

# HOLIDAY AUTOMATIONS

SMRT has six default holidays:

- New Years Day (Jan 1st)
- U.S Memorial Day
- 4th of July
- U.S Labor Day
- U.S Thanksgiving
- Christmas Day

*These can be found in Settings → Business Settings → Holidays.*

The system skips those dates for order due dates, routes reminders do not go out, and routes are not scheduled.

If you plan to run the routes the day after the holiday, simply add that day via the route settings. The system will automatically populate the route for the new day added within minutes. When the route is completed, change the route days back to the original settings.

**Edit Route**

ID: 2  
Agent ID: route\_2

**Route name**

Monday Thursday

**Description**

Description

**Master or subroute**

☒ Master ☐ Subroute

**Runs from**

Main

**Runs on**

☒ Monday ☐ Tuesday ☐ Wednesday ☒ Thursday ☐ Friday ☐ Saturday ☐ Sunday

*Settings → Delivery → Routes*

If you want to send a message to customers making them aware of the holiday changes, you can do it one by one through SMRT. If you want to send a mass message, use the link below for further instructions using a third party service.

Here's a guide for how to send an email blast via MailChimp

<https://support.smrtsystems.com/hc/en-us/articles/360018718913>