  when  $\frac{l}{2} + \frac{p_F}{2} - \frac{f}{2} = 0$ .

Hence, we need to have  $p_F > f - l$ . Then, we check the compatibility and have

$(3l + f) - (f - l) = 4l > 0$ . So, we need to satisfy the condition  $f - l < p_F < 3l + f$  in this case.

When  $p_F < f - l$ , solve the Lagrangian

$\pi_{L1OB} = p_O \left( \frac{l}{4} + \frac{p_F}{4} - \frac{p_O}{4} \right) - f \left( \frac{l}{4} + \frac{p_F}{4} - \frac{p_O}{4} \right) + \lambda(p_F - p_O + l)$ , we get the boundary solution

$p_O^* = \hat{p}_{O1}^C = p_F + l$  and  $\pi_{L1OB}^* = 0$ . When  $p_F > 3l + f$ , we get the boundary solution  $p_O^* = p_F - l$

and  $\pi_{L2OB}^* = -\frac{l(l - p_F + f)}{2}$ .

- Case C: When  $\hat{p}_{O3}^C < p_O \leq \hat{p}_{O2}^C$ , we get  $p_F - 1 \leq p_O < p_F - l$ , the total profit function is

$\pi_{OC} = p_O \cdot (a_{EC}^C + a_{SC}^C) - f \cdot a_{EC}^C = \frac{p_O(p_F - p_O)}{2} - \frac{lf}{2}$  and we derive the second order derivative

$\frac{d^2\pi_{OC}}{dp_O^2} = -1 < 0$ . Then we solve  $\frac{d\pi_{OC}}{dp_O} = 0$  and get  $p_O^* = \hat{p}_{O3}^C = \frac{p_F}{2}$  and  $\pi_{OC}^* = \frac{p_F^2}{8} - \frac{lf}{2}$ . Note that

we have the condition  $p_F - 1 \leq p_O < p_F - l$ , so we first evaluate the lower boundary  $p_O - (p_F - 1)$ .

When  $p_O = \frac{p_F}{2}$ , we get  $p_O - (p_F - 1) = 1 - \frac{p_F}{2}$ . We derive negative derivative  $\frac{d\left(1 - \frac{p_F}{2}\right)}{dp_F} = -\frac{1}{2}$



and get  $p_F = \hat{p}_{F13} = 2$  when  $1 - \frac{p_F}{2} = 0$ . Hence, we need to have  $p_F < 2$ . Then we evaluate the

upper boundary  $p_F - l - p_O$ . When  $p_O = \frac{p_F}{2}$ , we get  $p_F - l - p_O = \frac{p_F}{2} - l$ . We derive positive

derivative  $\frac{d\left(\frac{p_F}{2} - l\right)}{dp_F} = \frac{1}{2}$  and get  $p_F = 2l$  when  $\frac{p_F}{2} - l = 0$ . Hence, we need to have  $p_F > 2l$ .

Then, we check the compatibility and have  $2 - 2l > 0$  based on our assumption that  $0 < l < \frac{1}{3}$ . So,

we need to satisfy the condition  $2l < p_F < 2$  in this case. When  $p_F < 2l$ , solve the Lagrangian

$\pi_{L1OC} = \frac{p_O(p_F - p_O)}{2} - \frac{lf}{2} + \lambda(p_F - p_O - l)$ , we get the boundary solution  $p_O^* = p_F - l$  and

$\pi_{L1OC}^* = -\frac{l(l - p_F + f)}{2}$ . When  $p_F > 2$ , solve the Lagrangian

$\pi_{L2OC} = \frac{p_O(p_F - p_O)}{2} - \frac{lf}{2} + \lambda(1 + p_O - p_F)$ , we get the boundary solution  $p_O^* = \hat{p}_{O4}^C = p_F - 1$  and

$\pi_{L2OC}^* = -\frac{1}{2} + \frac{p_F}{2} - \frac{lf}{2}$ .

- Case D: When  $p_O \leq \hat{p}_{O3}^C$ , we get  $p_O < p_F - 1$ , the total profit function is

$\pi_{FD} = p_O \cdot (a_{ED}^C + a_{SD}^C) - f \cdot a_{ED}^C = \frac{p_O}{2} - \frac{lf}{2}$ . We derive positive derivative  $\frac{d\pi_{FD}}{dp_O} = \frac{1}{2}$ . Hence, we

get the boundary solution  $p_O^* = p_F - 1$  and  $\pi_{L1OD}^* = -\frac{1}{2} + \frac{p_F}{2} - \frac{lf}{2}$ .

Next, we summarize the e-retailer's overall best response function by consolidating their best response from above. First, we notice that  $\pi_{L2OC}^* = \pi_{L1OD}^*$ , so case D is dominated. Therefore, we have the following:

- Case B: When  $p_F < f - l$ , the boundary solution is  $p_O^* = \hat{p}_{O1}^C = p_F + l$  and the corresponding total profit is  $\pi_{L1OB}^*$ .

When  $f - l < p_F < 3l + f$ , the interior solution is  $p_O^* = \hat{p}_{O2}^C = (p_F + f + l)/2$  and the corresponding total profit is  $\pi_{OB}^*$ .

When  $p_F > 3l + f$ , the boundary solution is  $p_O^* = p_F - l$  and the corresponding total profit is  $\pi_{L2OB}^*$ ;

- Case C+D: When  $p_F < 2l$ , the boundary solution is  $p_O^* = p_F - l$  and the corresponding total profit

is  $\pi_{L1OC}^*$ .

When  $2l < p_F < 2$ , the interior solution is  $p_O^* = \hat{p}_{O3}^C = p_F / 2$  and the corresponding total profit is  $\pi_{OC}^*$ .

When  $p_F > 2$ , the boundary solution is  $p_O^* = \hat{p}_{O4}^C = p_F - 1$  and the corresponding total profit is  $\pi_{L2OC}^*$ .

First, we notice that  $\pi_{L2OB}^* = \pi_{L1OC}^*$ . Then we compare the two boundaries  $3l + f$  and  $2l$ , and we have  $3l + f - 2l = l + f > 0$  given  $f > 0$ . So, we get  $2l < 3l + f$ . Then we need to discuss the position of the other two boundaries  $f - l$  and  $2$ . Since  $f - l < 3l + f$ , there are two possible positions for  $f - l$ , i.e.,  $f - l < 2l < 3l + f$  and  $2l < f - l < 3l + f$ . Therefore, we look at the two cases separately.

1. Case 1: When  $f - l < 2l$ , i.e.  $f < 3l$ , we have  $3l + f < 6l$ . Since  $0 < f < \frac{1}{3}$ , we get  $3l + f < 2$ .

Then we compare  $\pi_{OB}^*$  with  $\pi_{OC}^*$ , and we get

$\pi_{OB}^* - \pi_{OC}^* = \frac{1}{16}f^2 + \frac{3}{8}lf - \frac{1}{8}p_F f + \frac{1}{16}l^2 + \frac{1}{8}lp_F - \frac{1}{16}p_F^2$ . We derive the second order derivative

$\frac{d^2(\pi_{OB}^* - \pi_{OC}^*)}{dp_F^2} = -\frac{1}{8} < 0$ . Then when  $p_F = 2l$ , we get  $\pi_{OB}^* - \pi_{OC}^* = \frac{(l+f)^2}{16} > 0$ . When

$p_F = 3l + f$ , we get  $\pi_{OB}^* - \pi_{OC}^* = -\frac{(l+f)^2}{8} < 0$ . Therefore, we derive two roots

$p_{FA} = \sqrt{2}f + \sqrt{2}l - f + l$  and  $p_{FB} = -\sqrt{2}f - \sqrt{2}l - f + l$  by solving  $\pi_{OB}^* - \pi_{OC}^* = 0$  and we keep the larger root. We have  $p_{FA} - p_{FB} = 2\sqrt{2}(l+f) > 0$ , so we keep  $\hat{p}_{F12} = p_{FA} = \sqrt{2}(f+l) - f + l$ .

To sum up, we have:

- Case B+C+D:  $0 < f < 3l$

When  $p_F \leq f - l$ , the boundary solution is  $p_O^* = \hat{p}_{O1}^C = p_F + l$  and the corresponding total profit is  $\pi_{L1OB}^*$ .

When  $f - l < p_F < \hat{p}_{F12}$ , the interior solution is  $p_O^* = \hat{p}_{O2}^C = (p_F + f + l) / 2$  and the corresponding total profit is  $\pi_{OB}^*$ .

When  $\hat{p}_{F12} < p_F < 2$ , the interior solution is  $p_O^* = \hat{p}_{O3}^C = p_F / 2$  and the corresponding total profit is  $\pi_{OC}^*$ .

When  $p_F > 2$ , the boundary solution is  $p_O^* = \hat{p}_{O4}^C = p_F - 1$  and the corresponding total profit is

$$\pi_{L2OC}^*.$$

2. Case 2: When  $f-l > 2l$  and  $2 < f-l$ , we have  $f > 3l$  and  $f > l+2$ . Since  $0 < f < \frac{1}{3}$ , we get

$l+2 > 3l$ . Hence, we only need to keep  $f > l+2$ . Then we compare  $\pi_{L1OB}^*$  with  $\pi_{L1OC}^*$  when

$p_F < 2l$ , and we get  $\pi_{L1OC}^* - \pi_{L1OB}^* = -\frac{l(l-p_F+f)}{2}$ . We derive a positive first order derivative

$$\frac{d(\pi_{L1OC}^* - \pi_{L1OB}^*)}{dp_F} = \frac{l}{2} > 0. \quad \text{When } p_F = 2l, \text{ we have } \pi_{L1OC}^* - \pi_{L1OB}^* = \frac{l(l-f)}{2}. \quad \text{Since}$$

$$\frac{d\left(\frac{l(l-f)}{2}\right)}{df} = -1 < 0 \text{ and } f > l+2, \text{ we have } \frac{l(l-f)}{2} < 0. \text{ Hence, we keep } \pi_{L1OB}^* \text{ when } p_F < 2l.$$

Then we need to compare  $\pi_{OC}^*$  with  $\pi_{L1OB}^*$  when  $2l < p_F < 2$ . So, we have  $\pi_{OC}^* - \pi_{L1OB}^* = \frac{p_F^2}{8} - \frac{lf}{2}$

and get positive second order derivative  $\frac{d^2(\pi_{OC}^* - \pi_{L1OB}^*)}{dp_F^2} = \frac{1}{4} > 0$ . When  $p_F = 2l$ , we have

$$\pi_{OC}^* - \pi_{L1OB}^* = \frac{l(l-f)}{2} < 0 \text{ given } f > l+2. \text{ When } p_F = 2, \text{ we have } \pi_{OC}^* - \pi_{L1OB}^* = \frac{1-lf}{2}. \text{ Since}$$

$$\frac{d\left(\frac{1-lf}{2}\right)}{df} = -\frac{l}{2} < 0 \text{ and } f > l+2, \text{ so we have } \frac{1-lf}{2} < \frac{1-l^2-2l}{2}. \text{ Recall that } 0 < l < \frac{1}{3}, \text{ so we}$$

have  $\frac{1-l^2-2l}{2} > 0$ . Hence, we have the boundary of  $f$  as  $\hat{f}_{O2} = \frac{1}{l}$ .

- a. Consider  $l+2 < f < \frac{1}{l}$ , then we have  $\frac{1-lf}{2} > 0$  and  $\pi_{OC}^* > \pi_{L1OB}^*$  when  $p_F = 2$ . We have

$$\pi_{OC}^* - \pi_{L1OB}^* = \frac{p_F^2}{8} - \frac{lf}{2} = 0 \text{ when } p_F = \hat{p}_{F21} = 2\sqrt{lf}.$$

Then we compare  $\pi_{L2OC}^*$  with  $\pi_{L1OB}^*$  and have  $\pi_{L2OC}^* - \pi_{L1OB}^* = \frac{-1+p_F-lf}{2}$ . We take the

derivative and have  $\frac{d\left(\frac{-1+p_F-lf}{2}\right)}{dp_F} = \frac{1}{2} > 0$ . Then when  $p_F = 2$ , we have

$$\pi_{L2OC}^* - \pi_{L1OB}^* = \frac{1-lf}{2} > 0. \text{ Hence, we get } \frac{-1+p_F-lf}{2} > 0 \text{ and thus } \pi_{L2OC}^* > \pi_{L1OB}^*.$$

We also need to compare  $\pi_{L2OC}^*$  with  $\pi_{OB}^*$ . So, we have

$\pi_{L2OC}^* - \pi_{OB}^* = -\frac{1}{2} + \frac{1}{2}p_F - \frac{3}{8}lf - \frac{1}{16}f^2 + \frac{1}{8}p_Ff - \frac{1}{16}l^2 - \frac{1}{8}lp_F - \frac{1}{16}p_F^2$ . We first derive the

second order derivative  $\frac{d^2(\pi_{L2OC}^* - \pi_{OB}^*)}{dp_F^2} = -\frac{1}{8} < 0$ . When  $p_F = f - l$ , we have

$\pi_{L2OC}^* - \pi_{OB}^* = -\frac{1}{2} - \frac{1}{2}l + \frac{1}{2}f - \frac{1}{2}lf$ . We take the derivative and get

$\frac{d\left(-\frac{1}{2} - \frac{1}{2}l + \frac{1}{2}f - \frac{1}{2}lf\right)}{df} = \frac{1}{2} - \frac{l}{2} > 0$ . When  $f = l + 2$ , we have

$-\frac{1}{2} - \frac{1}{2}l + \frac{1}{2}f - \frac{1}{2}lf = \frac{1}{2} - \frac{l^2}{2} - l > 0$  given  $0 < l < \frac{1}{3}$ . Hence, we get

$-\frac{1}{2} - \frac{1}{2}l + \frac{1}{2}f - \frac{1}{2}lf > 0$ . When  $p_F = 3l + f$ , we have

$\pi_{L2OC}^* - \pi_{OB}^* = -\frac{(-1+l)(2l+f-1)}{2}$ . We take the derivative and get

$\frac{d\left(-\frac{(-1+l)(2l+f-1)}{2}\right)}{df} = \frac{1}{2} - \frac{l}{2} > 0$ . When  $f = l + 2$ , we have

$-\frac{(-1+l)(2l+f-1)}{2} = -\frac{(-1+l)(3l+1)}{2} > 0$ . Hence, we have  $-\frac{(-1+l)(2l+f-1)}{2} > 0$ . In

summary, we have  $\pi_{L2OC}^* - \pi_{OB}^* > 0$ .

