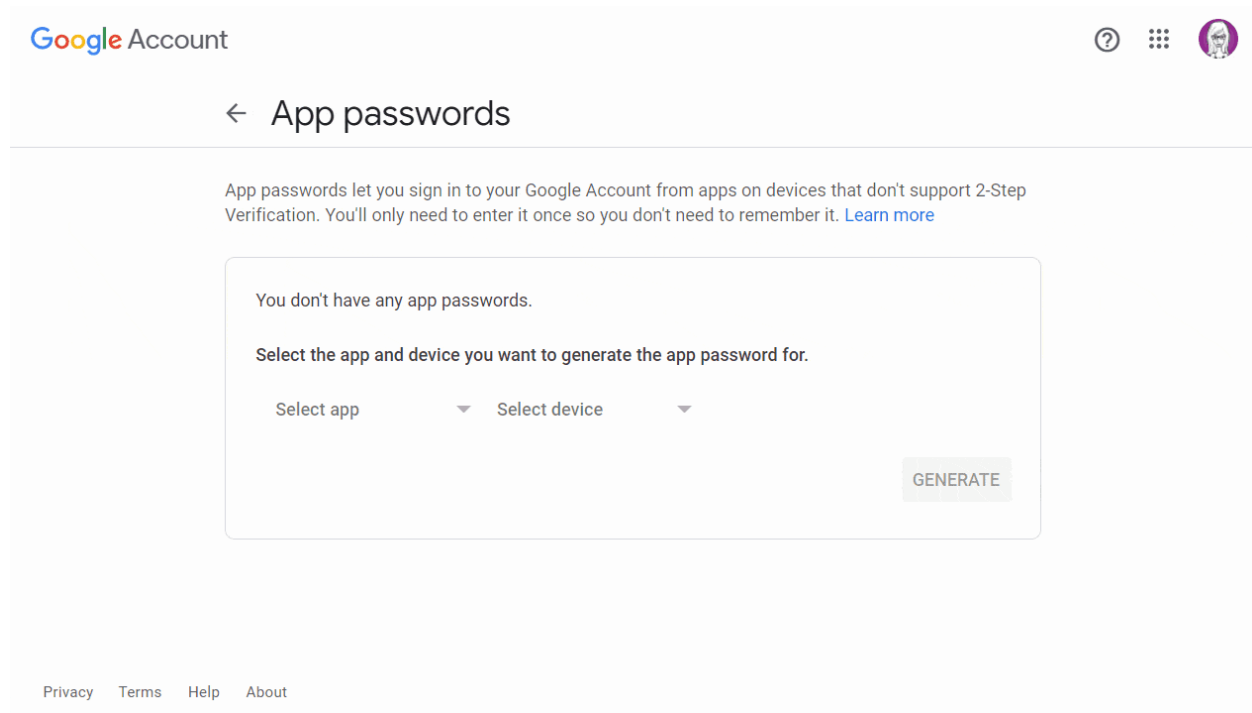


Getting an App Password

After enabling 2-Step Verification, you must create an App-specific Password for your Jotform account. Without it, the SMTP will not work. To do so, please follow the steps below:

1. Go to <https://security.google.com/settings/security/apppasswords> and sign in to your account.
2. Choose **Mail** from the list of available apps.
3. Choose **Other** from the device list.
4. Enter your **Custom Name**. You can put "Jotform" in it.
5. Click the **Generate** button.
6. Copy and save the password to your computer.



The screenshot shows the 'App passwords' page in a Google Account interface. At the top, it says 'Google Account' with a help icon, a grid icon, and a profile picture icon. Below this is a header with a back arrow and the text 'App passwords'. The main content area has a heading 'App passwords' and a paragraph explaining that app passwords allow signing in from apps on devices that don't support 2-Step Verification. Below this is a box with the text 'You don't have any app passwords.' and 'Select the app and device you want to generate the app password for.' Inside this box are two dropdown menus: 'Select app' and 'Select device'. To the right of these dropdowns is a 'GENERATE' button. At the bottom of the page, there are links for 'Privacy', 'Terms', 'Help', and 'About'.

Google Account

← App passwords

App passwords let you sign in to your Google Account from apps on devices that don't support 2-Step Verification. You'll only need to enter it once so you don't need to remember it. [Learn more](#)

You don't have any app passwords.

Select the app and device you want to generate the app password for.

Select app ▼ Select device ▼

GENERATE

[Privacy](#) [Terms](#) [Help](#) [About](#)