# **MONIKA BAGYAL**

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Data professional with 6-years of work experience building ETL pipelines and solving complex data problems working with large Banks. Aiming to leverage cloud-based technologies to build efficient data pipelines and to deploy Machine learning algorithms to bring the most value from data for the business.

### **EDUCATION**

### **University of North Carolina at Charlotte**

Master's in Computer Science – Data Science Concentration

Birla Institute of Technology & Science

Master's in Software Engineering

**HNB Garhwal University** 

**Bachelor of Computer Applications** 

Charlotte, NC, Dec 2020

Rajasthan, India, Nov 2014

Uttarakhand, India, Jun 2010

#### **TECHNICAL SKILLS**

**Proficient**: Python, SQL, ETL, Pandas, Numpy, Unix Shell Scripting, Data Warehousing, Informatica, Autosys, Actimize. **Moderate**: PySpark, Tableau, AWS Spark, S3, EMR, Git, Machine Learning, Cloud Computing, NLP, Deep Learning.

### **WORK EXPERIENCE**

# Wipro - Client UBS Bank, Bangalore, India

## Senior Software Engineer, Nov 2016 - May 2017

- Automated a process of scheduling data pipeline to load 12 months of customer profiling data (in petabytes) in production.
- Designed and developed a data analysis project to provide a statistical report on payment data using changeable Threshold.
- Supervised a team of 2 software engineers while ensuring to follow best practices of SDLC across multiple projects.

### BNP Paribas, Mumbai, India

### Senior Software Engineer, Dec 2014 - Oct 2015

- Built ETL pipelines to process 10+ millions of trades records, using data filtering, data manipulation and data transformation.
- Created a complex Scoring Algorithm to assign a risk score between 0 to 100, based on highly risked client's trade activity.
- Optimized existing models in production by refactoring code to ingest multiple regions data, documented the changes.
- Experienced in handling production issues, skilled in communicating with technical and non-technical groups.

### Wipro - Client UBS Bank, Bangalore, India

### Software Engineer, Jul 2010 - Dec 2014

- Reduced project cost, by developing a solution to read unstructured data file (approx. 5 TB of data) using Shell Scripting.
- Optimized Informatica ETL mappings to improve performance and reduce data redundancy using data modeling concepts.
- Audited authorized user activity and thresholds changes in database using PL/SQL to report and keep system compliant.
- Implemented a Risk score filtering approach using SQL based on customer's KYC and historical data to produce new alerts.

### **ACADEMIC PROJECTS**

### Sparkify - Data Science Project on AWS Spark, Apr 2020

- Performed data analysis and feature engineering using pySpark on music streaming data for customer churn problem.
- Trained a model using Gradient boosting classifier to achieve a higher F1 score on AWS Spark to process 12GB of data.

#### Disaster Response Model, Mar 2020

- Analyzed disaster data to build a model for an API that classifies 26000 disaster messages. Built a webapp using Flask.
- Build an ETL & ML pipeline, to perform text processing using NLP and load it into SQLite, to predict 36 disaster categories.

### Recommendations with IBM. Mar 2020

- Generated individual article recommendations for similar users by using collaborative filtering approach.
- Predicted user ratings by applying SVD to evaluate overall performance for new recommendations.

### Hackathon - NLP project on Yelp Reviews Data, Feb 2020

- Project idea was to provide key insights from reviews to help customer make decision faster.
- Generated visualizations after text cleaning, normalization, tokenization, generated bag-of-words etc.
- Presented this project to 300+ people during All Women Hackathon (Pearl Hacks) at UNC Chapel-hill.

#### **Identify Customer Segments, Apr 2019**

- Applied PCA to reach 99% of variance with 74% of features, after data cleaning, transformation and feature engineering.
- Discovered 14 clusters (K-means), to find target audience to achieve highest rate of returns from direct marketing.

**CERTIFICATIONS:** Data Scientist Nanodegree by Udacity (Sep 2018 - Apr 2020), Python for Data Science and Machine Learning Bootcamp on Udemy (Aug 2017), Tableau 10 A-Z: Hands-On Tableau Training for Data Science on Udemy (May 2018), AML and KYC by Indian Institute of Banking & Finance (Oct 2013).