MIR RAONAQ

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Skills

PROGRAMMING LANGUAGES

HTML/CSS

PowerShell

Terraform

ARM/Bicep

SOFTWARE

Azure DevOps

Azure Portal

Visual Studio

Android Studio

GitHub

OS/PLATFORMS

Windows

MacOS

Linux

Android

iOS

LANGUAGES

Bengali

Certifications

Azure DevOps Engineer Expert

Azure Developer Associate

Azure Administrator Associate

Azure Cloud Fundamentals

Azure Solutions Architect Expert

Awards

First Place · **Angel Hack**

Second Place · **AT&T Hack**

Education

The State University of New York - University at Buffalo	May 2019

Bachelor of Science in Computer Science

Honors: Cum Laude & Dean's List

Employment

Microsoft　　　　　　　　　　　　　　　　　　　New York, New York
Customer Engineer - Azure App Consult　　　　　　　July 2020 to Current

• Provide technical support including risk assessments & tuning to operate/optimize a customer's cloud environment

• Maintain knowledge of the latest on Azure/Cloud innovations in order to conduct experiments, drive product improvement, and act as subject matter expert for other specialists

• Deal with ambiguity with knowledge on next steps for customers cloud environment

• Team wellness & comradery captain

Premier Field Engineer　　　　　　　　　　　　　　July 2019 to July 2020

• Researched customer pain points & collaborate on providing proactive Azure DevOps solutions

• Cultivated relationships, credibility, and loyalty with customers to drive our mission statement

• Trusted technical advisor for customers & teammates in DevOps, GitHub, and App Services

University at Buffalo　　　　　　　　　　　　　　Buffalo, New York
Software Engineering Teaching Assistant　　　　　　Jan. 2019 to May 2019

• Conducted interactive discussions with individual groups on a weekly basis

• Supervised & assisted students with lab activities

• Monitored progress on projects for grading & feedback

Research and Development Assistant　　　　　　　　Aug. 2018 to May 2019

• Developed Virtual/Augmented Reality game for upper extremity rehabilitation

• Researched upper extremities disabilities and VR/AR gaming hardware/software

• Presented progress on game and research to investors weekly

Capstone Mentor　　　　　　　　　　　　　　　　Sept. 2017 to May 2019

• Evaluated & discussed progress on student's online portfolio/presence

• Offered students insight on potential challenges through the digital footprint process

• Traveled to multiple facilities to introduce students to UB's online portfolio

Neighborhood Housing Services　　　　　　　　　Queens, New York
Front End Web Developer/ Designer　　　　　　　　May 2017 to Aug. 2017

• Maintained, developed, and designed website using HTML, CSS, and JavaScript

• Analyzed website traffic to make necessary changes for a better user experience

• Operated Facebook, Twitter, and YouTube on behalf of the organization

Projects

Food Basket

• Constructed an Android app that helps users share and find food or items for free

• Maintained database and developed front and back-end

Linx

• Developed Chrome Extension that allows users to learn a language through shows and movies

• Crafted front-end and created language packages