Miracle Fasaye

86 Honey gold Drive, Halifax, NS | (902) 989 1264 | miraclefasaye@gmail.com

A diligent and dedicated individual with a passion for technology and a keen eye for detail. With a friendly demeanor and strong interpersonal skills, I thrive in collaborative environments, where their problem-solving abilities shine. My inquisitive nature drives them to continuously expand their knowledge, particularly in programming languages such as C, Java, JavaScript, HTML/CSS, and Python. With a solid foundation in IT programming from NSCC Institution of Technology and a commitment to community service demonstrated through volunteer work with Pathways to Education, I am poised to make a positive impact in any professional setting.

WORK EXPERIENCE

Hand in Hand   **Halifax, NS**
Customer Service   *Oct 2022 – Dec 2023*
- Contributed to Helping the customers at the front desk.
- Provide timely and accurate responses to customer inquiries via phone, email, chat.
- Proactively reach out to customers to gather feedback on their experience with products or services.

Pathways to Education Volunteer   **Halifax, NS**
Customer Service Specialist   *Jun 2021 – Sept 2022*
- Volunteered with Pathways to Education, providing specific contributions.
- Engaged with target group to achieve specific outcomes.
- Demonstrated commitment to community service and mentorship.

SKILLS

- **Interpersonal Skills**: Friendly, approachable, and adept at building rapport.
- **Attention to Detail**: Meticulous and thorough in tasks, ensuring accuracy.
- **Problem-solving**: Capable of analyzing issues and implementing effective solutions.
- **Collaboration**: Proven ability to work harmoniously in team environments.
- **Inquisitive**: Eager to learn and explore new concepts and technologies.
- **Communication**: Clear and concise communication skills, facilitating effective collaboration.
- **Programming Languages**: Proficient in C, Java, JavaScript, HTML/CSS, and Python.

EDUCATION

NSCC Institution of Technology   **Halifax, NS**
IT Programming   *Sept 2023 – Present*
Course Overview:
- Analysis and Planning:
- Coding
- Testing
- Debugging and Troubleshooting

JL Ilsley High School   **Halifax, NS**
High School Diploma   *Sept 2020 – May 2023*

CERTIFICATIONS

- WHMIS Certificate
- First Aid Training Certificate
- High-five Training Certificate
- OHS Certificate
- Mentor Training Certificate

REFERENCES

References available upon request.