Raghav Kachroo

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Education

University of California, San Diego Sep 2024 – Mar 2026
Master of Science in Data Science (Artificial Intelligence & Machine Learning) GPA: 3.63/4.0
- Relevant Coursework: Distributed ML Systems, LLM & AI Agents, Data Structures & Algorithms

Indraprastha Institute of Information Technology, Delhi Sep 2022 – Sep 2023
Post Graduate Diploma in Data Science & Artificial Intelligence GPA: 4.0/4.0

University of Delhi July 2018 – June 2021
Bachelor of Management Studies GPA: 3.57/4.0

Experience

Amazon June 2025 – Sep 2025
Software Development Engineer Intern Bellevue, WA
- Engineered an incident resolution toolkit to cut **12+ engineering hours** per week by orchestrating AWS Step Functions and DynamoDB to automatically enrich incident tickets and execute routine SOPs.
- Architected a search microservice to process **5GB+** of distributed logs in **under 45 seconds** by utilizing AWS Lambda to concurrently filter streams based on time and keyword inputs.
- Integrated log retrieval tools into chat workflows via a **Model Context Protocol (MCP)** server, enabling developers to query infrastructure logs directly via natural language.
- Established the blueprint for AI Agent development by establishing reusable SDK and MCP components for 7 teams.

UC San Diego Sep 2025 – Dec 2025
Teaching Assistant San Diego, CA
- Designed course curriculum to bridge theory and practice by developing 4 coding assignments focused on RAG pipelines, Multi-Agent Orchestration, and LLM Finetuning using LangChain and PyTorch.

Aark Global Apr 2023 – Sep 2024
Software Developer, AI/ML Delhi, India
- Orchestrated a high-throughput pipeline processing **3,000+ documents daily** by utilizing Azure Queue Storage to distribute workloads across a pool of Virtual Machines.
- Designed a hybrid data layer to deliver **sub-100ms P95 latency** across production requests by bridging MongoDB for rapid development with Cosmos DB for high performance serving.
- Architected a full text search capability by designing a Tesseract OCR workflow to populate an Elasticsearch inverted index, delivering query results in **under 180ms**.
- Integrated a conversational AI interface over the indexed data, enabling users to perform high level document analysis and interact with complex datasets through natural language.

Concentrix Jun 2022 – Mar 2023
Data Engineer Gurugram, India
- Automated sentiment analysis workflows to reduce analysis turnaround time from **3 days to 6 hours** by replacing manual labeling with a Sentence-BERT and scikit-learn classification pipeline.
- Scaled data ingestion to increase **brand coverage by 60%** by replacing legacy scraping with parallelized Airflow and Kafka pipelines capable of monitoring 8 major social and e-commerce platforms.
- Implemented proactive error detection and logging for ingestion workflows, reducing **resolution time by 67%**.

Research & Projects

LLM Finetuning for Patient Routing + Clinical Decision Support | *doi.org/10.1016/S0016-5085(25)04641-4*
- Developed a patient triage service using BioBERT on AWS Bedrock + FastAPI, achieving **91.6%** accuracy across **1,000+** assessments with EHR-integrated REST APIs.
- Optimized pipelines to cut inference time from **16s to 5s** by using LangChain routing logic and response caching.

Technical Skills

Programming: Python, Java, JavaScript, REST APIs, System Design
AI & ML: PyTorch, TensorFlow, Transformers, LangChain, Hugging Face, Scikit-learn, LlamaIndex, LangGraph
LLM Systems: Agent SDKs, Model Context Protocol (MCP), RAG, Vector Databases
Cloud & Infra: AWS (Lambda, Bedrock, S3, EC2, CloudWatch), Azure, GCP, Docker, CI/CD, Git, Distributed Systems
Data Engineering: SQL, MongoDB, Neo4j, ETL Pipelines, Apache Kafka, Data Modeling, Monitoring