



 ITIL® PRINCE2® MSP® M\_o\_R® P3M3® P3O® MoP® MoV®

This is to certify that

**Bao Hanh Nguyen**

Has achieved the

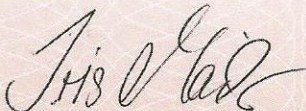
**ITIL® Foundation Certificate  
in IT Service Management**

Effective from

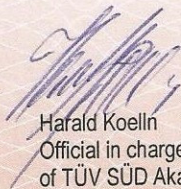
**16.04.2014**

Certificate number

**1402#311910952**



Iris Maier  
Head Certification Body for Persons  
of TÜV SÜD Akademie GmbH



Harald Koelln  
Official in charge  
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