

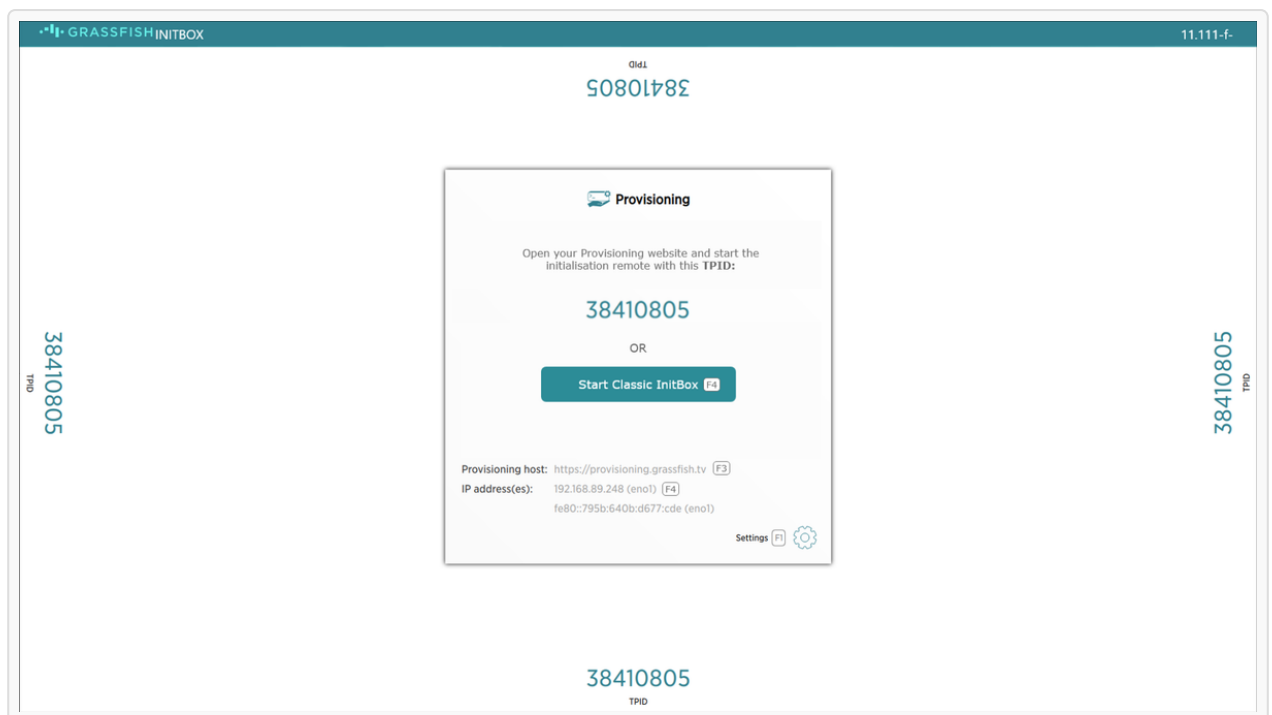
# Replace a player

URL: <https://docs.grassfish.com/docs/replace-a-player>

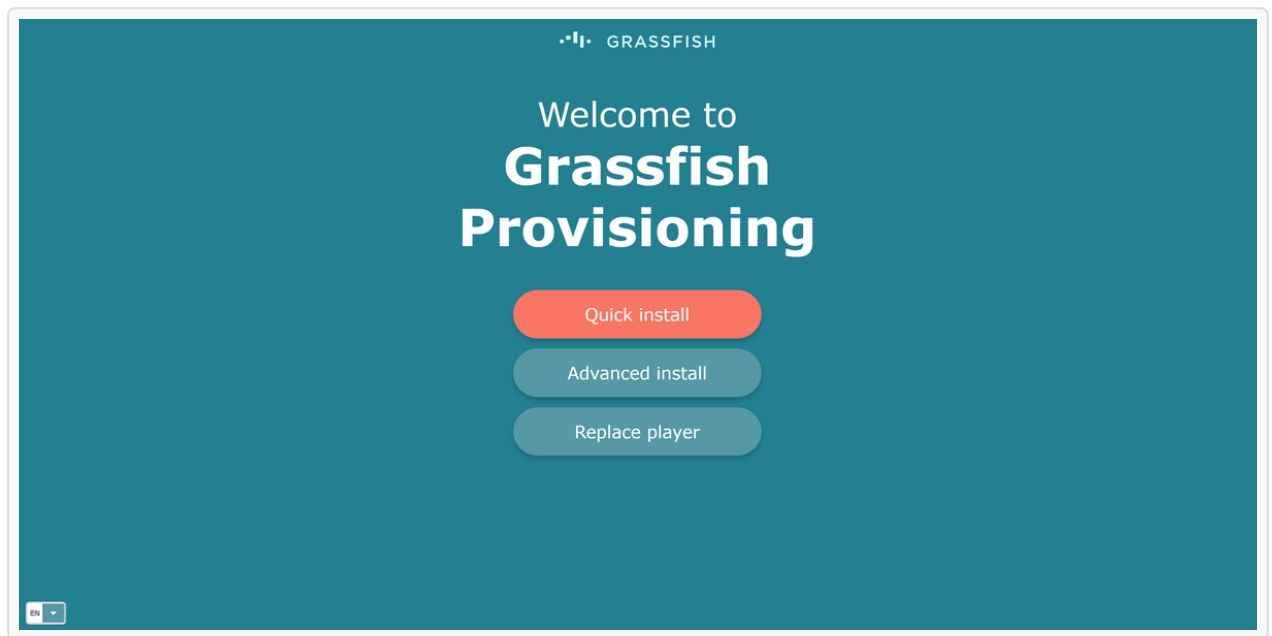
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To replace a player, perform the following steps:

1. Start the player.
