Teresa Bertin

Terri.bertin57@gmail.com

13-5 maurice street Kitchener On N2G-4X5 519-505-3473 Dear Board Members,

I am writing to respectfully request permission to amend my original applications filed under LTB-T-090335-23 and LTB-T-046748-23. Since the filing of my consolidated T2/T6 applications, I have obtained new and material evidence that further supports the claims outlined in my original and amended submissions.

I am submitting this amendment in good faith and in accordance with the suggestion made by the adjudicator during the last hearing, which encouraged that all supporting documentation be clearly labeled and linked with the LTB's assigned Evidence ID numbers for ease of review.

New Evidence Includes:

BED REPLACEMENT INVOICE – A scanned invoice from EasyHome showing costs incurred replacing contaminated furniture.

SCHOOL ABSENCE REPORT – A letter from St. Bernadette School confirming absences due to health-related concerns stemming from our living conditions.

CHILD IMPACT STATEMENT – A handwritten letter from my 13-year-old son, Tristan, expressing the emotional and mental toll caused by the unsafe housing conditions.

HUNTER'S ER REPORT – Hospital documentation from Grand River Hospital on November 25, 2024, regarding a head injury and earlier respiratory admission in September 2024.

ARIYAH'S COMPLETE MEDICAL RECORD – A chronological medical history demonstrating a decline in her health since exposure to the unit.

WALMART GROCERY RECEIPTS – Proof of out-of-pocket grocery expenses, as financial hardship prevented us from accessing food aid during relocation.

Each document has been clearly labeled and, where possible, linked to its corresponding LTB Evidence ID to improve clarity for the Board.

Given the volume and relevance of this new material, I respectfully ask the Board to accept this amendment and add it to the record of the case for consideration at the upcoming hearing.

Please confirm receipt of this request and advise of any further steps required to formalize the amendment. Thank you for your time and attention to this matter.

Sincerely,

Filename	Description	Page Number
BED REPLACEMENTS EASY-HOME INVOICE	Receipt for bed	Page 2
	replacements from rent to	_
	own easy home located in	
	Kitchener	
school_absence_report.pdf	note showing absence due to health issues	Page 7
TRISTANS_statement.jpg	Written statement from	Page 12
	child Tristan (13 year old	
	son)	
Hunter_ER_Report_Nov25	Grand River Hospital ER visit	Page 13
	– head injury report	
Hunter_ER_Report_Nov25	Grand River Hospital ER visit	Page 15
	– physician assessment	
Hunter_ER_Report_Nov25	Grand River Hospital ER visit	Page 16
	- discharge plan (pg 3)	
Hunter_ER_Report_Nov25	Grand River Hospital ER visit	Page 17
	- follow-up and vitals (pg 4)	
Hunter_Sept2024_PediatricAdmisson	Grand River Hospital –	Page 18
	Admission for respiratory	
	distress, Sept 2024 (Page 1)	
Ariyah Complete Medical Record	A complete record since	Page 19
	birth demonstrating a	
	healthy baby birth and slowly her health	
	deteriorating over time	
Walmart_Receipts_Bundle_March2025.pdf	Full set of grocery receipts	To be filed
	showing basic expenses	Separately

BED REPLACEMENTS

7. 0

RTO Asset Management Inc. (o/a easyhome)

LEASE AGREEMENT

Agreement No.: 414304 Date: FEBRUARY 06, 2025

Teasyhome it.

