

We are excited to announce that we have upgraded our software. Every [REDACTED] Cleaners' customer will automatically get an online account where you can view current orders, look through your digital wardrobe, update account information, make payments & view receipts, schedule a pickup or delivery, and/or send us a message.

With this new software comes a host of automated email and text communications. Some of the messages that stand out are automatic texts when your order is ready, pickup and delivery reminders with a cancellation option, email notification if your card declines or is expired, and automatically emailing you receipts after you have received your cleaning.






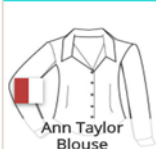
Every communication we send you contains a link to your customer account. Because we know you are the one receiving the message we do not require that you enter an email or password after the first time.

Below we have explained each section of the customer website. If you have any questions or feedback we would love to hear from you!

Thank you for being a loyal [REDACTED] Cleaners customer,

[REDACTED]

Owner







Order #163575 05/04		3 items	Ready
<div>RACKED</div>  <div>Brooks Brothers Shirt 90909009</div>	<div>RACKED</div>  <div>Calvin Klein Shirt 909090091</div>	<div>BAGGING</div>  <div>Rag & Bone Blouse 909090095</div>	
Order #163577 05/04		3 items	In process
<div>PRESSED</div>  <div>Hugo Boss Suit Jacket 909090092</div>	<div>PRESSED</div>  <div>Hugo Boss Suit Pants 909090093</div>	<div>PRE-SPOTTED</div>  <div>Ann Taylor Blouse 909090094</div>	

Clothes Tracker: Clothes Tracker displays your current orders and the status of each item.

Wardrobe: You get a digital wardrobe that groups all your clothes by category and displays the status of each item.

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Shirts / Tops
Pants / Bottoms
Sweaters
Jackets

<div>PRE-SPOTTED</div>  <div>Ann Taylor Blouse 909090094</div>	<div>BAGGING</div>  <div>Rag & Bone Blouse 909090095</div>	<div>CUSTOMER</div>  <div>Club Monaco Blouse 909090096</div>	<div>CUSTOMER</div>  <div>J. Crew Blouse 909090098</div>	<div>RACKED</div>  <div>Brooks Brothers Shirt 90909009</div>	<div>RACKED</div>  <div>Calvin Klein Shirt 909090091</div>
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Profile: You can update your personal information, add or update a credit card, add a delivery address, set your cleaning preferences, and change your password in the profile section. If you add a credit card, the data is end-to-end encrypted, and our employees never have access to the information. The servers where the data is stored are extremely protected and monitored 24/7 for suspicious activity. With your card on file you can simply walk in and pickup your garments. This means we can focus on providing you the best possible service, instead of focusing on your wallet.

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Account Info

First Name:

Last Name:

Email:

Mobile Phone:

Promotion code:

Save Changes

Credit Card

Update Card

✓ Visa *1111 on file.

Billing Address

Street

Apt./Suite

City

State

Zip

+ Add Address

Save Changes

Preferences

Laundry Shirt Starch

☒ None

☐ Light

☐ Medium

☐ Heavy

Items to fold

☐ Shirts

☐ Polos

☐ Sweaters

☐ Sheets & Linens

Crease Pants

☒ As needed by garment

☐ Never

☐ Always

Damages

☒ Contact before repair

☐ Never repair my clothing

☐ Always repair, don't ask

Wet Clean

☐ Sweaters

☐ Women's

☐ Everything

Save Changes

Change Password

Old Password

New Password

Confirm New Password

Save Changes

Payments: This section allows you to pay your current balance, add a card on file, and view past receipts.

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Current Balance

Date	Pieces	Subtotal
2 May	1 pcs	33.60
1 May	1 pcs	23.25
29 Apr	1 pcs	21
Total:		77.85
Incl. discounts:		33.36
Balance Due:		77.85

VISA **** 1111 Expires: 12/2032

Pay now

Payment History

Date		Amount
+ 04/19/2017	1 orders	44.10

Receipt

2017

Pickup & Delivery: You can schedule new pickups/deliveries, edit existing stops and leave delivery instructions. If you're not on our weekly pickup and delivery schedule but are interested send us a message.

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You have no scheduled pickups

5/5 Friday

Choose a timeframe:

☐ 7:00am - 9:00am

☐ 9:00am - 11:00am

☐ 11:00am - 1:00pm

☒ 1:00pm - 3:00pm

☐ 3:00pm - 5:00pm

☐ Anytime

If needed, add specific delivery instructions:

e.g. please do not ring the doorbell.

Choose delivery address:

☒ 1847 Belles St

☐ Contact me for regular pickup/delivery.

Request pickup/delivery

Contact Us: This page is a simple form that allows you to give feedback or just say hi.

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Send us a message and we'll reply to your email at michelle.r@gmail.com

Message

Hi guys,

You've been doing a fantastic job with my cleaning! But on the last order you delivered there was a broken button on my red and white Ann Taylor blouse. If I send it in with my next order could you replace the button for free?

All the best,
Michelle

Submit