# Section03-Group02 Final Report

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**a) Skeleton and surface plane including the elements applied from the book.**

**For Skeleton plane, the three main elements are always bound together, that is, interface design, navigation design and information design. For the interface design, we applied many standard but handful interface elements. For instance, using a drop list when people are filling the payment information saves much space and time for users to read instead of using checkboxes. Navigation design helps to communicate different sessions of the whole application and lead users to find ways and get directions in the information world. Firstly, we have the global navigation at the bottom of our App. It consists of several icons which point to different main functions like view order, go to home, switch to account etc. Secondly, we applied local navigation in many pages to only set one access to parent, sibling and children which leads to more concise logic structure. Thirdly, we also employ supplementary navigation to enable users to shift the focus of current pages to the new one without starting from the beginning. Besides, we have courtesy navigations in many pages to provide another information entrance for users. Like in our flight booking management page, we provide the access and information of related airline companies. If users have some problems which could be only solved by the airline companies, they could use this link to contact them directly. For information design, we arrange and group our information needed to be provided by users. Like we divide our payment information into payment methods information and billing address information. Also, we set error information to lead users fill in the blanks in appropriate forms.**

**For surface plane, it mainly deals with the sensory design and the presentation ways of logic. For color palettes, we use orange and white as the main colors which respond to our orange logo. Also, we apply "Arial" as the basic fonts for the principle "Simpler is**

**better". Contrast matters too. Thus, we use contrast and highlight to draw users' attention and make them realize the real essential part of specific pages.**

**b) Google Material Design**

**1.How would you use google material system in your final project? What guidelines will you take into consideration?**

**1） Card design is an important part of material design. The UI of our project will adopt card design. In particular, the card interaction as the core of the whole set of design language creation, and on this basis to design and create the whole set of products.**

**2） In terms of color, the text, icons and dividing lines of our interface are set with transparency, indicating text and lower visual level. By setting the transparency, we can improve the sense of contrast. The buttons and Spaces are set to beautiful and beautiful colors, and the color theme is bright, Large UI areas and elements use dominant colors, and secondary colors are used to emphasize smaller areas.**

**3） System icon simple and modern, bright shape.**

**4） The selected images are theme-relevant, informative, enjoyable, and provide an emotional connection with the user, providing an immersive experience.**

**5） Its elements of visual cues: design combine actual physical properties, the carrier is flat design, but use the shadow show its hierarchical forms became the difference with other design features, such as our APP interface, the user to display the latest operation menu on the top, bottom history operation path is grey appearance.**

**6） We try to design the App more flexible and much closer to human's Ergonomics. We use some select buttons which are easier to choose for some required blanks. For instance, some Apps use calendars selection as the input of credit card's expiration date. However, it may take users much time to browse and select the right one. Thus, we decide to divide the expiration date as two parts. One drop list for the month and another one for the year. Also, we design a travel logo for our App. The basic color is orange and white, so our other pages are of the same two colors to decrease the chaos of the page.**

**7） For the writing part, we use words and sentences which are easily understood by any English-speaking users. Also for the proper nouns we add explanations inside the information icon besides the nouns.**

**8） We try to design a more concise page, which keeps the same color tone on the same page,**

**and reduces the use of multiple colors to avoid the page looking cluttered due to inconsistent colors.**

**9） When we design some labels and icons, keep their color tone consistent with the color tone of our theme and logo, which makes the page look more professional.**

**10） We add shadows on some boxes and labels to make certain modules on the page look more three-dimensional.**

**c) High Fidelity Mockups using Axure tool (at least 25 pages)**

**d) UX Principles**

1. **Great experience is about control**

**We should never make our users lose the control of themselves when they are experiencing our products. It means applications should have clear logic. In our travel App, take the flight ticket booking for instance. From the flight search to order review, there is a neat line. Users only need to fill in the required information and click the "continue" button, then they can make a reservation easily.**

2. **Great experiences are simple.**

**We all know less is more. A concise page with clear points is much better than a complicated page with redundant contents. We also use this UX principle to our final projects. For texts, we try to use simple sentences with highlights for important parts. For page design, we simplify the page information and only put the essential ones while for the extra information we use information icons to show it.**

**3. Great user experience is invisible**

**We do not fully understand this principle until we face it with our own prototypes. Because we have different functions, we divide our work into four parts. However, when we first made an integration, we found there are many logic problems at the points of our connected parts. Before that, we all didn't find any problems in our individual parts. It's natural to execute a fluent logic which represents a good user experience. However, we may not realize it's a good design until we face the problems which never appeared before.**

**e) QA and testing**

| Test Case Description | Step# | Test Step | Results | Status |
|---|---|---|---|---|
| test just join the today's recommend group | 1 | click group button | enter the "my group" page | Pass |
| | 2 | click hot group button | enter the "hot group" page | Pass |
| | 3 | view top 1 group | enter the "top 1 group" page | Pass |
| | 4 | view top 1 group picture | view top 1 group pictures circle | Pass |
| | 5 | view top 1 group video | view top 1 group video circle | Pass |
| | 6 | view top 2 group | enter the "top 2 group" page | Pass |
| | 7 | view top 2 group picture | view top 2 group pictures circle | Pass |
| | 8 | view top 2 group video | view top 2 group video circle | Pass |
| | 9 | view top 3 group | enter the "top 3 group" page | Pass |
| | 10 | view top 3 group picture | view top 3 group pictures circle | Pass |
| | 11 | view top 3 group video | view top 3 group video circle | Pass |
| | 12 | click join the today's recommend group button | enter the "my group" page and there is the link of today's recommend group | Pass |
| test the today's recommend group's activity function | 13 | click official information link | enter the official information page | Pass |
| | 14 | click group membber view more link | enter the group member view more page | Pass |
| | 15 | click join the first activity button | the button change into leave | Pass |
| | 16 | change time reminder | change time reminder time set | Pass |
| | 17 | click the set time reminder button | "seccessfully set time reminder" | Pass |
| | 18 | click leave button | the button change into join | Pass |
| | 19 | click add new activity button | enter the create new activity page | Pass |
| | 20 | input new activity content | input new activity content | Pass |
| | 21 | select new activity address | select new activity address | Pass |
| | 22 | select new activity time | select new activity time | Pass |
| | 23 | click the create new activity button | enter the group page with two activities | Pass |
| | 24 | click join the second activity button | the button change into leave | Pass |
| | 25 | change time reminder | change time reminder time set | Pass |
| | 26 | click the set time reminder button | "seccessfully set time reminder" | Pass |
| | 27 | click leave button | the button change into join | Pass |
| | 28 | click add new activity button twice time | have already create one, create the next | Pass |
| | 29 | click leave the group button | enter the "my group"page with no group | Pass |
| test just join the new created group | 30 | click group button | enter the "my group" page | Pass |
| | 31 | click create new group button | enter the "create new group" page | Pass |
| | 32 | input new group name | input new group name | Pass |
| | 33 | select the group tag | select the group tag | Pass |
| | 34 | input new group brief introduction | input new group brief introduction | Pass |
| | 35 | input new group brief official notice | input new group brief official notice | Pass |
| | 36 | input new group official notice | input new group official notice | Pass |
| | 37 | click create this group button | enter the "my group" page and there is the link of today's recommend group | Pass |
| test the new create group's activity function | 38 | click official information link | enter the official information page | Pass |
| | 39 | click add new activity button | enter the create new activity page | Pass |
| | 40 | input new activity content | input new activity content | Pass |
| | 41 | select new activity address | select new activity address | Pass |
| | 42 | select new activity time | select new activity time | Pass |
| | 43 | click the create new activity button | enter the group page with two activities | Pass |
| | 44 | click join the activity button | the button change into leave | Pass |
| | 45 | change time reminder | change time reminder time set | Pass |
| | 46 | click the set time reminder button | "seccessfully set time reminder" | Pass |
| | 47 | click leave button | the button change into join | Pass |
| | 48 | click add new activity button twice time | have already create one, create the next | Pass |
| | 49 | click leave the group button | enter the "my group"page with no group | Pass |
| test join the today's recommend group and create new group function | 50 | click group button | enter the "my group" page | Pass |
| | 51 | click hot group button | enter the "hot group" page | Pass |
| | 52 | view top 1 group | enter the "top 1 group" page | Pass |
| | 53 | view top 1 group picture | view top 1 group pictures circle | Pass |
| | 54 | view top 1 group video | view top 1 group video circle | Pass |
| | 55 | view top 2 group | enter the "top 2 group" page | Pass |
| | 56 | view top 2 group picture | view top 2 group pictures circle | Pass |
| | 57 | view top 2 group video | view top 2 group video circle | Pass |
| | 58 | view top 3 group | enter the "top 3 group" page | Pass |
| | 59 | view top 3 group picture | view top 3 group pictures circle | Pass |
| | 60 | view top 3 group video | view top 3 group video circle | Pass |
| | 61 | click join the today's recommend group button | enter the "my group" page and there is the link of today's recommend group | Pass |
| | 62 | click create new group button | enter the "create new group" page | Pass |
| | 63 | input new group name | input new group name | Pass |
| | 64 | select the group tag | select the group tag | Pass |
| | 65 | input new group brief introduction | input new group brief introduction | Pass |
| | 66 | input new group brief official notice | input new group brief official notice | Pass |
| | 67 | input new group official notice | input new group official notice | Pass |
| | 68 | click create this group button | enter the "my group" page and there is the link of today's recommend group | Pass |
| test the today's recommend group's and created group's activity function | 69 | information link | official information page | Pass |
| | 70 | membber view more link | group member view more page | Pass |
| | 71 | click join the first activity button | the button change into leave | Pass |
| | 72 | change time reminder | change time reminder time set | Pass |
| | 73 | click the set time reminder button | "seccessfully set time reminder" | Pass |
| | 74 | click leave button | the button change into join | Pass |
| | 75 | click add new activity button | enter the create new activity page | Pass |
| | 76 | input new activity content | input new activity content | Pass |
| | 77 | select new activity address | select new activity address | Pass |
| | 78 | select new activity time | select new activity time | Pass |
| | 79 | click the create new activity button | enter the group page with two activities | Pass |
| | 80 | click join the second activity button | the button change into leave | Pass |
| | 81 | change time reminder | change time reminder time set | Pass |
| | 82 | click the set time reminder button | "seccessfully set time reminder" | Pass |
| | 83 | click leave button | the button change into join | Pass |
| | 84 | click add new activity button twice time | have already create one, create the next | Pass |
| | 85 | click leave the group button | enter the "my group"page with no group | Pass |
| | 86 | click new created official information link | information page | Pass |
| | 87 | click add new activity button | enter the create new activity page | Pass |
| | 88 | input new activity content | input new activity content | Pass |
| | 89 | select new activity address | select new activity address | Pass |
| | 90 | select new activity time | select new activity time | Pass |
| | 91 | click the create new activity button | enter the group page with two activities | Pass |
| | 92 | click join the activity button | the button change into leave | Pass |
| | 93 | change time reminder | change time reminder time set | Pass |
| | 94 | click the set time reminder button | "seccessfully set time reminder" | Pass |
| | 95 | click leave button | the button change into join | Pass |
| | 96 | click add new activity button twice time | have already create one, create the next | Pass |
| | 97 | click leave the group button | enter the "my group"page with no group | Pass |

**f) 4-6 UX research methods (you need to implement these methods)**

**Focus Groups: groups of 3–12 participants are led through a discussion about a set of topics, giving verbal and written feedback through discussion and exercises.**

**Interviews: a researcher meets with participants one-on-one to discuss in depth what the participant thinks about the topic in question.**

**Concept Testing: a researcher shares an approximation of a product or service that captures the key essence (the value proposition) of a new concept or product in order to determine if it meets the needs of the target audience; it can be done one-on-one or with larger numbers of participants, and either in person or online.**

**Customer Feedback: open-ended and/or close-ended information provided by a self-selected sample of users, often through a feedback link, button, form, or email.**

**Card Sorting: a quantitative or qualitative method that asks users to organize items into groups and assign categories to each group. This method helps create or refine the information architecture of a site by exposing users' mental models.**

**Email Surveys: a survey in which participants are recruited from an email message.**

**g) IBM Design Thinking**

- **The Principles**

**1. A focus on user outcomes**

**In our project, we need to design an application that meets the needs of users. Our project is related to travel, so we need to collect the basic functions of booking tickets, booking hotels, sharing travel notes etc.**

**The most important thing our team needs to know is what our user base looks like, what kind of needs they have on our website, and what kind of results we want to achieve on our website. Thinking about the needs from the customer's perspective can make the website more user-friendly.**

**2. Multi-disciplinary teams**

**There are weekly group meetings organized by members to report the progress of each group member and plan the next step. And we used Axure to design our prototypes. We assign different work to each member, and after completing the personal portion, we will merge our prototypes in the Axure cloud.**

**3. Restless reinvention**

**We constantly revise and update our project system. Throughout our design process, we will continue to invite different people to try our App and ask for their experiences and Suggestions. Throughout the design process, we will make improvements and adjustments according to users' comments. After the launch of the system, continuous follow-up analysis, product iteration.**

- **The Loop**

**1. The observation**

**We focus on user needs, user data, user experience, and service feedback. From the collection of the target user experience to the public feedback.**

**2. Reflect**

**Our app is a travel app designed to help users book flights and needs to be adjusted and alerted according to different policies.**

**3. Make**

**Our team often communicates online, explores new ideas and implements them.**

- **The Keys**

**1. Hills**

**We set a schedule and milestones for the entire project. We also have weekly goals for everyone. Every weekend, we will hold an online meeting to check everyone's schedule.**

**2. Playbacks**

**When the phased tasks are completed, we will discuss them from the perspective of our members and ensure consistency.**

**3. Sponsor users**

**By receiving feedback from users after testing is complete, they can provide life experiences and expertise to share with the team to ensure better reflection of the cycle.**

**h) Style Guide which includes branding etc. (extra credit)**

1) **Color scheme, including color values and acceptable shades: the theme tone of our project is orange in warm tones, changing to orange and yellow with different degrees of saturation with different recent**

2) **Font scheme, including all the font weight, size, line space and usage: our title font is uniform, the text font is uniform, the text with emphasis is deepened, the line space is adapted according to different modules**

3) **Logo:The airplane logo symbolizes tourism**

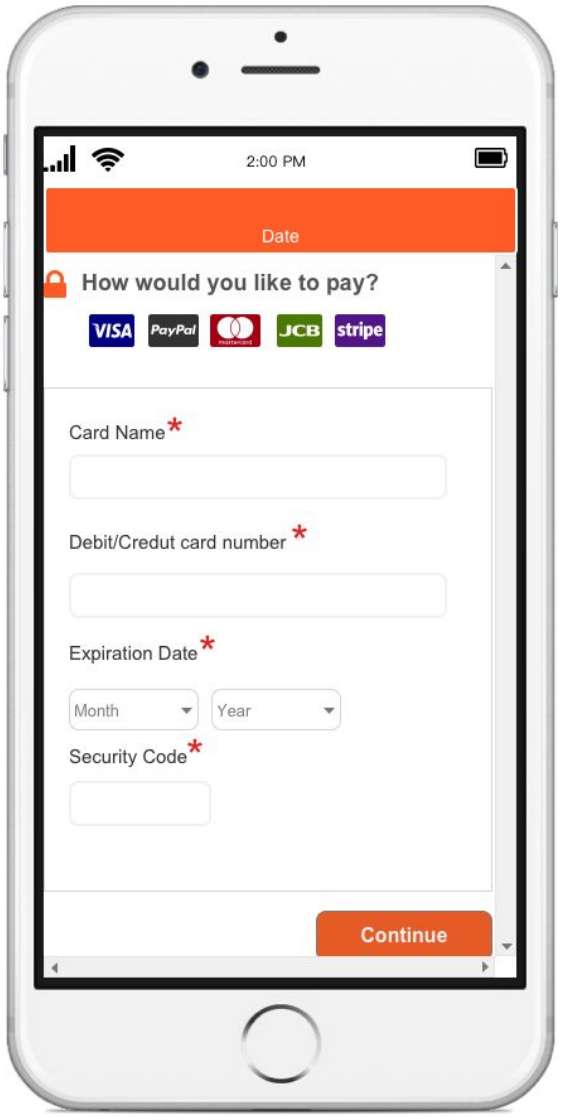
4) **Icon or element styles: we mark Icons representing pages in orange to emphasize the functionality of the page, and social media share icons in their original color for users to understand, we also added some animation to add interactivity**

5) **Copywriting style: caption-content-footnote**

6) **Image guide:**

- **Color: use pictures related to the subject matter;**
- **Clipping: insert the picture to fit the typesetting size;**
- **Visual presentation: the color is similar to the theme color or is in sharp contrast to give the user a pleasant visual experience**