CUSTOMER INFORMATION	STORE INFORMATION												
Name: BERTIN, TERESA	Business Address: E	19-749-7070 ASYHOME(Call 30 Davis Drive											
Address: 5 MAURICE ST #13	Ň												
KITCHENER (226)907-0942	Mailing Address (if different than Business Address):												
KEY TERMS OF THE LEASE	E-mail (if any): Fax (if any):	ATION											
Term of the Lease : 1/31/25 thru 1/22/27 Amount of Periodic Payments : \$19.30	FINANCIAL INFORMATION Capitalized Amount: \$1,599.00 Implicit Finance Charge: \$407.16 Annual Percentage Rate: 29.9 %												
Number of Periodic Payments : 104 Timing of Periodic Payments : Weekly	OTHER CHARGES	3. 29.9 %											
Thining of Periodic Payment: FEBRUARY 28, 2025 Total Cost of the Lease: \$2,007.20	OTHER CHARGES Administrative Fee: 25.00 Tax: 3.25												
DESCRIPTION OF LEASED GOODS													
MODEL, BRAND, SERIAL #, DESCRIPTION		CONDITION	LEASE VALUE	ESTIMATED RESIDUAL VALUE									
2. FB FBSOSSC1039S-TS SOS 175810 SPINAL S	C1039S TW MATT SET	NEW											
	DIUSSS IVV MATT SET	NEW		\$0									
OPTIONAL POLICIES You are not required to purchase the Total Protection Coversae Policy or the			he amount set oul										
OPTIONAL POLICIES You are not required to purchase the <i>Total Protection Coverage Policy</i> or the include the cost of these policies. Initial beside the policy you wish to purchase. Total Protection Coverage Policy \$0.71 Liability Waiver Policy \$3.00 The premiums for these policies are due at the same time as your periodic page made using the same method of payment as your periodic payments.	<i>Liability Waiver Policy</i> to lea e:	ise the Goods. T		t above does not									
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You are not required to purchase the <i>Total Protection Coverage Policy</i> or the include the cost of these policies. Initial beside the policy you wish to purchase the policy that the protection Coverage Policy \$0.71 Liability Waiver Policy \$3.00 The premiums for these policies are due at the same time as your periodic pabe made using the same method of payment as your periodic payments. DELIVERY You are responsible for the delivery of Goods to your residential address unless that the same will be the protection of the payment and the payment as your periodic payments.	Liability Waiver Policy to lead is: yment and may be renewed ss you purchased the Total to its terms and conditions.	with each succe	essive payment. A rage Policy, in whi	above does not All premiums must ich case we will									

RTO Asset Management Inc. (o/a easyhome)



LEASE AGREEMENT

Agreement No.: 414179 Date: JANUARY 31, 2025

CUSTOMER INFORMATION	STORE INFORMATION		10-29 C							
Name: BERTIN, TERESA	1 diaprioria i i i	9-749-7070	O							
Address: 5 MAURICE ST #13	13	ASYHOME(Call O Davis Drive EWMARKET,ON	e Unit#11							
KITCHENER	Mailing Address (if different than Business Address):									
(226)907-0942	Mailing Address (in differen	an than busines	sa radicaaj.							
	E-mail (if any): Fax (if any):									
KEY TERMS OF THE LEASE	FINANCIAL INFORMAT	TION	2000-0-1							
Term of the Lease: 1/29/25 thru 1/19/28 Amount of Periodic Payments: \$22.76 Number of Periodic Payments: 156	Capitalized Amount: \$ Implicit Finance Charge: Annual Percentage Rate:									
Timing of Periodic Payments : Weekly	OTHER CHARGES									
Date of first Periodic Payment: JANUARY 31, 2025 Total Cost of the Lease: \$3,550.56	Administrative Fee: Tax: 3.25	25.00								
DESCRIPTION OF LEASED GOODS				ESTIMATED						
MODEL, BRAND, SERIAL #, DESCRIPTION		CONDITION	LEASE VALUE	RESIDUAL VALU						
2. FB FBSOSSC1080S-QS SOS 174652 SPINAL	EEN WHITE BED SC1060S QUN MAT SET	USED NEW	\$2,499.00	\$0 \$0						
Z. 15 1555551000545 GG 1740Z GF IIVAL	SC1060S QUN MAT SET		\$2,493.00							
OPTIONAL POLICIES	SC1060S QUN MAT SET	NEW		\$0						
OPTIONAL POLICIES You are not required to purchase the <i>Total Protection Coverage Policy</i> or the include the cost of these policies, Initial beside the policy you wish to purch total Protection Coverage Policy \$2.24 Liability Waiver Policy \$3.75 The premiums for these policies are due at the same time as your periodic	sc1060S QUN MAT SET	NEW	he amount set out	\$0						
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OPTIONAL POLICIES You are not required to purchase the <i>Total Protection Coverage Policy</i> or the include the cost of these policies. Initial beside the policy you wish to purch total Protection Coverage Policy \$2.24 Liability Waiver Policy \$3.75 The premiums for these policies are due at the same time as your periodic be made using the same method of payment as your periodic payments. DELIVERY You are responsible for the delivery of Goods to your residential address undeliver the Goods to your residential address on or about 1/29/25 IMPORTANT INFORMATION ABOUT YOUR RIGHTS This is a lease agreement with an option to acquire ownership and you agon the term of this Agreement. This is not a credit agreement and we do not	ne Liability Waiver Policy to leasnase: payment and may be renewed to hiless you purchased the Total Free to its terms and conditions. It provide credit. If you wish to provide credit. If you wish to provide credit.	e the Goods. To with each successfrotection Cover	he amount set out essive payment. A eage Policy, in whi	above does not If premiums must ich case we will						
OPTIONAL POLICIES You are not required to purchase the <i>Total Protection Coverage Policy</i> or the include the cost of these policies. Initial beside the policy you wish to purch Total Protection Coverage Policy \$2.24 Lizbility Walver Policy \$3.75	ne Liability Waiver Policy to leasnase: payment and may be renewed to hiless you purchased the Total Free to its terms and conditions. It provide credit. If you wish to provide credit. If you wish to provide credit.	e the Goods. To with each successfront Cover when the control of t	he amount set out essive payment. A eage Policy, in whi	above does not If premiums must ich case we will						

