



Corporate Profile

Executive Summary







Overview

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In South Africa, the level of crime is high, and the risk it poses to lives and properties is constantly on the rise, this calls for the need of good security service provider. Scorpion Tactical Services ensure a safe environment and improved quality of life through effective community policing practices combined with efficient use of physical security guards, state-of-the-art technology, and effective partnerships with local authorities.

At Scorpion Tactical we keep an eye on your property, business or home so that you can go on with your life. We provide the following services:

- **Security Patrol and armed response**
- **Alarms and Security Systems (Intruder Alarms)**
- **CCTV and Access Control**
- **Physical Security Personnel (permanent or casual) Guards**
- **Investigative services**
- **Security Consultancy**
- **Crowd Control & Event Management**
- **Airport Handling Services**
- **VIP Protection**



About Us

Scorpion Tactical is a professional armed response company with a reputable name in the South African security Industry. We have continued to deliver in our areas of specialty to the public. With our motto of 'loyalty, integrity, service', we have become one of the most sort after Security Company in South Africa and respected specialist security services provider.

Scorpion Tactical distinguished itself early on from the many thousands of security guard providers competing to win contracts with lower bids. From the start, scorpion tactical has focused on earning business with greater value.

Whereas "security guards" may be warm bodies in uniforms, we at Scorpion Tactical have the consummate and skilled security professionals, who are trained and dedicated to their service.

As a total security solutions provider, Scorpion tactical is further differentiated in an industry where "security guard providers" typically provide exactly that.

Our focus over the decades on meeting unique and specialized security service needs has translated into acquisition of exceptional talent and diversification of our security and risk management expertise.

Our portfolio of security services presently includes uniformed security services, a broad range of consulting and investigations capabilities, and a multitude of specialized services, including executive protection, meeting and event security, commercial and home security.



Scorpion tactical offers wide range of security solutions anywhere in the world through internal resources and strategic partnerships around South Africa.

- **We have the best levels of staff retention in the industry.**

By investing time to understand a customer's particular requirements, we provide a truly unique solution that exceeds all expectations and goes beyond most service level agreement requirements. We believe security is a 24/7 function that can only be achieved through robust contract management.

Just as importantly, every one of our teams is backed-up by appropriately trained reservists, ensuring that service standards are fully maintained during any periods of holiday or sickness.

Our fresh, friendly and flexible approach means that we are the specialist security solutions provider of choice for organisations across a wide range of business and operational sectors.

In addition, we have the capabilities and the know how to provide security services in any location that would assist and facilitate any of our valued clients. We pride ourselves on our rapid growth, which we credit to our quality of service and our specialization in crowd control, VIP guiding services, commercial, home security, surveillance monitoring and personal body guiding.



- **Our Core Beliefs**

At Scorpion tactical, we believe security is shifting from protecting companies from risk to becoming the new source of competitive advantage.

With globalization changing the pace and structure of corporate life and the saturation of traditional markets taking companies to more risk filled places, the role of security is not so much to eliminate risks as to help organizations take risks and remain resilient.

As we shift to a knowledge-based economy and businesses practices such as off shoring challenge companies to manage at a distance more than ever before, security threats are becoming more complex. Risks like terrorism, transnational organized crime, and information theft are becoming more difficult to manage.

New forms of accountability put added pressures on enterprise. As companies look for new ways to manage these risks, security departments are beginning to share responsibility for concerns such as reputation, corporate governance and regulation, corporate social responsibility and information assurance.

Scorpion tactical believes in aligning security with the business. An effective security strategy embraces and supports the business's core values and imperatives, encourages individual buy-in and participation in achieving security objectives, and fosters ongoing communication and awareness of the global threat landscape. With our approach, doing business and doing security go hand in hand.



Standards

- **Uniformed Security**

Scorpion tactical uniformed security professionals provide asset protection across a broad array of business sectors and work environments. The firm's officers are trained and focused on the benefits of working as partners in meeting the needs of the company's clients.

Prior to deployment, all Scorpion tactical uniformed professionals receive focused new employee and client-specific training from highly experienced personnel management in all facets of the company, security, life safety, and customer service. After deployment, ongoing personal training and eventual supervision and management training are hallmarks Scorpion tactical employee development program.

Whether armed or unarmed, Scorpion Tactical uniformed security personnel have the reputation of being professional, well prepared and a natural extension of the client's workforce.

- **Armed Security**

Scorpion Tactical armed security personnel are selectively chosen to ensure only those most experienced and highly qualified are assigned to our customers requiring armed services. In addition to comprehensive pre-employment screening, armed security officers undergo thorough screening and training processes based on customer requirements.

Selected officers are further trained to ensure firearm proficiency. Armed officers must successfully complete Scorpion Tactical fire arm training test.



- **Unarmed Security**

As the first line of defense for our customers and the representation of our company on the ground, our uniformed employees are our most valuable asset. Personnel are carefully selected, vetted, and thoroughly trained to meet the unique needs of each client. We specifically recruit and hire officers local to each customer account, based on the security requirements at each site. Our evaluation and training of potential officers goes beyond background checks and verification of technical proficiencies; selected candidates' personal traits and values mesh with the philosophies and expectations of the company and the client to which they are assigned. Ongoing management oversight, continuing education and routine performance evaluations based on agreed-upon key performance indicators further ensure successful uniformed security programs.





Why Scorpion Tactical ?

