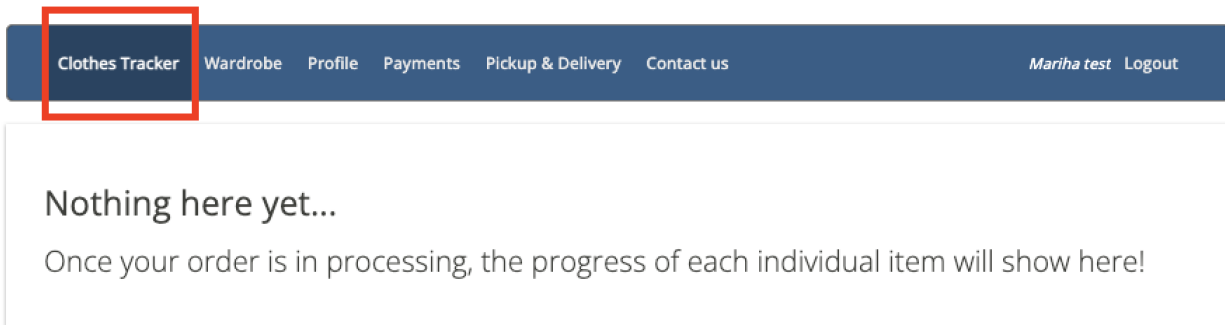


Customer Portal Explained

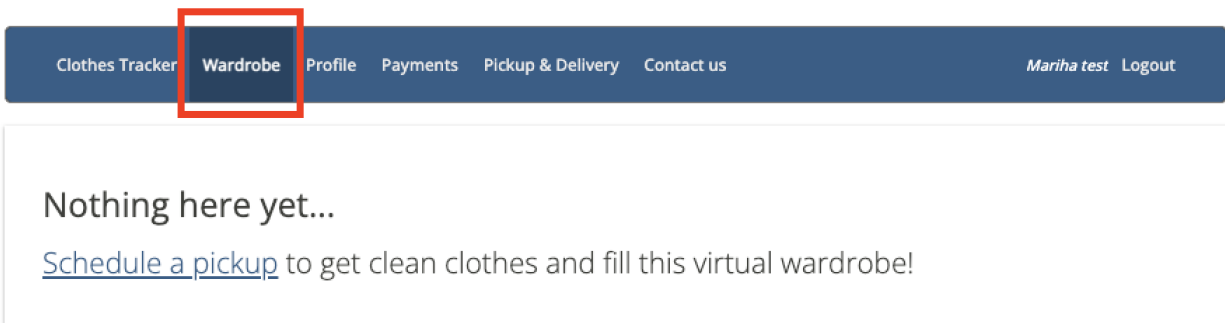
Clothes Tracker

- 1) This tab will allow you to track your order status as it is being cleaned.



Wardrobe

- 1) This tab will allow you to see items that you have previously sent to the cleaner.



Profile

- 1) Account info: Where you can edit/add your first and last name, email address, phone number and promotion if applicable.
- 2) Password: You can reset the password to your account.
- 3) Credit Card: Add a credit card and delivery address to your account so you can have pick up and delivery service.

4) Preferences: Adjust your cleaning preferences using the options listed.



[Clothes Tracker](#) [Wardrobe](#) [Profile](#) [Payments](#) [Pickup & Delivery](#) [Contact us](#)

[Mariha test](#) [Logout](#)

Account Info

1

First Name

Mariha

Last Name

test

Email

Mobile Phone

Add promotion

Save Changes

Password

2

Reset Password

To reset your password, please add an email to your account

Credit Card

3

+ Add Card

No credit card on file.

Address

Street

Apt./Suite

City

State

Zip Code

+ Add Address

Save Changes

Preferences

4

Laundry Shirt Starch

- ☒ None
☐ Light
☐ Medium
☐ Heavy

Items to Fold

- ☐ Shirts
☐ Polos
☐ Sweaters
☐ Sheets & Linens

Crease Pants

- ☒ As needed by garment
☐ Never
☐ Always

Repair

- ☒ Contact before repair
☐ Never repair my clothing
☐ Always repair, don't ask

Save Changes

Payments


- 1) This module allows you to view your current balance and your payment history. If you have not added a card on file from the customer account page, you can add your payment information or update your credit card details. Credit cards are required for pickup and delivery service.

The screenshot displays the 'Payments' module interface. The top navigation bar includes links for 'Clothes Tracker', 'Wardrobe', 'Profile', 'Payments' (highlighted with a red box), 'Pickup & Delivery', and 'Contact us'. The user is logged in as 'Mariha test'.

Current Balance

Date	ID	Pieces	Subtotal
		Subtotal:	\$0.00
		Balance Due:	\$0.00

To complete account set-up, please enter your credit card information for future orders.



Credit Card Number

Expiration Date

[Add Card](#)

Payment History

Date	Amount
------	--------

0

Pickup and Delivery

- 1) First, this module will prompt you to click the “Schedule a Pickup” button.

Schedule a Pickup

2) After you have clicked “Schedule a Pickup” you will be prompted to enter your delivery address.

Address

Street

Apt./Suite

City

State

Zip Code

3) The next page will prompt you to select a delivery date.

Appointment

✓ Choose a date

09/08

09/09

09/10

09/12

09/13

09/14

09/15

09/16

09/17

09/19

09/20

09/21

Back Continue

4) Next, you will be asked if you would like to take photos of your items.

To schedule your pickup, please take a photo of each item and add any special instructions, or skip the pictures and schedule your pickup.

Take Pictures

Back Skip

5) You will then be prompted to add driver and/or cleaning instructions.

Driver Instructions

If needed, add specific delivery instructions

Cleaning Instructions

If needed, add specific cleaning instructions

Back

Continue

6) After entering instructions and clicking continue, you will be asked to enter your credit card information.

Payment

Please add a credit card to complete your order



Credit Card Number

Expiration Date

MM / YY

Back

Save

7) Finally, you will review your order and click confirm.

Review Order

Payment

Visa: **** * 7873

Address

8901 AUTUMN WINDS DR

Appointment

09/12, 8:00am - 6:00pm

Order Details

Photos

☐ Contact me for regular pickup appointments

Back

Edit

Edit

Edit

Edit

Confirm

Contact Us

1) This tab allows customers to contact the cleaner directly

Clothes Tracker Wardrobe Profile Payments Pickup & Delivery Contact us Mariha test Logout

Send us a message, and we'll reply to your email at

Message

|

Submit

Send us a message, and we'll reply to your email at

Message

|

Submit