SMRT Systems Help Center

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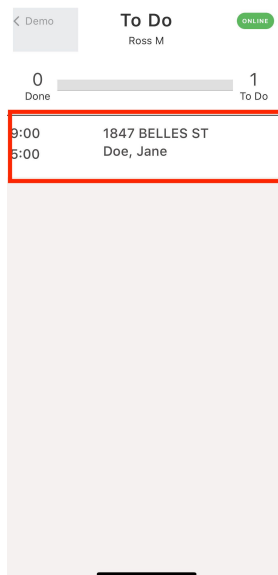
Adding A Photo In The Mobile App
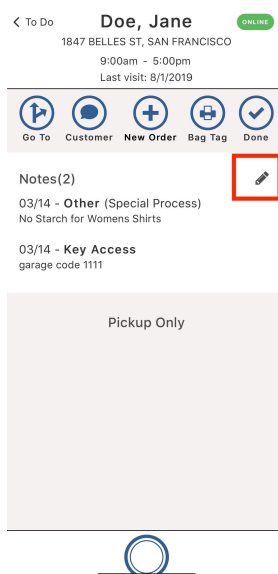
Ross Medina
2 years ago · Updated

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Follow these steps for when you need visual proof of a pick up/delivery request or issue from the mobile app,
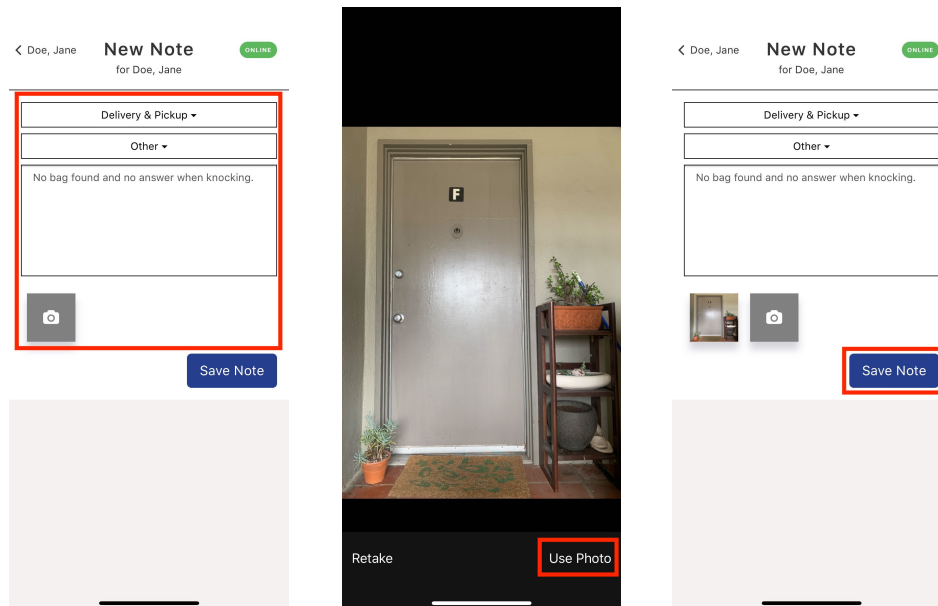
1- Access the stop for which you need to add a photo for from the To Do route menu

Help

2- In the Notes section, click the **Edit** icon. The notes editor will open

3- Select the **Category** and **Subcategory** that best fit. If needed, add a comment in the **Message** section. Click the camera icon, take the photo and select **Use Photo**, click **Save Note**.

The note with photo will be added to the customer's profile and you can continue or complete the stop as usual.
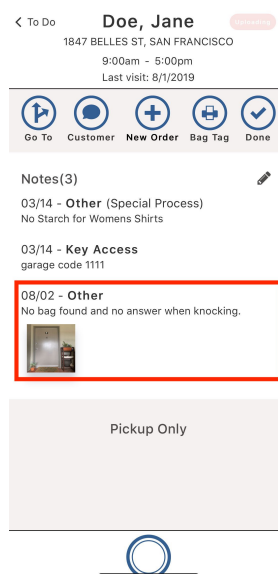
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