

# Innovation Simplified

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It's Time

## Winning Formula: $5 \times 6 + 1$

## Extend 5 Apps



**SAP SuccessFactors**  $\bigcirc$ 

**Customer Engagement & Commerce** 

SAP Ariba



## Build 6 Type of Apps



UX & Mobile



Big Data Insights & Machine Learning



Digital & IoT



Collaboration



Integration



Partner Apps

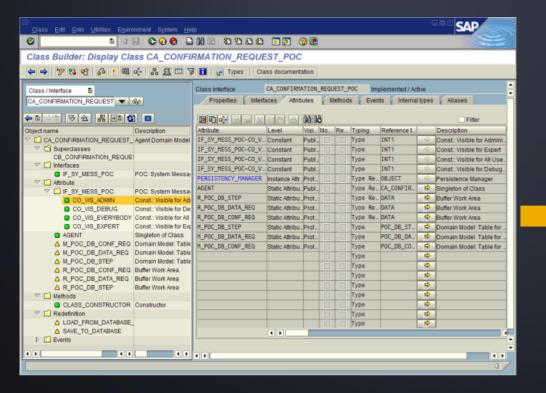
#### 1 Innovation



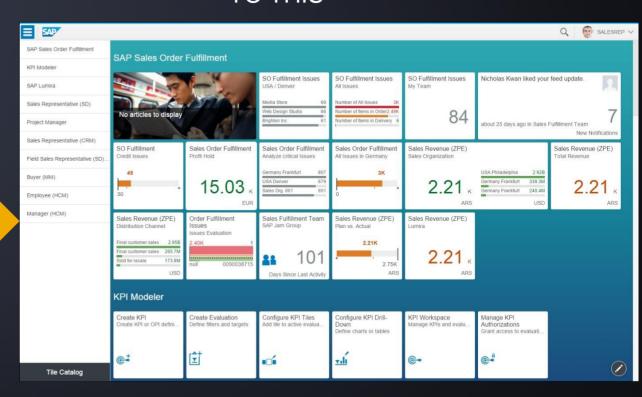
#### User Experience – "Beautiful, Fast & Innovative for Users"

Simplify and improve the User experience of SAP Application

#### **FROM THIS**



#### TO THIS



### People: Portal, UX and Mobile

Customer proof points





Simplified UX and built multi-channel app



Simplified UX for 30,000 users



Built an online purchasing portal for their customers

### **BERTELSMANN**

Built a single Intranet and experience for their 600+ companies

#### HANA Database Service and Big Data Services

Customer proof points



3500 trucks under management

Over 500.000 full truckloads every year

Objective

- Route optimization by using HANA
- Improve driving behaviour



5.1M daily active users

1.3Bln cumulative installs

#### **Objective**

- Optimize gamer experience by using Big Data Services
- Maximize gamer lifetime value

#### Things: IoT Services

Customer proof points



Equipped its tractors with sensors and connected these sensors to SAP Cloud Platform and SAP ERP Central Component to monitor vital farming processes in real time.



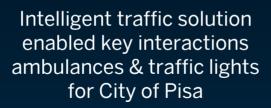
Fleet Management and connected tires for predictive post sales maintenance exposing new business models



Use information sent by dispensers to simplify opperations and save costs



Saved 5k hours per day across 40k trucks, increased cargo handling by 2x and reduced wait time for drivers



#### Collaboration & Gamification

Customer proof points



Streamlined the communication between stores, employees, and independent trading partners, to provide specific information depending on their role and department



373,000 employees running on SAP JAM



Using SAP JAM alongside SAP Mobile Services, SAP Document Center & Cloud 4 Customer



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Partner app developed on SAP Cloud Platform to boost employee engagement via recognition and reward practices.

### Integration Services

#### Customer proof points



App developed on SAP Cloud Platform Automates aircraft fueling processes at 12 airports, integrating via Integration Services with ECC backend and non-SAP systems.



API Management allows the company to securely offer its services to partners electronically through application programming interfaces (APIs).

The API-driven integration of its services with a popular online trading platform in the Netherlands

APIs for services such as address verification or delivery date check support the company in expanding its partner ecosystem,



SAP/MSFT landscape

Ability to quickly mashup data from SAP and non-SAP systems, with different data displays based on user role.

Ability to analyze traffic and user consumption patterns

# Partner Apps Customer proof points



- Customer Feedback Management system
- gathers data from Web, Mobile, Social, Call-Center, IVR
  - Allows CMOs to drive bi-directional communication with customers



Built Industry 4.0 applications on their MindSphere Cloud solution which is based on SAP Cloud Platform



Developed extension for SAP ERP to report fiscal data towards Polish Fiscal Authority



Built SuccessFactors extensions such as:

- HR Audit & Compliance
- Document Composer



Detect in-store visitors info (frequency of visits, patterns, etc)

Stores Heatmap (by number of visitors and time spent in different areas of the store)

Campaigns Measurement

Integration with Hybris for improved targeting and Upsell/Cross-sell

## Questions

