Initialize players

URL: https://docs.grassfish.com/docs/player-provisioning-website

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Initializing the player is an important part of the setup. Initializing means creating a connection between the player and IXM One. You can do this using the classic InitBox or the generic provisioning website.

The website simplifies the initialization process. It allows you to initialize the player without using a keyboard and it enables offsite player initialization. The provisioning website also provides an option to easily replace a player.

Access to the provisioning website

New player software is shipped with provisioning enabled by default. However, if the technician has a keyboard connected, they can easily switch to manual installation.

Player support

You can use the provisioning website with the following players:

Player	Suppo
Windows & Linux Player	Suppo
Android Player	Suppo
Tizen Player	Not su

Initialize the player

The provisioning website guides you through the player initialization in a few simple steps. However, before you begin initialization, review the following prerequisites and determine which installation mode is right for you.

Prerequisites

Ensure that you meet the following requirements before you begin the initialization:

- You've added the player in IXM One.
- You know the player's Box-ID as entered in IXM One.

- You know the name of the IXM One application and the user credentials.
- You know the customer-specific URL of the provisioning website.

Note

The initialization may require direct interaction with the player. Some actions like replacing a player require a box reset on the player itself.

Select the installation mode

You can select one of the following installation modes:

- Advanced install: requires an IXM One login. The advanced install allows you to adjust the time zone, language, and rotation of the screen. You'll also see a summary of player data stored in IXM One.
- Quick install: doesn't require an IXM One login. The quick install provides a quick installation process without adjusting the player or any additional information. You must enable quick install in the master.config file first.
- Replace player: requires an IXM One login. Replacing a player allows you to replace the existing player and to adjust the time zone, language, and rotation of the screen on the new player.

Every player has a unique Box-ID that identifies it, for example, during the initialization. You can check the Box-ID when you access the player in IXM.