

Dmitry Dvornichenko

User Experience Designer

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Kharkiv, Ukraine

ABOUT

I believe design should align with, and help achieve business goals and objectives.

That's why most of my work revolves around designing and rethinking digital experiences for customer service sector with a **100m+** people audiences around the world.

SKILLS

Service

Interviewing stakeholders, Solution audit, Presentation & Pre-sales, User research, Information Architecture, UX documentation & maps, Wireframing, Interactive prototyping, Responsive web design, Mobile app design, Design systems, Analytics

Toolkit

Paper + Pen, Whiteboard, Sketch + Invision, Figma, Flinto, Framer Studio, Kite Compositor, Principle, Adobe AfterEffects, Keynote, Adobe InDesign, Microsoft PowerPoint, Adobe Photoshop, Adobe Illustrator, Cinema 4D, DaVinci Resolve, Adobe Premiere

EDUCATION

Kharkiv National University of Radioelectronics

Telecommunications, 2011

Kharkiv Patent & Computer College

Computer systems, 2010

EXPERIENCE

MOSST Reader

Kiev, Ukraine (remote) — 2017

Research, prototyping and business-oriented redesign for mPOS reader companion apps for iOS and Android.

Hololens Project

USA (remote) — 2017

Prototyping, script, and design for a Microsoft Hololens mixed reality app, made for a world-known client. Details are currently under NDA.

Plarium

Kharkiv, Ukraine — 2014-2017

UX and UI design for numerous features of browser games & internal marketing tools at Plarium. Details are currently under NDA.

Ryanair

Dublin, Ireland (in-house) — 2014

Redesigning the check-in experience for the largest airline in Europe with a special focus on personalization & business metrics.

Kantar Media

London, UK (remote) — 2013

Research, prototyping & visual design for an analytics system for largest European TV & Media analytics company.

First Ukrainian International Bank

Kyiv, Ukraine (remote) — 2011-2012

Research, product strategy, prototyping and UI design for personal banking mobile apps (iOS Universal, Android) and a web banking.

Awarded as 'The most innovative online bank in Ukraine' by Forbes in 2012.