Miroslav Pavlenko

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Skills

- Networking | Operating Systems | Troubleshooting | Customer Service | Linux | Windows | macOS
- DNS | DHCP | TCP/IP | VPNs | Firewalls | Active Directory
- Technical Support | Help Desk | Problem Solving | Remote Support | Hardware | Software | Visualization | Data
- Management | Java | C# | Unity Development | English, Russian — *All professional proficiency or above*

Experience

Support specialist/CAD Designer	<u>**See The Future Contracting**</u>	*Mill Creek, WA, USA*	**2022 – 2024**

- Provided hands-on IT support and troubleshooting for a small business, including resolving hardware and software issues.
- Assisted with design tasks for residential remodeling projects using CAD software (AutoCAD, SolidWorks, Revit).
- Helped maintain and set up computers, networks, and basic security systems (e.g., firewalls, VPNs).
- Supported operations on-site and remotely, ensuring smooth daily workflows.
- Participated in estimating jobs and general administrative support for production tasks.

Education

Pre-Major	<u>**University of Washington**</u>	*Bothell, WA, USA*	**09/2024 - Current**

- Planning to apply for the Applied Computing program

Basketball team co-leader	**Bothell High School**	*Bothell, WA, USA*	**– Graduated 2022**

Projects

- **TRUE NAS SERVER:** Specialist in setting up and building TrueNAS servers, ensuring optimal performance and reliability. Experienced in configuring storage solutions, managing data, and providing secure access. Skilled in TrueNAS installation, network setup, and customization for various use cases. **(01/2024)**

- **Student-Record-System:** is a Java-based desktop application for managing school records of two types: students and staff. It provides a simple graphical user interface (GUI) using Java Swing's JOptionPane dialogs to allow users to add new records, find existing records by ID, and remove records. The data for students and staff is stored in an *AWS RDS database (or any MySQL instance) on the backend, ensuring that records persist between runs. The application is structured with separate classes for students and staff and demonstrates good software practices such as object-oriented design, to protect object integrity, and external configuration for sensitive information (so passwords and DB connection details are *).

(04/2025) github.com/MiroslavPavlenko/student-record-system