Then we compare  $\pi_{L2OC}^*$  with  $\pi_{L2OB}^*$  and have  $\pi_{L2OC}^* - \pi_{L2OB}^* = \frac{(-1+l)(l-p_F+1)}{2}$ . We

derive the derivative and get  $\frac{d(\pi_{L2OC}^* - \pi_{L2OB}^*)}{dp_F} = \frac{1-l}{2} > 0$ . When  $p_F = 3l + f$ , we have

$\pi_{L2OC}^* - \pi_{L2OB}^* = -\frac{(-1+l)(2l+f-1)}{2}$ . Notice that we have proven

$-\frac{(-1+l)(2l+f-1)}{2} > 0$  from above. So, we get  $\pi_{L2OC}^* - \pi_{L2OB}^* > 0$ . To sum up, we have:

- Case B+C+D:  $l + 2 < f < \frac{1}{l}$

When  $p_F \leq \hat{p}_{F21}$ , the boundary solution is  $p_O^* = \hat{p}_{O1}^C = p_F + l$  and the corresponding total profit is  $\pi_{L1OB}^*$ .

When  $\hat{p}_{F21} < p_F < 2$ , the interior solution is  $p_O^* = \hat{p}_{O3}^C = p_F / 2$  and the corresponding total

profit is  $\pi_{OC}^*$ .

When  $p_F > 2$ , the boundary solution is  $p_O^* = \hat{p}_{O4}^C = p_F - 1$  and the corresponding total profit is  $\pi_{L2OC}^*$ .

- b. Consider  $f > \frac{1}{l}$ , we have  $\pi_{L1OB}^* > \pi_{OC}^*$  when  $2l < p_F < 2$ . Then we compare  $\pi_{L1OB}^*$  with

$$\pi_{L2OC}^* \quad \text{and} \quad \text{have} \quad \pi_{L1OB}^* - \pi_{L2OC}^* = \frac{1}{2} - \frac{p_F}{2} + \frac{lf}{2}. \quad \text{When } p_F = 2, \quad \text{we have}$$

$$\pi_{L1OB}^* - \pi_{L2OC}^* = -\frac{1}{2} + \frac{lf}{2} > 0. \quad \text{When } p_F = f - l, \quad \text{we have}$$

$$\pi_{L1OB}^* - \pi_{L2OC}^* = \frac{1}{2} + \frac{1}{2}l - \frac{1}{2}f + \frac{1}{2}lf. \quad \text{We take the derivative and get}$$

$$\frac{d\left(\frac{1}{2} + \frac{1}{2}l - \frac{1}{2}f + \frac{1}{2}lf\right)}{df} = -\frac{1}{2} + \frac{l}{2} < 0. \quad \text{When } f = \frac{1}{l}, \quad \text{we have}$$

$$\frac{1}{2} + \frac{1}{2}l - \frac{1}{2}f + \frac{1}{2}lf = \frac{l^2 + 2l - 1}{2l} < 0 \quad \text{given } 0 < l < \frac{1}{3}. \quad \text{Hence, we have}$$

$$\frac{1}{2} + \frac{1}{2}l - \frac{1}{2}f + \frac{1}{2}lf < 0. \quad \text{Therefore, we need to find the cutoff by solving } \pi_{L1OB}^* - \pi_{L2OC}^* = 0$$

and we have  $p_F = \hat{p}_{F31} = fl + 1$ . To sum up, we have:

- Case B+C+D:  $f > \frac{1}{l}$

When  $p_F < \hat{p}_{F31}$ , the boundary solution is  $p_O^* = \hat{p}_{O1}^C = p_F + l$  and the corresponding total profit is  $\pi_{L1OB}^*$ .

When  $p_F > \hat{p}_{F31}$ , the boundary solution is  $p_O^* = \hat{p}_{O4}^C = p_F - 1$  and the corresponding total profit is  $\pi_{L2OC}^*$ .

3. Case 3: When  $f - l > 2l$  and  $2 > f - l$ , we have  $3l < f < l + 2$ . Then we compare  $\pi_{L1OB}^*$  with

$$\pi_{L1OC}^*, \quad \text{and we get } \pi_{L1OB}^* - \pi_{L1OC}^* = \frac{l(l - p_F + f)}{2}. \quad \text{We derive the derivative and have}$$

$$\frac{d(\pi_{L1OB}^* - \pi_{L1OC}^*)}{dp_F} = -\frac{l}{2} < 0. \quad \text{When } p_F = 2l, \quad \text{we get } \pi_{L1OB}^* - \pi_{L1OC}^* = \frac{l(f - l)}{2}. \quad \text{When } f = 3l, \quad \text{we}$$

$$\text{further have } \frac{l(f - l)}{2} = l^2 > 0. \quad \text{Hence, we have } \pi_{L1OB}^* - \pi_{L1OC}^* > 0. \quad \text{We also need to compare } \pi_{L1OB}^*$$

with  $\pi_{OC}^*$ , so we have  $\pi_{L1OB}^* - \pi_{OC}^* = -\frac{p_F^2}{8} + \frac{lf}{2}$ . We derive the second order derivative

$$\frac{d^2(\pi_{L1OB}^* - \pi_{OC}^*)}{dp_F^2} = -\frac{1}{4} < 0. \text{ When } p_F = 2l, \text{ we get } \pi_{L1OB}^* - \pi_{OC}^* = \frac{l(f-l)}{2}. \text{ We know from above}$$

that  $\frac{l(f-l)}{2} > 0$ . When  $p_F = f-l$ , we get  $\pi_{L1OB}^* - \pi_{OC}^* = -\frac{1}{8}f^2 + \frac{3}{4}lf - \frac{1}{8}l^2$ . We get negative

$$\text{second order derivative } \frac{d^2\left(-\frac{1}{8}f^2 + \frac{3}{4}lf - \frac{1}{8}l^2\right)}{df^2} = -\frac{1}{4} < 0. \text{ When } f = 3l, \text{ we get}$$

$$-\frac{1}{8}f^2 + \frac{3}{4}lf - \frac{1}{8}l^2 = l^2 > 0 \text{ and when } f = l+2, \text{ we get } -\frac{1}{8}f^2 + \frac{3}{4}lf - \frac{1}{8}l^2 = l + \frac{1}{2}l^2 - \frac{1}{2} < 0$$

given  $0 < l < \frac{1}{3}$ . Therefore, we need to find the cutoff by solving  $\pi_{L1OB}^* - \pi_{OC}^* = 0$  and we have

$$f_A = (3 + 2\sqrt{2})l \text{ and } f_B = (3 - 2\sqrt{2})l. \text{ We keep the larger root and we have the boundary of } f \text{ as } \hat{f}_{O1} = (3 + 2\sqrt{2})l.$$

a. Consider  $3l < f < (3 + 2\sqrt{2})l$ , then we have  $-\frac{1}{8}f^2 + \frac{3}{4}lf - \frac{1}{8}l^2 > 0$  and  $\pi_{L1OB}^* > \pi_{OC}^*$ .

Then we compare  $\pi_{OB}^*$  with  $\pi_{OC}^*$  and have

$$\pi_{OB}^* - \pi_{OC}^* = \frac{1}{16}f^2 + \frac{3}{8}lf - \frac{1}{8}p_F f + \frac{1}{16}l^2 + \frac{1}{8}lp_F - \frac{1}{16}p_F^2. \text{ We derive the second order}$$

$$\text{derivative } \frac{d^2(\pi_{OB}^* - \pi_{OC}^*)}{dp_F^2} = -\frac{1}{8} < 0. \text{ When } p_F = f-l, \text{ we get}$$

$$\pi_{OB}^* - \pi_{OC}^* = -\frac{1}{8}f^2 + \frac{3}{4}lf - \frac{1}{8}l^2. \text{ Notice that we have proven } -\frac{1}{8}f^2 + \frac{3}{4}lf - \frac{1}{8}l^2 > 0 \text{ from}$$

above. Hence, we have  $\pi_{OB}^* - \pi_{OC}^* > 0$  when  $p_F = f-l$ . When  $p_F = 2$ , we get

$$\pi_{OB}^* - \pi_{OC}^* = \frac{1}{16}f^2 + \frac{3}{8}lf - \frac{1}{4}f + \frac{1}{16}l^2 + \frac{1}{4}l - \frac{1}{4}. \text{ We derive the positive second order}$$

$$\text{derivative } \frac{d^2\left(\frac{1}{16}f^2 + \frac{3}{8}lf - \frac{1}{4}f + \frac{1}{16}l^2 + \frac{1}{4}l - \frac{1}{4}\right)}{df^2} = \frac{1}{8} > 0. \text{ When } f = 3l, \text{ we further get}$$

$$\frac{1}{16}f^2 + \frac{3}{8}lf - \frac{1}{4}f + \frac{1}{16}l^2 + \frac{1}{4}l - \frac{1}{4} = \frac{7}{4}l^2 - \frac{1}{2}l - \frac{1}{4} < 0 \text{ given } 0 < l < \frac{1}{3}. \text{ Similarly, when}$$

$$f = (3 + 2\sqrt{2})l, \text{ it can be simplified as } -\frac{(2\sqrt{2}+3)(-l-1+\sqrt{2})(3l-1+\sqrt{2})}{4} < 0. \text{ Hence,}$$

we have  $\pi_{OB}^* - \pi_{OC}^* < 0$  when  $p_F = 2$ . We need to find the cutoff by solving  $\pi_{OB}^* - \pi_{OC}^* = 0$  and we have  $p_{FA} = \sqrt{2}f + \sqrt{2}l - f + l$  and  $p_{FB} = -\sqrt{2}f - \sqrt{2}l - f + l$ . We keep the larger root and we have the boundary of  $p_F$  as  $\hat{p}_{F12} = \sqrt{2}(f + l) - f + l$ .

- Case B+C+D:  $3l < f < (3 + 2\sqrt{2})l$

When  $p_F \leq \hat{p}_{F11}$ , the boundary solution is  $p_O^* = \hat{p}_{O1}^C = p_F + l$  and the corresponding total profit is  $\pi_{L1OB}^*$ .

When  $\hat{p}_{F11} < p_F < \hat{p}_{F12}$ , the interior solution is  $p_O^* = \hat{p}_{O2}^C = (p_F + f + l) / 2$  and the corresponding total profit is  $\pi_{OB}^*$ .

When  $\hat{p}_{F12} < p_F < \hat{p}_{F13}$ , the interior solution is  $p_O^* = \hat{p}_{O3}^C = p_F / 2$  and the corresponding total profit is  $\pi_{OC}^*$ .

When  $p_F > \hat{p}_{F13}$ , the boundary solution is  $p_O^* = \hat{p}_{O4}^C = p_F - 1$  and the corresponding total profit is  $\pi_{L2OC}^*$ .

- Consider  $(3 + 2\sqrt{2})l < f < l + 2$ , we know that  $\pi_{L1OB}^* - \pi_{OC}^* < 0$  when  $p_F = f - l$ . Solving  $\pi_{L1OB}^* - \pi_{OC}^* = 0$  and we pick the larger root we get the cutoff of  $p_{FA}$  as  $\hat{p}_{F21} = 2\sqrt{lf}$ . We have calculated a similar case in case 2. So, we can get the following:

- Case B+C+D:  $(3 + 2\sqrt{2})l < f < l + 2$

When  $p_F \leq \hat{p}_{F21}$ , the boundary solution is  $p_O^* = \hat{p}_{O1}^C = p_F + l$  and the corresponding total profit is  $\pi_{L1OB}^*$ .

When  $\hat{p}_{F21} < p_F < 2$ , the interior solution is  $p_O^* = \hat{p}_{O3}^C = p_F / 2$  and the corresponding total profit is  $\pi_{OC}^*$ .

When  $p_F > 2$ , the boundary solution is  $p_O^* = \hat{p}_{O4}^C = p_F - 1$  and the corresponding total profit is  $\pi_{L2OC}^*$ .

Based on all 3 cases, we summarize the results as shown in main paper.

### C. Equilibriums

Based on the results of Lemma 2, we reorganize the best response function of offline retailer and get the following:

- Case F1 (E-S): The boundary solution is  $p_F^* = \hat{p}_{F1}^C = p_O + 1$  and the total profit is  $\pi_{L1FC}^*$ 
  1. When  $f \leq \hat{f}_{F3}$  and  $p_O \leq \hat{p}_{O41}^C$ ;
  2. When  $f > \hat{f}_{F3}$  and  $p_O \leq \hat{p}_{O31}^C$ .
- Case F2 (E-S-F): The interior solution is  $p_F^* = \hat{p}_{F2}^C = (p_O + 1)/2$  and the total profit is  $\pi_{FC}^*$ 
  1. When  $\hat{f}_{F3} < f \leq \hat{f}_{F2}$  and  $\hat{p}_{O31}^C < p_O \leq \hat{p}_{O32}^C$ ;
  2. When  $\hat{f}_{F2} < f \leq \hat{f}_{F1}$  and  $\hat{p}_{O21}^C < p_O \leq \hat{p}_{O22}^C$ ;
  3. When  $f > \hat{f}_{F1}$  and  $\hat{p}_{O11}^C < p_O \leq \hat{p}_{O12}^C$ .
- Case F3 (E-F: Deter): The boundary solution is  $p_F^* = \hat{p}_{F3}^C = p_O + l$  and the total profit is  $\pi_{L1FB}^*$ 
  1. When  $f > \hat{f}_{F1}$  and  $\hat{p}_{O12}^C < p_O \leq \hat{p}_{O13}^C$ .
- Case F4 (E-F): The interior solution is  $p_F^* = \hat{p}_{F4}^C = (p_O + f - s_F - l + 2)/2$  and the total profit is  $\pi_{FB}^*$ 
  1. When  $\hat{f}_{F2} < f \leq \hat{f}_{F1}$  and  $\hat{p}_{O22}^C < p_O \leq \hat{p}_{O23}^C$ ;
  2. When  $f > \hat{f}_{F1}$  and  $\hat{p}_{O13}^C < p_O \leq \hat{p}_{O14}^C$ .
- Case F5 (F): The boundary solution is  $p_F^* = \hat{p}_{F5}^C = p_O - l$  and the total profit is  $\pi_{L2FB}^*$ 
  1. When  $f \leq \hat{f}_{F3}$  and  $p_O > \hat{p}_{O41}^C$ ;
  2. When  $\hat{f}_{F3} < f \leq \hat{f}_{F2}$  and  $p_O > \hat{p}_{O32}^C$ ;
  3. When  $f > \hat{f}_{F2}$  and  $p_O > \hat{p}_{O23}^C$ .

