DigiSoft Security and Compliance Policy 1. Data Protection DigiSoft encrypts all customer data at rest using AES-256 and in transit using TLS 1.3. Multi-factor authentication (MFA) is required for all admin accounts. 2. Compliance Standards DigiSoft complies with industry standards including: - ISO 27001 (Information Security Management) - GDPR (General Data Protection Regulation) - SOC 2 Type II (Service Organization Controls) 3. Incident Response DigiSoft maintains a dedicated incident response team. Security breaches are reported within 72 hours in accordance with GDPR requirements. Customers will be notified promptly with remediation steps. 4. Business Continuity Regular backups and disaster recovery tests are conducted quarterly. DigiSoft guarantees a Recovery Time Objective (RTO) of 4 hours and Recovery Point Objective (RPO) of 15 minutes. 5. Employee Training All employees undergo mandatory annual security awareness training, including phishing simulations and data handling protocols.