

# User journey

Your name Mark

Date 23/4/21



User action

**1** Start  
visit website  
home page

User action

**2**  
browse classes

User action

**3**  
select class  
category

User action

**4**  
book class

System response

loads splash page

System response

displays all  
class categories

System response

displays all  
classes in category

System response

confirms class booking  
inserts new  
entry in bookingtable

User action

**5**  
checks  
classes booked

User action

**6**  
decides to  
cancel a booking

User action

**7**  
user confirms  
cancellation

User action

**8** End

System response

displays bookings  
corresponding  
to user id on booking chart

System response

prompts user to confirm

System response

booking removed  
from bookings table

System response