Similarly, we reorganize the best response function of e-retailer and get the following:

- Case O1 (F): The boundary solution is  $p_O^* = \hat{p}_{O1}^C = p_F + l$  and the total profit is  $\pi_{L1OB}^*$ 
  1. When  $f < \hat{f}_{O1}$  and  $p_F < \hat{p}_{F11}$ ;
  2. When  $\hat{f}_{O1} \leq f < \hat{f}_{O2}$  and  $p_F < \hat{p}_{F21}$ ;
  3. When  $f \geq \hat{f}_{O2}$  and  $p_F < \hat{p}_{F31}$ .
- Case O2 (E-F): The interior solution is  $p_O^* = \hat{p}_{O2}^C = (p_F + f + l)/2$  and the total profit is  $\pi_{OB}^*$ 
  1. When  $f < \hat{f}_{O1}$  and  $\hat{p}_{F11} \leq p_F < \hat{p}_{F12}$ .



- Case O3 (E-S-F): The interior solution is  $p_O^* = \hat{p}_{O3}^C = p_F / 2$  and the total profit is  $\pi_{OC}^*$ 
  1. When  $f < \hat{f}_{O1}$  and  $\hat{p}_{F12} \leq p_F < \hat{p}_{F13}$ ;
  2. When  $\hat{f}_{O1} \leq f < \hat{f}_{O2}$  and  $\hat{p}_{F21} \leq p_F < \hat{p}_{F22}$ .
- Case O4 (E-S): The boundary solution is  $p_O^* = \hat{p}_{O4}^C = p_F - 1$  and the total profit is  $\pi_{L2OC}^*$ 
  1. When  $f < \hat{f}_{O2}$  and  $p_F \geq \hat{p}_{F22}$ ;
  2. When  $f \geq \hat{f}_{O2}$  and  $p_F \geq \hat{p}_{F31}$ .

Then we derive the possible equilibriums:

- **Case F1 (E-S) + O1 (F):**

There is no feasible for  $p_F = p_O + 1$  and  $p_O = p_F + l$ . Hence, no equilibrium under this case.

- **Case F1 (E-S) + O2 (E-F):**

Solve  $p_F = p_O + 1$  and  $p_O = (p_F + f + l) / 2$ , which gives  $\tilde{p}_F^C = 2 + l + f$  and  $\tilde{p}_O^C = 1 + l + f$ .

Case F1-1:  $f \leq \hat{f}_{F3}$  and  $p_O \leq \hat{p}_{O41}^C$ .

Compare  $\tilde{p}_O^C$  and  $\hat{p}_{O41}^C$ ,

$$\hat{p}_{O41}^C - \tilde{p}_O^C = fl - ls_F - f - 1.$$

Take the derivative we have,

$$\frac{d(\hat{p}_{O41}^C - \tilde{p}_O^C)}{df} = l - 1 < 0.$$

When  $f = 0$ ,

$$\hat{p}_{O41}^C - \tilde{p}_O^C = -ls_F - 1 < 0.$$

Hence F1-1 is not feasible.

Case F1-2:  $f > \hat{f}_{F3}$  and  $p_O \leq \hat{p}_{O31}^C$ .

Compare  $\tilde{p}_O^C$  and  $\hat{p}_{O31}^C$ ,

$$\hat{p}_{O31}^C - \tilde{p}_O^C = -2 - l - f < 0.$$

Hence F1-2 is not feasible.

There is no equilibrium for this case.

- **Case F1 (E-S) + O3 (E-S-F):**

Solve  $p_F = p_O + 1$  and  $p_O = p_F / 2$ , which gives  $\tilde{p}_F^C = 2$  and  $\tilde{p}_O^C = 1$ .

Case F1-1:  $f \leq \hat{f}_{F3}$  and  $p_O \leq \hat{p}_{O41}^C$ .

Compare  $\tilde{p}_O^C$  and  $\hat{p}_{O41}^C$ ,

$$\hat{p}_{O41}^C - \tilde{p}_O^C = fl - ls_F + l - 1.$$

Take the derivative,

$$\frac{d(\hat{p}_{O41}^C - \tilde{p}_O^C)}{df} = l > 0.$$

When  $f = \hat{f}_{F3}$ ,  $\hat{p}_{O41}^C - \tilde{p}_O^C = -2 < 0$ . Hence F1-1 is not feasible.

Case F1-2:  $f > \hat{f}_{F3}$  and  $p_O \leq \hat{p}_{O31}^C$ .

Compare  $\tilde{p}_O^C$  and  $\hat{p}_{O31}^C$ ,

$$\hat{p}_{O31}^C - \tilde{p}_O^C = -2 < 0.$$

Hence F1-2 is not feasible.

There is no equilibrium for this case.

- **Case F1 (E-S) + O4 (E-S):**

Solve  $p_F = p_O + 1$  and  $p_O = p_F - 1$ , which gives  $\tilde{p}_F^C = \tilde{p}_O^C + 1$  and  $\tilde{p}_O^C = p_O$ .

Case F1-1:  $f \leq \hat{f}_{F3}$  and  $p_O \leq \hat{p}_{O41}^C$ .

Compare  $\tilde{p}_O^C$  and  $\hat{p}_{O41}^C$ ,

$$\hat{p}_{O41}^C - \tilde{p}_O^C = fl - ls_F + l - p_O.$$

Take the derivative,

$$\frac{d(\hat{p}_{O41}^C - \tilde{p}_O^C)}{df} = l > 0.$$

When  $f = \hat{f}_{F3}$ , we get  $\hat{p}_{O41}^C - \tilde{p}_O^C = -1 - p_O < 0$ . Hence F1-1 is not feasible.

Case F1-2:  $f > \hat{f}_{F3}$  and  $p_O \leq \hat{p}_{O31}^C$ .

Compare  $\tilde{p}_O^C$  and  $\hat{p}_{O31}^C$ ,

$$\hat{p}_{O31}^C - \tilde{p}_O^C = -1 - p_O < 0.$$

Hence F1-2 is not feasible.

There is no equilibrium for this case.

- **Case F2 (E-S-F) + O1 (F):**

Solve  $p_F = (p_O + 1) / 2$  and  $p_O = p_F + l$ , then we get  $\tilde{p}_F^C = l + 1$  and  $\tilde{p}_O^C = 2l + 1$ .

Case F2-1:  $\hat{f}_{F3} < f \leq \hat{f}_{F2}$  and  $\hat{p}_{O31}^C < p_O \leq \hat{p}_{O32}^C$ .

Compare  $\tilde{p}_O^C$  and  $\hat{p}_{O32}^C$ ,

$$\hat{p}_{O32}^C - \tilde{p}_O^C = -2\sqrt{-fl + ls_F - l} - 2l.$$

Take the derivative,

$$\frac{d(\hat{p}_{O32}^C - \tilde{p}_O^C)}{df} = \frac{l}{\sqrt{-fl + ls_F - l}} > 0.$$

When  $f = \hat{f}_{F2}$ , we have

$$\hat{p}_{O32}^C - \tilde{p}_O^C = -2\sqrt{l^2(2\sqrt{2} + 3)} - 2 < 0.$$

Hence F2-1 is not feasible.

Case F2-2:  $\hat{f}_{F2} < f \leq \hat{f}_{F1}$  and  $\hat{p}_{O21}^C < p_O \leq \hat{p}_{O22}^C$ .

Compare  $\tilde{p}_O^C$  and  $\hat{p}_{O22}^C$ ,

$$\hat{p}_{O22}^C - \tilde{p}_O^C = \sqrt{2}(f - s_F - l + 1) - f - 3l + s_F - 1.$$

Take the derivative,

$$\frac{d(\hat{p}_{O22}^C - \tilde{p}_O^C)}{df} = \sqrt{2} - 1 > 0.$$

When  $f = \hat{f}_{F1}$ , we have

$$\hat{p}_{O22}^C - \tilde{p}_O^C = -4l < 0.$$

Hence F2-2 is not feasible.

Case F2-3:  $f > \hat{f}_{F1}$  and  $\hat{p}_{O11}^C < p_O \leq \hat{p}_{O12}^C$ .

Compare  $\tilde{p}_O^C$  and  $\hat{p}_{O12}^C$ ,

$$\hat{p}_{O12}^C - \tilde{p}_O^C = -4l < 0.$$

Hence F2-3 is not feasible.

There is no equilibrium for this case.

• **Case F2 (E-S-F) + O2 (E-F):**

Solve  $p_F = (p_O + 1)/2$  and  $p_O = (p_F + f + l)/2$ , which gives  $\tilde{p}_F^C = (2 + l + f)/3$  and  $\tilde{p}_O^C = (1 + 2l + 2f)/3$ .

Case O2-1:  $f < \hat{f}_{O1}$  and  $\hat{p}_{F11} \leq p_F < \hat{p}_{F12}$ .

Compare  $\tilde{p}_F^C$  and  $\hat{p}_{F12}^C$ ,

$$\hat{p}_{F12}^C - \tilde{p}_F^C = \sqrt{2}f + \sqrt{2}l - \frac{4f}{3} + \frac{2l}{3} - \frac{2}{3}.$$

Take the derivative,

$$\frac{d(\hat{p}_{F12}^C - \tilde{p}_F^C)}{df} = \sqrt{2} - \frac{4}{3} > 0.$$

To have  $\hat{p}_{F12}^C - \tilde{p}_F^C > 0$ , we have  $f > -9\sqrt{2}l + 4 + 3\sqrt{2} - 13l$ .

Compare  $\tilde{p}_F^C$  and  $\hat{p}_{F11}^C$ ,

$$\tilde{p}_F^C - \hat{p}_{F12}^C = \frac{2}{3} + \frac{4l}{3} - \frac{2f}{3}.$$

Take the derivative,

$$\frac{d(\tilde{p}_F^C - \hat{p}_{F12}^C)}{df} = -\frac{2}{3} < 0.$$

Then we need  $f < 2l + 1$ . Note that  $f < \hat{f}_{O1}$ , so we compare  $\hat{f}_{O1}$  with  $2l + 1$ ,

$$\hat{f}_{O1} - (2l + 1) = (2\sqrt{2} + 1)l - 1.$$

Take the derivative,

$$\frac{d((2\sqrt{2} + 1)l - 1)}{dl} = 2\sqrt{2} + 1 > 0.$$

When  $\hat{f}_{O1} - (2l + 1) = 0$ ,

$$l = -\frac{1}{7} + \frac{2\sqrt{2}}{7} \approx 0.26.$$

Hence when  $-\frac{1}{7} + \frac{2\sqrt{2}}{7} < l < \frac{1}{3}$ , we have  $\hat{f}_{O1} - (2l + 1) > 0$  and  $f < 2l + 1$ .

Next, we check the compatibility with  $f > -9\sqrt{2}l + 4 + 3\sqrt{2} - 13l$ .

When  $-\frac{1}{7} + \frac{2\sqrt{2}}{7} < l < \frac{1}{3}$ , we have

$$(2l + 1) - (-9\sqrt{2}l + 4 + 3\sqrt{2} - 13l) = -3 + 15l + 9\sqrt{2}l - 3\sqrt{2} > 0.$$

Hence, case O2-1 is feasible.

When  $0 < l < -\frac{1}{7} + \frac{2\sqrt{2}}{7}$ , we have

$$\hat{f}_{O1} - (2l + 1) < 0 \text{ and we keep } f < \hat{f}_{O1}.$$

We check the compatibility and have

$$\hat{f}_{O1} - (-9\sqrt{2}l + 4 + 3\sqrt{2} - 13l) = (2\sqrt{2} + 3)l + 9\sqrt{2}l - 4 - 3\sqrt{2} + 13l < 0.$$

Hence  $0 < l < -\frac{1}{7} + \frac{2\sqrt{2}}{7}$  is not compatible.

To summarize, case O2-1 is feasible when

$$\max\left(0, -9\sqrt{2}l + 4 + 3\sqrt{2} - 13l\right) < f < 2l + 1 \text{ and } -\frac{1}{7} + \frac{2\sqrt{2}}{7} < l < \frac{1}{3}.$$

Case F2-3:  $f > \hat{f}_{F1}$  and  $\hat{p}_{O11}^C < p_O \leq \hat{p}_{O12}^C$ .

Compare  $\tilde{p}_O^C$  with the boundary, we have

$$\tilde{p}_O^C - \hat{p}_{O11}^C = \frac{4}{3} + \frac{2l}{3} + \frac{2f}{3} > 0 \text{ and } \hat{p}_{O12}^C - \tilde{p}_O^C = \frac{2}{3} - \frac{8l}{3} - \frac{2f}{3}.$$

Take the derivative,

$$\frac{d(\hat{p}_{O12}^C - \tilde{p}_O^C)}{df} = -\frac{2}{3} < 0.$$

So we need  $f < 1 - 4l$ . Note that we also have  $\max\left(0, -9\sqrt{2}l + 4 + 3\sqrt{2} - 13l\right) < f < 2l + 1$  and

$f > \hat{f}_{F1}$ . Therefore we need  $\hat{f}_{F1} < 1 - 4l$  and  $\max\left(0, -9\sqrt{2}l + 4 + 3\sqrt{2} - 13l\right) < 1 - 4l$ .

Since  $-\frac{1}{7} + \frac{2\sqrt{2}}{7} < l < \frac{1}{3}$ .

$$\max\left(0, -9\sqrt{2}l + 4 + 3\sqrt{2} - 13l\right) > 1 - 4l.$$

Hence F2-3 is not feasible.

Case F2-2:  $\hat{f}_{F2} < f \leq \hat{f}_{F1}$  and  $\hat{p}_{O21}^C < p_O \leq \hat{p}_{O22}^C$ .

