

# Get general info

URL: <https://docs.grassfish.com/docs/info-window>

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If the player is not in [kiosk mode](#), you can see the info window. It contains the most important information about the system and the player hardware. For example, a player's IP address or the version of the operating system.

## Note

*Without user interaction, this window closes after 60 seconds and the player resumes playing spots. If you enter a password, every character counts as an interaction which keeps the window open for an additional 60 seconds.*

## Access the menu

To access the menu for [options](#) and [settings](#), enter the current password at the top of the info window and select **UNLOCK**.



The screenshot shows a window titled "Info" with a "Password" input field at the top right, an "UNLOCK" button, and a "CLOSE" button at the bottom right. The main area displays the following information:

IP	192.168.1.117
BoxId	jk-H-mk39
PlayerVersion	11.8.0
LastReboot	2021-12-31T13:00:25
OsVersion	Android 9
SerialNumber	ID1AF1QUKP
WebViewProvider	com.android.chrome: 85.0.4183.101
Device	Rk3399
Build.FINGERPRINT	rockchip/rk3399_mid/rk3399_mid:9/PI/yhf03091754:userdebug/test-keys