

Cross-Return, Showrooming, and Online-Offline Competition

Online Appendix

A. Consumer Segmentations

We first derive their shopping choices by comparing U_S , U_F , and U_E . We find that $U_E > U_S$ when $h_O < \hat{h}_{OES}^i = 2l - \phi$. For no-cross-return case, we further derive $\hat{h}_{OES}^N = 2l - h_r$. We consider that $l > h_r / 2$, such that showrooming will not dominate e-Direct. For cross-return case, we get $\hat{h}_{OES}^C = l$. We find $U_S > U_F$ when $h_O < \hat{h}_{OSF}^i = p_F - p_O$ for both cross- and no-cross-return cases.

Then we separate our analysis into two cases: (i) $\hat{h}_{OES}^i \leq \hat{h}_{OSF}^i$ and (ii) $\hat{h}_{OES}^i > \hat{h}_{OSF}^i$. For the case with $\hat{h}_{OES}^i \leq \hat{h}_{OSF}^i$, we get $p_O \leq \hat{p}_{O2}^i = p_F - 2l + \phi$, which indicates $\hat{p}_{O2}^N = p_F - 2l + h_r$ and $\hat{p}_{O2}^C = p_F - l$. Then, we find that (i) $U_E > \max\{U_S, U_F\}$ for $0 \leq h_O < \hat{h}_{OES}^i$, and (ii) $U_S \geq \max\{U_E, U_F\}$ for $\hat{h}_{OES}^i \leq h_O \leq \hat{h}_{OSF}^i$. If we further have $\hat{h}_{OSF}^i \leq 1$, i.e., $p_O \geq \hat{p}_{O3}^i = p_F - 1$, we will have $U_F > \max\{U_S, U_E\}$ for $\hat{h}_{OSF}^i < h_O \leq 1$. To summarize, when $\hat{p}_{O3}^i < p_O \leq \hat{p}_{O2}^i$, the consumers with $0 \leq h_O < \hat{h}_{OES}^i$ will choose e-Direct, the consumers with $\hat{h}_{OES}^i \leq h_O \leq \hat{h}_{OSF}^i$ will choose showrooming, and the consumers with $\hat{h}_{OSF}^i < h_O \leq 1$ will choose buy-offline. If $\hat{h}_{OSF}^i > 1$, i.e., $p_O < \hat{p}_{O3}^i$, none of the consumers will choose buy-offline. The consumers with $0 \leq h_O < \hat{h}_{OES}^i$ will choose e-Direct, and the consumers with $\hat{h}_{OES}^i \leq h_O \leq 1$ will choose showrooming. We assume that $l < (1 + h_r) / 2$ in order to have $\hat{p}_{O3}^N < \hat{p}_{O2}^N$, otherwise buy-offline and showrooming would not co-exist at any given p_O for no-cross-return case.

For the case with $\hat{h}_{OES}^i > \hat{h}_{OSF}^i$, which indicates $p_O > \hat{p}_{O2}^i$, there does not exist a region for $U_S \geq \max\{U_E, U_F\}$ as it requires $\hat{h}_{OES}^i \leq h_O \leq \hat{h}_{OSF}^i$. Hence, there is no showrooming consumer in this case. Instead, we find that $U_E > U_F$ when $h_O < \hat{h}_{OEF}^i = (p_F - p_O + 2l - \phi) / 2$, which indicates $\hat{h}_{OEF}^N = (p_F - p_O + 2l - h_r) / 2$ and $\hat{h}_{OEF}^C = (p_F - p_O + l) / 2$. To make sure $\hat{h}_{OEF}^i > 0$, we need $p_O < \hat{p}_{O1}^i = p_F + 2l - \phi$, more specifically, $\hat{p}_{O1}^N = p_F + 2l - h_r$ and $\hat{p}_{O1}^C = p_F + l$. It's trivial to show $\hat{p}_{O1}^C > \hat{p}_{O2}^C$. We can further verify that $\hat{p}_{O1}^N > \hat{p}_{O2}^N$ based on the assumption $h_r / 2 < l < (1 + h_r) / 2$. In addition, we find that $0 < \hat{h}_{OEF}^i < 1$ when $\hat{p}_{O2}^i < p_O \leq \hat{p}_{O1}^i$. Hence, when $\hat{p}_{O2}^i < p_O \leq \hat{p}_{O1}^i$, the consumers with

$0 \leq h_o \leq \hat{h}_{OEF}^i$ will choose e-Direct, and the consumers with $\hat{h}_{OEF}^i < h_o \leq 1$ will choose buy-offline. When $p_o > \hat{p}_{O1}^i$, we have $\hat{h}_{OEF}^i \leq 0$. In such a case, the consumers with $0 \leq h_o \leq 1$ will choose buy-offline.

B. Best-Responses and Profits

We first set up the consumer demand a , based on consumer segmentation from Lemma 1. For simplicity, we introduce the following notation: we use case A to denote Seg F (segment F) from Lemma 1, case B for Seg E-F, case C for Seg E-S-F, and case D for Seg E-S.

- Case A: When $p_O > \hat{p}_{O1}^i$, $a_{EA}^i = 0$, $a_{SA}^i = 0$, $a_{FA}^i = 1/2$;
- Case B: When $\hat{p}_{O2}^i < p_O \leq \hat{p}_{O1}^i$, $a_{EB}^i = \hat{h}_{OEF}^i / 2$, $a_{SB}^i = 0$, $a_{FB}^i = (1 - \hat{h}_{OEF}^i) / 2$;
- Case C: When $\hat{p}_{O3}^i < p_O \leq \hat{p}_{O2}^i$, $a_{EC}^i = \hat{h}_{OES}^i / 2$, $a_{SC}^i = (\hat{h}_{OSF}^i - \hat{h}_{OES}^i) / 2$, $a_{FC}^i = (1 - \hat{h}_{OSF}^i) / 2$;
- Case D: When $p_O \leq \hat{p}_{O3}^i$, $a_{ED}^i = \hat{h}_{OES}^i / 2$, $a_{SD}^i = (1 - \hat{h}_{OES}^i) / 2$, $a_{FD}^i = 0$.

Now let's derive offline retailer's best response functions under each case.

- Case A: When $p_O > \hat{p}_{O1}^C$, we get $p_F < p_O - l$, the total profit function is $\pi_{FA} = (p_F) \cdot a_{FA}^C + (f - s_F) \cdot a_{EA}^C = p_F / 2$. We derive positive derivative $\frac{d\pi_{FA}}{dp_F} = \frac{1}{2}$, so the best

response price for physical retailer is $p_F^* = \hat{p}_{F5}^C = p_O - l$. Thus, the total profit for offline retailer in

this case is $\pi_{FA}^* = \frac{p_O - l}{2}$;

- Case B: When $\hat{p}_{O2}^C < p_O \leq \hat{p}_{O1}^C$, we get $p_O - l \leq p_F < p_O + l$, the total profit function is

$$\pi_{FB} = (p_F) \cdot a_{FB}^C + (f - s_F) \cdot a_{EB}^C = p_F \left(\frac{1}{2} - \frac{l}{4} - \frac{p_F}{4} + \frac{p_O}{4} \right) + (f - s_F) \left(\frac{l}{4} + \frac{p_F}{4} - \frac{p_O}{4} \right). \text{ We solve the}$$

derivative $\frac{d\pi_{FB}}{dp_F} = 0$ and get $p_F^* = \hat{p}_{F4}^C = (p_O + f - s_F - l + 2) / 2$ and

$$\begin{aligned} \pi_{FB}^* = & -\frac{1}{4}l + \frac{1}{4}p_O + \frac{1}{4} + \frac{1}{16}f^2 - \frac{1}{8}fs_F + \frac{1}{16}s_F^2 - \frac{1}{8}p_Ol + \frac{1}{16}p_O^2 + \frac{1}{16}l^2 + \frac{1}{8}lf + \frac{1}{4}f - \frac{1}{8}p_Of - \frac{1}{8}ls_F \\ & - \frac{1}{4}s_F + \frac{1}{8}p_Os_F. \end{aligned}$$

Then we evaluate at the upper limit of p_F , $p_O + l - \hat{p}_{F4}^C = \frac{3l}{2} + \frac{p_O}{2} - 1 - \frac{f}{2} + \frac{s_F}{2}$. To make

$p_O + l - \hat{p}_{F4}^C \geq 0$, we get $p_O \leq \hat{p}_{O13}^C = f - s_F - 3l + 2$. Then we evaluate at the lower limit of p_F ,

$$\hat{p}_{F4}^C - p_O + l = 1 + \frac{l}{2} - \frac{p_O}{2} + \frac{f}{2} - \frac{s_F}{2}. \text{ To make } \hat{p}_{F4}^C - p_O + l \geq 0, \text{ we get } p_O \leq \hat{p}_{O14}^C = f - s_F + l + 2.$$

Note here, $\hat{p}_{O14}^C - \hat{p}_{O13}^C = 4l$ is positive. When $p_O < \hat{p}_{O13}^C$, solve the Lagrangian

$\pi_{L1FB} = p_F \left(\frac{1}{2} - \frac{l}{4} - \frac{p_F}{4} + \frac{p_O}{4} \right) + (f - s_F) \left(\frac{l}{4} + \frac{p_F}{4} - \frac{p_O}{4} \right) + \lambda(l + p_O - p_F)$, we get the boundary

solution $p_F^* = \hat{p}_{F3}^C = p_O + l$ and $\pi_{L1FB}^* = \frac{1}{2}l - \frac{1}{2}l^2 + \frac{1}{2}p_O - \frac{1}{2}p_Ol + \frac{1}{2}lf - \frac{1}{2}ls_F$. When $p_O > \hat{p}_{O14}^C$,

solve the Lagrangian $\pi_{L2FB} = p_F \left(\frac{1}{2} - \frac{l}{4} - \frac{p_F}{4} + \frac{p_O}{4} \right) + (f - s_F) \left(\frac{l}{4} + \frac{p_F}{4} - \frac{p_O}{4} \right) + \lambda(p_F - p_O + l)$,

we get the boundary solution $p_F^* = \hat{p}_{F5}^C = p_O - l$ and $\pi_{L2FB}^* = \frac{p_O - l}{2}$;

- Case C: When $\hat{p}_{O3}^C < p_O \leq \hat{p}_{O2}^C$, we get $p_O + l \leq p_F < p_O + 1$, the total profit function is

$\pi_{FC} = p_F \left(\frac{1}{2} - \frac{p_F}{2} + \frac{p_O}{2} \right) + \frac{(f - s_F)l}{2}$. We derive negative second order derivative $\frac{d^2\pi_{FC}}{dp_F^2} = -1$,

so we get $p_F = \hat{p}_{F2}^C = (p_O + 1)/2$ such that $\frac{d\pi_{FC}}{dp_F} = 0$. The total profit in this case is

$\pi_{FC}^* = \frac{1}{8} + \frac{1}{4}p_O + \frac{1}{8}p_O^2 + \frac{1}{2}lf - \frac{1}{2}ls_F$. To reach this optimal price and profit, we need to have

$p_O + l \leq \hat{p}_{F2}^C < p_O + 1$. For the upper limit, $p_O + 1 - \hat{p}_{F2}^C = (p_O + 1)/2 > 0$ when $p_O > \hat{p}_{O11}^C = -1$.

For the lower limit $\hat{p}_{F2}^C - p_O - l = \frac{1}{2} - \frac{p_O}{2} - l > 0$ when $p_O < \hat{p}_{O12}^C = 1 - 2l$. Notice that

$\hat{p}_{O12}^C - \hat{p}_{O11}^C = 2(1 - l) > 0$, so we have $\hat{p}_{O11}^C < p_O < \hat{p}_{O12}^C$. Next, we derive the boundary solution

when $p_O < \hat{p}_{O11}^C$. We solve the Lagrangian

$\pi_{L1FC} = p_F \left(\frac{1}{2} - \frac{p_F}{2} + \frac{p_O}{2} \right) + \frac{(f - s_F)l}{2} + \lambda(1 + p_O - p_F)$, and get the boundary solution

$p_F^* = \hat{p}_{F1}^C = p_O + 1$ and $\pi_{L1FC}^* = \frac{(f - s_F)l}{2}$. Then when $p_O > \hat{p}_{O12}^C$, we solve the Lagrangian

$\pi_{L2FC} = p_F \left(\frac{1}{2} - \frac{p_F}{2} + \frac{p_O}{2} \right) + \frac{(f - s_F)l}{2} + \lambda(p_F - p_O - l)$, and get the boundary solution

$p_F^* = \hat{p}_{F3}^C = p_O + l$ and $\pi_{L2FC}^* = \frac{1}{2}l - \frac{1}{2}l^2 + \frac{1}{2}p_O - \frac{1}{2}p_Ol + \frac{1}{2}lf - \frac{1}{2}ls_F$;

- Case D: When $p_O \leq \hat{p}_{O3}^C$, we get $p_F > p_O + 1$, the total profit function is $\pi_{FD} = (p_F) \cdot a_{FD}^C = 0$.

Hence, we have no best response function for this case.

Next, we summarize the offline retailer's overall best response function by consolidating their best response from above.

- Case A: $p_F^* = \hat{p}_{F5}^C = p_O - l$ and the corresponding total profit is π_{FA}^* ;

- Case B: When $p_O < \hat{p}_{O13}^C$, the boundary solution is $p_F^* = \hat{p}_{F3}^C = p_O + l$ and the corresponding total profit is π_{L1FB}^* .

When $\hat{p}_{O13}^C < p_O < \hat{p}_{O14}^C$, the interior solution is $p_F^* = \hat{p}_{F4}^C = (p_O + f - s_F - l + 2)/2$ and the corresponding total profit is π_{FB}^* .

When $p_O > \hat{p}_{O14}^C$, the boundary solution is $p_F^* = \hat{p}_{F5}^C = p_O - l$ and the corresponding total profit is π_{L2FB}^* ;

- Case C: When $p_O < \hat{p}_{O11}^C$, the boundary solution is $p_F^* = \hat{p}_{F1}^C = p_O + 1$ and the corresponding total profit is π_{L1FC}^* .

When $\hat{p}_{O11}^C < p_O < \hat{p}_{O12}^C$, the interior solution is $p_F^* = \hat{p}_{F2}^C = (p_O + 1)/2$ and the corresponding total profit is π_{FC}^* .

When $p_O > \hat{p}_{O12}^C$, the boundary solution is $p_F^* = \hat{p}_{F3}^C = p_O + l$ and the corresponding total profit is π_{L2FC}^* .

From the summary, we find $\pi_{FA}^* = \pi_{L2FB}^*$, so π_A^* is dominated. We also notice that $\pi_{L1FB}^* = \pi_{L2FC}^*$.

Hence, we compare the two boundaries \hat{p}_{O13}^C and \hat{p}_{O12}^C , and we get $\hat{p}_{O13}^C - \hat{p}_{O12}^C = -l + 1 + f - s_F$. We derive $\hat{p}_{O13}^C > \hat{p}_{O12}^C$ when $f > s_F + l - 1$. Therefore, we have:

- Case F1: $f > \hat{f}_{F1} = s_F + l - 1$

When $p_O < \hat{p}_{O11}^C$, $p_F^* = \hat{p}_{F1}^C$ and the total profit is π_{L1FC}^* .

When $\hat{p}_{O11}^C < p_O < \hat{p}_{O12}^C$, $p_F^* = \hat{p}_{F2}^C$ and the total profit is π_{FC}^* .

When $\hat{p}_{O12}^C < p_O < \hat{p}_{O13}^C$, $p_F^* = \hat{p}_{F3}^C$ and the total profit is π_{L1FB}^* .

When $\hat{p}_{O13}^C < p_O < \hat{p}_{O14}^C$, $p_F^* = \hat{p}_{F4}^C$ and the total profit is π_{FB}^* .

When $p_O > \hat{p}_{O14}^C$, $p_F^* = \hat{p}_{F5}^C$ and the total profit is π_{L2FB}^* ;

When $f < s_F + l - 1$, i.e., $\hat{p}_{O13}^C < \hat{p}_{O12}^C$, we need to compare π_{FB}^* and π_{FC}^* . Hence, we get

$$\pi_{FC}^* - \pi_{FB}^* = -\frac{1}{8} + \frac{1}{16}p_O^2 + \frac{3}{8}lf - \frac{3}{8}ls_F + \frac{1}{4}l - \frac{1}{16}f^2 + \frac{1}{8}fs_F - \frac{1}{16}s_F^2 + \frac{1}{8}p_Ol - \frac{1}{16}l^2 - \frac{1}{4}f + \frac{1}{8}p_Of + \frac{1}{4}s_F - \frac{1}{8}p_Os_F.$$

We derive positive second order derivative $\frac{d^2(\pi_{FC}^* - \pi_{FB}^*)}{dp_O^2} = \frac{1}{8}$. Then we evaluate $\pi_{FC}^* - \pi_{FB}^*$ when $p_O = \hat{p}_{O13}^C$, and we get $\pi_{FC}^* - \pi_{FB}^* = -\frac{(-l+1+f-s_F)^2}{16} < 0$. We evaluate $\pi_{FC}^* - \pi_{FB}^*$ when $p_O = \hat{p}_{O12}^C$, and we get $\pi_{FC}^* - \pi_{FB}^* = -\frac{(-l+1+f-s_F)^2}{16} < 0$.

we get $\pi_{FC}^* - \pi_{FB}^* = \frac{(-l+1+f-s_F)^2}{8} > 0$. After solving $\pi_{FC}^* - \pi_{FB}^* = 0$, we get two roots

$p_{OA} = -\sqrt{2}f + \sqrt{2}l + \sqrt{2}s_F - \sqrt{2} - f - l + s_F$ and $p_{OB} = \sqrt{2}f - \sqrt{2}l - \sqrt{2}s_F + \sqrt{2} - f - l + s_F$. Then to compare p_{OA} and p_{OB} , we take the difference $p_{OA} - p_{OB} = -2\sqrt{2}(-l+1+f-s_F)$. When $f = s_F + l - 1$,

we have $p_{OA} - p_{OB} = 0$. Since $\frac{d(p_{OA} - p_{OB})}{df} = -2\sqrt{2} < 0$ and $f < s_F + l - 1$, we have $p_{OA} - p_{OB} > 0$.