Note Case O2-1 is feasible when  $\max\left(0, -9\sqrt{2}l + 4 + 3\sqrt{2} - 13l\right) < f < 2l + 1$  and

$-\frac{1}{7} + \frac{2\sqrt{2}}{7} < l < \frac{1}{3}$ . Compare  $\tilde{p}_O^C$  with  $\hat{p}_{O21}^C$ ,

$$\tilde{p}_O^C - \hat{p}_{O21}^C = \frac{4}{3} + \frac{2l}{3} + \frac{2f}{3} > 0.$$

Then we evaluate  $\tilde{p}_O^C$  with  $\hat{p}_{O22}^C$ ,

$$\hat{p}_{O22}^C - \tilde{p}_O^C = \sqrt{2}f - \sqrt{2}l - \sqrt{2}s_F + \sqrt{2} - \frac{5f}{3} - \frac{5l}{3} + s_F - \frac{1}{3}.$$

Take the derivative,

$$\frac{d(\hat{p}_{O22}^C - \tilde{p}_O^C)}{df} = \sqrt{2} - \frac{5}{3} < 0.$$

So we need  $f < \hat{f} = -\frac{30\sqrt{2}l}{7} - \frac{6\sqrt{2}s_F}{7} + \frac{12\sqrt{2}}{7} - \frac{3s_F}{7} + \frac{13}{7} - \frac{43l}{7}$ . Considering the criteria of  $f$  in this case, we need to have  $\hat{f} > \hat{f}_{F2}$ ,  $\hat{f} > \max(0, -9\sqrt{2}l + 4 + 3\sqrt{2} - 13l)$ ,  $\hat{f}_{F1} > \max(0, -9\sqrt{2}l + 4 + 3\sqrt{2} - 13l)$  and  $2l + 1 > \hat{f}_{F2}$  at the same time.

Compare  $\hat{f}$  with  $\hat{f}_{F2}$ ,

$$\hat{f} - \hat{f}_{F2} = -\frac{16\sqrt{2}l}{7} - \frac{6\sqrt{2}s_F}{7} + \frac{12\sqrt{2}}{7} - \frac{10s_F}{7} + \frac{20}{7} - \frac{22l}{7}.$$

Take the derivative,

$$\frac{d(\hat{f} - \hat{f}_{F2})}{ds_F} = -\frac{6\sqrt{2}}{7} - \frac{10}{7} < 0.$$

To have  $\hat{f} - \hat{f}_{F2} > 0$ , we need  $s_F < \hat{s}_{F1} = -l - \sqrt{2}l + 2$ . Then we check the condition  $\hat{f} - \max(0, -9\sqrt{2}l + 4 + 3\sqrt{2} - 13l) > 0$ ,

$$\frac{d(\hat{f} - \max(0, -9\sqrt{2}l + 4 + 3\sqrt{2} - 13l))}{ds_F} = -\frac{6\sqrt{2}}{7} - \frac{3}{7} < 0.$$

For this condition to be valid, we need

$$s_F < \hat{s}_{F2} = -\frac{8\sqrt{2}l}{3} - \frac{11l}{3} + \frac{2\sqrt{2}}{3} + \frac{5}{3} + \frac{\max(0, -9\sqrt{2}l + 4 + 3\sqrt{2} - 13l)}{3} - \frac{2\max(0, -9\sqrt{2}l + 4 + 3\sqrt{2} - 13l)\sqrt{2}}{3}.$$

Then, we get

$$\hat{s}_{F2} - \hat{s}_{F1} = -\frac{(-1 + 2\sqrt{2}) \left( 3\sqrt{2}l + \max\left(0, \frac{(9\sqrt{2} + 13)(-7l + 3\sqrt{2} - 2)}{7}\right) + 4l - 1 \right)}{3} < 0,$$

$$\text{with } -\frac{1}{7} + \frac{2\sqrt{2}}{7} < l < \frac{1}{3}.$$

Therefore, we keep  $s_F < \hat{s}_{F2}$ .

Next, we assume  $s_F > \hat{s}_{F2}$ ,

$$\hat{f}_{F1} - \max(0, -9\sqrt{2}l + 4 + 3\sqrt{2} - 13l) = l - 1 + s_F - \max\left(0, \frac{(9\sqrt{2} + 13)(-7l + 3\sqrt{2} - 2)}{7}\right).$$

Take the derivative,

$$\frac{d(\hat{f}_{F1} - \max(0, -9\sqrt{2}l + 4 + 3\sqrt{2} - 13l))}{ds_F} = 1 > 0.$$

To have  $\hat{f}_{F1} - \max(0, -9\sqrt{2}l + 4 + 3\sqrt{2} - 13l) > 0$ , we need

$$s_F > \hat{s}_{F3} = -l + 1 + \max\left(0, \frac{(9\sqrt{2} + 13)(-7l + 3\sqrt{2} - 2)}{7}\right).$$

Recall we also have  $s_F < \hat{s}_{F2}$ , we check

$$\hat{s}_{F2} - \hat{s}_{F3} = -\frac{2(1 + \sqrt{2})\left(\max\left(0, \frac{(9\sqrt{2} + 13)(-7l + 3\sqrt{2} - 2)}{7}\right) + 4l - 1\right)}{3} < 0 \text{ with } -\frac{1}{7} + \frac{2\sqrt{2}}{7} < l < \frac{1}{3}.$$

Hence, the conditions cannot be met simultaneously, and F2-2 is not feasible.

Case F2-1:  $\hat{f}_{F3} < f \leq \hat{f}_{F2}$  and  $\hat{p}_{O31}^C < p_O \leq \hat{p}_{O32}^C$ .

Recall case O2-1 is feasible when  $\max(0, -9\sqrt{2}l + 4 + 3\sqrt{2} - 13l) < f < 2l + 1$  and

$-\frac{1}{7} + \frac{2\sqrt{2}}{7} < l < \frac{1}{3}$ . Here we make a mild assumption on the upper bound of  $s_F$  to make case F2-1

not feasible.

Consider

$$\max(0, -9\sqrt{2}l + 4 + 3\sqrt{2} - 13l) - \hat{f}_{F2} = \max(0, -9\sqrt{2}l + 4 + 3\sqrt{2} - 13l) - s_F + 1 + 2\sqrt{2}l + 3l > 0.$$

Take the derivative,

$$\frac{d\left(\max(0, -9\sqrt{2}l + 4 + 3\sqrt{2} - 13l) - \hat{f}_{F2}\right)}{ds_F} = -1 < 0.$$

Then we need

$$s_F < \hat{s}_F = 2\sqrt{2}l + \max(0, -9\sqrt{2}l + 4 + 3\sqrt{2} - 13l) + 3l + 1$$

Recall  $\frac{3\sqrt{2}}{7} - \frac{2}{7} < l < \frac{1}{3}$ , we can simplify the above as,

$$\hat{s}_{F2} = 2\sqrt{2}l + 1 + 3l.$$

Now we solve two sets of piecewise funtions:

$$lb_{Al} := \begin{cases} 3\sqrt{2}l - \sqrt{2} + 4l - 1 & -\frac{1}{7} + \frac{2\sqrt{2}}{7} < l < \frac{3\sqrt{2}}{7} - \frac{2}{7} \\ -\frac{8\sqrt{2}l}{3} - \frac{11l}{3} + \frac{5}{3} + \frac{2\sqrt{2}}{3} & \frac{3\sqrt{2}}{7} - \frac{2}{7} < l < \frac{1}{3} \end{cases}$$

$$ub_{Al} := \begin{cases} -7\sqrt{2}l + 3\sqrt{2} - 10l + 5 & -\frac{1}{7} + \frac{2\sqrt{2}}{7} < l < \frac{3\sqrt{2}}{7} - \frac{2}{7} \\ 2\sqrt{2}l + 1 + 3l & \frac{3\sqrt{2}}{7} - \frac{2}{7} < l < \frac{1}{3} \end{cases}$$

And,

$$lb_{Al} := \begin{cases} 3\sqrt{2}l - \sqrt{2} + 4l - 1 & -\frac{1}{7} + \frac{2\sqrt{2}}{7} < l < \frac{3\sqrt{2}}{7} - \frac{2}{7} \\ -\frac{8\sqrt{2}l}{3} - \frac{11l}{3} + \frac{5}{3} + \frac{2\sqrt{2}}{3} & \frac{3\sqrt{2}}{7} - \frac{2}{7} < l < \frac{1}{3} \end{cases}$$

$$ub_{Al} := \begin{cases} -7\sqrt{2}l + 3\sqrt{2} - 10l + 5 & -\frac{1}{7} + \frac{2\sqrt{2}}{7} < l < \frac{3\sqrt{2}}{7} - \frac{2}{7} \\ 2\sqrt{2}l + 1 + 3l & \frac{3\sqrt{2}}{7} - \frac{2}{7} < l < \frac{1}{3} \end{cases}$$

There is no intersection for either sets of graphs.

Thus, there is no equilibrium for this case.

- **Case F2 (E-S-F) + O3 (E-S-F):**

Solve  $p_F = \frac{1}{2} + \frac{p_O}{2}$  and  $p_O = \frac{p_F}{2}$ , which gives  $\tilde{p}_F^C = 2/3$  and  $\tilde{p}_O^C = 1/3$ .

Case O3-1:  $f < \hat{f}_{O1}$  and  $\hat{p}_{F12} \leq p_F < \hat{p}_{F13}$ .

Compare  $\hat{p}_{F13}^C$  and  $\tilde{p}_F^C$ ,

$$\hat{p}_{F13}^C - \tilde{p}_F^C = \frac{4}{3} > 0.$$

Compare  $\tilde{p}_F^C$  and  $\hat{p}_{F12}^C$ ,

$$\tilde{p}_F^C - \hat{p}_{F12}^C = \frac{2}{3} - \sqrt{2}f - \sqrt{2}l + f - l.$$

Take the derivative,

$$\frac{d(\tilde{p}_F^C - \hat{p}_{F12}^C)}{df} = -\sqrt{2} + 1 < 0.$$

Solve we have  $f = -2\sqrt{2}l - 3l + \frac{2}{3} + \frac{2\sqrt{2}}{3}$ .

Hence O3-1 is feasible when  $0 < f < \min\left(f_{O1}, -2\sqrt{2}l - 3l + \frac{2}{3} + \frac{2\sqrt{2}}{3}\right)$ .

Case O3-2:  $\hat{f}_{O1} < f < \hat{f}_{O2}$  and  $\hat{p}_{F21} \leq p_F < \hat{p}_{F13}$ .



Compare  $\hat{p}_{F13}^C$  and  $\tilde{p}_F^C$ ,

$$\hat{p}_{F13}^C - \tilde{p}_F^C = \frac{4}{3} > 0.$$

Compare  $\tilde{p}_F^C$  and  $\hat{p}_{F21}^C$ ,

$$\tilde{p}_F^C - \hat{p}_{F21}^C = \frac{2}{3} - 2\sqrt{l}\sqrt{f}.$$

Take the derivative,

$$\frac{d(\tilde{p}_F^C - \hat{p}_{F21}^C)}{df} = -\frac{\sqrt{l}}{\sqrt{f}} < 0.$$

Solve we have  $f = \frac{1}{9l}$ . Compare to  $\hat{f}_{O2}$ ,

$$\hat{f}_{O2} - f = \frac{8}{9l} > 0$$

Hence O3-2 is feasible when  $\hat{f}_{O1} < f < \frac{1}{9l}$ .

Recall O3-1 is feasible when  $0 < f < \min\left(f_{O1}, -2\sqrt{2}l - 3l + \frac{2}{3} + \frac{2\sqrt{2}}{3}\right)$ , we can combine the feasible range for case O3 as,

$$\left\{ 0 < l < \frac{\sqrt{2}}{3} - \frac{1}{3} \text{ and } 0 < f < \frac{1}{9l} \right\}$$

$$\left\{ \frac{\sqrt{2}}{3} - \frac{1}{3} < l < \frac{2\sqrt{2}}{3} - \frac{2}{3} \text{ and } 0 < f < -2\sqrt{2}l - 3l + \frac{2}{3} + \frac{2\sqrt{2}}{3} \right\}.$$

Next, we will discuss Case F2-1:  $\hat{f}_{F3} < f < \hat{f}_{F2}$  and  $\hat{p}_{O11} < p_O < \hat{p}_{O32}$ , Case F2-2:  $\hat{f}_{F2} < f < \hat{f}_{F1}$  and  $\hat{p}_{O11} < p_O < \hat{p}_{O22}$ , and Case F2-3:  $f > \hat{f}_{F1}$  and  $\hat{p}_{O11} < p_O < \hat{p}_{O12}$ , jointly as they share a common boundary.

Compare  $\hat{p}_O^C$  and  $\tilde{p}_{O11}^C$ ,

$$\tilde{p}_O^C - \tilde{p}_{O11}^C = \frac{4}{3} > 0.$$

For Case F2-1, compare  $\tilde{p}_{O32}^C$  and  $\hat{p}_O^C$ , with  $f = f_s + s_F$ :

$$\frac{d(\tilde{p}_{O32}^C - \hat{p}_O^C)}{df} = \frac{l}{\sqrt{-l(f_s + 1)}} > 0.$$

Since  $\hat{f}_{F3} - s_F < f_s < \hat{f}_{F2} - s_F$ , we have  $\tilde{p}_{O32}^C - \tilde{p}_O^C = -\frac{4}{3} < 0$  with  $f_s = \hat{f}_{F3} - s_F$ . Solve

$$\frac{d(\tilde{p}_{O32}^C - \tilde{p}_O^C)}{df} = 0 \text{ we have}$$

$$f_s = -\frac{9l+1}{9l}$$

Hence, F2-1 is feasible when  $-\frac{9l+1}{9l} < f_s < \hat{f}_{F2} - s_F$ .

