

Can't download server key

URL: <https://docs.grassfish.com/docs/download-server-key>

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Symptoms

You can't download the server key. When you try to download the server key by clicking on **Download server key**, nothing happens.

Resolution

The following steps can help you identify and solve the issue:

- Ensure that the URL you called matches the MainServerURL in the master.config file.
- Ensure that you are using HTTPS or HTTP correctly as specified in the MainServerURL.

```
<configuration>
  <appSettings type="global">
    <add key="MainServerPath" value="\\gf-01\GVServer2\"/>
    <add key="MainServerURL" value="https://grassfish.com/gf"/>
  </appSettings>
</configuration>
```