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Delivery App Troubleshooting



Ross Medina

2 years ago · Updated

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Call Customer

Route
DirectionsCustomer
Notes

Create Order



Complete Stop

Pickup
ScheduledAddress Has
Note

Time Clock



Menu/ Options



Scanner Paired



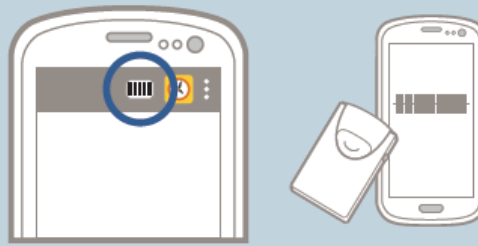
Pair Scanner



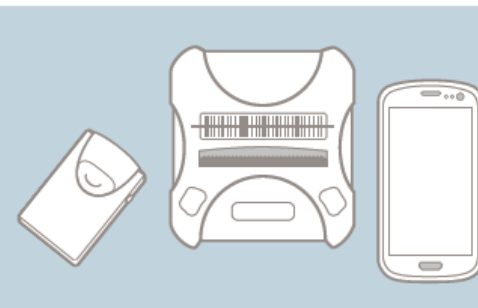
Bag in Storage



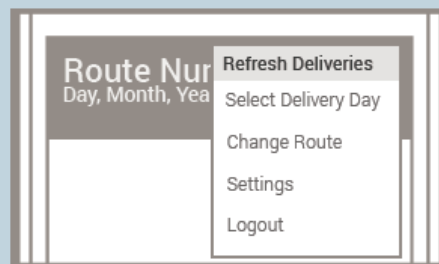
Bag in Van

Folded Order in
StorageFolded Order
in Van

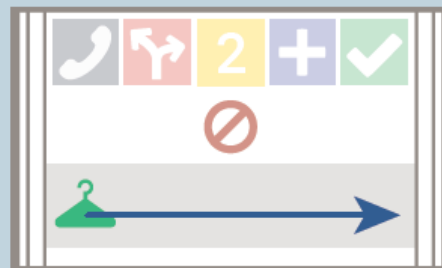
To pair a wireless scanner select pair scanner icon. Scan the barcode when it appears on screen. The icon will change to a scanner once paired.



To pair the wireless printer scan it's barcode with the phone or paired scanner. If asked for a PIN number, ignore and wait for it to pair automatically.



If it appears that deliveries are missing from the list, check that date and route are correct. Refresh page if data is still missing or to update list.



If scanner isn't working manually mark a bag as delivered by swiping the hanger icon across the screen, and selecting "deliver".



If app is still not responsive after refreshing, close by tapping the square icon in the bottom right and swipe window to the side. Re-open, pair with wireless devices, and try again.



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