2. Note the TPID that you see on the screen.



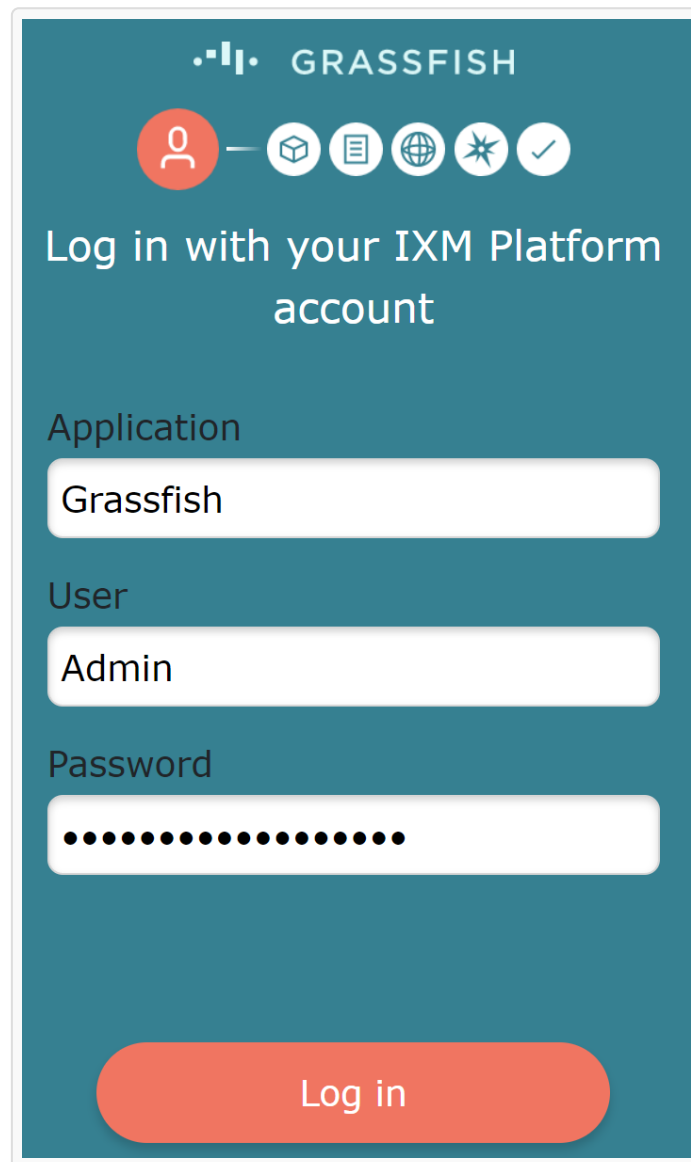
3. Open the provisioning website via the custom URL.
4. Optionally, select a language from the menu at the bottom left.
5. On the provisioning website, select **Replace player**.



