



Timothy (Tim) Borny

IT / Ops Engineer | Science Evangelist | Tech Generalist |

4+ years of remote work experience

CONTACT ME

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- 📍 Remote | Open to relocation
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AREAS OF EXPERTISE

Data Management & Automation

Python & javascript scripting for ETL (extract, transform, and load), data analysis, and system monitoring;

SaaS Admin & Implementation

Google Workspace, Salesforce, Hubspot Zapier, Slack, Zoom, Auth0, AWS (EC2, S3, glacier), Cvent, Box, Zendesk, etc.

Web Development & Maintenance

DNS configuration, Wordpress, Google Analytics, Heroku, mobile optimization, vue.js, node.js, git, bash, linux, firebase, uptime robot, new relic

EDUCATION

BS, Integrated Science & Technology

ABET accredited in applied science

James Madison University

2014, 3.66/4.0 GPA

Cum Laude

Minors

- Computer Science
- Science, Technology, and Society
- Music Industry

WORK EXPERIENCE

Independent Consulting

IT & Operations Engineer | 2017 - Present

Efficiently resolved a wide range of technical problems ranging from automating employee data backup and improving efficiency of employee onboarding/offboarding processes to developing custom mobile-first landing pages and handling change management while reducing redundancy in paid SaaS services.

- Successfully planned and led a small team on a project to integrate and continuously sync two CRMs with zero disruption to ongoing business processes.
- Managed a team assigned to resolve issues in an internal IT Support queue while tracking metrics on issue types and completion times.
- Reduced monthly Google Workspace billing by >50% through the creation and implementation of license assessment and account backup / removal processes.

Data Privacy and Security Operations | 2018 - 2020

Conducted privacy and security audit of websites, applications, and customer data acquisition locations to ensure compliance with GDPR and CCPA legislation. Mapped internal data flows and storage locations. Managed team responsible for completing >200 DSARs.

- Deployed and managed DSAR (Data Subject Access Request) and data breach processes
- Drafted copy and consulted with legal resources on proposed Privacy Policy and Terms of Use updates and improvements

Singularity University

Academics Manager | Mountain View, CA | 2014 - 2016

Conducted research on cutting edge technologies across many verticals (AI, biotech, nanotech, energy, manufacturing, finance, etc.) for use in SU curriculum. Designed, created, implemented evaluation tools for SU programs and experts. Summarized and presented findings to product managers and executives

- Created and maintained a database of current and prospective experts for use in recruiting, payments, and in online media
- Wrote scripts for shuttling data between databases and aggregating data from websites using Python
- Worked with industry experts in designing pedagogy for adult learners
- Maintained a high standard of clear and efficient communications internally with co-workers and externally with clients and industry leaders