For Case F2-2, compare  $\tilde{p}_{O22}^C$  and  $\hat{p}_O^C$ ,

$$\frac{d(\tilde{p}_{O22}^C - \tilde{p}_O^C)}{df} = -2l + \frac{2}{3} > 0.$$

Since  $\hat{f}_{F2} - s_F < f_s < \hat{f}_{F1} - s_F$ , we have  $\tilde{p}_{O22}^C - \tilde{p}_O^C = -2l + \frac{2}{3} > 0$  with  $f_s = \hat{f}_{F1} - s_F$ . Solve

$$\frac{d(\tilde{p}_{O22}^C - \tilde{p}_O^C)}{df} = 0 \text{ we have}$$

$$f_s = 2\sqrt{2}l - \frac{2\sqrt{2}}{3} - \frac{5}{3} + 3l$$

Hence, F2-2 is feasible when  $\max\left(\hat{f}_{F2} - s_F, 2\sqrt{2}l - \frac{2\sqrt{2}}{3} - \frac{5}{3} + 3l\right) < f_s < \hat{f}_{F1} - s_F$ .

For Case F2-3, compare  $\tilde{p}_{O22}^C$  and  $\hat{p}_O^C$ ,

$$\frac{d(\tilde{p}_{O22}^C - \tilde{p}_O^C)}{df} = -2l + \frac{2}{3} > 0.$$

Hence, F2-3 is feasible when  $f_s > \hat{f}_{F1} - s_F$ .

Now, consolidate the F2 ranges we have

$$\left\{ -\frac{9l+1}{9l} < f_s < \hat{f}_{F2} - s_F \right\} + \left\{ \max\left(\hat{f}_{F2} - s_F, 2\sqrt{2}l - \frac{2\sqrt{2}}{3} - \frac{5}{3} + 3l\right) < f_s \right\}$$

Simplify,

$$\max\left(-3l - 1 - 2\sqrt{2}l, 2\sqrt{2}l - \frac{2\sqrt{2}}{3} - \frac{5}{3} + 3l\right) < f_s$$

Hence, the feasible range for F2 is

$$\left\{ 0 < l < \frac{\sqrt{2}}{3} - \frac{1}{3} \text{ and } f_s > -\frac{9l+1}{9l} \right\}$$

$$\left\{ \frac{\sqrt{2}}{3} - \frac{1}{3} < l < \frac{1}{3} \text{ and } f_s > 2\sqrt{2}l - \frac{2\sqrt{2}}{3} - \frac{5}{3} + 3l \right\}$$

Combine with O3 we have two overlapping regions

$$0 < l < \frac{\sqrt{2}}{3} - \frac{1}{3}, 0 < f < \frac{1}{9l}, -\frac{9l+1}{9l} < f - s_F$$

$$\frac{\sqrt{2}}{3} - \frac{1}{3} < l < \frac{2\sqrt{2}}{3} - \frac{2}{3}, 0 < f < -2\sqrt{2}l - 3l + \frac{2}{3} + \frac{2\sqrt{2}}{3}, 2\sqrt{2}l - \frac{2\sqrt{2}}{3} - \frac{5}{3} + 3l < f - s_F$$

After adjusting the hierachy, the E-S-F equilibrium exist over the following ranges:

$$\left\{ 0 < l < \frac{\sqrt{2}}{3} - \frac{1}{3} \text{ and } 0 < s_F < 1 + \frac{1}{9l} \right\} : 0 < f < \frac{1}{9l}$$

$$\left\{ 0 < l < \frac{\sqrt{2}}{3} - \frac{1}{3} \text{ and } 1 + \frac{1}{9l} < s_F < 1 + \frac{2}{9l} \right\} : s_F - 1 - \frac{1}{9l} < f < \frac{1}{9l}$$

$$\left\{ \frac{\sqrt{2}}{3} - \frac{1}{3} < l < \frac{2\sqrt{2}}{3} - \frac{2}{3} \text{ and } 0 < s_F < -2\sqrt{2}l + \frac{2\sqrt{2}}{3} + \frac{5}{3} - 3l \right\} : 0 < f < -2\sqrt{2}l - 3l + \frac{2}{3} + \frac{2\sqrt{2}}{3}$$

$$\left\{ \frac{\sqrt{2}}{3} - \frac{1}{3} < l < \frac{2\sqrt{2}}{3} - \frac{2}{3} \text{ and } (3.31) < s_F < -4\sqrt{2}l - 6l + \frac{7}{3} + \frac{4\sqrt{2}}{3} \right\} :$$

$$s_F + 2\sqrt{2}l - \frac{2\sqrt{2}}{3} - \frac{5}{3} + 3l < f < -2\sqrt{2}l - 3l + \frac{2}{3} + \frac{2\sqrt{2}}{3}$$

- **Case F2 (E-S-F) + O4 (E-S):**

$$\text{Solve } \left\{ p_F = \frac{1}{2} + \frac{p_O}{2}, p_O = p_F - 1 \right\}, \text{ which gives } \left\{ \tilde{p}_F^C = 0, \tilde{p}_O^C = -1 \right\}.$$

Hence there is no equilibrium in this case as price is negative.

- **Case F3 (E-F: Deter) + O1 (F):**

There is no solution to  $\{p_F = p_O + l, p_O = p_F + l\}$ , indicating that there is no intersection.

Hence there is no equilibrium in this case.

- **Case F3 (E-F: Deter) + O2 (E-F):**

$$\text{Solve } \left\{ p_F = p_O + l, p_O = \frac{l}{2} + \frac{p_F}{2} + \frac{f}{2} \right\}, \text{ which gives } \left\{ \tilde{p}_F^C = 3l + f, \tilde{p}_O^C = 2l + f \right\}.$$

Case O2-1:  $0 < f < \hat{f}_{O1}$  and  $\hat{p}_{F11} \leq p_F < \hat{p}_{F12}$ .

Compare  $\hat{p}_{F12}^C$  and  $\tilde{p}_F^C$ ,

$$\hat{p}_{F12}^C - \tilde{p}_F^C = (2 - \sqrt{2})(-f - l) < 0.$$

Hence O2-1 has no feasible range and there is no equilibrium in this case.

- **Case F3 (E-F: Deter) + O3 (E-S-F):**

$$\text{Solve } \left\{ p_F = p_O + l, p_O = \frac{p_F}{2} \right\}, \text{ which gives } \left\{ \tilde{p}_F^C = 2l, \tilde{p}_O^C = l \right\}.$$

Case O3-1:  $0 < f < \hat{f}_{O1}$  and  $\hat{p}_{F12} \leq p_F < \hat{p}_{F13}$ .

Compare  $\hat{p}_{F13}^C$  and  $\tilde{p}_F^C$ ,

$$\hat{p}_{F12}^C - \tilde{p}_F^C = (2 - \sqrt{2})(-f - l) < 0.$$

Hence this O3-1 has no feasible range.

Case O3-2:  $\hat{f}_{O1} < f < \hat{f}_{O2}$  and  $\hat{p}_{F21} \leq p_F < \hat{p}_{F13}$ .

Compare  $\hat{p}_F^C$  and  $\tilde{p}_{F21}^C$ ,

$$\hat{p}_{F12}^C - \tilde{p}_F^C = (2 - \sqrt{2})(-f - l) < 0.$$

Hence this O3-1 has no feasible range.

Compare  $\tilde{p}_F^C$  and  $\hat{p}_{F12}^C$ ,

$$\frac{d(\hat{p}_F^C - \tilde{p}_{F12}^C)}{df} = 2l - 2\sqrt{l}\sqrt{f}.$$

When  $f = \hat{f}_{O1}$

$$2l - 2\sqrt{l}\sqrt{f} = -\sqrt{2}l < 0.$$

Hence this O3-2 has no feasible range.

And there is no equilibrium in this case.

- **Case F3 (E-F: Deter) + O4 (E-S):**

There is no solution to  $\{p_F = p_O + l, p_O = p_F - 1\}$ , indicating that there is no intersection.

Hence there is no equilibrium in this case.

- **Case F4 (E-F) + O1 (F):**

$$\text{Solve } \left\{ p_F = 1 - \frac{l}{2} + \frac{p_O}{2} + \frac{f}{2} - \frac{s_F}{2}, p_O = p_F + l \right\}, \text{ which gives}$$

$$\left\{ \tilde{p}_F^C = 2 + f - s_F, \tilde{p}_O^C = 2 + l + f - s_F \right\}.$$

Case O2-1:  $0 < f < \hat{f}_{O1}$  and  $p_F < \hat{p}_{F11}$ .

Compare  $\hat{p}_{F11}^C$  and  $\tilde{p}_F^C$ ,

$$\hat{p}_{F13}^C - \tilde{p}_F^C = -l - 2 + s_F.$$

Solve for  $s_F$

$$s_F = l + 2$$

Then O1-1 is feasible when  $s_F > l + 2$ .

Case O1-2:  $\hat{f}_{O1} < f < \hat{f}_{O2}$  and  $p_F < \hat{p}_{F21}$ .

To compare  $\hat{p}_{F21}^C$  and  $\tilde{p}_F^C$ , first take the second derivative,

$$\frac{d^2(\hat{p}_{F21}^C - \tilde{p}_F^C)}{df^2} = -\frac{\sqrt{l}}{2f^{3/2}} < 0.$$

Then by checking boundaires,

$$\frac{d(\hat{p}_{F21}^C - \tilde{p}_F^C)}{df} = \frac{\sqrt{l}}{\sqrt{f}} - 1 < 0.$$

Then we check  $\hat{p}_{F21}^C - \tilde{p}_F^C$  at boundaries point  $f = \hat{f}_{O1}$ ,

$$\hat{p}_{F21}^C - \tilde{p}_F^C = -l - 2 + s_F,$$

and at boundaries point  $f = \hat{f}_{O2}$ ,

$$\hat{p}_{F21}^C - \tilde{p}_F^C = \frac{ls_F - 1}{l}.$$

Now the difference is

$$-l - 2 + s_F - \frac{ls_F - 1}{l} = -l - 2 + s_F$$

Hence in O1-2 is feasible when  $s_F > l + 2$ .

Case O1-3:  $f > \hat{f}_{O2}$  and  $p_F < \hat{p}_{F31}$ .

To compare  $\hat{p}_{F31}^C$  and  $\tilde{p}_F^C$ , first take the second derivative,

$$\frac{d(\hat{p}_{F31}^C - \tilde{p}_F^C)}{df} = l - 1 < 0.$$

Then check boundairy,  $f = \hat{f}_{O2}$

$$fl - f + s_F - 1 = -\frac{1}{l} + s_F.$$

Then we check  $\hat{p}_{F21}^C - \tilde{p}_F^C$  at boundaries point  $f = \hat{f}_{O1}$ ,

$$\hat{p}_{F21}^C - \tilde{p}_F^C = -l - 2 + s_F,$$

Solve for  $s_F$ ,

$$s_F = \frac{1}{l}.$$

Hence in O1-3d is feasible when  $s_F < l + 2$ .

To combine O1 subcases, we notice that when  $s_F < l + 2$ , none of O1-1, O1-2 and O1-3 will be feasible. Thus, there is no equilibrium in this case.

• **Case F4 (E-F) + O2 (F-F):**

$$\text{Solve } \left\{ p_F = 1 - \frac{l}{2} + \frac{p_O}{2} + \frac{f}{2} - \frac{s_F}{2}, p_O = \frac{l}{2} + \frac{p_F}{2} + \frac{f}{2} \right\},$$

$$\text{which gives } \left\{ \tilde{p}_F^C = -\frac{l}{3} + f + \frac{4}{3} - \frac{2s_F}{3}, \tilde{p}_O^C = \frac{l}{3} + f + \frac{2}{3} - \frac{s_F}{3} \right\}.$$

Case O2-1:  $0 < f < \hat{f}_{O1}$  and  $\hat{p}_{F11} < p_F < \hat{p}_{F12}$ .

Compare  $\hat{p}_F^C$  and  $\tilde{p}_{F11}^C$ ,

$$\hat{p}_F^C - \tilde{p}_{F11}^C = \frac{2l}{3} + \frac{4}{3} - \frac{2s_F}{3}.$$

Solve for  $s_F$ ,

$$s_F = -\frac{2}{3} < 0.$$

Note that we assume  $s_F < l + 2$ , hence we need  $\frac{2l}{3} + \frac{4}{3} - \frac{2s_F}{3} > 0$ .

Solve for  $f$ ,

$$f = \frac{5\sqrt{2}l}{3} + \frac{2s_F}{3} + \frac{\sqrt{2}s_F}{3} - \frac{2\sqrt{2}}{3} - \frac{4}{3} + \frac{7l}{3}$$

Compare  $\hat{p}_{F12}^C$  and  $\tilde{p}_F^C$ , take the derivative,

$$\frac{d(\hat{p}_{F12}^C - \tilde{p}_F^C)}{df} = \sqrt{2} - 2 < 0.$$

When  $f = \hat{f}_{O1}$ ,

$$\frac{d(\hat{p}_{F12}^C - \tilde{p}_F^C)}{ds_F} = \frac{2}{3} > 0.$$

Hence, we need  $\hat{p}_{F12}^C - \tilde{p}_F^C = -\frac{2l}{3} - \frac{4}{3} + \frac{2s_F}{3} < 0$ .

Solve for  $s_F$  for the previous case, we need

$$s_F > 2 - \frac{3\sqrt{2}l}{2} - 2l.$$

Hence O2-1 is feasible when

$$s_F > 2 - \frac{3\sqrt{2}l}{2} - 2l \text{ and } 0 < f < \frac{5\sqrt{2}l}{3} + \frac{2s_F}{3} + \frac{\sqrt{2}s_F}{3} - \frac{2\sqrt{2}}{3} - \frac{4}{3} + \frac{7l}{3}.$$

Next, we will discuss Case F4-1:  $\hat{f}_{F2} < f < \hat{f}_{F1}$  and  $\hat{p}_{O22} < p_O < \hat{p}_{O14}$  and Case F4-2:  $f > \hat{f}_{F1}$  and  $\hat{p}_{O13} < p_O < \hat{p}_{O14}$  together.