7) **White space considerations: we choose loose white space on less informative pages and compact white space on more informative pages**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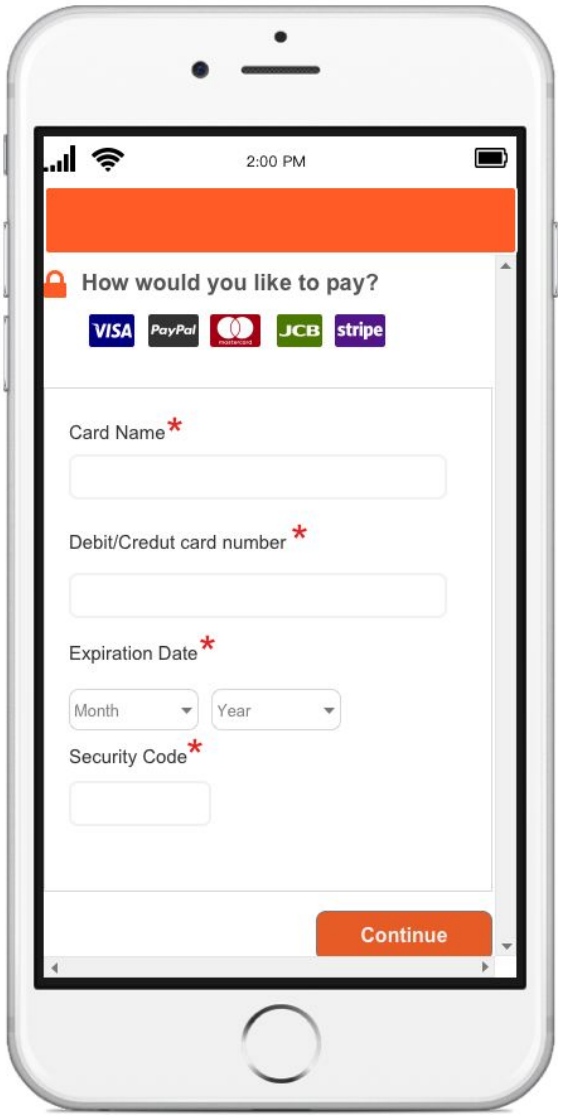
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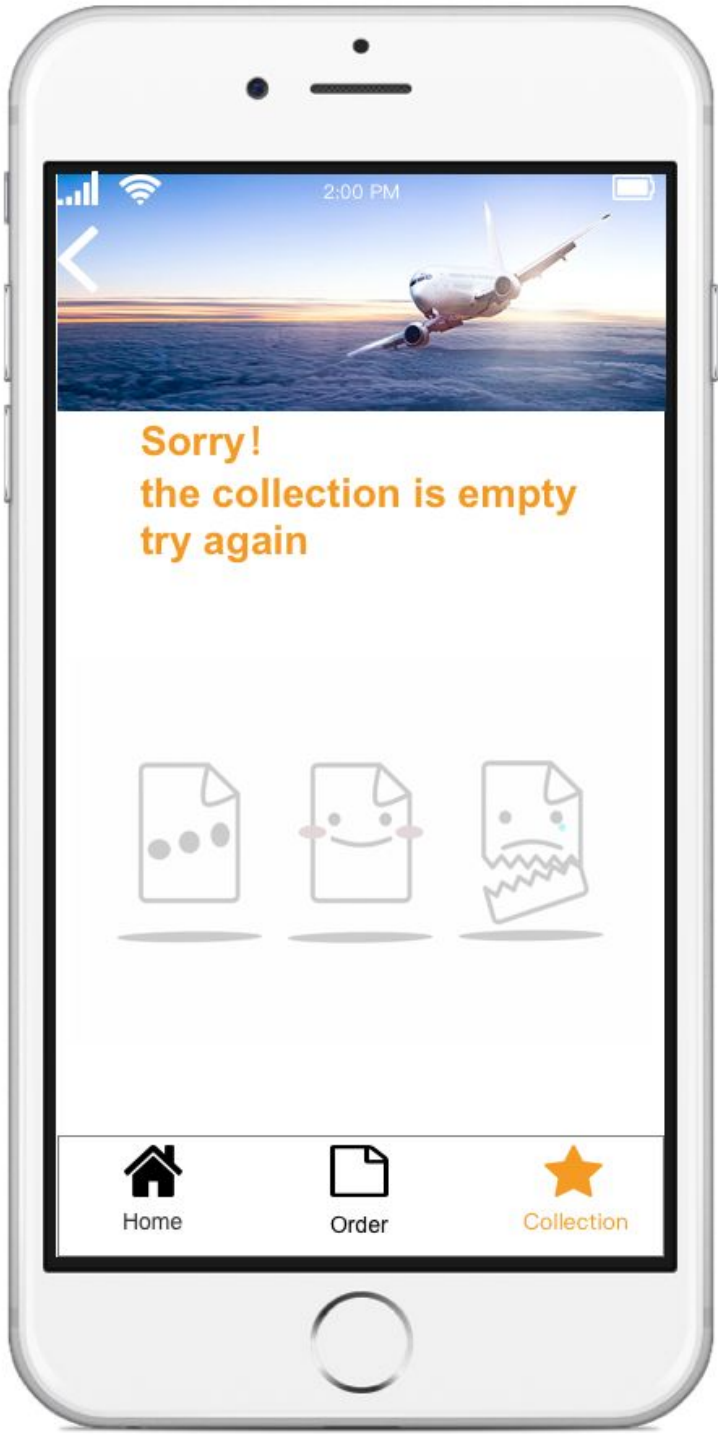
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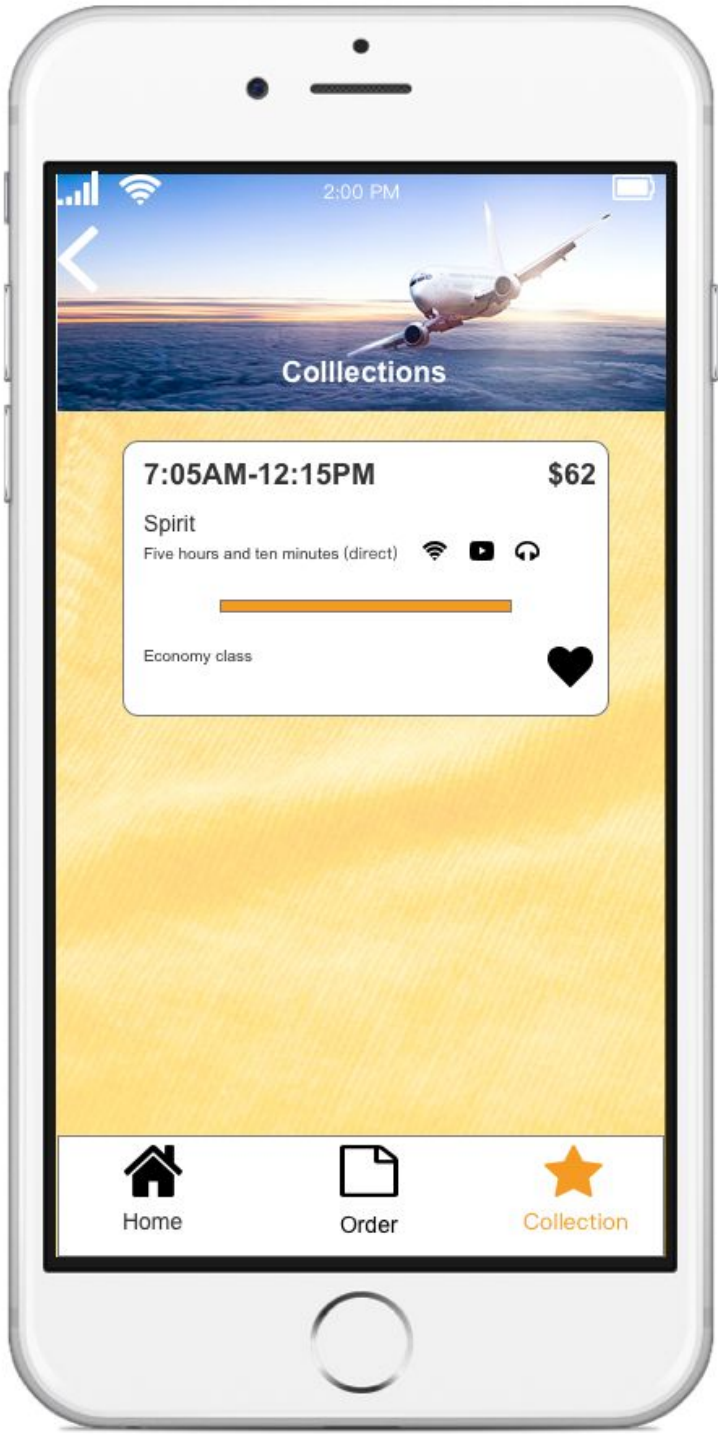
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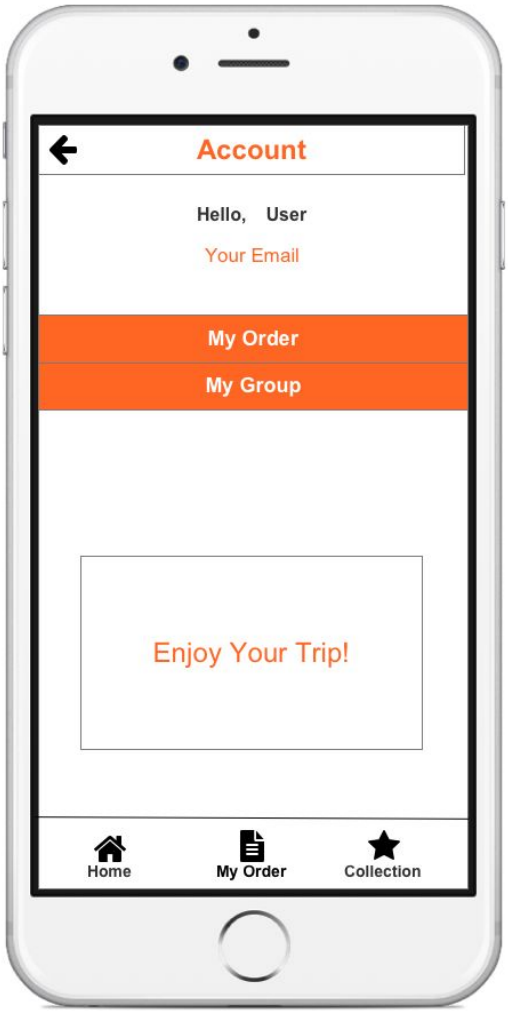
Account
Hello, User
Your Email
My Order
My Group
Enjoy Your Trip!
Home
My Order
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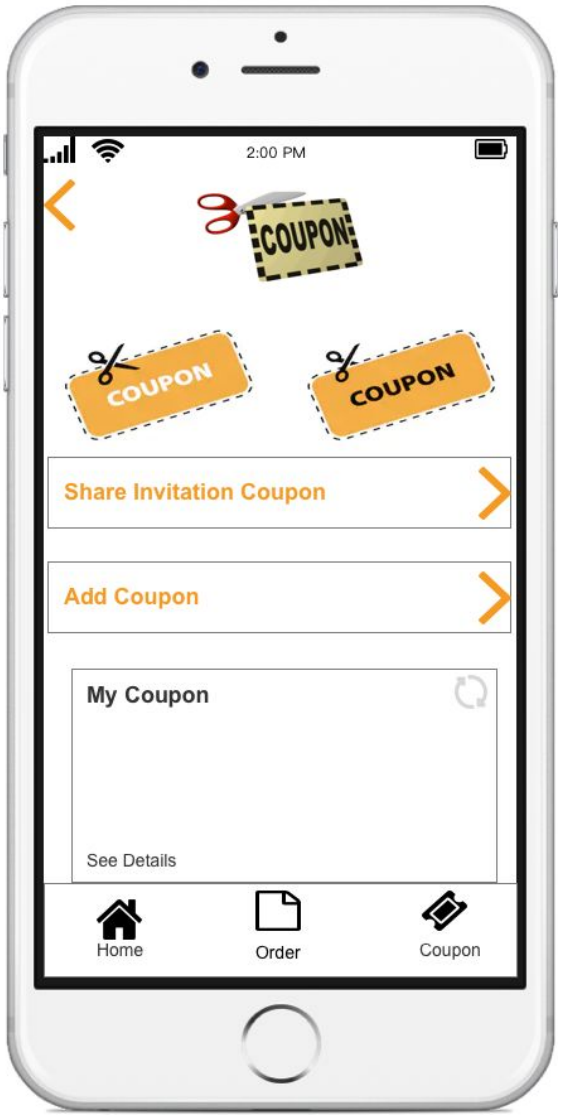
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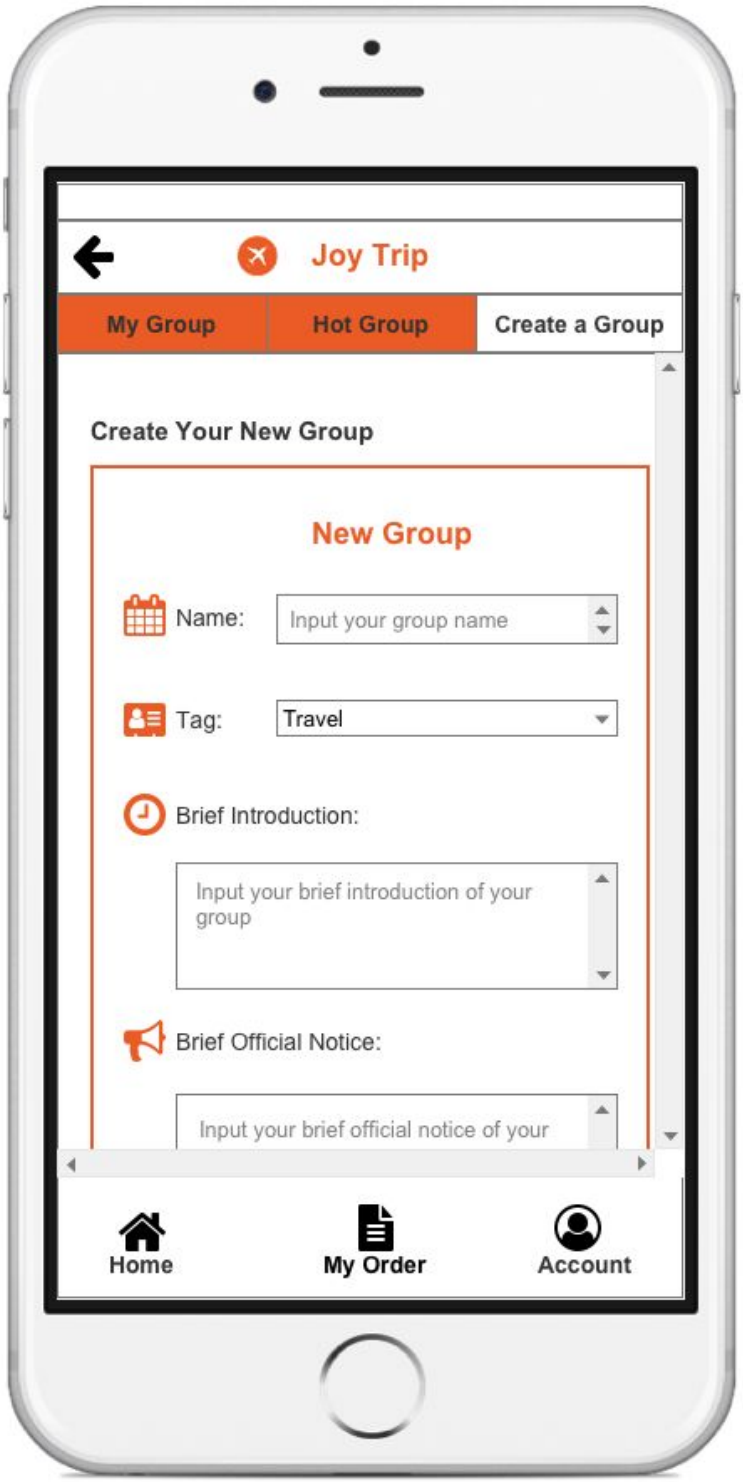
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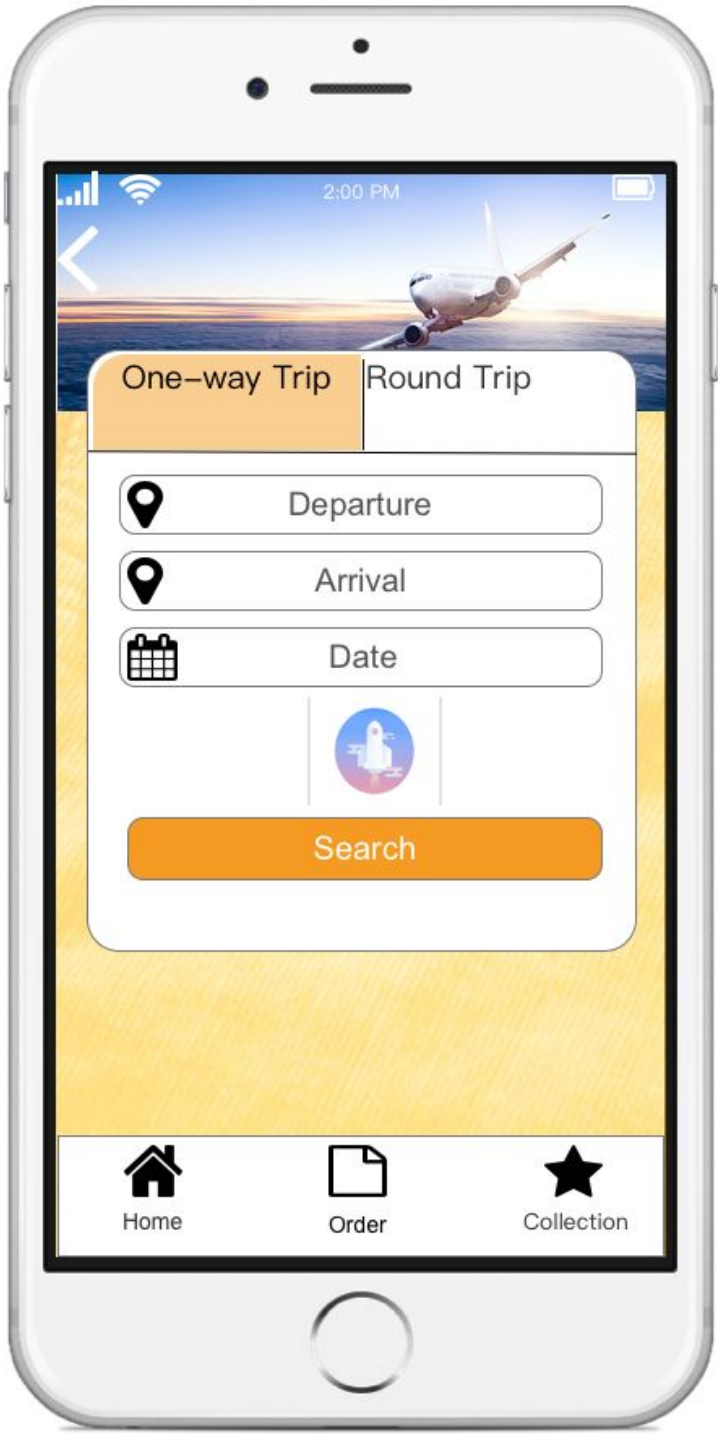
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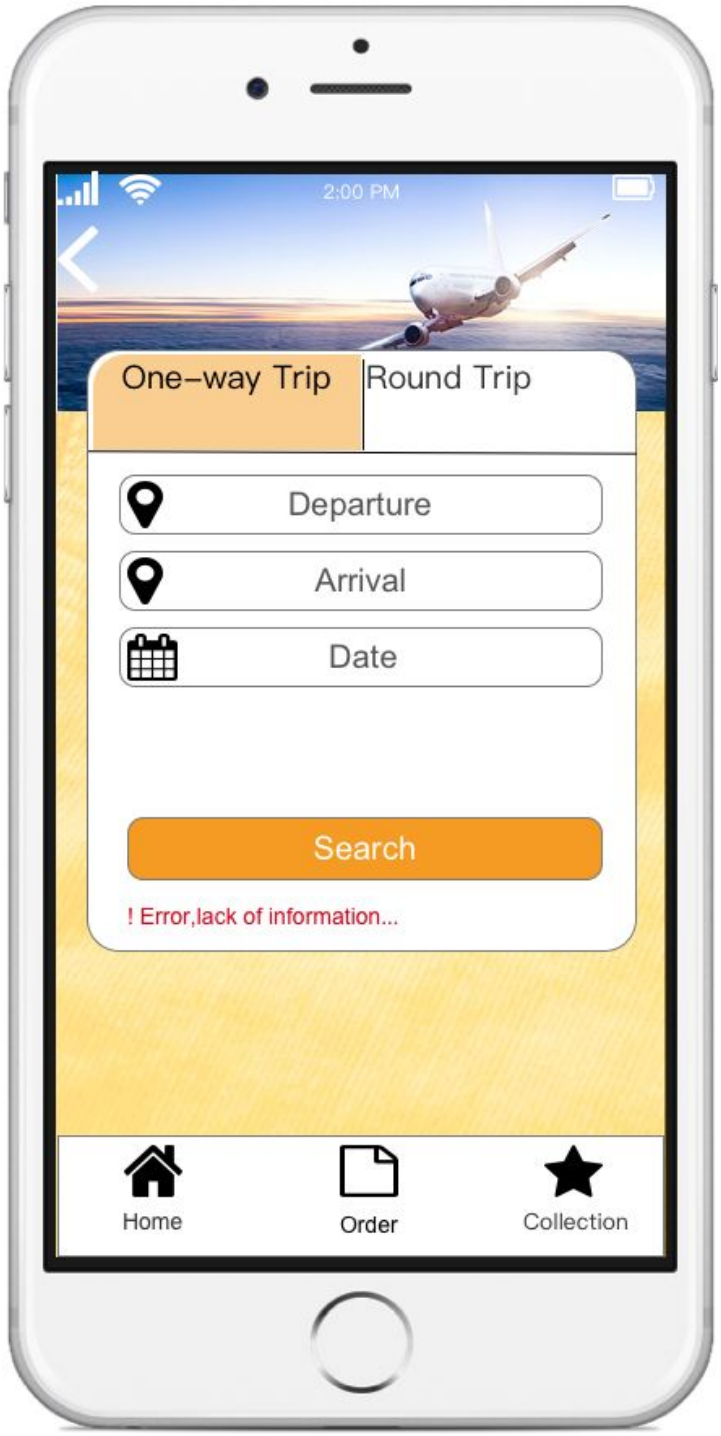
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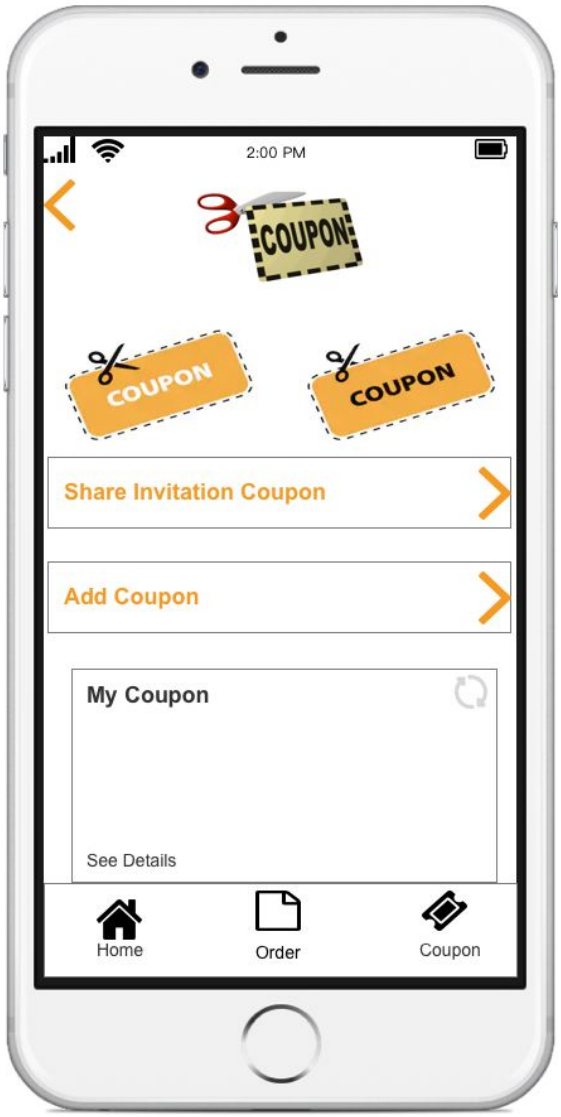
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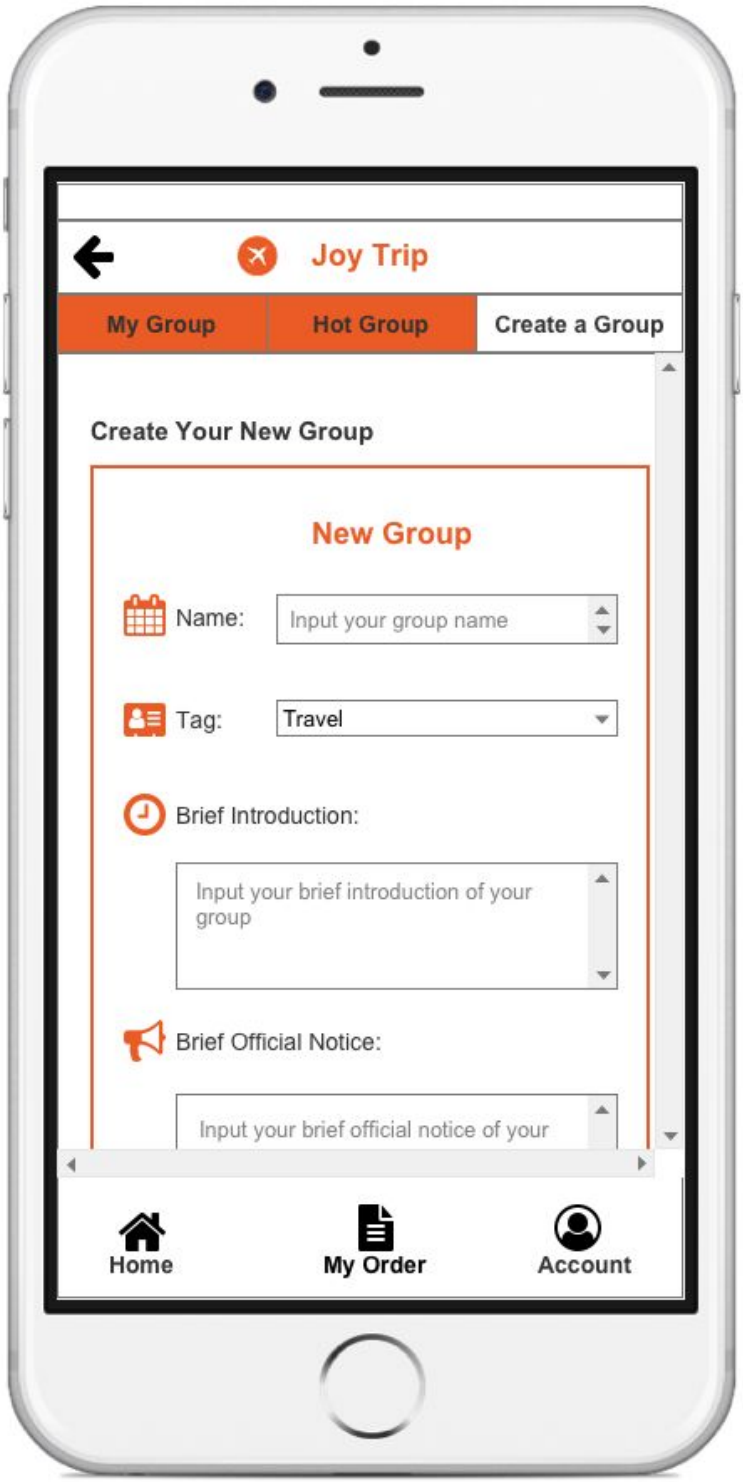
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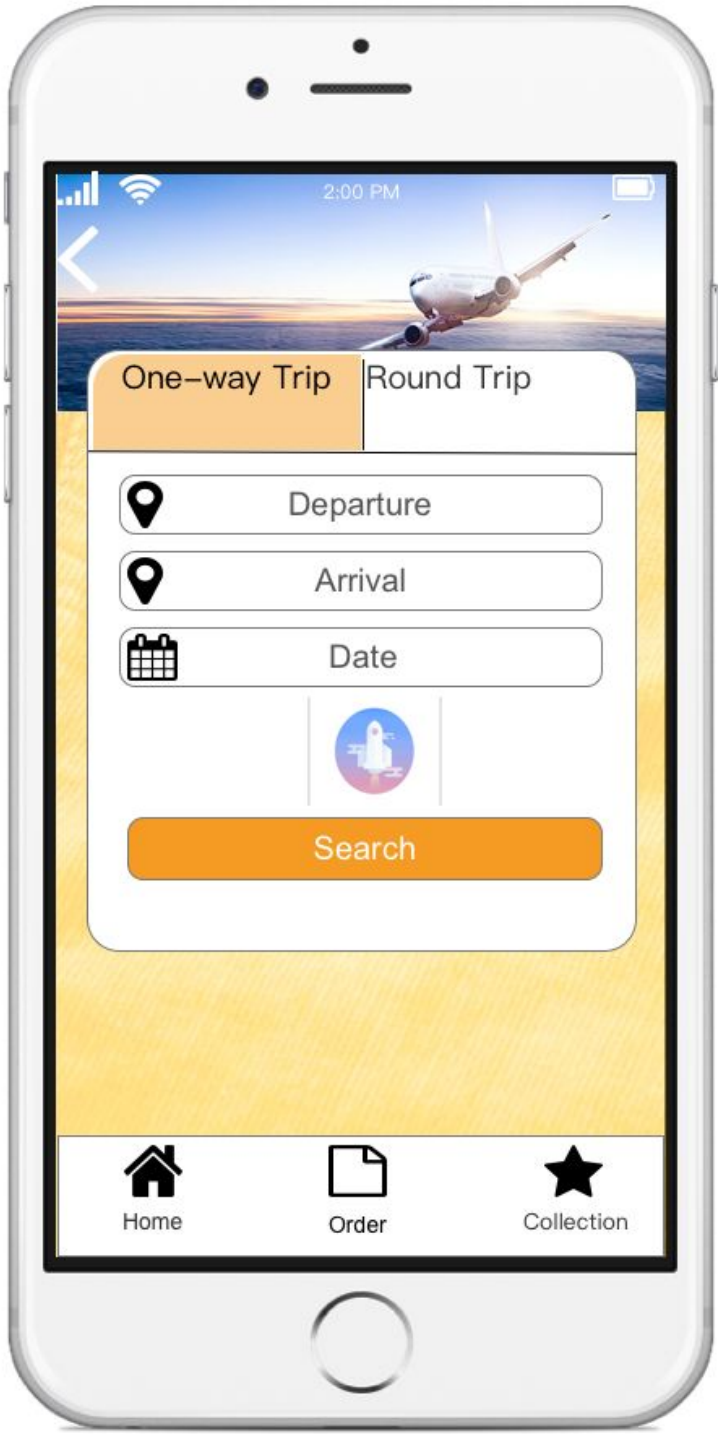