Therefore, the smaller root p_{OB} is inside the range and we get $\hat{p}_{O22}^C = \sqrt{2}f - \sqrt{2}l - \sqrt{2}s_F + \sqrt{2} - f - l + s_F$.

Since $\frac{d\hat{p}_{O22}^C}{df} = \sqrt{2} - 1 > 0$, \hat{p}_{O22}^C decrease as f decreases. Next, we will compare \hat{p}_{O22}^C with \hat{p}_{O11}^C and \hat{p}_{O14}^C .

First, we get $\frac{d\hat{p}_{O11}^C}{df} = 0$ and $\frac{d\hat{p}_{O14}^C}{df} = 1$. Given $\frac{d\hat{p}_{O14}^C}{df} > \frac{d\hat{p}_{O22}^C}{df} > \frac{d\hat{p}_{O11}^C}{df}$, \hat{p}_{O22}^C have a chance to intersect with \hat{p}_{O11}^C and \hat{p}_{O14}^C .

Second, let $\hat{p}_{O22}^C = \hat{p}_{O11}^C$, so we have $f_{11} = 3l + s_F - 3 + 2\sqrt{2}l - 2\sqrt{2}$. Let $\hat{p}_{O22}^C = \hat{p}_{O14}^C$, so we have $f_{14} = \hat{f}_{F2} = s_F - (3 + 2\sqrt{2})l - 1$. Then, we compare f_{11} and f_{14} , we get $f_{14} - f_{11} = 2(3 + 2\sqrt{2})(-l - 1 + \sqrt{2})$. Note that $f_{14} - f_{11} > 0$ when $0 < l < \frac{1}{3}$. Hence, when f decreases,

\hat{p}_{O22}^C will reach $\hat{p}_{O23}^C = \hat{p}_{O14}^C$ first. Therefore, to summarize, we have:

- Case F2: $\hat{f}_{F2} < f < \hat{f}_{F1}$

When $p_O \leq \hat{p}_{O21}^C = \hat{p}_{O11}^C$, $p_F^* = \hat{p}_{F1}^C$ and the total profit is π_{L1FC}^* .

When $\hat{p}_{O21}^C < p_O \leq \hat{p}_{O22}^C$, $p_F^* = \hat{p}_{F2}^C$ and the total profit is π_{FC}^* .

When $\hat{p}_{O22}^C < p_O \leq \hat{p}_{O23}^C$, $p_F^* = \hat{p}_{F4}^C$ and the total profit is π_{FB}^* .

When $p_O > \hat{p}_{O23}^C$, $p_F^* = \hat{p}_{F5}^C$ and the total profit is π_{L2FB}^* ;

When $f < \hat{f}_{F2}$, we have $\hat{p}_{O22}^C > \hat{p}_{O23}^C$, so we need to compare π_{FC}^* and π_{L2FB}^* . We derive

$\pi_{FC}^* - \pi_{L2FB}^* = \frac{1}{8} - \frac{1}{4}p_O + \frac{1}{8}p_O^2 + \frac{1}{2}lf - \frac{1}{2}ls_F + \frac{1}{2}l$ and the second order derivative $\frac{d^2(\pi_{FC}^* - \pi_{L2FB}^*)}{dp_O^2} = \frac{1}{4}$ is

positive. We first evaluate $\pi_{FC}^* - \pi_{L2FB}^*$ when $p_O = \hat{p}_{O11}^C$, and get $\pi_{FC}^* - \pi_{L2FB}^* = \frac{1}{2} + \frac{1}{2}lf - \frac{1}{2}ls_F + \frac{1}{2}l$. Then

we get $\frac{d(\pi_{FC}^* - \pi_{L2FB}^*)}{df} = \frac{l}{2} > 0$. When $f = \hat{f}_{F2}$, we have

$\pi_{FC}^* - \pi_{L2FB}^* = \frac{(2\sqrt{2} + 3)(-l - 1 + \sqrt{2})(l - 1 + \sqrt{2})}{2} > 0$, assuming $0 < l < \frac{1}{3}$. Let $\pi_{FC}^* - \pi_{L2FB}^* = 0$, we have

$f = \hat{f}_{F3} = s_F - 1 - \frac{1}{l}$. Hence when $\hat{f}_{F3} < f < \hat{f}_{F2}$, we have $\frac{1}{2} + \frac{1}{2}lf - \frac{1}{2}ls_F + \frac{1}{2}l > 0$. Then we evaluate

$\frac{d(\pi_{FC}^* - \pi_{L2FB}^*)}{dp_O} = \frac{p_O}{4} - \frac{1}{4}$ when $p_O = \hat{p}_{O11}^C$, and get $\frac{d(\pi_{FC}^* - \pi_{L2FB}^*)}{dp_O} = -\frac{1}{2} < 0$. Next, we derive the upper

boundary of p_O by solving $\pi_{FC}^* - \pi_{L2FB}^* = 0$. We get two roots $p_{OA} = 1 + 2\sqrt{-l(f - s_F + 1)}$ and $p_{OB} = 1 - 2\sqrt{-l(f - s_F + 1)}$. Then we compare p_{OA} and p_{OB} , and get $p_{OA} - p_{OB} = 4\sqrt{-l(f - s_F + 1)} > 0$.

So we pick up the smaller root and have $\hat{p}_{O32}^C = p_{OB} = 1 - 2\sqrt{(-f + s_F - 1)l}$. To evaluate \hat{p}_{O32}^C , we first have

$\frac{d\hat{p}_{O32}^C}{df} = \frac{l}{\sqrt{-lf + ls_F - l}} > 0$ and $\frac{d\hat{p}_{O11}^C}{df} = 0$. Then we solve $\hat{p}_{O32}^C = \hat{p}_{O11}^C$ and get $f = \hat{f}_{F3} = s_F - 1 - \frac{1}{l}$. Hence,

we have $\hat{p}_{O11}^C < \hat{p}_{O32}^C$. To summarize the case, we have:

- Case F3: $\hat{f}_{F3} < f < \hat{f}_{F2}$

When $p_O \leq \hat{p}_{O31}^C = \hat{p}_{O11}^C$, $p_F^* = \hat{p}_{F1}^C$ and the total profit is π_{L1FC}^* .

When $\hat{p}_{O31}^C < p_O \leq \hat{p}_{O32}^C$, $p_F^* = \hat{p}_{F2}^C$ and the total profit is π_{FC}^* .

When $p_O > \hat{p}_{O32}^C$, $p_F^* = \hat{p}_{F5}^C$ and the total profit is π_{L2FB}^* ;

When $f < \hat{f}_{F3}$, we have $\hat{p}_{O11}^C > \hat{p}_{O32}^C$, so we need to compare π_{L1FC}^* and π_{L2FB}^* . We derive

$\pi_{L1FC}^* - \pi_{L2FB}^* = \frac{(f - s_F)l}{2} - \frac{p_O}{2} + \frac{l}{2}$ and after solving $\pi_{L1FC}^* - \pi_{L2FB}^* = 0$, we have $p_O = \hat{p}_{O41}^C = (f - s_F + 1)l$.

To summarize, we have:

- Case F4: $f \leq \hat{f}_{F3}$

When $p_O \leq \hat{p}_{O41}^C$, $p_F^* = \hat{p}_{F1}^C$ and the total profit is π_{L1FC}^* .

When $p_O > \hat{p}_{O41}^C$, $p_F^* = \hat{p}_{F5}^C$ and the total profit is π_{L2FB}^* .

Now let's derive e-retailer's best response functions p_O^* to the offline retailer's choice of offline price under each case.

- Case A: When $p_O > \hat{p}_{O1}^C$, we get $p_O > p_F + l$, the total profit function is $\pi_{OA} = p_O \cdot (a_{EA}^C + a_{SA}^C) - f \cdot a_{EA}^C = 0$. Hence, there is no best response function in this case.
- Case B: When $\hat{p}_{O2}^C < p_O \leq \hat{p}_{O1}^C$, we get $p_F - l < p_O \leq p_F + l$, the total profit function is $\pi_{OB} = p_O \cdot (a_{EB}^C + a_{SB}^C) - f \cdot a_{EB}^C = p_O \left(\frac{l}{4} + \frac{p_F}{4} - \frac{p_O}{4} \right) - f \left(\frac{l}{4} + \frac{p_F}{4} - \frac{p_O}{4} \right)$ and we derive the second

order derivative $\frac{d^2\pi_{OB}}{dp_O^2} = -\frac{1}{2} < 0$. Then we solve $\frac{d\pi_{OB}}{dp_O} = 0$ and get $p_O^* = \hat{p}_{O2}^C = (p_F + f + l)/2$

and $\pi_{OB}^* = \frac{(-l - p_F + f)^2}{16}$. Note that we have the condition $p_F - l < p_O \leq p_F + l$, so we first

evaluate the lower boundary $p_O - (p_F - l)$. When $p_O = (p_F + f + l)/2$, we get

$p_O - (p_F - l) = \frac{3l}{2} - \frac{p_F}{2} + \frac{f}{2}$. We derive negative derivative $\frac{d\left(\frac{3l}{2} - \frac{p_F}{2} + \frac{f}{2}\right)}{dp_F} = -\frac{1}{2}$ and get

$p_F = 3l + f$ when $\frac{3l}{2} - \frac{p_F}{2} + \frac{f}{2} = 0$. Hence, we need to have $p_F < 3l + f$. Then we evaluate the

upper boundary $p_F + l - p_O$. When $p_O = (p_F + f + l)/2$, we get $p_F + l - p_O = \frac{l}{2} + \frac{p_F}{2} - \frac{f}{2}$. We

derive positive derivative $\frac{d\left(\frac{l}{2} + \frac{p_F}{2} - \frac{f}{2}\right)}{dp_F} = \frac{1}{2}$ and get $p_F = \hat{p}_{F11} = f - l$ when $\frac{l}{2} + \frac{p_F}{2} - \frac{f}{2} = 0$.

Hence, we need to have $p_F > f - l$. Then, we check the compatibility and have $(3l + f) - (f - l) = 4l > 0$. So, we need to satisfy the condition $f - l < p_F < 3l + f$ in this case.

When $p_F < f - l$, solve the Lagrangian

$\pi_{L1OB} = p_O \left(\frac{l}{4} + \frac{p_F}{4} - \frac{p_O}{4} \right) - f \left(\frac{l}{4} + \frac{p_F}{4} - \frac{p_O}{4} \right) + \lambda(p_F - p_O + l)$, we get the boundary solution

$p_O^* = \hat{p}_{O1}^C = p_F + l$ and $\pi_{L1OB}^* = 0$. When $p_F > 3l + f$, we get the boundary solution $p_O^* = p_F - l$

and $\pi_{L2OB}^* = -\frac{l(l - p_F + f)}{2}$.

- Case C: When $\hat{p}_{O3}^C < p_O \leq \hat{p}_{O2}^C$, we get $p_F - 1 \leq p_O < p_F - l$, the total profit function is

$\pi_{OC} = p_O \cdot (a_{EC}^C + a_{SC}^C) - f \cdot a_{EC}^C = \frac{p_O(p_F - p_O)}{2} - \frac{lf}{2}$ and we derive the second order derivative

$\frac{d^2\pi_{OC}}{dp_O^2} = -1 < 0$. Then we solve $\frac{d\pi_{OC}}{dp_O} = 0$ and get $p_O^* = \hat{p}_{O3}^C = \frac{p_F}{2}$ and $\pi_{OC}^* = \frac{p_F^2}{8} - \frac{lf}{2}$. Note that

we have the condition $p_F - 1 \leq p_O < p_F - l$, so we first evaluate the lower boundary $p_O - (p_F - 1)$.

When $p_O = \frac{p_F}{2}$, we get $p_O - (p_F - 1) = 1 - \frac{p_F}{2}$. We derive negative derivative $\frac{d\left(1 - \frac{p_F}{2}\right)}{dp_F} = -\frac{1}{2}$

and get $p_F = \hat{p}_{F13} = 2$ when $1 - \frac{p_F}{2} = 0$. Hence, we need to have $p_F < 2$. Then we evaluate the

upper boundary $p_F - l - p_O$. When $p_O = \frac{p_F}{2}$, we get $p_F - l - p_O = \frac{p_F}{2} - l$. We derive positive

derivative $\frac{d\left(\frac{p_F}{2} - l\right)}{dp_F} = \frac{1}{2}$ and get $p_F = 2l$ when $\frac{p_F}{2} - l = 0$. Hence, we need to have $p_F > 2l$.

Then, we check the compatibility and have $2 - 2l > 0$ based on our assumption that $0 < l < \frac{1}{3}$. So,

we need to satisfy the condition $2l < p_F < 2$ in this case. When $p_F < 2l$, solve the Lagrangian

$$\pi_{L1OC} = \frac{p_O(p_F - p_O)}{2} - \frac{l f}{2} + \lambda(p_F - p_O - l), \text{ we get the boundary solution } p_O^* = p_F - l \text{ and}$$

$$\pi_{L1OC}^* = -\frac{l(l - p_F + f)}{2}. \quad \text{When } p_F > 2, \text{ solve the Lagrangian}$$

$$\pi_{L2OC} = \frac{p_O(p_F - p_O)}{2} - \frac{l f}{2} + \lambda(1 + p_O - p_F), \text{ we get the boundary solution } p_O^* = \hat{p}_{O4}^C = p_F - 1 \text{ and}$$

$$\pi_{L2OC}^* = -\frac{1}{2} + \frac{p_F}{2} - \frac{l f}{2}.$$

- Case D: When $p_O \leq \hat{p}_{O3}^C$, we get $p_O < p_F - 1$, the total profit function is $\pi_{FD} = p_O \cdot (a_{ED}^C + a_{SD}^C) - f \cdot a_{ED}^C = \frac{p_O}{2} - \frac{l f}{2}$. We derive positive derivative $\frac{d\pi_{FD}}{dp_O} = \frac{1}{2}$. Hence, we

get the boundary solution $p_O^* = p_F - 1$ and $\pi_{L1OD}^* = -\frac{1}{2} + \frac{p_F}{2} - \frac{l f}{2}$.

Next, we summarize the e-retailer's overall best response function by consolidating their best response from above. First, we notice that $\pi_{L2OC}^* = \pi_{L1OD}^*$, so case D is dominated. Therefore, we have the following:

- Case B: When $p_F < f - l$, the boundary solution is $p_O^* = \hat{p}_{O1}^C = p_F + l$ and the corresponding total profit is π_{L1OB}^* .

When $f - l < p_F < 3l + f$, the interior solution is $p_O^* = \hat{p}_{O2}^C = (p_F + f + l)/2$ and the corresponding total profit is π_{OB}^* .

When $p_F > 3l + f$, the boundary solution is $p_O^* = p_F - l$ and the corresponding total profit is π_{L2OB}^* ;

- Case C+D: When $p_F < 2l$, the boundary solution is $p_O^* = p_F - l$ and the corresponding total profit

is π_{L1OC}^* .

When $2l < p_F < 2$, the interior solution is $p_O^* = \hat{p}_{O3}^C = p_F / 2$ and the corresponding total profit is π_{OC}^* .

When $p_F > 2$, the boundary solution is $p_O^* = \hat{p}_{O4}^C = p_F - 1$ and the corresponding total profit is π_{L2OC}^* .

First, we notice that $\pi_{L2OB}^* = \pi_{L1OC}^*$. Then we compare the two boundaries $3l + f$ and $2l$, and we have $3l + f - 2l = l + f > 0$ given $f > 0$. So, we get $2l < 3l + f$. Then we need to discuss the position of the other two boundaries $f - l$ and 2 . Since $f - l < 3l + f$, there are two possible positions for $f - l$, i.e., $f - l < 2l < 3l + f$ and $2l < f - l < 3l + f$. Therefore, we look at the two cases separately.

