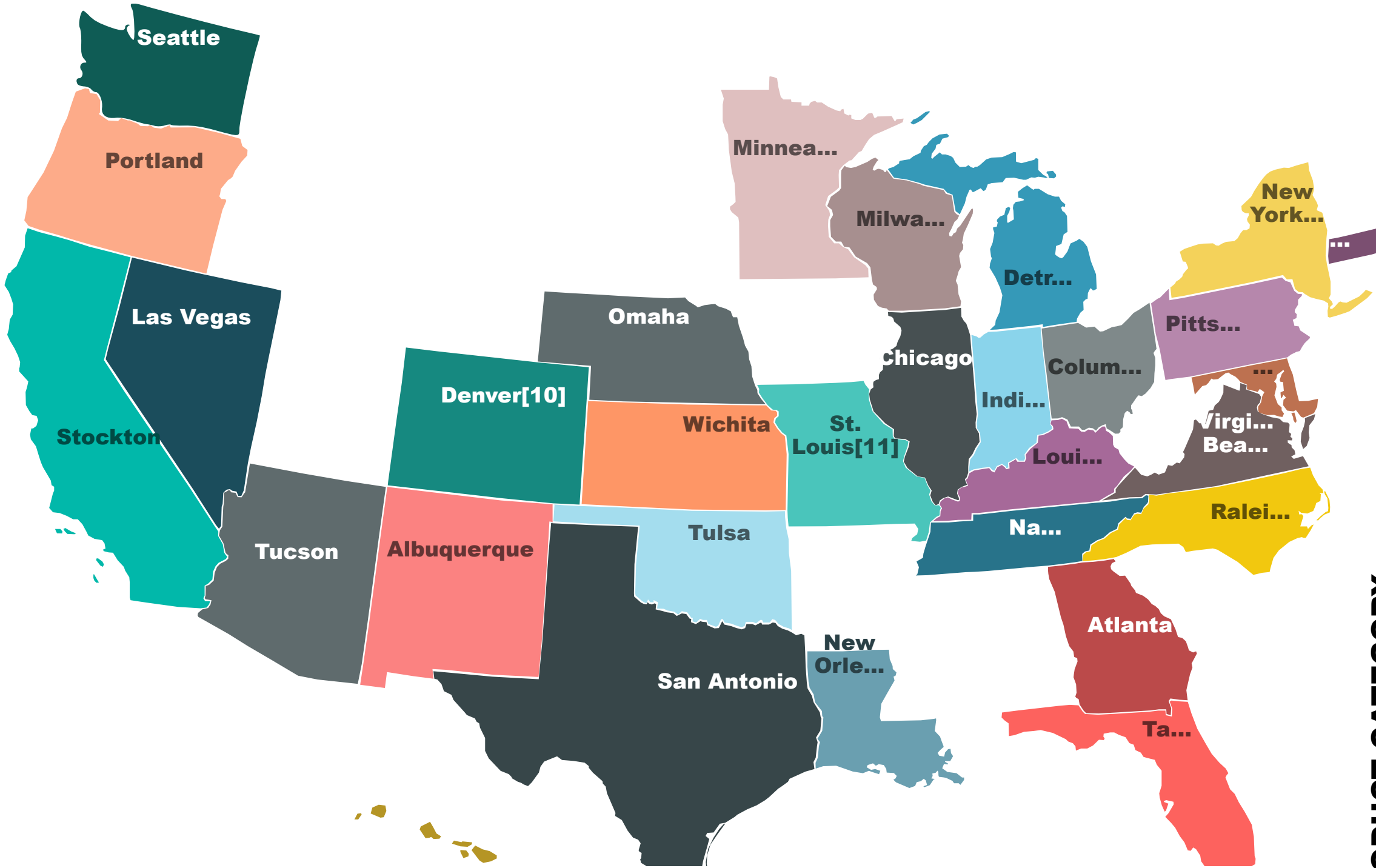


Product hierarchy

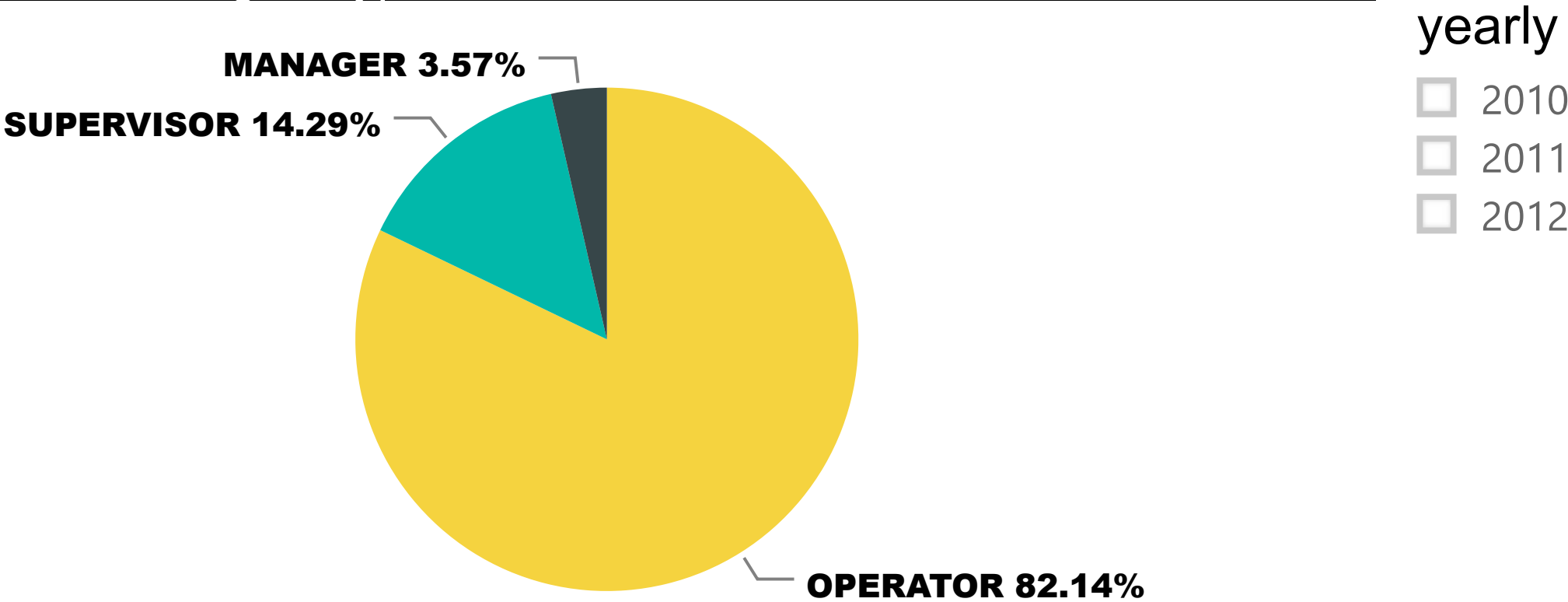
Count of Successful calls-location hierarchy

longest CALLDURATION?

