

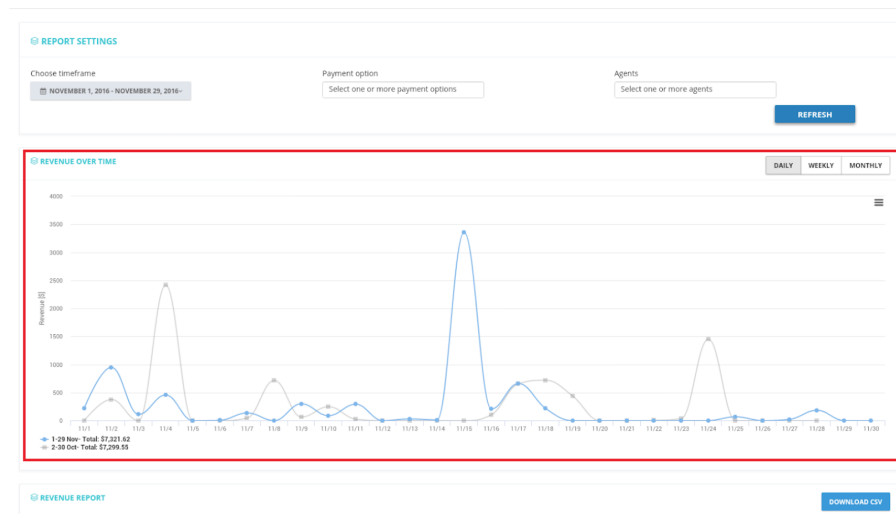
Financial Reports

This guide describes the reports in the Admin panel, only accessible with, at least, Senior Manager credentials.

Financials

1. Revenue: The Difference between Payments you've received and Refunds and Claims you've given. Filterable by a date range, payment type, and sales agent.

Revenue Over Time graphs revenue across your selected date range.



ANALYTICS		Deposit Report						
Financials		Start date						
Income		11/26/2016						
Revenue								
Deposits								
Refunds								
Credits & Claims								
Sales								
Promotions								
Accounts Receivable								
Items								
Production								
Orders								
SETTINGS								
Business								

Agent	Payment	Sat 11/26	Sun 11/27	Mon 11/28	Tue 11/29	Wed 11/30	Thu 12/01	Today
Balboa	Visa/MC/DS	\$0.00	\$74.15	\$721.50	\$308.15	\$423.61	\$123.89	\$94.30
Balboa	Cash	\$0.00	\$0.00	\$0.00	\$15.50	\$11.90	\$51.79	\$19.90
Balboa	AMEX	\$0.00	\$0.00	\$0.00	\$26.10	\$0.00	\$18.65	\$0.00
Balboa	Check	\$0.00	\$0.00	\$0.00	(\$26.90)	\$0.00	\$0.00	\$0.00
Balboa	Credit Card	\$0.00	\$0.00	\$0.00	(\$48.80)	\$0.00	\$0.00	\$0.00
Route 1	Visa/MC/DS	\$0.00	\$0.00	\$1,342.09	\$307.45	\$1,273.82	\$1,853.18	\$190.37
Route 1	AMEX	\$0.00	\$0.00	\$221.31	\$114.45	\$525.37	\$123.65	\$33.31
		\$0.00	\$74.15	\$2,284.90	\$898.95	\$2,234.70	\$2,170.57	\$298.08

DOWNLOAD CSV

Revenue grouped by Payment Type by day.

Payment	Sat 11/26	Sun 11/27	Mon 11/28	Tue 11/29	Wed 11/30	Thu 12/01	Today
Visa/MC/DS	\$0.00	\$74.15	\$2,063.59	\$816.60	\$1,697.43	\$1,976.48	\$244.87
AMEX	\$0.00	\$0.00	\$221.31	\$142.55	\$525.37	\$142.30	\$33.31
Cash	\$0.00	\$0.00	\$0.00	\$15.50	\$11.90	\$51.79	\$19.90
Check	\$0.00	\$0.00	\$0.00	(\$26.90)	\$0.00	\$0.00	\$0.00
Credit Card	\$0.00	\$0.00	\$0.00	(\$48.80)	\$0.00	\$0.00	\$0.00
	\$0.00	\$74.15	\$2,284.90	\$898.95	\$2,234.70	\$2,170.57	\$298.08

DOWNLOAD CSV

3. Refunds: Refunds issued, filterable by date range, and sales agent.

Refunds Report shows the amount of refunds per payment type for each Agent.