Compare  $\hat{p}_{O14}^C$  and  $\tilde{p}_O^C$ ,

$$\hat{p}_{O14}^C - \tilde{p}_O^C = \frac{2l}{3} + \frac{4}{3} - \frac{2s_F}{3} > 0.$$

Compare  $\tilde{p}_O^C$  and  $\hat{p}_{O22}^C$ ,

$$\tilde{p}_O^C - \hat{p}_{O22}^C = \frac{4l}{3} + 2f + \frac{2}{3} - \frac{4s_F}{3} - \sqrt{2}f + \sqrt{2}l + \sqrt{2}s_F - \sqrt{2}.$$

Take the derivative,

$$\frac{d(\tilde{p}_O^C - \hat{p}_{O22}^C)}{df} = 2 - \sqrt{2} > 0.$$

$$\text{Solve then we have } f = \frac{s_F}{3} + \frac{1}{3} - \frac{5\sqrt{2}l}{3} - \frac{\sqrt{2}s_F}{3} + \frac{2\sqrt{2}}{3} - \frac{7l}{3}.$$

Since  $\frac{s_F}{3} + \frac{1}{3} - \frac{5\sqrt{2}l}{3} - \frac{\sqrt{2}s_F}{3} + \frac{2\sqrt{2}}{3} - \frac{7l}{3} > \hat{f}_{F2}$ , solve for  $s_F$  we have

$$s_F = -5l + 2$$

So we need  $s_F > -5l + 2$  and  $\frac{s_F}{3} + \frac{1}{3} - \frac{5\sqrt{2}l}{3} - \frac{\sqrt{2}s_F}{3} + \frac{2\sqrt{2}}{3} - \frac{7l}{3} < f < \hat{f}_{F1}$  to make F4-1 feasible.

And this also satisfies F4-2, when  $f > \hat{f}_{F1}$  and  $\hat{p}_{O13} < p_O < \hat{p}_{O14}$ .

Hence either F4-1 or F4-2 is feasible when  $s_F > -5l + 2$  and

$$\frac{s_F}{3} + \frac{1}{3} - \frac{5\sqrt{2}l}{3} - \frac{\sqrt{2}s_F}{3} + \frac{2\sqrt{2}}{3} - \frac{7l}{3} < f.$$

Next, we consolidate the feasible range of O2 and F4 using two piecewise functions,

$$lb_{EF} := \begin{cases} \frac{11}{7} - \frac{18\sqrt{2}l}{7} + \frac{6\sqrt{2}}{7} - \frac{26l}{7} & -\frac{5}{7} + \frac{4\sqrt{2}}{7} < l < 3\sqrt{2} - 4 \\ 2 - \frac{3\sqrt{2}l}{2} - 2l & 3\sqrt{2} - 4 < l < \frac{1}{3} \end{cases}$$

$$ub_{EF} := \begin{cases} l+2 & -\frac{5}{7} + \frac{4\sqrt{2}}{7} < l < \frac{1}{3} \\ 0 & \text{otherwise} \end{cases}$$

Thus, the E-F equilibrium in this case exist when:

$$\begin{aligned} & \left\{ -\frac{5}{7} + \frac{4\sqrt{2}}{7} < l < 3\sqrt{2} - 4 \text{ and } \frac{11}{7} - \frac{18\sqrt{2}l}{7} + \frac{6\sqrt{2}}{7} - \frac{26l}{7} < s_F < l+2 \right\} \\ & + \left\{ 3\sqrt{2} - 4 < l < \frac{1}{3} \text{ and } 2 - \frac{3\sqrt{2}l}{2} - 2l < s_F < l+2 \right\} \\ & : \frac{s_F}{3} + \frac{1}{3} - \frac{5\sqrt{2}l}{3} - \frac{\sqrt{2}s_F}{3} + \frac{2\sqrt{2}}{3} - \frac{7l}{3} < f < \frac{5\sqrt{2}l}{3} + \frac{2s_F}{3} + \frac{\sqrt{2}s_F}{3} - \frac{2\sqrt{2}}{3} - \frac{4}{3} + \frac{7l}{3} \end{aligned}$$

• **Case F4 (E-F) + O3 (E-S-F):**

$$\text{Solve } \left\{ p_F = 1 - \frac{l}{2} + \frac{p_O}{2} + \frac{f}{2} - \frac{s_F}{2}, p_O = \frac{p_F}{2} \right\},$$

$$\text{which gives } \left\{ \tilde{p}_F^C = \frac{4}{3} - \frac{2l}{3} + \frac{2f}{3} - \frac{2s_F}{3}, \tilde{p}_O^C = \frac{2}{3} - \frac{l}{3} + \frac{f}{3} - \frac{s_F}{3} \right\}.$$

Case F4-1:  $\hat{f}_{F2} < f < \hat{f}_{F1}$  and  $\hat{p}_{O22} \leq p_O < \hat{p}_{O14}$ .

Compare  $\tilde{p}_{O14}^C$  and  $\tilde{p}_O^C$ ,

$$\tilde{p}_{O14}^C - \tilde{p}_O^C = \frac{4}{3} + \frac{4l}{3} + \frac{2f}{3} - \frac{2s_F}{3} > 0.$$

Compare  $\tilde{p}_O^C$  and  $\tilde{p}_{O22}^C$ ,

$$\tilde{p}_O^C - \tilde{p}_{O22}^C = \frac{2}{3} + \frac{2l}{3} + \frac{4f}{3} - \frac{4s_F}{3} - \sqrt{2}f + \sqrt{2}l + \sqrt{2}s_F - \sqrt{2} < 0.$$

When  $f = \hat{f}_{F1}$ ,

$$\tilde{p}_O^C - \tilde{p}_{O22}^C = -\frac{2}{3} + 2l < 0$$

Solve for  $f$

$$f = s_F - 5 + 9\sqrt{2}l - 3\sqrt{2} + 13l.$$

So we need  $\hat{f}_{F2} < f < s_F - 5 + 9\sqrt{2}l - 3\sqrt{2} + 13l$ .

Hence, F4-1 is feasible when  $-\frac{1}{7} + \frac{2\sqrt{2}}{7} < l < \frac{1}{3}$  and  $\hat{f}_{F2} < f < s_F - 5 + 9\sqrt{2}l - 3\sqrt{2} + 13l$ .

Case F4-2:  $f > \hat{f}_{F1}$  and  $\hat{p}_{O13} \leq p_O < \hat{p}_{O14}$ .

Compare  $\tilde{p}_O^C$  and  $\tilde{p}_{O13}^C$ , and take the derivative



$$\frac{d(\tilde{p}_O^C - \tilde{p}_{O13}^C)}{df} = -\frac{2}{3} < 0.$$

When  $f = \hat{f}_{F1}$ ,

$$\tilde{p}_O^C - \tilde{p}_{O13}^C = \frac{2}{3}(-1 + 3l) < 0$$

Hence F4-2 cannot be feasible.

Case O3-1:  $0 < f < \hat{f}_{O1}$  and  $\hat{p}_{F12} \leq p_F < \hat{p}_{F13}$ .

Compare  $\tilde{p}_{F13}^C$  and  $\tilde{p}_F^C$ ,

$$\tilde{p}_{F13}^C - \tilde{p}_F^C = \frac{2}{3} + \frac{2l}{3} - \frac{2f}{3} + \frac{2s_F}{3}.$$

Solve for  $f$ ,

$$f = 1 + l + s_F.$$

So we need  $-\frac{1}{7} + \frac{2\sqrt{2}}{7} < l < \frac{1}{3}$  and  $\hat{f}_{F2} < f < s_F - 5 + 9\sqrt{2}l - 3\sqrt{2} + 13l$ . And it is satisfied.

Compare  $\tilde{p}_F^C$  and  $\tilde{p}_{F12}^C$ ,

$$\tilde{p}_F^C - \tilde{p}_{F12}^C = \frac{4}{3} - \frac{5l}{3} + \frac{5f}{3} - \frac{2s_F}{3} - \sqrt{2}f - \sqrt{2}l.$$

Take derivative we have  $\frac{5}{3} - \sqrt{2} > 0$ .

When  $f = s_F - 5 + 9\sqrt{2}l - 3\sqrt{2} + 13l$ ,

$$\tilde{p}_{F13}^C - \tilde{p}_F^C = -\sqrt{2}s_F + 2l + s_F - 1 + \sqrt{2}l$$

Take derivative on  $s_F$  we have  $-\sqrt{2} + 1 < 0$ .

Solve using two sets of piecewise functions:

$$ub_{A4} := \begin{cases} l + 2 & 0 < l < \frac{1}{3} \\ 0 & \text{otherwise} \end{cases}$$

$$l - 1/l + s_F \begin{cases} 0 & 0 < l < 1 - \frac{\sqrt{2}}{2} \\ 3\sqrt{2}l - \sqrt{2} + 4l - 1 & 1 - \frac{\sqrt{2}}{2} < l < \frac{1}{3} \end{cases}$$

We have  $\frac{4}{3} - \frac{5l}{3} + \frac{5f}{3} - \frac{2s_F}{3} - \sqrt{2}f - \sqrt{2}l$  to be negative, hence O3-1 cannot be feasible.

Case O3-2:  $\hat{f}_{O1} < f < \hat{f}_{O2}$  and  $\hat{p}_{F21} \leq p_F < \hat{p}_{F13}$ .

Here we can show that there is no overlapping region between the feasible ranges  $\hat{f}_{O1} < f < \hat{f}_{O2}$  and  $\hat{f}_{F2} < f < s_F - 5 + 9\sqrt{2}l - 3\sqrt{2} + 13l$ .

Specifically,

$$\hat{f}_{O1} - s_F + 5 - 9\sqrt{2}l + 3\sqrt{2} - 13l = (2\sqrt{2} + 3)l - s_F + 5 - 9\sqrt{2}l + 3\sqrt{2} - 13l.$$

Take derivative of  $s_F$ , we have  $-1 < 0$  and this result satisfies the assumptions.

Hence O3-2 cannot be feasible.

Overall, there is no equilibrium in this case.

• **Case F4 (E-F) + O4 (E-S):**

$$\text{Solve } \left\{ p_F = 1 - \frac{l}{2} + \frac{p_O}{2} + \frac{f}{2} - \frac{s_F}{2}, p_O = p_F - 1 \right\},$$

$$\text{which gives } \left\{ \tilde{p}_F^C = -l + f - s_F + 1, \tilde{p}_O^C = -l + f - s_F \right\}.$$

Case O4-1:  $\hat{f}_{F2} < f < \hat{f}_{F1}$  and  $\hat{p}_{O22} \leq p_O < \hat{p}_{O14}$ .

Compare  $\hat{p}_{O14}^C$  and  $\tilde{p}_O^C$ ,

$$\hat{p}_{O14}^C - \tilde{p}_O^C = 2 + 2l > 0.$$

Take the derivative,

$$\frac{d\left(\frac{\hat{p}_{O14}^C - \tilde{p}_O^C}{2 - \sqrt{2}}\right)}{df} = 1 > 0.$$

Check the boundary at  $f = \hat{f}_{F1}$ ,

$$\frac{\hat{p}_{O14}^C - \tilde{p}_O^C}{2 - \sqrt{2}} = (2 + \sqrt{2})(l - 1) < 0.$$

Hence O4-1 cannot be feasible.

Case O4-2:  $f > \hat{f}_{F1}$  and  $\hat{p}_{O13} \leq p_O < \hat{p}_{O14}$ .

Compare  $\hat{p}_O^C$  and  $\tilde{p}_{O13}^C$ ,

$$\frac{\hat{p}_O^C - \tilde{p}_{O13}^C}{2 - \sqrt{2}} = (2 + \sqrt{2})(l - 1) < 0.$$

Take the derivative,

$$\frac{d\left(\frac{\hat{p}_{O14}^C - \tilde{p}_O^C}{2 - \sqrt{2}}\right)}{df} = 1 > 0.$$

Hence O4-2 cannot be feasible.

There is no equilibrium in this case.

- **Case F5 (F) + O1 (F):**

Solve  $\{p_F = p_O - l, p_O = p_F + l\}$ , which gives  $\{\tilde{p}_F^C = \tilde{p}_O^C - l, \tilde{p}_O^C = \tilde{p}_O^C\}$ .

This suggests that two OBFs coincides. We need to derive the range of  $p_O$ .

We can directly observe that for Case F5-1:  $f < \hat{f}_{F3}$  and  $p_O > \hat{p}_{O41}$ , Case F5-2:  $\hat{f}_{F3} < f < \hat{f}_{F2}$  and  $p_O > \hat{p}_{O32}$ , and Case F5-3:  $f > \hat{f}_{F2}$  and  $p_O > \hat{p}_{O23}$ .

For O cases, Case O1-1:  $0 < f < \hat{f}_{O1}$  and  $p_F < \hat{p}_{F11}$ .

Compare  $\hat{p}_{F11}^C$  and  $\tilde{p}_F^C$ ,

$$\hat{p}_{F11}^C - \tilde{p}_F^C = f - p_O.$$

Solve for  $p_O$  we have  $p_O = f$ . So O1-1 is feasible when  $0 < f < \hat{f}_{O1}$  and  $p_O < f$ .

Case O1-2:  $\hat{f}_{O1} < f < \hat{f}_{O2}$  and  $p_F < \hat{p}_{F21}$ .

Compare  $\hat{p}_{F21}^C$  and  $\tilde{p}_F^C$ ,

$$\hat{p}_{F21}^C - \tilde{p}_F^C = 2\sqrt{l}\sqrt{f} - p_O + l.$$

Solve for  $p_O$  we have  $p_O = 2\sqrt{l}\sqrt{f} + l$ . So O1-2 is feasible when  $\hat{f}_{O1} < f < \hat{f}_{O2}$  and  $p_O < 2\sqrt{l}\sqrt{f} + l$ .

Case O1-3:  $f > \hat{f}_{O2}$  and  $p_F < \hat{p}_{F31}$ .

Compare  $\hat{p}_{F31}^C$  and  $\tilde{p}_F^C$ ,

$$\hat{p}_{F31}^C - \tilde{p}_F^C = fl + l - p_O + 1.$$

Solve for  $p_O$  we have  $p_O = fl + l + 1$ . So O1-3 is feasible when  $f > \hat{f}_{O2}$  and  $p_O < fl + l + 1$ .

Next, we rule out F5-1. Under F5-1, we have  $f < \hat{f}_{F3}$ . Take the derivative,

$$\frac{d\hat{f}_{F3}}{ds_F} = 1 > 0.$$

Since we have  $s_F < l + 2$ ,

$$\hat{f}_{F3} = s_F - 1 - \frac{1}{l} < 0.$$

So, we can rule out F5-1.