1. Case 1: When $f - l < 2l$, i.e. $f < 3l$, we have $3l + f < 6l$. Since $0 < f < \frac{1}{3}$, we get $3l + f < 2$.

Then we compare π_{OB}^* with π_{OC}^* , and we get

$$\pi_{OB}^* - \pi_{OC}^* = \frac{1}{16}f^2 + \frac{3}{8}lf - \frac{1}{8}p_F f + \frac{1}{16}l^2 + \frac{1}{8}lp_F - \frac{1}{16}p_F^2. \text{ We derive the second order derivative}$$

$$\frac{d^2(\pi_{OB}^* - \pi_{OC}^*)}{dp_F^2} = -\frac{1}{8} < 0. \text{ Then when } p_F = 2l, \text{ we get } \pi_{OB}^* - \pi_{OC}^* = \frac{(l+f)^2}{16} > 0. \text{ When}$$

$$p_F = 3l + f, \text{ we get } \pi_{OB}^* - \pi_{OC}^* = -\frac{(l+f)^2}{8} < 0. \text{ Therefore, we derive two roots}$$

$p_{FA} = \sqrt{2}f + \sqrt{2}l - f + l$ and $p_{FB} = -\sqrt{2}f - \sqrt{2}l - f + l$ by solving $\pi_{OB}^* - \pi_{OC}^* = 0$ and we keep the larger root. We have $p_{FA} - p_{FB} = 2\sqrt{2}(l+f) > 0$, so we keep $\hat{p}_{F12} = p_{FA} = \sqrt{2}(f+l) - f + l$.

To sum up, we have:

- Case B+C+D: $0 < f < 3l$

When $p_F \leq f - l$, the boundary solution is $p_O^* = \hat{p}_{O1}^C = p_F + l$ and the corresponding total profit is π_{L1OB}^* .

When $f - l < p_F < \hat{p}_{F12}$, the interior solution is $p_O^* = \hat{p}_{O2}^C = (p_F + f + l) / 2$ and the corresponding total profit is π_{OB}^* .

When $\hat{p}_{F12} < p_F < 2$, the interior solution is $p_O^* = \hat{p}_{O3}^C = p_F / 2$ and the corresponding total profit is π_{OC}^* .

When $p_F > 2$, the boundary solution is $p_O^* = \hat{p}_{O4}^C = p_F - 1$ and the corresponding total profit is π_{L2OC}^* .

$$\pi_{L2OC}^*.$$

2. Case 2: When $f-l > 2l$ and $2 < f-l$, we have $f > 3l$ and $f > l+2$. Since $0 < f < \frac{1}{3}$, we get

$l+2 > 3l$. Hence, we only need to keep $f > l+2$. Then we compare π_{L1OB}^* with π_{L1OC}^* when

$p_F < 2l$, and we get $\pi_{L1OC}^* - \pi_{L1OB}^* = -\frac{l(l-p_F+f)}{2}$. We derive a positive first order derivative

$$\frac{d(\pi_{L1OC}^* - \pi_{L1OB}^*)}{dp_F} = \frac{l}{2} > 0 . \quad \text{When } p_F = 2l , \quad \text{we have } \pi_{L1OC}^* - \pi_{L1OB}^* = \frac{l(l-f)}{2} . \quad \text{Since}$$

$$\frac{d\left(\frac{l(l-f)}{2}\right)}{df} = -1 < 0 \quad \text{and } f > l+2 , \quad \text{we have } \frac{l(l-f)}{2} < 0 . \quad \text{Hence, we keep } \pi_{L1OB}^* \text{ when } p_F < 2l .$$

Then we need to compare π_{OC}^* with π_{L1OB}^* when $2l < p_F < 2$. So, we have $\pi_{OC}^* - \pi_{L1OB}^* = \frac{p_F^2}{8} - \frac{lF}{2}$

and get positive second order derivative $\frac{d^2(\pi_{OC}^* - \pi_{L1OB}^*)}{dp_F^2} = \frac{1}{4} > 0$. When $p_F = 2l$, we have

$$\pi_{OC}^* - \pi_{L1OB}^* = \frac{l(l-f)}{2} < 0 \quad \text{given } f > l+2 . \quad \text{When } p_F = 2 , \quad \text{we have } \pi_{OC}^* - \pi_{L1OB}^* = \frac{1-lf}{2} . \quad \text{Since}$$

$$\frac{d\left(\frac{1-lf}{2}\right)}{df} = -\frac{l}{2} < 0 \quad \text{and } f > l+2 , \quad \text{so we have } \frac{1-lf}{2} < \frac{1-l^2-2l}{2} . \quad \text{Recall that } 0 < l < \frac{1}{3} , \quad \text{so we}$$

have $\frac{1-l^2-2l}{2} > 0$. Hence, we have the boundary of f as $\hat{f}_{O2} = \frac{1}{l}$.

a. Consider $l+2 < f < \frac{1}{l}$, then we have $\frac{1-lf}{2} > 0$ and $\pi_{OC}^* > \pi_{L1OB}^*$ when $p_F = 2$. We have

$$\pi_{OC}^* - \pi_{L1OB}^* = \frac{p_F^2}{8} - \frac{lF}{2} = 0 \quad \text{when } p_F = \hat{p}_{F21} = 2\sqrt{lf} .$$

Then we compare π_{L2OC}^* with π_{L1OB}^* and have $\pi_{L2OC}^* - \pi_{L1OB}^* = \frac{-1+p_F-lf}{2}$. We take the

derivative and have $\frac{d\left(\frac{-1+p_F-lf}{2}\right)}{dp_F} = \frac{1}{2} > 0$. Then when $p_F = 2$, we have

$$\pi_{L2OC}^* - \pi_{L1OB}^* = \frac{1-lf}{2} > 0 . \quad \text{Hence, we get } \frac{-1+p_F-lf}{2} > 0 \quad \text{and thus } \pi_{L2OC}^* > \pi_{L1OB}^* .$$

We also need to compare π_{L2OC}^* with π_{OB}^* . So, we have

$\pi_{L2OC}^* - \pi_{OB}^* = -\frac{1}{2} + \frac{1}{2}p_F - \frac{3}{8}lf - \frac{1}{16}f^2 + \frac{1}{8}p_F f - \frac{1}{16}l^2 - \frac{1}{8}lp_F - \frac{1}{16}p_F^2$. We first derive the

second order derivative $\frac{d^2(\pi_{L2OC}^* - \pi_{OB}^*)}{dp_F^2} = -\frac{1}{8} < 0$. When $p_F = f - l$, we have

$\pi_{L2OC}^* - \pi_{OB}^* = -\frac{1}{2} - \frac{1}{2}l + \frac{1}{2}f - \frac{1}{2}lf$. We take the derivative and get

$\frac{d\left(-\frac{1}{2} - \frac{1}{2}l + \frac{1}{2}f - \frac{1}{2}lf\right)}{df} = \frac{1}{2} - \frac{l}{2} > 0$. When $f = l + 2$, we have

$-\frac{1}{2} - \frac{1}{2}l + \frac{1}{2}f - \frac{1}{2}lf = \frac{1}{2} - \frac{l^2}{2} - l > 0$ given $0 < l < \frac{1}{3}$. Hence, we get

$-\frac{1}{2} - \frac{1}{2}l + \frac{1}{2}f - \frac{1}{2}lf > 0$. When $p_F = 3l + f$, we have

$\pi_{L2OC}^* - \pi_{OB}^* = -\frac{(-1+l)(2l+f-1)}{2}$. We take the derivative and get

$\frac{d\left(-\frac{(-1+l)(2l+f-1)}{2}\right)}{df} = \frac{1}{2} - \frac{l}{2} > 0$. When $f = l + 2$, we have

$-\frac{(-1+l)(2l+f-1)}{2} = -\frac{(-1+l)(3l+1)}{2} > 0$. Hence, we have $-\frac{(-1+l)(2l+f-1)}{2} > 0$. In

summary, we have $\pi_{L2OC}^* - \pi_{OB}^* > 0$.

Then we compare π_{L2OC}^* with π_{L2OB}^* and have $\pi_{L2OC}^* - \pi_{L2OB}^* = \frac{(-1+l)(l-p_F+1)}{2}$. We

derive the derivative and get $\frac{d(\pi_{L2OC}^* - \pi_{L2OB}^*)}{dp_F} = \frac{1-l}{2} > 0$. When $p_F = 3l + f$, we have

$\pi_{L2OC}^* - \pi_{L2OB}^* = -\frac{(-1+l)(2l+f-1)}{2}$. Notice that we have proven

$-\frac{(-1+l)(2l+f-1)}{2} > 0$ from above. So, we get $\pi_{L2OC}^* - \pi_{L2OB}^* > 0$. To sum up, we have:

- Case B+C+D: $l + 2 < f < \frac{1}{l}$

When $p_F \leq \hat{p}_{F21}$, the boundary solution is $p_O^* = \hat{p}_{O1}^C = p_F + l$ and the corresponding total profit is π_{L1OB}^* .

When $\hat{p}_{F21} < p_F < 2$, the interior solution is $p_O^* = \hat{p}_{O3}^C = p_F / 2$ and the corresponding total

profit is π_{OC}^* .

When $p_F > 2$, the boundary solution is $p_O^* = \hat{p}_{O4}^C = p_F - 1$ and the corresponding total profit is π_{L2OC}^* .

- b. Consider $f > \frac{1}{l}$, we have $\pi_{L1OB}^* > \pi_{OC}^*$ when $2l < p_F < 2$. Then we compare π_{L1OB}^* with π_{L2OC}^* and have $\pi_{L1OB}^* - \pi_{L2OC}^* = \frac{1}{2} - \frac{p_F}{2} + \frac{l}{2}$. When $p_F = 2$, we have

$$\pi_{L1OB}^* - \pi_{L2OC}^* = -\frac{1}{2} + \frac{l}{2} > 0. \quad \text{When } p_F = f - l, \text{ we have}$$

$$\pi_{L1OB}^* - \pi_{L2OC}^* = \frac{1}{2} + \frac{1}{2}l - \frac{1}{2}f + \frac{1}{2}lf. \quad \text{We take the derivative and get}$$

$$\frac{d\left(\frac{1}{2} + \frac{1}{2}l - \frac{1}{2}f + \frac{1}{2}lf\right)}{df} = -\frac{1}{2} + \frac{l}{2} < 0. \quad \text{When } f = \frac{1}{l}, \text{ we have}$$

$$\frac{1}{2} + \frac{1}{2}l - \frac{1}{2}f + \frac{1}{2}lf = \frac{l^2 + 2l - 1}{2l} < 0 \quad \text{given } 0 < l < \frac{1}{3}. \quad \text{Hence, we have}$$

$$\frac{1}{2} + \frac{1}{2}l - \frac{1}{2}f + \frac{1}{2}lf < 0. \quad \text{Therefore, we need to find the cutoff by solving } \pi_{L1OB}^* - \pi_{L2OC}^* = 0$$

and we have $p_F = \hat{p}_{F31} = fl + 1$. To sum up, we have:

- Case B+C+D: $f > \frac{1}{l}$

When $p_F < \hat{p}_{F31}$, the boundary solution is $p_O^* = \hat{p}_{O1}^C = p_F + l$ and the corresponding total profit is π_{L1OB}^* .

When $p_F > \hat{p}_{F31}$, the boundary solution is $p_O^* = \hat{p}_{O4}^C = p_F - 1$ and the corresponding total profit is π_{L2OC}^* .

- 3. Case 3: When $f - l > 2l$ and $2 > f - l$, we have $3l < f < l + 2$. Then we compare π_{L1OB}^* with

$$\pi_{L1OC}^*, \text{ and we get } \pi_{L1OB}^* - \pi_{L1OC}^* = \frac{l(l - p_F + f)}{2}. \quad \text{We derive the derivative and have}$$

$$\frac{d(\pi_{L1OB}^* - \pi_{L1OC}^*)}{dp_F} = -\frac{l}{2} < 0. \quad \text{When } p_F = 2l, \text{ we get } \pi_{L1OB}^* - \pi_{L1OC}^* = \frac{l(f - l)}{2}. \quad \text{When } f = 3l, \text{ we}$$

further have $\frac{l(f - l)}{2} = l^2 > 0$. Hence, we have $\pi_{L1OB}^* - \pi_{L1OC}^* > 0$. We also need to compare π_{L1OB}^*

with π_{OC}^* , so we have $\pi_{LOB}^* - \pi_{OC}^* = -\frac{p_F^2}{8} + \frac{lf}{2}$. We derive the second order derivative

$$\frac{d^2(\pi_{LOB}^* - \pi_{OC}^*)}{dp_F^2} = -\frac{1}{4} < 0. \text{ When } p_F = 2l, \text{ we get } \pi_{LOB}^* - \pi_{OC}^* = \frac{l(f-l)}{2}. \text{ We know from above}$$

that $\frac{l(f-l)}{2} > 0$. When $p_F = f-l$, we get $\pi_{LOB}^* - \pi_{OC}^* = -\frac{1}{8}f^2 + \frac{3}{4}lf - \frac{1}{8}l^2$. We get negative

second order derivative $\frac{d^2\left(-\frac{1}{8}f^2 + \frac{3}{4}lf - \frac{1}{8}l^2\right)}{df^2} = -\frac{1}{4} < 0$. When $f = 3l$, we get

$$-\frac{1}{8}f^2 + \frac{3}{4}lf - \frac{1}{8}l^2 = l^2 > 0 \text{ and when } f = l+2, \text{ we get } -\frac{1}{8}f^2 + \frac{3}{4}lf - \frac{1}{8}l^2 = l + \frac{1}{2}l^2 - \frac{1}{2} < 0$$

given $0 < l < \frac{1}{3}$. Therefore, we need to find the cutoff by solving $\pi_{LOB}^* - \pi_{OC}^* = 0$ and we have

$f_A = (3 + 2\sqrt{2})l$ and $f_B = (3 - 2\sqrt{2})l$. We keep the larger root and we have the boundary of f as
 $\hat{f}_{01} = (3 + 2\sqrt{2})l$.

a. Consider $3l < f < (3 + 2\sqrt{2})l$, then we have $-\frac{1}{8}f^2 + \frac{3}{4}lf - \frac{1}{8}l^2 > 0$ and $\pi_{LOB}^* > \pi_{OC}^*$.

Then we compare π_{OB}^* with π_{OC}^* and have

$$\pi_{OB}^* - \pi_{OC}^* = \frac{1}{16}f^2 + \frac{3}{8}lf - \frac{1}{8}p_Ff + \frac{1}{16}l^2 + \frac{1}{8}lp_F - \frac{1}{16}p_F^2. \text{ We derive the second order}$$

derivative $\frac{d^2(\pi_{OB}^* - \pi_{OC}^*)}{dp_F^2} = -\frac{1}{8} < 0$. When $p_F = f-l$, we get

$$\pi_{OB}^* - \pi_{OC}^* = -\frac{1}{8}f^2 + \frac{3}{4}lf - \frac{1}{8}l^2. \text{ Notice that we have proven } -\frac{1}{8}f^2 + \frac{3}{4}lf - \frac{1}{8}l^2 > 0 \text{ from}$$

above. Hence, we have $\pi_{OB}^* - \pi_{OC}^* > 0$ when $p_F = f-l$. When $p_F = 2$, we get

$$\pi_{OB}^* - \pi_{OC}^* = \frac{1}{16}f^2 + \frac{3}{8}lf - \frac{1}{4}f + \frac{1}{16}l^2 + \frac{1}{4}l - \frac{1}{4}. \text{ We derive the positive second order}$$

derivative $\frac{d^2\left(\frac{1}{16}f^2 + \frac{3}{8}lf - \frac{1}{4}f + \frac{1}{16}l^2 + \frac{1}{4}l - \frac{1}{4}\right)}{df^2} = \frac{1}{8} > 0$. When $f = 3l$, we further get

$$\frac{1}{16}f^2 + \frac{3}{8}lf - \frac{1}{4}f + \frac{1}{16}l^2 + \frac{1}{4}l - \frac{1}{4} = \frac{7}{4}l^2 - \frac{1}{2}l - \frac{1}{4} < 0 \text{ given } 0 < l < \frac{1}{3}. \text{ Similarly, when}$$

$$f = (3 + 2\sqrt{2})l, \text{ it can be simplified as } -\frac{(2\sqrt{2} + 3)(-l - 1 + \sqrt{2})(3l - 1 + \sqrt{2})}{4} < 0. \text{ Hence,}$$

we have $\pi_{OB}^* - \pi_{OC}^* < 0$ when $p_F = 2$. We need to find the cutoff by solving $\pi_{OB}^* - \pi_{OC}^* = 0$ and we have $p_{FA} = \sqrt{2}f + \sqrt{2}l - f + l$ and $p_{FB} = -\sqrt{2}f - \sqrt{2}l - f + l$. We keep the larger root and we have the boundary of p_F as $\hat{p}_{F12} = \sqrt{2}(f + l) - f + l$.

- Case B+C+D: $3l < f < (3 + 2\sqrt{2})l$

When $p_F \leq \hat{p}_{F11}$, the boundary solution is $p_O^* = \hat{p}_{O1}^C = p_F + l$ and the corresponding total profit is π_{L1OB}^* .

When $\hat{p}_{F11} < p_F < \hat{p}_{F12}$, the interior solution is $p_O^* = \hat{p}_{O2}^C = (p_F + f + l)/2$ and the corresponding total profit is π_{OB}^* .

When $\hat{p}_{F12} < p_F < \hat{p}_{F13}$, the interior solution is $p_O^* = \hat{p}_{O3}^C = p_F / 2$ and the corresponding total profit is π_{OC}^* .