Agreement No.:

414304

TERMS AND CONDITIONS

OUR RIGHT TO CANCEL. We may cancel this Agreement within seven (7) days of signing if we cannot verify the information you
provide, or believe that you are unable to fulfill your obligations. If we cancel this Agreement, we will return any payment you have
made and repossess the Goods.

2. YOUR PAYMENT OBLIGATIONS

- a. WHEN TO PAY. Each periodic payment must be made on or before the payment date.
- MAKING PAYMENTS. You may make your payments in person at any easyhome store, by pre-authorized payment or online – see store for details.
- c. ALLOCATION OF PAYMENTS. If you lease more than one item, your periodic payments will be divided between each of the items based on their respective cash values.
- d. PREPAYMENT OPTION. You may prepay at any time without penalty. Any prepayment will be credited against further payments and will not affect your payment obligations under this Agreement.
- LATE PAYMENT. If each periodic payment is not paid in full on or before the required date, then this Agreement will terminate automatically.

3. YOUR RESPONSIBILITIES

- MAINTENANCE OF THE GOODS. Subject to reasonable wear and tear, the Goods must be kept in good working order and used only under normal circumstances.
- b. USE OF AN APPROVED TECHNICIAN. Only a technician approved by easyhome may repair or examine the Goods. A list of approved technicians can be obtained from the easyhome store from which you leased the Goods.
- c. REIMBURSEMENT FOR REPAIRS. If the Goods require repair, we may charge you the reasonable costs and expenses incurred. If you purchase the *Total Protection Coverage Policy*, your liability for repairs will be limited in accordance with the policy.
- d. LIABILITY FOR DAMAGE, LOSS OR DESTRUCTION OF THE GOODS. You are fully responsible for any damage, loss or destruction of the Goods. We do not provide insurance coverage for the Goods. The Goods may be insured under your homeowner's or tenant's insurance. If you purchase the *Liability Waiver Policy*, your liability will be limited in accordance with the policy.
- e. DISPOSAL OR ENCUMBRANCE. Until the Goods are paid in full, you shall not sell, pawn, pledge, mortgage, encumber or otherwise dispose of the Goods. If you do, you are responsible for the entire amount under this Agreement as well as any costs or expenses incurred.
- f. CHANGING THE LOCATION OF THE GOODS. You shall keep the Goods in your possession at the residential address you provided. If you wish to move the Goods, you shall provide us with your new contact information in writing and request our written consent.
- 4. YOUR RIGHT TO TERMINATE. You can terminate this Agreement at any time by contacting the store where you leased the Goods. Upon termination, you must return the Goods to us at your expense and pay a termination charge equal to one periodic payment (if you are paying monthly) or four periodic payments (if you are paying weekly) and any outstanding charges. If you purchase the Total Protection Coverage Policy, you will not be responsible for the termination charge.
- OUR RIGHT TO TERMINATE. We may terminate this Agreement at any time on thirty (30) days written notice. If we terminate, we will pay for the cost of returning the Goods.
- BANKRUPTCY. If you declare Bankruptcy or enter into a Consumer Proposal, this Agreement is terminated and the Goods must be returned to us immediately.
- 7. OUR RIGHT TO REPOSSESS. If this Agreement is cancelled or terminated by either party for any reason, we may repossess the Goods immediately. If you do not return the Goods or allow us to pick up the Goods, you may face criminal and/or civil action. You are responsible for all costs of doing so, including legal fees, as permitted by law. We retain full ownership of the Goods until all payments and outstanding charges have been paid.
- 8. OPTIONAL REINSTATEMENT. If this Agreement is cancelled or terminated, you may reinstate the Agreement (subject to our consent) upon payment of a \$ 15.00 administrative charge plus all outstanding amounts due under the terminated Agreement. All payments made by you under the terminated Agreement will be credited to your new Agreement.
- 9. PURCHASE OPTION. After all periodic payments have been made as well as any outstanding charges, you may purchase the Goods by making one additional payment of \$1, at which time, the ownership of the Goods will be transferred to you on an "as is" basis. There are no residual payment obligations at the end of the Term.
- 10. EARLY PURCHASE OPTION. If you purchase the Total Protection Coverage Policy at signing, within ninety (90) days of the Lease Agreement Date, you have the option of purchasing the Goods for the Lease Value less any lease payments made during the first ninety (90) days. You may also purchase the Goods at any time during the term of the Agreement. Some exceptions apply see store for details.
- 11. NO WARRANTY. We make no representations or warranties, express or implied, of any kind with respect to the Goods.
- 12. WAIVER. Any failure to exercise our rights shall not constitute a waiver of these rights and shall continue in full force and effect.
- 13. ASSIGNMENT. We may sell, transfer or assign this Agreement without your consent. You may not sell, transfer, assign or sublease your rights under this Agreement without our written consent.

