

# KRISTYN (KRIS) DEL CAMPO-BANREY, B.S.



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GitHub: <https://github.com/MinnieAkuma199>

Portfolio: <https://minnieakuma199.github.io/Portfolio-Grooving/>

React Portfolio: <https://kd-b-react-profile.herokuapp.com/>

## Skills Summary

**Tech: Proficient in full-stack JS development:** Computer Science, HTML, CSS, JavaScript, MySQL, MongoDB, React, Jest, Bootstrap, Express, Regex, MERN stack, SERN stack, GraphQL and restful APIs, etc.

Laboratory: Proficient in EMR and customer/patient relations.

**Customer service: 2+ experience in customer service roles**

## Education

**University of Denver Full Stack JavaScript Coding Bootcamp: Completed July 2022**

University of Colorado Boulder      August 26, 2015-December 19, 2019      Boulder, CO

**B.S. Integrative Physiology | Sociology | Public Health certificate | December 2019**

Lead Undergraduate Teaching Assistant in Physiology lab | Jan. 2019 – Dec. 2019

Internship in the Cadaver Lab under Prof. Bustamante | Sept. 2018 – Dec. 2019

Leader of CU Boulder medical sector of Volunteers Around the World (VAW) | Sept. 2017- May 2018

## Paid Experience

### *Autopay*

Customer Success Representative | November 2021- April 2022

Applied problem-solving skills to resolve customer inquiries and disputes, and escalated using the appropriate channels when necessary. Answered incoming calls daily to collect information and identify customer needs. Onboarding new hires was an essential part of my duties as well.

### *Alchemer (SaaS startup)*

Customer Service Representative | July 2021-September 2021

Learned the application and applied problem-solving skills to resolve customer's questions with the software. Experienced inner workings of a SaaS startup. Became acquainted with Salesforce and JIRA as the software for ticketing bugs.

### *National Jewish Health*

Clinical Lab Scientist I & Pre-Analytical Technician | December 2020- July 2021

I worked at a BSL-2 laboratory specializing in SARS-CoV-2 in the Covid-19 ADx lab of National Jewish Health. I performed PCR assays on patient samples including reading results. I worked intimately with my team along with communicating results and any issues with clients. I also worked as a pre-analytical technician to understand the inner workings of the laboratory and to further assist my team during spikes in samples. Worked alongside CDPHE and reported needs and assisted in overflow.

### ***American Income Life***

*Life Insurance Agent\ July 2020-November 2020*

I educated different union members on life insurance, sold life insurance, and managed my client's accounts. I was the liaison between my clients and corporate so any issues that may have arisen I handled.

### ***Boulder Valley Foot & Ankle Clinic, PC***

*Medical Assistant\ February 2020- May 2020*

I worked as a medical assistant for three wonderful doctors Dr. Christina and Yvonne Weber, DPM and Deann Hofer, DPM. My responsibilities include greeting patients, checking-in patients, doing intakes, along with any x-rays that are needed. I must put out all required instruments along with prepping patients and assisting with small, minimally-invasive procedures done within the clinic.

### ***Golden West***

*Caregiver in Assisted Living\ November 2019-February 2020*

Worked in the Assisted living portion of Golden West. My duties included heading an entire floor, keeping track of my residents, distributing medication, monitoring mood, exercise, nutrition, and base needs of 14 residents. Keeping track of my residents and communicating with their families and doctors was incredibly important as well. Every day was a challenge that prepared me for the next day, I adored my time with my residents.

### ***Doctors Without Borders (MSF) Under Grassroots Campaigns Inc.***

*Canvasser \September 2017 - March 2018*

Spoke to the public on issues concerning MSF doctors such as Malaria, Zika outbreaks, the Aleppo crisis in Syria where health professionals were dying trying to provide care, the weight of chronic conditions and impact on life in less privileged nations, all in an effort to convince more people to become field partners with Doctors without Borders (MSF)

## **Volunteer Experience**

### ***Boulder Community Health (Foothills Location)***

*Volunteer\ May 2018-May 2019*

Assisted nurses in the OCC/PACU in changing bedding, sanitizing rooms, restocking supplies, answering phones, relaying messages, etc.

### ***Compassionate Care Home Health Services, Inc.***

*Volunteer\ May 2018 - August 2018*

Documented the mental and physical status of patients under Medicaid-mediated hospice care. I was a companion as well as a medical documenter of their status for health professional team and family. This experience taught me how to handle grief and also exposed me to the expiring process of patients and what can be expected.

### ***Volunteers Around the World (VAW)***

*Leader in country & Education Chair / September 2017 - May 2018*

Led my college-level student group to Bocas del Toro, Panama to establish mobile clinics in rural lands & educate young children on nutrition. I was tasked with teaching my group rudimentary Spanish, how to take basic vitals, and respect of the culture/ way of life of the individuals we would encounter. This experience taught me how to work with multiple strong personalities. I was also a liaison between the predominantly English-speaking students and the Spanish-speaking VAW team in Panama. I am adept at handling problems and criticisms and helping in the best way possible but also letting my students learn themselves when appropriate.