When $p_F > \hat{p}_{F13}$, the boundary solution is $p_O^* = \hat{p}_{O4}^C = p_F - 1$ and the corresponding total profit is π_{L2OC}^* .

- b. Consider $(3 + 2\sqrt{2})l < f < l + 2$, we know that $\pi_{L1OB}^* - \pi_{OC}^* < 0$ when $p_F = f - l$. Solving $\pi_{L1OB}^* - \pi_{OC}^* = 0$ and we pick the larger root we get the cutoff of p_{FA} as $\hat{p}_{F21} = 2\sqrt{lf}$. We have calculated a similar case in case 2. So, we can get the following:

- Case B+C+D: $(3 + 2\sqrt{2})l < f < l + 2$

When $p_F \leq \hat{p}_{F21}$, the boundary solution is $p_O^* = \hat{p}_{O1}^C = p_F + l$ and the corresponding total profit is π_{L1OB}^* .

When $\hat{p}_{F21} < p_F < 2$, the interior solution is $p_O^* = \hat{p}_{O3}^C = p_F / 2$ and the corresponding total profit is π_{OC}^* .

When $p_F > 2$, the boundary solution is $p_O^* = \hat{p}_{O4}^C = p_F - 1$ and the corresponding total profit is π_{L2OC}^* .

Based on all 3 cases, we summarize the results as shown in main paper.

C. Equilibriums

Based on the results of Lemma 2, we reorganize the best response function of offline retailer and get the following:

- Case F1 (E-S): The boundary solution is $p_F^* = \hat{p}_{F1}^C = p_O + 1$ and the total profit is π_{L1FC}^*
 1. When $f \leq \hat{f}_{F3}$ and $p_O \leq \hat{p}_{O41}^C$;
 2. When $f > \hat{f}_{F3}$ and $p_O \leq \hat{p}_{O31}^C$.
- Case F2 (E-S-F): The interior solution is $p_F^* = \hat{p}_{F2}^C = (p_O + 1)/2$ and the total profit is π_{FC}^*
 1. When $\hat{f}_{F3} < f \leq \hat{f}_{F2}$ and $\hat{p}_{O31}^C < p_O \leq \hat{p}_{O32}^C$;
 2. When $\hat{f}_{F2} < f \leq \hat{f}_{F1}$ and $\hat{p}_{O21}^C < p_O \leq \hat{p}_{O22}^C$;
 3. When $f > \hat{f}_{F1}$ and $\hat{p}_{O11}^C < p_O \leq \hat{p}_{O12}^C$.
- Case F3 (E-F: Deter): The boundary solution is $p_F^* = \hat{p}_{F3}^C = p_O + l$ and the total profit is π_{L1FB}^*
 1. When $f > \hat{f}_{F1}$ and $\hat{p}_{O12}^C < p_O \leq \hat{p}_{O13}^C$.
- Case F4 (E-F): The interior solution is $p_F^* = \hat{p}_{F4}^C = (p_O + f - s_F - l + 2)/2$ and the total profit is π_{FB}^*
 1. When $\hat{f}_{F2} < f \leq \hat{f}_{F1}$ and $\hat{p}_{O22}^C < p_O \leq \hat{p}_{O23}^C$;
 2. When $f > \hat{f}_{F1}$ and $\hat{p}_{O13}^C < p_O \leq \hat{p}_{O14}^C$.
- Case F5 (F): The boundary solution is $p_F^* = \hat{p}_{F5}^C = p_O - l$ and the total profit is π_{L2FB}^*
 1. When $f \leq \hat{f}_{F3}$ and $p_O > \hat{p}_{O41}^C$;
 2. When $\hat{f}_{F3} < f \leq \hat{f}_{F2}$ and $p_O > \hat{p}_{O32}^C$;
 3. When $f > \hat{f}_{F2}$ and $p_O > \hat{p}_{O23}^C$.

Similarly, we reorganize the best response function of e-retailer and get the following:

- Case O1 (F): The boundary solution is $p_O^* = \hat{p}_{O1}^C = p_F + l$ and the total profit is π_{L1OB}^*
 1. When $f < \hat{f}_{O1}$ and $p_F < \hat{p}_{F11}$;
 2. When $\hat{f}_{O1} \leq f < \hat{f}_{O2}$ and $p_F < \hat{p}_{F21}$;
 3. When $f \geq \hat{f}_{O2}$ and $p_F < \hat{p}_{F31}$.
- Case O2 (E-F): The interior solution is $p_O^* = \hat{p}_{O2}^C = (p_F + f + l)/2$ and the total profit is π_{OB}^*
 1. When $f < \hat{f}_{O1}$ and $\hat{p}_{F11} \leq p_F < \hat{p}_{F12}$.

- Case O3 (E-S-F): The interior solution is $p_O^* = \hat{p}_{O3}^C = p_F / 2$ and the total profit is π_{OC}^*
 1. When $f < \hat{f}_{O1}$ and $\hat{p}_{F12} \leq p_F < \hat{p}_{F13}$;
 2. When $\hat{f}_{O1} \leq f < \hat{f}_{O2}$ and $\hat{p}_{F21} \leq p_F < \hat{p}_{F22}$.
- Case O4 (E-S): The boundary solution is $p_O^* = \hat{p}_{O4}^C = p_F - 1$ and the total profit is π_{L2OC}^*
 1. When $f < \hat{f}_{O2}$ and $p_F \geq \hat{p}_{F22}$;
 2. When $f \geq \hat{f}_{O2}$ and $p_F \geq \hat{p}_{F31}$.

Then we derive the possible equilibriums:

- **Case F1 (E-S) + O1 (F):**

There is no feasible for $p_F = p_O + 1$ and $p_O = p_F + l$. Hence, no equilibrium under this case.

- **Case F1 (E-S) + O2 (E-F):**

Solve $p_F = p_O + 1$ and $p_O = (p_F + f + l) / 2$, which gives $\tilde{p}_F^C = 2 + l + f$ and $\tilde{p}_O^C = 1 + l + f$.

Case F1-1: $f \leq \hat{f}_{F3}$ and $p_O \leq \hat{p}_{O41}^C$.

Compare \tilde{p}_O^C and \hat{p}_{O41}^C ,

$$\hat{p}_{O41}^C - \tilde{p}_O^C = fl - ls_F - f - 1.$$

Take the derivative we have,

$$\frac{d(\hat{p}_{O41}^C - \tilde{p}_O^C)}{df} = l - 1 < 0.$$

When $f = 0$,

$$\hat{p}_{O41}^C - \tilde{p}_O^C = -ls_F - 1 < 0.$$

Hence F1-1 is not feasible.

Case F1-2: $f > \hat{f}_{F3}$ and $p_O \leq \hat{p}_{O31}^C$.

Compare \tilde{p}_O^C and \hat{p}_{O31}^C ,

$$\hat{p}_{O31}^C - \tilde{p}_O^C = -2 - l - f < 0.$$

Hence F1-2 is not feasible.

There is no equilibrium for this case.

- **Case F1 (E-S) + O3 (E-S-F):**

Solve $p_F = p_O + 1$ and $p_O = p_F / 2$, which gives $\tilde{p}_F^C = 2$ and $\tilde{p}_O^C = 1$.

Case F1-1: $f \leq \hat{f}_{F3}$ and $p_O \leq \hat{p}_{O41}^C$.

Compare \tilde{p}_O^C and \hat{p}_{O41}^C ,

$$\hat{p}_{O41}^C - \tilde{p}_O^C = fl - ls_F + l - 1.$$

Take the derivative,

$$\frac{d(\hat{p}_{O41}^C - \tilde{p}_O^C)}{df} = l > 0.$$

When $f = \hat{f}_{F3}$, $\hat{p}_{O41}^C - \tilde{p}_O^C = -2 < 0$. Hence F1-1 is not feasible.

Case F1-2: $f > \hat{f}_{F3}$ and $p_O \leq \hat{p}_{O31}^C$.

Compare \tilde{p}_O^C and \hat{p}_{O31}^C ,

$$\hat{p}_{O31}^C - \tilde{p}_O^C = -2 < 0.$$

Hence F1-2 is not feasible.

There is no equilibrium for this case.

- **Case F1 (E-S) + O4 (E-S):**

Solve $p_F = p_O + 1$ and $p_O = p_F - 1$, which gives $\tilde{p}_F^C = \tilde{p}_O^C + 1$ and $\tilde{p}_O^C = p_O$.

Case F1-1: $f \leq \hat{f}_{F3}$ and $p_O \leq \hat{p}_{O41}^C$.

Compare \tilde{p}_O^C and \hat{p}_{O41}^C ,

$$\hat{p}_{O41}^C - \tilde{p}_O^C = fl - ls_F + l - p_O.$$

Take the derivative,

$$\frac{d(\hat{p}_{O41}^C - \tilde{p}_O^C)}{df} = l > 0.$$

When $f = \hat{f}_{F3}$, we get $\hat{p}_{O41}^C - \tilde{p}_O^C = -1 - p_O < 0$. Hence F1-1 is not feasible.

Case F1-2: $f > \hat{f}_{F3}$ and $p_O \leq \hat{p}_{O31}^C$.

Compare \tilde{p}_O^C and \hat{p}_{O31}^C ,

$$\hat{p}_{O31}^C - \tilde{p}_O^C = -1 - p_O < 0.$$

Hence F1-2 is not feasible.

There is no equilibrium for this case.

- **Case F2 (E-S-F) + O1 (F):**

Solve $p_F = (p_O + 1)/2$ and $p_O = p_F + l$, then we get $\tilde{p}_F^C = l + 1$ and $\tilde{p}_O^C = 2l + 1$.

Case F2-1: $\hat{f}_{F3} < f \leq \hat{f}_{F2}$ and $\hat{p}_{O31}^C < p_O \leq \hat{p}_{O32}^C$.

Compare \tilde{p}_O^C and \hat{p}_{O32}^C ,

$$\hat{p}_{O32}^C - \tilde{p}_O^C = -2\sqrt{-fl + ls_F - l} - 2l.$$

Take the derivative,

$$\frac{d(\hat{p}_{O32}^C - \tilde{p}_o^C)}{df} = \frac{l}{\sqrt{-fl + ls_F - l}} > 0.$$

When $f = \hat{f}_{F2}$, we have

$$\hat{p}_{O32}^C - \tilde{p}_o^C = -2\sqrt{l^2(2\sqrt{2} + 3)} - 2 < 0.$$

Hence F2-1 is not feasible.

Case F2-2: $\hat{f}_{F2} < f \leq \hat{f}_{F1}$ and $\hat{p}_{O21}^C < p_o \leq \hat{p}_{O22}^C$.

Compare \tilde{p}_o^C and \hat{p}_{O22}^C ,

$$\hat{p}_{O22}^C - \tilde{p}_o^C = \sqrt{2}(f - s_F - l + 1) - f - 3l + s_F - 1.$$

Take the derivative,

$$\frac{d(\hat{p}_{O22}^C - \tilde{p}_o^C)}{df} = \sqrt{2} - 1 > 0.$$

When $f = \hat{f}_{F1}$, we have

$$\hat{p}_{O22}^C - \tilde{p}_o^C = -4l < 0.$$

Hence F2-2 is not feasible.

Case F2-3: $f > \hat{f}_{F1}$ and $\hat{p}_{O11}^C < p_o \leq \hat{p}_{O12}^C$.

Compare \tilde{p}_o^C and \hat{p}_{O12}^C ,

$$\hat{p}_{O12}^C - \tilde{p}_o^C = -4l < 0.$$

Hence F2-3 is not feasible.

There is no equilibrium for this case.

- **Case F2 (E-S-F) + O2 (E-F):**

Solve $p_F = (p_o + 1)/2$ and $p_o = (p_F + f + l)/2$, which gives $\tilde{p}_F^C = (2 + l + f)/3$ and

$$\tilde{p}_o^C = (1 + 2l + 2f)/3.$$

Case O2-1: $f < \hat{f}_{O1}$ and $\hat{p}_{F11} \leq p_F < \hat{p}_{F12}$.

Compare \tilde{p}_F^C and \hat{p}_{F12}^C ,

$$\hat{p}_{F12}^C - \tilde{p}_F^C = \sqrt{2}f + \sqrt{2}l - \frac{4f}{3} + \frac{2l}{3} - \frac{2}{3}.$$

Take the derivative,

$$\frac{d(\hat{p}_{F12}^C - \tilde{p}_F^C)}{df} = \sqrt{2} - \frac{4}{3} > 0.$$

To have $\hat{p}_{F12}^C - \tilde{p}_F^C > 0$, we have $f > -9\sqrt{2}l + 4 + 3\sqrt{2} - 13l$.

Compare \tilde{p}_F^C and \hat{p}_{F11}^C ,

$$\tilde{p}_F^C - \hat{p}_{F11}^C = \frac{2}{3} + \frac{4l}{3} - \frac{2f}{3}.$$

Take the derivative,

$$\frac{d(\tilde{p}_F^C - \hat{p}_{F11}^C)}{df} = -\frac{2}{3} < 0.$$

Then we need $f < 2l + 1$. Note that $f < \hat{f}_{O1}$, so we compare \hat{f}_{O1} with $2l + 1$,

$$\hat{f}_{O1} - (2l + 1) = (2\sqrt{2} + 1)l - 1.$$

Take the derivative,

$$\frac{d((2\sqrt{2} + 1)l - 1)}{dl} = 2\sqrt{2} + 1 > 0.$$

When $\hat{f}_{O1} - (2l + 1) = 0$,

$$l = -\frac{1}{7} + \frac{2\sqrt{2}}{7} \approx 0.26.$$

Hence when $-\frac{1}{7} + \frac{2\sqrt{2}}{7} < l < \frac{1}{3}$, we have $\hat{f}_{O1} - (2l + 1) > 0$ and $f < 2l + 1$.

Next, we check the compatibility with $f > -9\sqrt{2}l + 4 + 3\sqrt{2} - 13l$.

When $-\frac{1}{7} + \frac{2\sqrt{2}}{7} < l < \frac{1}{3}$, we have

$$(2l + 1) - (-9\sqrt{2}l + 4 + 3\sqrt{2} - 13l) = -3 + 15l + 9\sqrt{2}l - 3\sqrt{2} > 0.$$

Hence, case O2-1 is feasible.

When $0 < l < -\frac{1}{7} + \frac{2\sqrt{2}}{7}$, we have

$$\hat{f}_{O1} - (2l + 1) < 0 \text{ and we keep } f < \hat{f}_{O1}.$$

We check the compatibility and have

$$\hat{f}_{O1} - (-9\sqrt{2}l + 4 + 3\sqrt{2} - 13l) = (2\sqrt{2} + 3)l + 9\sqrt{2}l - 4 - 3\sqrt{2} + 13l < 0.$$

Hence $0 < l < -\frac{1}{7} + \frac{2\sqrt{2}}{7}$ is not compatible.

To summarize, case O2-1 is feasible when

$$\max(0, -9\sqrt{2}l + 4 + 3\sqrt{2} - 13l) < f < 2l + 1 \text{ and } -\frac{1}{7} + \frac{2\sqrt{2}}{7} < l < \frac{1}{3}.$$

Case F2-3: $f > \hat{f}_{F_1}$ and $\hat{p}_{O11}^C < p_O \leq \hat{p}_{O12}^C$.

Compare \tilde{p}_O^C with the boundary, we have

$$\tilde{p}_O^C - \hat{p}_{O11}^C = \frac{4}{3} + \frac{2l}{3} + \frac{2f}{3} > 0 \text{ and } \hat{p}_{O12}^C - \tilde{p}_O^C = \frac{2}{3} - \frac{8l}{3} - \frac{2f}{3}.$$

Take the derivative,

$$\frac{d(\hat{p}_{O12}^C - \tilde{p}_O^C)}{df} = -\frac{2}{3} < 0.$$

So we need $f < 1 - 4l$. Note that we also have $\max(0, -9\sqrt{2}l + 4 + 3\sqrt{2} - 13l) < f < 2l + 1$ and

$f > \hat{f}_{F_1}$. Therefore we need $\hat{f}_{F_1} < 1 - 4l$ and $\max(0, -9\sqrt{2}l + 4 + 3\sqrt{2} - 13l) < 1 - 4l$.

Since $-\frac{1}{7} + \frac{2\sqrt{2}}{7} < l < \frac{1}{3}$.

$$\max(0, -9\sqrt{2}l + 4 + 3\sqrt{2} - 13l) > 1 - 4l.$$

Hence F2-3 is not feasible.

Case F2-2: $\hat{f}_{F_2} < f \leq \hat{f}_{F_1}$ and $\hat{p}_{O21}^C < p_O \leq \hat{p}_{O22}^C$.