ANALYTICS

FINANCIALS

Income

Refunds

Credits & Claims

Sales

Promotions

Accounts Receivable

Items

Production

Orders

SETTINGS

Business

Delivery

REPORT SETTINGS

Choose timeframe

NOVEMBER 1, 2016 - NOVEMBER 10, 2016

Agents

Select one or more agents

REFRESH

REFUNDS REPORT

DOWNLOAD CSV

Agent	Total *	Credit Card	Cash	Balance	Check
Route 1	\$177.67	\$177.67			
Balboa	\$91.80	\$91.80	\$13.10	\$0.00	\$26.90
North Beach	\$4.05	\$4.05			
Pink	\$0.00		\$0.00		
All	\$273.52	\$233.52	\$13.10		\$26.90

Transactions show all transactions that make up the total refunds.

TRANSACTIONS

DOWNLOAD CSV

Time	Customer	Total	Method	Employee	Agent
11/01/2016 05:07 AM	Johan Baversjo	\$2.00	Credit Card	Admin Admin	Route 1
11/09/2016 09:56 AM	Ross Medina	\$4.05	Cash	Admin Admin	Balboa
11/09/2016 09:47 AM	Ross Medina	\$0.00	Balance	Admin Admin	Balboa
11/09/2016 09:30 AM	Ross Medina	\$4.05	Cash	Admin Admin	Balboa
11/09/2016 10:41 AM	Ross Medina	\$5.00	Cash	Admin Admin	Balboa
11/29/2016 04:02 PM	Ross Medina	\$26.90	Check	Admin Admin	Balboa
11/29/2016 04:23 PM	Ross Medina	\$25.40	Credit Card	Admin Admin	Balboa
11/29/2016 04:02 PM	Ross Medina	\$25.40	Credit Card	Admin Admin	Balboa
11/10/2016 03:04 PM	David Morandi	\$61.02	Credit Card	Admin Admin	Route 1
11/10/2016 03:03 PM	Leonie Morandi	\$114.05	Credit Card	Admin Admin	Route 1
11/14/2016 04:29 PM	Zoe Testarina	\$2.00	Credit Card	Stephanie Ziesel	Balboa
11/17/2016 07:54 PM	Johan Baversjo-Test	\$4.05	Credit Card	Admin Admin	North Beach
11/22/2016 10:03 PM	Johan Baversjo-Test	\$1.00	Credit Card	Admin Admin	Balboa
All		\$273.52			

4. Credits & Claims: Record of credits that have been created or used and claims paid.

Claims is a transaction list for all claims paid within a timeframe filterable by Agent.