Agreement Number:

- 14. JURISDICTION REGIONAL MUNICIPALITY OF YORK. This agreement is governed by the laws of the province in which you lease the Goods and the laws of Canada.
- 15. GOVERNING LAW The Applicant/Co-Applicant agrees that any legal proceedings shall be at the Courthouse in the city of Newmarket and Province of Ontario and that the provisions of this Lease Agreement shall be governed by and interpreted according to the laws of the province of Ontario and the federal laws of Canada applicable therein. Applicant Initial (Customer) Co-Applicant Initial (Customer)
- 16. AMENDING THE AGREEMENT. We may amend the terms of this Agreement on reasonable notice to you provided at it does not affect the term or total cost of the lease
- 17. PRIVACY. You consent to our (which includes affiliates, subsidiaries and related organizations) collection, use and disclosure of your personal information for the purposes of: obtaining a credit report or related financial history; verifying the information you have provided in connection with this application; administering, servicing and enforcing your lease; collecting outstanding debts; meeting legal, regulatory, security and processing requirements; and otherwise with your consent as described in our Privacy Policy or as permitted or required by law. You further agree that we may disclose your personal information to and collect your personal information from affiliates, subsidiaries, credit bureaus, potential creditors, and reporting agencies, business and financial institutions with whom you have had or may have a financial relationship or other references you have provided in support of this application for the purposes described above. Your consent is effective from the date hereof and shall continue for as long as necessary to fulfill the purposes for which it was collected and to comply with the applicable laws. Your consent remains valid after the termination of our relationship with you subject to any applicable laws. Notwithstanding the foregoing, your consent to any marketing-related incentives, promotions, and offers pursuant to section 16 of this Agreement can be withdrawn at any time. Social Insurance Numbers, birth dates, or other identifiers, if collected, may be used to verify your identity. If you have provided personal information relating to a third party, you represent that you have obtained consent from that individual. The collection, use and disclosure of your personal information and that of your third-party references for the purpose described above are done so in accordance with the terms and conditions of the Privacy Policy. If you have any questions, please contact our Privacy Officer at 33 City Centre Drive, Suite 510, Mississauga, Ontario, L5B 2NS Canada. Visit our www.ea
- 18. SEVERABILTY. Any provision of this Agreement that is unenforceable in any jurisdiction will, with respect to such jurisdiction, be ineffective only to the extent of such unenforceability without invalidating the remaining provisions of this Agreement.