Note Case O2-1 is feasible when $\max(0, -9\sqrt{2}l + 4 + 3\sqrt{2} - 13l) < f < 2l + 1$ and

$-\frac{1}{7} + \frac{2\sqrt{2}}{7} < l < \frac{1}{3}$. Compare \tilde{p}_O^C with \hat{p}_{O21}^C ,

$$\tilde{p}_O^C - \hat{p}_{O21}^C = \frac{4}{3} + \frac{2l}{3} + \frac{2f}{3} > 0.$$

Then we evaluate \tilde{p}_O^C with \hat{p}_{O22}^C ,

$$\hat{p}_{O22}^C - \tilde{p}_O^C = \sqrt{2}f - \sqrt{2}l - \sqrt{2}s_F + \sqrt{2} - \frac{5f}{3} - \frac{5l}{3} + s_F - \frac{1}{3}.$$

Take the derivative,

$$\frac{d(\hat{p}_{O22}^C - \tilde{p}_O^C)}{df} = \sqrt{2} - \frac{5}{3} < 0.$$

So we need $f < \hat{f} = -\frac{30\sqrt{2}l}{7} - \frac{6\sqrt{2}s_F}{7} + \frac{12\sqrt{2}}{7} - \frac{3s_F}{7} + \frac{13}{7} - \frac{43l}{7}$. Considering the criteria of f in this case, we need to have $\hat{f} > \hat{f}_{F2}$, $\hat{f} > \max(0, -9\sqrt{2}l + 4 + 3\sqrt{2} - 13l)$, $\hat{f}_{F1} > \max(0, -9\sqrt{2}l + 4 + 3\sqrt{2} - 13l)$ and $2l + 1 > \hat{f}_{F2}$ at the same time.

Compare \hat{f} with \hat{f}_{F2} ,

$$\hat{f} - \hat{f}_{F2} = -\frac{16\sqrt{2}l}{7} - \frac{6\sqrt{2}s_F}{7} + \frac{12\sqrt{2}}{7} - \frac{10s_F}{7} + \frac{20}{7} - \frac{22l}{7}.$$

Take the derivative,

$$\frac{d(\hat{f} - \hat{f}_{F2})}{ds_F} = -\frac{6\sqrt{2}}{7} - \frac{10}{7} < 0.$$

To have $\hat{f} - \hat{f}_{F2} > 0$, we need $s_F < \hat{s}_{F1} = -l - \sqrt{2}l + 2$. Then we check the condition $\hat{f} - \max(0, -9\sqrt{2}l + 4 + 3\sqrt{2} - 13l) > 0$,

$$\frac{d(\hat{f} - \max(0, -9\sqrt{2}l + 4 + 3\sqrt{2} - 13l))}{ds_F} = -\frac{6\sqrt{2}}{7} - \frac{3}{7} < 0.$$

For this condition to be valid, we need

$$s_F < \hat{s}_{F2} = -\frac{8\sqrt{2}l}{3} - \frac{11l}{3} + \frac{2\sqrt{2}}{3} + \frac{5}{3} + \frac{\max(0, -9\sqrt{2}l + 4 + 3\sqrt{2} - 13l)}{3} - \frac{2\max(0, -9\sqrt{2}l + 4 + 3\sqrt{2} - 13l)\sqrt{2}}{3}.$$

Then, we get

$$\hat{s}_{F2} - \hat{s}_{F1} = -\frac{(-1+2\sqrt{2})\left(3\sqrt{2}l + \max\left(0, \frac{(9\sqrt{2}+13)(-7l+3\sqrt{2}-2)}{7}\right) + 4l - 1\right)}{3} < 0,$$

with $-\frac{1}{7} + \frac{2\sqrt{2}}{7} < l < \frac{1}{3}$.

Therefore, we keep $s_F < \hat{s}_{F2}$.

Next, we assume $s_F > \hat{s}_{F2}$,

$$\hat{f}_{F1} - \max(0, -9\sqrt{2}l + 4 + 3\sqrt{2} - 13l) = l - 1 + s_F - \max\left(0, \frac{(9\sqrt{2}+13)(-7l+3\sqrt{2}-2)}{7}\right).$$

Take the derivative,

$$\frac{d(\hat{f}_{F1} - \max(0, -9\sqrt{2}l + 4 + 3\sqrt{2} - 13l))}{ds_F} = 1 > 0.$$

To have $\hat{f}_{F_1} - \max(0, -9\sqrt{2}l + 4 + 3\sqrt{2} - 13l) > 0$, we need

$$s_F > \hat{s}_{F_3} = -l + 1 + \max\left(0, \frac{(9\sqrt{2} + 13)(-7l + 3\sqrt{2} - 2)}{7}\right).$$

Recall we also have $s_F < \hat{s}_{F_2}$, we check

$$\hat{s}_{F_2} - \hat{s}_{F_3} = -\frac{2(1 + \sqrt{2})\left(\max\left(0, \frac{(9\sqrt{2} + 13)(-7l + 3\sqrt{2} - 2)}{7}\right) + 4l - 1\right)}{3} < 0 \text{ with } -\frac{1}{7} + \frac{2\sqrt{2}}{7} < l < \frac{1}{3}.$$

Hence, the conditions cannot be met simultaneously, and F2-2 is not feasible.

Case F2-1: $\hat{f}_{F_3} < f \leq \hat{f}_{F_2}$ and $\hat{p}_{O31}^C < p_O \leq \hat{p}_{O32}^C$.

Recall case O2-1 is feasible when $\max(0, -9\sqrt{2}l + 4 + 3\sqrt{2} - 13l) < f < 2l + 1$ and

$-\frac{1}{7} + \frac{2\sqrt{2}}{7} < l < \frac{1}{3}$. Here we make a mild assumption on the upper bound of s_F to make case F2-1

not feasible.

Consider

$$\max(0, -9\sqrt{2}l + 4 + 3\sqrt{2} - 13l) - \hat{f}_{F_2} = \max(0, -9\sqrt{2}l + 4 + 3\sqrt{2} - 13l) - s_F + 1 + 2\sqrt{2}l + 3l > 0.$$

Take the derivative,

$$\frac{d\left(\max(0, -9\sqrt{2}l + 4 + 3\sqrt{2} - 13l) - \hat{f}_{F_2}\right)}{ds_F} = -1 < 0.$$

Then we need

$$s_F < \hat{s}_F = 2\sqrt{2}l + \max(0, -9\sqrt{2}l + 4 + 3\sqrt{2} - 13l) + 3l + 1$$

Recall $\frac{3\sqrt{2}}{7} - \frac{2}{7} < l < \frac{1}{3}$, we can simply the above as,

$$\hat{s}_{F_2} = 2\sqrt{2}l + 1 + 3l.$$

Now we solve two sets of piecewise funtions:

$$lb_{Al} := \begin{cases} 3\sqrt{2}l - \sqrt{2} + 4l - 1 & -\frac{1}{7} + \frac{2\sqrt{2}}{7} < l < \frac{3\sqrt{2}}{7} - \frac{2}{7} \\ -\frac{8\sqrt{2}l}{3} - \frac{11l}{3} + \frac{5}{3} + \frac{2\sqrt{2}}{3} & \frac{3\sqrt{2}}{7} - \frac{2}{7} < l < \frac{1}{3} \end{cases}$$

$$ub_{Al} := \begin{cases} -7\sqrt{2}l + 3\sqrt{2} - 10l + 5 & -\frac{1}{7} + \frac{2\sqrt{2}}{7} < l < \frac{3\sqrt{2}}{7} - \frac{2}{7} \\ 2\sqrt{2}l + 1 + 3l & \frac{3\sqrt{2}}{7} - \frac{2}{7} < l < \frac{1}{3} \end{cases}$$

And,

$$lb_{Al} := \begin{cases} 3\sqrt{2}l - \sqrt{2} + 4l - 1 & -\frac{1}{7} + \frac{2\sqrt{2}}{7} < l < \frac{3\sqrt{2}}{7} - \frac{2}{7} \\ -\frac{8\sqrt{2}l}{3} - \frac{11l}{3} + \frac{5}{3} + \frac{2\sqrt{2}}{3} & \frac{3\sqrt{2}}{7} - \frac{2}{7} < l < \frac{1}{3} \end{cases}$$

$$ub_{Al} := \begin{cases} -7\sqrt{2}l + 3\sqrt{2} - 10l + 5 & -\frac{1}{7} + \frac{2\sqrt{2}}{7} < l < \frac{3\sqrt{2}}{7} - \frac{2}{7} \\ 2\sqrt{2}l + 1 + 3l & \frac{3\sqrt{2}}{7} - \frac{2}{7} < l < \frac{1}{3} \end{cases}$$

There is no intersection for either sets of graphs.

Thus, there is no equilibrium for this case.

- **Case F2 (E-S-F) + O3 (E-S-F):**

Solve $p_F = \frac{1}{2} + \frac{p_O}{2}$ and $p_O = \frac{p_F}{2}$, which gives $\tilde{p}_F^C = 2/3$ and $\tilde{p}_O^C = 1/3$.

Case O3-1: $f < \hat{f}_{O1}$ and $\hat{p}_{F12} \leq p_F < \hat{p}_{F13}$.

Compare \hat{p}_{F13}^C and \tilde{p}_F^C ,

$$\hat{p}_{F13}^C - \tilde{p}_F^C = \frac{4}{3} > 0.$$

Compare \tilde{p}_F^C and \hat{p}_{F12}^C ,

$$\tilde{p}_F^C - \hat{p}_{F12}^C = \frac{2}{3} - \sqrt{2}f - \sqrt{2}l + f - l.$$

Take the derivative,

$$\frac{d(\tilde{p}_F^C - \hat{p}_{F12}^C)}{df} = -\sqrt{2} + 1 < 0.$$

Solve we have $f = -2\sqrt{2}l - 3l + \frac{2}{3} + \frac{2\sqrt{2}}{3}$.

Hence O3-1 is feasible when $0 < f < \min\left(f_{O1}, -2\sqrt{2}l - 3l + \frac{2}{3} + \frac{2\sqrt{2}}{3}\right)$.

Case O3-2: $\hat{f}_{O1} < f < \hat{f}_{O2}$ and $\hat{p}_{F21} \leq p_F < \hat{p}_{F13}$.

Compare \hat{p}_{F13}^C and \tilde{p}_F^C ,

$$\hat{p}_{F13}^C - \tilde{p}_F^C = \frac{4}{3} > 0.$$

Compare \tilde{p}_F^C and \hat{p}_{F21}^C ,

$$\tilde{p}_F^C - \hat{p}_{F21}^C = \frac{2}{3} - 2\sqrt{l}\sqrt{f}.$$

Take the derivative,

$$\frac{d(\tilde{p}_F^C - \hat{p}_{F21}^C)}{df} = -\frac{\sqrt{l}}{\sqrt{f}} < 0.$$

Solve we have $f = \frac{1}{9l}$. Compare to \hat{f}_{O2} ,

$$\hat{f}_{O2} - f = \frac{8}{9l} > 0$$

Hence O3-2 is feasible when $\hat{f}_{O1} < f < \frac{1}{9l}$.

Recall O3-1 is feasible when $0 < f < \min\left(f_{O1}, -2\sqrt{2}l - 3l + \frac{2}{3} + \frac{2\sqrt{2}}{3}\right)$, we can combine the

feasible range for case O3 as,

$$\begin{aligned} & \left\{ 0 < l < \frac{\sqrt{2}}{3} - \frac{1}{3} \text{ and } 0 < f < \frac{1}{9l} \right\} \\ & \left\{ \frac{\sqrt{2}}{3} - \frac{1}{3} < l < \frac{2\sqrt{2}}{3} - \frac{2}{3} \text{ and } 0 < f < -2\sqrt{2}l - 3l + \frac{2}{3} + \frac{2\sqrt{2}}{3} \right\}. \end{aligned}$$

Next, we will discuss Case F2-1: $\hat{f}_{F3} < f < \hat{f}_{F2}$ and $\hat{p}_{O11} < p_O < \hat{p}_{O32}$, Case F2-2: $\hat{f}_{F2} < f < \hat{f}_{F1}$ and $\hat{p}_{O11} < p_O < \hat{p}_{O22}$, and Case F2-3: $f > \hat{f}_{F1}$ and $\hat{p}_{O11} < p_O < \hat{p}_{O12}$, jointly as they share a common boundary.

Compare \hat{p}_O^C and \tilde{p}_{O11}^C ,

$$\tilde{p}_O^C - \tilde{p}_{O11}^C = \frac{4}{3} > 0.$$

For Case F2-1, compare \tilde{p}_{O32}^C and \hat{p}_O^C , with $f = f_s + s_F$:

$$\frac{d(\tilde{p}_{O32}^C - \hat{p}_O^C)}{df} = \frac{l}{\sqrt{-l(f_s + 1)}} > 0.$$

Since $\hat{f}_{F3} - s_F < f_s < \hat{f}_{F2} - s_F$, we have $\tilde{p}_{O32}^C - \tilde{p}_O^C = -\frac{4}{3} < 0$ with $f_s = \hat{f}_{F3} - s_F$. Solve

$$\frac{d(\tilde{p}_{O32}^C - \tilde{p}_O^C)}{df} = 0 \text{ we have}$$

$$f_s = -\frac{9l+1}{9l}$$

Hence, F2-1 is feasible when $-\frac{9l+1}{9l} < f_s < \hat{f}_{F2} - s_F$.

For Case F2-2, compare \tilde{p}_{O22}^C and \hat{p}_O^C ,

$$\frac{d(\tilde{p}_{O22}^C - \tilde{p}_O^C)}{df} = -2l + \frac{2}{3} > 0.$$

Since $\hat{f}_{F2} - s_F < f_s < \hat{f}_{F1} - s_F$, we have $\tilde{p}_{O22}^C - \tilde{p}_O^C = -2l + \frac{2}{3} > 0$ with $f_s = \hat{f}_{F1} - s_F$. Solve

$$\frac{d(\tilde{p}_{O22}^C - \tilde{p}_O^C)}{df} = 0 \text{ we have}$$

$$f_s = 2\sqrt{2}l - \frac{2\sqrt{2}}{3} - \frac{5}{3} + 3l$$

Hence, F2-2 is feasible when $\max\left(\hat{f}_{F2} - s_F, 2\sqrt{2}l - \frac{2\sqrt{2}}{3} - \frac{5}{3} + 3l\right) < f_s < \hat{f}_{F1} - s_F$.

For Case F2-3, compare \tilde{p}_{O22}^C and \hat{p}_O^C ,

$$\frac{d(\tilde{p}_{O22}^C - \tilde{p}_O^C)}{df} = -2l + \frac{2}{3} > 0.$$

Hence, F2-3 is feasible when $f_s > \hat{f}_{F1} - s_F$.

Now, consolidate the F2 ranges we have

$$\left\{ -\frac{9l+1}{9l} < f_s < \hat{f}_{F2} - s_F \right\} + \left\{ \max\left(\hat{f}_{F2} - s_F, 2\sqrt{2}l - \frac{2\sqrt{2}}{3} - \frac{5}{3} + 3l\right) < f_s \right\}$$

Simplify,

$$\max\left(-3l - 1 - 2\sqrt{2}l, 2\sqrt{2}l - \frac{2\sqrt{2}}{3} - \frac{5}{3} + 3l\right) < f_s$$

Hence, the feasible range for F2 is

$$\left\{ 0 < l < \frac{\sqrt{2}}{3} - \frac{1}{3} \text{ and } f_s > -\frac{9l+1}{9l} \right\}$$

$$\left\{ \frac{\sqrt{2}}{3} - \frac{1}{3} < l < \frac{1}{3} \text{ and } f_s > 2\sqrt{2}l - \frac{2\sqrt{2}}{3} - \frac{5}{3} + 3l \right\}$$

Combine with O3 we have two overlapping regions

$$0 < l < \frac{\sqrt{2}}{3} - \frac{1}{3}, 0 < f < \frac{1}{9l}, -\frac{9l+1}{9l} < f - s_F$$

$$\frac{\sqrt{2}}{3} - \frac{1}{3} < l < \frac{2\sqrt{2}}{3} - \frac{2}{3}, 0 < f < -2\sqrt{2}l - 3l + \frac{2}{3} + \frac{2\sqrt{2}}{3}, 2\sqrt{2}l - \frac{2\sqrt{2}}{3} - \frac{5}{3} + 3l < f - s_F$$

After adjusting the hierarchy, the E-S-F equilibrium exist over the following ranges:

$$\left\{ 0 < l < \frac{\sqrt{2}}{3} - \frac{1}{3} \text{ and } 0 < s_F < 1 + \frac{1}{9l} \right\} : 0 < f < \frac{1}{9l}$$

$$\left\{ 0 < l < \frac{\sqrt{2}}{3} - \frac{1}{3} \text{ and } 1 + \frac{1}{9l} < s_F < 1 + \frac{2}{9l} \right\} : s_F - 1 - \frac{1}{9l} < f < \frac{1}{9l}$$

$$\left\{ \frac{\sqrt{2}}{3} - \frac{1}{3} < l < \frac{2\sqrt{2}}{3} - \frac{2}{3} \text{ and } 0 < s_F < -2\sqrt{2}l + \frac{2\sqrt{2}}{3} + \frac{5}{3} - 3l \right\} : 0 < f < -2\sqrt{2}l - 3l + \frac{2}{3} + \frac{2\sqrt{2}}{3}$$

$$\left\{ \frac{\sqrt{2}}{3} - \frac{1}{3} < l < \frac{2\sqrt{2}}{3} - \frac{2}{3} \text{ and } (3.31) < s_F < -4\sqrt{2}l - 6l + \frac{7}{3} + \frac{4\sqrt{2}}{3} \right\} :$$

$$s_F + 2\sqrt{2}l - \frac{2\sqrt{2}}{3} - \frac{5}{3} + 3l < f < -2\sqrt{2}l - 3l + \frac{2}{3} + \frac{2\sqrt{2}}{3}$$

- **Case F2 (E-S-F) + O4 (E-S):**

Solve $\left\{ p_F = \frac{1}{2} + \frac{p_O}{2}, p_O = p_F - 1 \right\}$, which gives $\left\{ \tilde{p}_F^C = 0, \tilde{p}_O^C = -1 \right\}$.