ANALYTICS

Transactions

Credits & Claims

Credits

Sales

Promotions

Accounts Receivable

Items

Production

Orders

SETTINGS

Business

Delivery

Detailing / Pricing

Stations

Storage

Assembly

Database

REPORT SETTINGS

Choose timeframe

NOVEMBER 1, 2016 - NOVEMBER 30, 2016

Agents

Select one or more agents

REFRESH

TRANSACTIONS

DOWNLOAD CSV

Time	Customer	Total	Payment	Comment	Employee	Agent
11/03/2016 12:13 PM	Gerrit Of Riva	(\$5.00)	Balance		Admin Admin	Route J
11/14/2016 09:09 AM	Josh Clain	(\$123.00)	Credit Card		Josh Hye	Testing Store
11/14/2016 08:47 AM	Josh Clain	(\$5.00)	Balance		Josh Hye	Testing Store
11/14/2016 08:42 AM	Josh Clain	(\$123.00)	Credit Card		Josh Hye	Testing Store
11/16/2016 08:07 AM	Claims Test	(\$272.00)	Check		Josh Hye	Testing Store
11/16/2016 05:59 AM	Claims Test	(\$75.00)	Balance		Josh Hye	Testing Store
11/17/2016 10:36 AM	L Test #65	(\$60.00)	Check		Luigi Agular	Fixed Test
11/17/2016 11:13 AM	L Test #65	(\$15.00)	Cash		Luigi Agular	Fixed Test
11/17/2016 11:09 AM	L Test #65	(\$2.00)	Credit Card		Luigi Agular	Fixed Test
11/17/2016 11:18 AM	L Test #65	(\$10.00)	Credit Card		Luigi Agular	Fixed Test
11/17/2016 11:15 AM	L Test #65	(\$10.00)	Balance		Luigi Agular	Fixed Test
11/17/2016 11:06 AM	L Test #65	(\$10.00)	Credit Card		Luigi Agular	Fixed Test
11/17/2016 10:53 AM	L Test #65	(\$10.00)	Check		Luigi Agular	Fixed Test
ALL		(\$716.00)				

Credits show tables for Credits Created and Credits Used grouped by the type of credit.

Transactions is a detailed record of all credits created.

Credits

Sales

Promotions

Accounts Receivable

Items

Production

Orders

SETTINGS

Business

Delivery

Detailing / Pricing

Stations

Storage

Assembly

Database

CREDITS CREATED

DOWNLOAD CSV

Agent	Total *	Credit note	Prepayment	RewardCredit	Overpayment
Testing Store	\$955.32	\$56.00	\$499.32	\$250.00	\$150.00
Route J	\$276.00	\$14.00	\$19.08	\$225.00	
Group Store	\$135.46		\$135.46		
Static Route	\$25.00			\$25.00	
Washington Store	\$21.00		\$21.00		
ALL	\$1,414.86	\$70.00	\$694.86	\$500.00	\$150.00

CREDITS USED

DOWNLOAD CSV

Agent	Total *	Prepayment	Reward Credit	Credit note	Claim	Overpayment
Testing Store	\$784.18	\$23.00	\$56.00		\$146.00	\$155.00
Route J	\$280.00	\$19.08	\$235.00	\$21.00	\$5.00	
Group Store	\$130.46	\$130.46				
Fixed Test	\$10.00				\$10.00	
ALL	\$1,184.72	\$583.72	\$260.00	\$77.00	\$163.00	\$155.00

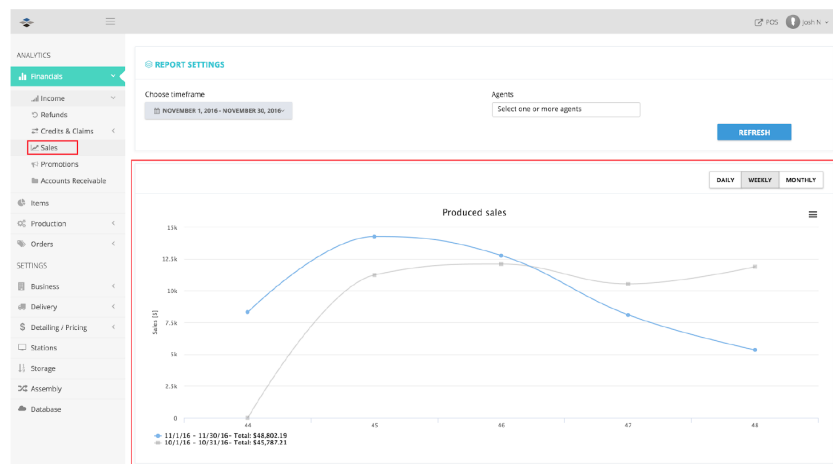
TRANSACTION

DOWNLOAD CSV

Time	Customer	Total	Type	Comment	Employee	Agent
11/02/2016 12:00 AM	Triss Merigold	\$40.00	Credit note	1	Admin Admin	Testing Store
11/02/2016 12:00 AM	Gerrit Of Riva	\$6.70	Prepayment	Prepayment on payment 11/2	Admin Admin	Route J
11/02/2016 12:00 AM	Triss Merigold	\$28.40	Prepayment	Prepayment on payment 11/2	Admin Admin	Testing Store

5. Sales: Displays different sales metrics within a set timeframe, filterable by Agent.

Produced Sales: Sales hit this graph when they become READY.