Now we have Case F5-2: feasible when  $f < \hat{f}_{F2}$  and  $p_O > \hat{p}_{O32}$ , Case F5-3: feasible when  $f > \hat{f}_{F2}$  and  $p_O > \hat{p}_{O23}$ , Case O1-1:  $0 < f < \hat{f}_{O1}$  and  $p_O < f$ , Case O1-2:  $\hat{f}_{O1} < f < \hat{f}_{O2}$  and  $p_O < 2\sqrt{l}\sqrt{f} + l$ , and Case O1-3:  $f > \hat{f}_{O2}$  and  $p_O < fl + l + 1$ .

Now when  $s_F = 0$ ,

$$\hat{f}_{F2} = -3l - 1 - 2\sqrt{2}l.$$

Take derivative,

$$\frac{d\hat{f}_{F2}}{ds_F} = 1 > 0$$

When  $s_F = l + 2$ ,

$$\hat{f}_{F2} = -2l + 1 - 2\sqrt{2}l$$

Then we further discuss three cases A, B, C.

Case A:  $\hat{f}_{F2} < 0$ .

For O1-1, we check the compatibility  $\hat{p}_{O23} < p_O < f$ , under  $0 < f < \hat{f}_{O1}$ .

$$f - \hat{p}_{O23} = -l - 2 + s_F < 0$$

So O1-1 cannot be feasible.

For O1-2, we check the compatibility  $\hat{p}_{O23} < p_O < 2\sqrt{l}\sqrt{f} + l$ , under  $\hat{f}_{O1} < f < \hat{f}_{O2}$ .

So O1-2 cannot be feasible.

Case B:  $\hat{f}_{F2} < 0$ .

Case C:  $\hat{f}_{F2} < 0$ .

Case O3-1:  $f < \hat{f}_{O1}$  and  $\hat{p}_{F12} \leq p_F < \hat{p}_{F13}$ .

Compare  $\hat{p}_{F13}^C$  and  $\tilde{p}_F^C$ ,

$$\hat{p}_{F13}^C - \tilde{p}_F^C = \frac{4}{3} > 0.$$

Compare  $\tilde{p}_F^C$  and  $\hat{p}_{F12}^C$ ,

$$\tilde{p}_F^C - \hat{p}_{F12}^C = \frac{2}{3} - \sqrt{2}f - \sqrt{2}l + f - l.$$

Take the derivative,

$$\frac{d(\tilde{p}_F^C - \hat{p}_{F12}^C)}{df} = -\sqrt{2} + 1 < 0.$$

Solve we have  $f = -2\sqrt{2}l - 3l + \frac{2}{3} + \frac{2\sqrt{2}}{3}$ .

Hence O3-1 is feasible when  $0 < f < \min\left(f_{O1}, -2\sqrt{2}l - 3l + \frac{2}{3} + \frac{2\sqrt{2}}{3}\right)$ .

There is no equilibrium in this case.

• **Case F5 (F) + O2 (E-F):**

Solve  $\left\{p_F = p_O - l, p_O = \frac{l}{2} + \frac{p_F}{2} + \frac{f}{2}\right\}$ , which gives  $\{\tilde{p}_F^C = -l + f, \tilde{p}_O^C = f\}$ .

Case F5-1:  $f < \hat{f}_{F3}$  and  $p_O > \hat{p}_{O41}$ .

Compare  $\tilde{p}_O^C$  and  $\tilde{p}_{O41}^C$ , then take derivative,

$$\frac{d(\tilde{p}_O^C - \tilde{p}_{O41}^C)}{df} = -l + 1 > 0.$$

When  $f = \hat{f}_{F3}$

$$\tilde{p}_O^C - \tilde{p}_{O41}^C = -\frac{1}{l} + s_F$$

Take derivative for  $s_F$  we have  $1 > 0$ .

So we have  $-\frac{1}{l} + s_F$  to be negative.

Hence F5-1 cannot be feasible.

Case F5-2:  $\hat{f}_{F3} < f < \hat{f}_{F2}$  and  $p_O > \hat{p}_{O32}$ .

Compare  $\tilde{p}_O^C$  and  $\tilde{p}_{O32}^C$ , then take derivative,

$$\frac{d^2(\tilde{p}_O^C - \tilde{p}_{O32}^C)}{df^2} = -\frac{l^2}{2(-l(f - s_F + 1))^{3/2}} < 0.$$

$$\frac{d(\tilde{p}_O^C - \tilde{p}_{O32}^C)}{df} = 1 - \frac{l}{\sqrt{-l(f - s_F + 1)}}.$$

When  $f = \hat{f}_{F3}$

$$\tilde{p}_O^C - \tilde{p}_{O32}^C = -l + 1 > 0.$$

When  $f = \hat{f}_{F2}$

$$\frac{d(\tilde{p}_O^C - \tilde{p}_{O32}^C)}{df} = \frac{\sqrt{2}}{1 + \sqrt{2}} > 0.$$

So  $\tilde{p}_O^C - \tilde{p}_{O32}^C = -l - 2 + s_F < 0$ .

Hence F5-2 cannot be feasible.

Case F5-3:  $f > \hat{f}_{F2}$  and  $p_O > \hat{p}_{O23}$ .

Compare  $\tilde{p}_O^C$  and  $\tilde{p}_{O23}^C$ , then take derivative,

$$\frac{d(\tilde{p}_O^C - \tilde{p}_{O23}^C)}{df} = 1 > 0.$$

When  $s_F = l + 2$

$$\tilde{p}_O^C - \tilde{p}_{O23}^C = 0.$$

When  $f = \hat{f}_{F2}$

$$\frac{d(\tilde{p}_O^C - \tilde{p}_{O32}^C)}{df} = \frac{\sqrt{2}}{1 + \sqrt{2}} > 0.$$

So  $\tilde{p}_O^C - \tilde{p}_{O32}^C = -l - 2 + s_F < 0$ .

Hence F5-3 cannot be feasible.

There is no equilibrium in this case.

- **Case F5 (F) + O3 (E-S-F):**

Solve  $\left\{ p_F = p_O - l, p_O = \frac{p_F}{2} \right\}$ , which gives  $\left\{ \tilde{p}_F^C = -2l, \tilde{p}_O^C = -l \right\}$ .

Hence there is no equilibrium in this case as price is negative.

- **Case F5 (F) + O4 (E-S-F):**

There is no solution to  $\{ p_F = p_O - l, p_O = p_F - 1 \}$ , indicating that there is no intersection.

Hence there is no equilibrium in this case.

In summary, we define the following:  $l_{A1} = 1 - \frac{\sqrt{2}}{2}$ ,  $s_{FA1} = l + 2$ ,  $s_{FA2} = 3\sqrt{2}l - \sqrt{2} + 4l - 1$  and update the assumption set as:

$$\left\{ 0 < l < l_{A1} \text{ and } 0 < s_F < s_{FA1} \right\} + \left\{ l_{A1} < l < \frac{1}{3} \text{ and } s_{FA2} < s_F < s_{FA1} \right\}$$

To describe the E-S-F equilibrium we define the following:

$$\begin{aligned}
l_{11} &= -\frac{1}{2} + \frac{\sqrt{13}}{6}, l_{12} = \frac{\sqrt{2}}{3} - \frac{1}{3}, l_{13} = \frac{8\sqrt{2}}{17} - \frac{25}{51}, l_{14} = \frac{2\sqrt{2}}{3} - \frac{2}{3}, \\
s_{FI11} &= 1 + \frac{1}{9l}, s_{FI12} = -2\sqrt{2}l + \frac{2\sqrt{2}}{3} + \frac{5}{3} - 3l, s_{FI13} = -4\sqrt{2}l - 6l + \frac{7}{3} + \frac{4\sqrt{2}}{3}, \\
f_{11} &= \frac{1}{9l}, f_{12} = s_F - 1 - \frac{1}{9l}, f_{13} = -2\sqrt{2}l - 3l + \frac{2}{3} + \frac{2\sqrt{2}}{3}, f_{14} = s_F + 2\sqrt{2}l - \frac{2\sqrt{2}}{3} - \frac{5}{3} + 3l.
\end{aligned}$$

Then the feasible range for E-S-F equilibrium writes:

$$\begin{aligned}
&\{0 < l < l_{11} \text{ and } 0 < s_F < s_{FA1}\} + \{l_{11} < l < l_{12} \text{ and } 0 < s_F < s_{FI11}\} : 0 < f < f_{11}, \\
&\{l_{11} < l < l_{12} \text{ and } s_{FI11} < s_F < s_{FA1}\} : f_{12} < f < f_{11}, \\
&\{l_{12} < l < l_{14} \text{ and } 0 < s_F < s_{FI12}\} : 0 < f < f_{13}, \\
&\{l_{12} < l < l_{13} \text{ and } s_{FI12} < s_F < s_{FA1}\} + \{l_{13} < l < l_{14} \text{ and } s_{FI12} < s_F < s_{FI13}\} : f_{14} < f < f_{13}.
\end{aligned}$$

To describe the E-F equilibrium we define the following:

$$\begin{aligned}
l_{21} &= -\frac{5}{7} + \frac{4\sqrt{2}}{7}, l_{22} = 3\sqrt{2} - 4, s_{F21} = \frac{11}{7} - \frac{18\sqrt{2}l}{7} + \frac{6\sqrt{2}}{7} - \frac{26l}{7}, s_{F22} = 2 - \frac{3\sqrt{2}l}{2} - 2l, \\
f_{21} &= \frac{s_F}{3} + \frac{1}{3} - \frac{5\sqrt{2}l}{3} - \frac{\sqrt{2}s_F}{3} + \frac{2\sqrt{2}}{3} - \frac{7l}{3}, f_{22} = \frac{5\sqrt{2}l}{3} + \frac{2s_F}{3} + \frac{\sqrt{2}s_F}{3} - \frac{2\sqrt{2}}{3} - \frac{4}{3} + \frac{7l}{3}
\end{aligned}$$

Then the feasible range for E-F equilibrium writes:

$$\{l_{21} < l < l_{22} \text{ and } s_{F21} < s_F < s_{FA1}\} + \left\{l_{22} < l < \frac{1}{3} \text{ and } s_{F22} < s_F < s_{FA1}\right\} : f_{21} < f < f_{22}$$

## D. Comparison of Profits and Consumer Surplus

Under the C scenario, first, let us consider the equilibrium under E-F. Recall from section C, the equilibrium prices are:

$$\left\{ p_F = -\frac{l}{3} + f + \frac{4}{3} - \frac{2s_F}{3}, p_O = \frac{l}{3} + f + \frac{2}{3} - \frac{s_F}{3} \right\}.$$

From section B, we have the profit functions:

$$\begin{aligned} \tilde{\pi}_{F4}^C &= \frac{1}{2}f - \frac{5}{18}s_F - \frac{2}{9}l + \frac{1}{36}s_F^2 + \frac{1}{36}l^2 - \frac{1}{18}ls_F + \frac{4}{9}, \\ \tilde{\pi}_{O4}^C &= \frac{(l+2-s_F)^2}{36}. \end{aligned}$$

The consumer surplus is defined as,

$$CS_{O1} = \frac{5}{18}s_F - \frac{7}{9}l - \frac{1}{2}f + \frac{1}{72}s_F^2 + \frac{1}{2}v + \frac{1}{72}l^2 - \frac{1}{36}ls_F - \frac{11}{18}.$$

Under E-S-F, we have the following prices, profits, and consumer surplus,

$$\begin{aligned} \left\{ p_F &= \frac{2}{3}, p_O = \frac{1}{3} \right\} \\ \tilde{\pi}_{F3}^C &= \frac{2}{9} + \frac{1}{2}fl - \frac{1}{2}ls_F \\ \tilde{\pi}_{O3}^C &= \frac{1}{18} - \frac{fl}{2} \\ CS_{O2} &= \frac{1}{4}l^2 - \frac{11}{36}l + \frac{1}{2}v \end{aligned}$$

Similarly, under F, we have the following prices, profits, and consumer surplus,

$$\begin{aligned} \{ p_F &= p_O - l, p_O = p_O \} \\ \tilde{\pi}_{FL2}^C &= \frac{p_O}{2} - \frac{l}{2} \\ \tilde{\pi}_{OL1}^C &= 0 \\ CS_{O3} &= -\frac{l}{2} + \frac{v}{2} - \frac{p_O}{2} \end{aligned}$$

Recall we have E-S-F equilibriums when:

$$\begin{aligned} &\{0 < l < l_{11} \text{ and } 0 < s_F < s_{FA1}\} + \{l_{11} < l < l_{12} \text{ and } 0 < s_F < s_{FI11}\} : 0 < f < f_{11}, \\ &\{l_{11} < l < l_{12} \text{ and } s_{FI11} < s_F < s_{FA1}\} : f_{12} < f < f_{11}, \\ &\{l_{12} < l < l_{14} \text{ and } 0 < s_F < s_{FI12}\} : 0 < f < f_{13}, \\ &\{l_{12} < l < l_{13} \text{ and } s_{FI12} < s_F < s_{FA1}\} + \{l_{13} < l < l_{14} \text{ and } s_{FI12} < s_F < s_{FI13}\} : f_{14} < f < f_{13}. \end{aligned}$$



and we have E-S-F equilibriums when:

$$\left\{ l_{21} < l < l_{22} \text{ and } s_{F21} < s_F < s_{FAI} \right\} + \left\{ l_{22} < l < \frac{1}{3} \text{ and } s_{F22} < s_F < s_{FAI} \right\} : f_{21} < f < f_{22}$$

Under N scenario,  $0 < l < \frac{1}{3}$  and  $s_O < \min(s_{R1}, s_{R2})$ , we have the following prices, profits, and consumer surplus,

$$\left\{ p_F = \frac{2}{3}, p_O = \frac{1}{3} \right\}$$

$$\tilde{\pi}_F^N = \frac{2}{9},$$

$$\tilde{\pi}_O^N = \frac{1}{18} - s_O l + \frac{1}{2} s_O h_r.$$

$$CS_N = -l - \frac{11}{36} + \frac{1}{2} v + l^2 - l h_r + \frac{1}{4} h_r^2$$

Now, we split the above conditions into five cases; for the rest of the comparison, the N scenario is always the benchmark.