Hence there is no equilibrium in this case as price is negative.

- **Case F3 (E-F: Deter) + O1 (F):**

There is no solution to $\left\{ p_F = p_O + l, p_O = p_F + l \right\}$, indicating that there is no intersection.

Hence there is no equilibrium in this case.

- **Case F3 (E-F: Deter) + O2 (E-F):**

Solve $\left\{ p_F = p_O + l, p_O = \frac{l}{2} + \frac{p_F}{2} + \frac{f}{2} \right\}$, which gives $\left\{ \tilde{p}_F^C = 3l + f, \tilde{p}_O^C = 2l + f \right\}$.

Case O2-1: $0 < f < \hat{f}_{O1}$ and $\hat{p}_{F11} \leq p_F < \hat{p}_{F12}$.

Compare \hat{p}_{F12}^C and \tilde{p}_F^C ,

$$\hat{p}_{F12}^C - \tilde{p}_F^C = (2 - \sqrt{2})(-f - l) < 0.$$

Hence O2-1 has no feasible range and there is no equilibrium in this case.

- **Case F3 (E-F: Deter) + O3 (E-S-F):**

Solve $\left\{ p_F = p_O + l, p_O = \frac{p_F}{2} \right\}$, which gives $\left\{ \tilde{p}_F^C = 2l, \tilde{p}_O^C = l \right\}$.

Case O3-1: $0 < f < \hat{f}_{O1}$ and $\hat{p}_{F12} \leq p_F < \hat{p}_{F13}$.

Compare \hat{p}_{F13}^C and \tilde{p}_F^C ,

$$\hat{p}_{F12}^C - \tilde{p}_F^C = (2 - \sqrt{2})(-f - l) < 0.$$

Hence this O3-1 has no feasible range.

Case O3-2: $\hat{f}_{O1} < f < \hat{f}_{O2}$ and $\hat{p}_{F21} \leq p_F < \hat{p}_{F13}$.

Compare \hat{p}_F^C and \tilde{p}_{F21}^C ,

$$\hat{p}_{F12}^C - \tilde{p}_F^C = (2 - \sqrt{2})(-f - l) < 0.$$

Hence this O3-1 has no feasible range.

Compare \tilde{p}_F^C and \hat{p}_{F12}^C ,

$$\frac{d(\hat{p}_F^C - \tilde{p}_{F12}^C)}{df} = 2l - 2\sqrt{l}\sqrt{f}.$$

When $f = \hat{f}_{O1}$

$$2l - 2\sqrt{l}\sqrt{f} = -\sqrt{2}l < 0.$$

Hence this O3-2 has no feasible range.

And there is no equilibrium in this case.

- **Case F3 (E-F: Deter) + O4 (E-S):**

There is no solution to $\{p_F = p_O + l, p_O = p_F - 1\}$, indicating that there is no intersection.

Hence there is no equilibrium in this case.

- **Case F4 (E-F) + O1 (F):**

Solve $\left\{ p_F = 1 - \frac{l}{2} + \frac{p_O}{2} + \frac{f}{2} - \frac{s_F}{2}, p_O = p_F + l \right\}$, which gives

$$\left\{ \tilde{p}_F^C = 2 + f - s_F, \tilde{p}_O^C = 2 + l + f - s_F \right\}.$$

Case O2-1: $0 < f < \hat{f}_{O1}$ and $p_F < \hat{p}_{F11}$.

Compare \hat{p}_{F11}^C and \tilde{p}_F^C ,

$$\hat{p}_{F13}^C - \tilde{p}_F^C = -l - 2 + s_F.$$

Solve for s_F

$$s_F = l + 2$$

Then O1-1 is feasible when $s_F > l + 2$.

Case O1-2: $\hat{f}_{o1} < f < \hat{f}_{o2}$ and $p_F < \hat{p}_{F21}$.

To compare \hat{p}_{F21}^C and \tilde{p}_F^C , first take the second derivative,

$$\frac{d^2(\hat{p}_{F21}^C - \tilde{p}_F^C)}{df^2} = -\frac{\sqrt{l}}{2f^{3/2}} < 0.$$

Then by checking boundaries,

$$\frac{d(\hat{p}_{F21}^C - \tilde{p}_F^C)}{df} = \frac{\sqrt{l}}{\sqrt{f}} - 1 < 0.$$

Then we check $\hat{p}_{F21}^C - \tilde{p}_F^C$ at boundaries point $f = \hat{f}_{o1}$,

$$\hat{p}_{F21}^C - \tilde{p}_F^C = -l - 2 + s_F,$$

and at boundaries point $f = \hat{f}_{o2}$,

$$\hat{p}_{F21}^C - \tilde{p}_F^C = \frac{ls_F - 1}{l}.$$

Now the difference is

$$-l - 2 + s_F - \frac{ls_F - 1}{l} = -l - 2 + s_F$$

Hence in O1-2 is feasible when $s_F > l + 2$.

Case O1-3: $f > \hat{f}_{o2}$ and $p_F < \hat{p}_{F31}$.

To compare \hat{p}_{F31}^C and \tilde{p}_F^C , first take the second derivative,

$$\frac{d(\hat{p}_{F31}^C - \tilde{p}_F^C)}{df} = l - 1 < 0.$$

Then check boundary, $f = \hat{f}_{o2}$

$$fl - f + s_F - 1 = -\frac{1}{l} + s_F.$$

Then we check $\hat{p}_{F21}^C - \tilde{p}_F^C$ at boundaries point $f = \hat{f}_{o1}$,

$$\hat{p}_{F21}^C - \tilde{p}_F^C = -l - 2 + s_F,$$

Solve for s_F ,

$$s_F = \frac{1}{l}.$$

Hence in O1-3d is feasible when $s_F < l + 2$.

To combine O1 subcases, we notice that when $s_F < l + 2$, none of O1-1, O1-2 and O1-3 will be feasible. Thus, there is no equilibrium in this case.

- **Case F4 (E-F) + O2 (F-F):**

$$\text{Solve } \left\{ p_F = 1 - \frac{l}{2} + \frac{p_O}{2} + \frac{f}{2} - \frac{s_F}{2}, p_O = \frac{l}{2} + \frac{p_F}{2} + \frac{f}{2} \right\},$$

$$\text{which gives } \left\{ \tilde{p}_F^C = -\frac{l}{3} + f + \frac{4}{3} - \frac{2s_F}{3}, \tilde{p}_O^C = \frac{l}{3} + f + \frac{2}{3} - \frac{s_F}{3} \right\}.$$

Case O2-1: $0 < f < \hat{f}_{O1}$ and $\hat{p}_{F11} < p_F < \hat{p}_{F12}$.

Compare \hat{p}_F^C and \tilde{p}_{F11}^C ,

$$\hat{p}_F^C - \tilde{p}_{F11}^C = \frac{2l}{3} + \frac{4}{3} - \frac{2s_F}{3}.$$

Solve for s_F ,

$$s_F = -\frac{2}{3} < 0.$$

Note that we assume $s_F < l + 2$, hence we need $\frac{2l}{3} + \frac{4}{3} - \frac{2s_F}{3} > 0$.

Solve for f ,

$$f = \frac{5\sqrt{2}l}{3} + \frac{2s_F}{3} + \frac{\sqrt{2}s_F}{3} - \frac{2\sqrt{2}}{3} - \frac{4}{3} + \frac{7l}{3}$$

Compare \hat{p}_{F12}^C and \tilde{p}_F^C , take the derivative,

$$\frac{d(\hat{p}_{F12}^C - \tilde{p}_F^C)}{df} = \sqrt{2} - 2 < 0.$$

When $f = \hat{f}_{O1}$,

$$\frac{d(\hat{p}_{F12}^C - \tilde{p}_F^C)}{ds_F} = \frac{2}{3} > 0.$$

Hence, we need $\hat{p}_{F12}^C - \tilde{p}_F^C = -\frac{2l}{3} - \frac{4}{3} + \frac{2s_F}{3} < 0$.

Solve for s_F for the previous case, we need

$$s_F > 2 - \frac{3\sqrt{2}l}{2} - 2l.$$

Hence O2-1 is feasible when

$$s_F > 2 - \frac{3\sqrt{2}l}{2} - 2l \text{ and } 0 < f < \frac{5\sqrt{2}l}{3} + \frac{2s_F}{3} + \frac{\sqrt{2}s_F}{3} - \frac{2\sqrt{2}}{3} - \frac{4}{3} + \frac{7l}{3}.$$

Next, we will discuss Case F4-1: $\hat{f}_{F2} < f < \hat{f}_{F1}$ and $\hat{p}_{O22} < p_O < \hat{p}_{O14}$ and Case F4-2: $f > \hat{f}_{F1}$ and $\hat{p}_{O13} < p_O < \hat{p}_{O14}$ together.

Compare \hat{p}_{O14}^C and \tilde{p}_O^C ,

$$\hat{p}_{O14}^C - \tilde{p}_O^C = \frac{2l}{3} + \frac{4}{3} - \frac{2s_F}{3} > 0.$$

Compare \tilde{p}_O^C and \hat{p}_{O22}^C ,

$$\tilde{p}_O^C - \hat{p}_{O22}^C = \frac{4l}{3} + 2f + \frac{2}{3} - \frac{4s_F}{3} - \sqrt{2}f + \sqrt{2}l + \sqrt{2}s_F - \sqrt{2}.$$

Take the derivative,

$$\frac{d(\tilde{p}_O^C - \hat{p}_{O22}^C)}{df} = 2 - \sqrt{2} > 0.$$

Solve then we have $f = \frac{s_F}{3} + \frac{1}{3} - \frac{5\sqrt{2}l}{3} - \frac{\sqrt{2}s_F}{3} + \frac{2\sqrt{2}}{3} - \frac{7l}{3}$.

Since $\frac{s_F}{3} + \frac{1}{3} - \frac{5\sqrt{2}l}{3} - \frac{\sqrt{2}s_F}{3} + \frac{2\sqrt{2}}{3} - \frac{7l}{3} > \hat{f}_{F2}$, solve for s_F we have

$$s_F = -5l + 2$$

So we need $s_F > -5l + 2$ and $\frac{s_F}{3} + \frac{1}{3} - \frac{5\sqrt{2}l}{3} - \frac{\sqrt{2}s_F}{3} + \frac{2\sqrt{2}}{3} - \frac{7l}{3} < f < \hat{f}_{F1}$ to make F4-1 feasible.

And this also satisfies F4-2, when $f > \hat{f}_{F1}$ and $\hat{p}_{O13} < p_O < \hat{p}_{O14}$.

Hence either F4-1 or F4-2 is feasible when $s_F > -5l + 2$ and

$$\frac{s_F}{3} + \frac{1}{3} - \frac{5\sqrt{2}l}{3} - \frac{\sqrt{2}s_F}{3} + \frac{2\sqrt{2}}{3} - \frac{7l}{3} < f.$$

Next, we consolidate the feasible range of O2 and F4 using two piecewise functions,

$$lb_{EF} := \begin{cases} \frac{11}{7} - \frac{18\sqrt{2}l}{7} + \frac{6\sqrt{2}}{7} - \frac{26l}{7} - \frac{5}{7} + \frac{4\sqrt{2}}{7} & -\frac{5}{7} + \frac{4\sqrt{2}}{7} < l < 3\sqrt{2} - 4 \\ 2 - \frac{3\sqrt{2}l}{2} - 2l & 3\sqrt{2} - 4 < l < \frac{1}{3} \end{cases}$$

$$ub_{EF} := \begin{cases} l+2 & -\frac{5}{7} + \frac{4\sqrt{2}}{7} < l < \frac{1}{3} \\ 0 & \text{otherwise} \end{cases}.$$

Thus, the E-F equilibrium in this case exist when:

$$\begin{aligned} & \left\{ -\frac{5}{7} + \frac{4\sqrt{2}}{7} < l < 3\sqrt{2} - 4 \text{ and } \frac{11}{7} - \frac{18\sqrt{2}l}{7} + \frac{6\sqrt{2}}{7} < s_F < l+2 \right\} \\ & + \left\{ 3\sqrt{2} - 4 < l < \frac{1}{3} \text{ and } 2 - \frac{3\sqrt{2}l}{2} - 2l < s_F < l+2 \right\} \\ & : \frac{s_F}{3} + \frac{1}{3} - \frac{5\sqrt{2}l}{3} - \frac{\sqrt{2}s_F}{3} + \frac{2\sqrt{2}}{3} - \frac{7l}{3} < f < \frac{5\sqrt{2}l}{3} + \frac{2s_F}{3} + \frac{\sqrt{2}s_F}{3} - \frac{2\sqrt{2}}{3} - \frac{4}{3} + \frac{7l}{3} \end{aligned}$$

- **Case F4 (E-F) + O3 (E-S-F):**

$$\text{Solve } \left\{ p_F = 1 - \frac{l}{2} + \frac{p_O}{2} + \frac{f}{2} - \frac{s_F}{2}, p_O = \frac{p_F}{2} \right\},$$

$$\text{which gives } \left\{ \tilde{p}_F^C = \frac{4}{3} - \frac{2l}{3} + \frac{2f}{3} - \frac{2s_F}{3}, \tilde{p}_O^C = \frac{2}{3} - \frac{l}{3} + \frac{f}{3} - \frac{s_F}{3} \right\}.$$

Case F4-1: $\hat{f}_{F2} < f < \hat{f}_{F1}$ and $\hat{p}_{O22} \leq p_O < \hat{p}_{O14}$.

Compare \tilde{p}_{O14}^C and \tilde{p}_O^C ,

$$\tilde{p}_{O14}^C - \tilde{p}_O^C = \frac{4}{3} + \frac{4l}{3} + \frac{2f}{3} - \frac{2s_F}{3} > 0.$$

Compare \tilde{p}_O^C and \tilde{p}_{O22}^C ,

$$\tilde{p}_O^C - \tilde{p}_{O22}^C = \frac{2}{3} + \frac{2l}{3} + \frac{4f}{3} - \frac{4s_F}{3} - \sqrt{2}f + \sqrt{2}l + \sqrt{2}s_F - \sqrt{2} < 0.$$

When $f = \hat{f}_{F1}$,

$$\tilde{p}_O^C - \tilde{p}_{O22}^C = -\frac{2}{3} + 2l < 0$$

Solve for f

$$f = s_F - 5 + 9\sqrt{2}l - 3\sqrt{2} + 13l.$$

So we need $\hat{f}_{F2} < f < s_F - 5 + 9\sqrt{2}l - 3\sqrt{2} + 13l$.

Hence, F4-1 is feasible when $-\frac{1}{7} + \frac{2\sqrt{2}}{7} < l < \frac{1}{3}$ and $f_{F2} < f < s_F - 5 + 9\sqrt{2}l - 3\sqrt{2} + 13l$.

Case F4-2: $f > \hat{f}_{F1}$ and $\hat{p}_{O13} \leq p_O < \hat{p}_{O14}$.

Compare \tilde{p}_O^C and \tilde{p}_{O13}^C , and take the derivative

$$\frac{d(\tilde{p}_O^C - \tilde{p}_{O13}^C)}{df} = -\frac{2}{3} < 0.$$

When $f = \hat{f}_{F1}$,

$$\tilde{p}_O^C - \tilde{p}_{O13}^C = \frac{2}{3}(-1 + 3l) < 0$$

Hence F4-2 cannot be feasible.

Case O3-1: $0 < f < \hat{f}_{O1}$ and $\hat{p}_{F12} \leq p_F < \hat{p}_{F13}$.

Compare \tilde{p}_{F13}^C and \tilde{p}_F^C ,

$$\tilde{p}_{F13}^C - \tilde{p}_F^C = \frac{2}{3} + \frac{2l}{3} - \frac{2f}{3} + \frac{2s_F}{3}.$$

Solve for f ,

$$f = 1 + l + s_F.$$

So we need $-\frac{1}{7} + \frac{2\sqrt{2}}{7} < l < \frac{1}{3}$ and $\hat{f}_{F2} < f < s_F - 5 + 9\sqrt{2}l - 3\sqrt{2} + 13l$. And it is satisfied.

Compare \tilde{p}_F^C and \tilde{p}_{F12}^C ,

$$\tilde{p}_F^C - \tilde{p}_{F12}^C = \frac{4}{3} - \frac{5l}{3} + \frac{5f}{3} - \frac{2s_F}{3} - \sqrt{2}f - \sqrt{2}l.$$

Take derivative we have $\frac{5}{3} - \sqrt{2} > 0$.