6. Enter the following data:

- **Application:** enter your IXM One application name.
- **User:** enter your IXM One username.
- **Password:** enter your IXM One password.

7. Click **Log in**.



The image shows a mobile application login screen for Grassfish. At the top, there is a signal strength indicator and the text "GRASSFISH". Below this is a navigation bar with a red circular profile icon, followed by five white circular icons: a cube, a document, a globe, a star, and a checkmark. The main heading reads "Log in with your IXM Platform account". There are three input fields: "Application" with the text "Grassfish", "User" with the text "Admin", and "Password" which is masked with dots. At the bottom is a large red "Log in" button.

GRASSFISH

Log in with your IXM Platform account

Application

Grassfish

User

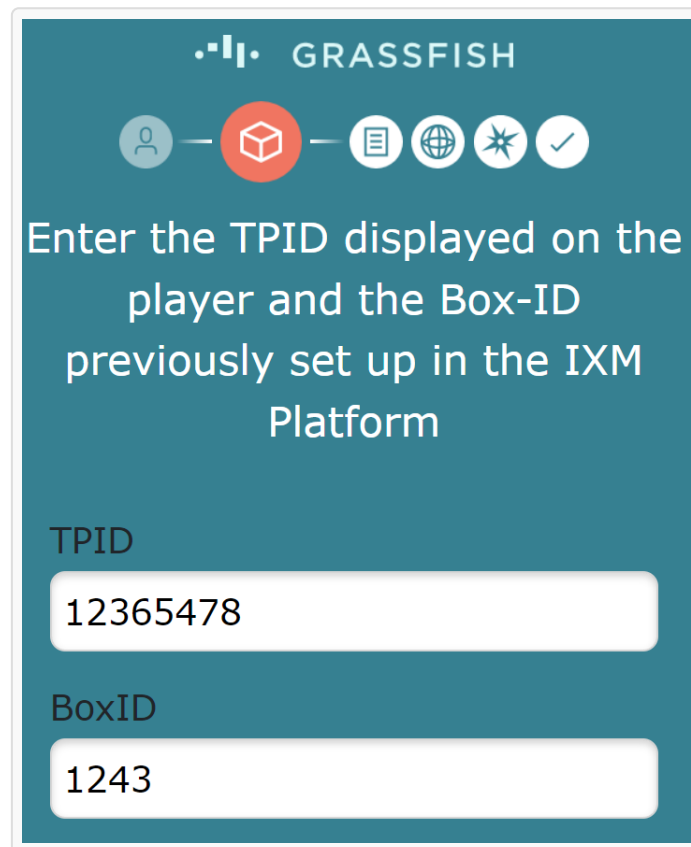
Admin

Password

.....

Log in

8. Enter the **TPID** and **Box-ID** of the player.



The image shows a mobile app interface for Grassfish. At the top, there is a signal strength indicator and the word "GRASSFISH". Below this is a progress bar with six icons: a person, a cube (highlighted in red), a document, a globe, a star, and a checkmark. The main text asks the user to enter the TPID and Box-ID. There are two input fields: the first is labeled "TPID" and contains the number "12365478"; the second is labeled "BoxID" and contains the number "1243".

GRASSFISH

Enter the TPID displayed on the  
player and the Box-ID  
previously set up in the IXM  
Platform

TPID

12365478

BoxID

1243

9. Select **Continue**.
10. Review the player details and click **Confirm**.
11. Select the time zone from the dropdown menu and click **Confirm**.
12. Select the screen rotation and click **Confirm**.
13. Select **Finish** to finish the initialization.