Incoming Sales: Sales hit this report when an Order is CREATED and is grouped by Financial Departments.

Outgoing Sales: Sales hit this report when an Order is PAID and is grouped by Financial Departments.

INCOMING SALES										DOWNLOAD CSV
Agent *	Total	Dry/Wet Cleaning	Households	Laundry	Wash & Fold	Laundered Shirts	Wedding	Alterations	Miscellaneous	
A1	\$49.59			\$45.67					\$3.92	
A2	\$26.07			\$24.98				\$1.09		
Fixed Test	\$973.84	\$38.80		\$13.04	\$20.00				\$902.00	
Moller test Mon-thu	\$41.68	\$28.64		\$13.04						
New York Store	\$9.00								\$9.00	
No Brand	\$65.07	\$43.45		\$19.62	\$2.00					
Pensylvania Route	\$30.11	\$26.85		\$3.26						
Pensylvania Store	\$8.00								\$8.00	
Route j	\$593.91	\$22.69		\$33.78				\$5.44	\$532.00	
Static Route	\$205.61	\$43.64	\$27.19	\$9.78					\$125.00	
Testing Route	\$2,775.96			\$24.01					\$2,752.95	
Testing Store	\$14,058.33	\$1,666.36	\$219.71	\$1,856.02	\$4.00		\$250.00	\$2,253.44	\$7,809.00	
Washington Store	\$192.93	\$33.80		\$47.13					\$112.00	
All	\$19,031.30	\$1,904.23	\$246.90	\$2,090.33	\$26.00		\$250.00	\$2,259.97	\$12,253.87	

Sales Tax on Accrued Sales breaks down sales tax on completed sales.

Sales Tax on Cash Sales breaks down sales tax on paid sales.

6. Promotions: Breaks down sales by Promotion for a time frame, filterable by Agent. Sales hit this report when they become READY.

REPORT SETTINGS

Choose timeframe: **NOVEMBER 1, 2016 - NOVEMBER 30, 2016**

Agents:

REFRESH

PROMOTION SALES

DOWNLOAD CSV

Promotion	Retail Sales	Discount	Net Sales	% of total sales
DNT 20% (no item types) (all)	\$31.85	\$6.37	\$25.48	0.04 %
DNT 10% (out jacket and pants) (no all)	\$30.80	\$2.40	\$28.40	0.02 %
20% off	\$10.95	\$2.19	\$8.76	0.01 %
Hotel Commission 50%	\$3.00	\$1.50	\$1.50	0.01 %
Maid 1	\$700.00	\$0.00	\$700.00	0.00 %
Maid 2	\$1,080.00	\$0.00	\$1,080.00	0.00 %
Maid 3	\$120.00	\$0.00	\$120.00	0.00 %
Maid 4	\$675.00	\$0.00	\$675.00	0.00 %
All	\$2,451.60	\$12.46	\$2,439.14	0.08 %

7. Accounts Receivable: A historical accounts receivable report and ledger, filterable by Agent and a time frame.

A/R Balancing shows your starting day's balance, incoming A/R, outgoing A/R, and the end of the day balance.

REPORT SETTINGS

Choose timeframe: **NOVEMBER 1, 2016 - NOVEMBER 30, 2016**

Payment option:

Agents:

REFRESH

A/R BALANCING

DAILY WEEKLY MONTHLY DOWNLOAD CSV

Day	Beginning Balance	Incoming (debit)	Outgoing (credit)	Ending Balance
2016/11/01	\$17,686.79	\$219.57	\$222.30	\$17,684.05
2016/11/02	\$17,684.05	\$1,271.11	\$1,340.14	\$17,614.99
2016/11/03	\$17,594.05	\$360.89	\$165.89	\$17,789.05
2016/11/04	\$17,789.05	\$3,209.47	\$056.32	\$20,942.00
2016/11/05	\$20,942.00	\$5.00	\$5.00	\$20,942.00
2016/11/07	\$20,942.00	\$0.00	\$137.46	\$20,804.54
2016/11/08	\$20,804.54	\$002.44	\$0.00	\$20,806.98
2016/11/09	\$20,806.98	\$900.45	\$900.45	\$20,806.98
2016/11/10	\$20,806.98	\$578.03	\$298.20	\$20,686.81
2016/11/11	\$20,686.81	\$337.20	\$337.20	\$20,686.81
2016/11/13	\$20,686.81	\$50.33	\$03.59	\$20,733.55
2016/11/14	\$20,733.55	\$412.52	\$090.00	\$20,732.07
2016/11/15	\$20,732.07	\$1,745.07	\$4,606.75	\$20,368.36
Total		\$17,585.79	\$11,862.45	