When $f = s_F - 5 + 9\sqrt{2}l - 3\sqrt{2} + 13l$,

$$\tilde{p}_{F13}^C - \tilde{p}_F^C = -\sqrt{2}s_F + 2l + s_F - 1 + \sqrt{2}l$$

Take derivative on s_F we have $-\sqrt{2} + 1 < 0$.

Solve using two sets of piecewise functions:

$$ub_{A4} := \begin{cases} l+2 & 0 < l < \frac{1}{3} \\ 0 & \text{otherwise} \end{cases}$$

$$l - 1/l + s_F F \begin{cases} 0 & 0 < l < 1 - \frac{\sqrt{2}}{2} \\ 3\sqrt{2}l - \sqrt{2} + 4l - 1 & 1 - \frac{\sqrt{2}}{2} < l < \frac{1}{3} \end{cases}$$

We have $\frac{4}{3} - \frac{5l}{3} + \frac{5f}{3} - \frac{2s_F}{3} - \sqrt{2}f - \sqrt{2}l$ to be negative, hence O3-1 cannot be feasible.

Case O3-2: $\hat{f}_{O1} < f < \hat{f}_{O2}$ and $\hat{p}_{F21} \leq p_F < \hat{p}_{F13}$.

Here we can show that there is no overlapping region between the feasible ranges $\hat{f}_{O1} < f < \hat{f}_{O2}$

and $\hat{f}_{F2} < f < s_F - 5 + 9\sqrt{2}l - 3\sqrt{2} + 13l$.

Specifically,

$$\hat{f}_{O1} - s_F + 5 - 9\sqrt{2}l + 3\sqrt{2} - 13l = (2\sqrt{2} + 3)l - s_F + 5 - 9\sqrt{2}l + 3\sqrt{2} - 13l.$$

Take derivative of s_F , we have $-1 < 0$ and this result satisfies the assumptions.

Hence O3-2 cannot be feasible.

Overall, there is no equilibrium in this case.

- **Case F4 (E-F) + O4 (E-S):**

$$\text{Solve } \left\{ p_F = 1 - \frac{l}{2} + \frac{p_O}{2} + \frac{f}{2} - \frac{s_F}{2}, p_O = p_F - 1 \right\},$$

which gives $\left\{ \tilde{p}_F^C = -l + f - s_F + 1, \tilde{p}_O^C = -l + f - s_F \right\}$.

Case O4-1: $\hat{f}_{F2} < f < \hat{f}_{F1}$ and $\hat{p}_{O22} \leq p_O < \hat{p}_{O14}$.

Compare \hat{p}_{O14}^C and \tilde{p}_O^C ,

$$\hat{p}_{O14}^C - \tilde{p}_O^C = 2 + 2l > 0.$$

Take the derivative,

$$\frac{d \left(\frac{\hat{p}_{O14}^C - \tilde{p}_O^C}{2 - \sqrt{2}} \right)}{df} = 1 > 0.$$

Check the boundary at $f = \hat{f}_{F1}$,

$$\frac{\hat{p}_{O14}^C - \tilde{p}_O^C}{2 - \sqrt{2}} = (2 + \sqrt{2})(l - 1) < 0.$$

Hence O4-1 cannot be feasible.

Case O4-2: $f > \hat{f}_{F1}$ and $\hat{p}_{O13} \leq p_O < \hat{p}_{O14}$.

Compare \hat{p}_O^C and \tilde{p}_{O13}^C ,

$$\frac{\hat{p}_O^C - \tilde{p}_{O13}^C}{2 - \sqrt{2}} = (2 + \sqrt{2})(l - 1) < 0.$$

Take the derivative,

$$\frac{d\left(\frac{\hat{p}_{O14}^C - \tilde{p}_O^C}{2-\sqrt{2}}\right)}{df} = 1 > 0.$$

Hence O4-2 cannot be feasible.

There is no equilibrium in this case.

- **Case F5 (F) + O1 (F):**

Solve $\{p_F = p_O - l, p_O = p_F + l\}$, which gives $\{\tilde{p}_F^C = \tilde{p}_O^C - l, \tilde{p}_O^C = \tilde{p}_F^C\}$.

This suggests that two OBFs coincides. We need to derive the range of p_O .

We can directly observe that for Case F5-1: $f < \hat{f}_{F3}$ and $p_O > \hat{p}_{O41}$, Case F5-2: $\hat{f}_{F3} < f < \hat{f}_{F2}$ and $p_O > \hat{p}_{O32}$, and Case F5-3: $f > \hat{f}_{F2}$ and $p_O > \hat{p}_{O23}$.

For O cases, Case O1-1: $0 < f < \hat{f}_{O1}$ and $p_F < \hat{p}_{F11}$.

Compare \hat{p}_{F11}^C and \tilde{p}_F^C ,

$$\hat{p}_{F11}^C - \tilde{p}_F^C = f - p_O.$$

Solve for p_O we have $p_O = f$. So O1-1 is feasible when $0 < f < \hat{f}_{O1}$ and $p_O < f$.

Case O1-2: $\hat{f}_{O1} < f < \hat{f}_{O2}$ and $p_F < \hat{p}_{F21}$.

Compare \hat{p}_{F21}^C and \tilde{p}_F^C ,

$$\hat{p}_{F21}^C - \tilde{p}_F^C = 2\sqrt{l}\sqrt{f} - p_O + l.$$

Solve for p_O we have $p_O = 2\sqrt{l}\sqrt{f} + l$. So O1-2 is feasible when $\hat{f}_{O1} < f < \hat{f}_{O2}$ and $p_O < 2\sqrt{l}\sqrt{f} + l$.

Case O1-3: $f > \hat{f}_{O2}$ and $p_F < \hat{p}_{F31}$.

Compare \hat{p}_{F31}^C and \tilde{p}_F^C ,

$$\hat{p}_{F31}^C - \tilde{p}_F^C = fl + l - p_O + 1.$$

Solve for p_O we have $p_O = fl + l + 1$. So O1-2 is feasible when $f > \hat{f}_{O2}$ and $p_O < fl + l + 1$.

Next, we rule out F5-1. Under F5-1, we have $f < \hat{f}_{F3}$. Take the derivative,

$$\frac{d\hat{f}_{F3}}{ds_F} = 1 > 0.$$

Since we have $s_F < l + 2$,

$$\hat{f}_{F3} = s_F - 1 - \frac{1}{l} < 0.$$

So, we can rule out F5-1.

Now we have Case F5-2: feasible when $f < \hat{f}_{F2}$ and $p_O > \hat{p}_{O32}$, Case F5-3: feasible when $f > \hat{f}_{F2}$ and $p_O > \hat{p}_{O23}$, Case O1-1: $0 < f < \hat{f}_{O1}$ and $p_O < f$, Case O1-2: $\hat{f}_{O1} < f < \hat{f}_{O2}$ and $p_O < 2\sqrt{l}\sqrt{f} + l$, and Case O1-3: $f > \hat{f}_{O2}$ and $p_O < fl + l + 1$.

Now when $s_F = 0$,

$$\hat{f}_{F2} = -3l - 1 - 2\sqrt{2}l.$$

Take derivative,

$$\frac{d\hat{f}_{F2}}{ds_F} = 1 > 0$$

When $s_F = l + 2$,

$$\hat{f}_{F2} = -2l + 1 - 2\sqrt{2}l$$

Then we further discuss three cases A, B, C.

Case A: $\hat{f}_{F2} < 0$.

For O1-1, we check the compatibility $\hat{p}_{O23} < p_O < f$, under $0 < f < \hat{f}_{O1}$.

$$f - \hat{p}_{O23} = -l - 2 + s_F < 0$$

So O1-1 cannot be feasible.

For O1-2, we check the compatibility $\hat{p}_{O23} < p_O < 2\sqrt{l}\sqrt{f} + l$, under $\hat{f}_{O1} < f < \hat{f}_{O2}$.

So O1-2 cannot be feasible.

Case B: $\hat{f}_{F2} < 0$.

Case C: $\hat{f}_{F2} < 0$.

Case O3-1: $f < \hat{f}_{O1}$ and $\hat{p}_{F12} \leq p_F < \hat{p}_{F13}$.

Compare \hat{p}_{F13}^C and \tilde{p}_F^C ,

$$\hat{p}_{F13}^C - \tilde{p}_F^C = \frac{4}{3} > 0.$$

Compare \tilde{p}_F^C and \hat{p}_{F12}^C ,

$$\tilde{p}_F^C - \hat{p}_{F12}^C = \frac{2}{3} - \sqrt{2}f - \sqrt{2}l + f - l.$$

Take the derivative,

$$\frac{d(\tilde{p}_F^C - \hat{p}_{F12}^C)}{df} = -\sqrt{2} + 1 < 0.$$

Solve we have $f = -2\sqrt{2}l - 3l + \frac{2}{3} + \frac{2\sqrt{2}}{3}$.

Hence O3-1 is feasible when $0 < f < \min\left(f_{O1}, -2\sqrt{2}l - 3l + \frac{2}{3} + \frac{2\sqrt{2}}{3}\right)$.

There is no equilibrium in this case.

- **Case F5 (F) + O2 (E-F):**

Solve $\left\{ p_F = p_O - l, p_O = \frac{l}{2} + \frac{p_F}{2} + \frac{f}{2} \right\}$, which gives $\left\{ \tilde{p}_F^C = -l + f, \tilde{p}_O^C = f \right\}$.

Case F5-1: $f < \hat{f}_{F3}$ and $p_O > \hat{p}_{O41}$.

Compare \tilde{p}_O^C and \tilde{p}_{O41}^C , then take derivative,

$$\frac{d(\tilde{p}_O^C - \tilde{p}_{O41}^C)}{df} = -l + 1 > 0.$$

When $f = \hat{f}_{F3}$

$$\tilde{p}_O^C - \tilde{p}_{O41}^C = -\frac{1}{l} + s_F$$

Take derivative for s_F we have $1 > 0$.

So we have $-\frac{1}{l} + s_F$ to be negative.

Hence F5-1 cannot be feasible.

Case F5-2: $\hat{f}_{F3} < f < \hat{f}_{F2}$ and $p_O > \hat{p}_{O32}$.

Compare \tilde{p}_O^C and \tilde{p}_{O32}^C , then take derivative,

$$\frac{d^2(\tilde{p}_O^C - \tilde{p}_{O32}^C)}{df^2} = -\frac{l^2}{2(-l(f - s_F + 1))^{3/2}} < 0.$$

$$\frac{d(\tilde{p}_O^C - \tilde{p}_{O32}^C)}{df} = 1 - \frac{l}{\sqrt{-l(f - s_F + 1)}}.$$

When $f = \hat{f}_{F3}$

$$\tilde{p}_O^C - \tilde{p}_{O32}^C = -l + 1 > 0.$$

When $f = \hat{f}_{F2}$

$$\frac{d(\tilde{p}_O^C - \tilde{p}_{O32}^C)}{df} = \frac{\sqrt{2}}{1 + \sqrt{2}} > 0.$$

So $\tilde{p}_O^C - \tilde{p}_{O32}^C = -l - 2 + s_F < 0$.

Hence F5-2 cannot be feasible.

Case F5-3: $f > \hat{f}_{F2}$ and $p_O > \hat{p}_{O23}$.

Compare \tilde{p}_O^C and \tilde{p}_{O23}^C , then take derivative,

$$\frac{d(\tilde{p}_O^C - \tilde{p}_{O23}^C)}{df} = 1 > 0.$$

When $s_F = l + 2$

$$\tilde{p}_O^C - \tilde{p}_{O23}^C = 0.$$

When $f = \hat{f}_{F2}$

$$\frac{d(\tilde{p}_O^C - \tilde{p}_{O32}^C)}{df} = \frac{\sqrt{2}}{1 + \sqrt{2}} > 0.$$

So $\tilde{p}_O^C - \tilde{p}_{O32}^C = -l - 2 + s_F < 0$.

Hence F5-3 cannot be feasible.

There is no equilibrium in this case.

- **Case F5 (F) + O3 (E-S-F):**

Solve $\left\{ p_F = p_O - l, p_O = \frac{p_F}{2} \right\}$, which gives $\left\{ \tilde{p}_F^C = -2l, \tilde{p}_O^C = -l \right\}$.

Hence there is no equilibrium in this case as price is negative.

- **Case F5 (F) + O4 (E-S-F):**

There is no solution to $\left\{ p_F = p_O - l, p_O = p_F - 1 \right\}$, indicating that there is no intersection.

Hence there is no equilibrium in this case.

In summary, we define the following: $l_{A1} = 1 - \frac{\sqrt{2}}{2}$, $s_{FA1} = l + 2$, $s_{FA2} = 3\sqrt{2}l - \sqrt{2} + 4l - 1$ and update the assumption set as:

$$\left\{ 0 < l < l_{A1} \text{ and } 0 < s_F < s_{FA1} \right\} + \left\{ l_{A1} < l < \frac{1}{3} \text{ and } s_{FA2} < s_F < s_{FA1} \right\}$$

To describe the E-S-F equilibrium we define the following:

$$\begin{aligned}
l_{11} &= -\frac{1}{2} + \frac{\sqrt{13}}{6}, l_{12} = \frac{\sqrt{2}}{3} - \frac{1}{3}, l_{13} = \frac{8\sqrt{2}}{17} - \frac{25}{51}, l_{14} = \frac{2\sqrt{2}}{3} - \frac{2}{3}, \\
s_{FI11} &= 1 + \frac{1}{9l}, s_{FI12} = -2\sqrt{2}l + \frac{2\sqrt{2}}{3} + \frac{5}{3} - 3l, s_{FI13} = -4\sqrt{2}l - 6l + \frac{7}{3} + \frac{4\sqrt{2}}{3}, \\
f_{11} &= \frac{1}{9l}, f_{12} = s_F - 1 - \frac{1}{9l}, f_{13} = -2\sqrt{2}l - 3l + \frac{2}{3} + \frac{2\sqrt{2}}{3}, f_{14} = s_F + 2\sqrt{2}l - \frac{2\sqrt{2}}{3} - \frac{5}{3} + 3l.
\end{aligned}$$

Then the feasible range for E-S-F equilibrium writes:

$$\begin{aligned}
&\{0 < l < l_{11} \text{ and } 0 < s_F < s_{FA1}\} + \{l_{11} < l < l_{12} \text{ and } 0 < s_F < s_{FI11}\} : 0 < f < f_{11}, \\
&\{l_{11} < l < l_{12} \text{ and } s_{FI11} < s_F < s_{FA1}\} : f_{12} < f < f_{11}, \\
&\{l_{12} < l < l_{14} \text{ and } 0 < s_F < s_{FI12}\} : 0 < f < f_{13}, \\
&\{l_{12} < l < l_{13} \text{ and } s_{FI12} < s_F < s_{FA1}\} + \{l_{13} < l < l_{14} \text{ and } s_{FI12} < s_F < s_{FI13}\} : f_{14} < f < f_{13}.
\end{aligned}$$

To describe the E-F equilibrium we define the following:

$$\begin{aligned}
l_{21} &= -\frac{5}{7} + \frac{4\sqrt{2}}{7}, l_{22} = 3\sqrt{2} - 4, s_{F21} = \frac{11}{7} - \frac{18\sqrt{2}l}{7} + \frac{6\sqrt{2}}{7} - \frac{26l}{7}, s_{F22} = 2 - \frac{3\sqrt{2}l}{2} - 2l, \\
f_{21} &= \frac{s_F}{3} + \frac{1}{3} - \frac{5\sqrt{2}l}{3} - \frac{\sqrt{2}s_F}{3} + \frac{2\sqrt{2}}{3} - \frac{7l}{3}, f_{22} = \frac{5\sqrt{2}l}{3} + \frac{2s_F}{3} + \frac{\sqrt{2}s_F}{3} - \frac{2\sqrt{2}}{3} - \frac{4}{3} + \frac{7l}{3}
\end{aligned}$$

Then the feasible range for E-F equilibrium writes:

$$\left\{ l_{21} < l < l_{22} \text{ and } s_{F21} < s_F < s_{FA1} \right\} + \left\{ l_{22} < l < \frac{1}{3} \text{ and } s_{F22} < s_F < s_{FA1} \right\} : f_{21} < f < f_{22}$$

D. Comparison of Profits and Consumer Surplus

Under the C scenario, first, let us consider the equilibrium under E-F. Recall from section C, the equilibrium prices are:

$$\left\{ p_F = -\frac{l}{3} + f + \frac{4}{3} - \frac{2s_F}{3}, p_O = \frac{l}{3} + f + \frac{2}{3} - \frac{s_F}{3} \right\}.$$

From section B, we have the profit functions:

$$\begin{aligned} \tilde{\pi}_{F4}^C &= \frac{1}{2}f - \frac{5}{18}s_F - \frac{2}{9}l + \frac{1}{36}s_F^2 + \frac{1}{36}l^2 - \frac{1}{18}ls_F + \frac{4}{9}, \\ \tilde{\pi}_{O4}^C &= \frac{(l+2-s_F)^2}{36}. \end{aligned}$$

The consumer surplus is defined as,

$$CS_{O1} = \frac{5}{18}s_F - \frac{7}{9}l - \frac{1}{2}f + \frac{1}{72}s_F^2 + \frac{1}{2}v + \frac{1}{72}l^2 - \frac{1}{36}ls_F - \frac{11}{18}.$$