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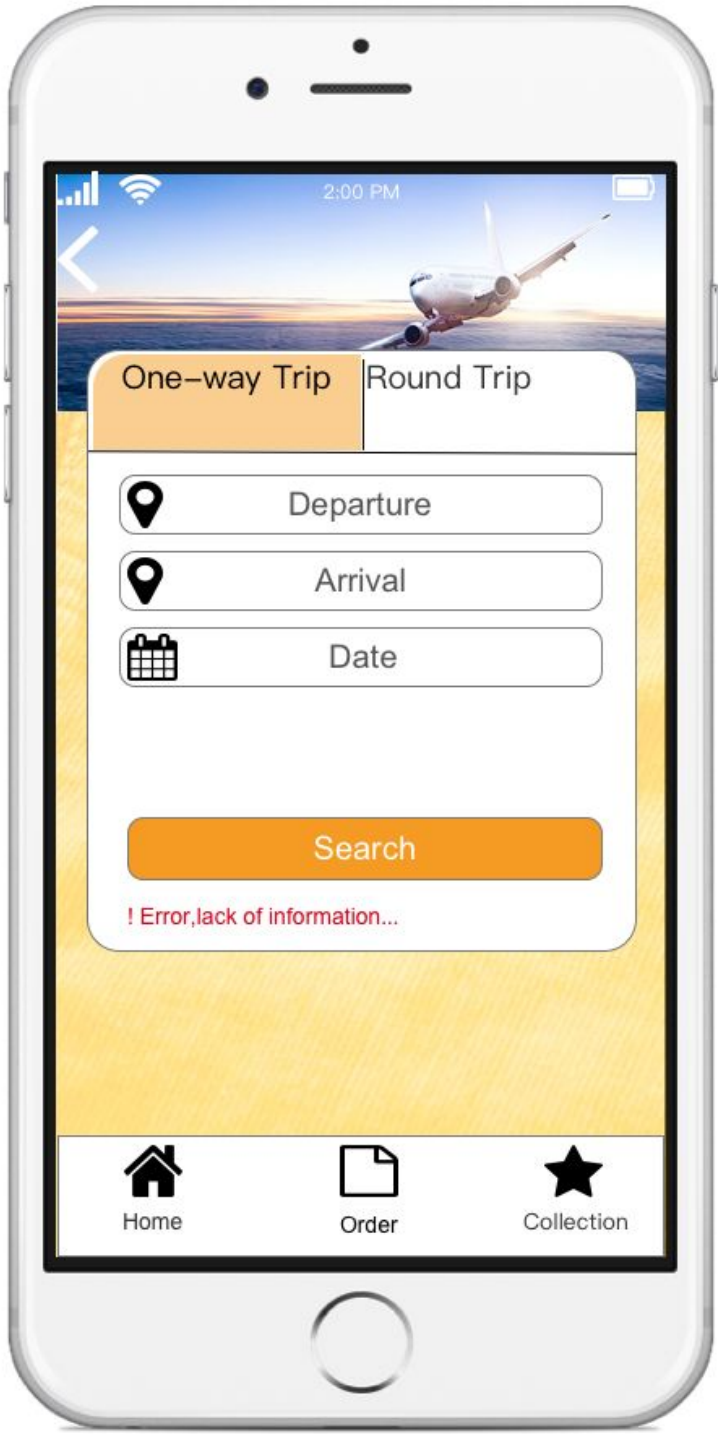
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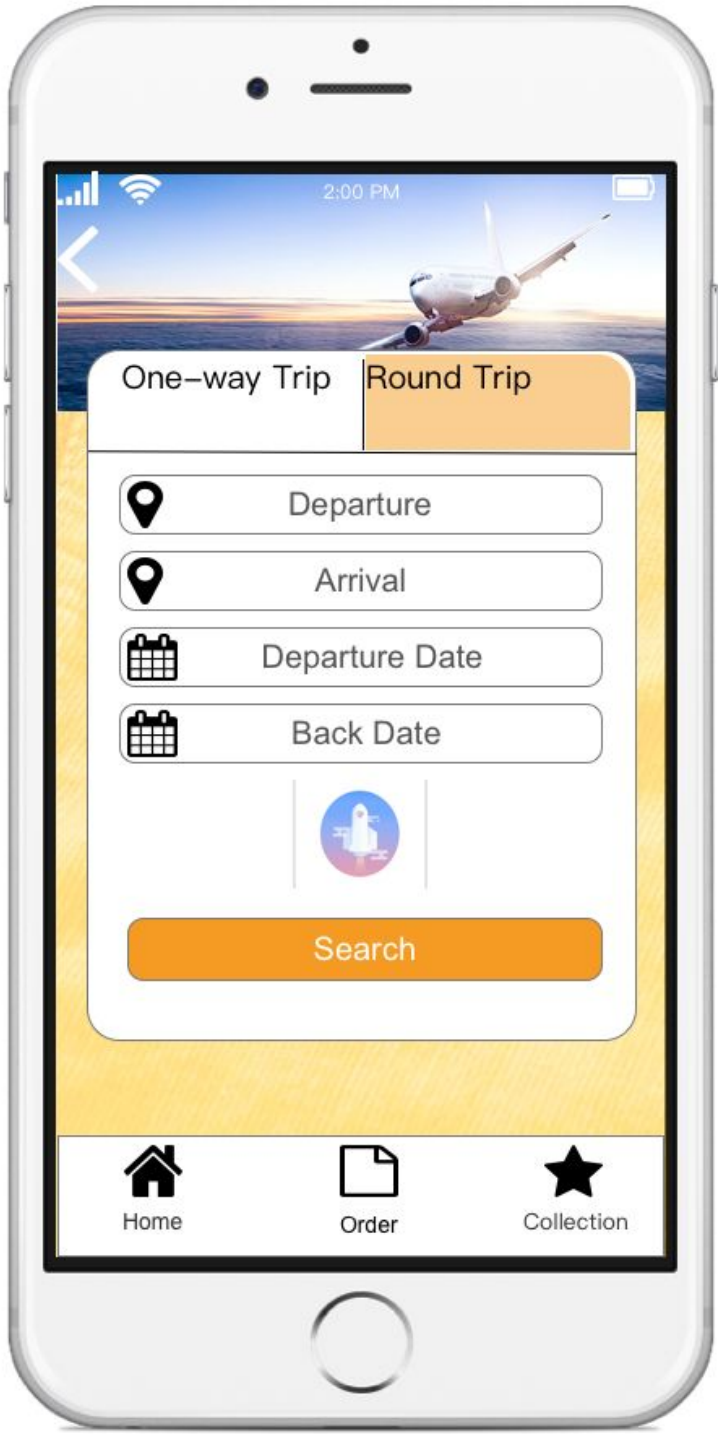
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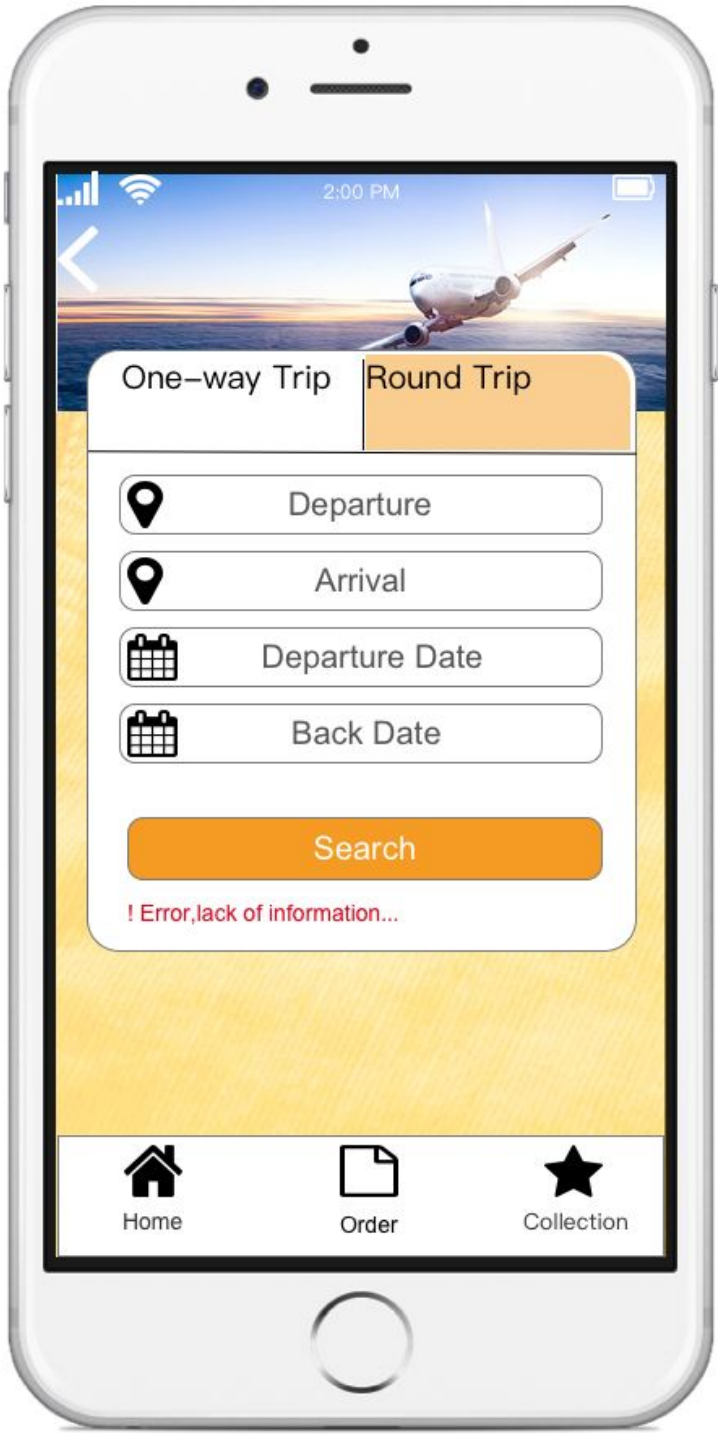
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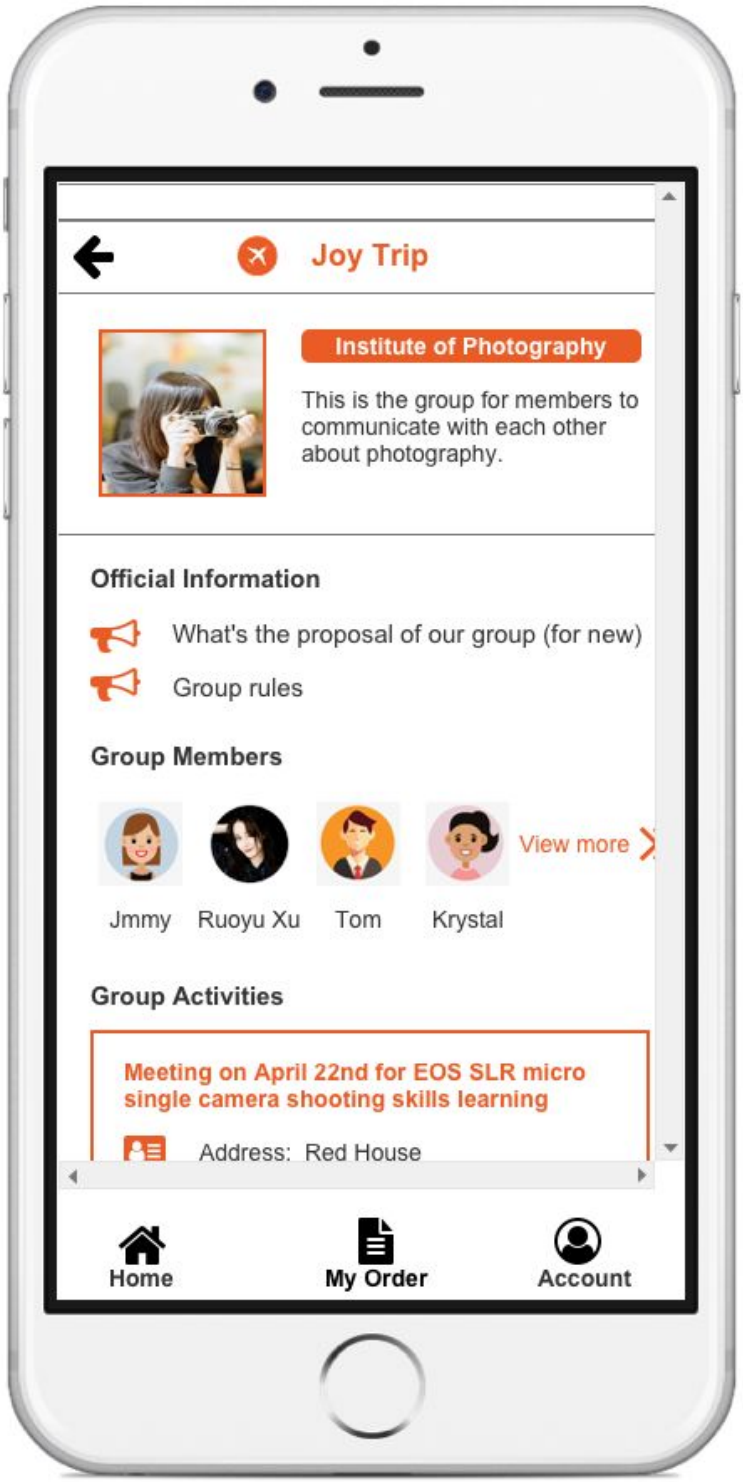
Joy Trip
Institute of Photography
This is the group for members to communicate with each other about photography.
Official Information
What's the proposal of our group (for new)
Group rules
Group Members
View more
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Ruoyu Xu
Tom
Krystal
Group Activities
Meeting on April 22nd for EOS SLR micro single camera shooting skills learning
Address: Red House
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My Order
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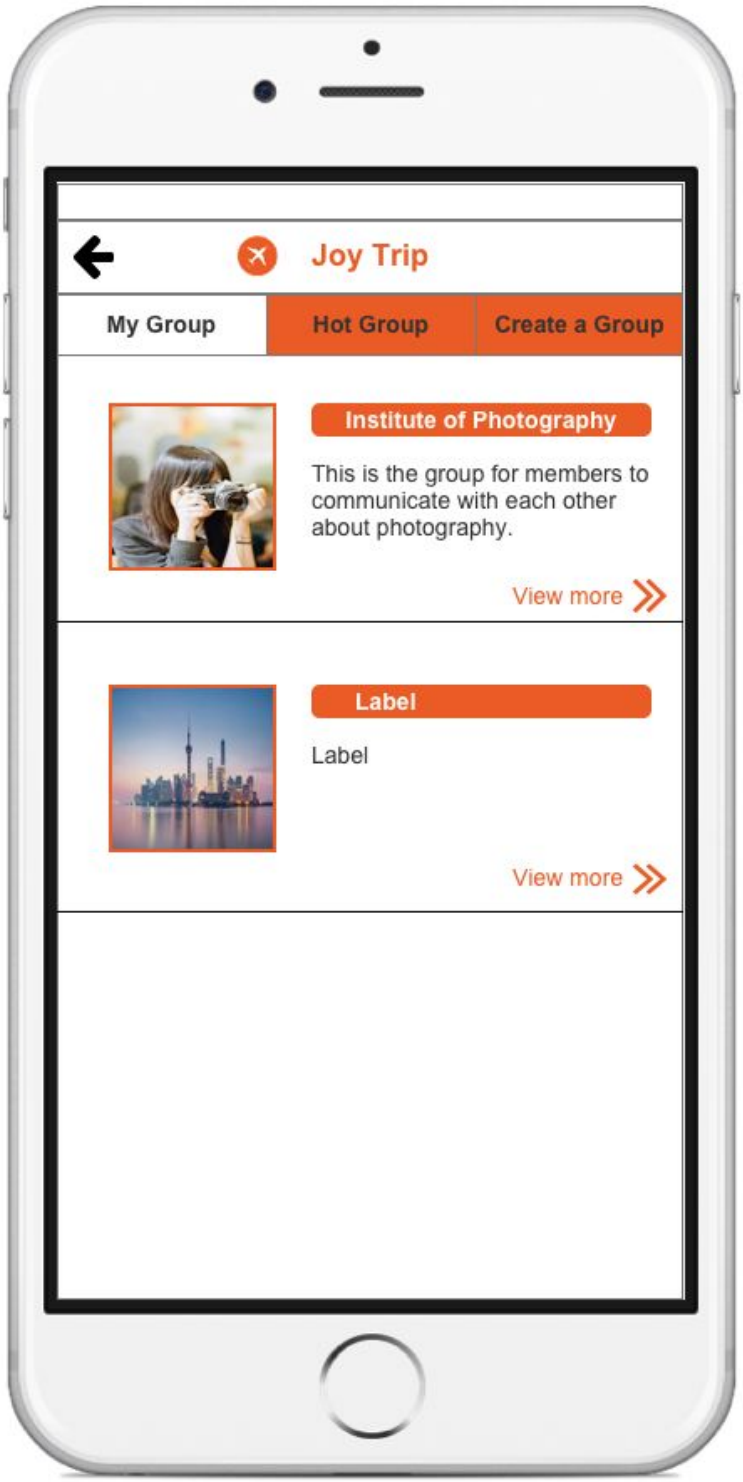
Joy Trip
My Group
Hot Group
Create a Group
Institute of Photography
This is the group for members to communicate with each other about photography.
View more
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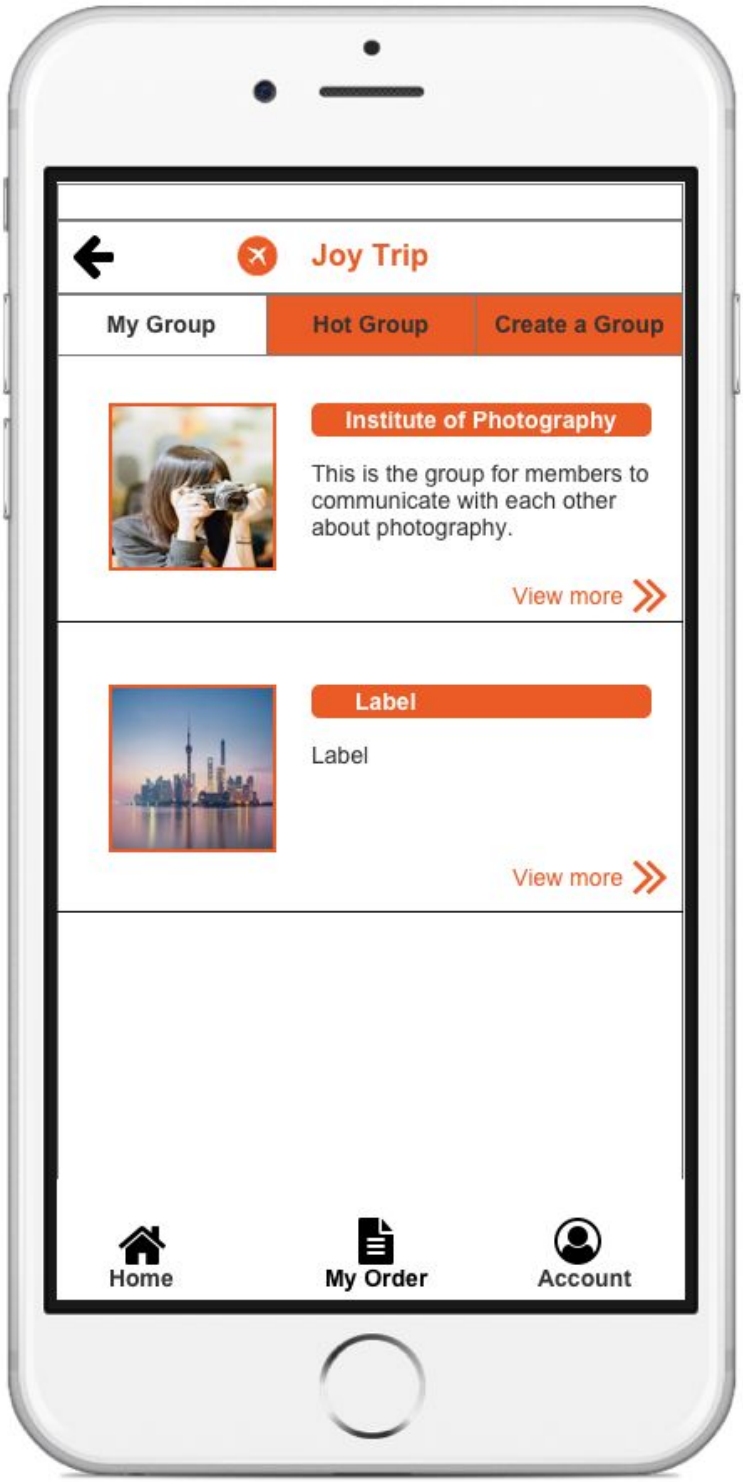
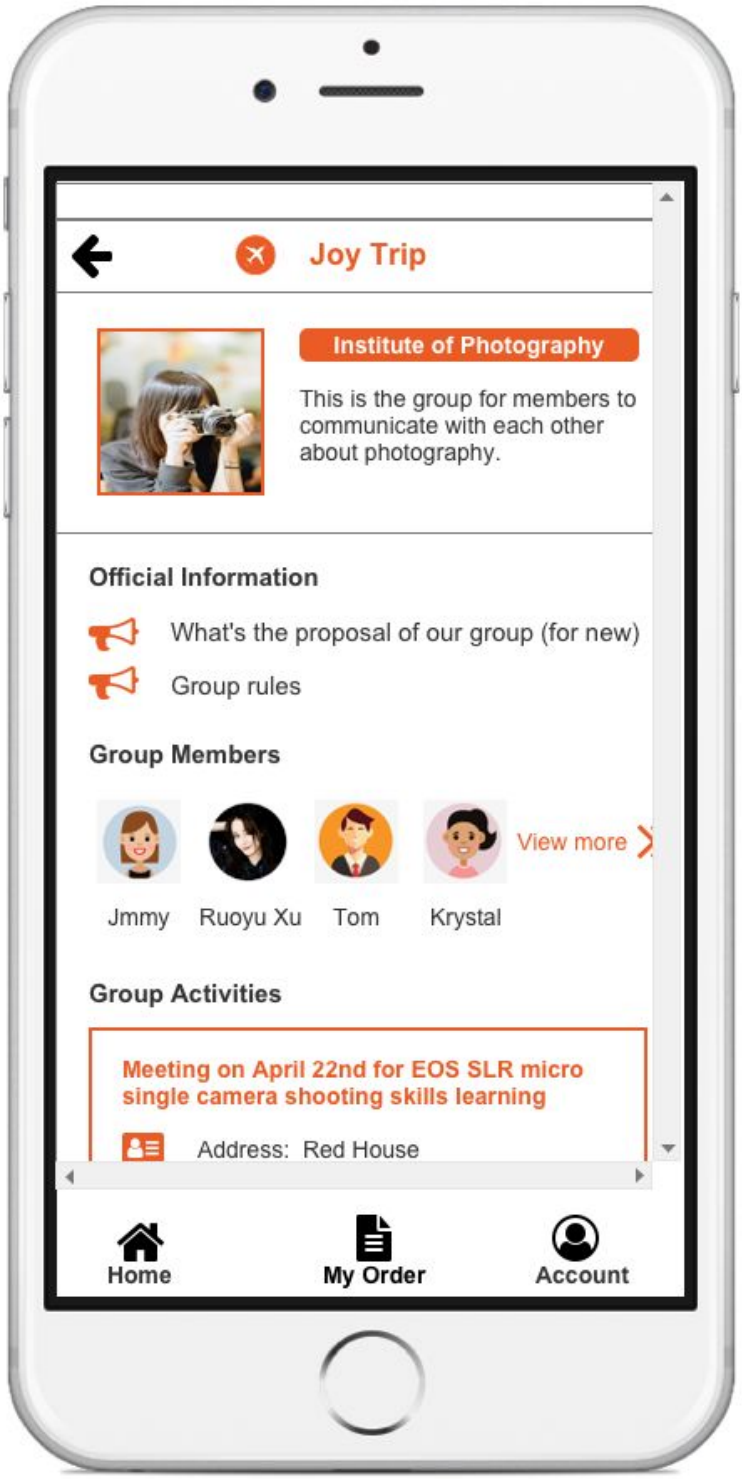
View more


