Disable content download during operating hours

URL: https://docs.grassfish.com/docs/disable-content-download-during-operating-hours

Archiviert am: 2025-07-17 18:42:47

By default, players download content instantly regardless of their operating hours. If you don't want your player to download content during operating hours, you can enable a display setting in IXM One and use it to control the content download.

Configure content download

To enable the setting in IXM One, you must configure a setting in the master.config file and the config.json file.

To configure the master.config file, perform the following steps:

- 1. Open the master.config file on the server with a text editor like Notepad++.
- 2. Under global, find the setting EnableContentDownloadDuringOperationTimesRestriction or add it if necessary.
- 3. Set its value to true.
- 4. Save your changes and close the file.

To configure the config.json file, perform the following steps:

- 1. Navigate to the configuration files on the server at: GVServer2\www\qv2\qf\GFWebHtmlCustomer\
- 2. Open one of the following folders:
 - \circ **00000**: edit configurations for the entire server, which means for all customers.
 - **000xxx**: edit customer-specific settings. xxx is the customer ID.
- 3. Open the config.json file in your folder with a text editor like Notepad++.
- 4. Find the setting **restrictDownloadTimesEnabled** and set it to **true**.
- 5. Save your changes and close the file.

```
"cms": {
          "restrictDownloadTimesEnabled": true,
}
```

Enable download restriction

To disable content download during operating hours in IXM One, perform the following steps:

- 1. Go to Channels > Location.
- 2. In the **Location** pane, select the location of your player.
- 3. In the Managing players pane, double-click on the player that you want to edit.
- 4. Switch to the **Display** tab.
- 5. Select No download during operating times.
- 6. Click **Save** to save your changes.