Ledger displays all transactions that affect A/R, such as Sales, Credits, Refunds, and Sale Correlations.

LEDGER

DOWNLOAD CSV

Time	Customer	Type	Comment	Employee	Payment terms	Agent	Debit [\$]	Credit [\$]	Balance [\$]
11/01/16 7:10:03 AM	PDF Receipt	Sale	98267	Josh Hye	AutoPay	No Brand	16.33		17,703.11
11/01/16 7:10:10 AM	PDF Receipt	SaleCorrection	98267	Josh Hye	AutoPay	No Brand		54.44	17,757.55
11/01/16 7:10:58 AM	PDF Receipt	Sale	98272	Josh Hye	AutoPay	No Brand	37.50		17,795.05
11/01/16 8:01:58 AM	FPS 6 Example	Sale	98274	Josh Hye	AutoPay	No Brand	6.54		17,801.59
11/01/16 8:02:11 AM	FPS 6 Example	Payment	Payment with Check	Josh Hye	AutoPay	No Brand		6.54	17,795.05
11/01/16 8:02:23 AM	FPS 18 Example	Sale	98273	Josh Hye	AutoPay	No Brand	9.22		17,804.27
11/01/16 8:02:33 AM	FPS 18 Example	Payment	Payment with Check	Josh Hye	AutoPay	No Brand		9.22	17,795.05
11/01/16 8:04:10 AM	FPS 18 Example	Sale	98275	Josh Hye	AutoPay	No Brand	6.54		17,801.59
11/01/16 8:04:22 AM	FPS 18 Example	Payment	Payment with Check	Josh Hye	AutoPay	No Brand		6.54	17,795.05
11/01/16 9:31:24 AM	Statement Test	Sale	98276	Josh Hye	Statement	Testing Store	89.00		17,884.05
11/01/16 9:34:04 AM	Payment with	Payment	Payment with	Admin Admin	AutoPay	Testing Store		109.00	17,884.05

