

Stripe Terminal Setup

Setup

1. Make sure that the Store has an address and that it is valid.
2. Payment Settings

The screenshot shows the SMRT Payment Settings interface. The top navigation bar includes the SMRT logo, a search bar, and icons for clock, chat, help, and a user profile labeled 'Admin'.

General Payment Settings

When does your credit-card merchant close their daily batches? AM

*When charging a customer via credit-card, your merchant will add the transaction to their daily batch.
Until the batch is settled, the transaction will show up as "pending" on your customer's bank statement.
Every day at some fixed time, the merchant will close the batch and all the transactions will settle. This is relevant for SMRT because payments can't be partially refunded until the batch has been closed & settled. Defaults to midnight.*

Save Cards on File by Default ☐
Defaults the Save Card checkbox in the payment lightbox to be checked or not.

Show Amex separately in reports ☐

Accepted Credit Cards
Credit cards that are accepted for payment and saving for card on file, in the POS and customer website.

Buttons: Visa x, MasterCard x, American Express x, Discover x

Accepted Payment Methods
Payment Methods that should appear in the POS payment box as an option.

Buttons: Cash x, Check x, Credit Card x, Balance x, Free x, Stripe Terminal x

Buttons: Cancel, Save

Merchants

+ New

Stripe

Name

Gateway

User

Agents

Buttons: Cancel, Save

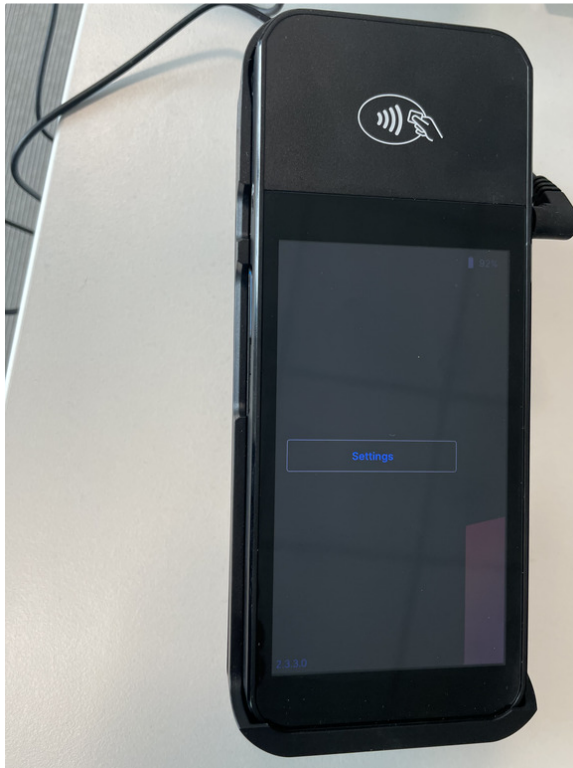
- Create a Stripe merchant and set User to the business' Stripe account (`acct_xxx`). This step is also applicable for online payments with Stripe.
- Add `Stripe Terminal` to `Accepted Payment Methods`

3. BBPOS WisePOS E setup

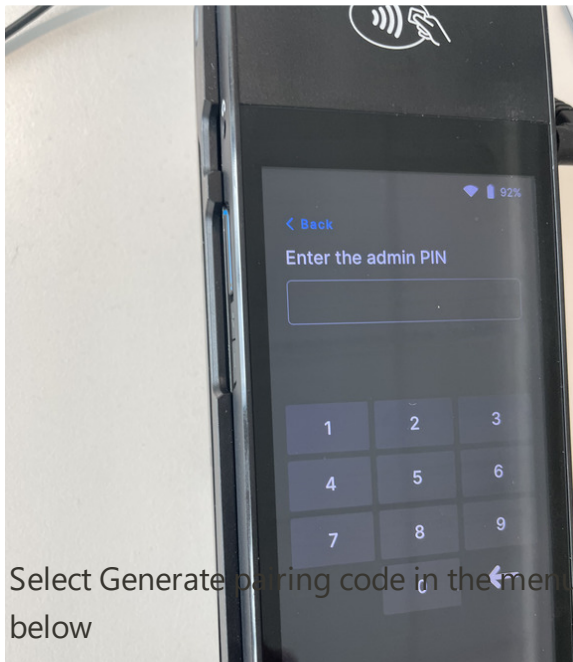
See <https://stripe.com/docs/terminal/payments/setup-reader/bbpos-wisepos-e> for reference. Turn on the terminal and follow the first time setup instructions. Make sure that the terminal is connected to a Wi-Fi.