- **Our role as security specialists**

We at Scorpion Tactical, don't take security as any other service that companies have to procure but we know that your safety is our priority and there is significant peace of mind to be gained from knowing that a trained and qualified security specialist is on hand to deal with any situation. That's why we specialise in three key areas of security: guarding, monitoring and consultancy.

- **Our people**

Everyone matters to Scorpion Tactical and we know that the service we provide is only as good as our clients. By continually investing in our employees we ensure that they are given the requisite knowledge and skills to enhance their careers and provide service of a high quality. This 'circle of care' is one of the reasons why we enjoy the best levels of staff retention in the industry.

- **Our ownership structure**

Unlike other security companies, which are driven purely by the need to generate profit for shareholders, Scorpion tactical is a Trust. As such, we are able to take a long-term view of our business and ensure that any added value that we generate is reinvested into our operation to better serve our customers.

- **Our heritage and history**

Scorpion Tactical has a unique history.



- **Our ability to innovate**

The secret to our longevity is our ability to move with the times and pioneer new ways of providing security services. Our attitude towards embracing the very latest, best-in-class technology is exemplified in the state-of-the art CCTV monitoring which is widely acknowledged as the leading facility of its kind in the security industry.

- **Customised services**
- **PSIRA Accredited**

We are a compliant company that is why we are registered with the Private Security Industry Regulatory Authority (PSIRA) to ensure that we operate by standard professional guidelines and codes of operation.

- **24/7 Support**

We also believe that duty managers should be available to deal with any issues on a 24/7 basis. Our duty managers are located within our locally based operating centres and can provide a fast mobile based first response to an incident at whatever time of day or night they are required. They are also able to carry out property checks to qualify whether an incident is a genuine cause for concern.





Services

- **Security Patrol and armed response**

In an emergency, you can be sure that should the need arise for reaction or assistance Scorpion Tactical will be always there and key to an efficient and effective Armed Response service is our personnel, their training, our call centres and our vehicles. All are of the highest calibre and quality.

- **Alarms and Security Systems (Intruder Alarms)**

An intruder alarm system is designed to detect intruder presence at your premises. When detected, a siren will activate and communicate an alarm signal to one of our highly sophisticated Monitoring centres, from where an appropriate response will be coordinated. Intruder systems can be either hard wired or wireless

- **CCTV and Access Control**

As a technical centre of excellence, we can monitor most types of CCTV and access control systems as well as Intruder and Fire alarm monitoring. In addition, we can also carry out video analytics, virtual patrols and audio challenges thanks to our strategic partnerships with some of the industry's leading technology providers. The CMC is manned by a team of SIA qualified experts who can interrogate and analyse CCTV in ways that are unrivalled in the remote monitoring and alarm receiving sectors.



- **Physical Security Guards (Commercial / Private)**

Our professional guards are all Security Industry Authority (PSIRA) licensed and have completed extensive in-house manned guarding training to the highest industry standards. This means that customers receive a level of service that always meets their exact requirements.

With the sole objective of protecting people, property, assets and general business interests in the most effective manner possible, we value our people and the skills they offer – an ethos that means we enjoy industry leading staff retention rates.

- **Investigative services**

Scorpion Tactical division brings together industry-renowned security and risk management professionals who specialize in identification and mitigation of today's most pressing threats. These are the industry's foremost authorities, with diverse knowledge and experience, forming a network to support clients in implementing a multi-disciplinary approach to security and risk management.

- **VIP Protection**

Strikes, political unrest, community protests, crime ... and so the list goes on. These are all factors that add to the risk portfolios of executives, travellers, entertainers and your own family.

Scorpion tactical provides specialist VIP protection services. Our highly trained and experienced are deployed to assignments both locally and abroad.

We, at Scorpion tactical do not regard ourselves as 'bodyguards' but rather executive protection specialists. Our members operate on a principle of 'always present but seldom noticed'.



The image of a ‘bodyguard’ wearing a dark suit and black sunglasses does not sit well with the men and women of Scorpion Tactical elite close protection teams. These absolute professionals firmly believe that the criteria for successful VIP protection is based on solid planning – advanced preparations, route reconnaissance, threat assessments and conflict avoidance.

- **Crowd Control**

Scorpion tactical event security, crowd safety management and corporate hospitality services are specifically designed to provide enhanced levels of safety for all. As the leading specialist security services provider, we can also offer a combination of personnel and technology to ensure that your event runs smoothly in an efficient and effective manner.

Our crowd management consultancy service also means that experts are always on hand to provide advice and guidance, and carry out thorough risk and threat assessments in advance so that the perfect security and safety solution can be configured. We can also provide VIP security, asset and close protection services if and when required.



Our Promise

We will be easy to reach

- responding to you as quickly as we can
- offering you different ways to contact us and use our services
- We want you to be at the heart of everything we do.
- You have told us what matters to you and we are making this promise to you.

We will be clear and treat you with respect

- letting you know how the council can help and if we can't who can
- treating you with courtesy, politeness and understanding

We will listen and get things done

- keeping our promises to you
- keeping you informed and explaining what we have done
- telling you what you can do next, if you are unhappy with our decision



You can help us to keep our promise by

- treating our staff politely and with respect
- letting us know if you have to change an appointment
- letting us know if you have any specific needs
- giving us the information we need to deal with your enquiry
- telling us if you are happy or unhappy with our service
- Please tell us how we are doing
- Your feedback is really important to us, please let us know what we are doing well. If something goes wrong, feedback helps us to learn from our mistakes and improve our service for you.
- If you would like to give feedback visit comments and complaints.

Contact

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