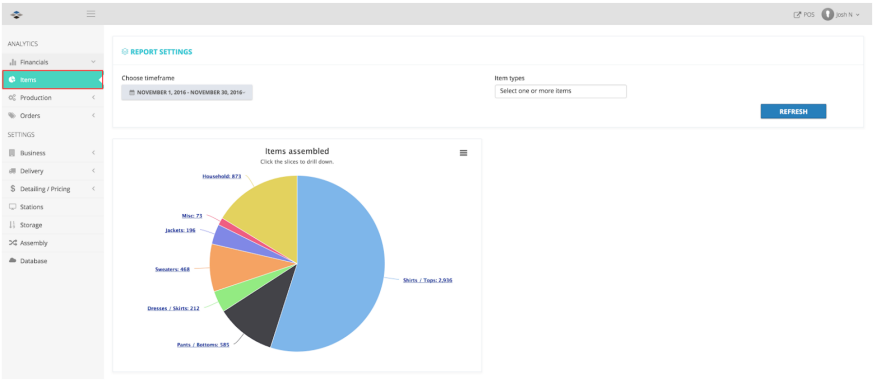
1 2 3 4 5 6 7 8 9

50 Items per page

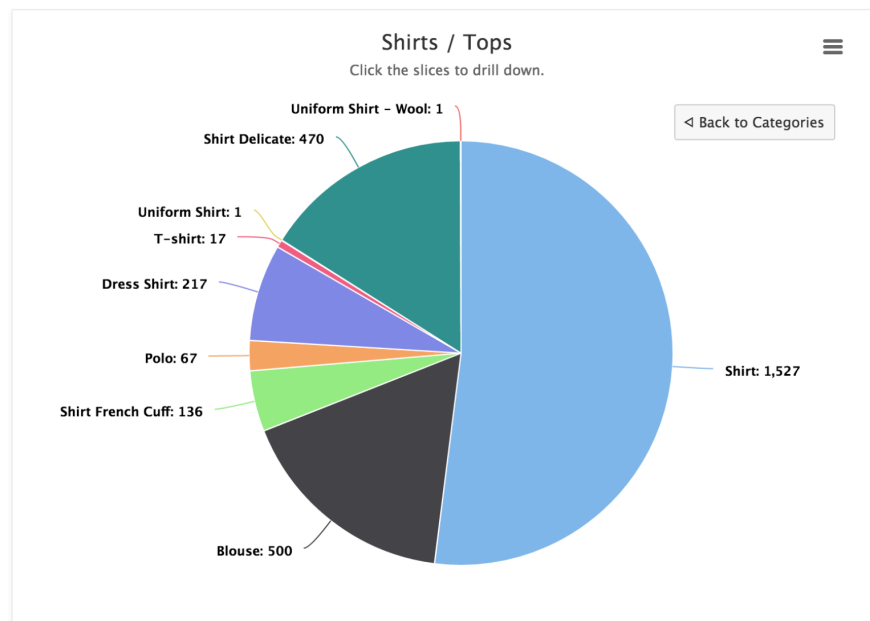
1 - 50 of 423 items

Items

Items Assembled is a pie chart divided up into each category you have.



Click on a category to see the breakdown of item types that make up the total for that category.



Production

1. Overview: A month by month snapshot of important metrics like Revenue per piece, New Customers, Sales per day, etc.

ANALYTICS

- Financials
- Items
- Production**
 - Overview**
 - PPOH
- Orders

SETTINGS

- Business
- Delivery
- Detailing / Pricing
- Stations
- Storage
- Assembly

SALES & PRODUCTION

Download CSV

Month	Sales	Sales per day	Revenue per piece	Pieces in	Pieces per day	Pieces out	Pieces not per day	Pieces sold	Orders	Orders per day	Exercised Customers	New Customers	Unique Visits	Days
Dec 2016	\$8,770.00	\$2,923.00	\$10.14	188	196	691	230	800	135	35	7039	3	85	304
Nov 2016	\$45,041.00	\$1,562.00	\$9.38	5,035	226	5,271	211	5,229	811	32	7036	24	526	25/30
Oct 2016	\$48,087.00	\$1,872.00	\$9.22	5,097	215	5,381	207	5,381	770	30	7012	19	347	26/31
Sep 2016	\$46,846.00	\$1,554.00	\$9.25	5,182	207	5,047	202	5,280	766	31	6993	24	328	25/30
Aug 2016	\$46,115.00	\$1,708.00	\$9.36	5,297	195	5,170	191	4,938	761	28	6969	18	341	27/31
Jul 2016	\$41,031.00	\$1,664.00	\$9.99	4,625	185	4,390	174	4,340	645	26	6951	29	315	25/31
All	\$679,433.00			853,922.00		509,342.00		79,940.00	\$133,041.00					

1 - 6 of 112 items

2. PPOH (Pieces Per Operator Hour): Piece counts, the value of pieces, hours worked and PPOH for each presser for a given time frame.

ANALYTICS

- Financials
- Items
- Production**
 - Overview
 - PPOH**
- Orders

SETTINGS

- Business
- Delivery
- Detailing / Pricing
- Stations
- Storage
- Assembly
- Database

REPORT SETTINGS

Choose timeframe

NOVEMBER 1, 2016 - NOVEMBER 30, 2016

REFRESH

PRESSING PPOH

Download CSV

User	Pieces	Value (\$)	Hours	PPOH
P Lee	1,328.00	\$15,571.03	111	11.98
Phan Muoi	692.00	\$5,619.32	134	5.18
Nery Medina	450.00	\$4,685.57	124	3.62
Mike Park	2.00	\$10.80	166	0.01
Gong Yang	963.00	\$8,815.14	118	8.14