Generate pairing code:

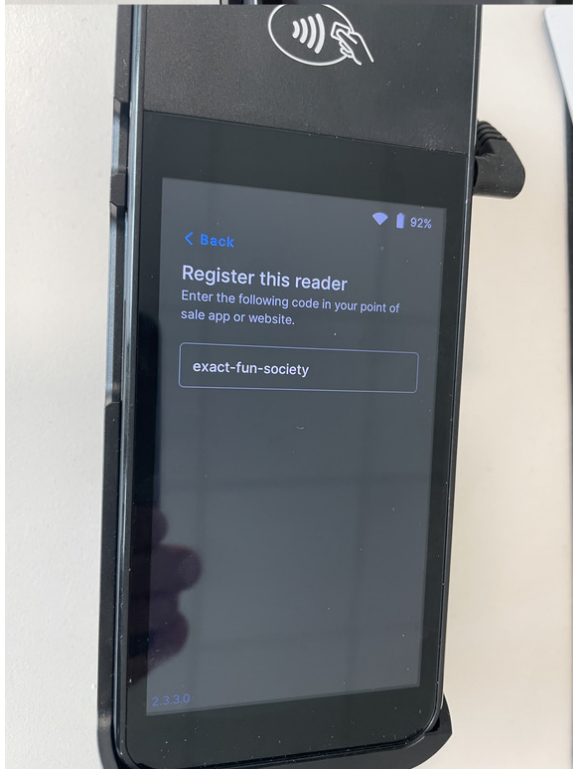
- Go to settings on the terminal (swipe from left to right and press Settings)



- When requested, enter the admin PIN **07139**



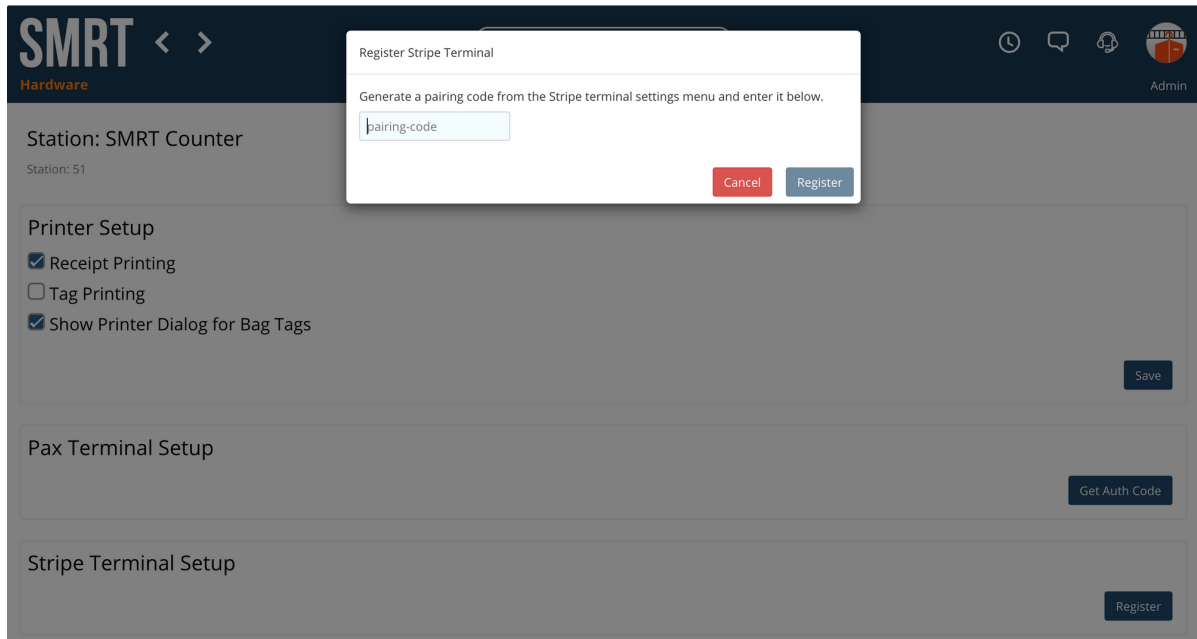
- Select Generate pairing code in the menu and note the pairing code shown like below



4. Hardware Settings

Register the terminal using the generated pairing code (e.g. `random-word-sequence`)

If you get an error similar to `Failed to register reader with error: Please ensure that the store address is correct` . You must go into the settings for the store and change the address until it works.



5. Verify that pairing was successful

- The terminal should return to the home screen, which means that it's ready to process payments.



- The Hardware Settings page should look something like below

SMRT

< >

Hardware

Admin

Station: SMRT Counter

Station: 51

Printer Setup

☒ Receipt Printing

☐ Tag Printing

☒ Show Printer Dialog for Bag Tags

Save

Pax Terminal Setup

Get Auth Code

Stripe Terminal Setup

A device is associated with the station

Serial number: WSC513101001824

Registration id: tmr_EpajOwGaG1lFR9

Register