Joy Trip
My Group
Hot Group
Create a Group
Institute of Photography
This is the group for members to communicate with each other about photography.
View more
Label
Label
View more
Home
My Order
Account


Joy Trip
Institute of Photography
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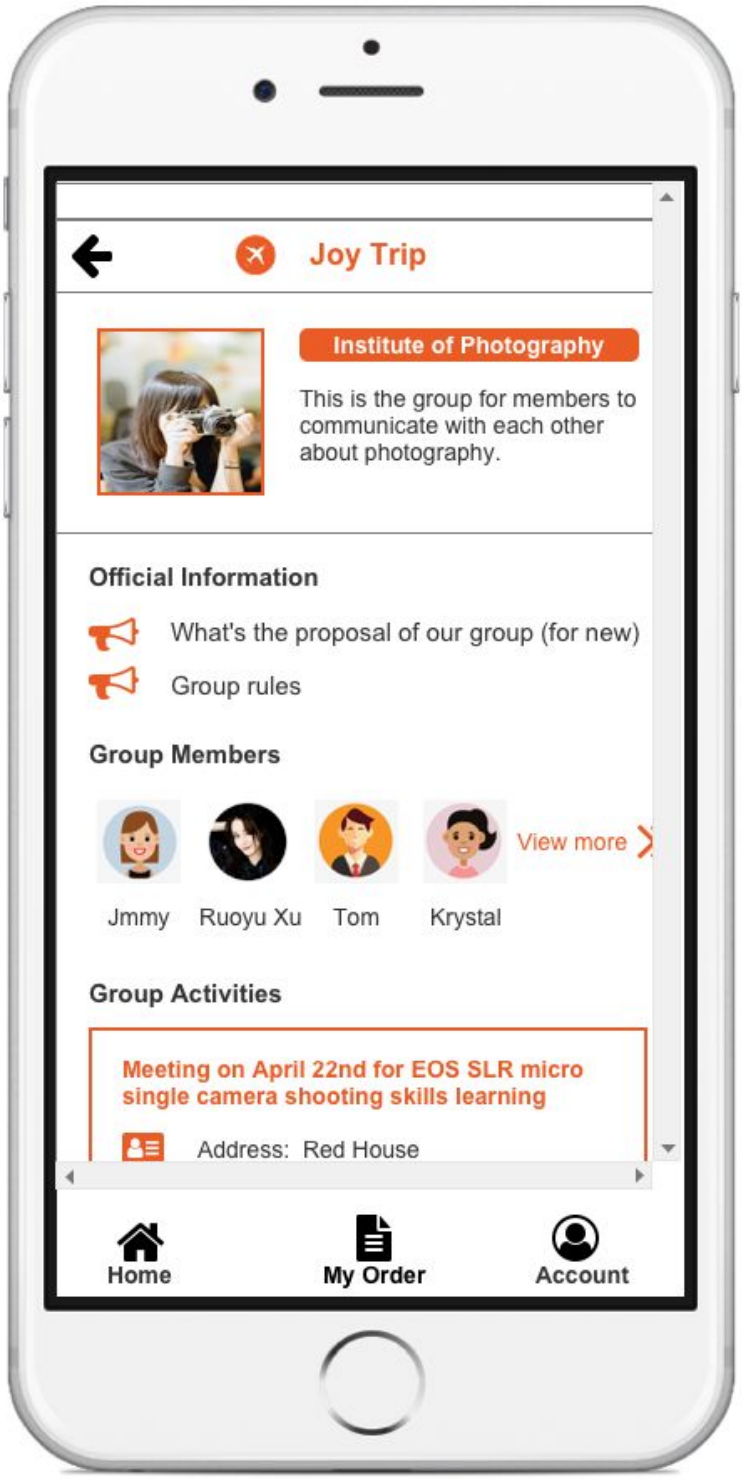
Official Information
What's the proposal of our group (for new)
Group rules
Group Members
View more
Jmmy
Ruoyu Xu
Tom
Krystal
Group Activities
Meeting on April 22nd for EOS SLR micro single camera shooting skills learning
Address: Red House
Home
My Order
Account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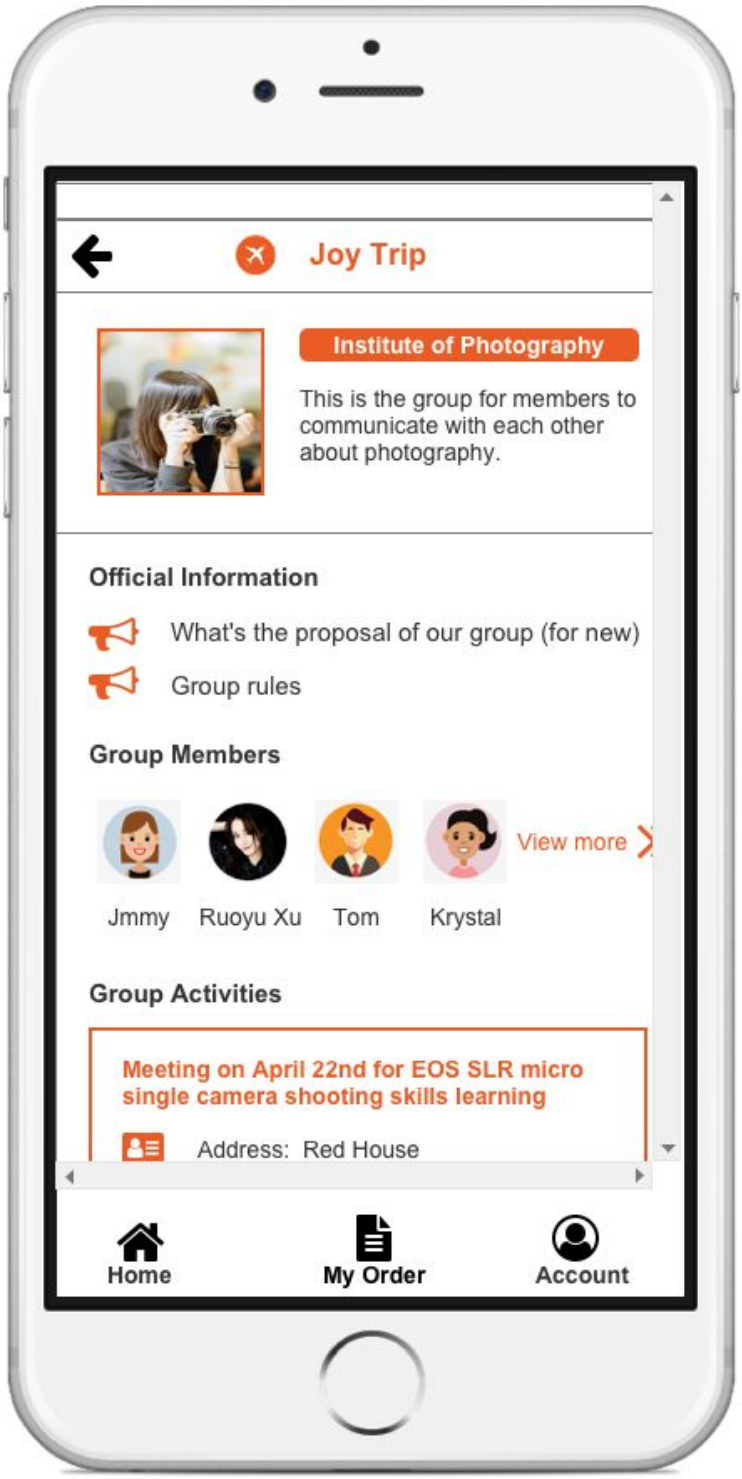
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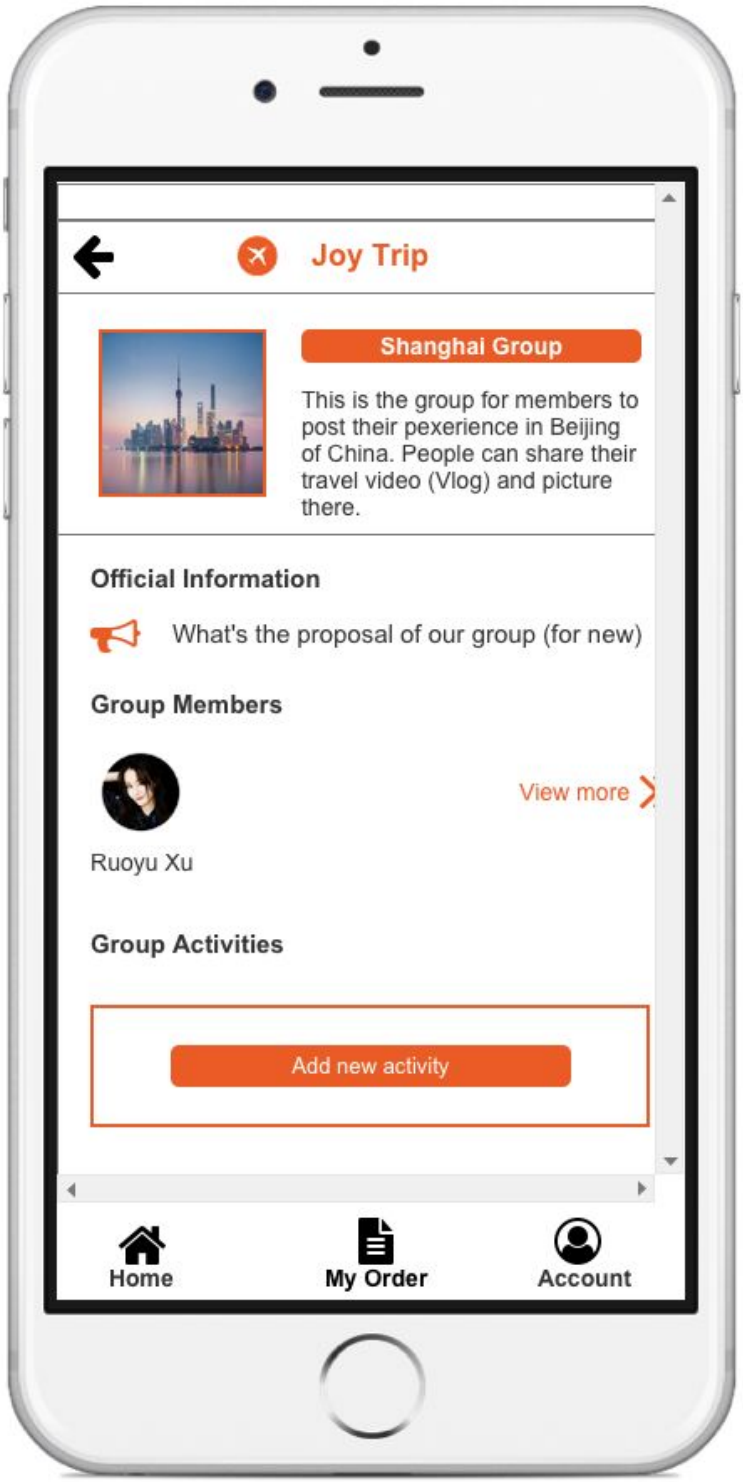
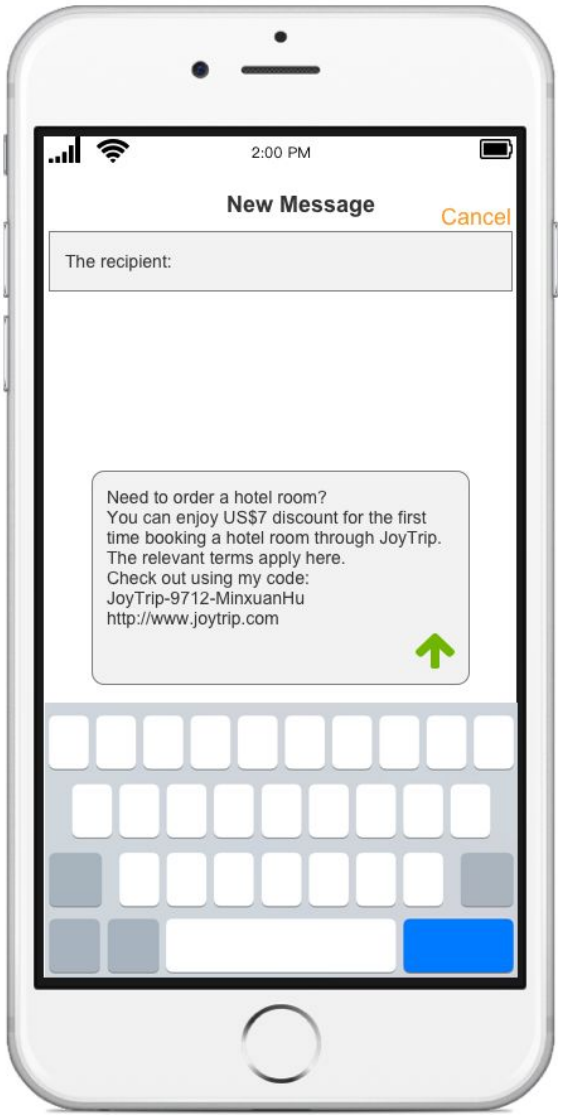
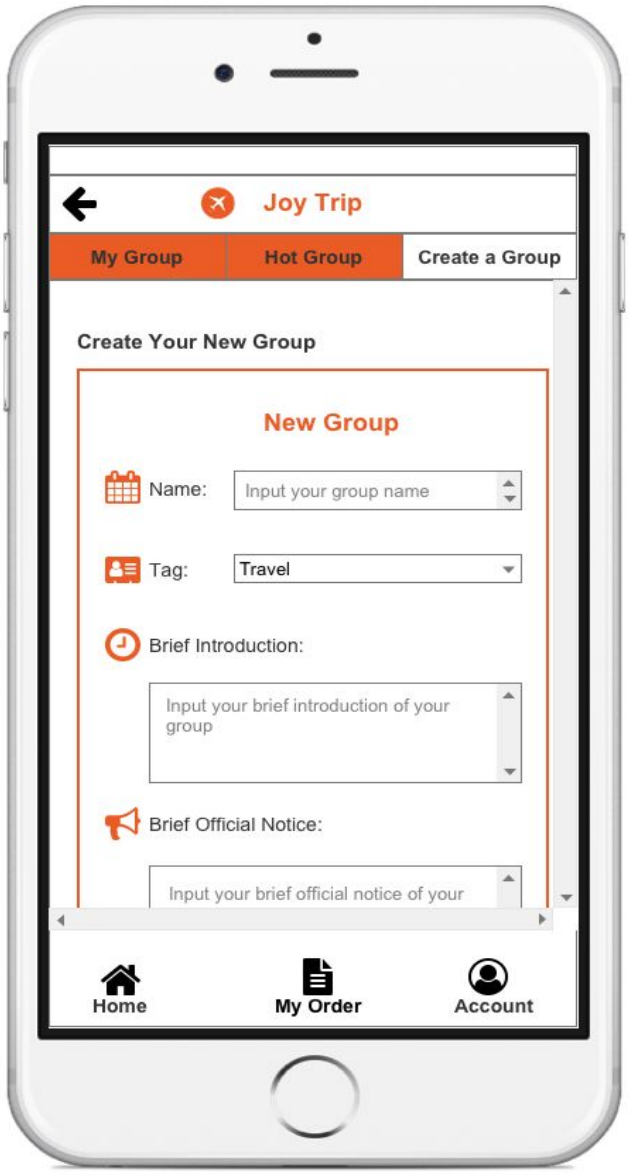
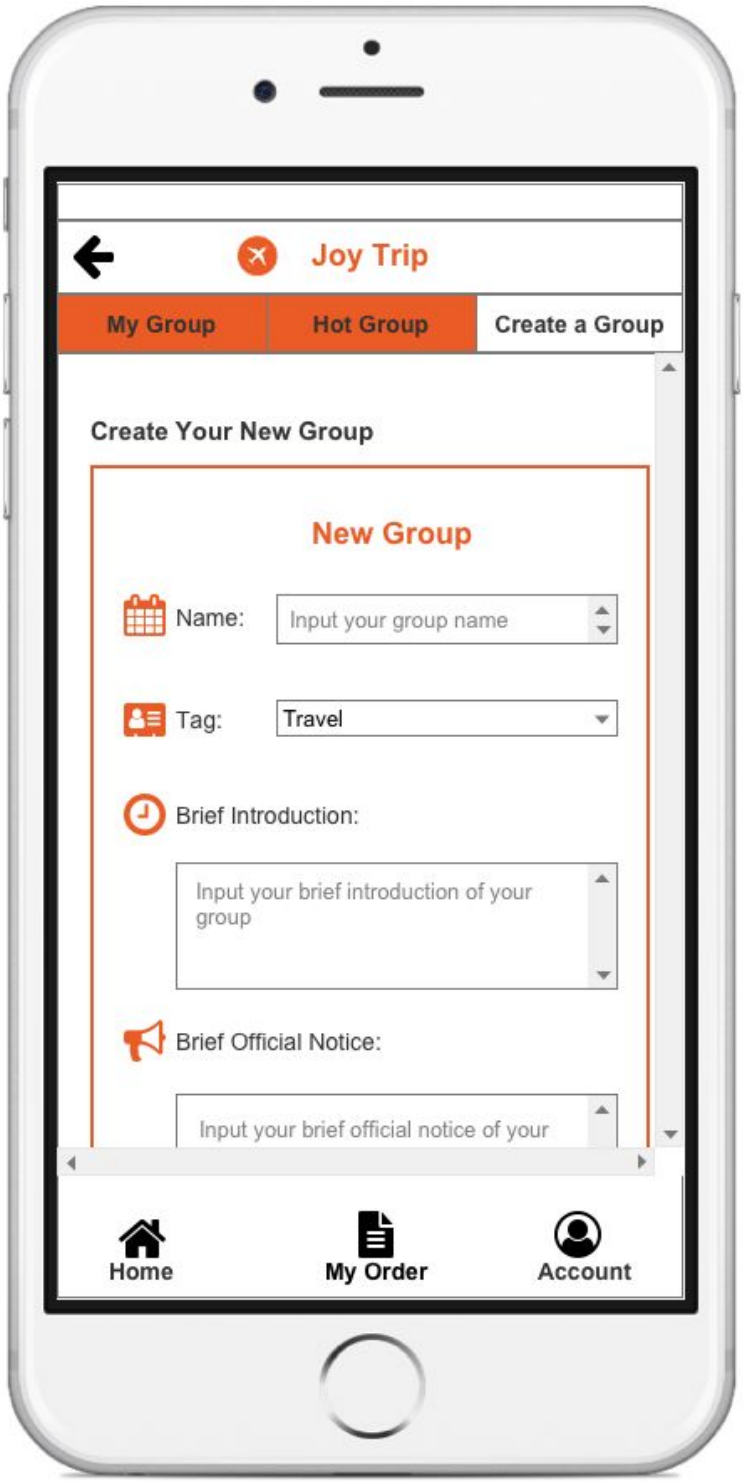

Joy Trip
Shanghai Group
This is the group for members to post their pexerience in Beijing of China. People can share their travel video (Vlog) and picture there.
Official Information
What's the proposal of our group (for new)
Group Members
View more
Ruoyu Xu
Group Activities
Add new activity
Home
My Order
Account


2:00 PM
New Message
Cancel
The recipient:
Need to order a hotel room?
You can enjoy US$7 discount for the first time booking a hotel room through JoyTrip. The relevant terms apply here.
Check out using my code:
JoyTrip-9712-MinxuanHu
http://www.joytrip.com


Joy Trip
My Group
Hot Group
Create a Group
Create Your New Group
New Group
Name:
Input your group name
Tag:
Travel
Brief Introduction:
Input your brief introduction of your group
Brief Official Notice:
Input your brief official notice of your
Home
My Order
Account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New Group
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Travel
Brief Introduction:
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Brief Official Notice:
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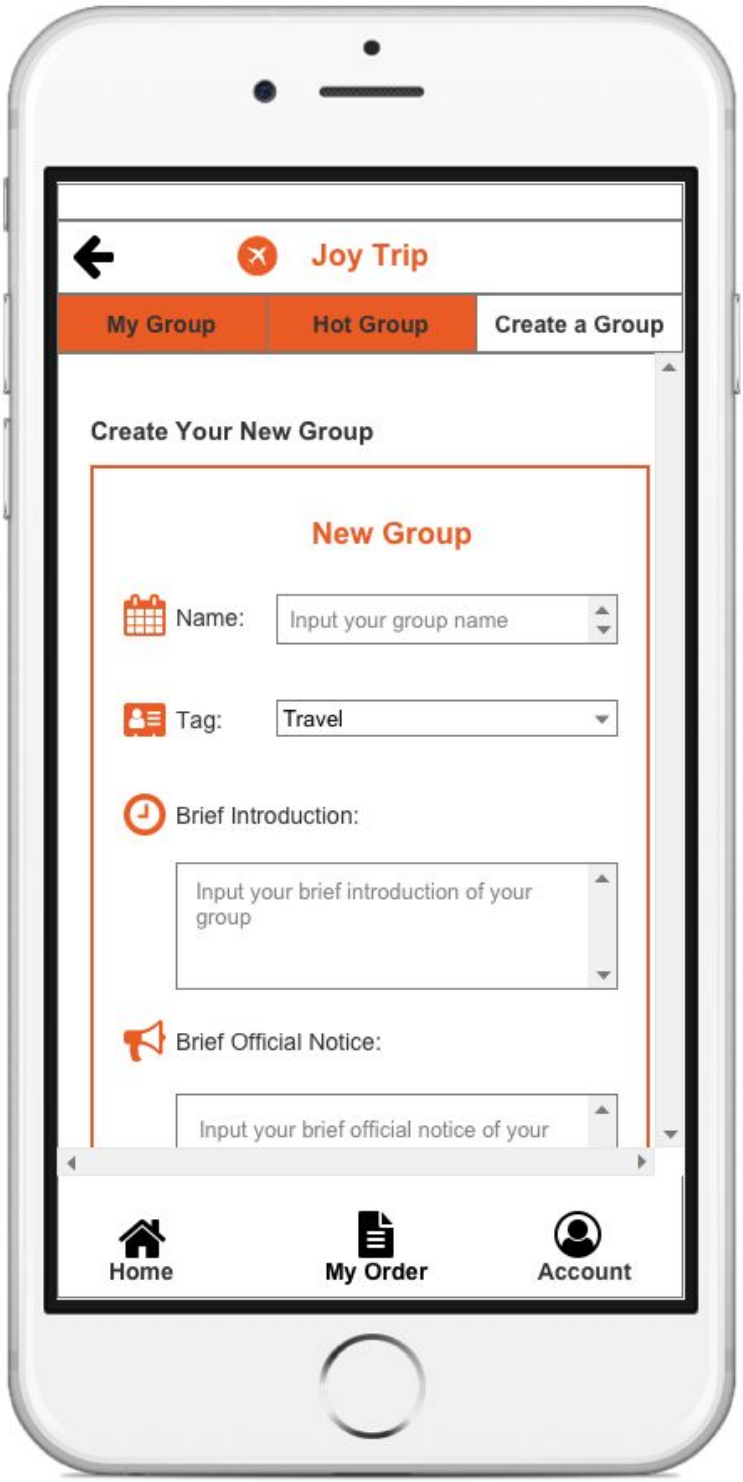
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Input your brief introduction of your group
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Input your brief official notice of your
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My Order
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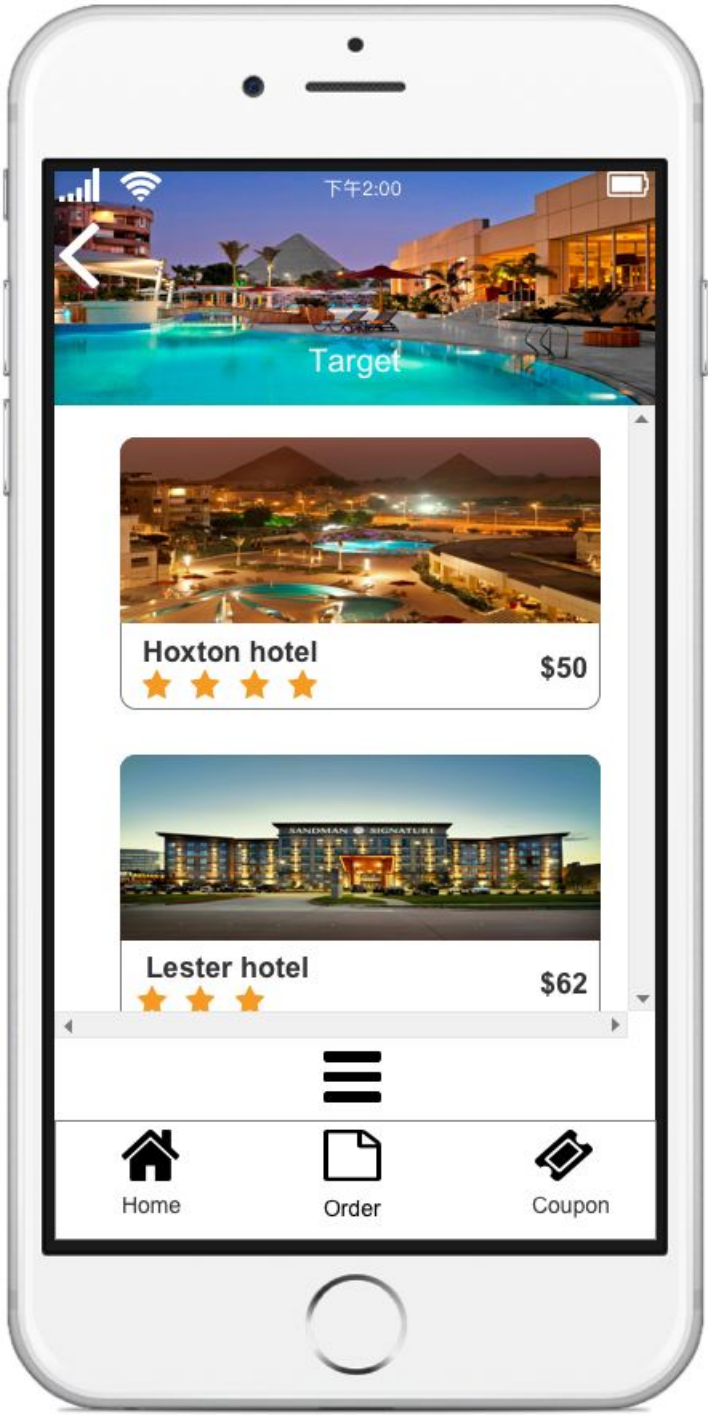
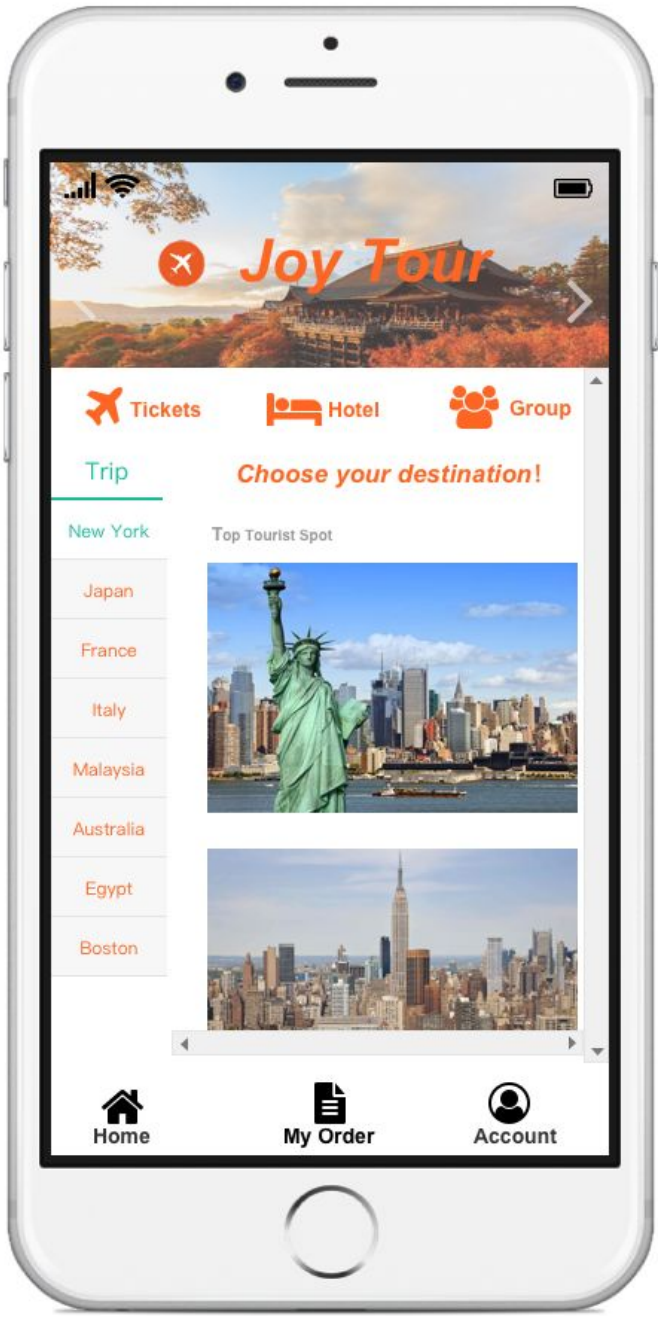
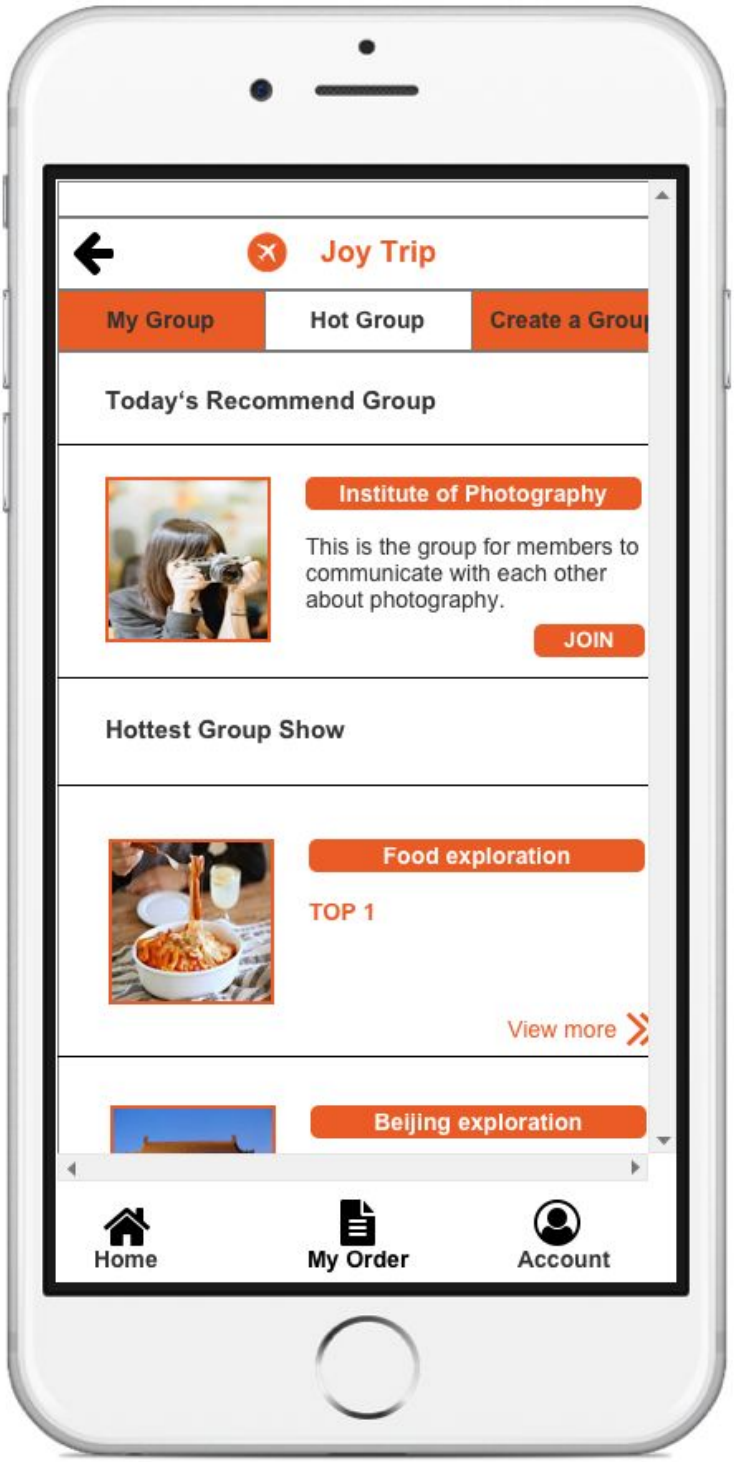
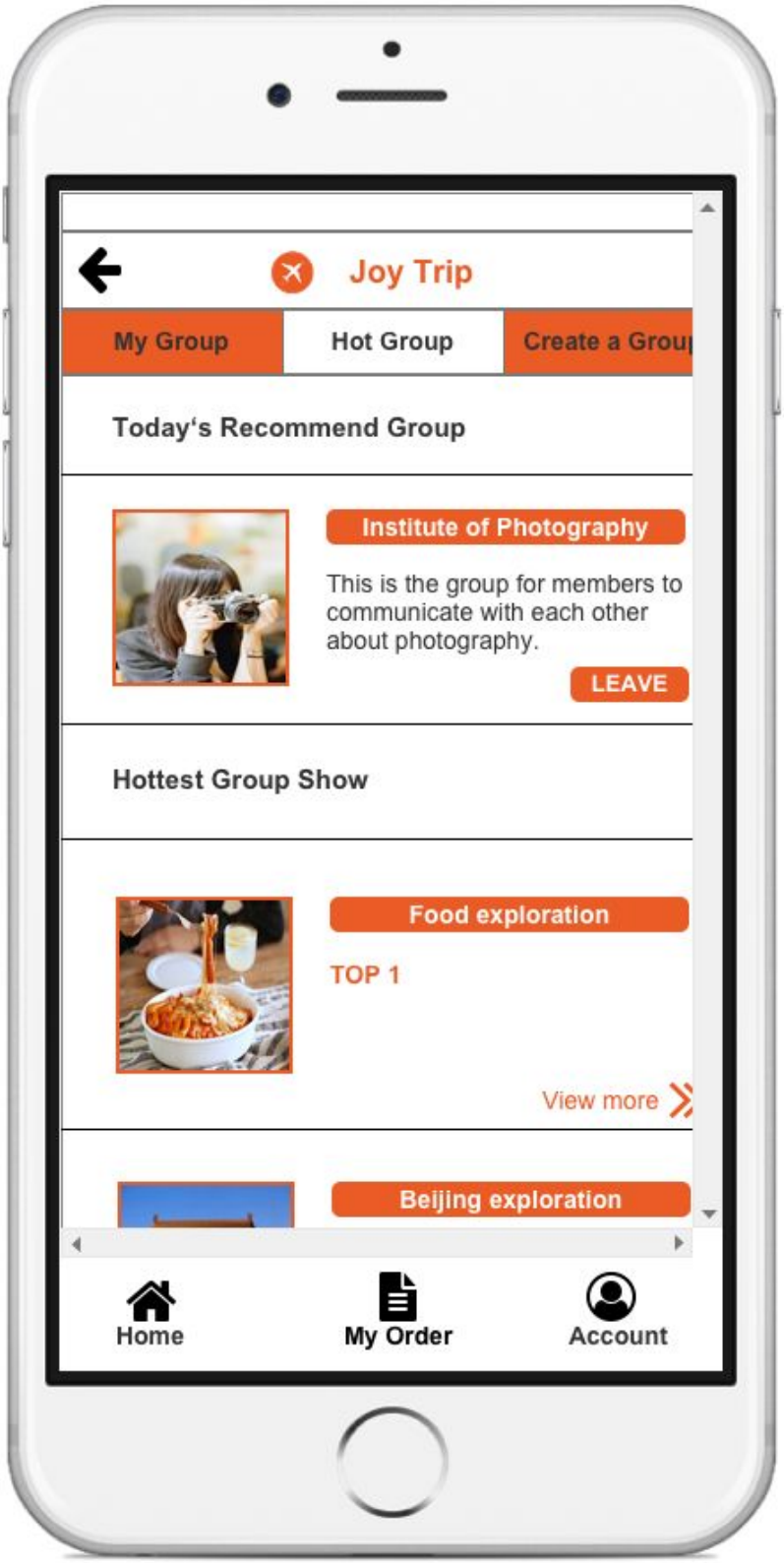

