

# Day 1

## : Introduction to the Forex Market

1. What does "forex" stand for?
  - a) Foreign Exports
  - b) Foreign Exchange**
  - c) Financial Exchange
  - d) Forex Trading
2. Which of the following is NOT a major currency pair?
  - a) EUR/USD
  - b) USD/JPY
  - c) GBP/CHF**
  - d) AUD/NZD
3. What is a "pip" in forex trading?
  - a) The smallest price movement in a currency pair**
  - b) A trading platform feature
  - c) The profit made on a trade
  - d) A type of forex trader.
- 4 Which forex session is the most volatile?
  - a) Asian Session
  - b) London Session**
  - c) Sydney Session
  - d) New York Session
5. MetaTrader 5 (MT5) is mainly used for:
  - a) Stock Market Investing
  - b) Forex and CFD Trading**
  - c) Cryptocurrency Trading Only
  - d) Banking Transactions —

## Day 2:

## Understanding FSM Markets Limited

6. FSM Markets Limited is registered in which two locations?
  - a) UAE and Saint Lucia**
  - b) USA and UK
  - c) Cyprus and Australia
  - d) Singapore and Switzerland
7. What type of broker is FSM Markets?
  - a) Market Maker

- b) Dealing Desk Broker
  - c) Non-Dealing Desk Broker**
  - d) Retail Bank
8. Why is regulatory compliance important for forex brokers?
- a) To increase trading volume
  - b) To ensure legal operation and trader protection**
  - c) To offer better leverage options
  - d) To improve marketing strategies
9. Which department in FSM Markets handles customer complaints?
- a) IT Department
  - b) Compliance Department**
  - c) Operations Department
  - d) Marketing Department

10. True or False:

FSM Markets makes money only when traders win their trades. -

**False**

## Day 3:

### Introduction to Copy Trading & Fintec Markets

11. What is the main benefit of copy trading?
- a) No risk involved
  - b) Beginners can follow professional traders' strategies**
  - c) It guarantees profits
  - d) It is only for hedge funds
12. On FintecMarkets.com, who are "Master Traders"?
- a) Brokers who execute trades
  - b) Investors with high capital
  - c) Experienced traders whom others can copy**
  - d) Regulators monitoring the platform
13. What is the role of an Introducing Broker (IB)?
- a) To execute trades on behalf of traders
  - b) To refer new clients and earn commissions**
  - c) To provide financial regulation
  - d) To set forex exchange rates
14. How can users start copy trading on Fintec Markets?
- a) By creating an account and funding it**
  - b) By manually executing trades
  - c) By applying for a broker license
  - d) By only using demo accounts

## 15. True or False

: Copy trading allows traders to trade manually as well. —

True

# Day 4

## : Graphic Design for Forex & Fintec Branding

16. What type of visuals work best for forex trading businesses?

a) Generic stock images

b) Charts, graphs, and engaging infographics

c) Personal selfies

d) Random promotional banners

17. Why is branding important for FSM and Fintec Markets?

a) To increase revenue instantly

b) To create a professional and trustworthy image

c) To make the website look more colourful

d) To improve SEO rankings

18. Which tool is commonly used for creating forex-related graphics?

a) Microsoft Word

b) Adobe Photoshop or Canva

c) Google Docs

d) MetaTrader 5

19. What is the main purpose of social media visuals for FSM Markets?

a) To share personal opinions

b) To attract and educate potential traders

c) To replace customer support

d) To comply with legal regulations

## 20. True or False

: Consistent branding across all platforms improves trust and recognition. —

True

# Day 5

## : Website Development & Security

21. What is a key feature of a forex broker's website?

a) Live trading updates and economic news

b) Personal blogs from traders

c) Hidden trading fees

- d) Only allowing account registrations
- 22. Why is website security important for FSM and Fintec Markets?
  - a) To keep hackers away and protect client data
  - b) To improve Google rankings
  - c) To slow down website traffic
  - d) To reduce the number of customers
- 23. What does SSL encryption do?
  - a) Speeds up the website
  - b) Protects user data and transactions
  - c) Makes the website design more attractive
  - d) Helps traders analyze charts
- 24. What can improve FintecMarkets.com's user experience (UX)?
  - a) A cluttered interface with multiple pop-ups
  - b) A simple, easy-to-navigate design
  - c) Only allowing traders to register via mobile
  - d) Hiding customer support contact details

25. True or False:

A forex broker's website should have a secure client login portal. –

True

## - Day 6

### : Social Media Marketing & Customer Support

- 26. Which social media platforms are most effective for forex marketing?
  - a) Facebook, Instagram, LinkedIn, and Twitter
  - b) TikTok and Snapchat only
  - c) Reddit and Tumblr
  - d) Pinterest and Flickr
- 27. What type of content performs best for forex engagement?
  - a) Complex financial reports
  - b) Clear educational content and market updates
  - c) Only promotional ads
  - d) Memes and jokes
- 28. Why is customer engagement important?
  - a) To keep followers entertained
  - b) To build trust and long-term relationships
  - c) To increase the number of likes on posts
  - d) To ignore customer concerns
- 29. Which skill is essential for customer support in forex?
  - a) Aggressive sales tactics
  - b) Quick response and problem-solving skills

- c) Avoiding customer interactions
- d) Using technical jargon only

30. True or False:

Customer complaints should be ignored if they are difficult to solve. —

False

## Day 7:

### Review & Practical Application.

31 What are the two main services offered by FSM Markets?

- a) Website development and graphic design
- b) Forex brokerage services and copy trading
- c) Banking and insurance services
- d) Only customer support

32. How can departments collaborate effectively?

- a) By working in isolation
- b) By sharing information and maintaining clear communication
- c) By avoiding direct interaction with each other
- d) By focusing only on their own tasks

33. What is the primary goal of Fintec Markets?

- a) To create a forex training school
- b) To provide a platform for copy-trading
- c) To eliminate forex brokers
- d) To offer physical trading offices

34. Why is a final assessment necessary?

- a) To evaluate employees' understanding of forex trading
- b) To confuse team members
- c) To increase company expenses
- d) To keep employees busy

True /False

35 After this training, all team members should understand their roles in FSM and Fintec Markets.

True