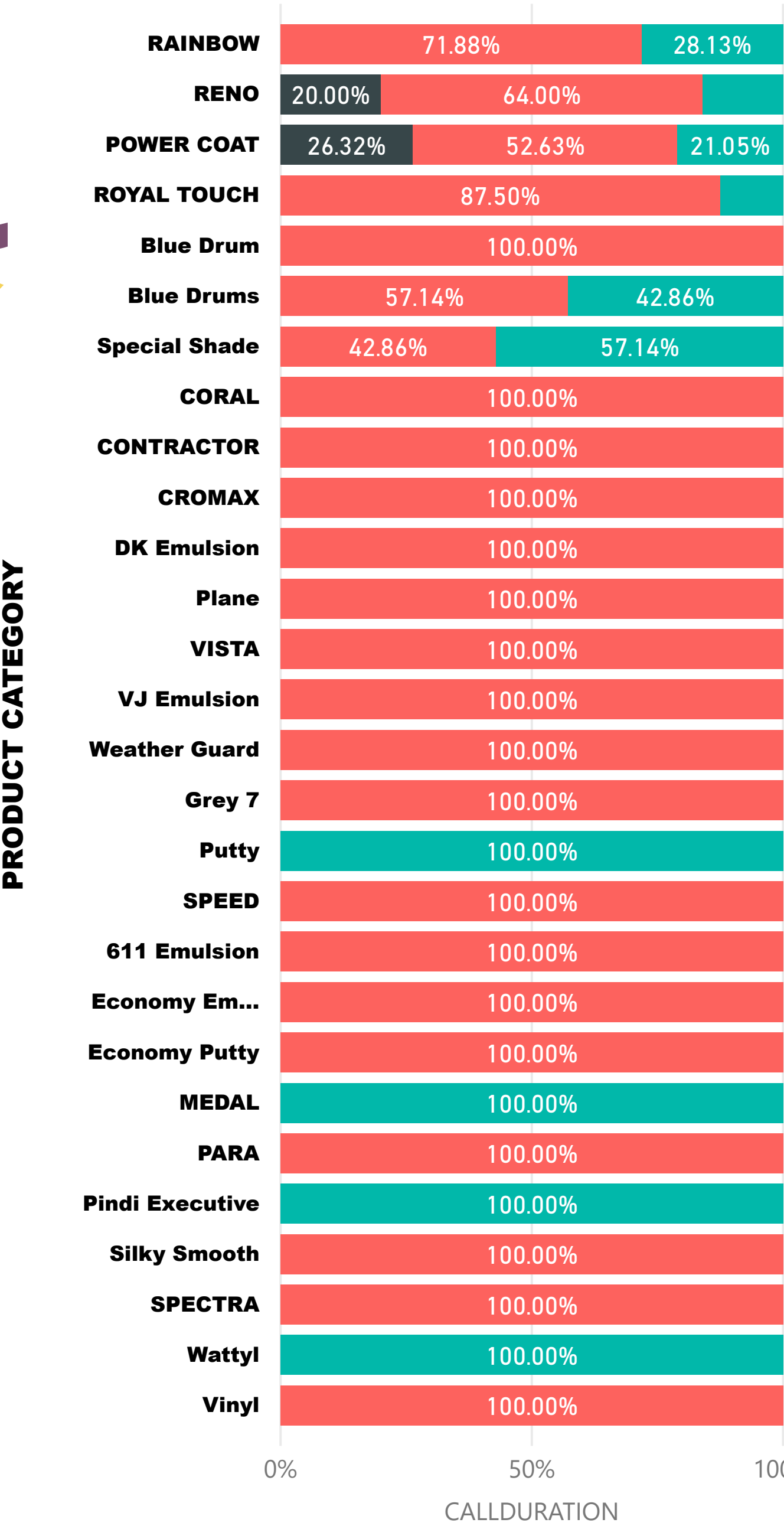
PRODUCT	PRODUCT CATEGORY	CALLSUCC ESSFULL
SPSP	Special Shade	2
SERT	ROYAL TOUCH	2
SERE	RENO	4
SERA	RAINBOW	2
SEPC	POWER COAT	2
SEBD	Blue Drum	2
SEBD	RAINBOW	0
RORT	ROYAL TOUCH	0
RORE	RENO	2
RORA	RAINBOW	2
ROPC	POWER COAT	2
PORT	ROYAL TOUCH	0
PORE	RENO	0
PORA	RAINBOW	2
POPC	POWER COAT	2
PEWT	Wattyl	2
PEWG	Weather Guard	0
PEVJ	VJ Emulsion	0
PEVI	VISTA	2
PEVE	Vinyl	2
PESP	SPECTRA	2
PESD	SPEED	2
PERW	Pindi Executive	0
PERT	ROYAL TOUCH	0
PERE	RENO	0
PERA	RAINBOW	0
PEPL	Plane	0
PEPC	POWER COAT	0
PEPA	PARA	0
PEMO	Grey 7	2
PEME	MEDAL	2
PEEE	Economy Emulsion	2
PEDK	DK Emulsion	0
PECR	CROMAX	0
PECO	CORAL	4
PECN	CONTRACTOR	2
PEBD	Blue Drums	4
PEBD	RAINBOW	2
PE6E	611 Emulsion	0
MFRT	ROYAL TOUCH	0
Total		56



which agent type made the most successful calls?



AGENTTYPE ●MANAGER ●OPERATOR ●SUPERVISOR



yearly slicer

- 2010
- 2011
- 2012