下午2:00
Target
Hoxton hotel
$50
Lester hotel
$62
Home
Order
Coupon


Joy Tour
Tickets
Hotel
Group
Trip
Choose your destination!
New York
Top Tourist Spot
Japan
France
Italy
Malaysia
Australia
Egypt
Boston
Home
My Order
Account


Joy Trip
My Group
Hot Group
Create a Grou
Today's Recommend Group
Institute of Photography
This is the group for members to communicate with each other about photography.
JOIN
Hottest Group Show
Food exploration
TOP 1
View more
Beijing exploration
Home
My Order
Account


Joy Trip
My Group
Hot Group
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LEAVE
Hottest Group Show
Food exploration
TOP 1
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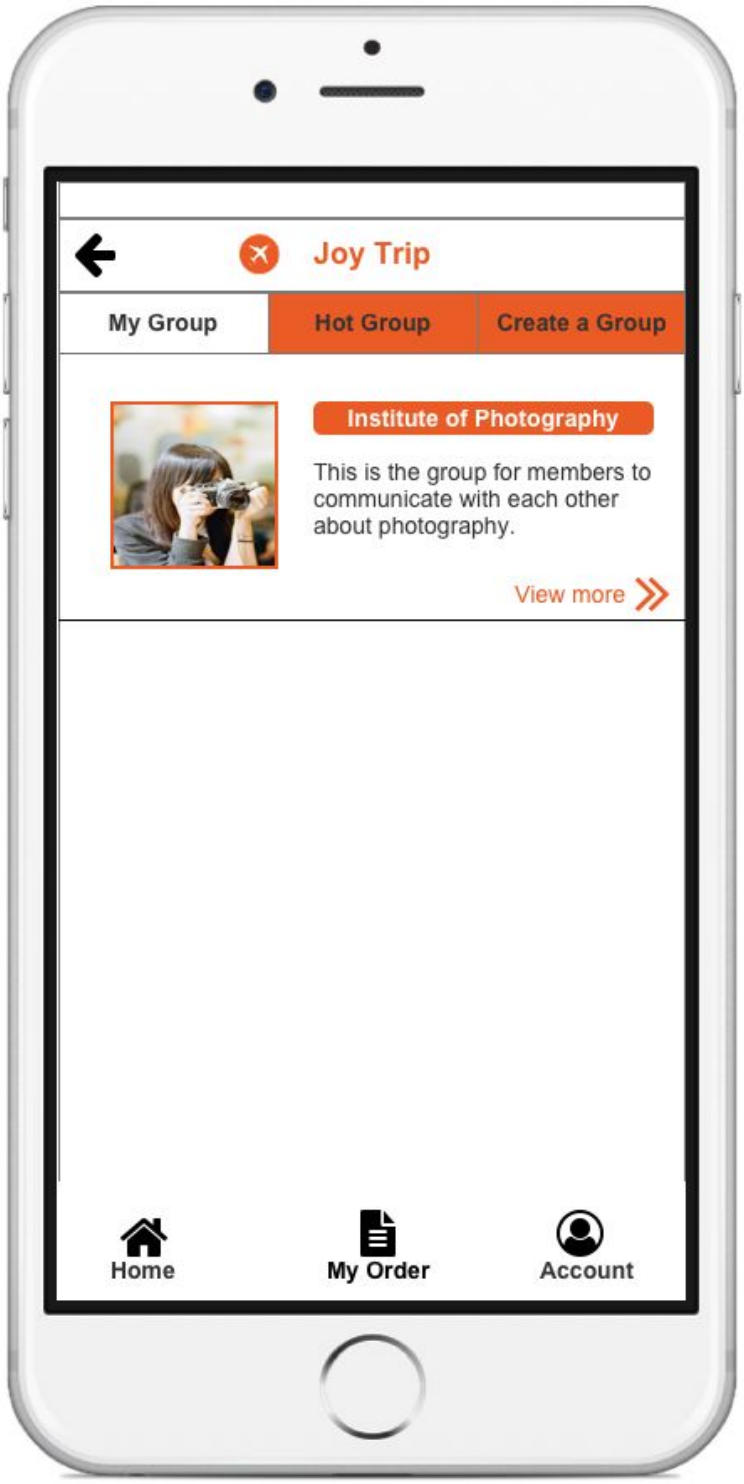
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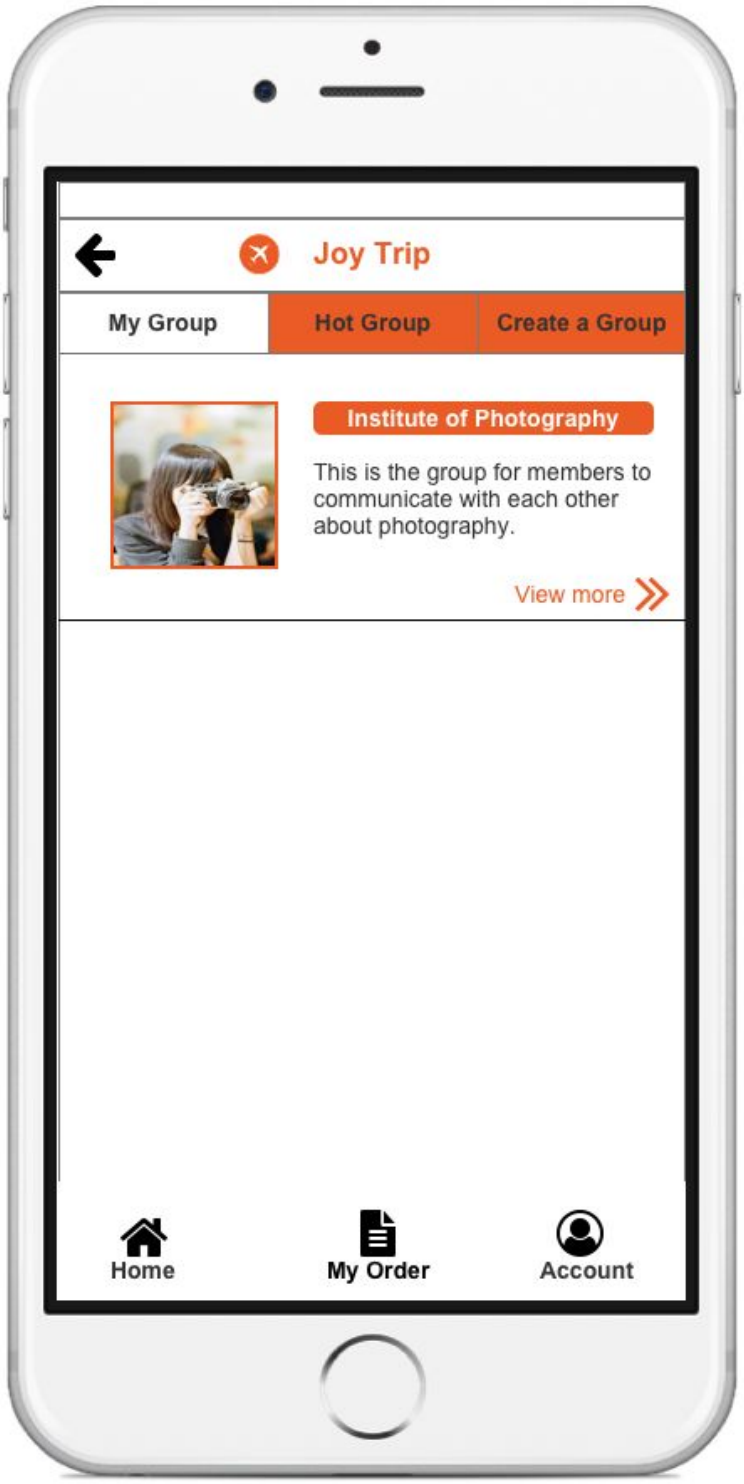
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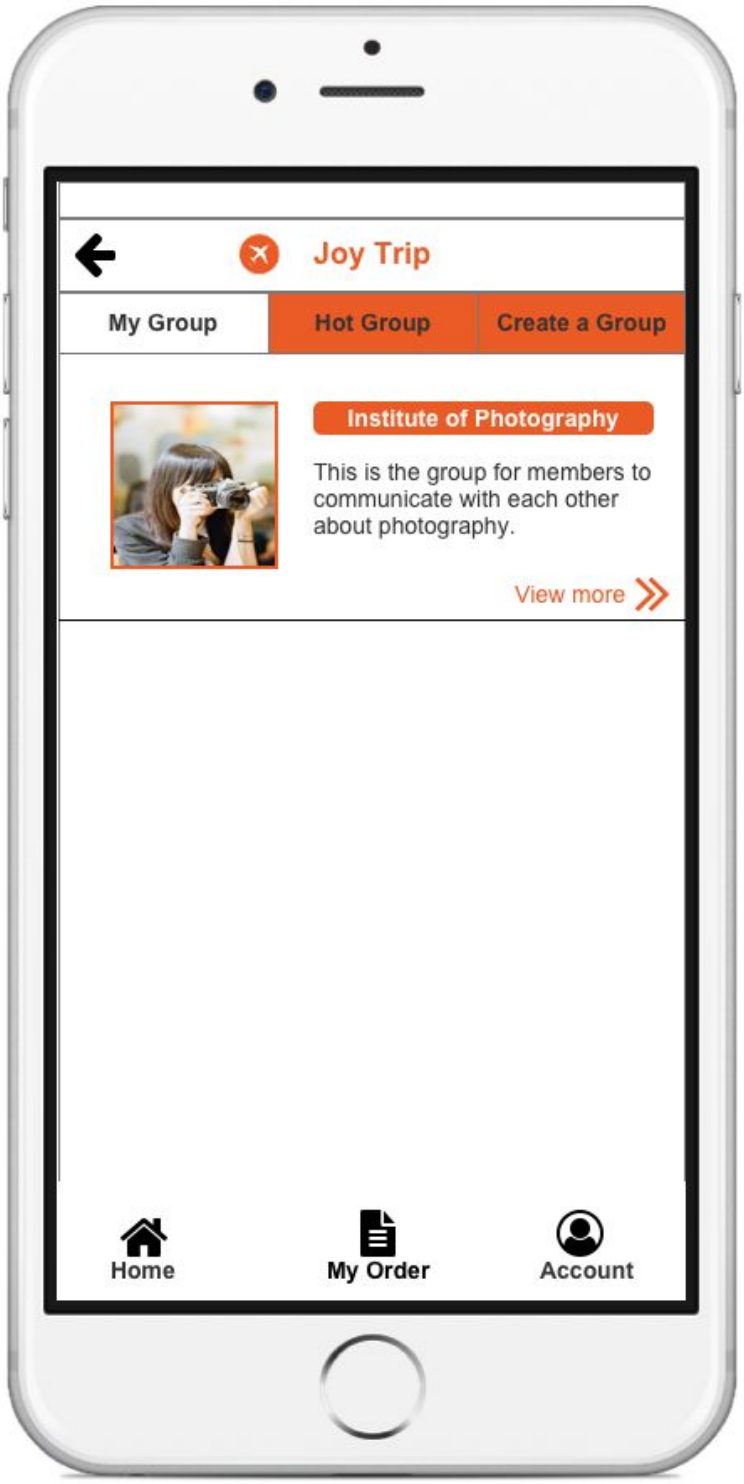
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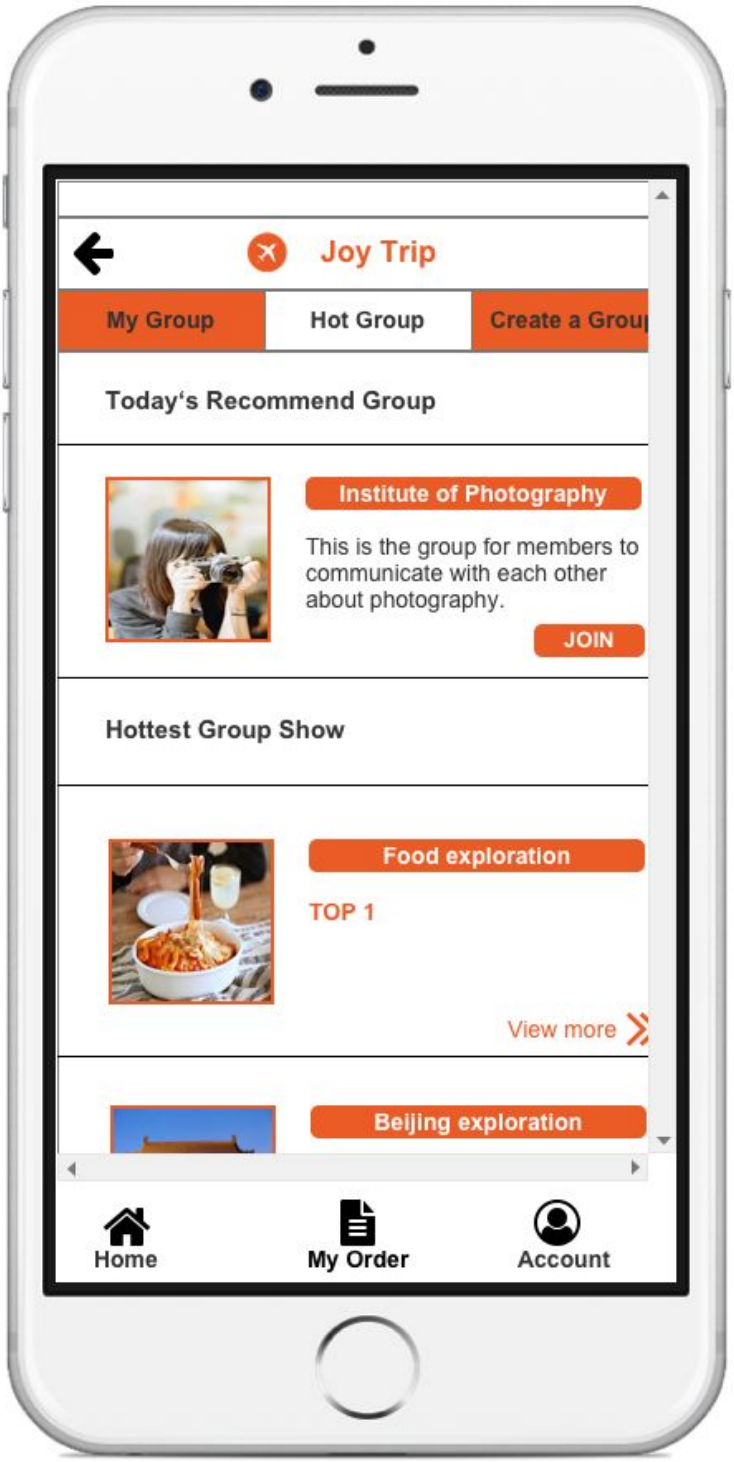
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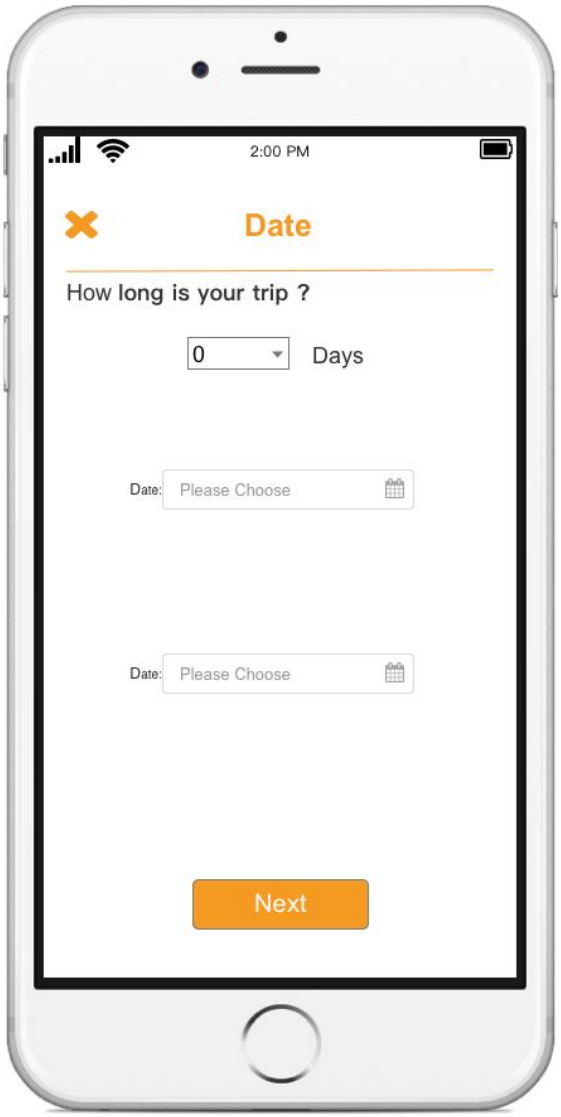
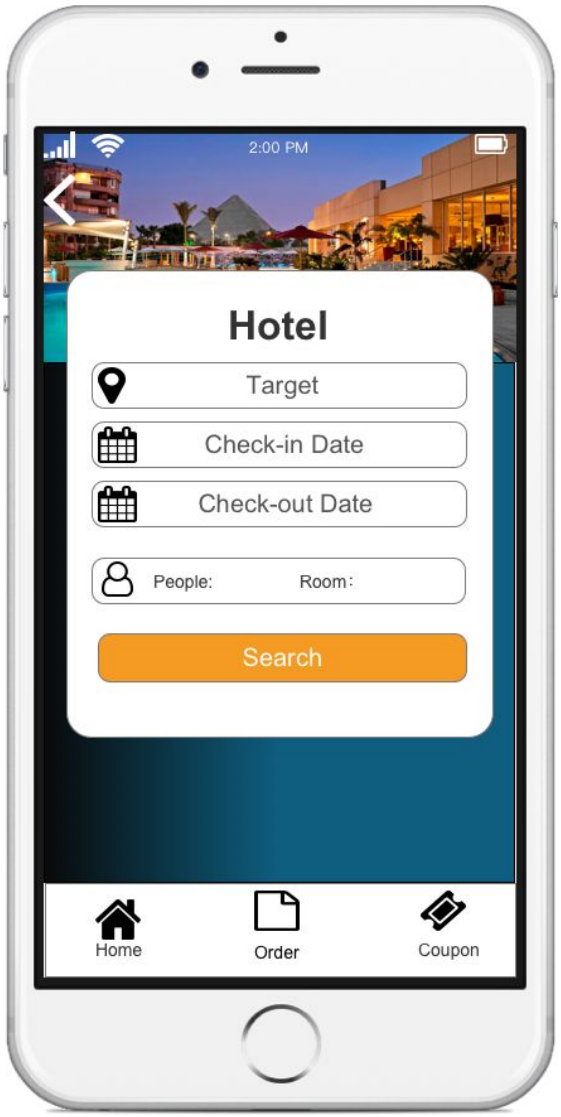
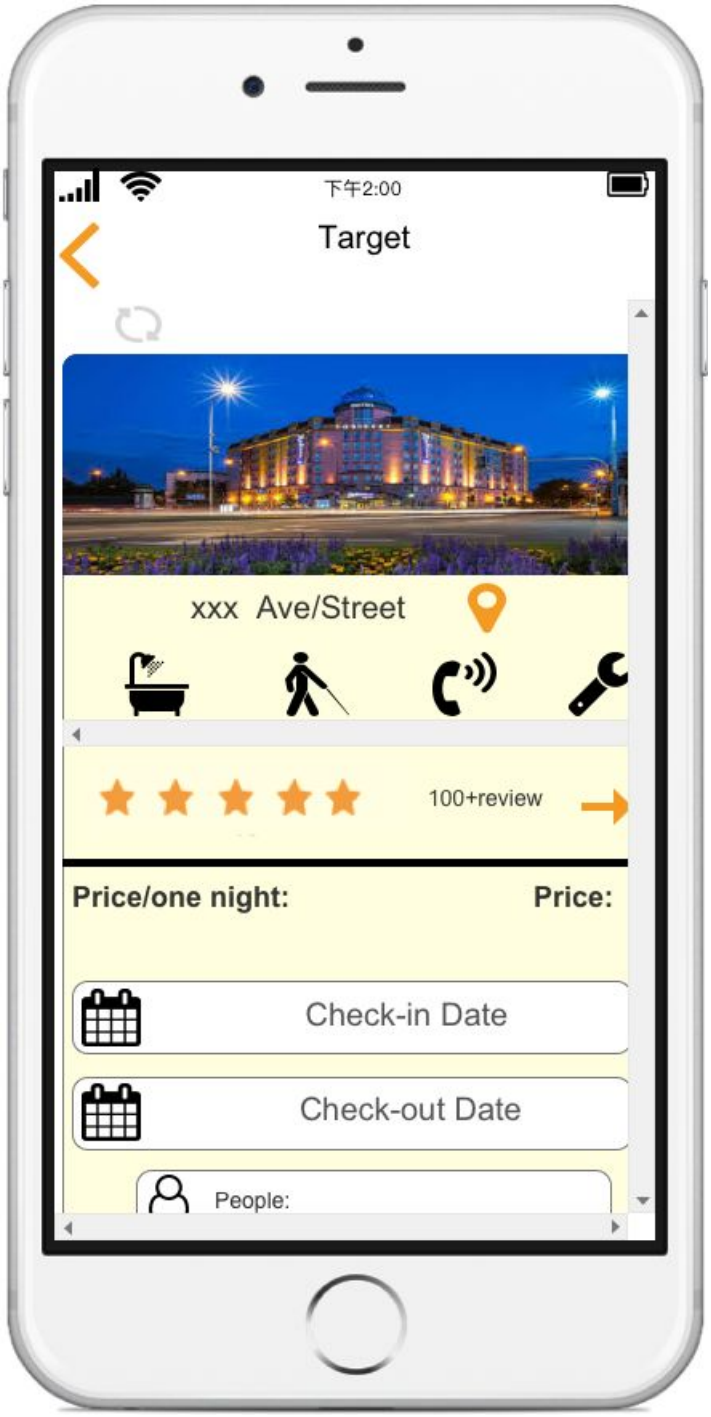
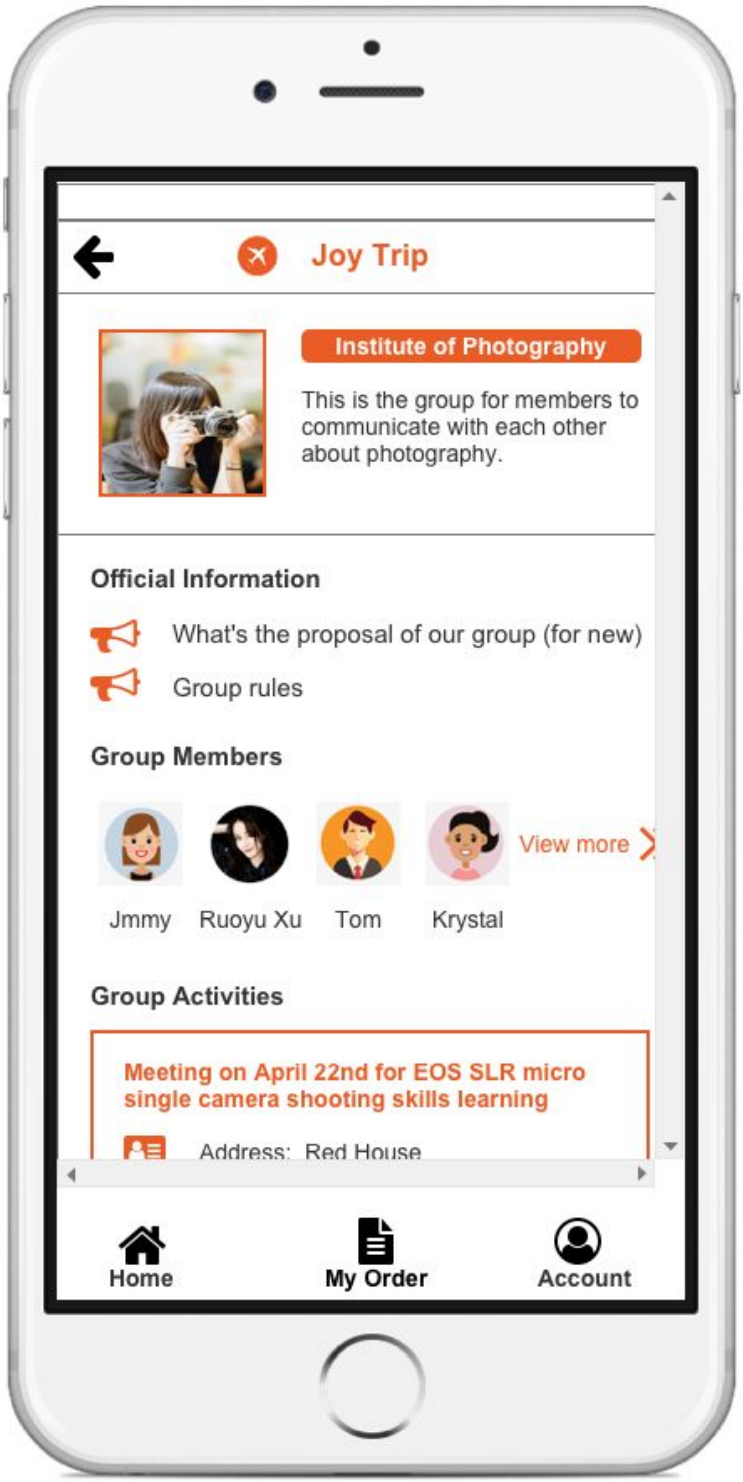

