



Managing a Customer Service Team

Course completed by Mirko Sportelli

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Top skills covered

Customer Service Management

A handwritten signature in black ink that reads "Dan Brodutzky".

Head of Content Strategy, Learning



Instructional Delivery Method: QAS Self Study
In accordance with the standards of the National Registry of CPE Sponsors, CPE credits have been granted based on a 50-minute hour.
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Field of Study: Communications and Marketing
Program: National Association of State Boards of Accountancy (NASBA)
Registry ID: #140940
Continuing Professional Education Credit (CPE): 1.80
Certificate ID:
3e67716ad6d4737230e97e516c0592a99183c20feac4244a9d77556d8e85966f

