

# RAGHAV KACHROO

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## EDUCATION

### University of California, San Diego

Sep 2024 – Mar 2026

Master of Science in Data Science (Artificial Intelligence & Machine Learning)

GPA: 3.63/4.0

- Relevant Coursework: Distributed ML Systems, LLM & AI Agents, Data Structures & Algorithms

### Indraprastha Institute of Information Technology, Delhi

Sep 2022 – Sep 2023

Post Graduate Diploma in Data Science & Artificial Intelligence

GPA: 4.0/4.0

### University of Delhi

July 2018 – June 2021

Bachelor of Management Studies

GPA: 3.57/4.0

## EXPERIENCE

### Amazon

June 2025 – Sep 2025

Software Development Engineer Intern

Bellevue, WA

- Engineered an incident resolution toolkit to cut **12+ engineering hours** per week by orchestrating AWS Step Functions and DynamoDB to automatically enrich incident tickets and execute routine SOPs.
- Architected a search microservice to process **5GB+** of distributed logs in **under 45 seconds** by utilizing AWS Lambda to concurrently filter streams based on time and keyword inputs.
- Integrated infrastructure log retrieval into chat workflows via a **Model Context Protocol (MCP)** server, enabling LLM-powered analysis of production logs through natural language.
- Established reusable SDK and MCP components to standardize LLM agent development and evaluation workflows across 7 teams.

### Aark Global

Apr 2023 – Sep 2024

Software Developer, AI/ML

Delhi, India

- Orchestrated a high-throughput pipeline processing **3,000+ documents daily** by utilizing Azure Queue Storage to distribute workloads across a pool of Virtual Machines.
- Designed a hybrid data layer to deliver **sub-100ms P95 latency** across production requests by bridging MongoDB for rapid development with Cosmos DB for high performance serving.
- Architected a full text search capability by designing a Tesseract OCR workflow to populate an Elasticsearch inverted index, delivering query results in **under 180ms**.
- Integrated a conversational AI interface over indexed data to enable LLM-driven document analysis and question answering.

### Concentrix

Jun 2022 – Mar 2023

Data Engineer

Gurugram, India

- Built a Sentence-BERT and scikit-learn classification pipeline to automate sentiment analysis, reducing turnaround time from **3 days to 6 hours**.
- Scaled data ingestion to increase **brand coverage by 60%** by replacing legacy scraping with parallelized Airflow and Kafka pipelines capable of monitoring 8 major social and e-commerce platforms.
- Implemented proactive error detection and logging for ingestion workflows, reducing **resolution time by 67%**.

## RESEARCH & PROJECTS

### LLM Finetuning for Patient Routing + Clinical Decision Support | <https://ieeexplore.ieee.org/document/11252667>

- Developed a patient triage service using BioBERT on AWS Bedrock + FastAPI, achieving **91.6%** accuracy across **1,000+** assessments with EHR-integrated REST APIs.
- Optimized pipelines to cut inference time from **16s to 5s** by using LangChain routing logic and response caching.

### Autonomous GPU Rental Agent | [GitHub](https://github.com)

- Built an autonomous LLM-driven system to plan and execute multi-step GPU rental workflows including vendor selection, budgeting, job execution, monitoring, retries, and payment handling.
- Architected a MongoDB-backed state machine enabling multi-hour workflows with structured planning, crash-safe recovery, and automatic vendor switching across serverless restarts.

## TECHNICAL SKILLS

**AI & ML:** PyTorch, TensorFlow, Transformers, LangChain, Hugging Face, Scikit-learn, LlamaIndex, LangGraph

**LLM Systems:** Agent SDKs, Model Context Protocol (MCP), RAG, Vector Databases

**Programming:** Python, Java, JavaScript, REST APIs, System Design

**Data Engineering:** SQL, MongoDB, Neo4j, ETL Pipelines, Apache Kafka, Data Modeling, Monitoring

**Cloud & Infra:** AWS (Lambda, Bedrock, S3, EC2, CloudWatch), Azure, GCP, Docker, CI/CD, Git, Distributed Systems