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Exam

Congratulations! You have finished all the content of RPA fundamentals course on Akademy.

Only one more step before you gain the Certificate of Completion for this course!

Summary for the quiz:

Passing grade: **12/15**

Total submission: **Unlimited**

Time between submission: **5 minutes**

Good luck!

Multiple Choice

15/15 points (graded)

1. What does RPA stand for?

☐ Robotics Processing Automatic

☐ Robots Process Automate

☒ Robotic Process Automation

☐ Robots Procedure Automatic



2. Which one of the following statements below is incorrect about RPA?

☐ RPA is a software that exists in your computer operation system

☐ RPA can be used to automate a high volume of tasks that require no or limited cognitive efforts

☐ RPA can work 24/7 with high accuracy

☒ RPA is a humanoid robot that sits next to you to do your job



3. What are some of the benefits of RPA?

☒ Reduce operation cost

☒ Increase productivity

☒ Lessen human errors during operation

☒ Give fast Return of Interest



4. What can RPA do? Select the incorrect answer

☐ Interact with multiple applications to complete a workflow

☐ Work with different types and formats of files

☒ Analyze workflows and find a better way to complete them.

☐ Work with desktop application, web application, enterprise resource planning system and databases.



5. Which types of process should be automated with RPA?

☐ Processes that need human decision

☒ Repetitive processes

☒ Manual proroesses that have reached mature stage

☐ Processes that have unstructured inputs



6. What are the application of RPA? Select incorrect answer

☐ Fill in forms and move files and folder

☐ Extract data from website and generate excel report

☒ Approve loan request

☐ Open mail and download attachments



7. Which of the technologies target on improving efficiency of without changing the existing process?

☒ RPA

☐ BPM

☐ AI

☐ None of the above



8. Which solution analyze the current process flow to identify areas of improvements and creates a strategic plan to address those needs?

☐ RPA

☒ BPM

☐ AI



9. What are the advantages of RPA compared to BPM? Select all that apply.

☒ Quick return of interest, provide immediate benefits to the organization

☒ Low deployments and investment

☒ Quick implementation without making changes to the underlying system

☐ Create significant/fundamental changes to the process to address inefficiencies



10. Which technologies might result in changing of a whole legacy system with new

10. Which technologies might result in changing of a whole legacy system with new technologies when implemented?

☐ RPA

☒ BPM



11. What are the differences between RPA and AI? Select the correct answer.

☐ RPA imitate human action while AI imitate human thinking

☐ RPA can only process structure data while AI can process all levels of data, from structured to unstructured

☐ RPA cannot make cognitive decision while AI can

☒ All of the above



12. Each day, a retail company has a bulk quantity of financial statements in PDF format. It is required to record ALL of these statements into management systems for accounting or managing purposes. Staffs need to open all statements files one-by-one to search and copy relevant data from each file to a new excel template or key-in to another system. Can this process be automated with RPA?

☒ Yes

☐ No



13. Which following step is not a stage in an RPA project?

☐ Prepare

☒ Review and clean data

☐ Develop

☐ Design



14. In what stage is that Process Design Document (PDD) created?

☐ Deploy

☐ Monitor

☐ Measure

☒ Design



15. Who are responsible for selecting the right technological tools, defining the initial infrastructure setup and overseeing the whole RPA project from start to finish?

☐ RPA Developer

☒ RPA Solution Architect

☐ Infrastructure Engineer

☐ RPA Business Analyst



Submit

✓ Correct (15/15 points)
