

# Ying Shuen Jocelyn, Choo

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## WORK EXPERIENCE

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### Best Buy

August 2023 – Present

*Computer Solution Advisor*

*Canada*

- Provide tailor-made suggestions for customers to get the most value out from their tech purchases
- Daily Average selling 2 Best Buy memberships and 3 protection plans on days I work

### Hong Kong Adventist Hospital - Tsuen Wan

November 2022 – June 2023

*Dental Assistant*

*Hong Kong*

- Front desk operation including handling patient registration, issuing hospital cards and documents to patients, arranging and numbering dental charts for 6 dentists.
- Provide customer services by answering phone calls and queries from patients and provide utmost respect to patients' privacy.

### SingYeah ( <http://singyeah.store> )

June 2022 – November 2022

*E-commerce Developer*

*Hong Kong*

- Build and manage the web store by setting up the shop website, importing stocks and working with the owner to achieve the shop website he wants.

### Study With Me Limited

June 2021 – October 2021

*Software Engineer Intern*

*Hong Kong*

- StudyWithMe iOS App
  - Identify bugs and build test cases using Postman APIs, write application functions documentation.
- CryptoWeSearch Web (<https://cryptowesearch.com/>)
  - Improve website loading time by storing data in the Redis cache database.

### JCSProductPro

October 2017 – October 2018

*Co-Founder*

*Hong Kong*

- A phone case Amazon drop-shipping business project.

## EDUCATION

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### The Hong Kong Polytechnic University

November, 2022

*B.S. in Internet and Multimedia Technologies*

*Hong Kong*

- Second Class Honors, Division 1
- Final Year Project - Feature Extraction in Malware
  - Perform Dynamic Analysis to extract Malware features for malware detection on Loki Malware Family.
  - Extract malicious and benign APIs from dynamic analysis reports from Cuckoo to form a list of training and testing data for Machine Learning training.
  - Utilized Machine Learning Approach to test the collected features' accuracy by feeding unknown files types.
  - Project is done using Python language and compares six machine learning methods accuracy on the collected features. XgBoost has the best accuracy in overall identifying correct malware and benign files.

### Shoreline Community College

June, 2015

*A.A. in Pre-Computer Science*

*Seattle, US*

## SKILLS & INTERESTS

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- **Skills:** Python, Javascript, React, Redux, NextJS, HTML/CSS, MySQL, Swift/Android, Redis
- **Interests:** Weightlifting; biking; traveling; tech gadgets; house improving work; movies; coffee