

# Use player functions

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**URL:** <https://docs.grassfish.com/docs/use-player-functions>

**Archiviert am:** 2025-07-17 18:38:38

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You can use multiple functions when you work with the Grassfish Windows Player:

- [Keyboard shortcuts](#)
- [Status window](#)
- [Additional functions](#)

## Use keyboard shortcuts

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You can use the following keyboard shortcuts while the player is running:

Key	Function
F1	Enable/Disable the mouse pointer.
F2	Display/Hide information about the current spot.
F3	Display/Hide information about the current playlist.
F8	Display/Hide the status window.
F10	Launch the InitBox. You may have to enter the daily password if this is specified in the player configuration.
F11	Open a terminal (PowerShell). You may have to enter the daily password if this is specified in the player configuration.
F12	Close the player and overseer and display the desktop. You may have to enter the daily password if this is specified in the player configuration.

Key	Function
ESC	Hide the window and password prompt.
Pos1	Jump to the start of the current spot.
End	Jump to five seconds before the end of the current spot.
Arrow left	Rewind five seconds.
Arrow right	Fast forward five seconds.

## Open the status window

Press **F8** to display player information in the status window.

The screenshot displays the Grassfish status window, which is divided into several sections. A large, light blue watermark 'GRASSFISH' is visible across the center. Four numbered circles (1, 2, 3, 4) are overlaid on the image to highlight specific areas.

- Top Left:** Contains version and date information: **Version: 11.3.0-alpha.4** and **2019-02-28T14:21:09**. Below this is a list of system parameters:
  - Box ID: Qta
  - Screenlayout: DefaultContent
  - Server: qapub.grassfish.tv
  - IP address: 192.168.169.107
  - Netmask: 255.255.248.0
  - DNS: 192.168.168.12, 192.168.168.13
  - Gateway: 192.168.175.254
  - Proxy: (None)
  - Timezone: Europe/Berlin
  - Screen info: 1920x1080 @59Hz
- Top Right:** Displays **Uptime: 00:43:27** and **Tool status:**. Below this is a list of tools with green status indicators:
  - Server connection
  - InternetReceiver
  - Overseer
  - ScreenController
  - Screen 1 | None
  - Screen 2
  - Server
  - Updater
- Bottom Left:** Titled **System Resources:**, it shows four resource usage bars:
  - Physical Memory: 52.54% Used (2.09 GB)
  - Virtual Memory: 43.11% Used (2.02 GB)
  - Hard Disk: 36.20% Used (21.74 GB)
  - CPU Usage: 19.04% Usage
- Bottom Right:** Titled **Live Tags**, it shows a single tag: **4**.

The status window is divided into five panes that contain different information.

Pane	Content
Pane 1	<ul style="list-style-type: none"> <li>• Version of the player software</li> <li>• Date and time</li> <li>• Box ID</li> <li>• Information about the Grassfish server</li> <li>• Time zone</li> <li>• Information about the screen</li> </ul>
Pane 2	<ul style="list-style-type: none"> <li>• Status of the connection to the server</li> <li>• Status of the Grassfish services</li> <li>• Status of the serial connection of the screens</li> </ul>
Pane 3	<ul style="list-style-type: none"> <li>• System resources of the player PC</li> </ul>
Pane 4	<ul style="list-style-type: none"> <li>• Live tags used</li> </ul>
Pane 5	<ul style="list-style-type: none"> <li>• Data downloaded from the Grassfish server to the player. Note that you must press <b>F8</b> again to display this pane.</li> </ul>

The screenshot shows the Grassfish player interface with the following panes:

- Pane 1 (Top Left):** Displays version information (11.3.0-alpha.4), date/time (2019-02-28T14:35:14), Box ID (Qta), Screenlayout (DefaultContent), Server (qapub.grassfish.tv), IP address (192.168.169.107), Netmask (255.255.248.0), DNS (192.168.168.12, 192.168.168.13), Gateway (192.168.175.254), Proxy (None), Timezone (Europe/Berlin), and Screen info (1920x1080 @59Hz).
- Pane 2 (Top Middle):** Shows uptime (00:57:32) and tool status with a list of components: Server connection, InternetReceiver, Overseer, ScreenController (with sub-items Screen 1 | None and Screen 2), Server, and Updater.
- Pane 3 (Top Right):** Displays download status (0 downloads pending) and a CLEAR button.
- Pane 4 (Bottom Left):** Contains Open Source Software Information, a QR code, and a link to <http://oss.grassfish.tv>.
- Pane 5 (Bottom Right):** A large empty area for data downloaded from the Grassfish server.

A large blue circle with the number 5 is overlaid on the right side of the window, indicating the current pane being highlighted.

## Use additional functions

You can use the following additional functions when you work with the Grassfish Windows Player:

### Restart the player

When you close the player, this also stops the Overseer service. To restart the player, start the Overseer service.

### Create a diagnostic file

Run the command *troubleshoot.bat* to generate a diagnostic file comprising logs, player data, settings and more in ZIP format. If necessary, you can send this file to Grassfish support. The diagnostic file is located at *C:\GVClient\data\cache\troubleshoot*.

### Reset the player

Run the command *boxreset.bat* to reset and initialize the player. The full path is *C:\GVClient\tools\current\bin\boxreset.bat*.

### Uninstall the player software

You can uninstall the Grassfish Player in the Windows Control Panel.

#### Note

You can only uninstall the installation types Basic and Presentation.

### View log files

The log files for all player services are located at *C:\GVClient\data\logs\* and stored in the format **ddmmyyyy** for each service. You can open the files with any text editor.