



Using Assessments to Hire Customer Service Reps

Course completed by Mirko Sportelli
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Top skills covered

Customer Service Representatives

Hiring Practices

A stylized, handwritten signature in black ink that reads "Dan Brodsky".

Head of Content Strategy, Learning



Certificate ID: b20dbc331ea62130330f8a552bdb504d1a3e7d23084e32ab59cacf37c7eda6ed