YOU HAVE READ AND UNDERSTOOD THIS LEASE AGREEMENT INCLUDING THE TERMS AND CONDITIONS and acknowledge receipt of a signed copy of this Agreement. Witnessed and signed in the presence of the Easyhome representative of the Regional Municipality of York.

By signing below:

- You consent to the condition, use and disclosure of your personal information as described in section 17 of the Terms and Conditions and our Privacy Policy.
- You acknowledge that a consumer report/personal report containing credit or personal information will be referred to in connection with this
 Agreement and you consent to us obtaining a report from such credit bureau/consumer reporting agencies and other third parties as described
 in section 17 of the Terms and Conditions and our Privacy Policy.
- You acknowledge that the consents set out in this Agreement shall be effective from the date of this Agreement and shall continue for as long as
 necessary to fulfill the purposes for which it was collected and to comply with applicable laws. Notwithstanding the foregoing statement, any
 consents you may have granted pursuant to section 16 of the Terms and Conditions shall continue only until the time you withdraw your
 consents.

Date: 7 Feb 2035

Customer: Witness: _______

Customer: _______

IMPORTANT INFORMATION ABOUT YOUR RIGHTS:

THIS IS A LEASE AGREEMENT WITH AN OPTION TO AQUIRE OWNERSHIP AND YOU AGREE TO ITS TERMS AND CONDITIONS. WE RETAIN OWNERSHIP OF THE GOODS THROUGHOUT THE TERM OF THIS AGREEMENT, JURISDICTION REGIONAL MUNICIPALITY OF YORK.

You acknowledge that if you sell, destroy or use the Goods in a manner that is inconsistent with the terms of the Agreement or do not make your payments on time, this will constitute a fundamental breach of the Agreement and we have the right to pursue legal action against you and recoup any legal expenses. We may also pursue criminal proceedings, without further notice to you. Signed and witnessed in the presence of the Easyhome representative of the Regional Municipality of York.

Curtomar

Agreement Number:

- 14. JURISDICTION REGIONAL MUNICIPALITY OF YORK. This agreement is governed by the laws of the province in which you lease the Goods and the laws of Canada
- 16. AMENDING THE AGREEMENT. We may amend the terms of this Agreement on reasonable notice to you provided at it does not affect the term or total cost of the lease.
- 17. PRIVACY. You consent to our (which includes affiliates, subsidiaries and related organizations) collection, use and disclosure of your personal information for the purposes of: obtaining a credit report or related financial history; verifying the information you have provided in connection with this application; administering, servicing and enforcing your lease; collecting outstanding debts; meeting legal, regulatory, security and processing requirements; and otherwise with your consent as described in our Privacy Policy or as permitted or required by law. You further agree that we may disclose your personal information to and collect your personal information from affiliates, subsidiaries, credit bureaus, potential creditors, and reporting agencies, business and financial institutions with whom you have had or may have a financial relationship or other references you have provided in support of this application for the purposes described above. Your consent is effective from the date hereof and shall continue for as long as necessary to fulfill the purposes for which it was collected and to comply with the applicable laws. Your consent remains valid after the termination of our relationship with you subject to any applicable laws. Notwithstanding the foregoing, your consent to any marketing-related incentives, promotions, and offers pursuant to section 16 of this Agreement can be withdrawn at any time. Social Insurance Numbers, birth dates, or other identifiers, if collected, may be used to verify your identity. If you have provided personal information relating to a third party, you represent that you have obtained consent from that individual. The collection, use and disclosure of your personal information and that of your third-party references for the purpose described above are done so in accordance with the terms and conditions of the Privacy Policy. If you have any questions, please contact our Privacy Officer at 33 City Centre Drive, Suite 510, Mississauga, Ontario, L5B 2NS Canada. Visit our websit
- 18. SEVERABILTY. Any provision of this Agreement that is unenforceable in any jurisdiction will, with respect to such jurisdiction, be ineffective only to the extent of such unenforceability without invalidating the remaining provisions of this Agreement.

YOU HAVE READ AND UNDERSTOOD THIS LEASE AGREEMENT INCLUDING THE TERMS AND CONDITIONS and acknowledge receipt of a signed copy of this Agreement. Witnessed and signed in the presence of the Easyhome representative of the Regional Municipality of York.

