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Order Not Closed



Josh Nye



1 year ago · Updated

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When you're Assembling and you see this error:

245345635

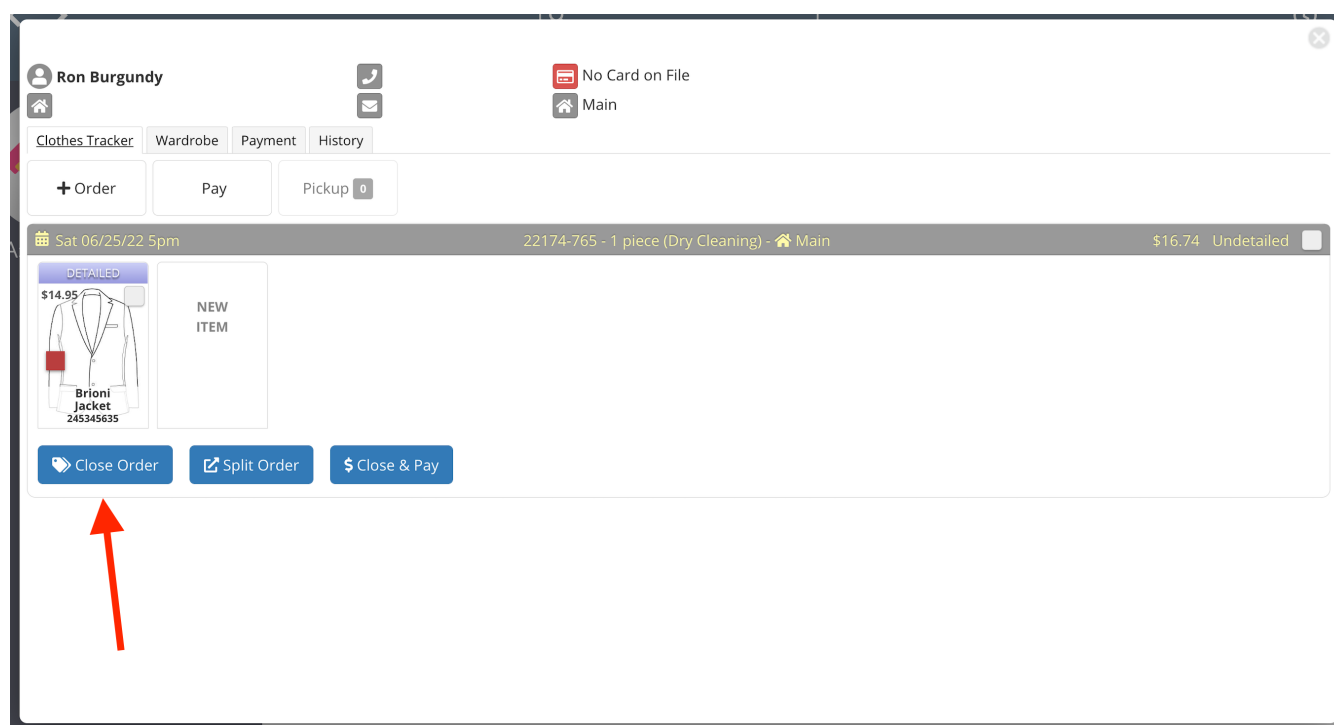
Order not closed

Please close order and scan again:

Close Order

It means that the item you just scanned is on an order that has not been closed. In order to assemble the item you need to close the order.

Click the blue Close Order button. This will open the customer in a pop up. Click the blue close order button for the order.



Close the pop up and scan the item again.



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