

Mirali Rahimli

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■ Education

Eötvös Loránd University (ELTE), Budapest, Hungary

Bachelor of Science in Computer Science

■ Technical Skills

- Hardware/Software Troubleshooting, User Account Management, Ticketing Systems
- Operating Systems: Windows (14+ years), Linux (Ubuntu, Devuan, Mint – 3+ years), macOS(basic)
- System Administration: User & Group Management, Active Directory, File Permissions, SystemLogs, Bash & PowerShell scripting
- Networking: TCP/IP, DNS, DHCP, VPN, Firewall configurations, Wireshark, Nmap
- IT Support Tools: Remote Desktop, Ticketing Systems (Jira, ServiceNow), Office 365 Support, Hardware Troubleshooting
- Security: SIEM basics (Splunk, Wazuh), Log Analysis, Patch Management, Endpoint Security
- Other Tools: Git/GitHub, Virtualization (VMware, VirtualBox), Docker basics

■ Professional Experience

Freelance IT Support & System Maintenance (2021 – Present)

- Provided remote and on-site support for Windows & Linux environments (installation, configuration, troubleshooting).
- Diagnosed and resolved hardware/software issues for personal and small-business users.
- Configured secure networks and optimized system performance.

Personal Linux & SysAdmin Projects (2022 – Present)

- Built and managed Linux servers (Devuan, Ubuntu, Mint) in virtualized environments.
- Set up SSH, cron jobs, firewall rules (UFW/iptables), and system monitoring tools.
- Practiced log analysis and simulated Help Desk troubleshooting scenarios.

■ Achievements & Strengths

- 14+ years hands-on Windows expertise combined with strong Linux administration skills.
- Passion for Cybersecurity & Blue Team operations, continuously practicing log monitoring and SIEM use.
- Strong problem-solving skills, attention to detail, and ability to explain technical issues in simple terms.
- Multilingual: English (B2), Turkish, Azerbaijani, basic Hungarian (A1),

■ Extra Skills

- Critical Thinking & Problem-Solving

- Time management & multitasking (balancing work & study at ELTE).
- Customer-oriented communication style from freelance IT support experience.
- Quick learner: adapting to new technologies and environments rapidly.
- Linux shell scripting (Bash) for automation tasks.
- Installing and configuring Windows & Linux operating systems.
- Basic Networking knowledge, understanding IP addressing, DNS, DHCP, and VPN setup.
- Remote support tools, providing assistance via RDP, AnyDesk, or TeamViewer.
- User account & permission management, basic Active Directory and system administration tasks.