By signing below:

www.easyhome.ca/privacy-policy for a copy of our Privacy Policy.

- You consent to the condition, use and disclosure of your personal information as described in section 17 of the Terms and Conditions and our Privacy Policy.
- You acknowledge that a consumer report/personal report containing credit or personal information will be referred to in connection with this
 Agreement and you consent to us obtaining a report from such credit bureau/consumer reporting agencies and other third parties as described
 in section 17 of the Terms and Conditions and our Privacy Policy.
- You acknowledge that the consents set out in this Agreement shall be effective from the date of this Agreement and shall continue for as long as
 necessary to fulfill the purposes for which it was collected and to comply with applicable laws. Notwithstanding the foregoing statement, any
 consents you may have granted pursuant to section 16 of the Terms and Conditions shall continue only until the time you withdraw your
 consents.

Date: Jan 3) 2025	
Customer:	Witness:
	Witness:
Customer:	

IMPORTANT INFORMATION ABOUT YOUR RIGHTS:

THIS IS A LEASE AGREEMENT WITH AN OPTION TO AQUIRE OWNERSHIP AND YOU AGREE TO ITS TERMS AND CONDITIONS. WE RETAIN OWNERSHIP OF THE GOODS THROUGHOUT THE TERM OF THIS AGREEMENT. JURISDICTION REGIONAL MUNICIPALITY OF YORK.

Customer Initial:

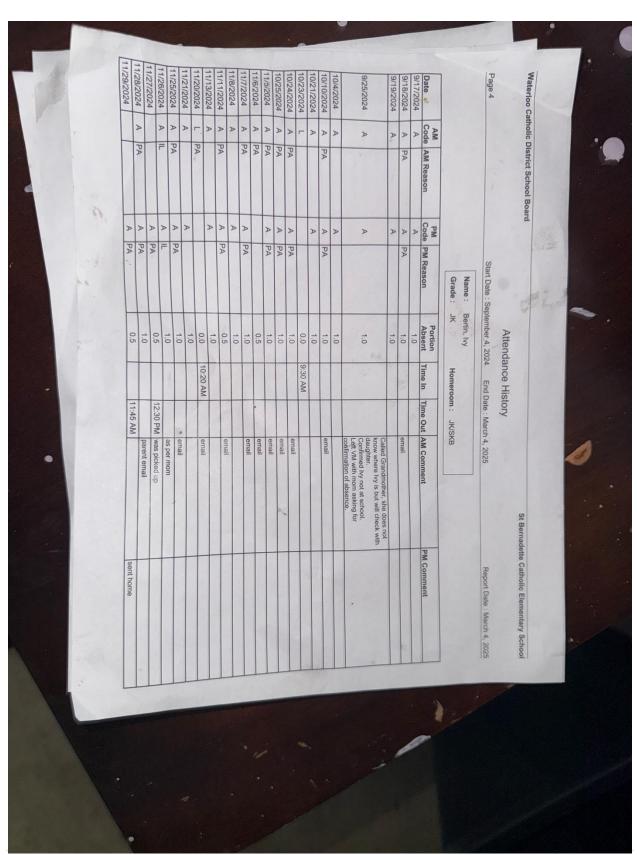
You acknowledge that if you sell, destroy or use the Goods in a manner that is inconsistent with the terms of the Agreement or do not make your payments on time, this will constitute a fundamental breach of the Agreement and we have the right to pursue legal action against you and recoup any legal expenses. We may also pursue criminal proceedings, without further notice to you. Signed and witnessed in the presence of the Easyhome representative of the Regional Municipality of York.

Customer Initial:

