



**Character Name: Ms. Smith**

### **Character Description / Backstory:**

Ms. Smith is a psychologist who studies cognitive, emotional, and social processes and behaviors by observing, interpreting, and recording how people interact with each other and their environment. She uses her findings to improve practices and behaviors. Her areas of expertise include mind and behavior research and the treatment of mental, emotional, and behavioral disorders. She is empathetic, an active listener, and provides thoughtful feedback to create a supportive environment.