2:00 PM
Date
How long is your trip ?
0
Days
Date:
Please Choose
Date:
Please Choose
Next

2:00 PM
Hotel
Input arrival city
Next


2:00 PM
Hotel
Target
Check-in Date
Check-out Date
People:
Room:
Search
Home
Order
Coupon


下午2:00
Target
xxx Ave/Street
100+review
Price/one night:
Price:
Check-in Date
Check-out Date
People: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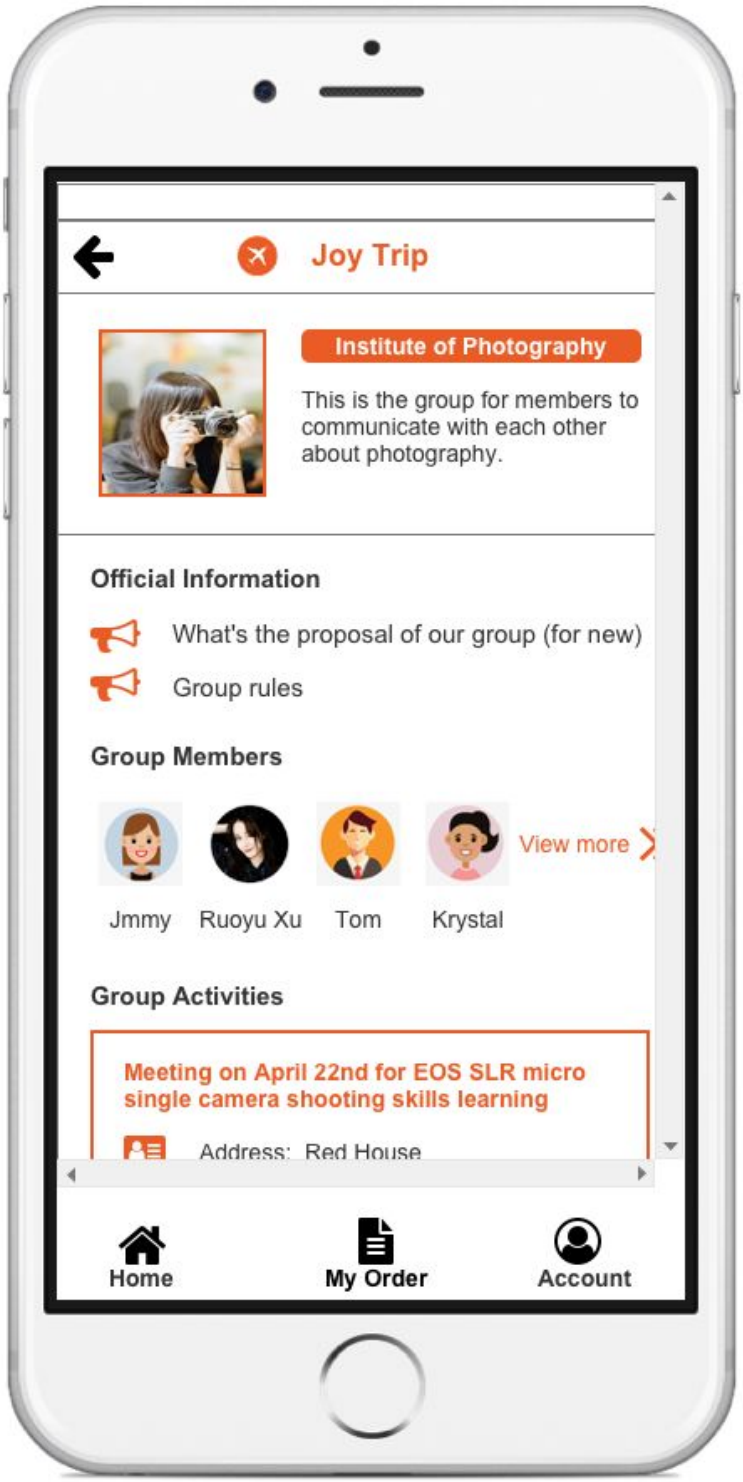
Address: Red House
Home
My Order
Account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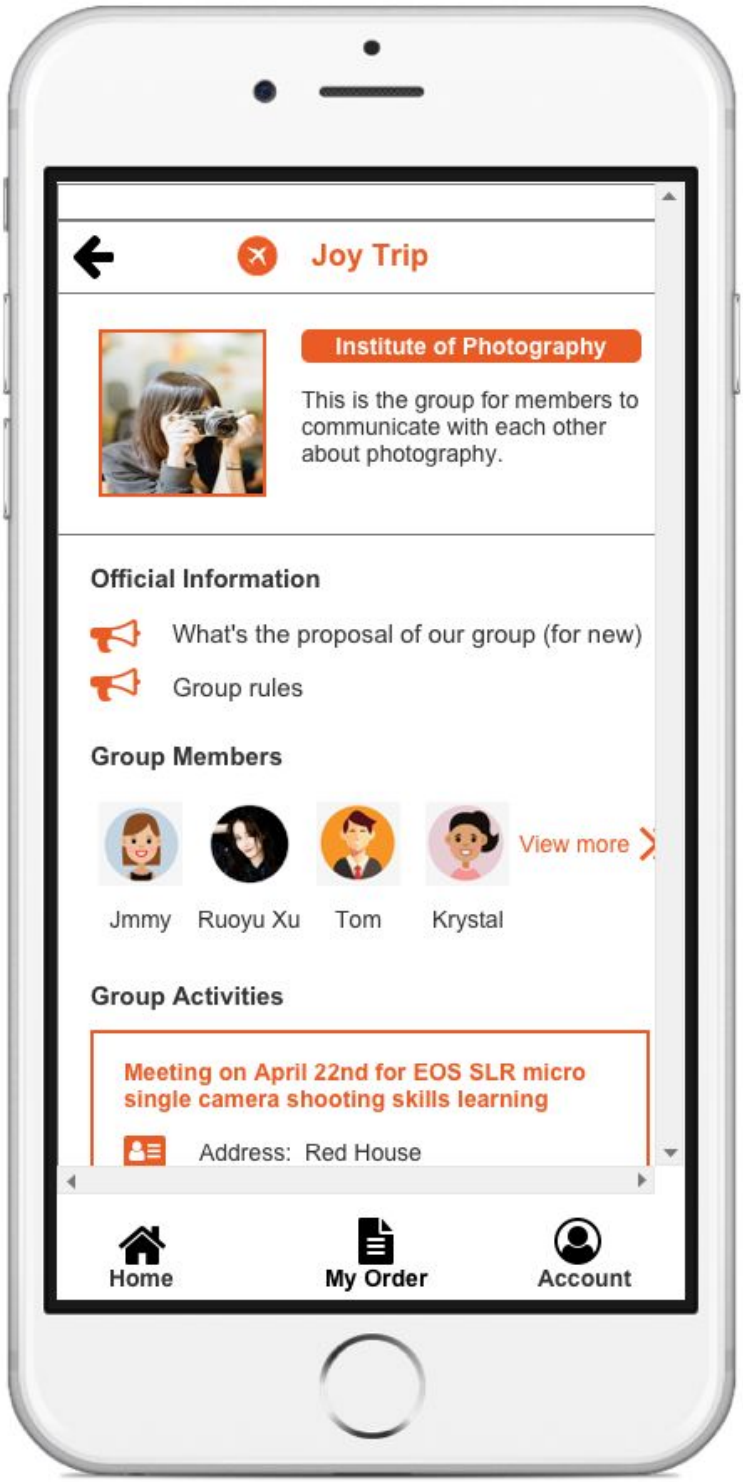
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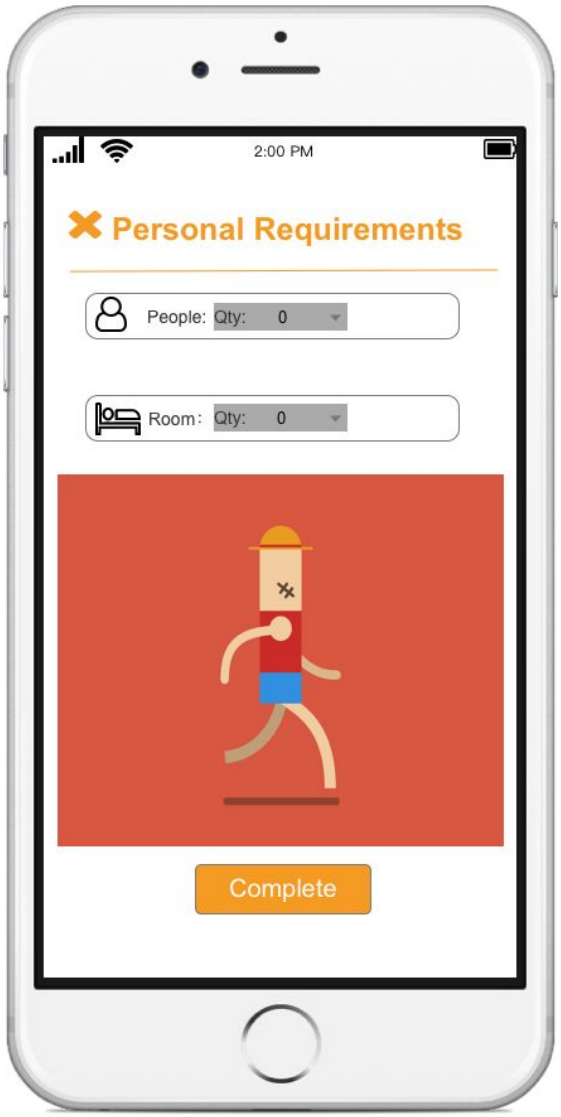
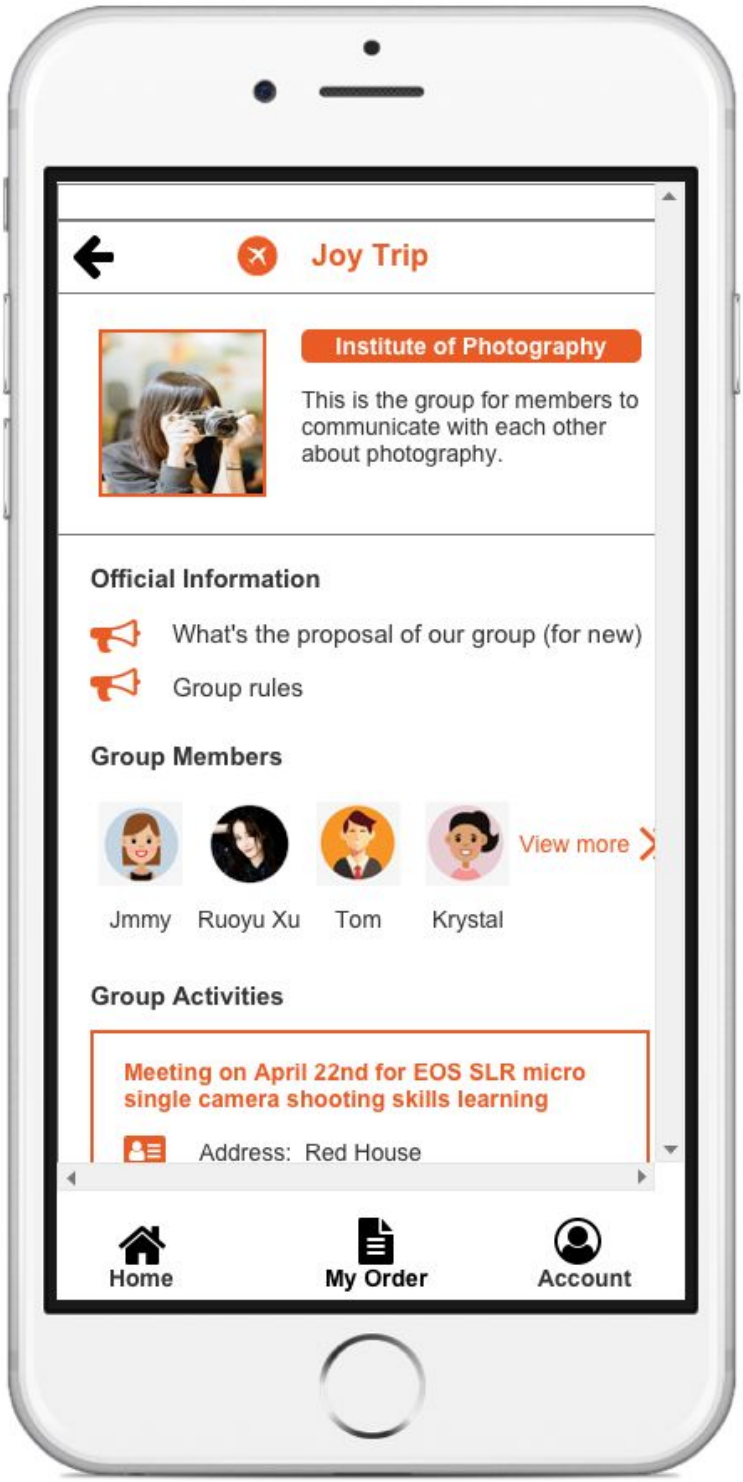