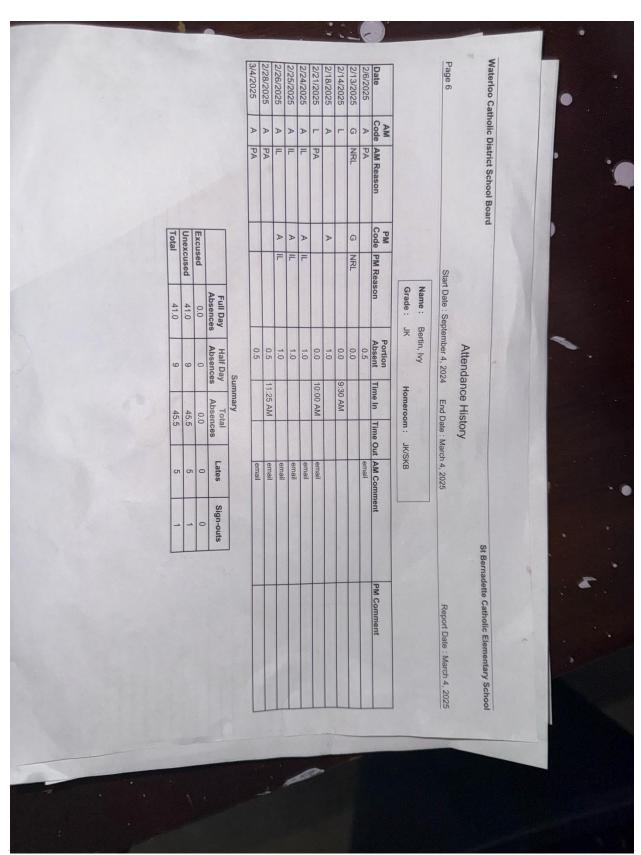
ABSENCE REPORT ST BERNADETTE SCHOOL

V	12/2/2024	11/29/2024	11/28/2024	11/26/2024	11/21/2024	11/20/2024	11/14/2024	11/13/2024	11/11/2024	11///2024	11/6/2024	11/5/2024	10/25/2024	10/24/2024	10/23/2024	10/21/2024	10/10/2024	10/8/2024	10/4/2024	10/2/2024	9/19/2024	9/18/2024	9/17/2024	9/6/2024	Date				Page 1	Waterloo Ca
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	M		PA			PA	AP		PA	PA	PA	PA	PA	IL I			PA	PA		AP		PA	3	DA .	AM Reason					Waterioo Catholic District School Board
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	IW	PA	PA				AP		PA	7	DA	PA	PA	F			PA	PA		AP		PA	3	PA	PM Reason			7	Start	
																									on		Grade: 0	Name: E	Date : Sept	
	0,0	0.5	1.0	0.0	1.0	0.0	1.0	1.0	1.0	1.0	1.0	0.5	1.0	1.0	0.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	Absent 1.0	Portion	02	Bertin, Ariyah	Start Date : September 4, 2024	Attend
						10:20 AM									9:30 AM										Time In	!	Homeroom:	ד		Attendance History
	-	12:45 PM		2:17 PM		M																			Time Ou	1	oom: G2B		End Date: March 4, 2025	istory
		M	parent email	_		email	email		email		email	email	email	email			email	email		email		email			Time Out AM Comment	AM Common*	8		ch 4, 2025	
		sent home		mom picked up																						PM Comment			Report D	
				dub																						•			Report Date: March 4, 2025	
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13 | Page

My name is Tristan Bertin. I am Teresa Bertin's son and I'm 13 years old. I'm living with my grandma and grandpa Gini and Dale Charlton now, and I've been staying at their house. staying at their house since July 2024 last year. I missed a lot of school when I lived with my family in the townhouse because of all the bugs and black mold. We had to leave our house a lot because of the bug spray but the bugs always came back. I was sick too often and missed a lot of skills at school, which showed up on my report card especially my math skills last year. I had a lot of trouble breathing and falling asleep and staying asleep at my townhouse. I don't have trouble breathing and I sleep much more soundly this year since living at my grandma's. I've hardly missed any school since I haven't been sick hardly at all and as a result my skills have improved and I'm getting better grades on my report card. I was scared to have a bath or shower at my townhouse because the floor was rotting and unstable. The tub was broken and no one would fix it and it leaked into the family room. It rained down onto everyone in the family room. They painted over the water damage on the ceiling. I don't understand why the landlord would not fix any of the problems in our townhouse like the kitchen cupboards, which were hanging off the wall. The bad living conditions have been really hard on all of my family and especially my sister Ariyah and baby Hunter, who have had to go to the hospital many many times because of their lungs and not being able to breathe. I would like to go back to my family if the living conditions improve there.

Tristan Bertin

LTB-T-090335-23 LTB-T-046748-23. Teresa Bertin- Applicant **3 year old son**