Case 1 (E-S-F):  $\{0 < l < l_{11} \text{ and } 0 < s_F < s_{FAI}\} + \{l_{11} < l < l_{12} \text{ and } 0 < s_F < s_{F11}\} + \{l_{12} < l < l_{14} \text{ and } 0 < s_F < s_{F12}\}.$

In this case, the e-tailer becomes better off, the physical retailer becomes worse off, and the consumer surplus becomes better off.

Case 2 (E-S-F):  $\{l_{11} < l < l_{12} \text{ and } s_{F11} < s_F < s_{FAI}\}.$

In this case, the e-tailer becomes better off when  $\left\{ s_O > -\frac{9l^2 + 9l - 1}{9(-2l + h_r)} \text{ and } s_{F11} < s_F < s_{FAI} \right\}.$  +

$\left\{ 0 < s_O < -\frac{9l^2 + 9l - 1}{9(-2l + h_r)} \text{ and } s_{F11} < s_F < -\frac{s_O h_r}{l} + 2s_O + 1 + \frac{1}{9l} \right\},$  and worse off when

$\left\{ 0 < s_O < -\frac{9l^2 + 9l - 1}{9(-2l + h_r)} \text{ and } -\frac{s_O h_r}{l} + 2s_O + 1 + \frac{1}{9l} < s_F < s_{FAI} \right\}.$

The physical retailer becomes worse off; and the consumer surplus becomes better off.

Case 3 (E-S-F):  $\{l_{11} < l < l_{12} \text{ and } s_{F11} < s_F < s_{FAI}\}.$

In this case, for  $\{l_{12} < l < l_{13} \text{ and } s_{F12} < s_F < s_{FAI}\}:$

the e-tailer: becomes better off when  $\left\{ s_O > \frac{(2 + \sqrt{2})(-12l - 6 + 5\sqrt{2})l}{6(-2l + h_r)} \text{ and } s_{F12} < s_F < s_{FAI} \right\} +$

$$\left\{ 0 < s_O < \frac{(2+\sqrt{2})(-12l-6+5\sqrt{2})l}{6(-2l+h_r)} \text{ and } s_{F12} < s_F < -2\sqrt{2}l + \frac{2\sqrt{2}}{3} - \frac{s_O h_r}{l} - 3l + 2s_O + \frac{5}{3} \right\}, \text{ and worse off}$$

$$\text{when } \left\{ 0 < s_O < \frac{(2+\sqrt{2})(-12l-6+5\sqrt{2})l}{6(-2l+h_r)} \text{ and } -2\sqrt{2}l + \frac{2\sqrt{2}}{3} - \frac{s_O h_r}{l} - 3l + 2s_O + \frac{5}{3} < s_F < s_{F13} \right\}.$$

For  $\{l_{13} < l < l_{14} \text{ and } s_{F12} < s_F < s_{F13}\}$ :

the e-tailer: becomes better off when  $\left\{ s_O > -\frac{(3+2\sqrt{2})(-3l-2+2\sqrt{2})l}{3(-2l+h_r)} \text{ and } s_{F12} < s_F < s_{F13} \right\} .+$

$$\left\{ 0 < s_O < -\frac{(3+2\sqrt{2})(-3l-2+2\sqrt{2})l}{3(-2l+h_r)} \text{ and } s_{F12} < s_F < -2\sqrt{2}l + \frac{2\sqrt{2}}{3} - \frac{s_O h_r}{l} - 3l + 2s_O + \frac{5}{3} \right\}, \text{ and worse off}$$

$$\text{when } \left\{ 0 < s_O < -\frac{(3+2\sqrt{2})(-3l-2+2\sqrt{2})l}{3(-2l+h_r)} \text{ and } -2\sqrt{2}l + \frac{2\sqrt{2}}{3} - \frac{s_O h_r}{l} - 3l + 2s_O + \frac{5}{3} < s_F < s_{F13} \right\}.$$

The physical retailer becomes worse off; and the consumer surplus becomes better off.

Case 4 (E-F):  $\{l_{13} < l < l_{14} \text{ and } s_{F13} < s_F < s_{F13}\}$ .

In this case, the e-tailer: becomes better off when

$$\left\{ s_O > \frac{(81+56\sqrt{2})(-51l-49+45\sqrt{2})(-51l-1+3\sqrt{2})}{46818(-2l+h_r)} \text{ and } s_{F13} < s_F < l+2-\sqrt{18s_O h_r-36s_O l+2} \right\}, \text{ and}$$

worse off when

$$\left\{ s_O > \frac{(81+56\sqrt{2})(-51l-49+45\sqrt{2})(-51l-1+3\sqrt{2})}{46818(-2l+h_r)} \text{ and } l+2-\sqrt{18s_O h_r-36s_O l+2} < s_F < s_{F13} \right\} +$$

$$\left\{ 0 < s_O < \frac{(81+56\sqrt{2})(-51l-49+45\sqrt{2})(-51l-1+3\sqrt{2})}{46818(-2l+h_r)} \text{ and } s_{F13} < s_F < s_{F13} \right\}.$$

The physical retailer becomes better off when

$$\left\{ l_3 < l < \frac{(168\sqrt{2}-243)\sqrt{591+406\sqrt{2}}}{867} - \frac{161\sqrt{2}}{289} + \frac{1096}{867} \text{ and } s_{F13} < s_F < s_{F13} \right\} +$$

$$\left\{ \text{and } \frac{4}{9}l + \frac{1}{9}ls_F - \frac{1}{18}s_F^2 + \frac{5}{9}s_F - \frac{1}{18}l^2 - \frac{4}{9} < f < f_{22} \right\}$$

$$\left\{ \frac{(168\sqrt{2}-243)\sqrt{591+406\sqrt{2}}}{867} - \frac{161\sqrt{2}}{289} + \frac{1096}{867} < l < l_{14} \text{ and } -3\sqrt{2}+l-1 \right. \\ \left. + \sqrt{(1+\sqrt{2})(-36l+1+17\sqrt{2})} < s_F < s_{F13} \text{ and } f_{21} < f < \frac{4}{9}l + \frac{1}{9}ls_F - \frac{1}{18}s_F^2 + \frac{5}{9}s_F - \frac{1}{18}l^2 - \frac{4}{9} \right\}, \text{ and worse}$$

$$\begin{aligned}
& \text{off} \quad \text{when} \quad \left\{ \frac{(168\sqrt{2} - 243)\sqrt{591 + 406\sqrt{2}}}{867} - \frac{161\sqrt{2}}{289} + \frac{1096}{867} < l < l_{14} \right. \\
& \quad \left. \text{and } s_{F13} < s_F < -3\sqrt{2} + l - 1 + \sqrt{(1 + \sqrt{2})(-36l + 1 + 17\sqrt{2})} \text{ and } f_{21} < f < f_{22} \right\} + \\
& \left\{ l_3 < l < \frac{(168\sqrt{2} - 243)\sqrt{591 + 406\sqrt{2}}}{867} - \frac{161\sqrt{2}}{289} + \frac{1096}{867} \text{ and } s_{F13} < s_F < s_{FA1} \right. \\
& \quad \left. \text{and } f_{21} < f < \frac{4}{9}l + \frac{1}{9}ls_F - \frac{1}{18}s_F^2 + \frac{5}{9}s_F - \frac{1}{18}l^2 - \frac{4}{9} \right\} + \\
& \left\{ \frac{(168\sqrt{2} - 243)\sqrt{591 + 406\sqrt{2}}}{867} - \frac{161\sqrt{2}}{289} + \frac{1096}{867} < l < l_{14} \text{ and } -3\sqrt{2} + l - 1 + \right. \\
& \quad \left. \sqrt{(1 + \sqrt{2})(-36l + 1 + 17\sqrt{2})} < s_F < s_{FA1} \text{ and } f_{21} < f < \frac{4}{9}l + \frac{1}{9}ls_F - \frac{1}{18}s_F^2 + \frac{5}{9}s_F - \frac{1}{18}l^2 - \frac{4}{9} \right\}.
\end{aligned}$$

The consumer surplus becomes better off when

$$\begin{aligned}
& \left\{ s_{F13} < s_F < s_{FA1} \text{ and } f_{21} < f < \frac{4}{9}l - \frac{1}{18}ls_F + \frac{1}{36}s_F^2 + \frac{5}{9}s_F - \frac{11}{18} - \frac{71}{36}l^2 + 2lh_r - \frac{1}{2}h_r^2 \right\}, \text{ and worse off when} \\
& \left\{ s_{F13} < s_F < s_{FA1} \text{ and } \frac{4}{9}l - \frac{1}{18}ls_F + \frac{1}{36}s_F^2 + \frac{5}{9}s_F - \frac{11}{18} - \frac{71}{36}l^2 + 2lh_r - \frac{1}{2}h_r^2 < f < f_{22} \right\}.
\end{aligned}$$

$$\text{Case 5 (E-F): } \left\{ l_{14} < l < \frac{1}{3} \text{ and } s_{F22} < s_F < s_{FA1} \right\}.$$

In this case, the e-tailer: becomes better off when  $s_{F22} < s_F < l + 2 - \sqrt{18s_Oh_r - 36s_Ol + 2}$ , and worse off when  $l + 2 - \sqrt{18s_Oh_r - 36s_Ol + 2} < s_F < s_{FA1}$ .

The physical retailer becomes better off when

$$\left\{ -3\sqrt{2} + l - 1 + \sqrt{(1 + \sqrt{2})(-36l + 1 + 17\sqrt{2})} < s_F < s_{FA1} \text{ and } \frac{4}{9}l + \frac{1}{9}ls_F - \frac{1}{18}s_F^2 + \frac{5}{9}s_F - \frac{1}{18}l^2 - \frac{4}{9} < f < f_{22} \right\},$$

and worse off when

$$\begin{aligned}
& \left\{ -3\sqrt{2} + l - 1 + \sqrt{(1 + \sqrt{2})(-36l + 1 + 17\sqrt{2})} < s_F < s_{FA1} \text{ and } f_{21} < f < \frac{4}{9}l + \frac{1}{9}ls_F - \frac{1}{18}s_F^2 + \frac{5}{9}s_F - \frac{1}{18}l^2 - \frac{4}{9} \right\} \\
& + \left\{ s_{F22} < s_F < -3\sqrt{2} + l - 1 + \sqrt{(1 + \sqrt{2})(-36l + 1 + 17\sqrt{2})} \text{ and } f_{21} < f < f_{22} \right\}.
\end{aligned}$$

The consumer surplus becomes better off when

$$\begin{aligned}
& \left\{ s_{F22} < s_F < s_{FA1} \text{ and } f_{21} < f < \frac{4}{9}l - \frac{1}{18}ls_F + \frac{1}{36}s_F^2 + \frac{5}{9}s_F - \frac{11}{18} - \frac{71}{36}l^2 + 2lh_r - \frac{1}{2}h_r^2 \right\}, \text{ and worse off when} \\
& \left\{ s_{F22} < s_F < s_{FA1} \text{ and } \frac{4}{9}l - \frac{1}{18}ls_F + \frac{1}{36}s_F^2 + \frac{5}{9}s_F - \frac{11}{18} - \frac{71}{36}l^2 + 2lh_r - \frac{1}{2}h_r^2 < f < f_{22} \right\}.
\end{aligned}$$

Note that for Cases 1, 2, and 3, the physical retailer is always worse off. In order to identify the win-win situation, we focus on Cases 4 and 5. Next, we consolidate Case 4 and Case 5.

Define  $s_{F3} = l + 2 - \sqrt{18s_O h_r - 36s_O l + 2}$  ,  $s_{F4} = -3\sqrt{2} + l - 1 + \sqrt{(1 + \sqrt{2})(-36l + 1 + 17\sqrt{2})}$  ,

$f_{C1} = \frac{4}{9}l + \frac{1}{9}ls_F - \frac{1}{18}s_F^2 + \frac{5}{9}s_F - \frac{1}{18}l^2 - \frac{4}{9}$  , and  $f_{C2} = \frac{4}{9}l - \frac{1}{18}ls_F + \frac{1}{36}s_F^2 + \frac{5}{9}s_F - \frac{11}{18} - \frac{71}{36}l^2 + 2lh_r - \frac{1}{2}h_r^2$  .

Case 4+5 (E-F):  $\{l_{13} < l < l_{14} \text{ and } s_{F13} < s_F < s_{FA1}\} + \left\{l_{14} < l < \frac{1}{3} \text{ and } s_{F22} < s_F < s_{FA1}\right\}$  .

In this case, the e-tailer becomes better off when  $s_F < s_{F3}$  , and worse off when  $s_F > s_{F3}$  .

The physical retailer becomes better off when  $\{s_F > s_{F4} \text{ and } f > f_1\}$  , and worse off when  $\{s_F > s_{F4} \text{ and } f_{21} < f < f_1\} + \{s_F < s_{F4} \text{ and } f_{21} < f < f_{22}\}$  .

The consumer surplus becomes better off when  $\{s_{F22} < s_F < s_{FA1} \text{ and } f_{21} < f < f_2\}$  , and worse off when  $\{s_{F22} < s_F < s_{FA1} \text{ and } f_2 < f < f_{22}\}$  .

To identify a win-win region, we need to find the conditions for  $s_{F3} > s_{F4}$  . Compare  $s_{F3}, s_{F4}$  ,

$$s_{F3} - s_{F4} = 3 - \sqrt{18s_O h_r - 36s_O l + 2} + 3\sqrt{2} - \sqrt{(1 + \sqrt{2})(-36l + 1 + 17\sqrt{2})}$$

Take the derivative

$$\frac{d(s_{F3} - s_{F4})}{ds} = -\frac{18h_r - 36l}{2\sqrt{18h_r s_O - 36l s_O + 2}} > 0$$

Solve, and we need

$$s_O > -\frac{\sqrt{2}\sqrt{(1 + \sqrt{2})(-36l + 1 + 17\sqrt{2})} + 6\sqrt{2}l - 6\sqrt{2} + \sqrt{(1 + \sqrt{2})(-36l + 1 + 17\sqrt{2})} + 6l - 10}{3(-2l + h_r)} .$$

Hence the win-win condition is  $s_{F4} < s_F < s_{F3}$  .

Note that in this case, the consumer surplus becomes worse.