2:00 PM
Personal Requirements
People: Qty: 0
Room: Qty: 0
Complete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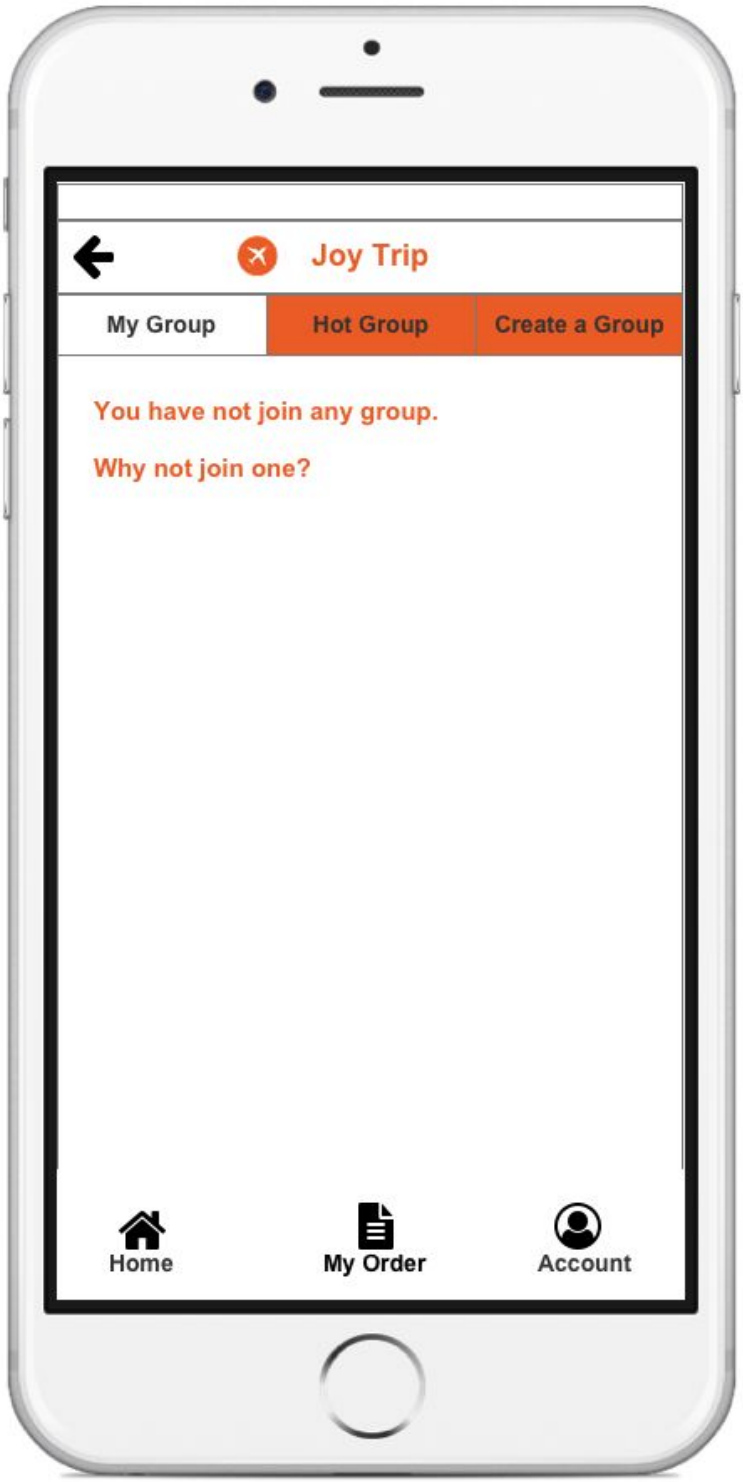
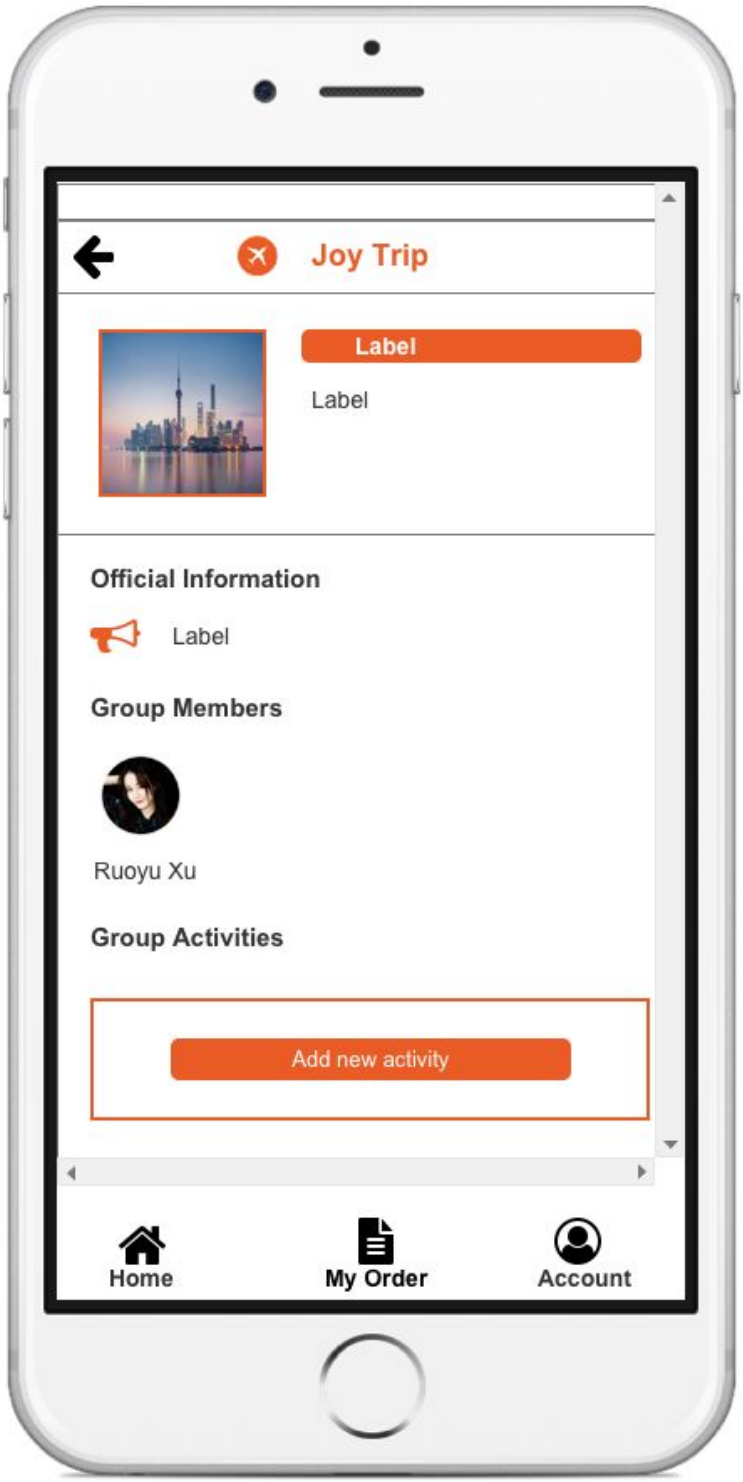
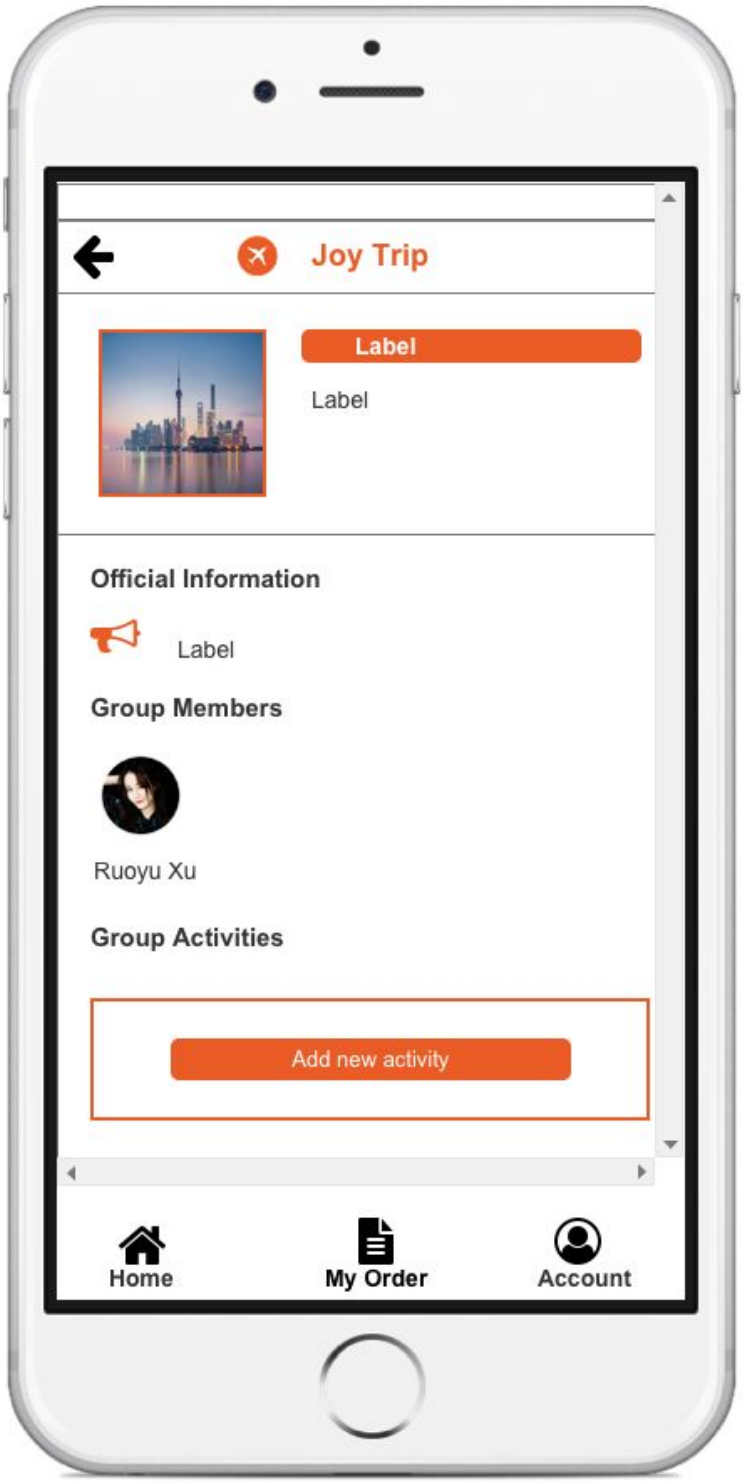

Joy Trip
My Group
Hot Group
Create a Group
You have not join any group.
Why not join one?
Home
My Order
Account


Joy Trip
Label
Label
Official Information
Label
Group Members
Ruoyu Xu
Group Activities
Add new activity
Home
My Order
Account


Joy Trip
Label
Label
Official Information
Label
Group Members
Ruoyu Xu
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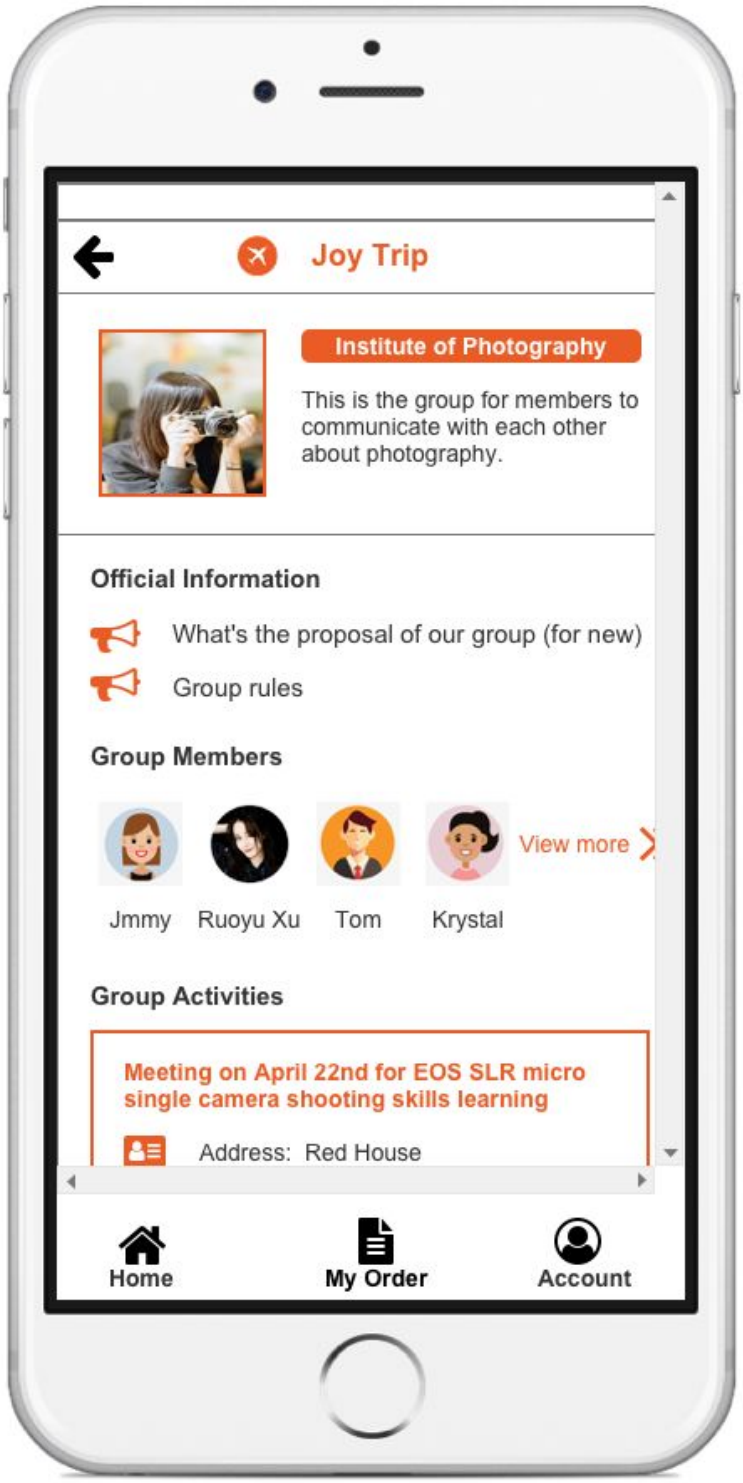
Home
My Order
Account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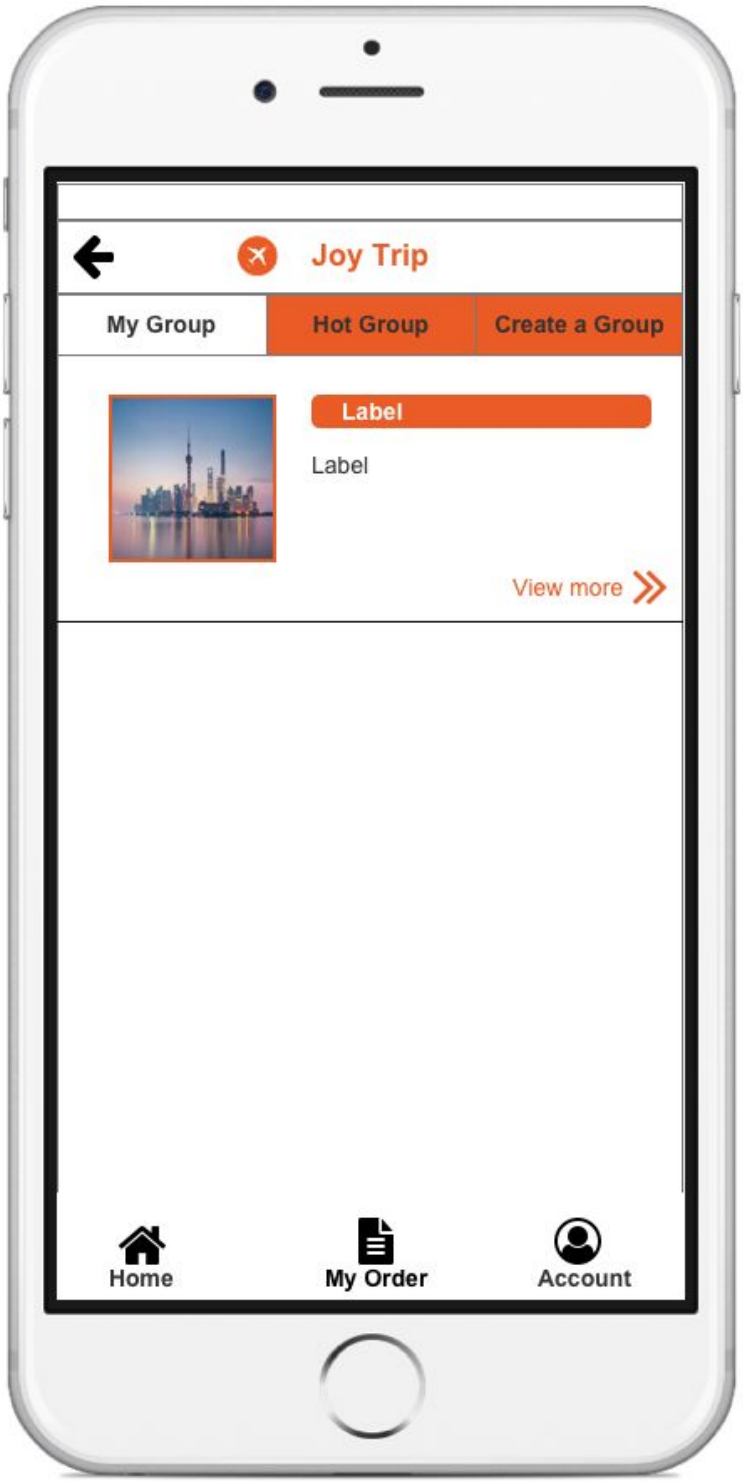
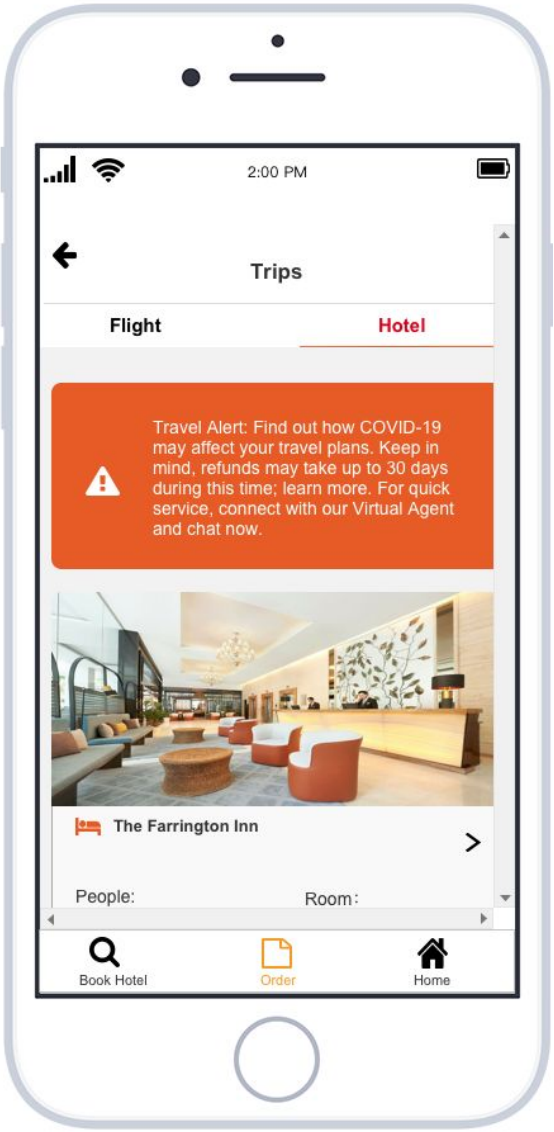
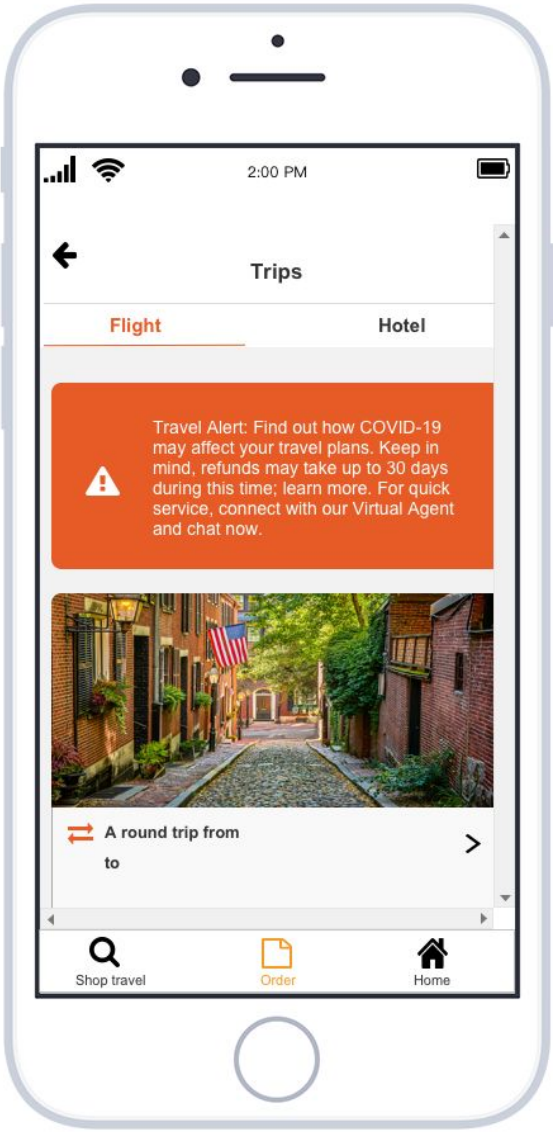
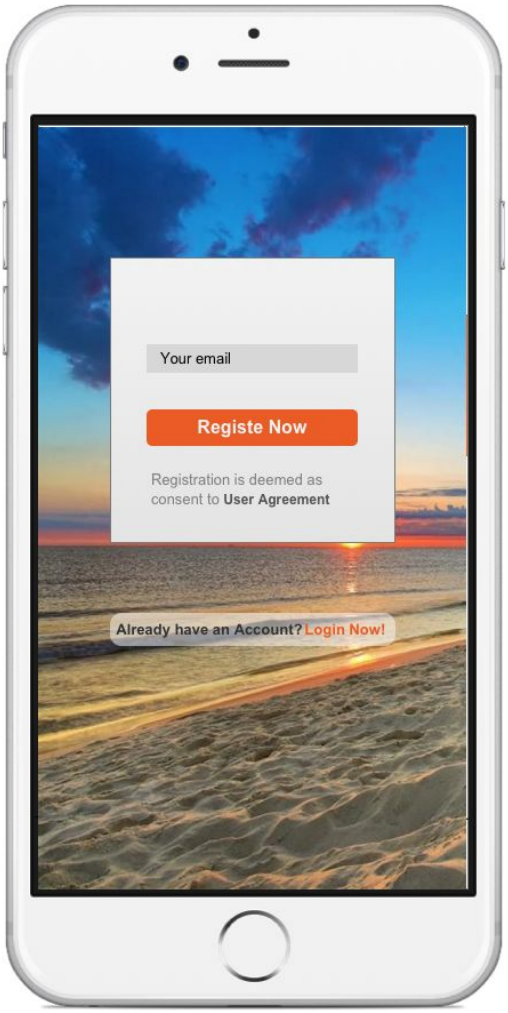
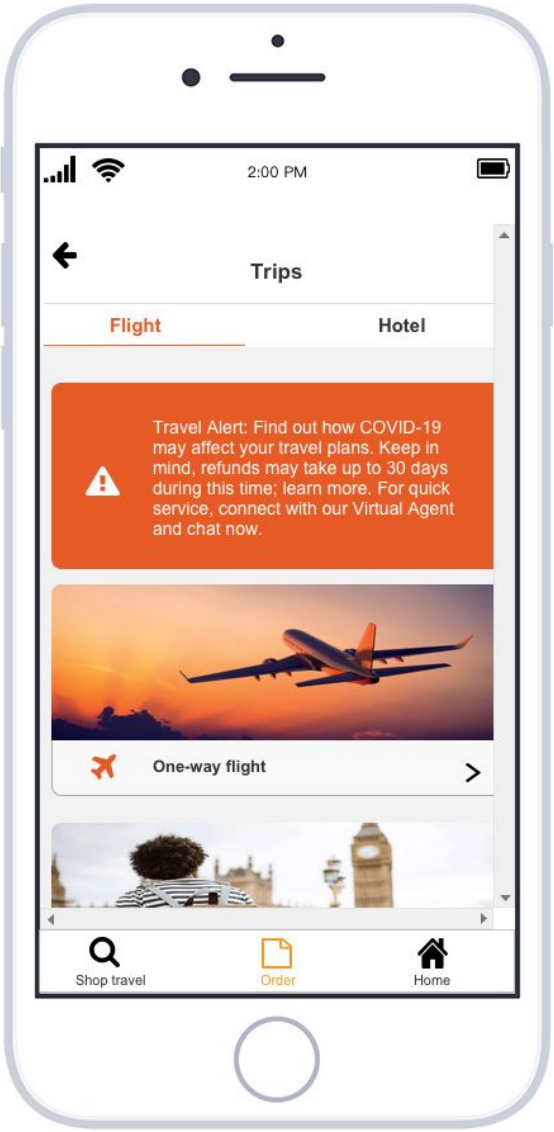
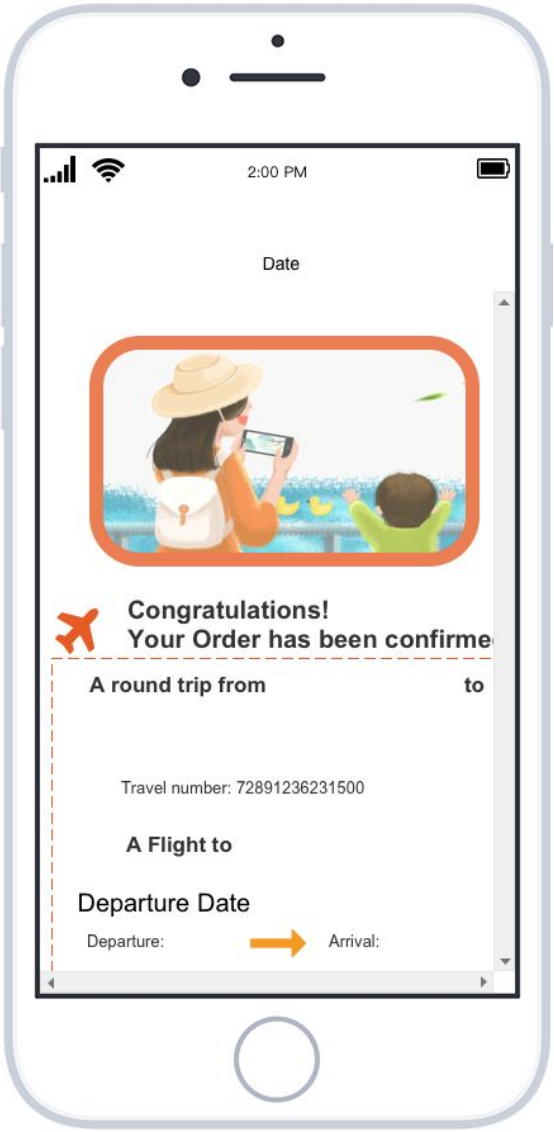

Joy Trip
My Group
Hot Group
Create a Group
Label
Label
View more
Home
My Order
Account

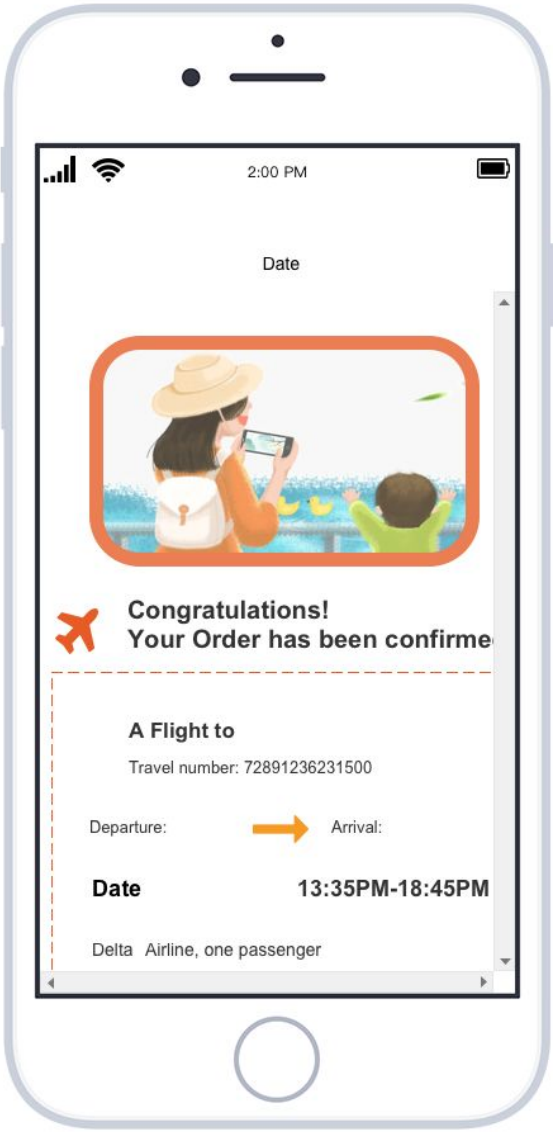

2:00 PM
Trips
Flight
Hotel
Travel Alert: Find out how COVID-19 may affect your travel plans. Keep in mind, refunds may take up to 30 days during this time; learn more. For quick service, connect with our Virtual Agent and chat now.
The Farrington Inn
People:
Room:
Book Hotel
Order
Home

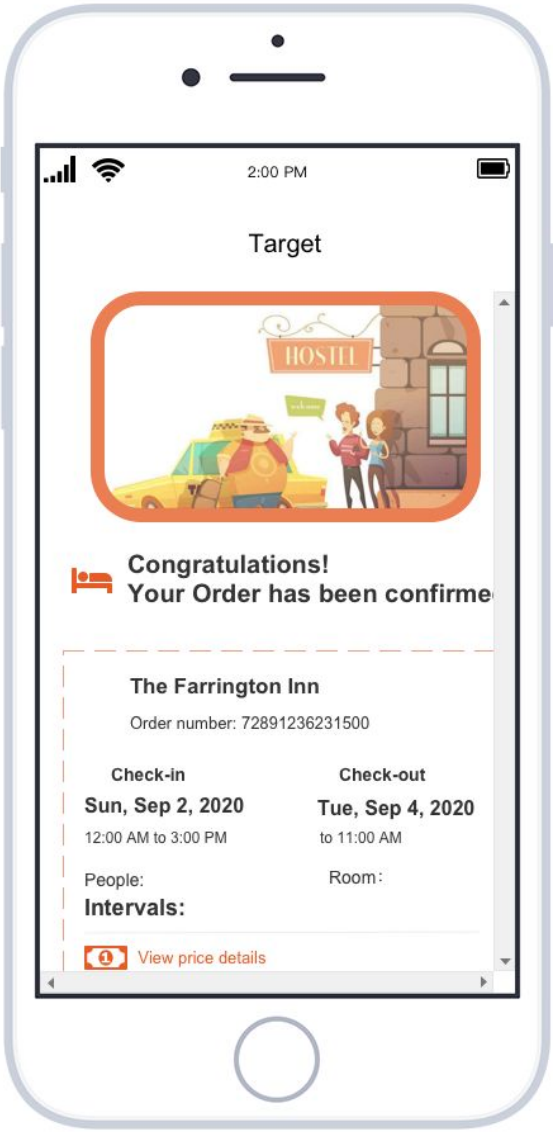

2:00 PM
Trips
Flight
Hotel
Travel Alert: Find out how COVID-19 may affect your travel plans. Keep in mind, refunds may take up to 30 days during this time; learn more. For quick service, connect with our Virtual Agent and chat now.
A round trip from
to
Shop travel
Order
Home


Your email
Registe Now
Registration is deemed as
consent to User Agreement
Already have an Account? Login Now!