Under E-S-F, we have the following prices, profits, and consumer surplus,

$$\begin{aligned} \left\{ p_F = \frac{2}{3}, p_O = \frac{1}{3} \right\} \\ \tilde{\pi}_{F3}^C &= \frac{2}{9} + \frac{1}{2}fl - \frac{1}{2}ls_F \\ \tilde{\pi}_{O3}^C &= \frac{1}{18} - \frac{fl}{2} \\ CS_{O2} &= \frac{1}{4}l^2 - \frac{11}{36} - l + \frac{1}{2}v \end{aligned}$$

Similarly, under F, we have the following prices, profits, and consumer surplus,

$$\begin{aligned} \{p_F = p_O - l, p_O = p_O\} \\ \tilde{\pi}_{FL2}^C &= \frac{p_O}{2} - \frac{l}{2} \\ \tilde{\pi}_{OL1}^C &= 0 \\ CS_{O3} &= -\frac{l}{2} + \frac{v}{2} - \frac{p_O}{2} \end{aligned}$$

Recall we have E-S-F equilibriums when:

$$\begin{aligned} &\{0 < l < l_{11} \text{ and } 0 < s_F < s_{FA1}\} + \{l_{11} < l < l_{12} \text{ and } 0 < s_F < s_{FI11}\} : 0 < f < f_{11}, \\ &\{l_{11} < l < l_{12} \text{ and } s_{FI11} < s_F < s_{FA1}\} : f_{12} < f < f_{11}, \\ &\{l_{12} < l < l_{14} \text{ and } 0 < s_F < s_{FI12}\} : 0 < f < f_{13}, \\ &\{l_{12} < l < l_{13} \text{ and } s_{FI12} < s_F < s_{FA1}\} + \{l_{13} < l < l_{14} \text{ and } s_{FI12} < s_F < s_{FI13}\} : f_{14} < f < f_{13}. \end{aligned}$$

and we have E-S-F equilibriums when:

$$\left\{ l_{21} < l < l_{22} \text{ and } s_{F21} < s_F < s_{FA1} \right\} + \left\{ l_{22} < l < \frac{1}{3} \text{ and } s_{F22} < s_F < s_{FA1} \right\} : f_{21} < f < f_{22}$$

Under N scenario, $0 < l < \frac{1}{3}$ and $s_O < \min(s_{R1}, s_{R2})$, we have the following prices, profits, and consumer surplus,

$$\left\{ p_F = \frac{2}{3}, p_O = \frac{1}{3} \right\}$$

$$\tilde{\pi}_F^N = \frac{2}{9},$$

$$\tilde{\pi}_O^N = \frac{1}{18} - s_O l + \frac{1}{2} s_O h_r.$$

$$CS_N = -l - \frac{11}{36} + \frac{1}{2} v + l^2 - lh_r + \frac{1}{4} h_r^2$$

Now, we split the above conditions into five cases; for the rest of the comparison, the N scenario is always the benchmark.

$$\begin{aligned} \text{Case 1 (E-S-F): } & \quad \left\{ 0 < l < l_{11} \text{ and } 0 < s_F < s_{FA1} \right\} \quad + \quad \left\{ l_{11} < l < l_{12} \text{ and } 0 < s_F < s_{F11} \right\} \quad + \\ & \quad \left\{ l_{12} < l < l_{14} \text{ and } 0 < s_F < s_{F12} \right\}. \end{aligned}$$

In this case, the e-tailer becomes better off, the physical retailer becomes worse off, and the consumer surplus becomes better off.

$$\text{Case 2 (E-S-F): } \left\{ l_{11} < l < l_{12} \text{ and } s_{F11} < s_F < s_{FA1} \right\}.$$

In this case, the e-tailer becomes better off when $\left\{ s_O > -\frac{9l^2 + 9l - 1}{9(-2l + h_r)} \text{ and } s_{F11} < s_F < s_{FA1} \right\}$.

$$\begin{aligned} & \left\{ 0 < s_O < -\frac{9l^2 + 9l - 1}{9(-2l + h_r)} \text{ and } s_{F11} < s_F < -\frac{s_O h_r}{l} + 2s_O + 1 + \frac{1}{9l} \right\}, \quad \text{and worse off when} \\ & \left\{ 0 < s_O < -\frac{9l^2 + 9l - 1}{9(-2l + h_r)} \text{ and } -\frac{s_O h_r}{l} + 2s_O + 1 + \frac{1}{9l} < s_F < s_{FA1} \right\}. \end{aligned}$$

The physical retailer becomes worse off; and the consumer surplus becomes better off.

$$\text{Case 3 (E-S-F): } \left\{ l_{11} < l < l_{12} \text{ and } s_{F11} < s_F < s_{FA1} \right\}.$$

In this case, for $\left\{ l_{12} < l < l_{13} \text{ and } s_{F12} < s_F < s_{FA1} \right\}$:

the e-tailer becomes better off when $\left\{ s_O > \frac{(2 + \sqrt{2})(-12l - 6 + 5\sqrt{2})l}{6(-2l + h_r)} \text{ and } s_{F12} < s_F < s_{FA1} \right\}$.

$$\left\{ 0 < s_O < \frac{(2+\sqrt{2})(-12l-6+5\sqrt{2})l}{6(-2l+h_r)} \text{ and } s_{F12} < s_F < -2\sqrt{2}l + \frac{2\sqrt{2}}{3} - \frac{s_O h_r}{l} - 3l + 2s_O + \frac{5}{3} \right\}, \text{ and worse off}$$

$$\text{when } \left\{ 0 < s_O < \frac{(2+\sqrt{2})(-12l-6+5\sqrt{2})l}{6(-2l+h_r)} \text{ and } -2\sqrt{2}l + \frac{2\sqrt{2}}{3} - \frac{s_O h_r}{l} - 3l + 2s_O + \frac{5}{3} < s_F < s_{F13} \right\}.$$

For $\{l_{13} < l < l_{14} \text{ and } s_{F12} < s_F < s_{F13}\}$:

$$\text{the e-tailer: becomes better off when } \left\{ s_O > -\frac{(3+2\sqrt{2})(-3l-2+2\sqrt{2})l}{3(-2l+h_r)} \text{ and } s_{F12} < s_F < s_{F13} \right\} .+$$

$$\left\{ 0 < s_O < -\frac{(3+2\sqrt{2})(-3l-2+2\sqrt{2})l}{3(-2l+h_r)} \text{ and } s_{F12} < s_F < -2\sqrt{2}l + \frac{2\sqrt{2}}{3} - \frac{s_O h_r}{l} - 3l + 2s_O + \frac{5}{3} \right\}, \text{ and worse off}$$

$$\text{when } \left\{ 0 < s_O < -\frac{(3+2\sqrt{2})(-3l-2+2\sqrt{2})l}{3(-2l+h_r)} \text{ and } -2\sqrt{2}l + \frac{2\sqrt{2}}{3} - \frac{s_O h_r}{l} - 3l + 2s_O + \frac{5}{3} < s_F < s_{F13} \right\}.$$

The physical retailer becomes worse off; and the consumer surplus becomes better off.

Case 4 (E-F): $\{l_{13} < l < l_{14} \text{ and } s_{F13} < s_F < s_{F11}\}$.

In this case, the e-tailer: becomes better off when

$$\left\{ s_O > \frac{(81+56\sqrt{2})(-51l-49+45\sqrt{2})(-51l-1+3\sqrt{2})}{46818(-2l+h_r)} \text{ and } s_{F13} < s_F < l + 2 - \sqrt{18s_O h_r - 36s_O l + 2} \right\}, \text{ and}$$

worse off when

$$\left\{ s_O > \frac{(81+56\sqrt{2})(-51l-49+45\sqrt{2})(-51l-1+3\sqrt{2})}{46818(-2l+h_r)} \text{ and } l + 2 - \sqrt{18s_O h_r - 36s_O l + 2} < s_F < s_{F11} \right\} +$$

$$\left\{ 0 < s_O < \frac{(81+56\sqrt{2})(-51l-49+45\sqrt{2})(-51l-1+3\sqrt{2})}{46818(-2l+h_r)} \text{ and } s_{F13} < s_F < s_{F11} \right\}.$$

The physical retailer becomes better off when

$$\left\{ \begin{array}{l} l_3 < l < \frac{(168\sqrt{2}-243)\sqrt{591+406\sqrt{2}}}{867} - \frac{161\sqrt{2}}{289} + \frac{1096}{867} \text{ and } s_{F13} < s_F < s_{F11} \\ \text{and } \frac{4}{9}l + \frac{1}{9}ls_F - \frac{1}{18}s_F^2 + \frac{5}{9}s_F - \frac{1}{18}l^2 - \frac{4}{9} < f < f_{22} \end{array} \right\} +$$

$$\left\{ \begin{array}{l} \frac{(168\sqrt{2}-243)\sqrt{591+406\sqrt{2}}}{867} - \frac{161\sqrt{2}}{289} + \frac{1096}{867} < l < l_{14} \text{ and } -3\sqrt{2} + l - 1 \\ + \sqrt{(1+\sqrt{2})(-36l+1+17\sqrt{2})} < s_F < s_{F11} \text{ and } f_{21} < f < \frac{4}{9}l + \frac{1}{9}ls_F - \frac{1}{18}s_F^2 + \frac{5}{9}s_F - \frac{1}{18}l^2 - \frac{4}{9} \end{array} \right\}, \text{ and worse}$$

$$\begin{aligned}
& \text{off} \quad \text{when} \quad \left\{ \begin{array}{l} \frac{(168\sqrt{2} - 243)\sqrt{591+406\sqrt{2}}}{867} - \frac{161\sqrt{2}}{289} + \frac{1096}{867} < l < l_{14} \\ \text{and } s_{F13} < s_F < -3\sqrt{2} + l - 1 + \sqrt{(1+\sqrt{2})(-36l+1+17\sqrt{2})} \text{ and } f_{21} < f < f_{22} \end{array} \right\} + \\
& \left\{ \begin{array}{l} l_3 < l < \frac{(168\sqrt{2} - 243)\sqrt{591+406\sqrt{2}}}{867} - \frac{161\sqrt{2}}{289} + \frac{1096}{867} \text{ and } s_{F13} < s_F < s_{FA1} \\ \text{and } f_{21} < f < \frac{4}{9}l + \frac{1}{9}ls_F - \frac{1}{18}s_F^2 + \frac{5}{9}s_F - \frac{1}{18}l^2 - \frac{4}{9} \end{array} \right\} + \\
& \left\{ \begin{array}{l} \frac{(168\sqrt{2} - 243)\sqrt{591+406\sqrt{2}}}{867} - \frac{161\sqrt{2}}{289} + \frac{1096}{867} < l < l_{14} \text{ and } -3\sqrt{2} + l - 1 + \\ \sqrt{(1+\sqrt{2})(-36l+1+17\sqrt{2})} < s_F < s_{FA1} \text{ and } f_{21} < f < \frac{4}{9}l + \frac{1}{9}ls_F - \frac{1}{18}s_F^2 + \frac{5}{9}s_F - \frac{1}{18}l^2 - \frac{4}{9} \end{array} \right\}.
\end{aligned}$$

The consumer surplus becomes better off when

$$\left\{ s_{F13} < s_F < s_{FA1} \text{ and } f_{21} < f < \frac{4}{9}l - \frac{1}{18}ls_F + \frac{1}{36}s_F^2 + \frac{5}{9}s_F - \frac{11}{18} - \frac{71}{36}l^2 + 2lh_r - \frac{1}{2}h_r^2 \right\}, \text{ and worse off when}$$

$$\left\{ s_{F13} < s_F < s_{FA1} \text{ and } \frac{4}{9}l - \frac{1}{18}ls_F + \frac{1}{36}s_F^2 + \frac{5}{9}s_F - \frac{11}{18} - \frac{71}{36}l^2 + 2lh_r - \frac{1}{2}h_r^2 < f < f_{22} \right\}.$$

$$\underline{\text{Case 5 (E-F): }} \left\{ l_{14} < l < \frac{1}{3} \text{ and } s_{F22} < s_F < s_{FA1} \right\}.$$

In this case, the e-tailer: becomes better off when $s_{F22} < s_F < l + 2 - \sqrt{18s_Oh_r - 36s_Ol + 2}$, and worse off when $l + 2 - \sqrt{18s_Oh_r - 36s_Ol + 2} < s_F < s_{FA1}$.

The physical retailer becomes better off when

$$\left\{ -3\sqrt{2} + l - 1 + \sqrt{(1+\sqrt{2})(-36l+1+17\sqrt{2})} < s_F < s_{FA1} \text{ and } \frac{4}{9}l + \frac{1}{9}ls_F - \frac{1}{18}s_F^2 + \frac{5}{9}s_F - \frac{1}{18}l^2 - \frac{4}{9} < f < f_{22} \right\},$$

and worse off when

$$\begin{aligned}
& \left\{ -3\sqrt{2} + l - 1 + \sqrt{(1+\sqrt{2})(-36l+1+17\sqrt{2})} < s_F < s_{FA1} \text{ and } f_{21} < f < \frac{4}{9}l + \frac{1}{9}ls_F - \frac{1}{18}s_F^2 + \frac{5}{9}s_F - \frac{1}{18}l^2 - \frac{4}{9} \right\} \\
& + \left\{ s_{F22} < s_F < -3\sqrt{2} + l - 1 + \sqrt{(1+\sqrt{2})(-36l+1+17\sqrt{2})} \text{ and } f_{21} < f < f_{22} \right\}.
\end{aligned}$$

$$\begin{aligned}
& \text{The consumer surplus becomes better off when} \\
& \left\{ s_{F22} < s_F < s_{FA1} \text{ and } f_{21} < f < \frac{4}{9}l - \frac{1}{18}ls_F + \frac{1}{36}s_F^2 + \frac{5}{9}s_F - \frac{11}{18} - \frac{71}{36}l^2 + 2lh_r - \frac{1}{2}h_r^2 \right\}, \text{ and worse off when} \\
& \left\{ s_{F22} < s_F < s_{FA1} \text{ and } \frac{4}{9}l - \frac{1}{18}ls_F + \frac{1}{36}s_F^2 + \frac{5}{9}s_F - \frac{11}{18} - \frac{71}{36}l^2 + 2lh_r - \frac{1}{2}h_r^2 < f < f_{22} \right\}.
\end{aligned}$$

Note that for Cases 1, 2, and 3, the physical retailer is always worse off. In order to identify the win-win situation, we focus on Cases 4 and 5. Next, we consolidate Case 4 and Case 5.

Define $s_{F3} = l + 2 - \sqrt{18s_O h_r - 36s_O l + 2}$, $s_{F4} = -3\sqrt{2} + l - 1 + \sqrt{(1+\sqrt{2})(-36l+1+17\sqrt{2})}$,

$$f_{C1} = \frac{4}{9}l + \frac{1}{9}ls_F - \frac{1}{18}s_F^2 + \frac{5}{9}s_F - \frac{1}{18}l^2 - \frac{4}{9}, \text{ and } f_{C2} = \frac{4}{9}l - \frac{1}{18}ls_F + \frac{1}{36}s_F^2 + \frac{5}{9}s_F - \frac{11}{18} - \frac{71}{36}l^2 + 2lh_r - \frac{1}{2}h_r^2.$$

$$\text{Case 4+5 (E-F): } \left\{ l_{13} < l < l_{14} \text{ and } s_{F13} < s_F < s_{FA1} \right\} + \left\{ l_{14} < l < \frac{1}{3} \text{ and } s_{F22} < s_F < s_{FA1} \right\}.$$

In this case, the e-tailer becomes better off when $s_F < s_{F3}$, and worse off when $s_F > s_{F3}$.

The physical retailer becomes better off when $\{s_F > s_{F4} \text{ and } f > f_1\}$, and worse off when $\{s_F > s_{F4} \text{ and } f_{21} < f < f_1\} + \{s_F < s_{F4} \text{ and } f_{21} < f < f_{22}\}$.

The consumer surplus becomes better off when $\{s_{F22} < s_F < s_{FA1} \text{ and } f_{21} < f < f_2\}$, and worse off when $\{s_{F22} < s_F < s_{FA1} \text{ and } f_2 < f < f_{22}\}$.

To identify a win-win region, we need to find the conditions for $s_{F3} > s_{F4}$. Compare s_{F3}, s_{F4} ,

$$s_{F3} - s_{F4} = 3 - \sqrt{18s_O h_r - 36s_O l + 2} + 3\sqrt{2} - \sqrt{(1+\sqrt{2})(-36l+1+17\sqrt{2})}$$

Take the derivative

$$\frac{d(s_{F3} - s_{F4})}{ds} = -\frac{18h_r - 36l}{2\sqrt{18h_r s_O - 36ls_O + 2}} > 0$$

Solve, and we need

$$s_O > -\frac{\sqrt{2}\sqrt{(1+\sqrt{2})(-36l+1+17\sqrt{2})} + 6\sqrt{2}l - 6\sqrt{2} + \sqrt{(1+\sqrt{2})(-36l+1+17\sqrt{2})} + 6l - 10}{3(-2l + h_r)}.$$

Hence the win-win condition is $s_{F4} < s_F < s_{F3}$.

Note that in this case, the consumer surplus becomes worse.