2:00 PM
Trips
Flight
Hotel
Travel Alert: Find out how COVID-19 may affect your travel plans. Keep in mind, refunds may take up to 30 days during this time; learn more. For quick service, connect with our Virtual Agent and chat now.
One-way flight
Shop travel
Order
Home

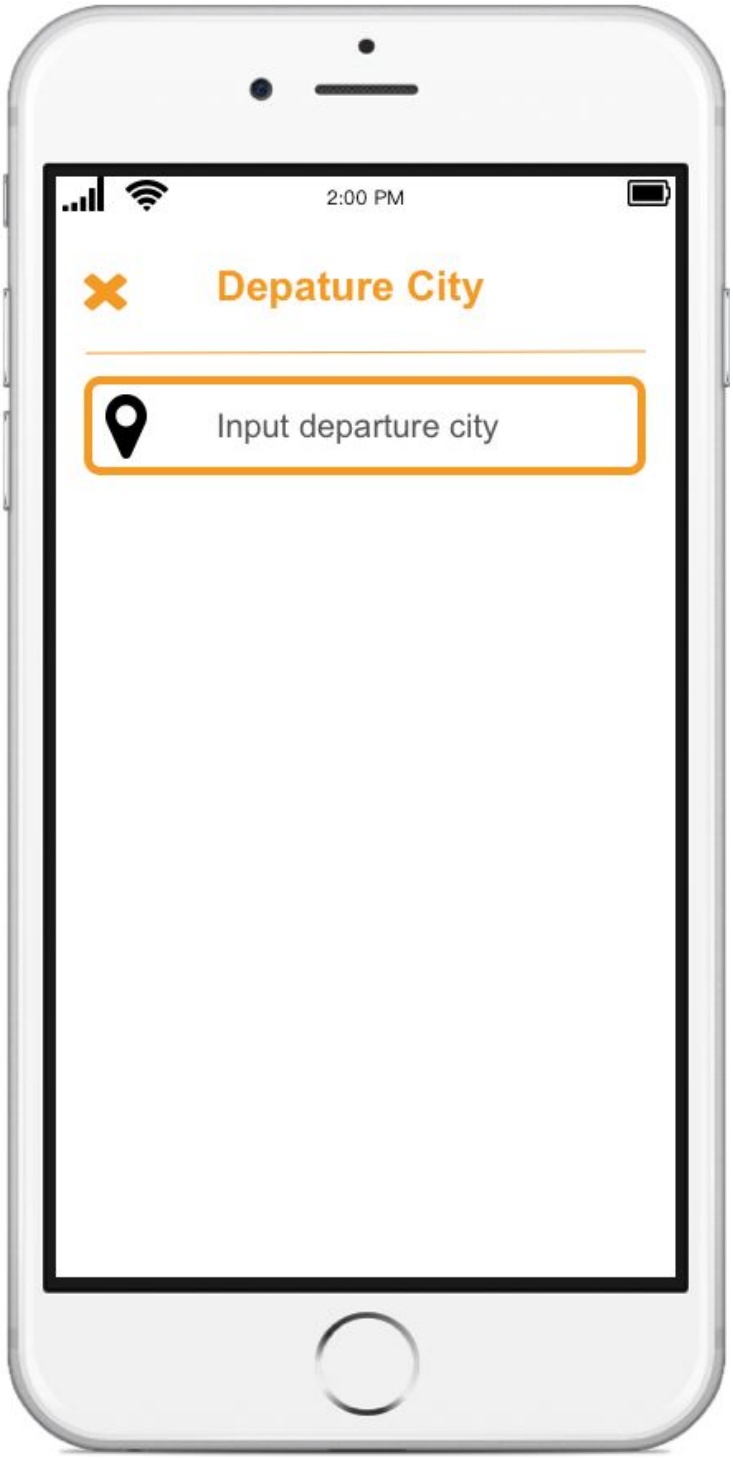

2:00 PM
Date
Congratulations!
Your Order has been confirme
A round trip from
to
Travel number: 72891236231500
A Flight to
Departure Date
Departure:
Arrival:

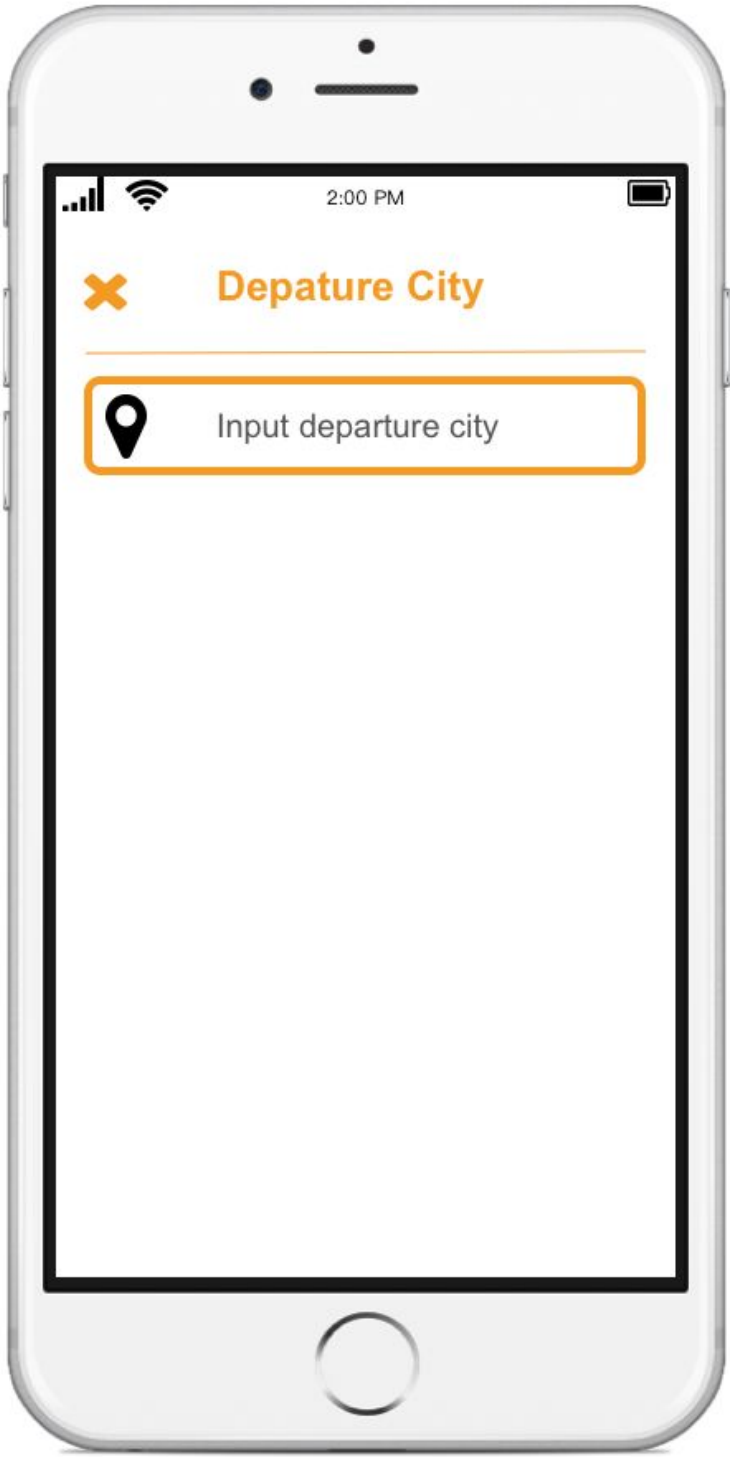

2:00 PM
Date
Congratulations!
Your Order has been confirme
A Flight to
Travel number: 72891236231500
Departure:
Arrival:
Date
13:35PM-18:45PM
Delta Airline, one passenger


2:00 PM
Target
HOSTEL
Congratulations!
Your Order has been confirme
The Farrington Inn
Order number: 72891236231500
Check-in
Sun, Sep 2, 2020
12:00 AM to 3:00 PM
Check-out
Tue, Sep 4, 2020
to 11:00 AM
People:
Room:
Intervals:
View price details

2:00 PM
Arrival City
Input arrival city

2:00 PM
Arrival City
Input arrival city


2:00 PM
Depature City
Input departure city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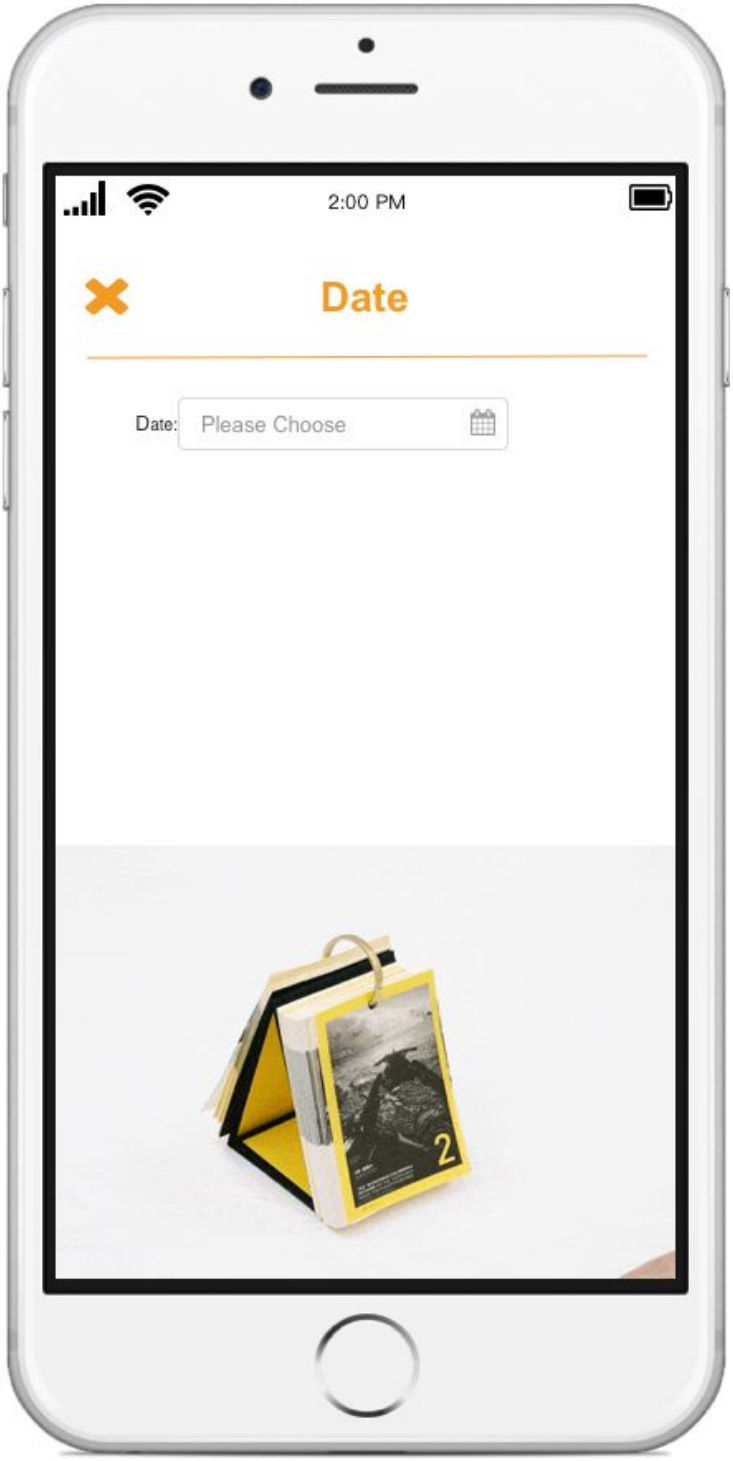
Depature City
Input departure city

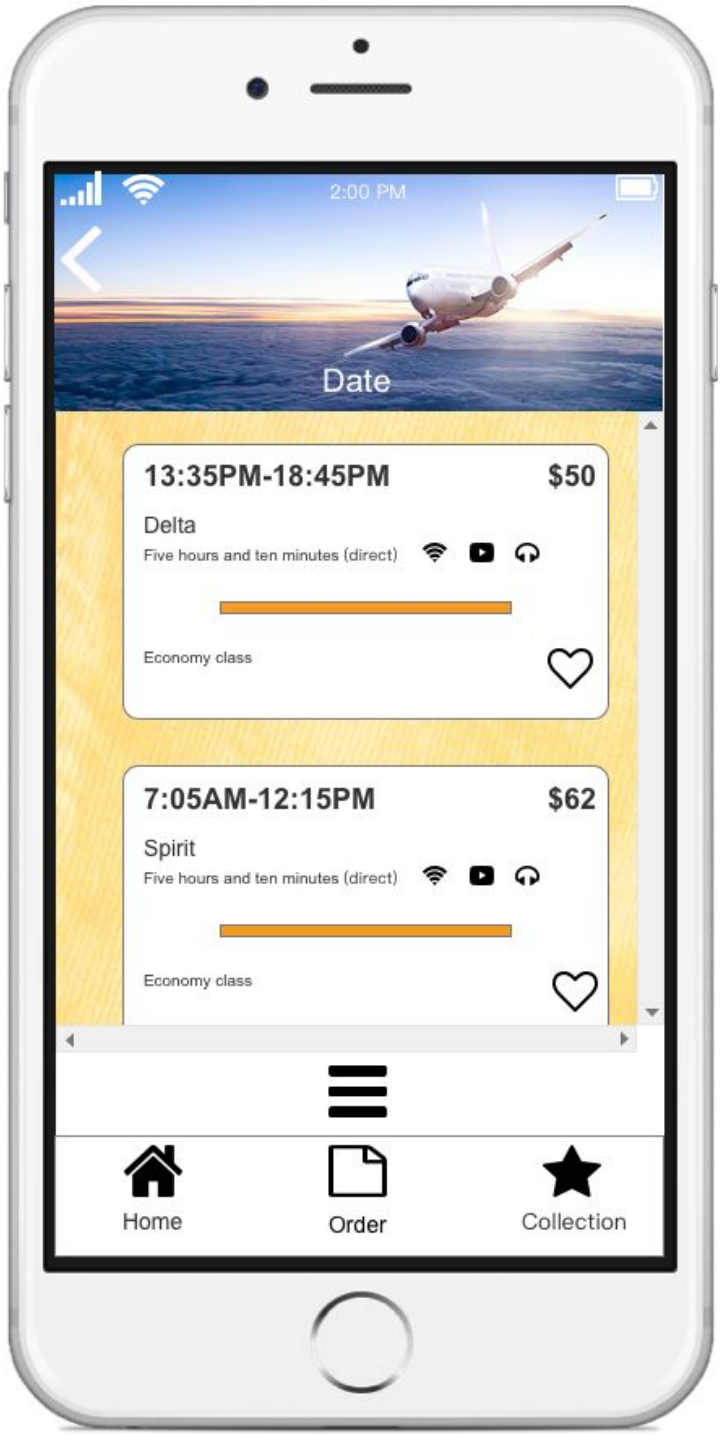

2:00 PM
Date
Date:
Please Choose

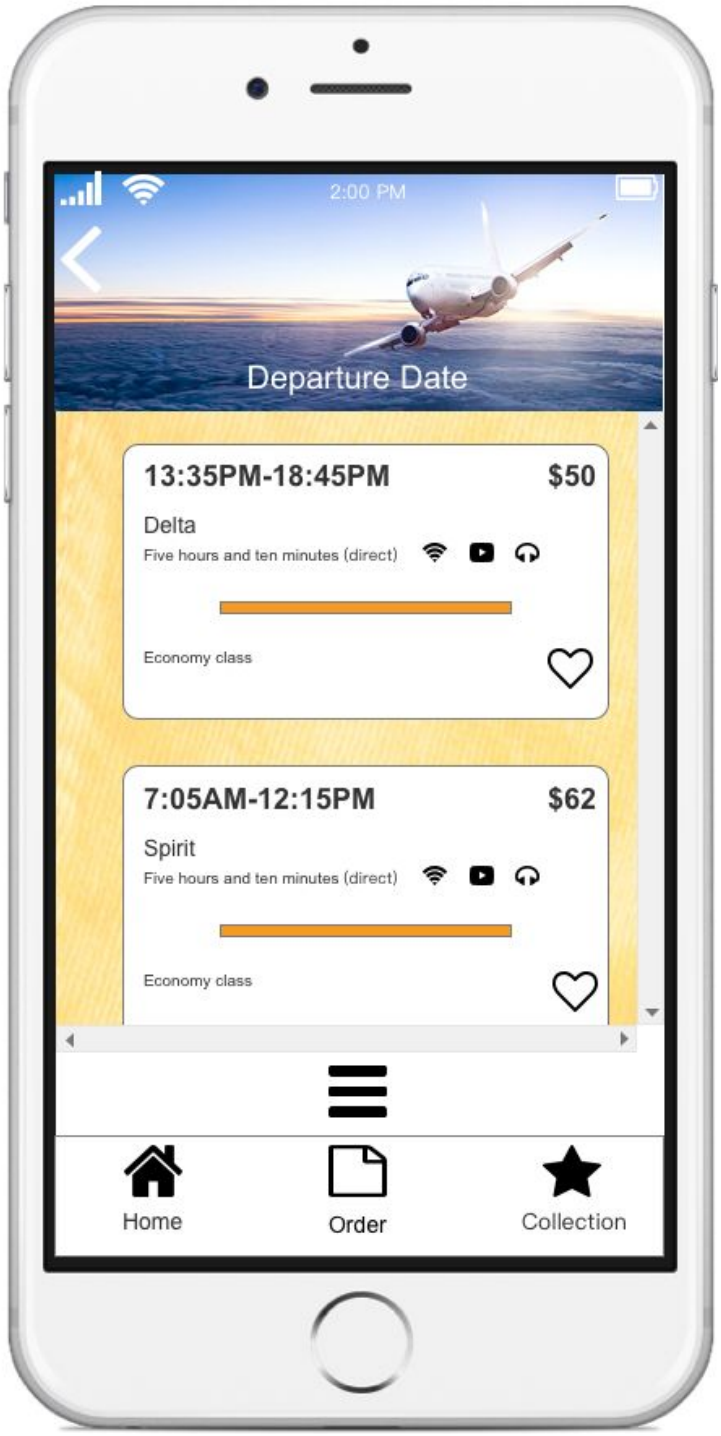
2:00 PM
Date
13:35PM-18:45PM
Delta
Five hours and ten minutes (direct)
$50
General information of baggage charge
Next

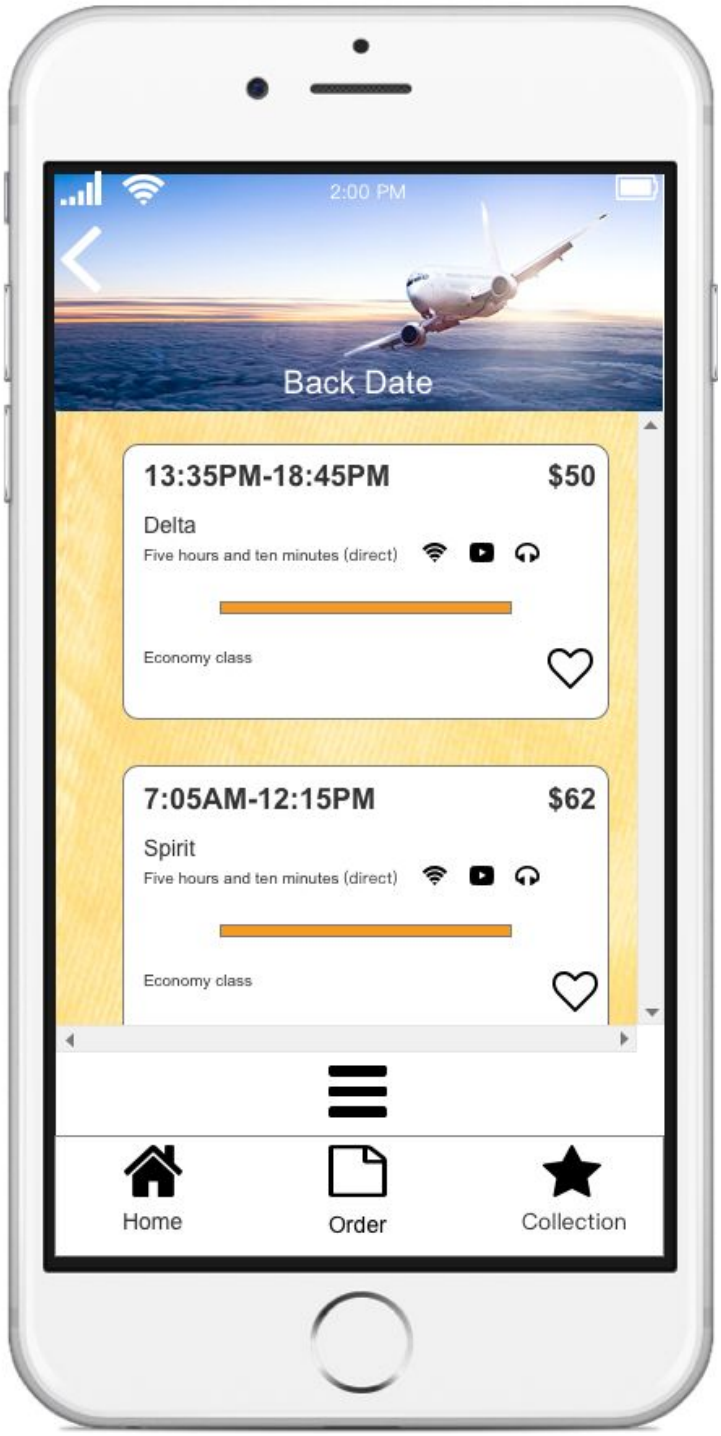
2:00 PM
Date
13:35PM-18:45PM
Delta
Five hours and ten minutes (direct)
$50
General information of baggage charge
Next

2:00 PM
Date
13:35PM-18:45PM
Delta
Five hours and ten minutes (direct)
$50
General information of baggage charge
Next

2:00 PM
Date
Date:
Please Choose
Date:
Please Choose


2:00 PM
Date
13:35PM-18:45PM
$50
Delta
Five hours and ten minutes (direct)
Economy class
7:05AM-12:15PM
$62
Spirit
Five hours and ten minutes (direct)
Economy class
Home
Order
Collection


2:00 PM
Departure Date
13:35PM-18:45PM
$50
Delta
Five hours and ten minutes (direct)
Economy class
7:05AM-12:15PM
$62
Spirit
Five hours and ten minutes (direct)
Economy class
Home
Order
Collection


2:00 PM
Back Date
13:35PM-18:45PM
$50
Delta
Five hours and ten minutes (direct)
Economy class
7:05AM-12:15PM
$62
Spirit
Five hours and ten minutes (direct)
Economy class
Home
Order
Collection